## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## SENATE BILL

## No. 1472 Session of 1998

INTRODUCED BY KASUNIC, MELLOW, BODACK, MUSTO, SCHWARTZ, TARTAGLIONE, O'PAKE, COSTA, WOZNIAK, LAVALLE, STAPLETON, WILLIAMS, WAGNER, AFFLERBACH, KUKOVICH, FUMO, BELAN, KITCHEN, STOUT AND HUGHES, JUNE 8, 1998

REFERRED TO PUBLIC HEALTH AND WELFARE, JUNE 8, 1998

## AN ACT

- Amending the act of July 19, 1979 (P.L.130, No.48), entitled "An 2 act relating to health care; prescribing the powers and 3 duties of the Department of Health; establishing and providing the powers and duties of the State Health 5 Coordinating Council, health systems agencies and Health Care 6 Policy Board in the Department of Health, and State Health 7 Facility Hearing Board in the Department of Justice; providing for certification of need of health care providers and prescribing penalties, " requiring the department to 9 establish a toll-free telephone number for receiving 10 11 complaints and licensed facilities to post certain telephone 12 numbers. 13 The General Assembly of the Commonwealth of Pennsylvania 14 hereby enacts as follows: 15 Section 1. Section 804 of the act of July 19, 1979 (P.L.130, No.48), known as the Health Care Facilities Act, is amended to 17 read: 18 Section 804. Administration. 19 (a) Discrimination prohibited. -- Except as otherwise provided

by law, no provider shall discriminate in the operation of a

- 21 health care facility on the basis of race, creed, sex or
- 22 national origin.

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- 1 (b) Prevention of duplication.--In carrying out the
- 2 provisions of this chapter and other statutes of this
- 3 Commonwealth relating to health care facilities, the department
- 4 and other departments and agencies of the State and local
- 5 governments shall make every reasonable effort to prevent
- 6 duplication of inspections and examinations. The department may
- 7 make the dates of licensure expiration coincide with medical
- 8 assistance and Medicare certification or applicable nationally
- 9 recognized accrediting agencies accreditation and shall combine
- 10 these surveys and inspections where practical.
- 11 (c) Health care innovation. -- The department shall administer
- 12 this chapter so as to encourage innovation and experimentation
- 13 in health care and health care facilities consistent with the
- 14 provisions of this chapter and shall encourage contributions of
- 15 private funds and services to health care facilities.
- 16 (d) Reports.--The department shall report annually to the
- 17 General Assembly on the effectiveness of the licensing and
- 18 enforcement of this chapter. Such report shall include
- 19 appropriate data according to nature of facility relating to
- 20 provisional licenses issued, nature of violations of regulations
- 21 and number of facilities against which sanctions had to be
- 22 taken.
- 23 (e) Toll-free telephone number.--The department shall
- 24 <u>establish and maintain a 24-hour-a-day toll-free telephone</u>
- 25 <u>number for receiving complaints regarding a facility that the</u>
- 26 <u>department licenses</u>. The toll-free telephone number shall be
- 27 manned by live operators 24 hours a day, 365 days a year.
- 28 (f) Facilities to post certain telephone numbers.--All
- 29 <u>facilities licensed by the department under this chapter shall</u>
- 30 post in conspicuous public places throughout the facility and in

- a manner clearly visible to the residents and visitors:
- 2 (1) the department's 24-hour-a-day toll-free telephone
- 3 number for receiving complaints established under subsection
- 4 (e); and
- 5 (2) the telephone number of the long-term-care ombudsman
- 6 located within the local area agency on aging as established
- 7 by the Department of Aging.
- Section 2. This act shall take effect immediately. 8