## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## SENATE BILL

No. 625

Session of 2013

INTRODUCED BY SMITH, TEPLITZ, FONTANA, WILEY, YUDICHAK, BREWSTER, FERLO, KASUNIC AND WASHINGTON, JUNE 24, 2013

REFERRED TO PUBLIC HEALTH AND WELFARE, JUNE 24, 2013

## AN ACT

- Requiring long-term care nursing facilities to submit to the Department of Health, in a uniform format, direct care staffing information.
- 4 The General Assembly finds and declares as follows:

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- 5 (1) This Commonwealth has a large and growing population 6 of senior and disabled persons who require nursing facility 7 care.
  - (2) Significant staffing resources are necessary to provide quality care to our senior and disabled citizens who reside in nursing homes.
  - (3) Consumers of nursing care services need easy access to timely information about staffing and turnover rates in order to make informed decisions about nursing home quality.
    - (4) The high rate of turnover is a chronic problem in nursing homes. Turnover of certified nurse aides (CNAs) is especially high. A recent study found turnover rates among CNAs to be as high as 43% while other studies have found turnover rates to be more than 100% in many facilities.

- 1 (5) Studies have addressed the importance of continuity
- of care and the need to stabilize the work force in nursing
- 3 homes to improve the quality of care. High turnover leads to
- 4 lower job satisfaction among caregivers and potential
- 5 negative health outcomes for residents. With every
- 6 resignation or termination, the caregiving relationships and
- 7 services provided to clients are affected. In addition, the
- 8 accumulated knowledge of a resident's individual needs and
- 9 desires is lost with the loss of the caregiver.
- 10 (6) Nursing facilities that receive public money have a
- 11 responsibility to report to residents, their families and the
- taxpayers of this Commonwealth the turnover and staffing
- levels that they provide for the residents in their care.
- 14 The General Assembly of the Commonwealth of Pennsylvania
- 15 hereby enacts as follows:
- 16 Section 1. Short title.
- 17 This act shall be known and may be cited as the Nursing Home
- 18 Accountability Act.
- 19 Section 2. Definitions.
- The following words and phrases when used in this act shall
- 21 have the meanings given to them in this section unless the
- 22 context clearly indicates otherwise:
- "Department." The Department of Health of the Commonwealth.
- "Facility." A long-term care nursing facility as defined in
- 25 section 802.1 of the act of July 19, 1979 (P.L.130, No.48),
- 26 known as the Health Care Facilities Act.
- 27 "HPRD." Hours of care per resident day.
- 28 "Nurse aide." An individual who provides nursing or nursing-
- 29 related services to residents in a long-term care nursing
- 30 facility. The term does not include an individual who is a

- 1 licensed health professional or who volunteers to provide those
- 2 services without monetary compensation.
- 3 "Turnover." The rate at which staff leave a facility either
- 4 voluntarily or involuntarily.
- 5 Section 3. Reporting requirements for facilities.
- 6 (a) General rule.--Beginning 90 days after the effective
- 7 date of this section, a nursing facility shall report the
- 8 following information to the department on a quarterly basis:
- 9 (1) The turnover rate for registered nurses, licensed
- 10 practical nurses and nurse aides.
- 11 (2) The total staffing levels, including HPRD, for
- 12 nursing care by all registered nurses, licensed practical
- 13 nurses and nurse aides.
- 14 (3) The staffing levels, including HPRD, by professional
- 15 classification of nursing staff at the facility, including
- registered nurses, licensed practical nurses and nurse aides,
- 17 categorized by permanent staff and temporary staff employed
- through an agency or by contract, and total for each
- 19 classification.
- 20 (b) Uniform report format. -- Direct care staffing
- 21 information, including information with respect to agency and
- 22 contract staff, and turnover information shall be based on
- 23 payroll and other verifiable and auditable data and shall be
- 24 reported in a uniform format.
- 25 (c) Posting of reports by department. -- The department shall
- 26 post the reports submitted under subsection (a) on its nursing
- 27 care facilities Internet website.
- 28 (d) Posting of reports by facilities. -- A facility shall post
- 29 its report submitted under subsection (a) in a publicly
- 30 accessible area.

- 1 Section 4. Enforcement.
- 2 (a) Civil penalty. -- The department shall impose a civil
- 3 penalty upon any facility that fails to provide complete
- 4 information within the required time frame.
- 5 (b) Amount of penalty. -- The amount of penalty under
- 6 subsection (a) shall be determined by the department.
- 7 Section 5. Effective date.
- 8 This act shall take effect in 90 days.