THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 2155 Session of 2012

INTRODUCED BY GALLOWAY, CALTAGIRONE, CARROLL, D. COSTA, GEORGE, GIBBONS, JOSEPHS, McGEEHAN, MURT, MYERS AND YOUNGBLOOD, JANUARY 26, 2012

REFERRED TO COMMITTEE ON URBAN AFFAIRS, JANUARY 26, 2012

AN ACT

| 1 2 3 4 5 6 | Amending Title 68 (Real and Personal Property) of the Pennsylvania Consolidated Statutes, establishing the Office of the Cooperative and Condominium Ombudsman and providing for its powers and duties; imposing a residential unit fee; and establishing the Office of the Cooperative and Condominium Ombudsman Fund. |
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| 7 | The General Assembly of the Commonwealth of Pennsylvania |
| 8 | hereby enacts as follows: |
| 9 | Section 1. Title 68 of the Pennsylvania Consolidated |
| 10 | Statutes is amended by adding a chapter to read: |
| 11 | <u>CHAPTER 35</u> |
| 12 | OFFICE OF THE COOPERATIVE AND |
| 13 | CONDOMINIUM OMBUDSMAN |
| 14 | <u>Sec.</u> |
| 15 | 3501. Definitions. |
| 16 | 3502. Office of the Cooperative and Condominium Ombudsman. |
| 17 | 3503. Powers and duties of office. |
| 18 | 3504. Principal offices and satellite offices. |
| 19 | 3505. Reports to the Governor, Attorney General and General |

