THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 563 Session of 2001

INTRODUCED BY WOGAN, McCALL, KENNEY, READSHAW, RUBLEY, FICHTER, HARHAI, LaGROTTA, LAUGHLIN, STABACK, WOJNAROSKI, BARD, CALTAGIRONE, CASORIO, CAWLEY, EACHUS, GEORGE, HERMAN, MAITLAND, MARSICO, MELIO, MUNDY, PALLONE, SANTONI, SHANER, STEELMAN, E. Z. TAYLOR, TRELLO, WANSACZ, WILT, YUDICHAK AND WALKO, FEBRUARY 7, 2001

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, FEBRUARY 7, 2001

AN ACT

1 2 3 4 5 6	for regi prohibit improvem Guaranty	or the regulation of home improvement contracts and stration of certain home improvement contractors; ing certain acts; prescribing requirements for home ent contracts; establishing the Home Improvement Fund; and providing for claims against the fund and offense of home improvement fraud.
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10 The General Assembly of the Commonwealth of Pennsylvania

11 hereby enacts as follows:

12 Section 1. Short title.

13 This act shall be known and may be cited as the Home

14 Improvement Consumer Protection Act.

15 Section 2. Definitions.

16 The following words and phrases when used in this act shall 17 have the meanings given to them in this section unless the 18 context clearly indicates otherwise:

19 "Bureau." The Bureau of Consumer Protection within the20 Office of Attorney General of the Commonwealth.

21 "Certificate." A certificate of registration issued pursuant22 to this act.

23 "Contractor." Any person, including a subcontractor or 24 employee of another contractor, who owns and operates a home 25 improvement business or who undertakes, offers to undertake or 26 agrees to perform any home improvement. The term does not 27 include a person for whom the total cash value of all of that 28 person's home improvements is less than \$3,000 during any period 29 of 12 consecutive months.

30 "Department." The Department of Labor and Industry of the 20010H0563B0606 - 2 - 1 Commonwealth.

2 "Fund." The Home Improvement Guaranty Fund established in3 section 14.

4 "Home improvement." The term includes, but is not limited 5 to, the repair, replacement, remodeling, alteration, conversion, modernization, improvement, rehabilitation or sandblasting of or 6 addition to any land or building, or that portion thereof, which 7 8 is used or designed to be used as a private residence or the construction, replacement, installation or improvement of 9 10 driveways, swimming pools, porches, garages, roofs, siding, 11 insulation, solar energy systems, security systems, flooring, patios, fences, doors and windows and waterproofing in 12 13 connection with such land or building or that portion thereof 14 which is used or designed to be used as a private residence in 15 which the total cash price for all work agreed upon between the contractor and owner exceeds \$200. The term does not include: 16

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(1) The construction of a new home.

18 (2) The sale of goods or materials by a seller who
19 neither arranges to perform nor performs, directly or
20 indirectly, any work or labor in connection with the
21 installation or application of the goods or materials.

(3) The sale of services furnished for commercial or
business use or for resale, provided commercial or business
service takes place somewhere other than at a private
residence.

(4) The sale of appliances, such as stoves,
refrigerators, freezers, room air conditioners and others
which are designed for and are easily removable from the
premises without material alteration thereof.

30 (5) Any work performed without compensation by the owner 20010H0563B0606 - 3 - on the owner's private residence or residential rental
 property.

3 (6) Any work performed by a landscaper certified by the 4 Department of Agriculture under the act of December 16, 1992 5 (P.L.1228, No.162), known as the Plant Pest Act, except to the extent that such work involves the construction, 6 7 replacement, installation or improvement of buildings, 8 driveways, swimming pools, porches, garages, roofs, siding, 9 insulation, solar energy systems, security systems, flooring, patios, nondecorative fences, doors, lighting systems, 10 11 concrete walkways and windows.

12 "Home improvement contract." An agreement between a 13 contractor or salesperson and an owner for the performance of a 14 home improvement.

15 "Owner." A person who owns or resides in a private residence 16 and includes any agent of that person. An owner of a private 17 residence shall not be required to reside in such residence to 18 be deemed an owner under this act. A person who owns three or 19 more private residences shall not be deemed an owner except with 20 respect to the person's primary residence or the part of the 21 building which houses the primary residence of the owner. 22 "Person." An individual, partnership, limited partnership, 23 limited liability company, joint venture or corporation.

24 "Private residence." A single family dwelling, a multifamily 25 dwelling consisting of not more than three units or a single 26 unit located within any multifamily dwelling, including, but not 27 limited to, condominiums and co-op units.

