THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 911 Session of 2015

- INTRODUCED BY BARRAR, SAINATO, BOBACK, CAUSER, COHEN, DELOZIER, EVERETT, GREINER, HACKETT, HARKINS, A. HARRIS, JAMES, JOZWIAK, MALONEY, MARSHALL, McGINNIS, MENTZER, MILLARD, RAPP, ROZZI, SACCONE, TALLMAN, PETRI, TOOHIL, FARRY, PASHINSKI, RADER, DAVIDSON, MAHONEY, WARNER AND REGAN, APRIL 13, 2015
- AS AMENDED ON SECOND CONSIDERATION, HOUSE OF REPRESENTATIVES, APRIL 21, 2015

AN ACT

1 2 3	Amending Title 35 (Health and Safety) of the Pennsylvania Consolidated Statues, further providing for emergency telephone service.
4	The General Assembly of the Commonwealth of Pennsylvania
5	hereby enacts as follows:
6	Section 1. The heading of Chapter 53 of Title 35 of the
7	Pennsylvania Consolidated Statutes is amended to read:
8	CHAPTER 53
9	[EMERGENCY TELEPHONE SERVICE] <u>911 EMERGENCY COMMUNICATION</u>
10	<u>SERVICES</u>
11	Section 2. Sections 5302, 5303, 5304, 5304.1, 5305 and 5306
12	of Title 35 are amended to read:
13	§ 5302. Definitions.
14	The following words and phrases when used in this chapter
15	shall have the meanings given to them in this section unless the
16	context clearly indicates otherwise:

1	"911 communication." Transmission of information to a PSAP
2	for the initial reporting of police, fire, medical or other
3	emergency situation.
4	"911 communications service." As follows:
5	(1) A service that allows the two-way transmission,
6	conveyance or routing of voice, data, audio, video or any
7	information of signals, including cable and internet protocol
8	services, to a point or between or among points by or through
9	any electronic, radio, satellite, cable, optical, microwave
10	or other medium or method in existence on or after the
11	effective date of this definition, regardless of protocol
12	used for the transmission or conveyance, only if that service
13	is capable of contacting a PSAP by entering or dialing the
14	digits 911 and is subject to applicable Federal or State
15	requirements to provide the 911 dialing capability.
16	(2) The term does not include wireless and Internet-
17	protocol-enabled services that are exempt from Federal
18	Communications Commission regulations for 911 communications
19	service, 911 service and next generation 911 service.
20	"911 service provider." An entity that provides all or parts
21	of the network, software applications, databases, CPE
22	components and operations and management procedures required to
23	<u>support a 911 system.</u>
24	"911 system." [A system, including enhanced 911 service, but
25	excluding a wireless E-911 system, which permits a person
26	dialing 911 by telephone to be connected to a public safety
27	answering point, via normal telephone facilities, for the
28	reporting of police, fire, medical or other emergency
29	situations.] <u>A system capable of receiving and processing a 911</u>
30	communication throughout a defined geographic area. The term
201	50HB0911PN1331 - 2 -

shall include a city, county or, regional 911 system OR A PSAP. <--1 ["Advisory committee." The E-911 Emergency Services Advisory 2 3 Committee.] "Agency." The Pennsylvania Emergency Management Agency. 4 5 "ALI." Automatic location information. "ANI." Automatic number identification. 6 7 ["Associated with Pennsylvania." The term shall mean: 8 (1)In the case of the mobile telephone number (MTN), the geographical location associated with the first six 9 10 digits or NPA-NXX of the MTN. In the case of a customer service address, the 11 (2)12 physical location of the address.] 13 "Automatic location information." [The delivery or receipt 14 of the street address of the telephone or the geographic location of the wireless device, as specified in the FCC E-911 15 16 Order, being used to place a call to a 911 system or to a wireless E-911 system.] The delivery or receipt of location_ 17 18 information, including, but not limited to, the street address 19 or geographic location of a telecommunication device, as 20 specified in the FCC 911 Order, being used to communicate with a 21 911 system. 22 "Automatic number identification." [The delivery or receipt 23 of the telephone number assigned to the telephone or wireless 24 device being used to place a call to a 911 system or to a 25 wireless E-911 system.] The delivery or receipt of a telephone 26 number assigned to a telecommunication device being used to 27 communicate with a 911 system. "Board." The 911 board established under section 5303(b) 28 29 (relating to telecommunications management). "Call." A two-way communication established using a 911 30 20150HB0911PN1331 - 3 -

1 <u>communications service.</u>

2	"Call back number." A number used by a public safety
3	answering point to recontact the location from which a 911 call
4	was placed. This number may or may not be the number of the
5	telephone station used to originate the 911 call.
6	["Commission." The Pennsylvania Public Utility Commission.]
7	"Communication provider." Any person that offers or provides
8	communication service to subscribers or consumers for a fee
9	within this Commonwealth.
10	"Communication service." Any service that provides to a
11	subscriber or consumer the capability to initiate, route,
12	transmit or complete a 911 communication from or through any
13	telecommunication device that utilizes telephone numbers,
14	Internet protocol addresses or functional equivalents or
15	technological successors.
16	["Competitive local exchange carrier." A local exchange
17	carrier that has been certificated as a competitive local
18	exchange carrier by the Pennsylvania Public Utility Commission.]
19	"Consumer." A person who purchases prepaid wireless
20	telecommunications service or a prepaid wireless device in a
21	retail transaction.
22	["Contribution rate." A fee assessed against a telephone
23	subscriber for the nonrecurring costs, maintenance and operating
24	costs of a 911 system.
25	"Council." The Pennsylvania Emergency Management Council.
26	"County." The term shall include a city of the first class
27	coterminous with a county.
28	"County plan." A document submitted by the county on a
29	triennial basis to the Pennsylvania Emergency Management Agency
30	outlining its proposed and existing wireline and wireless 911

20150HB0911PN1331

- 4 -

1 and E-911 systems and procedures, including a contribution rate, 2 for the forthcoming three years.]

3 "Department." The Department of Revenue of the Commonwealth.
4 "Emergency location identification number" or "ELIN." A

5 valid North American Numbering Plan format telephone number

6 assigned to a multiline telephone system operator by the

7 appropriate authority which is used to route the call to a

8 public safety answering point and is used to retrieve the

9 automatic location information for the public safety answering

10 point. The ELIN may be the same number as the automatic number

11 identification. The North American Numbering Plan number may in

12 <u>some cases not be a dialable number.</u>

13 "Emergency notification services." Services provided by 14 authorized agencies of Federal, State, county or local 15 governments, or by persons authorized by these governments, that 16 notify the public[, using] and may use ANI/ALI database information, of emergencies declared by these governments. 17 18 "Emergency response location." A location to which a 911_ 19 emergency response team may be dispatched and which is specific 20 enough to provide a reasonable opportunity for the emergency_ 21 response team to quickly locate a caller anywhere within the

22 <u>location.</u>

23 "Emergency support services." Information or database
24 management services provided by authorized agencies of Federal,
25 State, county or local governments, or by persons authorized by
26 these governments, that are used in support of PSAPs or
27 emergency notification services.

28 "Enhanced 911 service" or ["E-911."] <u>"911."</u> [Emergency 29 telephone service providing for automatic identification of 30 caller location and calling number.] <u>Emergency communication</u>

20150HB0911PN1331

- 5 -

service providing for automatic identification of caller 1 location and calling number, which includes network switching, 2 database and PSAP premise elements capable of providing 3 automatic location identification data and a call back number. 4 "FCC [E-911] 911 Order." All of the following: 5 (1) All orders issued by the Federal Communications 6 7 Commission pursuant to the proceeding entitled "Revision of 8 the Commission's Rules to Ensure Compatibility with Enhanced 9 911 Emergency Calling Systems" (CC Docket No. 94-102) 10 codified at 47 CFR § 20.18 (relating to 911 service) and any 11 successor proceeding. 12 (2) Any Federal Communications Commission order that 13 affects the provision of wireless [E-911] 911 service to 14 wireless service customers. "Fund." The [Wireless E-911 Emergency Services Fund.] 911 15 16 Fund established under section 5306.1 (relating to fund). 17 "Hybrid system." A system providing both manual and pooled access for outgoing calls. During installation, either pooled or 18 19 manual access is selected. 20 "Industry standards." Publicly available technical requirements or standards adopted by an emergency communications 21 22 industry association or standard-setting organization, 23 including, but not limited to, the National Emergency Number Association and the Association of Public Safety Communications 24 Officials International. 25 26 "Interconnected Voice over Internet Protocol provider." A person engaged in the business of providing *interconnected* VoIP 27 28 service to end-use [customers] subscribers in this Commonwealth, 29 including resellers. 30 "Interconnected Voice over Internet Protocol service." 20150HB0911PN1331 - 6 -

1 Service as defined by any of the following:

(1) All orders issued by the Federal Communications
Commission pursuant to the proceeding entitled "IP-Enabled
Services" (WC Docket No. 04-36; FCC 05-116), codified at 47
CFR Part 9 (relating to interconnected Voice over Internet
Protocol services), and any successor proceeding.

7 (2) Any Federal Communications Commission order that 8 affects the provision of 911 service [or E-911 service] to VoIP service [customers] subscribers or further defines 9 10 interconnected Voice over Internet Protocol service. "Interconnected Voice over Internet Protocol service 11 [customer] <u>subscriber</u>." A person who is billed by an 12 interconnected Voice over Internet Protocol provider, who is the 13 end user of VoIP service and [who] has designated a [primary] 14 15 place of primary use within this Commonwealth.

16 ["Interexchange carrier." A person that is authorized by the 17 Pennsylvania Public Utility Commission to provide long-distance 18 telecommunications service.]

19 <u>"Key telephone system." A type of multiline telephone system</u>
20 which provides shared access to several outside lines through
21 <u>buttons or keys, and which has identified access lines with</u>

22 direct line appearances or terminations on each telephone

23 <u>station.</u>

24 "Local exchange carrier." A person[, including a competitive 25 local exchange carrier, that is authorized by the Pennsylvania 26 Public Utility Commission to provide local exchange 27 telecommunications service or exchange access] <u>that provides</u> 28 <u>local exchange telecommunications service within this</u>

29 <u>Commonwealth</u>.

30 ["Local exchange telephone service." The provision of 20150HB0911PN1331 - 7 -

telephonic message transmission within an exchange, as defined 1 2 and described in tariffs filed with and approved by the 3 Pennsylvania Public Utility Commission. "Mobile telephone number" or "MTN." The telephone number 4 assigned to a wireless telephone at the time of initial 5 activation. 6 7 "NPA-NXX." The first six digits of a ten-digit telephone 8 number, including a mobile telephone number, representing the 9 area code and exchange of the telephone number.] 10 "Local exchange telecommunications service." The transmission of voice messages that originate and terminate 11 12 within a prescribed local calling area, subject to the Pennsylvania Public Utility Commission. 13 14 "Local notification." A system capability where a call to 911 from a multiline telephone system extension is directed 15 16 through the 911 network to a public safety answering point and 17 simultaneously notifies an attendant or other designee to 18 identify the location of the telephone that has dialed 911. 19 "Master street address guide." A database of street names and house number ranges within the associated communities 20 21 defining emergency services zones and their associated emergency 22 services numbers to enable proper routing of 911 calls. 23 "Multiline telephone system" or "MLTS." A system comprised 24 of common control units, telephone sets, control hardware and 25 software and adjunct systems used to support capabilities, 26 including, but not limited to, network and premises-based systems such as Centrex, VoIP, Hybrid, and Key Telephone Systems 27 and PBX as classified under 47 CFR § 68.162 (relating to 28 29 requirements for telecommunication certification bodies), whether owned or leased by private individuals and businesses or 30

20150HB0911PN1331

- 8 -

1	by government agencies and nonprofit entities.
2	"Multiline telephone system (MLTS) manager." The person
3	authorized to implement a multiline telephone system, either
4	through purchase or lease of an MLTS or the purchasing of MLTS
5	services, as the means by which to make 911 calls.
6	"Multiline telephone system (MLTS) operator." The person
7	responsible for ensuring that a 911 call placed from a multiline
8	telephone system is transmitted and received in accordance with
9	this chapter regardless of the MLTS technology used to generate
10	the call. The MLTS operator may be the MLTS manager or a third
11	party acting on behalf of the MLTS manager.
12	"NEXT GENERATION 911" OR "NG911." AN INTERNET PROTOCOL (IP)- <
13	BASED SYSTEM THAT ALLOWS DIGITAL INFORMATION, INCLUDING VOICE,
14	PHOTOS, VIDEOS AND TEXT MESSAGES, TO FLOW SEAMLESSLY FROM THE
15	PUBLIC, THROUGH THE 911 NETWORK AND ON TO EMERGENCY RESPONDERS.
16	"Next generation 911 service." 911 service using, in whole
17	or in part, next generation 911 technology.
18	"Next generation 911 technology." Equipment, products or
19	services that enable a PSAP to receive calls for emergency
20	assistance by voice, text, video, Internet protocol or other
21	technology authorized by Federal law, regulation or industry
22	standard. The term includes any new technology with the same or
23	similar functionality.
24	"Other emergency communications service." Services covered
25	by the term as defined in 47 U.S.C. § 615b(8) (relating to
26	definitions).
27	"Other emergency communications service provider." Entities
28	covered by that term as defined in 47 U.S.C. § 615b(9).
29	"PA STARNET." THE COMMONWEALTH'S STATEWIDE WIRELESS VOICE <
30	AND DATA NETWORK FOR PUBLIC SAFETY AND 911 COMMUNICATIONS AS
20150HB0911PN1331 - 9 -	

1 USED BY COMMONWEALTH AGENCIES, THE GENERAL ASSEMBLY, CERTAIN

2 COUNTY AND MUNICIPAL AGENCIES AND BUSINESSES.

3 "Person." The term includes a corporation, <u>LLC</u>, a 4 partnership, an association, the Federal Government, the State 5 government, a political subdivision, a municipal or other local 6 authority and a natural person.

7 "Place of primary use." The street address representative of

8 where the subscriber's use of the wireless or VoIP service

9 primarily occurs. For the purpose of the surcharge assessed on a

10 VoIP service subscriber, place of primary use is the VoIP

11 service subscriber's registered location on the date the VoIP

12 <u>service subscriber is billed.</u>

13 "Prepaid wireless device." [A wireless telephone that is 14 purchased strictly for the purpose of initiating a prepaid 15 calling service. The term does not include traditional wireless 16 devices used for monthly calling plans.] <u>A device that is</u> 17 <u>purchased with a prepaid wireless telecommunications service and</u> 18 is strictly used for that purpose.

19 ["Prepaid wireless E-911 surcharge." The charge that is 20 required to be collected by a seller from a consumer in the 21 amount established under section 5311.4(b.1) (relating to 22 Wireless E-911 Emergency Services Fund).]

23 "Prepaid wireless provider." A person that provides prepaid 24 wireless telecommunications service [pursuant to a license 25 issued by the Federal Communications Commission].

26 "Prepaid wireless telecommunications service." A wireless 27 telecommunications service that meets all of the following:

28 (1) Allows a caller to [dial] <u>transmit the digits</u> 911 to
29 access [the] <u>a</u> 911 system.