| 1 | Assembly. |
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| 2 | 3506. Residential unit fee. |
| 3 | 3507. Office of the Cooperative and Condominium Ombudsman Fund. |
| 4 | <u>§ 3501. Definitions.</u> |
| 5 | The following words and phrases when used in this chapter |
| 6 | shall have the meanings given to them in this section unless the |
| 7 | context clearly indicates otherwise: |
| 8 | "Cooperative." As defined in section 4103 (relating to |
| 9 | <u>definitions).</u> |
| 10 | "Fund." The Office of the Cooperative and Condominium |
| 11 | Ombudsman Fund established under this chapter. |
| 12 | "Local agency." Any department, board, bureau, commission, |
| 13 | division, office, council, officer or agency of a city, town or |
| 14 | <u>village.</u> |
| 15 | "Master association." An association as defined in section |
| 16 | 3103 (relating to definitions) or 4103 (relating to |
| 17 | definitions). |
| 18 | "Office." The Office of the Cooperative and Condominium |
| 19 | Ombudsman established under this chapter. |
| 20 | "Ombudsman." The chief administrative officer of the Office |
| 21 | of the Cooperative and Condominium Ombudsman. |
| 22 | "Proprietary lessees' association." As defined in section |
| 23 | 4103 (relating to definitions). |
| 24 | "State agency." Any department, board, bureau, commission, |
| 25 | division, office, council or agency of the State, or a public |
| 26 | benefit corporation or authority authorized under the laws of |
| 27 | this Commonwealth. |
| 28 | <u>§ 3502. Office of the Cooperative and Condominium Ombudsman.</u> |
| 29 | (a) EstablishmentThe Office of the Cooperative and |
| 30 | Condominium Ombudsman is established within the Office of |
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| 1 | Attorney General to have and exercise the functions, powers and |
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| 2 | duties provided by the provisions of this chapter and any other |
| 3 | provision of law. The Attorney General shall be responsible for |
| 4 | oversight of the office. |
| 5 | (b) OmbudsmanThe head of the office shall be the |
| 6 | cooperative and condominium ombudsman who shall be appointed by |
| 7 | the Attorney General. The ombudsman shall hold office until the |
| 8 | end of the term of the Attorney General by whom the ombudsman |
| 9 | was appointed and until his or her successor is appointed and |
| 10 | has qualified. The ombudsman may be removed by the Attorney |
| 11 | General for cause, after being given an opportunity to be heard. |
| 12 | A vacancy shall be filled in the same manner as the original |
| 13 | appointment. |
| 14 | (c) SalaryThe ombudsman shall receive an annual salary to |
| 15 | be fixed by the Attorney General within the amount made |
| 16 | available by an appropriation and shall be allowed the actual |
| 17 | expenses necessary in the performance of the ombudsman's duties. |
| 18 | (d) RequirementThe ombudsman shall be an attorney with |
| 19 | extensive experience in real estate, cooperative and condominium |
| 20 | law and in conflict and alternative dispute resolution. |
| 21 | (e) DutiesThe ombudsman shall direct the work of the |
| 22 | office and shall be the chief executive officer of the office. |
| 23 | The ombudsman may appoint such officers and employees as the |
| 24 | ombudsman may deem necessary, prescribe their powers and duties, |
| 25 | fix their compensation and provide for the reimbursement of |
| 26 | their expenses, all within amounts made available by |
| 27 | appropriation. The officers and employees shall include |
| 28 | attorneys and other professionals with experience in real |
| 29 | estate, cooperative and condominium law and in conflict and |
| 30 | alternative dispute resolution. |
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| 1 | (f) Code of ethicsThe ombudsman and officers and |
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| 2 | employees of the office shall adhere to a code of ethics in |
| 3 | order to inspire public confidence and trust in the fairness and |
| 4 | impartiality of the office. The ombudsman shall prescribe the |
| 5 | code of ethics. The code shall require that the ombudsman and |
| 6 | officers and employees of the office: |
| 7 | (1) respect and comply with the law; |
| 8 | (2) not use or attempt to use their positions to secure |
| 9 | privileges or exemptions for themselves or others; |
| 10 | (3) not solicit, accept or agree to accept any gifts or |
| 11 | gratuities from persons having or likely to have any official |
| 12 | transaction with the office; |
| 13 | (4) not request or accept any payment in addition to |
| 14 | their regular compensation for assistance given as part of |
| 15 | their official duties; and |
| 16 | (5) not perform any function in a manner that improperly |
| 17 | favors any person or party. |
| 18 | (g) Restrictions on political activitiesThe ombudsman and |
| 19 | officers and employees of the office shall not: |
| 20 | (1) serve as officers or employees of a political party |
| 21 | or a club or organization related to a political party; |
| 22 | (2) receive remuneration for activities on behalf of any |
| 23 | candidate for public office or party position; or |
| 24 | (3) engage in soliciting votes or other activities on |
| 25 | behalf of a candidate for public office or party position. |
| 26 | (h) Coordination with State agenciesAll State agencies |
| 27 | shall provide the ombudsman with assistance in advancing the |
| 28 | purposes of the office, and the office shall coordinate with the |
| 29 | activities of State agencies providing related services. |
| 30 | <u>§ 3503. Powers and duties of office.</u> |
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| 1 | The office shall have the following powers and duties: |
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| 2 | (1) To educate and inform proprietary lessees of |
| 3 | cooperatives and unit owners of condominiums, proprietary |
| 4 | lessees' associations, unit owners' associations, master |
| 5 | associations, property managers, professionals working with |
| 6 | and for the associations and other interested parties of |
| 7 | their legal rights and responsibilities under the Federal, |
| 8 | State and local laws and regulations applicable to |
| 9 | cooperative and condominium housing in this Commonwealth and |
| 10 | under the cooperative and condominium documents governing the |
| 11 | respective properties. |
| 12 | (2) To coordinate and assist in the preparation and |
| 13 | publication of educational and reference materials about |
| 14 | residential cooperatives and condominiums, to make those |
| 15 | resources known and available to the widest possible |
| 16 | audience. |
| 17 | (3) To organize and conduct meetings, workshops, |
| 18 | conferences, public hearings and forums and to utilize all |
| 19 | forms of communications media to disseminate accurate and |
| 20 | timely information of interest to persons residing in, owning |
| 21 | and managing cooperative and condominium housing. |
| 22 | (4) To provide meetings, mediation, arbitration and |
| 23 | other forms of alternative dispute resolution services to |
| 24 | cooperative and condominium sponsors and developers, |
| 25 | cooperative proprietary lessees, condominium unit owners, |
| 26 | their associations, prospective proprietary lessees and unit |
| 27 | owners and other parties so as to avoid costly and lengthy |
| 28 | litigation and reduce expenses for those involved in |
| 29 | <u>disputes.</u> |
| 30 | (5) To subpoena and enforce the attendance of witnesses, |

