THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 14 Session of 1997

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AS REPORTED FROM COMMITTEE ON COMMERCE AND ECONOMIC DEVELOPMENT, HOUSE OF REPRESENTATIVES, AS AMENDED, MARCH 11, 1997

AN ACT

Regulating the check-cashing industry; providing for the 1 2 licensing of check cashers, for additional duties of the 3 Department of Banking and for certain terms and conditions of 4 the business of check cashing; and providing penalties. 5 TABLE OF CONTENTS 6 Chapter 1. General Provisions 7 Section 101. Short title. Section 102. Purpose. 8 Section 103. Definitions. 9 Section 104. Authority of department. 10 11 Chapter 3. Licensing Provisions 12 Section 301. License requirement and form. Section 302. License terms and fees. 13 Section 303. Duration of license. 14 15 SECTION 302. ANNUAL LICENSE FEE. SECTION 303. ISSUANCE OF LICENSE. 16

Section 304. Conditions for licensing. 1 2 Chapter 5. Enforcement 3 Section 501. Suspension and revocation of and refusal to issue 4 license. Section 502. Change of location STATUS. 5 <----Section 503. Fees and charges. 6 Section 504. Endorsement of checks, drafts or money orders 7 8 cashed. Section 505. Restrictions on business of licensee. 9 Section 506. Books, accounts and records. 10 11 Section 507. Departmental penalty. 12 Section 508. Criminal penalty. 13 Section 509. Private remedy. 14 Chapter 11. Miscellaneous Provisions 15 Section 1101. Applicability. 16 Section 1102. Report to General Assembly. 17 Section 1103. Disposition of funds. 18 Section 1104. Effective date. 19 The General Assembly of the Commonwealth of Pennsylvania 20 hereby enacts as follows: 21 CHAPTER 1 22 GENERAL PROVISIONS 23 Section 101. Short title. 24 This act shall be known and may be cited as the Check Cashing 25 Licensing Act. 26 Section 102. Purpose. 27 The General Assembly hereby finds and declares that check 28 cashers which engage in the business of cashing checks, drafts or money orders provide vital banking services which some 29 30 citizens of this Commonwealth find unavailable or inconvenient

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1 to obtain from traditional banking institutions. Some customers, 2 however, have been charged unreasonable rates by some check 3 cashers for these services. Therefore, it is in the public 4 interest, convenience and welfare to have the Commonwealth set 5 check-cashing rates and to regulate the manner in which these 6 services are provided.

7 Section 103. Definitions.

8 The following words and phrases when used in this act shall 9 have the meanings given to them in this section unless the 10 context clearly indicates otherwise:

"Cashing." Providing currency for payment instruments,
except for travelers checks and foreign denominations payment
instruments.

14 "Check." A type of negotiable instrument as defined in 13 15 Pa.C.S. § 3104 (relating to negotiable instrument).

16 "Check casher." Any person, partnership, association or 17 corporation engaging in the business of cashing checks, drafts 18 or money orders for a fee.

19 "Department." The Department of Banking of the Commonwealth.
20 "Draft." A type of negotiable instrument as defined in 13
21 Pa.C.S. § 3104 (relating to negotiable instrument).

22 "Licensee." A check casher licensed by the Department of 23 Banking to engage in the business of cashing checks, drafts or 24 money orders.

25 "Money order." As defined in the act of September 2, 1965
26 (P.L.490, No.249), referred to as the Money Transmission
27 Business Licensing Law.

28 "Secretary." The Secretary of Banking of the Commonwealth or29 a designee.

30 Section 104. Authority of department.

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1 The department shall have the authority to:

2 (1) Issue rules, regulations and orders as may be
3 necessary for the administration and enforcement of this act
4 and the proper conduct of the business of check cashing.

5 (2) Examine any instrument, document, account, book, 6 record or file of a check casher, any employee or any other 7 person, or make such other investigation as may be necessary 8 to administer this act.