30 (2) [Is] <u>Must be</u> paid for in advance and sold in 20150HB0911PN1331 - 10 -

1 predetermined units or dollars of which the number may or may 2 not decline with use in a known amount. ["Primary place of use." The street address representative 3 of where the customer's use of the VoIP service primarily 4 occurs. For the purpose of VoIP 911 fees, primary place of use 5 is the customer's registered location on the date the customer 6 7 is billed.] 8 "Private 911 emergency answering point." An answering point operated by a nonpublic safety entity which provides functional 9 alternative and adequate means of signaling and directing 10 responses to emergencies as an adjunct to public safety 11 12 responses, trains individuals intercepting calls for assistance 13 in accordance with applicable local emergency telecommunications requirements and provides incident reporting to the public 14 safety emergency response centers in accordance with State and 15 16 local requirements. 17 "Private branch exchange" or "PBX." A private telephone_ 18 network switch that is connected to a publicly switched 19 telephone network. 20 "Provider." A person that provides service to the public for a fee that includes 911 communications service, including, but 21 not limited to, a local exchange carrier, a wireless provider, a 22 23 prepaid wireless provider, a VoIP provider or a provider of next 24 generation 911 or successor services. 25 ["PSAP." A public safety answering point.] 26 "Public agency." Any of the following: The Commonwealth. 27 (1)28 (2)A political subdivision, public authority or 29 municipal authority. 30 (3) An organization located in whole or in part within 20150HB0911PN1331 - 11 -

1 this Commonwealth which provides or has the authority to 2 provide firefighting, law enforcement, ambulance, emergency 3 medical or other emergency services. "Public safety answering [point."] point" or "PSAP." The 4 agency-approved [first point at which calls for emergency 5 6 assistance from individuals are answered and which is operated 7 24 hours a day.] entity that receives 911 communications from a 8 defined geographic area and processes those calls according to a specific operational policy. 9 10 "Public switched telephone network." The network of equipment, lines and controls assembled to establish 11 12 communication paths between calling and called parties in North 13 America. 14 "Regional." A geographic area that includes more than one 15 county. 16 "REGIONAL ESINET." AN INTERNET PROTOCOL-BASED SYSTEM WHICH <--CONSISTS OF MANAGED NETWORKS, SHARED APPLICATIONS AND THE 17 18 ABILITY TO REPLICATE EMERGENCY 911 FEATURES AND FUNCTIONS. 19 "Regionalization of technology." The adoption of technology that increases the efficiency of a 911 system by allowing 20 21 multiple PSAPs to use the same equipment or service. 22 "Retail transaction." The purchase of prepaid wireless 23 telecommunications service or a prepaid wireless device <u>bundled</u> 24 with prepaid wireless telecommunications service from a seller 25 for any purpose other than resale. 26 "Seller." A person who sells prepaid wireless telecommunications service or a prepaid wireless device <u>bundled</u> 27 28 with prepaid wireless telecommunications service to another 29 person. "Shared residential MLTS service." The use of a multiline 30 20150HB0911PN1331 - 12 -

1	telephone system to provide service to residential facilities
2	even if the service is not delineated for purposes of billing.
3	For purposes of this definition, residential facilities shall be
4	liberally construed to mean single family and multifamily
5	<u>facilities.</u>
6	"Shared telecommunications services." The provision of
7	telecommunications and information management services and
8	equipment within a user group located in discrete private
9	premises in building complexes, campuses or high-rise buildings
10	by a commercial shared services provider or by a user
11	association through privately owned subscriber premises
12	equipment and associated data processing and information
13	management services, including the provision of connections to
14	the facilities of a local exchange carrier and to interexchange
15	<u>carriers.</u>
16	"Subscriber." A person who contracts with and is billed by a
17	provider within this Commonwealth for a 911 communications
18	service. In the case of wireless service, the term shall mean a
19	person who contracts with a provider if the person's place of
20	primary use is within this Commonwealth.
21	"Successor service." A successor technology to next
22	generation 911 technology that provides the same or similar
23	functionality.
24	"Telecommunications." The term shall have the meaning given
25	to it in 47 U.S.C. § 153(50) (relating to definitions).
26	"Telecommunications carrier." Any provider of
27	telecommunications services as defined by the Telecommunications
28	Act of 1996 (Public Law 104-104, 110 Stat. 56).
29	"Telecommunication device" or "device." Any equipment or
30	item made or adapted for use by a subscriber or consumer to
201	50HB0911PN1331 - 13 -

1 <u>initiate</u>, route or transmit 911 communications using a 911

2 <u>communications service</u>.

3 ["Telephone subscriber." A person who contracts with a local exchange carrier within this Commonwealth for residential or 4 commercial local exchange telephone service. If the same person 5 has several telephone dial tone access lines, each dial tone 6 7 access line shall constitute a separate subscription. For 8 purposes of the contribution rate, the term shall not include pay stations owned or operated by a regulated public utility, or 9 nonpublic utilities as the term is used in 66 Pa.C.S. § 2913(b) 10 11 (relating to minimum service requirement).] 12 "Temporary residence." A facility such as a dormitory,

13 hotel, motel or health care or nursing home that provides

14 temporary occupancy for transient residents and that is served

15 by a multiline telephone system.

16"Uniform 911 surcharge" or "surcharge." The fee assessed to17a subscriber or consumer as provided for under this chapter.

18 "Vendor." A person [other than a local exchange carrier or a 19 wireless provider] who supplies 911 [or wireless E-911] system 20 services or equipment <u>to enable the transmission of a 911</u>

21 communication to a PSAP or to support a 911 system or a

22 consultant representing the person, county or PSAP.

23 "VoIP provider." Interconnected Voice over Internet Protocol24 provider.

25 "VoIP service." Interconnected Voice over Internet Protocol 26 service.["]

"VoIP service [customer] <u>subscriber</u>." An Interconnected
Voice over Internet Protocol service [customer] <u>subscriber</u>.
"Wireless [E-911] <u>911</u> service." [Service] <u>911 communications</u>
<u>service</u> provided by a wireless provider, pursuant to the FCC [E-

20150HB0911PN1331

- 14 -

1 911] 911 Order, including text-to-911 or any successor

2 <u>requirements</u>.

3 ["Wireless E-911 State plan." A document to be prepared, maintained and kept current by the Pennsylvania Emergency 4 Management Agency providing for all aspects of the development, 5 implementation, operation and maintenance of a Statewide 6 7 integrated wireless E-911 system, including the exclusive 8 authority to formulate technical standards and determine permitted uses of and amounts disbursed from the Wireless E-911 9 10 Emergency Services Fund.

"Wireless E-911 surcharge." A monthly fee assessed upon each wireless service customer, other than a prepaid wireless seller, provider or consumer, subject to the prepaid wireless E-911 surcharge under section 5311.4(b.1) (relating to Wireless E-911 Emergency Services Fund), for each wireless two-way communication device for which that customer is charged by a wireless provider for wireless service.

18 "Wireless E-911 system." An E-911 system which permits 19 wireless service customers dialing 911 to be connected to a 20 public safety answering point for the reporting of police, fire, 21 medical or other emergency situations.]

Wireless provider." A person engaged in the business of providing wireless service to end-use [customers] <u>subscribers</u> in this Commonwealth, including resellers.

Wireless service." Commercial mobile radio service as defined under section 332(d) of the Communications Act of 1934 (48 Stat. 1604, 47 U.S.C. § 332(d)) which provides real-time, two-way voice service that is interconnected with the public switched telephone network. <u>The term does not include prepaid</u> <u>wireless telecommunications service.</u>

20150HB0911PN1331

- 15 -

"Wireless service customer." A person who is billed <u>for</u>
 <u>wireless service</u> by a wireless provider or who [receives]
 <u>purchases</u> prepaid wireless [telephone] <u>telecommunications</u>
 service [from a wireless provider for wireless service] within
 this Commonwealth.

6 "Workspace." The physical building area where work is normally performed. This is a net square footage measurement 7 which includes hallways, conference rooms, restrooms and break 8 9 rooms, but does not include wall thickness, shafts, heating 10 equipment spaces, ventilating equipment spaces, air conditioning equipment spaces, mechanical spaces, electrical spaces or 11 12 similar areas where employees do not normally have access. 13 § 5303. Telecommunications management.

14 (a) Powers and duties of agency.--The agency shall have the 15 following powers and duties:

16 To adopt rules and regulations [pursuant to] as (1)17 necessary to enforce this chapter [and promulgate, adopt, publish and use guidelines for the implementation of this 18 19 chapter. Rules, regulations and guidelines]. Rules and 20 regulations proposed under the authority of this section 21 shall be subject to review by the General Counsel and the 22 Attorney General in the manner provided for the review of proposed rules and regulations pursuant to the act of October 23 24 15, 1980 (P.L.950, No.164), known as the Commonwealth 25 Attorneys Act, and the act of June 25, 1982 (P.L.633, 26 No.181), known as the Regulatory Review Act.

27 (2) To [establish] <u>publish</u> guidelines and application
 28 procedures for the [establishment of contribution rates]
 29 <u>collection and distribution of fees collected under this</u>
 30 <u>chapter</u>.

20150HB0911PN1331

- 16 -

1 (3) To receive, review and approve or disapprove all 911 2 system [county] plans in accordance with standards developed in consultation with the board. 3 To forward a copy of each county plan application 4 [(4) 5 to the council and the commission for their review as required under this chapter. 6 To submit an annual report not later than March 1 of 7 (5) each year to the Governor and the General Assembly, which 8 plan includes at least the following: 9 10 (i) The extent to which 911 systems currently exist 11 in this Commonwealth. 12 Those counties which have completed (ii) 13 installation, and the costs and expenses for 14 installation. 15 (iii) An anticipated schedule for installing a 911 16 system on a county basis for that year. 17 To establish minimum training and certification (6) 18 standards for emergency dispatchers, call takers and 19 supervisors. 20 (7) To establish technical standards for the county 21 plans. 22 To establish standards for performance review and (8) 23 quality assurance programs for 911 systems to ensure public 24 safety and improve the performance of 911 systems. 25 To establish standards for accuracy of 911 database (9) 26 systems. 27 To establish a program of communication between the (10)28 agency and county 911 coordinators for the purpose of sharing 29 information among counties and to develop recommendations to 30 improve 911 systems throughout this Commonwealth.

20150HB0911PN1331

- 17 -

1	(11) To prescribe, in cooperation with the council and
2	the commission, the applications and forms necessary to carry
3	out the provisions of this chapter.
4	(12) To take the actions necessary to implement,
5	administer and enforce the provisions of this chapter.]
6	(4) To establish, in consultation with the board, a
7	<u>Statewide 911 plan that sets forth priorities for 911 systems</u>
8	in this Commonwealth and plans for next generation 911
9	technology.
10	<u>(5) To designate a State 911 coordinator who shall be an</u>
11	employee of the agency.
12	(6) To provide administrative and support staff to the
13	board as necessary.
14	(7) To establish formulas and methods to distribute
15	money in accordance with section 5306.1 (relating to fund) in
16	consultation with the board.
17	(8) To establish AND PUBLISH ANNUALLY uniform standards_ <
18	relating to technology, NEXT GENERATION 911 TECHNOLOGY, <
19	administration and operation of 911 systems in consultation
20	with the board.
21	(9) To cooperate with county and regional 911 systems to
22	develop interconnectivity of 911 systems through the
23	establishment, enhancement, operation and maintenance of an
24	Internet protocol network.
25	(10) To establish AND PUBLISH ANNUALLY, in consultation <
26	with the board, eligible uses for money received under this
27	<pre>chapter, INCLUDING NEXT GENERATION 911 TECHNOLOGY.< <</pre>
28	(11) To request information and require audits or
29	reports relating to program compliance from any entity
30	remitting the surcharge to or receiving disbursements from

- 18 -

1 <u>the fund.</u>

2	(11.1) TO SUBPOENA WITNESSES, ADMINISTER OATHS, EXAMINE <
3	WITNESSES, TAKE SUCH TESTIMONY AND COMPEL THE PRODUCTION OF
4	SUCH BOOKS, RECORDS, PAPERS AND DOCUMENTS AS IT MAY DEEM
5	NECESSARY OR PROPER IN AND PERTINENT TO ANY PROCEEDING,
6	INVESTIGATION OR HEARING.
7	(12) To require a biennial performance audit of each 911
8	system's use of money from the fund, including allocations to
9	capital or operating reserves.
10	(13) To prescribe the applications and forms necessary
11	to enforce this chapter.
12	(14) To report to the General Assembly annually on the
13	revenue and distributions from the fund for the previous
14	fiscal year and the compliance with the Commonwealth's 911
15	priorities.
16	(15) To adopt, in consultation with the board, minimum
17	training and certification standards for emergency
18	dispatchers, call takers and supervisors.
19	(16) To enforce this chapter through injunction,
20	mandamus or other appropriate proceeding.
21	(17) To take other actions necessary to implement and
22	enforce this chapter.
23	(b) [Powers and duties of councilThe council shall have
24	the following powers and duties:
25	(1) To review all county plans, including the initial
26	application forwarded by the agency for conformity to the
27	minimum standards.
28	(2) To review county plans to determine if equipment
29	conforms to the technical standards.
30	(3) To recommend approval of plans or indicate
201	50HB0911PN1331 - 19 -

1	deficiencies in plans to the agency.
2	(c) Powers and duties of commissionThe commission shall
3	have the following powers and duties:
4	(1) Review the contribution rate requested by the county
5	based on the costs of the plan.
6	(2) Approve or modify the contribution rate requested by
7	the county and forward its decision to the agency.]
8	Establishment of 911 boardThere is established a board
9	within the agency to be known as the 911 board. The following
10	shall apply:
11	(1) The board shall be comprised of the following
12	persons:
13	(i) The chairman and minority chairman of the
14	Veterans Affairs and Emergency Preparedness Committee of
15	the Senate and the chairman and minority chairman of the
16	Veterans Affairs and Emergency Preparedness Committee of
17	the House of Representatives or their designees.
18	(ii) The director of the agency, who shall act as
19	chairperson.
20	(iii) The State 911 coordinator.
21	(iv) Four county commissioners or home rule
22	<u>equivalent.</u>
23	(v) Four county or regional 911 coordinators.
24	(vi) Four representatives of communication service
25	providers, including one local exchange carrier, one VoIP
26	provider and two wireless providers.
27	(vii) One representative of the Pennsylvania State
28	Police, who shall serve as a nonvoting member.
29	(2) The Governor shall appoint the board members under
~ ~	

30 paragraph (1) (iv), (v), (vi) and (vii) upon the

1	recommendation of Statewide organizations and industry
2	segments. Recommendations for appointments under paragraph
3	(1) (iv) shall be requested by the Governor from the County
4	Commissioners Association of Pennsylvania and recommendations
5	for appointments under paragraph (1)(v) shall be requested by
6	the Governor from the State chapters of the National
7	Emergency Number Association and the Association of Public
8	Communications Officials. The following shall apply:
9	(i) Members under paragraph (1)(iv), (v) and (vi)
10	are appointed to terms of two years and may serve no more
11	than three consecutive terms.
12	(ii) The Statewide organizations shall ensure that
13	nominees are sufficiently proficient in 911 policies,
14	operations and technologies and that the nominees provide
15	a diverse representation from the western, central and
16	eastern regions of this Commonwealth.
17	(iii) The Governor shall make the initial
18	appointments of members under paragraph (1)(iv), (v),
19	(vi) and (vii) within 90 days of the effective date of
20	this subparagraph. Initial terms for members appointed
21	under paragraph (1)(iv), (v) and (vi) shall be divided
22	between one year and two year terms.
23	(iv) The Governor may remove an appointed member of
24	the board for cause upon written notice to the board.
25	(v) A member's nonparticipation in three consecutive
26	board meetings may be considered cause for removal.
27	(3) Twelve members of the board shall constitute a
28	quorum. When a quorum is present, three-fourths consent of
29	members present and voting is required for any action of the
30	board.
20150F	IB0911PN1331 - 21 -

20150HB0911PN1331

- 21 -

1	(4) The board shall meet at least once quarterly and at
2	any special session called by the chairperson. All meetings
3	of the board shall be conducted in accordance with 65 Pa.C.S.
4	Ch. 7 (relating to open meetings).
5	(5) The members of the board shall serve without
6	compensation but shall be reimbursed for their actual and
7	necessary travel and other expenses in connection with
8	attendance at meetings called by the chairperson.
9	(c) Powers and duties of boardThe board shall have the
10	following powers and duties:
11	(1) To advise the agency on regulations and guidelines
12	relating to the administration and operation of 911 systems
13	in this Commonwealth relating to the following:
14	(i) Standards for performance reviews and quality
15	assurance programs to ensure public safety and maintain
16	and improve the performance of 911 systems.
17	(ii) Measures to ensure the compliance of 911
18	systems with current industry standards and applicable
19	Federal regulations.
20	(iii) Cost-saving measures to include joint
21	purchasing opportunities.
22	(iv) Measures to promote regionalization of PSAPs.
23	(v) Measures to promote next generation 911
24	technology.
25	(vi) 911 planning guidelines.
26	(vii) Training standards for emergency dispatchers,
27	call takers and supervisors.
28	(2) To provide advice and recommendations to the agency
29	to develop and adopt formulas and methods to distribute money
30	from the fund under section 5306.1 (relating to fund).