28 "Salesperson." Any individual who negotiates or offers to 29 negotiate a home improvement contract with an owner or solicits 30 or otherwise endeavors to procure by any means whatsoever,

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directly or indirectly, a home improvement contract from an
 owner.

3 Section 3. Registration of contractors and salespersons. 4 (a) General rule. -- No person shall hold himself out as a contractor or salesperson, nor shall that person perform any 5 home improvement, without first obtaining a certificate from the 6 department as provided in this act, except that a person 7 8 registered as a contractor shall not be required to obtain a salesperson's certificate. An individual who has provided 9 10 personal information to the department when registering on 11 behalf of a business is not required to register as an individual so long as the person performs home improvements 12 13 solely on behalf of the registered business.

14 (b) Salespersons.--

(1) No contractor shall employ or use the services of
any salesperson to procure business from an owner unless the
salesperson is registered under this act.

18 (2) No individual shall act as a home improvement19 salesperson on behalf of an unregistered contractor.

(c) Liability.--No business entity registered pursuant to this act shall be relieved of responsibility under this act for the conduct and acts of its agents, employees, officers or directors, nor shall any individual be relieved of responsibility under this act by reason of his employment or relationship with such business entity.

(d) Effects of unregistered status.--No unregistered contractor or salesperson shall have standing to sue, countersue or raise a defense of nonpayment in any dispute arising from a home improvement. No unregistered contractor or salesperson may file a mechanic's lien with respect to a home improvement. 1 (e) Public access to registration information.--The 2 department shall maintain a toll-free telephone number from 3 which a caller can obtain information as to whether a contractor 4 or salesperson is registered with the department pursuant to 5 this act.

6 Section 4. Procedures for registration.

7 (a) Application.--A person desiring a certificate as a
8 contractor or salesperson shall apply to the department in
9 writing on a form provided by the department. The application
10 shall include the following information:

11 (1) For an individual applicant, the name, home address, 12 home telephone number and driver's license identification 13 number of the applicant, as well as the individual's business 14 name, address and telephone number if different.

15 (2) For a partnership applicant, the name, home address,
16 home telephone number and driver's license identification
17 number of each partner as well as the partnership name,
18 address and telephone number.

19 (3) For a corporation, limited liability company or 20 limited partnership applicant, the name, home address, home 21 telephone number and driver's license identification number 22 of each officer, each director or each individual holding 23 greater then a 10% stake in the business, as well as the 24 entity's business name, address and telephone number.

(4) For an out-of-State corporation, limited liability
or limited partnership, the name and address of the entity's
resident agent or registered office provider within this
Commonwealth and any registration number or license number
issued to the entity by its home state or political
subdivision of such other state, if applicable.

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1 (5) For a joint venture applicant, the name, address and 2 telephone number of the joint venture, as well as the name, 3 address and telephone number of each party to the joint 4 venture. When the parties to a joint venture include business 5 entities, the information required from such entities 6 pursuant to paragraphs (2) and (3) shall also be provided.

7 (6) If the applicant is applying for a contractor
8 registration, a complete description of the nature of the
9 contracting business of the applicant.

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(7) A statement whether:

11 (i) The individual making application, even if doing so as part of a business entity application, has ever 12 13 been convicted of a criminal offense related to a home improvement transaction, fraud, theft, a crime of 14 15 deception or a crime involving fraudulent business 16 practices, as well as a statement whether the applicant 17 has ever had a civil judgment entered against the 18 applicant or a business in which the applicant held an 19 interest that was related to a home improvement 20 transaction.

(ii) Whether the applicant's certificate or the certificate of a business with which the individual making application held an interest, has ever been revoked or suspended pursuant to an order issued by a court of competent jurisdiction in this Commonwealth or any other state or political subdivision thereof.

27 (8) Whether within the last ten years the applicant has 28 ever been suspended or debarred from participating in any 29 Federal, State or local program through which funding or 30 other assistance is provided to consumers for home 20010H0563B0606 - 7 - 1 improvements.

(9) If the department or the bureau determines that
additional information is necessary to effectuate the purpose
of this act, the department or the bureau shall promulgate
regulations to require the submission of the additional
information.

7 (b) Grounds for refusal of certificate.--The department may8 not provide a certificate of registration to any applicant:

9 (1) who has had a certificate of registration revoked10 within five years preceding the application;

11 (2) whose officer or principal has had his registration 12 revoked within five years preceding the application; or

13 (3) who has been suspended or debarred within the last 14 ten years from participating in any Federal, State or local 15 program which provides funding to consumers for home 16 improvements.