(3) Conduct administrative hearings of any matter 9 pertaining to this act, issue subpoenas to compel the 10 11 attendance of witnesses and the production of instruments, 12 documents, accounts, books and records at any such hearing 13 which may be retained by the department until the completion of all proceedings in connection with which they were 14 15 produced and administer oaths and affirmations to any person 16 whose testimony is required. In the event a person fails to 17 comply with a subpoena issued by the department or to testify 18 on any matter concerning which that person may be lawfully 19 interrogated, on application by the department, the 20 Commonwealth Court may issue an order requiring the attendance of such person, the production of instruments, 21 22 documents, accounts, books or records or the giving of 23 testimony or may institute contempt of court penalties. 24 CHAPTER 3 25 LICENSING PROVISIONS 26 Section 301. License requirement and form. 27 (a) Licensing required. -- No person, partnership, association 28 or corporation shall engage in the business of cashing checks, drafts or money orders for a consideration without first 29 30 obtaining a license under this act. 19970H0014B0774 - 4 -

(b) Form of application.--Application for a license shall be
 in writing, under oath, shall be in the form prescribed by the
 department and shall contain the following:

4 (1) The applicant's name and address of residence.
5 (2) If the applicant is a partnership or association,
6 the name and address of every member and, if a corporation,
7 of each officer and director.

(3) The name and address of the business.

9 (4) Evidence of a lease, mortgage or agreement of sale10 for the business location.

11 (5) Evidence in the form of a signed statement by the 12 applicant that the applicant has complied with all municipal 13 and county requirements for doing business.

14 (6) Evidence in the form of a signed statement by the 15 applicant that the applicant has no outstanding debts to the 16 Commonwealth or evidence that a payoff agreement is in place. 17 (c) Additional information.--The department may request any 18 additional information which it deems necessary to the licensing 19 procedure.

20 Section 302. License terms and fees.

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21 Applicants for a license to conduct business shall remit to
22 the department for each location:

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23 (1) An investigation fee in an amount equal to the

24 actual cost of the investigation which may be conducted only

25 as determined necessary by the department.

26 (2) A license fee of \$500. No abatement of any license
27 fee shall be made if the license is issued for less than one
28 year.

29 Section 303. Duration of license.

30 On or before January 1 of each year, a licensee shall pay a 19970H0014B0774 - 5 -

license renewal fee of \$350. Every licensee shall, 60 days prior 1 2 to the date of expiration, apply for license renewal on a form 3 provided by the department. The department shall renew the 4 license if, after considering all relevant factors and the 5 comments and complaints of the public and consumers, if any, the 6 license renewal applicant is in compliance with the provisions 7 of this act. Any license applicant requesting a change of address shall pay to the department a fee as set forth in 8 9 section 302. The department must review the application within 10 60 days.

11 SECTION 302. ANNUAL LICENSE FEE.

(A) AMOUNT.--AN APPLICANT SHALL PAY TO THE DEPARTMENT AT THE 12 13 TIME AN APPLICATION IS FILED AN INITIAL LICENSE FEE OF \$500 FOR EACH LOCATION. ON OR BEFORE JANUARY 1 OF EACH YEAR A LICENSEE 14 15 SHALL PAY A LICENSE RENEWAL FEE OF \$350. EACH LICENSEE SHALL, 90 16 DAYS PRIOR TO THE DATE OF EXPIRATION, APPLY FOR LICENSE RENEWAL 17 ON A FORM PROVIDED BY THE DEPARTMENT. THE DEPARTMENT SHALL RENEW 18 THE LICENSE IF THE LICENSE RENEWAL APPLICANT IS IN COMPLIANCE 19 WITH THE PROVISIONS OF THIS ACT.

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(B) RECOVERY OF COSTS.--NO ABATEMENT OF ANY LICENSE FEE
SHALL BE MADE IF THE LICENSE IS ISSUED FOR A PERIOD OF LESS THAN
ONE YEAR. THE DEPARTMENT SHALL BE ENTITLED TO RECOVER ANY COST
OF INVESTIGATION IN EXCESS OF LICENSE OR RENEWAL FEES FROM THE
LICENSEE OR FROM ANY PERSON WHO IS NOT LICENSED UNDER THIS ACT
BUT WHO IS PRESUMED TO BE ENGAGED IN BUSINESS CONTEMPLATED BY
THIS ACT.

27 SECTION 303. ISSUANCE OF LICENSE.

(A) TIME LIMIT.--WITHIN 90 DAYS AFTER A COMPLETE APPLICATION
 IS RECEIVED, THE DEPARTMENT SHALL EITHER ISSUE A LICENSE OR
 REFUSE TO ISSUE OR RENEW A LICENSE AS PROVIDED FOR BY SECTION
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1 501. UPON RECEIPT OF AN APPLICATION FOR LICENSE, THE DEPARTMENT SHALL CONDUCT SUCH INVESTIGATION AS IT DEEMS NECESSARY TO 2 3 DETERMINE THAT THE APPLICANT AND ITS OFFICERS, DIRECTORS AND 4 PRINCIPALS ARE OF GOOD CHARACTER AND ETHICAL REPUTATION.