1 (3) To establish a program of communication between the 2 agency and county 911 coordinators to share information and develop recommendations to improve 911 systems in this 3 Commonwealth. 4 (4) To promote the deployment of next generation 911 5 technology in 911 systems in this Commonwealth. 6 7 (5) To promote the regional use of technology. 8 (6) To promote sharing of information among the agency, 9 911 systems and other State and local agencies relating to 10 the operation and improvement of 911 systems. Exemption.--The Pennsylvania State Police 11 (d) 12 telecommunications facilities are exempt from the telecommunications management of the agency[,] and the council 13 <---14 [and the commission] AND THE BOARD. <---

15 § 5304. Counties.

(a) Powers and duties.--[The board of county commissioners, or, in a home rule county, the appropriate body according to the home rule charter,] <u>Each county</u> shall have the following powers and duties in relation to a 911 system: [and wireless E-911 system:

(1) To designate a member of county government as the county 911 coordinator. The county coordinator shall serve as a point of contact with the agency and shall develop a county plan for the implementation, operation and maintenance of a 911 system. Where technologically feasible, the county plan shall be adequate to provide service for the entire county.

27 (2) To make arrangements with each telephone company
 28 providing local exchange telephone service within the
 29 county's jurisdiction to provide 911 service.

30 (3) To send a copy of the proposed county plan to the 20150HB0911PN1331 - 23 - appropriate telephone company upon submission of the plan to
 the agency.

3 (4) To cooperate with the agency, the council and the 4 commission in the preparation and submission of the county 5 plan and contribution rate.]

6 (1) To ensure the provision of a 911 system in the
7 county's respective jurisdiction. A county may provide a 911
8 system to the county's jurisdiction through participation in
9 a regional 911 system.

10 (2) To develop, maintain or adopt a 911 plan for the 11 county and submit the plan to the agency for review.

12 (i) The plan shall be reviewed and updated at a
13 frequency prescribed by the board.

14 (ii) A county may adopt the 911 plan of a regional
15 911 system if the county is a participating member of
16 that regional 911 system.

17 <u>(3) To cooperate with the agency, the board and the</u>
18 <u>Pennsylvania State Police.</u>

19 (4) To comply with the guidelines, standards and
 20 reporting requirements established by the agency.

(5) To execute all contracts, <u>agreements</u>, mutual aid agreements, cross-service agreements and all other [necessary documents which may be required in the implementation of the county plan.] <u>documents necessary to implement its 911 plan.</u>

[(6) To obtain annually from each telephone service provider a list of the provider's local telephone exchanges within the county and the addresses of that provider's central offices serving those exchanges. Without exception, the service provider shall provide the list to the board. (7) To notify the agency and all adjacent counties of

- 24 -

the local telephone exchanges which provide telephone service to residents within the county, specifically noting exchanges known to provide telephone service to residents of more than one county. Notice shall be provided at the time the county plan is submitted to the agency and when local telephone service is newly initiated for local telephone exchange within the county.]

8 (6) To designate a 911 coordinator for the county. The 9 911 coordinator shall serve as a point of contact with the 10 agency and board and shall develop a plan for the 11 implementation, operation and maintenance of a 911 system.

12 (7) To cooperate with the board in the preparation and
 13 submission of the 911 system plan.

14 (8) To cooperate with the Pennsylvania State Police. Subject to subparagraphs (i) through (iii), a county that 15 16 utilizes ANI/ALI database services shall, upon request of the 17 Commissioner of the Pennsylvania State Police or the designee of the commissioner, provide authority to access all ANI/ALI 18 19 database information relating to 911 calls for emergency 20 services, whether the database is held by the county or by a commercial entity[.], following the established procedures of 21 22 the database owner. The following shall apply:

(i) In order to ensure that no county or PSAP
experiences degradation of service or additional costs as
a result of complying with this subsection:

(A) the Pennsylvania State Police shall provide,
at its cost, any equipment, computer software or
telecommunications equipment or services, exclusive
of recurring personnel costs for county personnel,
that are necessary to enable its access to any

20150HB0911PN1331

- 25 -

1

ANI/ALI database information; and

2 all means of access must be approved by the (B) 3 county, PSAP and the Pennsylvania State Police before the county is required to authorize or provide the 4 5 access. In the event of a dispute between the Pennsylvania State Police and a county or PSAP 6 7 regarding approval by the county and PSAP, the 8 dispute shall be mediated by the Office of 9 Information Technology of the Commonwealth's Office 10 of Administration. The Office of Information 11 Technology may bring in a Commonwealth mediator from 12 the Office of General Counsel to provide assistance 13 in resolving the dispute.

14 (ii) The ANI/ALI database information to which 15 access is authorized or enabled under this paragraph or 16 section 5304.1(a)(3) (relating to Pennsylvania State Police) shall be used only in providing emergency 17 18 response services to a 911 call. A person who uses or 19 discloses the ANI/ALI database information under this 20 subparagraph for any other purpose commits a misdemeanor 21 of the third degree.

22 Nothing contained in this paragraph shall be (iii) 23 construed to impose on [wireless] providers any 24 obligations beyond those created by applicable Federal 25 Communications Commission orders and regulations. Public 26 agencies, counties, PSAPs and wireless providers shall 27 not be liable to any person for errors in any of the 28 ANI/ALI database information which may be accessed by or 29 provided to the Pennsylvania State Police under this 30 paragraph.

20150HB0911PN1331

- 26 -

[(9) To comply with reporting requirements established
 by the agency.

3 (b) Persons outside county. --When an individual physically resides in an adjacent county but receives local exchange 4 telephone service from a central office in a county which 5 provides 911 service, it shall be the responsibility of the 6 7 county with the 911 service to notify the appropriate public 8 agency of a request for emergency service from the individual.] (c) Cities of second class, second class A and third 9 10 class.--A city of the second class, second class A or third 11 class that has established a 911 system prior to September 4, 12 1990, may [exercise the powers and duties of counties under this 13 chapter] join a county or regional PSAP. [A city of the second 14 class, second class A or third class that has not established a 911 system prior to September 4, 1990, may exercise the powers 15 16 and duties of counties under this chapter only when the county 17 has chosen not to exercise those powers and duties. The powers 18 and duties granted to cities under this section shall be 19 applicable and may be exercised only within the boundaries of 20 the city. No action by a city under this section shall preempt 21 the powers and duties of a county to establish a 911 system outside the boundaries of the city at any time. The agency may 22 23 establish regulations governing the exercise of powers and 24 duties granted to cities of the second class, second class A and 25 third class by this section.]

26 § 5304.1. Pennsylvania State Police.

(a) Powers and duties.--The Commissioner of the Pennsylvania
State Police, or the designee of the commissioner, shall have
the following powers and duties in relation to a Pennsylvania
State Police telecommunications facility:

20150HB0911PN1331

- 27 -

(1) To designate, with specificity, which Pennsylvania
 State Police facilities shall be considered Pennsylvania
 State Police telecommunications facilities under this
 chapter.

5 To designate a commander of a Pennsylvania State (2)6 Police telecommunications facility, who shall serve as the 7 point of contact with the agency and the counties and shall 8 oversee the implementation, operation and maintenance of a 9 Pennsylvania State Police telecommunications facility. A 10 Pennsylvania State Police facility shall, where 11 technologically feasible, be adequate to provide service to 12 the designated area of coverage.

13 (3) To request authority to access ANI/ALI database 14 information relating to 911 calls for emergency services from 15 the counties and PSAPs within the designated area of coverage 16 of a Pennsylvania State Police telecommunications facility. 17 No county or PSAP shall be required to comply with such a 18 request unless it is made by the Commissioner of the 19 Pennsylvania State Police or the designee of the commissioner 20 under section 5304(a)(8) (relating to counties).

(4) To provide training and certification for all call takers/dispatchers and call taker/dispatcher supervisors that meet or exceed the training and certification standards that are provided for in 4 Pa. Code Ch. 120c (relating to training and certification standards for 911 emergency communications personnel) or any successor standard.

(b) Ineligible reimbursement.--The Pennsylvania State Police
is not eligible to receive reimbursement from the [money
collected from the contribution rate or wireless E-911
surcharge] <u>fund</u>, nor may the Pennsylvania State Police impose a

20150HB0911PN1331

- 28 -

1 [monthly contribution rate] <u>tax, fee or surcharge</u> upon [the 2 telephone] subscribers [on the local exchange access line or any 3 wireless E-911-related surcharge upon wireless service

4 customers] or customers of any provider.

5 § 5305. [County] <u>911 system</u> plan.

Minimum standards.--Upon the agreement of [the governing 6 (a) 7 body of] a county to establish a 911 system as a regional or 8 single county PSAP, a plan shall be drafted meeting at least the standards promulgated by the agency. The county may obtain 9 10 technical assistance from the agency in formulating its plan. 11 Each 911 system plan shall be designed to meet the individual 12 circumstances of each community and the public agencies 13 participating in the 911 system[.] and shall consider_ 14 efficiencies to be achieved by regionalization of technology and voluntary PSAP consolidation. The 911 system plan may include 15 consideration of and plan for next generation 911 technology. 16 17 [(b) Completion.--Upon completion of the plan, the county 18 shall forward it to the agency, with a copy of the plan being 19 sent to those telephone companies affected by the plan. When the plan is submitted to the agency, the county shall also provide 20

21 each adjacent county with a list of local telephone exchanges 22 included in the plan, specifically noting exchanges known to

23 provide telephone service to residents of more than one county.

24

(c) Agency review.--

(1) The agency shall review each county plan for
completeness and shall forward a copy of the county plan and
the proposed contribution rate to the council and the
commission for review as required by this section.

29 (2) After the county plan has been reviewed by the30 council and the commission, the agency shall approve or

20150HB0911PN1331

- 29 -

reject a county plan based on the recommendations of the
 council and the commission.

3 (3) If the county plan is rejected, the agency shall
4 return the county plan and explain the deficiencies that
5 caused the rejection.

6 (d) Council review.--The council shall have 90 days to 7 review the plan and make suggested revisions to the plan. The 8 agency may act as agent for the council in the administration of 9 the plan approval process.

10 (e) Commission review.--

(1) The commission shall review the county plan only in relation to the contribution rate and may modify only those contribution rates which it finds excessive to meet the costs stated in the plan. The rates shall be reviewed and a decision forwarded to the agency within 90 days of the date of submission.

17 (2) If the commission fails to review the contribution
18 rate within 90 days, the contribution rate will be deemed
19 approved by the commission.

20 (f) Present systems.--

(1) A county which has a present 911 system may
establish a contribution rate to cover nonrecurring and
operating costs of an existing 911 system by using the same
contribution rate approval mechanism as a new 911 system for
the purposes of this chapter.

(2) A county which did not have a 911 system in
operation on September 4, 1990, but which awarded a contract
for a 911 system prior to September 4, 1990, shall be
considered to have a present system.

30 (g) Regional systems.--Nothing in this chapter shall be 20150HB0911PN1331 - 30 - construed to prohibit the formation of multijurisdictional or
 regional 911 systems, and any regional system established under
 this chapter shall include the territory of two or more
 counties.

5 (g.1) Contribution rate.--

6 Counties of the first through second class A may (1)7 impose a monthly contribution rate in an amount not to exceed 8 \$1 per line on each local exchange access line. Counties of 9 the third through fifth classes may impose monthly 10 contribution rates in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth 11 12 through eighth classes may impose a monthly contribution rate 13 in an amount not to exceed \$1.50 per line on each local 14 exchange access line.

15

(2) The following shall apply:

16 (i) The contribution rate may be used by counties
17 for the expenses of implementing, expanding or upgrading
18 a 911 system.

19 Expenses eligible for reimbursement through the (ii) 20 contribution rate shall include telephone terminal 21 equipment, trunk line service installation, network 22 changes, building of initial database and any other 23 nonrecurring costs to establish a 911 system. The 24 contribution rate may also be used to fund recurring 25 costs under section 5308(b) (relating to expenditures for 26 nonrecurring costs, training, mobile communications 27 equipment, maintenance and operation of 911 systems).

(iii) Expenses not eligible for reimbursement
through the contribution rate shall include purchase of
real estate, cosmetic remodeling, central office

20150HB0911PN1331

- 31 -

upgrades, hiring of dispatchers, ambulances, fire engines
 or other emergency vehicles, utilities, taxes and other
 expenses as determined by the Pennsylvania Emergency
 Management Agency.

5 (h) Contribution rate changes.--

6 (1) Once a plan and contribution rate have been 7 established, the contribution rate shall remain fixed for a 8 period of at least three years. Updating and expanding the 9 present system shall require an amended plan to be filed with 10 the agency. The contribution rate shall remain fixed for 11 three years even if the present system is updated and 12 expanded.

13 (2) A request for a contribution rate change must be 14 submitted to the agency, and the agency shall forward the 15 request to the commission for approval as provided under 16 subsection (e).

17 (3) A contribution rate increase shall not be permitted
18 more often than every three years and shall not take effect
19 unless approved by the commission.

20 (i) Assessment.--

(1) The money collected from the telephone contribution
rate shall be utilized for payments of nonrecurring and
recurring costs of a 911 system.

(2) The contribution rate may be imposed at any time
subsequent to the execution of a contract with the provider
of a 911 service at the discretion of the governing body of
the county and pursuant to approval of the county plan and
contribution rate under the provisions of this section.

29 (3) The money collected from the contribution rate:
30 (i) Is a county fee collected by the telephone

20150HB0911PN1331

- 32 -

company.

1

2 (ii) Shall not be subject to taxes or charges levied 3 on or by the telephone company. Shall not be considered revenue of the 4 (iii) 5 telephone company for any purpose.] (b) Board review.--6 (1) The board shall review each 911 system plan for 7 8 completeness and may recommend the approval or disapproval of 9 the plan to the agency. 10 (2) If the 911 system plan is recommended for 11 disapproval by the board, the agency shall return the plan 12 and explain the deficiencies that caused the recommendation. 13 (c) Regional systems. -- Nothing in this chapter shall be 14 construed to prohibit the formation of multijurisdictional or regional 911 systems. 15 16 [§ 5306. Special public meeting. 17 (a) Public comment.--Before a county may establish a 18 contribution rate for nonrecurring and recurring costs under 19 this chapter, it must obtain public comment from the residents 20 of the county. 21 Requirements. -- The proposed contribution rate shall be (b) 22 fixed by the governing body of the county in the following 23 manner: 24 The governing body shall cause notice of intention (1)25 to fix the contribution rate at a special public meeting on a 26 date certain to be published in a newspaper of general 27 circulation at least ten days in advance of the special 28 public meeting. The notice shall include the precise amount 29 of the proposed monthly contribution rate.

30 (2) The special public meeting shall be held during the 20150HB0911PN1331 - 33 -

1	hours of 6 p.m. to 9 p.m., prevailing time, so as to afford
2	the public the greatest opportunity to attend.
3	(3) The special meeting shall be held in a centrally
4	located area of the county.]
5	Section 3. Title 35 is amended by adding sections to read:
6	<u>§ 5306.1. Fund.</u>
7	(a) EstablishmentThere is established in the State
8	Treasury a nonlapsing restricted interest-bearing account to be
9	known as the 911 Fund.
10	(b) Composition of fundThe fund shall consist of the
11	following:
12	(1) The surcharge remitted under section 5307 (relating
13	to payment, collection and remittance of surcharge by
14	providers of 911 communications services) and the prepaid
15	wireless surcharge remitted under section 5307.1 (relating to
16	payment, collection and remittance of surcharge by sellers of
17	prepaid wireless telecommunications service).
18	(2) Any money appropriated by the General Assembly.
19	(3) Money from any other public or private source.
20	(4) Interest accrued by the fund.
21	<u>(c) Use</u>
22	(1) The money in the fund shall be used only for
23	reasonably necessary costs that enhance, operate or maintain
24	a 911 system in this Commonwealth, in accordance with the
25	Statewide 911 plan established by the agency. For the
26	purposes of this paragraph, reasonably necessary costs shall
27	be determined by the agency, in consultation with the board,
28	consistent with the following:
29	(i) The agency shall establish factors for
30	reasonably necessary costs.

