## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## HOUSE BILL No. 2614 Session of 2002

INTRODUCED BY RAYMOND, ADOLPH, ALLEN, M. BAKER, BARD, BASTIAN, BELFANTI, CAPPELLI, CLARK, CORRIGAN, COSTA, CREIGHTON, CRUZ, DeLUCA, FICHTER, GEIST, GEORGE, GODSHALL, GRUCELA, HARHAI, HENNESSEY, HERSHEY, HESS, JOSEPHS, KELLER, KENNEY, KIRKLAND, LAUGHLIN, LEDERER, LEH, LESCOVITZ, MAHER, MAJOR, MANN, MARSICO, MAYERNIK, McCALL, McGEEHAN, McNAUGHTON, R. MILLER, NAILOR, PALLONE, PIPPY, RUBLEY, SAYLOR, SCRIMENTI, SEMMEL, SHANER, STABACK, STEELMAN, STERN, SURRA, TANGRETTI, E. Z. TAYLOR, THOMAS, WALKO, WANSACZ, WASHINGTON, WATSON, WOJNAROSKI, M. WRIGHT, G. WRIGHT AND YOUNGBLOOD, MAY 1, 2002

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, MAY 1, 2002

## AN ACT

- 1 Prohibiting certain commercial electronic transmissions and the
- use of text, graphic or image messaging systems of wireless telephone systems to transmit unsolicited commercial
- 4 messages; imposing penalties; providing for an individual
- 5 action for damages; authorizing the blocking of commercial
- 6 electronic mail by interactive computer service; and
- 7 providing for the powers of the Attorney General.
- 8 The General Assembly of the Commonwealth of Pennsylvania
- 9 hereby enacts as follows:
- 10 Section 1. Short title.
- 11 This act shall be known and may be cited as the Unsolicited
- 12 Telecommunication Advertisement Act.
- 13 Section 2. Definitions.
- 14 The following words and phrases when used in this act shall
- 15 have the meanings given to them in this section unless the
- 16 context clearly indicates otherwise:

- 1 "Assist a transmission." Action taken by a person to provide
- 2 substantial assistance or support which enables another person
- 3 to formulate, compose, send, originate, initiate or transmit a
- 4 bulk commercial electronic mail message when the person
- 5 providing the assistance knows or consciously avoids knowing
- 6 that the indicator of the commercial electronic mail message is
- 7 engaged or intends to engage in any practice that violates the
- 8 act of December 17, 1968 (P.L.1224, No.387), known as the Unfair
- 9 Trade Practices and Consumer Protection Law. This term does not
- 10 include action by a provider of Internet access for mere
- 11 transmission or hosting services in the ordinary course of
- 12 business.
- "Commercial electronic mail message." An electronic mail
- 14 message sent for the purpose of promoting real property, goods
- 15 or services for sale or lease. The term does not include an
- 16 electronic mail transmission:
- 17 (1) to which an interactive computer service has
- 18 attached an advertisement in exchange for free use of an
- 19 electronic mail account when the sender has agreed to such an
- 20 arrangement;
- 21 (2) sent as a result of an existing business
- 22 relationship; or
- 23 (3) for which a previous business relationship existed
- with the recipient within the previous 90 days.
- 25 "Electronic mail address." A destination, commonly expressed
- 26 as a string of characters, to which electronic mail may be sent
- 27 or delivered.
- 28 "Electronic mail service." A person who is an intermediary
- 29 in sending or receiving electronic mail or who provides end-
- 30 users of electronic mail services the ability to send or receive