| 1 | administer oaths or affirmations and examine witnesses under |
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| 2 | oath and require the production of any books and papers |
| 3 | deemed relevant or material to the resolution of any dispute |
| 4 | pending before the office. |
| 5 | (6) To engage with the courts, State and local agencies |
| 6 | and with alternative dispute resolution programs maintained |
| 7 | by the Administrative Office of Pennsylvania Courts in order |
| 8 | to provide specialized expertise in the resolution of |
| 9 | cooperative and condominium disputes as an alternative to |
| 10 | litigation. |
| 11 | (7) To offer procedures, monitors and vote counting |
| 12 | services to assure fair elections for members and officers of |
| 13 | an executive board of a cooperative proprietary lessees' |
| 14 | association and condominium unit owners' association. Fifteen |
| 15 | percent of the total voting interests in a cooperative or |
| 16 | condominium or proprietary lessees or unit owners of six |
| 17 | residential units, whichever is greater, may petition the |
| 18 | office to attend and conduct an election of executive board |
| 19 | members and officers. All costs associated with the election |
| 20 | monitoring process shall be paid by the cooperative or |
| 21 | condominium. |
| 22 | (8) To refer any complaint received to the appropriate |
| 23 | law enforcement agency for prosecution, if deemed appropriate |
| 24 | by the office. |
| 25 | (9) To perform any other functions that are necessary or |
| 26 | appropriate to fulfill the duties and responsibilities of the |
| 27 | office. |
| 28 | § 3504. Principal offices and satellite offices. |
| 29 | The office shall maintain its principal offices in |
| 30 | Philadelphia and Pittsburgh and shall have satellite offices in |
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| 1 | other locations within this Commonwealth where there are |
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| 2 | significant concentrations of cooperative or condominium |
| 3 | housing. |
| 4 | § 3505. Reports to the Governor, Attorney General and General |
| 5 | Assembly. |
| 6 | The office shall make an annual report, to be received on or |
| 7 | before January 1, to the Governor, Attorney General and the |
| 8 | General Assembly concerning the activities undertaken by the |
| 9 | office, recommendations for legislative proposals, data |
| 10 | concerning program activities and other pertinent information as |
| 11 | may be required. |
| 12 | <u>§ 3506. Residential unit fee.</u> |
| 13 | (a) FeeA proprietary lessees' association or unit owners' |
| 14 | association shall pay an annual fee of \$6 per year for each |
| 15 | residential unit located in a building or buildings owned or |
| 16 | operated by such corporation or association. The fee shall be |
| 17 | payable to the Department of Revenue. All revenue from the fee |
| 18 | shall be paid by the department to the State Treasurer to be |
| 19 | deposited into the fund. |
| 20 | (b) Fee adjustmentBeginning on January 1, 2013, and each |
| 21 | January 1 thereafter, the fee under subsection (a) shall be |
| 22 | increased by the percentage of increase in the Consumer Price |
| 23 | Index for All Urban Consumers (CPI-U) for the United States for |
| 24 | all items for the immediate preceding calendar year. The |
| 25 | adjusted fee shall be published in the Pennsylvania Bulletin |
| 26 | annually by the Department of Revenue on or before the preceding |
| 27 | November 30. |
| 28 | § 3507. Office of the Cooperative and Condominium Ombudsman |
| 29 | <u>Fund.</u> |
| 30 | (a) EstablishmentThere is established in the State |

1 Treasury a special fund to be known as the Office of the

2 <u>Cooperative and Condominium Ombudsman Fund.</u>

3 (b) Transfers.--The fund shall consist of moneys

- 4 appropriated to the fund, funds transferred from any other fund
- 5 or sources and moneys deposited in the fund under section 3506
- 6 (relating to residential unit fee).
- 7 (c) Use.--The moneys in the fund shall be allocated to and
- 8 expended by the Office of Attorney General solely for the
- 9 staffing and administration of the office.
- 10 Section 2. This act shall take effect in 60 days.