
THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL

No. 66

Session of
2007

INTRODUCED BY WOZNIAK, TARTAGLIONE, KASUNIC, FONTANA, RAFFERTY,
D. WHITE, WASHINGTON, LOGAN AND EARLL, FEBRUARY 9, 2007

REFERRED TO CONSUMER PROTECTION AND PROFESSIONAL LICENSURE,
FEBRUARY 9, 2007

AN ACT

1 Amending Title 66 (Public Utilities) of the Pennsylvania
2 Consolidated Statutes, further providing for billing
3 procedures; and imposing requirements for public utility call
4 centers.

5 The General Assembly of the Commonwealth of Pennsylvania
6 hereby enacts as follows:

7 Section 1. Section 1509 of Title 66 of the Pennsylvania
8 Consolidated Statutes is amended to read:

9 § 1509. Billing procedures.

10 (a) Payment deadlines.--All bills rendered by a public
11 utility as defined in paragraph (1)(i), (ii), (vi) or (vii) of
12 the definition of "public utility" in section 102 (relating to
13 definitions) to its service customers, except bills for
14 installation charges, shall allow at least 15 days for
15 nonresidential customers and 20 days for residential customers
16 from the date of transmittal of the bill for payment without
17 incurring any late payment penalty charges therefor. All
18 customers shall be permitted to receive bills monthly and shall

1 be notified of their right thereto.

2 (b) Bill content.--All bills shall be itemized to separately
3 show amounts for basic service, Federal excise taxes, applicable
4 State sales and gross receipts taxes, to the extent practicable,
5 fuel adjustment charge, if any, State tax adjustment charge or
6 such other similar components of the total bill as the
7 commission may order.

8 (c) Fuel adjustments.--Any electric or gas public utility
9 billing customers on a bimonthly or quarterly basis and
10 rendering interim statements or bills each month shall include
11 in such interim statement or bill an amount for the fuel
12 adjustment charge based upon one-half of the total expected
13 bimonthly kilowatt hour or cubic foot billing or one-third of
14 the total expected quarterly billing and using the fuel
15 adjustment charge rate applicable in the month of the interim
16 statement or bill. At the time of preparing the bimonthly or
17 quarterly bill, an appropriate adjustment shall be made in the
18 total fuel adjustment charge billing for the period. Any public
19 utility rendering bills on a bimonthly basis or quarterly basis
20 shall calculate the fuel adjustment charge per kilowatt hour or
21 cubic foot for the entire period as the weighted average of the
22 two monthly rates or the three monthly rates whichever is
23 applicable.

24 (d) Separate bills.--A customer who is the owner of more
25 than one property with different addresses shall receive a
26 separate bill for each property, unless the customer requests in
27 writing that a combined bill be issued to only one of the
28 addresses designated by the customer. The public utility shall
29 notify customers owning more than one property of their right to
30 separate bills under this subsection.

1 Section 2. Title 66 is amended by adding a section to read:
2 § 1512. Call center requirements.

3 A call center maintained by a public utility for the purpose
4 of responding to telephone inquiries from its customers shall
5 comply with the following provisions:

6 (1) The call center shall be located in this
7 Commonwealth.

8 (2) The average waiting period for a customer to speak
9 with a representative of the public utility may not exceed
10 five minutes.

11 Section 3. This act shall take effect in 60 days.