5 (B) APPEAL OF DENIAL.--IF THE DEPARTMENT REFUSES TO ISSUE A LICENSE, IT SHALL NOTIFY THE APPLICANT, IN WRITING, OF THE 6 DENIAL AND THE REASON THEREFOR AND OF THE APPLICANT'S RIGHT TO 7 8 APPEAL FROM SUCH ACTION TO THE COMMONWEALTH COURT. AN APPEAL FROM THE DEPARTMENT'S REFUSAL TO APPROVE AN APPLICATION FOR A 9 10 LICENSE SHALL BE FILED BY THE APPLICANT WITHIN 30 DAYS OF NOTICE 11 THEREOF.

Section 304. Conditions for licensing. 12

13 (a) Conditions for license.--The department shall execute 14 ISSUE a license to permit the cashing of checks, drafts and 15 money orders, in accordance with this act at the location 16 specified in the application for license if the department finds 17 that the financial responsibility and general fitness of the 18 applicant, and of the members thereof if the applicant is a 19 partnership or association, and of the officers and directors 20 thereof if the applicant is a corporation, warrants the 21 conclusion that the business will be operated honestly and 22 fairly within the purposes of this act.

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23 (b) Procedure for public comment. -- To determine the 24 financial responsibility, experience, character and general 25 fitness of the applicant, the department shall consider public 26 comment. The procedure for public comment shall be as follows:

27 The applicant shall publish notice, within ten days (1) 28 after being notified by the department, that the application is completed. Notice shall be published in English and 29 30 Spanish or other language if deemed necessary by the - 7 -19970H0014B0774

1 department in a newspaper having general circulation in the community in which the applicant intends to locate. 2

3 (2) The applicant shall transmit to the department two <----4 copies of each A COPY OF THE notice and each THE publisher's <----5 affidavit of publication.

6 (3) Upon publication, the application and all related communications may be inspected in the department during 7 8 working hours by any person. This inspection shall be upon 9 written request and by appointment. The department may refuse to disclose information that it deems is confidential. THE 10 11 DEPARTMENT SHALL NOT BE LIABLE FOR DISCLOSURE OF INFORMATION DEEMED CONFIDENTIAL BY THE APPLICANT. 12

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13 Within 30 days of the date of publication of notice, (4) 14 anyone may file a communication in protest or in favor of the 15 application by submitting two copies to the department.

16 The applicant may REQUEST A COPY OF SUCH (5) 17 COMMUNICATION AND MAY file an answer to any protest until ten 18 days after the last date for filing of communication by 19 submitting two copies to the department.

The department shall consider all such communication 20 (6) in its evaluation of the application. 21

22 (c) Felony conviction. -- The department shall not issue a 23 license if it finds that the applicant, or any person who is a 24 director, officer, partner or agent has been convicted of or 25 pled guilty or nolo contendere to a felony or to a crime 26 committed in THIS COMMONWEALTH OR another jurisdiction which, if <-----27 committed within this Commonwealth, would constitute a felony. 28 (d) Notification of denial. If the department finds that <-----29 the applicant fails to meet any of the conditions set forth in 30 this section, the license shall not be issued and the department 19970H0014B0774

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shall notify the applicant of the denial. If an application is 1 2 denied or withdrawn, the department shall retain the investigation fee and shall return the license fee to the 3 4 applicant. 5 (e) (D) Information on license.--The license issued pursuant <----to this section shall state: 6 The name of the licensee. 7 (1)8 (2) If the license is a partnership or association, the <names of the members thereof. 9 (3) (2) The name and address of the business. 10 11 (4) (3) Any other information deemed necessary by the <-----12 department. 13 (f) Conspicuous posting. -- The license shall be kept 14 conspicuously posted in the place of business of the licensee. 15 The license shall not be sold, transferred or assigned. 16 (q) Effect of license.--The license shall remain in full 17 force and effect until it EXPIRES OR is surrendered by the <-----18 licensee or revoked or suspended as provided in this act. 19 CHAPTER 5 20 ENFORCEMENT Section 501. Suspension and revocation of and refusal to issue 21 22 license. 23 (a) Notice.--The department, upon 30 days written notice to the licensee forwarded by registered mail to the place of 24 25 business of such licensee as shown in the application for 26 license or as amended on the license certificate in case of 27 change of address subsequent to issuance of the license certificate, may refuse to issue, revoke or suspend any license 28 if it finds any of the following: 29 30 (1)The licensee or applicant has made any material

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misstatement in the application for license.