20150HB0911PN1331

- 34 -

1	(ii) The agency shall provide the factors annually
2	through agency guidelines.
3	(iii) Notwithstanding any guidelines provided by the
4	agency, use of the fund by a 911 system or the agency to
5	establish, enhance, operate or maintain Statewide
6	interconnectivity of 911 systems or to establish a
7	<u>capital or operating reserve consistent with a 911 system</u>
8	plan shall be deemed reasonably necessary.
9	(2) Money from the fund shall not be expended on a 911
10	system that does not conform to the standards and guidance
11	published by the agency.
12	(3) Money from the fund shall not be transferred for
13	General Fund use by the Commonwealth or counties.
14	(d) DistributionWithin 30 days after the end of each
15	quarter, the agency shall determine the amount available from
16	the fund for distribution and make disbursements in accordance
17	with the Statewide 911 plan and this chapter and in accordance
18	with the following:
19	(1) Not less than 75% of the amount in the fund shall be
20	disbursed to a 911 system through a mathematical formula
21	established by the agency in consultation with the board.
22	(2) Twelve percent of the amount in the fund shall be
23	disbursed at the agency's discretion, in consultation with
24	the board, to 911 systems for initiatives that the agency
25	reasonably believes will improve 911 systems in this
26	Commonwealth.
27	(3) Up to 6% of the amount in the fund shall be used to
28	<u>establish, enhance, operate or maintain Statewide</u>
29	interconnectivity of 911 systems, including, but not limited
30	to, the use or obligations of money for debt service related
201	50HB0911PN1331 - 35 -

1	to regional or Statewide interconnectivity.
2	(4) Five percent of the amount available shall be
3	disbursed equally to the PSAP PSAPS of this Commonwealth. <
4	Consolidation of PSAP PSAPS after the effective date of this <
5	paragraph shall not reduce an allocation under this
6	paragraph.
7	(5) Not greater than 2% of the amount in the fund may be
8	retained by the agency to pay for agency expenses directly
9	related to administering the provisions of this chapter. Any
10	excess shall be added to the amounts available for
11	distribution under paragraph (1).
12	(e) Distribution formula considerations
13	(1) The distribution formula established by the agency
14	under subsection (d) shall fairly and proportionately reflect
15	<u>911 system needs.</u>
16	(2) The initial distribution formula shall be
17	established and implemented by the agency, in consultation
18	with the board, no later than 18 months following the
19	effective date of this section.
20	(3) The distribution formula shall be reviewed every two
21	years and may be adjusted annually.
22	(4) In developing and evaluating the distribution
23	formula, the agency, in consultation with the board, shall
24	consider and may include the following factors that permit
25	the formula to reflect 911 system needs:
26	(i) Base level costs common to all 911 systems.
27	(ii) Population, including high or low population
28	<u>density.</u>
29	(iii) Call volume, including definition of what
30	constitutes a call as published by the agency.
20150н	B0911PN1331 - 36 -

1	(iv) Extenuating factors such as topography,
2	concentrated exposure such as transit or industrial_
3	facilities, or cyclical exposures such as high-attendance
4	public events.
5	(5) In development of the distribution formula, the
6	agency, in consultation with the board, shall consider the
7	<u>911 system's average reported allowable 911 system costs for</u>
8	the five years immediately preceding the effective date of
9	this section.
10	(6) Notwithstanding the provisions of paragraph (5), the
11	total annual disbursement from the fund to any one 911 system
12	may not exceed the actual annual costs to enhance, operate or
13	maintain that 911 system in accordance with the Statewide 911
14	system plan. Actual costs may include amortization or
15	depreciation of allowable capital costs as determined using
16	generally accepted accounting principles and approved plan
17	allocations to capital and operating reserves.
18	(f) Interim distribution formulaCommencing on the
19	effective date of this subsection, until the board develops and
20	the agency implements a distribution formula under subsection
21	(e), the money available under subsection (d) shall be
22	distributed to each 911 system as follows:
23	(1) A share equivalent to 106% times the respective 911
24	system's average of local exchange telephone carriers
25	surcharge collections under section 5305 (relating to 911
26	system plan) for the five years immediately preceding the
27	effective date of this section.
28	(2) A share equivalent to 106% times the respective 911
29	system's average of VoIP provider's surcharge collections
30	under section 5307 (relating to payment, collection and

1	remittance of surcharge by providers of 911 communications
2	services) for the five years immediately preceding the
3	effective date of this section.
4	(3) The remaining amount distributed to each 911 system
5	shall be based on the ratio that its average reported
6	allowable 911 system costs for the five years immediately
7	preceding the effective date of this paragraph bear to the
8	average reported allowable 911 system costs for all 911
9	systems for the five years immediately preceding the
10	effective date of this paragraph.
11	<u>(g)</u> Surplus
12	(1) If excess money remains available in the fund after
13	the distribution and balanced disbursements required under
14	subsections (d) and (e), the agency shall distribute the
15	remaining money for the enhancement, operation or maintenance
16	of 911 systems as provided under subsection (d)(1) in this
17	Commonwealth in accordance with the Statewide 911 system
18	<u>plan.</u>
19	(2) If the fund experiences a surplus as described in
20	this section for eight consecutive quarters, the agency shall
21	provide written notice of the surplus to the General Assembly
22	and the written notice shall include a recommended reduced
23	surcharge for consideration by the General Assembly.
24	(3) The written notice required under paragraph (2)
25	shall be submitted to the General Assembly within 60 days
26	after the end of the eighth consecutive quarter experiencing
27	the surplus.
28	(h) Audits
29	(1) The fund shall be audited in a manner and on a
30	frequency consistent with other restricted receipts accounts

- 38 -

1	administered by the Commonwealth.
2	(2) The agency shall require a biennial performance
3	audit of each PSAP's use of the disbursements it has received
4	from the fund, including amounts placed in capital or
5	operating reserve consistent with published guidelines
6	established by the agency. The cost of each audit shall be
7	paid from the fund.
8	<u>§ 5306.2. Uniform 911 surcharge.</u>
9	(a) Surcharge imposedEach subscriber or consumer shall
10	pay a surcharge of \$1.65 for each 911 communications service or
11	prepaid wireless device for which that subscriber or consumer is
12	billed by a provider or seller. The surcharge shall be collected
13	apart from and in addition to a fee levied by the provider or
14	seller, in whole or in part, for the provision of 911 services.
15	The surcharge shall be subject to the following:
16	(1) The surcharge shall be uniform, competitively
17	neutral and in an equal amount for subscribers or consumers
18	of all 911 communications services.
19	(2) Except as provided under section 5307.1 (relating to
20	payment, collection and remittance of surcharge by sellers of
21	prepaid wireless telecommunications service), the surcharge
22	shall be paid to the State Treasurer for deposit in the fund.
23	(3) No subscriber or consumer shall be required to pay
24	more than one surcharge per number or device.
25	(b) Provider administrative costsEach provider collecting
26	the surcharge may retain an amount not to exceed 1% of the gross
27	receipts of surcharges collected as reimbursement for its actual
28	administrative costs.
29	(c) Collection of surchargeThe collection of the
30	surcharge by each provider shall be subject to the following:

20150HB0911PN1331

- 39 -

1	(1) Providers shall collect the surcharge on behalf of
2	the agency as part of their billing process and shall have no
3	obligation to take any legal action to enforce the collection
4	of the surcharge. Action may be brought by or on behalf of
5	the agency. Upon written request of the agency, each wireless
6	provider shall annually provide a list of the names and
7	addresses of those wireless service customers whose accounts
8	are considered a bad debt as determined by the provider's
9	books and records that have failed to pay the surcharge.
10	(2) Providers shall not be liable for the unpaid
11	amounts.
12	(3) If a provider receives a partial payment for a
13	monthly bill from a subscriber, the provider shall apply the
14	payment against the amount the subscriber owes the provider
15	first and shall remit to the State Treasurer the lesser
16	amount, if any, resulting from the application.
17	(4) The surcharge shall not be:
18	(i) Subject to taxes or charges levied by the
19	<u>Commonwealth or a political subdivision of this</u>
20	<u>Commonwealth or an intergovernmental agency for 911</u>
21	funding purposes on a provider, seller or consumer with
22	respect to the sale, purchase, use or provision of a
23	communication service.
24	(ii) Considered revenue of the provider.
25	(5) Nothing under this chapter shall prevent a provider
26	from recovering costs of implementing and maintaining 911
27	communications service directly from the provider's
28	subscribers, whether itemized on the subscriber's bill or by
29	any other lawful method.
30	Section 4. Section 5307 of Title 35 is amended to read:
20150HI	30911PN1331 - 40 -

1 § 5307. [Collection and disbursement of contribution.] Payment, collection and remittance of surcharge by providers 2 3

of 911 communications services.

[Subscribers' contribution] Collection and remittance of 4 (a) 5 surcharge.--

6 [Each service supplier that provides local exchange (1)7 telephone service within the county] Providers shall collect 8 the [contribution] <u>surcharge</u> from each subscriber and forward 9 the collection quarterly less the actual uncollectibles 10 [experienced by the local exchange telephone companies] to 11 the [county treasurer or, in a home rule county, the county 12 official responsible for the collection and disbursement of 13 funds] State Treasurer for deposit in the fund.

14 (2) The [amount of the subscribers' contribution] 15 surcharge shall be stated separately in the [telephone 16 subscribers'] <u>subscriber</u> billing.

17 [(3) Each service supplier shall retain the fair and 18 reasonable cost to establish the 911 contribution rate 19 billing system and an amount not to exceed 2% of the gross 20 receipts collected to cover actual administrative costs.] 21 (b) [Subscribers' contribution for multiple line] Multiline 22 telephone systems. -- In the case of Centrex or similar [multiple 23 line] multiline telephone system subscribers, except PBX 24 subscribers, the following multipliers shall be applied to determine the [contribution] rate of the surcharge for each 25 26 subscriber:

27 For the first 25 lines, each line shall be [billed (1)28 at] assessed the [approved contribution rate] surcharge. 29 For lines 26 through 100, each line shall be [billed (2)at] <u>assessed</u> 75% of the [approved contribution rate] 30

20150HB0911PN1331

- 41 -

1 <u>surcharge</u>.

(3) For lines 101 through 250, each line shall be
[billed at] <u>assessed</u> 50% of the [approved contribution rate]
<u>surcharge</u>.
(4) For lines 251 through 500, each line shall be
[billed at] <u>assessed</u> 20% of the [approved contribution rate]
<u>surcharge</u>.

8 (5) For lines 501 or more, each line shall be [billed 9 at] <u>assessed</u> 17.2% of the [approved contribution rate] 10 surcharge.

(6) As of July 1, 2015, for each digital transmission 11 12 link, including primary rate interface service or Digital Signal-1 (DS-1) level service, or equivalent, that can be 13 14 channelized and split into 23 or 24 voice-grade or data-grade channels for voice communications, that when the digits 9-1-1 15 16 are dialed provides the subscriber access to a PSAP through 17 permissible interconnection to the dedicated 911 system, a 18 subscriber shall be assessed 12 surcharges. Neither <---19 subscribers nor providers shall be held responsible retroactively for collection of more than one surcharge for 20 ISDN PRI, DS-1 or T-1 service if they paid or collected the-21 22 surcharge on that basis prior to effective date of this 23 paragraph. 24 (7) Surcharges on VoIP service shall apply to no more 25 than the number of VoIP service lines for which the VoIP 26 service providers enable the capacity for simultaneous calls regardless of actual usage, to be connected to the public-27 28 switched telephone network. 29 [(c) Restricted account.--The county treasurer or, in a home rule county, the 30 (1)

20150HB0911PN1331

- 42 -

1 county official responsible for the collection and 2 disbursement of funds shall deposit the money received in an 3 interest-bearing restricted account used solely for the 4 purpose of nonrecurring and recurring charges billed for the 5 911 system and for the purpose of making payments under 6 subsection (d).

7 (2) The governing body of the county shall make an
8 annual appropriation from the account for the 911 system,
9 subject to the provisions of subsection (d), and may retain
10 up to 1% of the gross receipts collected to cover
11 administrative costs.

12 (3) If the 911 system is discontinued or a county fails 13 to implement a 911 system within three years from the 14 imposition of a monthly contribution rate, any money 15 remaining in the restricted account after all payments to the 16 911 service supplier have been made shall be transferred to 17 the general fund of the county or proportionately to the 18 general funds of each participating public agency.

19 Reimbursement to municipalities.--The county treasurer (d) or, in a home rule county, the county official responsible for 20 21 the collection and disbursement of funds shall, on a quarterly basis, pay from funds of the restricted account to a 22 23 municipality which operates a 911 system a sum of money not less 24 than that contributed by the telephone subscribers of that 25 municipality to the county 911 system, less the applicable 26 service supplier administrative cost provided by subsection (a) 27 and the applicable county administrative cost provided by 28 subsection (c).

29 (e) Collection enforcement.--

30 (1) The local exchange telephone company shall not be 20150HB0911PN1331 - 43 - required to take any legal action to enforce the collection
 of any charge imposed under this chapter. Action may be
 brought by or on behalf of the public agency imposing the
 charge.

5 (2) The local exchange telephone company shall annually 6 provide, upon request of the governing body of the county, a 7 list of the names and addresses of those service users which 8 carry a balance that can be determined by the telephone 9 company to be the nonpayment of any charge imposed under this 10 chapter.

11 (3) The local exchange telephone company shall not be 12 liable for uncollectible amounts.

13 (f) Prohibition against release of information. -- Neither the 14 county treasurer, the agency, nor any employee, agent or 15 representative of a PSAP or public agency shall divulge any 16 information acquired with respect to any wireline telephone 17 service provider, its customers, revenues or expenses, trade secrets, access line counts, commercial information and other 18 19 proprietary information while acting or claiming to act as the 20 employee, agent or representative, and all information shall be 21 kept confidential except that aggregations of information which 22 do not identify or effectively identify numbers of customers, 23 revenues or expenses, trade secrets, access lines, commercial 24 information and other proprietary information attributable to 25 any individual wireline telephone service provider may be made 26 public.]

27 (c) Applicability.--The provisions of this section shall not
 28 apply to sellers or consumers of prepaid wireless

29 <u>telecommunications service</u>.

30 Section 5. Title 35 is amended by adding a section to read: 20150HB0911PN1331 - 44 -

1	<u>§ 5307.1. Payment, collection and remittance of surcharge by</u>
2	sellers of prepaid wireless telecommunications
3	service.
4	(a) SurchargeThe following apply:
5	(1) The surcharge shall be collected by the seller from
6	the consumer per each retail transaction occurring in this
7	Commonwealth.
8	(2) The surcharge shall be applied to the cost of each
9	retail transaction regardless of whether the retail
10	transaction occurred in person, by telephone, through the
11	Internet or by any other method. A retail transaction that is
12	effected in person by a consumer at a business location of
13	the seller shall be treated as occurring in this Commonwealth
14	if that business location is in this Commonwealth, and any
15	other retail transaction shall be treated as occurring in
16	this Commonwealth if the retail transaction is treated as
17	occurring in this Commonwealth for the purposes of section
18	202(e.1) of the act of March 4, 1971 (P.L.6, No.2), known as
19	the Tax Reform Code of 1971.
20	(3) The surcharge shall be either separately stated on
21	an invoice, receipt or other similar document that is
22	provided to the consumer by the seller or otherwise
23	conspicuously disclosed to the consumer by the seller.
24	(4) The surcharge is a liability of the consumer and not
25	of the seller or any provider, except that the seller shall
26	be liable to remit any surcharge collected from consumers as
27	provided under paragraph (6), including the charges that the
28	seller is deemed to collect if the amount of the surcharge
29	has not been separately stated on an invoice, receipt or
30	other similar document provided to the consumer by the
001	

20150HB0911PN1331

- 45 -

1 <u>seller.</u>

2	(5) The amount of the surcharge that is collected by a
3	seller from a consumer, whether or not the amount is
4	separately stated on an invoice, receipt or similar document
5	provided to the consumer by the seller, shall not be included
6	in the base for measuring a tax, fee, surcharge or other
7	charge that is imposed by the Commonwealth, a political
8	<u>subdivision or an intergovernmental agency.</u>
9	(6) The surcharge collected by a seller, less 1.5% that
10	may be retained by the seller to cover administrative costs
11	shall be remitted to the Department of Revenue at the times
12	provided under Article II of the Tax Reform Code of 1971. The
13	department shall establish payment procedures that
14	substantially coincide with the payment procedures of Article
15	II of the Tax Reform Code of 1971, except the department may
16	require the filing of returns and the payment of the
17	surcharge by electronic means.
18	(7) The assessment, audit, appeal, collection and
19	enforcement procedures and other pertinent provisions
20	applicable to the sales and use tax imposed under Article II
21	of the Tax Reform Code of 1971 shall apply to the surcharge
22	collected and remitted under this section.
23	(8) The provision of section 5311.1 (relating to
24	immunity) shall apply to prepaid wireless providers and
25	<u>sellers.</u>
26	(9) The surcharge shall be the only 911 funding
27	obligation imposed regarding prepaid wireless
28	telecommunications service in this Commonwealth. A tax, fee,
29	surcharge or other charge may not be imposed by the
30	Commonwealth, a political subdivision or an intergovernmental

20150HB0911PN1331

- 46 -

1	agency for 911 funding purposes on a seller or consumer with
2	respect to the sale, purchase, use or provision of prepaid
3	wireless telecommunications service. The surcharge shall not
4	be considered revenue of any seller.
5	(10) Each seller that remits the surcharge shall certify
6	the accuracy of the remittance annually using the procedures
7	and forms provided by the agency.
8	(b) Department of RevenueThe following shall apply to the
9	<u>department:</u>
10	(1) The department shall establish procedures by which a
11	seller of prepaid wireless telecommunications service may
12	document that a sale is not a retail transaction, which
13	procedures shall substantially coincide with the procedures
14	for documenting sale for resale transactions for sales and
15	use tax purposes under Article II of the Tax Reform Code of
16	<u>1971.</u>
17	(2) The department shall pay all remitted surcharges to
18	the State Treasurer for deposit into the fund within 30 days
19	of receipt, for use as provided for under this chapter.
20	(3) The department may retain up to 2% of remitted
21	surcharges to pay for expenses directly related to the costs
22	of administering the collection and remittance of surcharges
23	collected under this section.
24	Section 6. Sections 5308, 5309, 5310, 5311.1, 5311.2,
25	5311.3, 5311.4, 5311.5, 5311.6, 5311.7, 5311.8, 5311.9, 5311.10,
26	5311.11, 5311.12, 5311.13 and 5311.14 of Title 35 are amended to
27	read:
28	[§ 5308. Expenditures for nonrecurring costs, training, mobile
29	communications equipment, maintenance and operation
30	of 911 systems.