17 (c) Contractual relationships. -- In addition to the 18 information required in subsection (a), a contractor shall be 19 required to notify the department of any employment or other 20 contractual relationship between the contractor and any salesperson. A contractor shall be required to submit such 21 information within 20 days of entering into an employment or 22 23 other contractual relationship with a salesperson. Information under this subsection shall be updated by the contractor, on a 24 25 form provided by the department, on an as-needed basis 26 throughout the period of registration.

27 (d) Reporting of multiple registration or licensure.--Any 28 registered contractor or salesperson in this Commonwealth who is 29 registered or licensed as a home improvement contractor or 30 salesperson in any other state, or political subdivision 20010H0563B0606 - 8 -

thereof, shall report this information to the department on the 1 initial registration and biennial registration application. Any 2 3 disciplinary action taken in such other jurisdiction shall be 4 reported to the department on the initial registration 5 application or, if such action occurred subsequent to submission of an initial application, on the biennial registration 6 application or within 90 days of final disposition, whichever is 7 sooner. Multiple registration or licensure shall be noted by the 8 9 department on the contractor's or salesperson's record, and such state, or political subdivision thereof, shall be notified by 10 11 the department of any disciplinary actions taken against such contractor or salesperson in this Commonwealth. 12

13 Section 5. Application fees.

14 (a) General rule.--Each application for a certificate for:
15 (1) A home improvement contractor or renewal of that
16 certificate shall be accompanied by a fee of \$50.

17 (2) A salesperson or renewal of that certificate shall18 be accompanied by a fee of \$25.

19 (b) Dedicated use of fees.--Fifty percent of the application 20 fees collected shall be used by the department for the purposes 21 of fulfilling its obligations under this act relating to 22 registration. The balance of the application fees collected 23 shall be used by the bureau for the purposes of carrying out and enforcing the provisions of this act. The department and the 24 25 bureau shall establish rules or regulations regarding payment, 26 collection and distribution of money payable to and received by 27 the department pursuant to this section.

(c) Multiple registrations.--Business entity applicants
shall be required to pay the application fee in this section and
the fund fee set forth in section 14 only as a business entity,
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regardless of the number of individuals who provide registration
 information pursuant to this act.

3 Section 6. Certificate of registration and renewal.

4 (a) Duty of department.--Upon receipt of a completed
5 application and fee, the department shall issue and deliver to
6 the applicant a certificate to engage in the business for which
7 the application was made or refuse to issue the certificate
8 pursuant to this act or an order of a court of competent
9 jurisdiction within seven days.

10 (b) Nontransferability.--Certificates issued to home 11 improvement contractors or salespersons shall not be 12 transferable or assignable.

13 (c) Duration of certificate. -- All certificates issued under this act shall expire biennially. The expiration date shall be 14 15 placed upon the certificate. The fee for renewal of a 16 certificate shall be the same as the fee charged for an original 17 application under section 5. The information required pursuant 18 to section 4 shall also be required for renewal of 19 certification. The department shall provide a form for renewal 20 of registration.

21 (d) Grounds for denial and revocation of registration.--

22 (1) The department shall deny registration to any 23 contractor or salesperson against whom a civil judgment has 24 been entered in favor of an owner that was related to a home improvement transaction if the transaction occurred after the 25 26 effective date of this act and the judgment remains 27 unsatisfied. The department, with bureau approval, may permit 28 a contractor or salesperson to receive a new or renewed 29 certificate after the contractor has entered into a written 30 agreement whereby the contractor agrees to pay the judgment 20010H0563B0606 - 10 -

in full in the form of periodic payments over a specific period of time. If the contractor or salesperson does not pay in accordance with the terms of the agreement, the department shall immediately revoke the contractor's or salesperson's certificate of registration.

6 The department may refuse to issue a certificate of (2) registration to any contractor or salesperson if it 7 8 determines, in collaboration with the bureau, that such 9 contractor or salesperson has engaged in a pattern of conduct contrary to the provisions of this act, regardless of whether 10 11 a civil judgment relating to a home improvement contract has 12 ever been entered against the home improvement contractor or 13 salesperson.

14 Section 7. Certificate holder to exhibit and advertise 15 certificate.

16 Contractors and salespersons shall exhibit their certificates 17 upon request by any interested party. All advertisements of a 18 home improvement contractor or salesperson shall include the 19 registration number issued by the department.