- 1 electronic mail.
- 2 "Fax." The transmission of the facsimile of a document
- 3 through a connection with a telephone or computer network.
- 4 "Initiate a transmission." Action by the original sender of
- 5 an electronic mail message, excluding action by any intervening
- 6 interactive computer service that may handle or retransmit the
- 7 message, unless such intervening interactive computer service of
- 8 an electronic mail message when it knows or consciously avoids
- 9 knowing that the person initiating the transmission is engaged
- 10 or intends to engage in any act or practice that violates the
- 11 act of December 17, 1968 (P.L.1224, No.387), known as the Unfair
- 12 Trade Practices and Consumer Protection Law. The term does not
- 13 include action by a provider of Internet access for mere
- 14 transmission or hosting services in the ordinary course of
- 15 business.
- 16 "Internet domain name." A globally unique hierarchical
- 17 reference to an Internet host or service assigned through
- 18 centralized Internet naming authorities and comprising a series
- 19 of character strings separated by periods with the right-most
- 20 string specifying the top of the hierarchy.
- 21 "Wireless advertisement." The initiation of a telephone call
- 22 or a message capable of providing text, graphic or image
- 23 messages by a commercial mobile service provider, unlicensed
- 24 wireless services provider or common carrier wireless exchange
- 25 access service provider for the purpose of encouraging the
- 26 purchase or rental of or investment in property, goods or
- 27 services which is transmitted to a person. The term does not
- 28 include a call or message to a person with that person's prior
- 29 express invitation or permission or to a person with whom the
- 30 caller has an established business relationship.

- 1 Section 3. Prohibition of unsolicited or misleading commercial
- 2 electronic mail messages and faxes.
- 3 (a) General rule. -- No person may initiate a transmission or
- 4 conspire with another person to initiate a transmission or
- 5 assist a transmission of a commercial electronic mail message or
- 6 fax from a computer or fax machine located in this Commonwealth
- 7 or to an electronic mail address that the sender knows or has
- 8 reason to know is held by a resident of this Commonwealth that:
- 9 (1) uses a third party's Internet domain name without
- 10 permission of the third party;
- 11 (2) misrepresents or obscures any information in
- identifying the point of origin or the transmission path of a
- commercial electronic mail message or fax;
- 14 (3) contains false or misleading information in the
- 15 subject line; or
- 16 (4) fails to operate a valid sender-operated return e-
- mail address or toll-free telephone number that the recipient
- 18 of the unsolicited documents may e-mail or call to notify the
- 19 sender not to transmit further unsolicited documents.
- 20 (b) Presumption.--It shall be presumed that a person knows
- 21 that the intended recipient of a commercial electronic mail
- 22 message is a resident of this Commonwealth if that information
- 23 is available, upon request, from the registrant of the Internet
- 24 domain name contained in the recipient's electronic mail
- 25 message.
- 26 (c) Covered mobile telephone messaging systems. -- No person
- 27 may use a covered mobile telephone messaging system to transmit
- 28 an unsolicited commercial electronic mail message.
- 29 Section 4. Other conduct.
- It shall be deemed a violation of this act for a person to:

- 1 (1) Conspire with another person to initiate the
  2 transmission or to initiate the transmission of a commercial
  3 electronic mail message, fax or wireless advertisement that
  4 uses a third party's Internet domain name without permission
  5 of the thirty party or to otherwise misrepresent or obscure
  6 any information identifying the point of origin or the
  - (2) Falsify or forge commercial electronic mail, fax or wireless transmission or other routing information in any manner in connection with the transmission of unsolicited commercial electronic mail or wireless advertisement.

transmission path of a commercial electronic mail message.

- (3) Assist in the transmission of a commercial electronic mail message fax or wireless advertisement when the person providing the assistance knows or consciously avoids knowing that the initiator of the commercial electronic mail message or fax is engaged or intends to engage in any act or practice that violates the provisions of this act.
  - (4) Temporarily or permanently remove, alter, halt or otherwise disable any computer or wireless data, programs software or network to initiate a commercial electronic mail message, fax or wireless advertisement.
- (5) Sell, give or otherwise distribute or possess with the intent to sell, give or distribute software that is primarily designed or produced for the purposes of facilitating or enabling falsification of commercial electronic mail, fax or wireless advertisement transmissions.
- 28 Section 5. Violations.