20150HB0911PN1331

- 47 -

(a) Expenditures authorized.--During a county's fiscal year,
 the county may expend the amounts distributed to it from the
 contribution rate for the nonrecurring costs, training, costs
 for mobile communications equipment, maintenance and operation
 of a county 911 system.

6 (b) Items included in nonrecurring costs, training, mobile 7 communications equipment, maintenance and operation costs.--

8 (1)Maintenance and operation costs may include 9 telephone company charges, equipment costs or equipment lease 10 charges, repairs, utilities, development and maintenance of a 11 master street address quide, erection of street signs on 12 State and local highways, database maintenance costs, 13 personnel training, salary and benefit costs which are 14 directly related to the provision of 911 services and costs 15 for mobile communications equipment, audit costs and 16 appropriate carryover costs from previous years.

17 (2) Maintenance and operation costs shall not include18 any cost necessary to house the 911 system.

19 (3) No more than 70% of the contribution rate collected
20 during a county's fiscal year may be utilized to fund
21 personnel training, salary and benefit costs.

22 (c) Limitations on expenditures.--

(1) The agency shall adopt procedures to assure that the total amount collected from the 911 contribution rate shall be expended only for the nonrecurring costs, costs for mobile communications equipment, maintenance and operation of a county 911 system.

28 (2) Nonrecurring costs shall be amortized over a minimum29 of three years.

30 (d) Triennial financial audit.--

20150HB0911PN1331

- 48 -

1 (1) The agency shall require a triennial audit of each 2 county's collection and disbursement of contribution rate 3 funds and expenditures for the nonrecurring costs, training, 4 costs for mobile communications equipment, maintenance and 5 operation of 911 systems.

6 (2) The triennial audit cost shall be paid by the 7 respective county from contribution rate revenues and shall 8 be conducted consistent with guidelines established by the 9 agency.

10 (e) Public education.--A county may use money received from 11 the imposition of the contribution rate to educate the public on 12 the 911 system. The education may include, but is not limited 13 to, confirming with all residents of the county their actual 14 street addresses.]

15 § 5309. Telephone records.

16 (a) Access.--A telephone service supplier shall provide customer telephone numbers, names and service addresses to PSAPs 17 18 when requested by them for use in responding to 911 calls and, 19 when required, to providers of emergency notification services and emergency support services, solely for the purposes of 20 21 delivering or assisting in the delivery of emergency notification services and emergency support services. A wireless 22 23 provider shall provide the telephone number and geographical 24 location of the wireless device, as required under the FCC E-911 25 Order, to PSAPs when requested by them for use in responding to 26 911 calls. Customer telephone numbers, names and service addresses, and telephone numbers and geographical locations of 27 28 wireless devices, shall remain the property of the disclosing 29 service supplier. The total cost of the 911 system [or wireless E-911 system] shall include expenses to reimburse telephone 30

20150HB0911PN1331

- 49 -

service suppliers for providing and maintaining 911 information. 1 2 A telephone service supplier shall not be reimbursed directly 3 from the fund for providing and maintaining 911 information. This information shall be used only in providing emergency 4 response services to a 911 call or for purposes of delivering or 5 assisting in the delivery of emergency notification services or 6 7 emergency support services, except as provided in subsection 8 (c). A person who uses or discloses ANI/ALI database information for purposes other than providing emergency response services to 9 a 911 call, delivering or assisting in the delivery of emergency 10 11 notification services or emergency support services or other 12 than as provided in subsection (c) commits a misdemeanor of the 13 third degree.

14 (b) Privacy waived.--Private listing service customers in a 15 911 service district shall waive the privacy afforded by 16 nonlisted and nonpublished numbers with respect to the delivery 17 of emergency services.

18 (C) Immunity. -- No telephone company, wireless provider, 19 vendor or agent, employee or director of a telephone company, 20 providers of emergency notification services or providers of 21 emergency support services shall be liable to any person who directly or indirectly uses the 911 emergency service [or 22 23 wireless E-911 emergency service] established under this chapter 24 or provides information to 911 systems [or wireless E-911 25 systems] with respect to the delivery of emergency services:

(1) for release to PSAPs, providers of emergency
notification services or providers of emergency support
services of information specified in this section, including
nonpublished telephone numbers;

30 (2) for release to the commission, the Federal

20150HB0911PN1331

- 50 -

1 Communications Commission or any other Federal or 2 Commonwealth agency with the authority to regulate the 3 provision of telecommunications services of telephone company 4 information specified in this section that is not already 5 part of public records, including, as applicable, information 6 regarding numbers of lines served by an individual company 7 but excluding nonpublic information regarding the company's individual customer names, addresses and telephone numbers; 8 9 or

10 (3) for interruptions, omissions, defects, errors, mistakes or delays in transmission occurring in the course of 11 12 the delivery of emergency services [or wireless E-911 13 service] under this chapter, unless the interruptions, 14 omissions, defects, errors, mistakes or delays are caused by 15 the willful or wanton misconduct of the telephone company, wireless provider or vendor, their agents, employees or 16 17 directors. Nothing in this paragraph may preclude the 18 application of any commission tariff or regulation within its 19 jurisdiction pertaining to allowances for telephone service 20 interruptions.

21 § 5310. Penalty.

22 (a) Communications with 911 systems. -- A person who intentionally calls the 911 emergency number for other than 23 24 emergency purposes commits a misdemeanor of the third degree. 25 (b) Information disclosure. -- A person commits a misdemeanor 26 of the third degree if the person does any of the following: 27 (1) Uses or discloses database information for wireless service, VoIP service, other emergency communications service 28 29 or next generation 911 service or successor service for purposes other than handling a call to a 911 system, or a 30

20150HB0911PN1331

- 51 -

1	system used for other emergency communications service, next
2	generation 911 service or successor service, without consent
3	of the subscriber or consumer as otherwise provided by
4	applicable Federal or State law.
5	(2) Knowingly uses the telephone number or database
6	information of a 911 system, other emergency communications
7	service, next generation 911 service, successor service or
8	VoIP service to avoid any charges for the services of a
9	provider.
10	§ 5311.1. Immunity.
11	[A 911 system or a wireless E-911 system run by county and
12	local governments shall be a local agency which shall enjoy
13	local governmental immunity as provided under 42 Pa.C.S. Ch. 85
14	Subch. C (relating to actions against local parties).]
15	(a) General ruleA person, officer, director, employee,
16	vendor or agent of the person that establishes, operates,
17	enhances or maintains a 911 system or related communication
18	service in this Commonwealth shall be immune from civil
19	liability resulting from an act or omission in the design,
20	installation, enhancement or operation of a 911 system or
21	communication service related to 911, except in cases of willful
22	<u>or wanton misconduct.</u>
23	(b) Sovereign immunity reaffirmedNo provision of this
24	chapter shall constitute a waiver of sovereign immunity for the
25	purpose of 1 Pa.C.S. § 2310 (relating to sovereign immunity
26	reaffirmed; specific waiver) or 42 Pa.C.S. Ch. 85 Subch. C
27	(relating to actions against local parties).
28	<u>(c) Specific immunity</u>
29	(1) This subsection applies to the following:
30	(i) Providers, prepaid wireless providers and

- 52 -

1	<u>sellers.</u>
2	(ii) Other emergency communications service
3	providers.
4	<u>(iii) 911 service providers.</u>
5	(iv) An entity that provides access to 911
6	communications service using next generation 911
7	technology.
8	(v) A vendor, agent, employee, officer or director
9	of a provider, other emergency communications service
10	provider, 911 service provider or entity that provides
11	access to 911 communications service using next
12	generation 911 technology, providers of emergency
13	notification services or providers of emergency support
14	services.
15	(2) A person enumerated under paragraph (1) shall not be
16	liable to any person who directly or indirectly uses the 911
17	communications service or wireless 911 service established
18	<u>under this chapter, accesses a 911 system or provides</u>
19	information to 911 systems with respect to the delivery of
20	emergency services for:
21	(i) release to PSAPs, providers of emergency
22	notification services or providers of emergency support
23	services of information specified in this section,
24	including nonpublished telephone numbers;
25	(ii) release to the agency, the board, the Federal
26	Communications Commission or any other Federal or
27	Commonwealth agency of information specified in this
28	section that is not already part of the public records,
29	including, as applicable, information regarding numbers
30	of lines or subscribers or consumers served by an

1	individual provider but excluding nonpublic information
2	regarding the provider's individual subscriber or
3	consumer names, addresses and telephone numbers;
4	(iii) interruptions, omissions, defects, errors,
5	mistakes or delays in transmission occurring in the
6	course of the delivery of 911 communications service,
7	other emergency communications service or next generation
8	911 service under this chapter, unless the interruptions,
9	omissions, defects, errors, mistakes or delays are caused
10	by the willful or wanton misconduct of the provider,
11	vendor, other emergency communications service provider
12	or entity that provides access to 911 communications
13	service using next generation 911 technology, or their
14	vendors, agents, employees, officers or directors.
15	Nothing under this paragraph may preclude the application
16	of any commission, tariff or regulation within any
17	jurisdiction pertaining to allowances for telephone
17 18	jurisdiction pertaining to allowances for telephone <u>service interruptions; or</u>
18	service interruptions; or
18 19	service interruptions; or (iv) other matters related to the provisions of 911
18 19 20	<u>service interruptions; or</u> (iv) other matters related to the provisions of 911 communications service or a 911 system.
18 19 20 21 22	<u>service interruptions; or</u> <u>(iv) other matters related to the provisions of 911</u> <u>communications service or a 911 system.</u> [§ 5311.2. Powers and duties of agency.
18 19 20 21	<pre>service interruptions; or</pre>
18 19 20 21 22 23	<pre>service interruptions; or</pre>
18 19 20 21 22 23 24	<pre>service interruptions; or (iv) other matters related to the provisions of 911 communications service or a 911 system. [\$ 5311.2. Powers and duties of agency. (a) AdministrationThe agency shall have the following powers and duties in relation to a wireless E-911 system: (1) To designate at least one employee of the agency who</pre>
18 19 20 21 22 23 24 25	<pre>service interruptions; or (iv) other matters related to the provisions of 911 communications service or a 911 system. [\$ 5311.2. Powers and duties of agency. (a) AdministrationThe agency shall have the following powers and duties in relation to a wireless E-911 system: (1) To designate at least one employee of the agency who shall serve as a point of contact at the agency for all</pre>
18 19 20 21 22 23 24 25 26	<pre>service interruptions; or (iv) other matters related to the provisions of 911 communications service or a 911 system. [\$ 5311.2. Powers and duties of agency. (a) AdministrationThe agency shall have the following powers and duties in relation to a wireless E-911 system: (1) To designate at least one employee of the agency who shall serve as a point of contact at the agency for all matters involving wireless E-911 systems in this</pre>
18 19 20 21 22 23 24 25 26 27	<pre>service interruptions; or</pre>

20150HB0911PN1331

- 54 -

permitted uses of and amounts disbursed from the Wireless E-End Phile Emergency Services Fund, including the costs of PSAPs and wireless providers that are eligible for payment from the fund.

5 (3) To approve each county's county plan, or amendment 6 to its agency-approved county plan, incorporating wireless E-7 911 service capabilities as may be submitted by the county to 8 the agency.

9 To provide counties with plans that contain cost-(4) 10 saving measures that provide joint purchasing opportunities and facilitate regionalization of technology and 11 12 consolidation of PSAPs and their operations. The agency shall 13 provide suggested industry-acceptable and uniform standards 14 for levels of staffing and uniform standards of operation. 15 Wireless E-911 State plan. -- The agency shall prepare, (b) 16 maintain and keep current, after adequate public notice and 17 opportunity to comment and after consideration of the 18 recommendations of the wireless subcommittee of the advisory 19 committee, a wireless E-911 State plan providing for all aspects 20 of the development, implementation, operation and maintenance of 21 a Statewide integrated wireless E-911 system in accordance with 22 the FCC E-911 Order. Under the plan, the agency shall:

(1) Establish model agreements for mutual aid
agreements, cross-service agreements, service contracts and
all other documents by and among public agencies, PSAPs and
wireless providers that may be required in the implementation
of the wireless E-911 State plan, review the agreements and
documents for consistency with the applicable county plan and
assist the parties in assuring their execution.

30 (2) Require each wireless provider to notify the agency 20150HB0911PN1331 - 55 - 1 of each county in which it is licensed on March 29, 2004, and 2 provides wireless service and, at the time new service is 3 initiated, each county in which it is licensed and initiates wireless service and to notify counties of wireless service 4 5 within each county, specifically noting wireless service to 6 more than one county. In the event of disputes among PSAPs 7 regarding the PSAP to which a wireless provider routes 911 8 calls, the routing shall be determined by the agency.

9 Establish uniform Statewide standards for the format (3)10 and content of wireless automatic location information and wireless automatic number identification, which standards 11 12 shall be the standards adopted by the National Emergency Number Association, as amended by that organization. Wireless 13 14 providers will use the applicable National Emergency Number 15 Association data transmission format standards to deliver the 16 data to the wireless E-911 system.

17 (4) Forward a copy of the completed plan and any
18 revision of the plan to all affected counties, PSAPs,
19 wireless providers, local exchange carriers, competitive
20 local exchange carriers and interexchange carriers.

(5) Require each wireless provider to provide the agency with a 24-hour, seven-days-a-week contact telephone number or pager number for use by PSAPs in emergency situations. 4 § 5311.3. Advisory committee.

(a) Establishment.--There is established an advisory
committee to be known as the E-911 Emergency Services Advisory
Committee.

(b) Members.--The advisory committee shall be comprised ofthe following persons:

30 (1) The director of the agency or his designee, who 20150HB0911PN1331 - 56 - 1 shall act as chairperson.

3

2 (2) Two county commissioners.

(3) Four county 911 program managers.

4 (4) Four wireless providers licensed by the Federal
5 Communications Commission.

6 (5) Two landline telephone service provider7 representatives.

8 (6) Two representatives each from fire services,
9 emergency medical services and police.