20 Section 8. Prohibited acts.

21 No person shall:

(1) Present or attempt to present, as his own, thecertificate of another person.

24 (2) Knowingly give false information when applying for a25 certificate or a renewal of a certificate.

26 (3) Present himself falsely as or impersonate a
 27 registered home improvement contractor or salesperson.

28 (4) Use or attempt to use a certificate which has29 expired or which has been revoked.

30 (5) Offer to make or make any home improvement without 20010H0563B0606 - 11 - 1 1

having a current certificate under this act.

2 (6) Represent in any manner that his registration
3 constitutes an endorsement of the quality of his workmanship
4 or of his competency by the department or the bureau.

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5 (7) Fail to refund the amount paid for a home 6 improvement within ten days of a written request mailed or 7 delivered to the contractor's last known address, if:

8 (i) No substantial portion of the contracted work
9 has been performed at the time of the request.

10 (ii) More than 30 days has elapsed since the 11 starting date specified in the written contract or the 12 date of the contract if such contract does not specify a 13 starting date.

14 (8) Accept a municipal certificate of occupancy or other 15 proof that performance of a home improvement contract is 16 complete or satisfactorily concluded with knowledge that the 17 document or proof is false and the performance is incomplete.

18 (9) Utter, offer or use a completion certificate or 19 other proof that a home improvement contract is complete or 20 satisfactorily concluded:

(i) to make or accept an assignment or negotiation of the right to receive payment under a home improvement contract; or

24 (ii) to get or grant credit or a loan on security of 25 the right to receive payment under a home improvement 26 contract;

27 when the person knows or has reason to know that such 28 document or proof is false.

29 (10) Abandon or fail to perform, without justification, 30 a home improvement contract. The term "without justification" 20010H0563B0606 - 12 - 1 shall include, but not be limited to, nonpayment by the owner 2 as required under the contract or any other violation of the 3 contract by the owner.

4 (11) Deviate materially from the plans or specifications
5 without the express, verifiable consent of the owner.

6 (12) Prepare, arrange, accept or participate in 7 arranging a mortgage, promissory note or other evidence of 8 debt for performing or selling a home improvement with 9 knowledge that the evidence of debt states a greater monetary 10 obligation than the consideration, including a time sale 11 price, for a home improvement.

12 (13) Advertise or offer, by any means, to perform a home13 improvement if the person does not intend:

14 (i) to accept a home improvement contract;
15 (ii) to perform the home improvement; or
16 (iii) to charge for the home improvement at the
17 price advertised or offered.

18 (14) Violate a building law or ordinance of this
19 Commonwealth or political subdivision, a safety or labor law
20 of this Commonwealth or political subdivision, or the act of
21 June 2, 1915 (P.L.736, No.338), known as the Workers'
22 Compensation Act.

(15) Fail to pay all taxes associated with homeimprovement sales or contracting.

(16) Perform or sell a home improvement with or through
another person who is required to hold a certificate pursuant
to this act but who does not hold the certificate.

(17) Act as a contractor or sell a home improvement
under a name other than that which is stated on the person's
certificate.

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(18) Demand or receive any payment for a home improvement before the home improvement contract is signed.

3 (19) Receive a deposit of more than one-third of the
4 home improvement contract price unless the total price of the
5 contract is less than \$500.

6 (20) While acting as a salesperson, fail to account for 7 or remit to the contractor whom the salesperson represents a 8 payment received in connection with a home improvement.

9 (21) Fail to pay fees or assessments required by this 10 act.

11 (22) Be suspended or debarred from a Federal, State or
12 local program as described in section 4(a)(8).

13 (23) Fail to report registration or licensure held in
14 another state, or political subdivision thereof, on the
15 initial registration and biennial registration application.

16 (24) Fail to report the revocation or suspension of a 17 certificate of registration in another state or political 18 subdivision thereof.