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29 (a) Other law.--A violation of this act shall constitute a
30 violation of the act of December 17, 1968 (P.L.1224, No.387),
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- 1 known as the Unfair Trade Practices and Consumer Protection Law.
- 2 (b) Procedure. -- All actions of the Office of Attorney
- 3 General under this act shall be taken subject to the right of
- 4 notice, hearing and adjudication and the right of appeal
- 5 therefrom in accordance with 2 Pa.C.S. (relating to
- 6 administrative law and procedure).
- 7 Section 6. Blocking of commercial electronic mail.
- 8 (a) Discretionary right.--
- 9 (1) A person who provides electronic mail service or a
- 10 wireless telecommunication company may upon its own
- initiative block the receipt or transmission through its
- 12 service of any commercial electronic mail or wireless
- advertisement that it reasonably believes is or may be sent
- in violation of this act.
- 15 (2) Nothing in this act shall be construed to prevent or
- limit in any way a person who provides electronic mail
- 17 service or a wireless telecommunications company from:
- 18 (i) adopting a policy regarding commercial or other
- 19 electronic mail, including a policy of declining to
- 20 transmit certain types of electronic mail messages; or
- 21 (ii) enforcing such policy through technology,
- 22 contract or pursuant to any remedy available under any
- 23 provision of law.
- 24 (b) Immunity. -- No person who provides electronic mail
- 25 service or wireless telecommunication company may be held liable
- 26 for any action voluntarily taken in good faith to block the
- 27 receipt or transmission through its service of any commercial
- 28 electronic mail which it reasonably believes is or may be sent
- 29 in violation of this act.
- 30 Section 7. Remedies available to consumers.

- 1 Nothing in this act shall be construed to limit the remedies
- 2 available to consumers, the Attorney General or any district
- 3 attorney under the act of December 17, 1968 (P.L.1224, No.387),
- 4 known as the Unfair Trade Practices and Consumer Protection Law,
- 5 or any other Federal or State law.
- 6 Section 8. Investigation, enforcement and reporting.
- 7 (a) Right of action.--
- 8 (1) The Bureau of Consumer Protection in the Office of
- 9 Attorney General shall investigate any complaints received
- 10 concerning violations of this section. If, after
- investigating any complaint, the Attorney General finds that
- there has been a violation of this section, the Attorney
- General may bring an action to impose a civil penalty and to
- seek other relief, including injunctive relief, under the act
- of December 17, 1968 (P.L.1224, No.387), known as the Unfair
- 16 Trade Practices and Consumer Protection Law.
- 17 (2) The Attorney General shall remit 10% of any civil
- 18 penalty collected under this section to the person filing the
- 19 complaint leading to the civil penalty. In no event, however,
- 20 shall the amount of this remittance exceed \$100 for any
- 21 person.
- 22 (b) Annual report to General Assembly. -- On or before
- 23 November 30 of each year, the Attorney General shall submit to
- 24 the General Assembly a report detailing investigations and
- 25 enforcement actions taken under this action during the preceding
- 26 fiscal year. The report shall include, but not be limited to:
- 27 (1) The number of complaints received under this
- 28 section.
- 29 (2) The nature of those complaints.
- 30 (3) The number of investigations and enforcement actions

- 1 instituted by the Attorney General.
- 2 (4) A summary of the results of those investigations.
- 3 (5) Enforcement and the amount of any civil penalties
- 4 collected.
- 5 (c) Investigative powers.--Prior to the institution of a
- 6 civil action, the Attorney General may require the attendance
- 7 and testimony of witnesses and the production of documents. For
- 8 this purpose, the Attorney General may issue subpoenas, examine
- 9 witnesses and receive evidence. If a person objects to or
- 10 otherwise fails to comply with a subpoena or request for
- 11 testimony, the Attorney General may file in Commonwealth Court
- 12 an action to enforce the subpoena or request. Notice of hearing
- 13 the action and a copy of all pleadings shall be served upon the
- 14 person who may appear in opposition.
- 15 (d) Confidentiality to be maintained. -- Any testimony taken
- 16 or material produced under this act shall be kept confidential
- 17 by the Attorney General except to the extent the Attorney
- 18 General may use information in a judicial proceeding or if the
- 19 disclosure is authorized by the court for good cause shown or
- 20 confidentiality is waived by the person being investigated and
- 21 by the person who has testified, answered interrogatories or
- 22 produced materials.
- 23 Section 9. Effective date.
- 24 This act shall take effect in 90 days.