10 (7) The chairman and minority chairman of the 11 Communications and Technology Committee of the Senate and the 12 chairman and minority chairman of the Veterans Affairs and 13 Emergency Preparedness Committee of the House of

14 Representatives, or their designees.

15 The Governor, upon recommendation of the applicable Statewide 16 organizations, associations and industry segments, shall appoint 17 the committee members, who will each serve a two-year term. 18 Advisory committee membership shall be limited to one 19 representative per organization or corporate entity.

20 (c) Roles and responsibilities.--The advisory committee 21 shall make recommendations to the agency regarding the 22 formulation of technical, administrative and operational 23 standards for use in overseeing 911 programs Statewide.

(d) Reimbursement.--The members of the advisory committee shall serve without compensation but shall be reimbursed for their actual and necessary travel and other expenses in connection with attendance at meetings called by the chairperson.

29 (e) Advisory committee subcommittees.--The chairperson may
30 create, within the committee membership, subcommittees to study

20150HB0911PN1331

- 57 -

1 and address specific technical and program areas:

2 (1) A wireless subcommittee shall be created as a
3 permanent subcommittee and shall consist of the following
4 persons:

5 (i) The advisory committee chairperson. (ii) Two county commissioners. 6 7 (iii) Four county 911 program managers. 8 (iv) Four representatives of wireless providers 9 licensed by the Federal Communications Commission. 10 Two landline telephone service provider (V) 11 representatives. 12 (2) Wireless subcommittee roles and responsibilities: 13 (i) To advise the agency regarding the development, 14 implementation, operation and maintenance of a Statewide 15 integrated wireless E-911 system. (ii) 16 To make recommendations to the agency regarding 17 the preparation and periodic revision of a wireless E-911 18 State plan providing for the development, implementation, 19 operation and maintenance of a Statewide integrated 20 wireless E-911 system in accordance with the FCC E-911 21 Order. 22 To make recommendations to the agency (iii) 23 regarding the approval or disapproval of wireless 24 provider service agreements and the formulation of 25 technical standards.

(iv) To make recommendations to the agency regarding
the development of guidelines, rules and regulations
required to address the administration of the Statewide
E-911 wireless plan and the disbursement of money from
the Wireless E-911 Emergency Services Fund.

20150HB0911PN1331

- 58 -

1 (v) To make recommendations to the agency regarding 2 the development of the annual report required of the 3 agency by this chapter, including, but not limited to, 4 recommendations concerning adjustments of the wireless E-5 911 surcharge.

6 § 5311.4. Wireless E-911 Emergency Services Fund.

7 (a) Establishment of fund.--There is established in the 8 State Treasury a nonlapsing restricted interest-bearing account to be known as the Wireless E-911 Emergency Services Fund. The 9 10 fund shall consist of the fees collected under subsections (b) 11 and (b.1), funds appropriated by the General Assembly and funds 12 from another source, private or public. Money in the fund and 13 the interest it accrues is appropriated to the Pennsylvania 14 Emergency Management Agency to be disbursed by the agency. The 15 money in the fund shall be used only for the following costs:

16 PSAP and wireless provider costs resulting from (1)17 compliance with the FCC E-911 Order, including development, implementation and testing, operation and maintenance of a 18 19 Statewide integrated wireless E-911 system. Costs paid from 20 the fund must be eligible recurring or nonrecurring costs as 21 determined by the agency in accordance with sections 22 5311.2(a) (relating to powers and duties of agency) and 23 5311.5 (relating to disbursement of fund amounts by agency) 24 for wireless E-911 service provided in accordance with the 25 FCC E-911 Order or a county plan or amended county plan 26 approved by the agency.

(2) The agency-approved costs of PSAPs specified in
section 5308(b) (relating to expenditures for nonrecurring
costs, training, mobile communications equipment, maintenance
and operation of 911 systems) that relate directly or

20150HB0911PN1331

- 59 -

1 indirectly to the provision of wireless E-911 service, to the 2 extent:

(i) the costs are not included in the costs paidunder paragraph (1) and the approved E-911 costs providedin paragraph (1) have been reimbursed; and

6 (ii) the costs do not exceed the percentage of the 7 actual ratio of demonstrated wireless calls to 8 demonstrated total emergency call volume times the amount 9 of money in the fund, and further:

10 (A) The amount of the costs that may be
11 reimbursed is limited to 25% of the fund if a
12 majority of wireless providers serving the geographic
13 area covered by the PSAP have been tested and
14 accepted by the PSAP for wireless E-911 Phase I
15 service.

(B) The amount of the costs that may be
reimbursed is limited to 50% of the fund if all of
the wireless providers serving the geographic area
covered by the PSAP have been tested and accepted by
the PSAP for wireless E-911 Phase I service.

(C) The amount of the costs that may be
reimbursed is limited to 75% of the fund if a
majority of wireless providers serving the geographic
area covered by the PSAP have been tested and
accepted by the PSAP for wireless E-911 Phase II
service.

(D) The amount of the costs that may be
reimbursed is limited to 100% of the fund if all of
the wireless providers serving the geographic area
covered by the PSAP have been tested and accepted by

3

4

5

- 60 -

the PSAP for wireless E-911 Phase II service.

2 (iii) If, under an FCC E-911 waiver, a wireless 3 provider is temporarily relieved of its obligation to provide wireless E-911 Phase II service in the geographic 4 5 area covered by a requesting PSAP, the wireless carrier shall be disregarded in the determinations to be made 6 7 under subparagraphs (i) and (ii) until the wireless 8 carrier's obligation to provide wireless E-911 Phase II 9 service again becomes effective.

10 Wireless E-911 surcharge.--Each wireless service (b) customer shall pay a fee, to be known as a wireless E-911 11 12 surcharge, in an amount of \$1 per month for each device that 13 provides wireless service for which that customer is billed by a 14 wireless provider for wireless service. The fee shall be 15 collected apart from and in addition to a fee levied by the 16 wireless provider in whole or in part for the provision of 911 17 services.

18 (1)Wireless providers shall collect the fee on behalf 19 of the agency as part of their billing process and shall have 20 no obligation to take any legal action to enforce the 21 collection of the surcharge. Action may be brought by or on 22 behalf of the agency. Upon written request of the agency, 23 each wireless provider shall annually provide a list of the 24 names and addresses of those wireless service customers 25 carrying a balance that have failed to pay the wireless E-911 26 surcharge. The wireless provider shall not be liable for the 27 unpaid amounts.

(2) If a wireless provider receives a partial payment
for a monthly bill from a wireless service customer, the
wireless provider shall apply the payment against the amount

1

- 61 -

the wireless service customer owes the wireless provider first and shall remit to the State Treasurer the lesser amount, if any, resulting from the application.

4 (3) The fees collected under this subsection shall not 5 be subject to taxes or charges levied by the Commonwealth or 6 a political subdivision of this Commonwealth, nor shall the 7 fees be considered revenue of the wireless provider for any 8 purpose.

9 (4) The provisions of this subsection shall not apply to 10 sellers, providers or consumers of prepaid wireless 11 telecommunications service.

12 (b.1) Prepaid wireless E-911 surcharge.--

(1) There is imposed a prepaid wireless E-911 surcharge
of \$1 per retail transaction or the adjusted surcharge, if
any, established under paragraph (5). The \$1 surcharge shall
be applied to the cost of each retail transaction regardless
of whether the service or prepaid wireless device was
purchased in person, by telephone, through the Internet or by
any other method.

20 A prepaid wireless E-911 surcharge shall be (2) 21 collected by the seller from the consumer for each retail 22 transaction occurring in this Commonwealth. The amount of the 23 prepaid wireless E-911 surcharge shall be either separately 24 stated on an invoice, receipt or other similar document that 25 is provided to the consumer by the seller or otherwise 26 disclosed to the consumer. A retail transaction that is 27 effected in person by a consumer at a business location of 28 the seller shall be treated as occurring in this Commonwealth 29 if that business location is in this Commonwealth, and any 30 other retail transaction shall be treated as occurring in

20150HB0911PN1331

- 62 -

this Commonwealth if the retail transaction is treated as occurring in this Commonwealth for the purposes of section 202(e.1) of the act of March 4, 1971 (P.L.6, No.2), known as the Tax Reform Code of 1971.

5 A prepaid wireless E-911 surcharge is a liability of (3) 6 the consumer and not of the seller or any provider, except 7 that the seller shall be liable to remit the prepaid wireless 8 E-911 surcharges that the seller collects from consumers as 9 provided under paragraph (6), including the charges that the 10 seller is deemed to collect if the amount of the surcharge 11 has not been separately stated in an invoice, receipt or 12 other similar document provided to the consumer by the 13 seller.

14 The amount of the prepaid wireless E-911 surcharge (4) 15 that is collected by a seller from a consumer, whether or not 16 the amount is separately stated on an invoice, receipt or 17 similar document provided to the consumer by the seller, 18 shall not be included in the base for measuring a tax, fee, 19 surcharge or other charge that is imposed by the 20 Commonwealth, a political subdivision or an intergovernmental 21 agency.

22 The prepaid wireless E-911 surcharge shall be (5) 23 proportionately increased or reduced, as applicable, upon any 24 change to the wireless E-911 surcharge imposed under 25 subsection (b). The increase or reduction shall be effective 26 on the effective date of the change to the surcharge imposed 27 under subsection (b) or, if later, the first day of the first 28 calendar month to occur at least 60 days after the effective 29 date of the change to the surcharge imposed under subsection 30 (b). The Department of Revenue shall provide not less than 30

20150HB0911PN1331

- 63 -

days' notice of an increase or reduction on its public
 Internet website.

3 (6) Prepaid wireless E-911 surcharges collected by a seller shall be remitted to the Department of Revenue at the 4 5 times provided under Article II of the Tax Reform Code of 6 1971. The department shall establish payment procedures that 7 substantially coincide with the payment procedures of Article 8 II of the Tax Reform Code of 1971, except the department may 9 require the filing of returns and the payment of the 10 surcharge by electronic means.

(7) During the first 180 days after the effective date of this section, a seller may deduct and retain 35% of the prepaid wireless surcharges collected by the seller from consumers for direct start-up costs. After the implementation period, a seller may deduct and retain up to 3% of prepaid wireless E-911 surcharges that are collected by the seller from consumers for administrative purposes.

18 (8) The assessment, audit, appeal, collection and
19 enforcement procedures and other pertinent provisions
20 applicable to the sales and use tax imposed under Article II
21 of the Tax Reform Code of 1971 shall apply to prepaid
22 wireless E-911 surcharges.

(9) The department shall establish procedures by which a
seller of prepaid wireless telecommunications service may
document that a sale is not a retail transaction, which
procedures shall substantially coincide with the procedures
for documenting sale for resale transactions for sales and
use tax purposes under Article II of the Tax Reform Code of
1971.

30 (10) The department shall pay all remitted prepaid 20150HB0911PN1331 - 64 - wireless E-911 surcharges to the State Treasurer for deposit into the fund within 30 days of receipt, for use as provided in this chapter. The department may retain up to 2% of remitted surcharges to pay for department expenses directly related to the costs of administering the collection and remittance of prepaid wireless E-911 surcharges.

7 (11) The provisions of section 5311.9 (relating to
8 immunity) shall apply to providers and sellers of prepaid
9 wireless telecommunications service.

The prepaid wireless E-911 surcharge shall be the 10 (12)11 only E-911 funding obligation imposed regarding prepaid 12 wireless telecommunications service in this Commonwealth. No 13 tax, fee, surcharge or other charge may be imposed by the 14 Commonwealth, a political subdivision or an intergovernmental agency for E-911 funding purposes, on a provider, seller or 15 16 consumer with respect to the sale, purchase, use or provision 17 of prepaid wireless telecommunications service.

18 (c) Remittance of fees.--On a quarterly basis, each wireless
19 provider shall remit the fees collected under subsection (b) to
20 the State Treasurer for deposit into the fund.

21 (d) Reimbursement of wireless provider and PSAP costs.--

(1) From every remittance, the wireless provider shall
be entitled to deduct and retain an amount not to exceed 2%
of the gross receipts collected as reimbursement for the
administrative costs incurred by the wireless provider to
bill, collect and remit the surcharge.

27 (2) Wireless providers and PSAPs shall be entitled to
28 payment from the fund in the manner provided in section
29 5311.5(c) for the following costs:

30 (i) recurring costs approved by the agency under 20150HB0911PN1331 - 65 - agency rules associated with the development,
 implementation, operation and maintenance of wireless E 911 service in the geographic area served by the
 requesting PSAP; and

5 (ii) nonrecurring costs approved by the agency under 6 agency rules associated with the development, 7 implementation, operation and maintenance of wireless E-8 911 service in the geographic area served by the 9 requesting PSAP.

10 (3) In no event shall costs be paid that are not related 11 to a wireless provider's or PSAP's compliance with 12 requirements established by the wireless E-911 State plan, 13 the FCC E-911 Order or the wireless E-911 provisions of an 14 agency-approved county plan or amended county plan.

15 Costs incurred by a PSAP or wireless provider for (4) 16 wireless E-911 service shall be paid by the agency provided 17 that the costs comply with the requirements of this section 18 and section 5311.5, were incurred after January 1, 1998, and 19 are determined by the agency, after application in accordance 20 with section 5311.5(c), to be eligible for payment from the 21 fund. Costs that the agency determines to be eligible shall 22 be paid as provided in section 5311.5.

Nothing in this chapter shall prevent a wireless 23 (5) 24 provider from recovering its costs of implementing and 25 maintaining wireless E-911 service directly from its 26 customers, whether itemized on the customer's bill or by any 27 other lawful method. No wireless provider that levies a separate fee for provision of E-911 wireless service in the 28 29 geographic area served by the requesting PSAP may receive a 30 reimbursement for the same costs.

20150HB0911PN1331

- 66 -

(e) Reporting by wireless providers.--With each remittance a
 wireless provider shall supply the following information to the
 State Treasurer and to the agency:

4 (1) The total fees collected through the wireless E-911
5 surcharge from its wireless service customers during the
6 reporting period.

7 (2) The total amount retained by it as reimbursement for
8 administrative costs to cover its expenses of billing,
9 collecting and remitting the fees collected from the wireless
10 E-911 surcharge during the reporting period.

11 (3) Until the nonrecurring costs have been recovered by 12 a wireless provider, the total amount it has been reimbursed 13 by the agency for nonrecurring costs associated with the 14 development, implementation, operation and maintenance of 15 wireless E-911 service during the reporting period. 16 Information to be supplied by wireless providers .--(f) Wireless providers shall provide the agency with the information 17 18 it shall request in writing in order to discharge its 19 obligations under this section, including the collection and 20 deposit of the wireless E-911 surcharge and its administration 21 of the fund. Information supplied by wireless providers under this section shall remain confidential, and release of the 22 23 information shall be governed by section 5311.7 (relating to 24 public disclosure and confidentiality of information).

(g) Prohibition.--No part of the fund, including an excess amount under section 5311.6(a) (relating to reporting), shall be used for any purpose unless expressly authorized by this chapter.

(h) Surcharge sunset.--The wireless E-911 surcharge fee
established in subsections (b) and (b.1) shall terminate on June

20150HB0911PN1331

- 67 -

30, 2015, unless extended by an act of the General Assembly.
 \$ 5311.5. Disbursement of fund amounts by agency.

(a) Expenditures for wireless E-911 systems.--During each
fiscal year the agency may, only in furtherance of the wireless
E-911 State plan, disburse money from the Wireless E-911
Emergency Services Fund to PSAPs with agency-approved county
plans or amended county plans and wireless providers for the
following purposes:

9 (1) To pay the costs of PSAPs and wireless providers 10 provided for in section 5311.4(a)(1) and (d)(2) (relating to 11 Wireless E-911 Emergency Services Fund) and the costs of 12 PSAPs provided for in section 5311.4(a)(2).

13 (2) To train emergency service personnel regarding
 14 receipt and use of wireless E-911 service information.

15 (3) To educate consumers regarding the operations,
16 limitations, role and responsible use of wireless E-911
17 service.