19 Section 9. Home improvement fraud.

20 (a) Offense defined.--A person commits the offense of home 21 improvement fraud if, with intent to defraud or injure anyone or 22 with knowledge that he is facilitating a fraud or injury to be 23 perpetrated by anyone, the actor:

(1) makes a false or misleading statement to induce,
encourage or solicit a person to enter into any written or
oral agreement for home improvement services or provision of
home improvement materials or to justify an increase in the
previously agreed upon price;

29 (2) receives any advance payment for performing home 30 improvement services or providing home improvement materials, 20010H0563B0606 - 14 - 1 fails to perform or provide such services or materials within 2 the date specified in the agreement unless extended by 3 agreement with the consumer and fails to return the payment 4 received for such services or materials which were not 5 provided by that date;

6 (3) while soliciting a person to enter into an agreement 7 for home improvement services or materials, misrepresents or 8 conceals the contractor's or salesperson's real name, the 9 name of the contractor's business, the contractor's business 10 address or any other identifying information;

(4) damages a person's property with the intent to induce, encourage or solicit that person to enter into a written or oral agreement for performing home improvement services or providing home improvement materials;

(5) misrepresents himself or another as an employee or agent of the Federal, Commonwealth or municipal government, any other governmental unit or any public utility, with the intent to cause a person to enter into any agreement for performing home improvement services or providing home improvement materials;

(6) alters a home improvement agreement, mortgage, promissory note or other document incident to performing or selling a home improvement without the consent of the consumer; or

(7) directly or indirectly publishes a false ordeceptive advertisement about home improvement.

27 (b) Grading.--

28 (1) A violation of subsection (a)(1), (3), (4), (5), (6)
29 or (7) constitutes:

30 (i) a felony of the third degree if the amount 20010H0563B0606 - 15 - 1

involved exceeds \$2,000; or

(ii) a misdemeanor of the first degree if the amount 2 3 involved is \$2,000 or less or if the amount involved 4 cannot be satisfactorily ascertained. (2) A violation of subsection (a)(2) constitutes: 5 (i) a felony of the third degree if the amount of 6 the payment retained exceeds \$2,000; or 7 8 (ii) a misdemeanor of the first degree if the amount of the payment retained is \$2,000 or less or if the 9 10 amount of the overcharge cannot be satisfactorily 11 ascertained. Amounts involved pursuant to one scheme or course of 12 (3) 13 conduct, whether involving one or more victims, may be 14 aggregated in determining the grade of the offense pursuant 15 to subsection (a). Where a person commits an offense under subsection 16 (4) 17 (a) and the victim is 60 years of age or older, the grading

of the offense shall be one grade higher than specified in paragraphs (1), (2) and (3). This paragraph shall not be applicable to individuals whose sentence would be enhanced pursuant to paragraph (5).

22 Notwithstanding any other provisions of this (5) 23 section, where a person commits a second or subsequent 24 offense described in subsection (a), the offense will 25 constitute a felony of the second degree regardless of the 26 amount of money involved. For this paragraph to be 27 applicable, the second or subsequent offense must have 28 occurred after the first conviction. Paragraph (4) shall not be applicable to individuals whose sentences would be 29 30 enhanced pursuant to this paragraph.

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1 (6) In addition to any other penalty imposed by this 2 act, the court may revoke or suspend the certificate of 3 registration issued under section 6. At the time of 4 sentencing, the court shall state the reasons for such 5 revocation or suspension.

6 (c) Jurisdiction.--

7 (1) The district attorneys of the several counties shall
8 have the authority to investigate and to institute criminal
9 proceedings for any violation of this section.

10 (2) In addition to the authority conferred upon the 11 Attorney General by the act of October 15, 1980 (P.L.950, 12 No.164), known as the Commonwealth Attorneys Act, the 13 Attorney General shall have the authority to investigate and institute criminal proceedings for any violation of this 14 15 section or any series of such violations involving more than 16 one county of this Commonwealth or involving any county of 17 this Commonwealth and another state. No person charged with a 18 violation of this section by the Attorney General shall have 19 standing to challenge the authority of the Attorney General 20 to investigate or prosecute the case, and, if any such 21 challenge is made, the challenge shall be dismissed and no relief shall be available in the courts of this Commonwealth 22 23 to the person making the challenge.

Section 10. Unfair Trade Practices and Consumer Protection Law.
(a) General rule.--A violation of any of the provisions of
this act shall be deemed a violation of the act of December 17,
1968 (P.L.1224, No.387), known as the Unfair Trade Practices and
Consumer Protection Law.

29 (b) Suspension or revocation of registration.--Upon the 30 request of the Attorney General or a district attorney, a court 20010H0563B0606 - 17 - may, for just cause and after notice and hearing, suspend or
 revoke a certificate of registration for violations of this act.
 The court may suspend or revoke a certificate of registration as
 follows:

5 (1) For the first violation, a suspension of up to six6 months.

7 (2) For the second violation, a suspension of up to one8 year.