18 (b) Limitations on use of fund amounts by PSAPs. -- No PSAP 19 shall receive a disbursement from the fund for any cost necessary to house the wireless E-911 system or for the purchase 20 21 of real estate, cosmetic remodeling, ambulances, fire engines or other emergency vehicles, utilities, taxes and other expenses as 22 23 determined by the agency. No PSAP may be funded for more than 24 70% of its agency-approved personnel training, salary and benefit costs during the agency's fiscal year. 25

(c) Manner of payment.--Each PSAP and wireless provider shall submit to the agency each year, not later than 120 days before the first day of the agency's fiscal year, the eligible costs it expects to incur for wireless E-911 service during the next fiscal year of the agency. The submission may include

20150HB0911PN1331

- 68 -

eligible costs that the PSAP or wireless provider has already 1 2 incurred for wireless E-911 service at the time of the 3 submission. The agency shall review the submission, ensure that the costs are eligible for payment from the fund and notify the 4 submitting PSAP or wireless provider, not later than 30 days 5 before the first day of the agency's fiscal year, of the 6 7 eligible costs. The agency shall disburse funds to each PSAP and 8 wireless provider for costs the agency determines to be eligible only up to the amount of fund revenue available for distribution 9 10 during the agency's fiscal year. No costs may be carried forward 11 for payment by the agency in subsequent fiscal years, except 12 that the agency shall fund all approved and unfunded costs 13 submitted in wireless fiscal year 2012-2013 that are applied for 14 in wireless fiscal year 2013-2014. Payment shall be made in four 15 equal payments during the first month of each quarter of the 16 agency's fiscal year as follows:

17 (1) The agency shall first pay the costs approved for18 each PSAP that are payable in the quarter.

19 Following the payment of approved costs to a PSAP (2)20 for Phase I deployment of wireless E-911 service as set forth 21 in the FCC E-911 Order, but only after the PSAP has issued 22 its request to wireless providers to furnish Phase I wireless 23 E-911 service pursuant to the FCC E-911 Order, the agency 24 shall pay the approved costs of wireless providers that are 25 payable in the quarter to provide the requested wireless E-26 911 service to that PSAP.

(3) Following the payment of approved costs to a PSAP
for Phase II deployment of wireless E-911 service as set
forth in the FCC E-911 Order, but only after the PSAP has
issued its request to wireless providers to furnish Phase II

20150HB0911PN1331

- 69 -

wireless E-911 service pursuant to the FCC E-911 Order, the agency shall pay the approved costs of wireless providers that are payable in the quarter to provide the requested wireless E-911 service to that PSAP.

5 In any quarter of the agency's fiscal year, all (4) 6 costs specified in section 5311.4(a)(1) that are approved by 7 the agency for payment to PSAPs or wireless providers shall 8 be paid before any other costs payable under this chapter are 9 paid to any PSAP or wireless provider. In the first quarter 10 of the agency's fiscal year, the agency shall determine 11 whether payments to PSAPs and wireless providers during the 12 preceding fiscal year exceeded or were less than the eligible 13 costs incurred by each PSAP and wireless provider submitting 14 costs during the fiscal year. Each PSAP and wireless provider 15 shall provide verification of the costs as required by the 16 agency. Any overpayment shall be refunded to the agency or, 17 with the agency's approval, may be used to pay agency-18 approved costs the PSAP or wireless provider submitted for 19 the current fiscal year of the agency. The agency shall 20 reconsider a determination of eligible costs under this 21 subsection upon request by a submitting PSAP or wireless 22 provider and shall provide a procedure for the 23 reconsideration.

24 (d) Pro rata sharing of fund amounts.--

(1) If the total amount of money in the fund in any
quarter is insufficient to pay for both agency-approved PSAP
costs and agency-approved wireless provider costs which are
payable in the quarter under subsection (c) for both Phase I
deployment and Phase II deployment of wireless E-911 service
as set forth in the FCC E-911 Order, then payments from the

20150HB0911PN1331

- 70 -

1

fund for that quarter shall be made as follows:

(i) The agency-approved Phase I deployment costs of
a PSAP and those wireless providers to which the PSAP has
issued its request for Phase I wireless E-911 service
shall be paid before any agency-approved costs for Phase
II deployment are paid.

7 If, notwithstanding subparagraph (i), the total (ii) 8 amount of money in the fund in the quarter is insufficient to pay all Phase I deployment costs of both 9 10 PSAPs and wireless providers which are payable in the 11 quarter, then each requesting PSAP and each requesting 12 wireless provider shall receive, for payment of Phase I 13 deployment costs, a pro rata share of the total amount of 14 money in the fund in the quarter.

15 If the total amount of money in the fund in (iii) 16 the quarter is insufficient to pay all agency-approved 17 Phase II deployment costs of both PSAPs and wireless 18 providers which are payable in the quarter, then each 19 requesting PSAP and each requesting wireless provider 20 shall receive, for payment of Phase II deployment costs, 21 a pro rata share of the total money in the fund which are 22 available in the quarter for payment of Phase II 23 deployment costs.

(2) For any PSAP or wireless provider, pro rata shares
shall be computed based upon the total dollar amount of money
available in the fund for payment of Phase I or Phase II
deployment costs, whichever is applicable, multiplied by the
ratio of:

(i) the total dollar amount of agency-approved but
 unpaid costs of that PSAP or wireless provider for Phase

20150HB0911PN1331

- 71 -

1

I or Phase II deployment, whichever is applicable; to

2

3

(ii) the total dollar amount of all agency-approved but unpaid costs.

Triennial financial audit. -- The agency shall require a 4 (e) triennial financial audit of each PSAP's use of the 5 disbursements it has received from the fund and of a wireless 6 7 provider's collection, deduction, retention, remittance and use 8 of the amounts collected by the wireless provider under the wireless E-911 surcharge or the disbursements it received from 9 10 the fund. These triennial financial audits shall be consistent with guidelines established by the agency, and the cost of each 11 audit shall be paid from the fund. 12

13 § 5311.6. Reporting.

14 (a) Annual report by agency. -- Not later than March 1 of each 15 year, the agency, after consideration of the recommendations of 16 the advisory committee, shall submit an annual report, which may be combined with that required by section 5303(a)(5) (relating 17 18 to telecommunications management), to the Governor and the 19 General Assembly. Subject to the provisions of section 5311.7(b) 20 (relating to public disclosure and confidentiality of 21 information), the report shall include at least the following:

(1) The extent to which wireless E-911 systems currentlyexist in this Commonwealth.

(2) Those PSAPs which completed installation of wireless
 E-911 systems pursuant to the wireless E-911 State plan and
 the costs and expenses for installation.

(3) An itemization by PSAP or wireless provider, project
and description and expenditure for each Wireless E-911
Emergency Services Fund disbursement made in the fiscal year
just concluded. The itemization shall include an explanation

- 72 -

of how each project contributed to the fulfillment of the
 existing wireless E-911 State plan.

3 (4) The planned expenditures for the next fiscal year
4 for installation of wireless E-911 systems pursuant to the
5 wireless E-911 State plan.

6 (5) The total aggregate fees collected from all wireless 7 providers in the fiscal year just concluded based upon the 8 reports of the providers submitted under section 5311.4(e) 9 (relating to Wireless E-911 Emergency Services Fund) and any 10 other funds received by the fund.

11 (6) The amount of any unexpended funds carried forward 12 in the fund.

13 (7) The amount of any remaining unpaid agency-approved
 14 PSAP costs or wireless provider costs being carried forward
 15 for payment during the next fiscal quarter.

16 (8) Any advances in a wireless provider's system 17 technology or expansion of its customer service area which 18 further the goal of providing access to a wireless E-911 19 system regardless of the customer's geographic location on 20 any interstate highway in this Commonwealth.

21 Study of wireless E-911 emergency services (b) implementation and operation. -- The agency, after consideration 22 23 of the recommendations of the advisory committee, shall report 24 to the Governor and the General Assembly no less than 25 triennially its recommendations concerning wireless E-911 26 implementation and operation, including, but not limited to, 27 necessary or required actions which must be undertaken in response to the Federal Communication Commission's directive in 28 29 the FCC E-911 Order. The report shall recommend measures to be 30 taken by the General Assembly.]

20150HB0911PN1331

- 73 -

1 § 5311.7. [Public disclosure and confidentiality] Prohibition_ 2 against release of information.

3 (a) Annual report of agency. -- The annual report of the agency shall be a public document. 4

(b) Prohibition against release of information.--[Neither 5 6 the] The State Treasurer, [the] agency, [nor any] board, 7 employee, agent or representative of a PSAP or public agency shall <u>not</u> divulge any information acquired with respect to any 8 [wireless provider or VoIP provider, its customers] provider, 9 10 revenues [or]_ expenses, trade secrets, commercial information 11 and other proprietary information [while acting or claiming to 12 act as the employee, agent or representative, and all 13 information is required to be kept confidential except that 14 aggregations of information which do not identify or effectively identify numbers of customers, revenues or expenses, trade 15 16 secrets, commercial information and other proprietary information attributable to any individual wireless provider or 17 18 VoIP provider may be made public]. Any information acquired 19 shall be kept confidential except that aggregations of_ 20 information that do not effectively identify numbers of 21 consumers or subscribers, revenues or expenses, trade secrets, commercial information and other proprietary information 22 23 attributable to any provider may be made public. 24 [§ 5311.8. Wireless provider and VoIP provider records.

25 (a) Access.--Upon request from and pursuant to agreement 26 with a PSAP, each wireless provider shall provide E-911 service database information, and each VoIP provider shall provide VoIP 27 28 service database information or automatic location information 29 as permitted under the law to the requesting PSAP. The information shall remain the property of the disclosing wireless 30 20150HB0911PN1331

- 74 -

provider or VoIP provider and, except as otherwise provided by 1 2 applicable Federal or State law, shall be used by the PSAP only 3 in connection with providing emergency response services to a call to a 911 system or to a wireless E-911 system. 4

5 (b) Violations.--A person commits a misdemeanor of the third degree if the person does any of the following: 6

Uses or discloses wireless E-911 service database 7 (1)8 information or VoIP service database information for purposes 9 other than handling a call to a 911 system or to a wireless 10 E-911 system without the consent of the wireless service customer or VoIP service customer or as otherwise provided by 11 12 applicable Federal or State law.

Knowingly uses the telephone number of a 911 system, 13 (2) wireless E-911 system or VoIP service database information to 14 15 avoid any charges for the services of a local exchange 16 carrier, competitive local exchange carrier, interexchange 17 carrier, wireless provider or VoIP provider.

(c) Privacy waived.--The provisions of 66 Pa.C.S. § 2906 18 (relating to dissemination of telephone numbers and other 19 identifying information) shall not apply to wireless providers 20 21 or VoIP providers to the extent they are engaged in providing wireless E-911 service, 911 service or related services. 22

23 § 5311.9. Immunity.

24 (a) Generally.--

(1)

25

26

(i) A wireless provider or VoIP provider.

This subsection applies to all of the following:

27 (ii) An officer or director of a wireless provider 28 or VoIP provider.

29 (iii) An employee or agent of a wireless provider or VoIP provider. 30

20150HB0911PN1331

- 75 -

(iv) A vendor of a wireless provider or VoIP
 provider.

3 (2) Except as set forth in paragraph (3), a person
4 specified in paragraph (1) is immune from liability for civil
5 damages resulting from or caused by an act or omission in the
6 development, design, installation, operation, maintenance,
7 performance or provision of wireless E-911 service or 911
8 service of:

(i) the wireless provider or VoIP provider;

9

10 (ii) an officer or director of the wireless provider 11 or VoIP provider;

12 (iii) an employee or agent or the wireless provider13 or VoIP provider; or

14 (iv) a supplier of the wireless provider or VoIP 15 provider.

16 (3) Immunity under paragraph (2) does not apply to17 willful or wanton misconduct.

18 (b) Parity of liability. -- A wireless provider or VoIP 19 provider shall have the same immunity from liability for 20 transmission errors or failures, network outages or other 21 technical problems that arise in the course of handling 22 emergency calls or providing emergency services, including 23 wireless E-911 service, as a local exchange carrier enjoys in 24 the course of handling the calls or providing the services. 25 (c) Release of information. --

26 (1) This subsection applies to all of the following:
27 (i) A wireless provider or VoIP provider.
28 (ii) An employee or agent of a wireless provider or
29 VoIP provider.

30 (2) A person specified in paragraph (1) is immune from 20150HB0911PN1331 - 76 -

1 liability for releasing, as required by this chapter or any other law, wireless service customer information or VoIP 2 3 service customer information to the agency or to any 911 system or wireless E-911 system, public agency or PSAP. 4 § 5311.10. Agency funding for wireless E-911 support. 5 The agency is authorized to retain up to 2% of the annual 6 7 wireless E-911 surcharge and prepaid wireless E-911 surcharge 8 proceeds to pay for agency expenses directly related to administering the wireless E-911 provisions of this chapter. 9 10 Expenses under this section include personnel, travel, administrative, financial auditing and printing costs.] 11 12 § 5311.11. Rate regulation.

13 Nothing in this chapter shall be construed to constitute the 14 regulation of the rates charged by [wireless] providers for any 15 service or feature which they provide to their [wireless 16 service] subscribers or customers or to prohibit [a wireless provider from charging a wireless service customer for any 17 18 service or feature provided to the customer] charges to a subscriber or customer for any service provided to a subscriber 19 20 or customer.

21 [§ 5311.12. Regulations.

The council has the power to issue statements of policy and to promulgate regulations for the implementation of this chapter.

25 § 5311.13. Enforcement.

In addition to any powers expressly enumerated in this chapter, the agency has the power and duty to enforce and execute, by its regulations or otherwise, this chapter. The agency may institute injunction, mandamus or other appropriate legal proceedings to enforce this chapter and regulations

20150HB0911PN1331

- 77 -

1 promulgated under this chapter.

1	promutgated under this chapter.
2	§ 5311.14. Collection and disbursement of VoIP 911 fee.
3	(a) VoIP service customer 911 contribution
4	(1) Each VoIP provider or telecommunications carrier
5	shall collect a \$1 fee per month for each telephone number or
6	successor dialing protocol assigned by a VoIP provider to a
7	VoIP service customer number that has outbound calling
8	capability. The following apply:
9	(i) The fee, minus the actual uncollectibles
10	experienced by the VoIP provider, shall be remitted:
11	(A) quarterly; or
12	(B) at the option of the provider or
13	telecommunications carrier, monthly.
14	(ii) The remittance shall be made as follows:
15	(A) Except as set forth in clause (B), to the
16	county treasurer.
17	(B) In a home rule county, as follows:
18	(I) To the county official responsible for
19	the collection and disbursement of funds.
20	(II) At the option of the remitter, to the
21	State Treasurer. Election of the option shall be
22	by regulations established by the agency, which
23	shall include appropriate notification to the
24	affected counties of the exercise of this option.
25	(iii) The fee shall be stated separately in the VoIP
26	service customer's paper or electronic billing, and the
27	fee shall be collected apart from and in addition to any
28	fee levied by the VoIP provider in whole or in part for
29	the provision of 911 services or E-911 services.
30	(2) In the case of VoIP service customers purchasing
001	

20150HB0911PN1331

- 78 -

1 multiple dial tone telephone access lines from a VoIP provider, the following multipliers shall be applied to 2 determine the contribution rate of each customer: 3 For the first 25 lines, each line shall be 4 (i) billed at the approved contribution rate. 5 For lines 26 through 100, each line shall be 6 (ii) 7 billed at 75% of the approved contribution rate. 8 (iii) For lines 101 through 250, each line shall be 9 billed at 50% of the approved contribution rate. 10 (iv) For lines 251 through 500, each line shall be 11 billed at 20% of the approved contribution rate. 12 (v) For lines 501 or more, each line shall be billed 13 at 17.2% of the approved contribution rate. 14 If a VoIP provider receives a partial payment for a (3) 15 monthly bill from a VoIP service customer, the VoIP provider: 16 may first apply the payment against the amount (i) the VoIP service customer owes the VoIP provider; and 17 18 (ii) shall then remit to the county or the State 19 Treasurer the lesser amount resulting from the 20 application of the payment. The fees collected and remitted under this 21 (4) 22 subsection shall not: 23 (i) be subject to taxes or charges levied by the 24 Commonwealth or a political subdivision; nor 25 (ii) be considered revenue of the VoIP provider for 26 any purpose. 27 (5) As reimbursement for administrative costs to cover 28 its expenses of billing, collecting and remitting the fees 29 during the reporting period, the VoIP provider is allowed to retain for reimbursement up to the following percentages of 30

20150HB0911PN1331

- 79 -

1

the total fees collected under this subsection:

2 3 (i) If remittance is made to the county, 2%.(ii) If remittance is made to the State Treasurer, 1%.