9 (3) For the third and all subsequent violations, the 10 court may impose any term of suspension or revoke a 11 certificate of registration.

12 Section 11. Regulations.

13 The department may adopt rules and regulations necessary to 14 carry out the provisions of this act relating to registration, 15 and the bureau may adopt rules and regulations necessary to 16 carry out and enforce the other provisions of this act. 17 Section 12. Exemptions.

Sections 3, 4, 5, 6, 7, 12, 13, 14, 15, 16 and 18 shall not apply to any of the following persons or organizations:

(1) The Commonwealth, municipalities and political
subdivisions within the Commonwealth or any department or
agency of the Commonwealth or such municipalities.

23 (2) The government of the United States or any of its24 departments or agencies.

(3) Any school, public or private, offering as part of a
vocational education program, courses and training in any
aspect of home improvement.

28 Section 13. Home improvement contracts.

29 (a) Requirements.--No home improvement contract shall be30 valid or enforceable against an owner unless it:

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1 (1) Is in writing and legible. (2) Is signed by the owner and the contractor, or a 2 3 salesperson on behalf of a contractor. 4 (3) Contains the entire agreement between the owner and 5 the contractor. (4) Contains the date of the transaction. 6 (5) Contains the name, address and certificate number of 7 8 the contractor. 9 (6) Contains the approximate starting date and 10 completion date. 11 Is entered into by a registered contractor or a (7) 12 registered salesperson. 13 (8) Provides a notice that gives the toll-free telephone number of the department and states that: 14 15 (i) each contractor and salesperson must be 16 registered by the department; and 17 (ii) anyone may inquire of the department regarding 18 the status of a contractor or salesperson. 19 (b) Rescission right.--All home improvement contracts shall 20 be subject to section 7 of the act of December 17, 1968 (P.L.1224, No.387), known as the Unfair Trade Practices and 21 Consumer Protection Law. 22 23 (c) Copy to be provided. -- A contractor or salesperson shall provide and deliver to the owner, without charge, a completed 24 25 copy of the home improvement contract at the time the contract 26 is executed. 27 Section 14. Home Improvement Guaranty Fund. 28 (a) Establishment.--The Home Improvement Guaranty Fund is

hereby established in the State Treasury and shall be 29 30 administered by the bureau in accordance with this act. 20010H0563B0606

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1 (b) Biennial fund fee.--Each salesperson who applies for a certificate or renewal thereof pursuant to this act shall pay a 2 3 fee of \$50 biennially, and each contractor who applies for a 4 certificate, or renewal thereof, pursuant to this act shall pay 5 a fee of \$100 biennially to the fund. The fee shall be payable with the fee for an application for a certificate or renewal 6 thereof as provided in section 5 and shall be refunded in full 7 8 in the event the applicant is denied a certificate.

9 (c) Minimum balance.--

10 (1)Payments received under subsection (b) shall be 11 credited to the fund which shall maintain a balance of at least \$2,000,000. If the bureau finds that, because of 12 13 pending claims, the amount of the fund may fall below 14 \$1,000,000, the bureau shall assess each contractor \$25 and 15 each salesperson \$10. However, under this subsection the 16 bureau may not make more than one assessment in any calendar 17 year.

18 (2) Failure to make payments to the fund as required by
19 this act shall result in suspension of registration. Barring
20 the existence of other grounds for suspension or revocation
21 of registration, the contractor's or salesperson's
22 certificate of registration shall be reinstated upon full
23 payment of all the required fees.

24 (d) Investment.--The moneys of the fund shall be invested 25 and the interest arising from the investments shall be credited 26 to the fund.

(e) Waiver of biennial fund fee.--In the event that the bureau finds that the fund is adequately funded, the bureau shall, during the first month of each fiscal year, adjust or waive any biennial fund fee for the fiscal year.

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1 Section 15. Claims against fund.

(a) General rule.--An owner may be compensated from the fund 2 3 for an actual loss that results from an act or omission or a 4 violation of this act by a registered contractor or salesperson 5 as found by a court of competent jurisdiction, upon the final determination of or expiration of time for appeal in connection 6 with any such judgment. In the event the bureau and a contractor 7 or salesperson enter into an assurance of voluntary compliance, 8 as described in section 5 of the act of December 17, 1968 9 10 (P.L.1224, No.387), known as the Unfair Trade Practices and 11 Consumer Protection Law, which requires payment of restitution 12 to an owner and the contractor or salesperson fails to pay as 13 required by the terms of the assurance of voluntary compliance, 14 the bureau shall issue an order of payment from the fund to the 15 owner. The payment made pursuant to an assurance of voluntary 16 compliance shall be considered a claim for purposes of 17 reimbursement of the fund, however, subsection (g) shall not be 18 applicable.

(b) Acts of subcontractors, salespersons and employees.--For purposes of recovery from the fund, the act or omission of a registered contractor or registered salesperson includes the act or omission of a subcontractor, salesperson or employee of the registered contractor or registered salesperson whether or not any express agency relationship exists.

25 (c) Denial of claim.--The bureau may deny a claim if the 26 bureau finds that the claimant:

(1) unreasonably rejected good faith efforts by thecontractor or salesperson to resolve the claim; or

29 (2) failed to make good faith efforts to collect the30 amount due from the contractor or salesperson.

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(d) Limitation on recovery.--

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(1) The bureau may not provide from the fund:

3 (i) More than \$10,000 to one claimant for acts or
4 omissions of one contractor or salesperson.

(ii) More than \$50,000 to all claimants for acts or 5 omissions of one contractor or salesperson unless, after 6 the bureau has paid out \$50,000 on account of acts or 7 8 omissions of the contractor or salesperson, the contractor or salesperson reimburses the fund. However, 9 10 in no case shall any one contractor or salesperson be 11 indebted, at any one time, to the fund for more than \$50,000. 12

(iii) An amount for any attorney fees, consequential
damages, court costs, interest, personal injury damages
or punitive damages.

16 (2) In addition to the limits set forth in paragraph
17 (1), a claimant may not recover from the fund more than that
18 claimant's actual loss, to a maximum of \$10,000, for a claim
19 made on one contract. A court may, however, allocate
20 responsibility on one contract between contractors and
21 salespersons to a maximum combined responsibility of \$10,000.
22 (e) Excluded claimants.--

(1) A claim against the fund based on the act or
omission of a particular contractor or salesperson shall not
be made by:

26 (i) a spouse or other immediate relative of the
27 contractor or salesperson, or of a party which holds a
28 financial stake in the business of the contractor or
29 salesperson;

30 (ii) an employee, officer, director, partner or 20010H0563B0606 - 22 - other party which holds a financial stake in the business
 of the contractor or salesperson; or

3 (iii) an immediate relative of an employee, officer,
4 director, partner or other party which holds a financial
5 stake in the business of the contractor or salesperson.
6 (2) An owner may make a claim against the fund only if
7 the owner:

8 (i) resides in the residence as to which the claim 9 is made; or

10 (ii) does not own more than two dwelling places, 11 unless the dwelling place as to which the claim is made is the primary residence of the owner or the part of the 12 13 building which houses the primary residence of the owner. 14 (f) Limitations period. -- A claim must be made against the 15 fund within two years after the claimant obtains an entry of 16 final judgment or decree against the contractor or salesperson 17 and all appeal rights have expired or been exhausted, or, in the 18 case of an assurance of voluntary compliance, within the later 19 of two years of entry into such assurance or one year after 20 nonpayment according to the terms of the assurance.

21 (g) Offer of proof.--In order to recover from the fund the 22 claimant must offer proof to the bureau that the claimant has caused to be issued a writ of execution upon a judgment obtained 23 24 against the contractor or salesperson, and the officer executing 25 the same has made a return showing that no bank accounts or real 26 property of the contractor liable to be levied upon in 27 satisfaction of the judgment could be found, or that the amount 28 realized on the sale of them or of such of them as were found, 29 under the execution, was insufficient to satisfy the judgment or 30 stating the amount realized and the balance remaining due on the 20010H0563B0606 - 23 -

judgment after application thereon of the amount realized. A
 true and attested copy of the executing officer's return must be
 attached to an application for fund reimbursement.

(h) Partial payments for fund integrity.--In order to
preserve the integrity of the fund, the bureau may order payment
out of the fund of an amount less than the order issued by the
court. The balance remaining due to the claimant shall be paid
from the fund pursuant to subsection (i).

9 (i) Special order of payment.--If the money in the fund is 10 insufficient to satisfy any duly authorized claim or portion 11 thereof, the bureau shall, when sufficient money exists in the 12 fund, satisfy the unpaid claims or portions thereof, in the 13 order that those claims or portions thereof were originally 14 determined.