4

5 To the extent that a VoIP provider obtains (6) connections to the public switched telephone network from a 6 7 telecommunications carrier, that telecommunications carrier 8 shall not be required to assess or make contributions to any 9 911 or E-911 fund in connection with the customers or the telephone numbers for which the VoIP provider is responsible 10 11 for collecting and making contributions under this section. 12 If, however, the telecommunications carrier is, by agreement 13 with the VoIP provider, required to make 911 or E-911 14 contributions on behalf of the VoIP provider customer, the 15 VoIP provider shall not be responsible for collecting and making contributions under this section. 16

17 (b) Reporting by VoIP providers.--

18 (1)With each remittance under subsection (a), a VoIP 19 provider and telecommunications carrier shall supply the 20 following information to the individual receiving the 21 remittance and to the agency the total fees collected under 22 subsection (a) (1) from its VoIP service customers during the 23 reporting period. If the telecommunications carrier has 24 remitted the fees to the county or the agency pursuant to an 25 agreement with the VoIP provider, the VoIP provider shall 26 provide notification of the reporting agreement along with 27 the telecommunications carrier's name and 911 or E-911 28 account number.

29 (2) A VoIP provider and telecommunications carrier shall
 30 provide the county or, if remitting to the State Treasurer,

- 80 -

the agency with requested information, including the primary place of use of each interconnected VoIP service customer, in order to discharge its obligations under this section. The information shall be in writing. This paragraph includes the collection and deposit of the VoIP fee and its administration of the fund.

7 (b.1) Confidentiality.--Information supplied by VoIP 8 providers under this section shall remain confidential, and 9 release of the information shall be governed by section 5311.7 10 (relating to public disclosure and confidentiality of 11 information).

12 (c) Collection enforcement.--A VoIP provider has no
13 obligation to take legal action to enforce the collection of a
14 fee imposed under this section.

15 (d) Deposit of remitted fees.--The individual who receives 16 fees remitted under this section shall deposit receipts into the 17 restricted account established under section 5307(c) (relating 18 to collection and disbursement of contribution).

(e) Establishment of fund.--There is established in the State Treasury a nonlapsing restricted interest-bearing account to be known as the VoIP 911 Emergency Services Fund. The VoIP 911 Emergency Services Fund shall consist of the fees remitted to the State Treasurer under this section.

(f) Distribution of fees.--Money in the VoIP 911 Emergency Services Fund and the interest it accrues are appropriated on a continuing basis to the agency to be disbursed by the agency. The agency shall make quarterly disbursements from the account to each county by March 31, June 30, September 30 and December 31 in an amount equal to the amount of fees collected from VoIP service customers located in that county. The disbursements are

20150HB0911PN1331

- 81 -

1	for the purpose of assisting counties with the implementation of
2	an agency-approved plan adopted under section 5305 (relating to
3	county plan). The agency may retain up to 1% of the fees for
4	costs incurred in administering this subsection.]
5	Section 7. Title 35 is amended by adding sections to read:
6	§ 5311.15. Shared residential MLTS service.
7	Operators of shared residential MLTS serving residential
8	customers shall ensure that a telecommunications system at least
9	six months after the effective date of this section is connected
10	to the public switched telephone network such that calls to 911
11	result in one distinctive ANI and ALI for each living unit.
12	<u>§ 5311.16. Business MLTS.</u>
13	(a) General ruleFor an MLTS serving business locations at
14	least six months after the effective date of this section, the
15	MLTS operator shall deliver the 911 call with an ELIN which
16	shall result in one of the following:
17	(1) An ERL which provides, at a minimum, the building
18	and floor location of a caller.
19	(2) An ability to direct response through an alternative
20	and adequate means of signaling by the establishment of a
21	private 911 emergency answering point.
22	(b) Reasonable effortThe MLTS manager must make a
23	reasonable effort to ensure that 911 callers are aware of the
24	proper procedures for calling for emergency assistance.
25	(c) ExceptionsWorkspaces with less than 7,000 square feet
26	on a single level, and located on a single contiguous property,
27	are not required to provide more than one ERL, and key telephone
28	systems are not required to provide more than one ERL.
29	§ 5311.17. Shared communications services.
30	Providers of shared communications services installed at
201	50HB0911PN1331 - 82 -

1	least six months after the effective date of this section shall
2	assure that the MLTS is connected to the public switched
3	telephone network such that calls to 911 from any telephone
4	result in ALI for each respective ERL of each entity sharing the
5	telecommunications services.
6	<u>§ 5311.18. Temporary residence.</u>
7	Businesses providing MLTS service to a temporary residence
8	shall permit the dialing of 911, and the MLTS operator shall
9	ensure that the MLTS is connected to the public switched
10	telephone network. If PBX or other private switch ALI records
11	are not provided for each individual station, the MLTS operator
12	of the temporary residence shall provide specific location
13	information for the caller to the PSAP.
14	<u>§ 5311.19. Local notification.</u>
15	In addition to any other requirement of this chapter,
16	applicable to its type of MLTS service, an MLTS operator:
17	(1) Shall implement local notifications if operating an
18	MLTS service installed after the effective date of this
19	section.
20	(2) May implement local notification if operating an
21	MLTS service installed before the effective date of this
22	section.
23	<u>§ 5311.20. ALI database maintenance.</u>
24	If applicable, MLTS operators must arrange to update the ALI
25	database with an appropriate Master Street Address Guide valid
26	address and callback information for each MLTS telephone, such
27	that the location information specifies the ERL of the caller.
28	These updates must be downloaded or otherwise made available to
29	the ALI database provider as soon as practicable for a new MLTS
30	installation, or within one business day of record completion of
201	50HB0911PN1331 - 83 -

1	the actual changes for MLTS installed before the effective date
2	of this section. The information is subject to all Federal and
3	State privacy and confidentiality laws. The MLTS operator shall
4	audit accuracy of information contained in the ALI database at
5	least once annually.
6	<u>§ 5311.21. Industry standards.</u>
7	Local exchange carriers and providers shall be responsible
8	for providing 911 call interconnectivity through the use of
9	generally accepted industry standards.
10	<u>§ 5311.22. Dialing instructions.</u>
11	An owner or operator of a multiline telephone system
12	installed after the effective date of this section shall ensure
13	that the system is connected to the public switched telephone
14	network in such a manner that when a user dials 911, the
15	emergency call connects directly to the appropriate 911 system:
16	(1) without first dialing any numbers or set of numbers;
17	and
18	(2) without being intercepted by a switchboard operator,
18 19	(2) without being intercepted by a switchboard operator, attendant or other designated onsite individual.
19	attendant or other designated onsite individual.
19 20	attendant or other designated onsite individual. § 5311.23. MLTS signaling.
19 20 21	attendant or other designated onsite individual. § 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally
19 20 21 22	attendant or other designated onsite individual. § 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to
19 20 21 22 23	<pre>attendant or other designated onsite individual. § 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to produce an automatic display of caller information on the video</pre>
19 20 21 22 23 24	attendant or other designated onsite individual. § 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to produce an automatic display of caller information on the video terminal of the PSAP call taker unless the MLTS operator is
19 20 21 22 23 24 25	<pre>attendant or other designated onsite individual. \$ 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to produce an automatic display of caller information on the video terminal of the PSAP call taker unless the MLTS operator is exempt or a waiver has been granted.</pre>
19 20 21 22 23 24 25 26	<pre>attendant or other designated onsite individual. \$ 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to produce an automatic display of caller information on the video terminal of the PSAP call taker unless the MLTS operator is exempt or a waiver has been granted. \$ 5311.24. MLTS operator education.</pre>
19 20 21 22 23 24 25 26 27	<pre>attendant or other designated onsite individual. \$ 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to produce an automatic display of caller information on the video terminal of the PSAP call taker unless the MLTS operator is exempt or a waiver has been granted. \$ 5311.24. MLTS operator education. Each public agency providing 911 educational programs is</pre>
19 20 21 22 23 24 25 26 27 28	<pre>attendant or other designated onsite individual. \$ 5311.23. MLTS signaling. An MLTS shall support 911 calling by using any generally accepted industry standard signaling protocol designed to produce an automatic display of caller information on the video terminal of the PSAP call taker unless the MLTS operator is exempt or a waiver has been granted. \$ 5311.24. MLTS operator education. Each public agency providing 911 educational programs is encouraged to develop a program to educate MLTS operators</pre>

1 <u>system.</u>

§ 5311.25. Limitation of liability. 2 A local exchange carrier, Internet service provider, 3 manufacturer or provider of MLTS, MLTS manager, MLTS operator or 4 911 service provider shall not be liable for civil damages or 5 penalties as a result of any act or omission, except willful or 6 7 wanton misconduct, in connection with developing, adopting, 8 operating or implementing any plan or system required under this 9 chapter.

Section 8. Section 5312.1 of Title 35 is repealed:
[§ 5312.1. Legislative study.

12 Requirement. -- The Legislative Budget and Finance (a) 13 Committee shall study the 911 and wireless E-911 funding systems 14 under section 5311.4 (relating to Wireless E-911 Emergency Services Fund). In conducting the study, the committee shall 15 16 consider cost-benefit analyses to determine the cost 17 effectiveness of the systems both within the agency and the 18 counties. At a minimum, the committee shall inquire into and 19 make recommendations with respect to:

(1) The efficacy by which the VoIP service 911 fee, the
contribution rate, the wireless E-911 surcharge and the
prepaid wireless E-911 surcharge are collected and remitted
for intended purposes set forth in this chapter.

(2) The expenditures authorized for payment from a
 county's restricted account for the purposes of nonrecurring
 and recurring charges billed for the 911 system.

(3) Disbursements made by the agency from the fund.
(4) The method and amount of funding collected through
the VoIP service 911 fee, the contribution rate, the wireless
E-911 surcharge and the prepaid wireless E-911 surcharge in

20150HB0911PN1331

- 85 -

1 comparison to 911 and wireless E-911 funding systems utilized 2 in other states.

3 (5) The feasibility and effectiveness of consolidating
4 PSAPs in this Commonwealth.

5 (6) Any other cost-saving measures that may be utilized 6 by the PSAPs or the agency which will not jeopardize public 7 safety.

8 (7) National initiatives being considered or implemented 9 in other states intended to provide cost savings in 911 10 systems without impacting public safety.

(8) A review of the current auditing requirements of
 State and county 911 expenditures under this chapter.

13 (9) The issues the Commonwealth will need to consider in 14 incorporating "Next Generation 911" and other nontraditional 15 communication technologies into its emergency response 16 system.

(10) Any technology-neutral 911 funding options by either the Commonwealth or political subdivisions which do not rely on disparate technologies, fee amounts and grant structures.

(b) Report.--The committee shall submit a final report with recommendations to the Secretary of the Senate and the Chief Clerk of the House of Representatives by December 31, 2011, and shall transmit a copy of the final report to the Legislative Reference Bureau for publication in the Pennsylvania Bulletin within 30 days of the submission of the final report.] Section 9. Title 35 is amended by adding a section SECTIONS <---</p>

28 to read:

29 <u>§ 5313. Legislative report.</u>

30 Within two years of the effective date of this section, the 20150HB0911PN1331 - 86 -

1	agency shall prepare and submit to the General Assembly a report
2	and recommendations on the impacts of current and anticipated
3	technological and market changes on the provision of 911
4	communications service, including the structure and adequacy of
5	the surcharge and fund provided for under this chapter.
6	<u>§ 5314. INVENTORY.</u> <
7	(A) COMPREHENSIVE INVENTORY REQUIRED THE AGENCY, IN
8	CONSULTATION WITH THE PENNSYLVANIA STATE POLICE AND THE BOARD,
9	SHALL CONDUCT A COMPREHENSIVE INVENTORY OF EACH COUNTY PSAP'S
10	FACILITIES, HARDWARE, SOFTWARE, COMMUNICATIONS INFRASTRUCTURE,
11	NETWORK CAPABILITIES AND RELATED EQUIPMENT AND SERVICES PROCURED
12	to determine the status of each psap's 911 system's stage of
13	ADVANCEMENT TO NG911 AND TO DEVELOP A COMPREHENSIVE STATE PLAN
14	FOR THE IMPLEMENTATION, OPERATION, MAINTENANCE AND FUNDING OF A
15	STATEWIDE NG911 EMERGENCY SERVICES INTERNET PROTOCOL NETWORK
16	THAT SUPPORTS THE INTEROPERABLE AND COORDINATED DELIVERY OF
17	FEDERAL, STATE, REGIONAL AND LOCAL GOVERNMENT NG911 EMERGENCY
18	SERVICES.
19	(B) CONTENTSTHE INVENTORY SHALL INCLUDE, BUT IS NOT
20	LIMITED TO:
21	(1) A RECORD OF DATABASES, NETWORKS, RADIO, TELEPHONE
22	AND EQUIPMENT AND CORRELATED NETWORKS AT EACH PSAP.
23	(2) A RECORD OF ALL DATA SYSTEMS, INCLUDING, BUT NOT
24	LIMITED TO, CALL AND DISPATCH AND RECORD MANAGEMENT SYSTEMS.
25	(3) PSAP 911 EMERGENCY AND NONEMERGENCY CALL VOLUMES.
26	(4) EQUIPMENT/NETWORK SYSTEM GEOGRAPHIC LIMITATIONS AND
27	CAPABILITIES.
28	(5) IDENTIFICATION OF NEW EQUIPMENT THAT MAY BE REQUIRED
29	TO AND EQUIPMENT THAT MAY BE REUSED TO ACHIEVE NG911 STATUS.
30	(6) A RECORD OF EQUIPMENT OR FACILITIES THAT ARE OR CAN
201	50HB0911PN1331 - 87 -

1 BE SHARED OR COLOCATED. 2 (7) A RECORD OF ALL LEASED EQUIPMENT AND DATE OF EACH 3 LEASE TERMINATION DATE. (8) A RECORD OF PERSONNEL RESOURCES AND COSTS, INCLUDING 4 5 PENSION AND BENEFIT OBLIGATIONS AT EACH PSAP. 6 (9) PSAP EASE OF ABILITY TO MERGE WITH OR FORM A 7 REGIONAL ESINET OR CONNECT DIRECTLY TO PA STARNET OR 8 SUBSEQUENT MICROWAVE NETWORK. 9 (C) COUNTIES TO COOPERATE. -- COUNTIES SHALL COOPERATE WITH THE AGENCY BY SUPPLYING ALL OF THE INFORMATION IDENTIFIED IN 10 11 THIS SECTION AND OTHER INFORMATION DEEMED NECESSARY BY THE 12 AGENCY TO COMPLETE A COMPREHENSIVE INVENTORY OF ALL PSAPS OPERATING 911 SYSTEMS WITHIN THIS COMMONWEALTH. COUNTIES THAT DO 13 14 NOT REMIT THE INFORMATION REQUESTED BY THE AGENCY WITHIN 45 DAYS OF THE REQUEST SHALL RESULT IN THE IMMEDIATE SUSPENSION OR 15 FORFEITURE OF FUND DISBURSEMENTS. THE AGENCY, IN CONSULTATION 16 17 WITH THE BOARD, THE PENNSYLVANIA STATE POLICE AND THE GOVERNOR'S 18 INTEROPERABILITY COUNCIL, SHALL COMPLETE THE INVENTORY AND ISSUE 19 A REPORT DETAILING ITS FINDINGS AND RECOMMENDATIONS TO THE 20 GENERAL ASSEMBLY BY OCTOBER 31, 2015. THE AGENCY SHALL BE 21 RESPONSIBLE FOR MAINTAINING AND UPDATING THE INVENTORY ON A 22 BIANNUAL BASIS. 23 Section 10. Section 5398 of Title 35 is amended to read: 24 § 5398. Termination. 25 This chapter shall expire [June 30, 2015] June 30, 2019. Section 11. This act shall take effect as follows: 26 27 The following provisions shall take effect (1)28 immediately: 29 (i) This section. 30 (ii) The amendment OR ADDITION of 35 Pa.C.S. §-<---

20150HB0911PN1331

- 88 -

1 5303(b) §§ 5303(B) AND 5314.

2	(2) The addition of 35 Pa.C.S. § 5311.20 shall take
3	effect in 180 days.
4	(3) The remainder of this act shall take effect July 1,
5	2015, or immediately, whichever is later.

<---