15 (j) Investigation by bureau. -- As provided in section 17, if 16 the bureau pays any amount from the fund as a result of a claim 17 against a contractor or salesperson, the bureau may conduct an 18 investigation to determine if the contractor or salesperson is possessed of assets liable to be sold or applied in satisfaction 19 20 of the claim on the fund. If the bureau discovers any such 21 assets, the bureau may take any lawful action necessary for the 22 reimbursement of the fund.

23 (k) Revocation caused by payment of claim.--If the bureau 24 makes a payment of an amount as a result of a claim against a 25 contractor or salesperson, the department shall revoke the 26 certificate of the contractor or salesperson and the contractor 27 or salesperson shall not be eligible to receive a new or renewed 28 certificate until that contractor or salesperson has repaid such 29 amount in full, plus interest, from the time the payment is made 30 from the fund, except that the department, with bureau approval, 20010H0563B0606 - 24 -

may permit a contractor or salesperson to receive a new or 1 renewed certificate after that contractor or salesperson has 2 3 entered into an agreement with the bureau whereby the contractor 4 or salesperson agrees to repay the fund in full in the form of 5 periodic payments over a set period of time. If the contractor or salesperson fails to pay in accordance with the terms of the 6 7 agreement, the department shall automatically suspend the contractor's or salesperson's certificate. 8

9 Section 16. Procedure for submitting claims.

10 (a) Initial claim.--In order to recover from the fund, a 11 claimant must submit to the bureau the documentation required 12 under section 15(g), if applicable, and the following 13 information on a form provided by the bureau:

The facts giving rise to the claim.

The amount claimed based on the actual loss.

14

(1)

(2)

15

16

(3) Any other evidence that supports the claim.

17 Any other information that the bureau requires. (4) 18 (b) Copy of claim to contractor. -- On receipt of a claim pursuant to this section, the bureau shall send a copy of the 19 20 claim to the contractor alleged to be responsible for the actual 21 loss. The contractor shall file a response or objection to the 22 claim within 30 days of receipt of the notice of such claim. Failure to respond to the claim shall constitute a waiver of any 23 24 defense or objection to the claim.

(c) General order of payment.--Except as otherwise provided in this act, the bureau shall pay from the fund approved claims in the order that they are submitted.

28 Section 17. Reimbursement of fund.

29 (a) General rule.--After the bureau pays a claim from the 30 fund:

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(1) The bureau shall be subrogated to all rights of the
 claimant in the claim up to the amount paid.

3 (2) The claimant shall assign to the bureau all rights4 of the claimant in the claim up to the amount paid.

5 (3) The bureau has a right to reimbursement of the fund
6 by the contractor or salesperson for:

7

(i) The amount paid from the fund.

8 (ii) Interest on the amount at an annual rate of 5% 9 as adjusted by the Consumer Price Index on an annual 10 basis.

11 All money that the bureau recovers on a claim shall be deposited 12 in the fund.

(b) Suit for nonpayment.--If, within 30 days after the bureau gives notice, a contractor or salesperson on whose account a claim was paid shall fail to reimburse the fund in full, the bureau may initiate an action against the contractor or salesperson in a court of competent jurisdiction for the unreimbursed amount.

19 (c) Judgment.--The bureau is entitled to a judgment for the 20 unreimbursed amount if the bureau proves that:

(1) A claim was paid from the fund on account of thecontractor or salesperson.

(2) The contractor or salesperson has not reimbursed thefund in full.

(3) The bureau directed payment based on a final
judgment of a court of competent jurisdiction or an assurance
of voluntary compliance.

28 (d) Withholding of tax refund.--The bureau may request the 29 Department of Revenue to withhold the annual tax refund due any 30 individual or business on whose account or under whose business 20010H0563B0606 - 26 - a claim was paid from the fund and who is delinquent for at
least one year in making payments to the bureau for the purpose
of reimbursing the fund. Any tax refund withheld by the
Department of Revenue pursuant to this subsection shall be
deposited in the fund by that department. The bureau and the
Department of Revenue shall jointly establish procedures to
carry out the requirements of this subsection.

8 (e) Bankruptcy proceedings.--For the purpose of excepting to 9 a discharge of an individual or business under Federal

10 bankruptcy law, the bureau shall be a creditor of the individual 11 or business for the amount paid from the fund.

12 Section 18. Notice of suspension or revocation.

13 The Administrative Office of Pennsylvania Courts shall report 14 to the department and the bureau any suspension or revocation of 15 a certificate of registration ordered by a court.

16 Section 19. Effective date.

17 This act shall take effect in 180 days.