2 (2) The licensee or applicant has violated any provision3 of this act.

4 (3) The licensee or applicant has violated any, ORDER,
5 rule or regulation of the department issued under this act.

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6 (4) The licensee or applicant has failed to comply with 7 any demand ORDER, rule or regulation lawfully made by the 8 department under the authority of this act.

9 (5) The licensee or applicant refuses or has refused to 10 permit the department or its designated representative to 11 make examinations OR INVESTIGATIONS authorized by this act.

12 (6) The licensee or applicant has failed to maintain
13 satisfactory records required by this act or as prescribed by
14 the department.

15 (7) The licensee or applicant has falsified any records
16 required by this act to be maintained of the business
17 contemplated by this act.

18 (8) The licensee or applicant has failed to file any
19 report with the department within the time stipulated in this
20 act.

(9) The licensee or applicant has used unfair ordeceptive practices.

(10) Any fact or condition exists or is discovered which, if it had existed or had been discovered at the time of filing of the application for the license, would have been grounds for the department to refuse to issue such license.

(11) The licensee or applicant has failed to report to
the department any change in ownership at least ten days
prior to the effective date of the ownership change.
(b) Multiple license suspension or revocation.--The
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department may revoke or suspend only the particular license with respect to which grounds for revocation may occur or exist, but if it finds that grounds for revocation are of general application to all places of business or to more than one place of business operated by a licensee, it may revoke all of the licenses issued to such licensee or those licenses to which grounds for revocation apply, as the case may be.

8 (c) Issuance of another license. --Whenever a license has 9 been revoked, the department shall not issue another license 10 until the expiration of at least five years from the effective 11 date of revocation of such license and shall never issue a 12 license if such licensee or an owner, partner, member, officer, 13 director, employee, agent or spouse of the licensee shall have pleaded guilty, entered a plea of nolo contendere, or has been 14 15 found guilty by a judge or a jury of a second offense violation 16 of this act.

17 (d) Appeals.--Appeals may be taken from the action of the 18 department in suspending and revoking licenses in accordance 19 with the procedures of 2 Pa.C.S. (relating to administrative law 20 and procedure).

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21 Section 502. Change of location.

A licensee may make a written application to the department to change the business address, stating the reasons for the proposed change. If the department approves the application, a new license shall be issued in accordance with Chapter 3, stating the new location of the licensed business. SECTION 502. CHANGE OF STATUS.

A LICENSEE SHALL MAKE WRITTEN APPLICATION TO THE DEPARTMENT ON ANY CHANGE IN STATUS INCLUDING ADDRESS CHANGE, OWNERSHIP CHANGE, CHANGE OF DIRECTORS, OFFICERS OR PRINCIPALS BY STATING 19970H0014B0774 – 11 – 1 THE REASON FOR THE PROPOSED CHANGE. IF THE DEPARTMENT APPROVES 2 THE APPLICATION A NEW LICENSE SHALL BE ISSUED.

3 Section 503. Fees and charges.

4 (a) Allowable fees.--The licensee shall not charge or
5 collect, in fees, charges or otherwise, for cashing a check or
6 draft drawn on a bank or other financial institution an amount
7 in excess of the following percentages of the face amount of the
8 check or draft:

9 The greater of 1% ONE-HALF OF ONE PERCENT of the (1)<----10 face amount of the check or \$20 for A CHECK WHICH IS AN <----11 entitlement checks CHECK from Federal or State government <-----12 programs, including, but not limited to, Aid to Families with 13 Dependent Children (AFDC), General Assistance, Social 14 Security, Railroad Retirement, government and veterans' 15 disability payments and government pensions.

18 (3) The greater of 5% of the face amount of the check or 19 \$20 for personal checks.

20 (2) TWO PERCENT OF THE FACE AMOUNT OF A NONENTITLEMENT
21 CHECK.

22 (3) FIVE PERCENT OF THE FACE AMOUNT OF A PERSONAL CHECK. 23 (b) Fee schedule.--In every check-casher location there 24 shall be conspicuously posted and at all times displayed a 25 schedule of fees and charges based on a model form to be 26 published by the department in the Pennsylvania Bulletin. The 27 schedule shall state the maximum fees or charges and shall 28 include a table of amounts and corresponding maximum fees along 29 with the telephone number of the Consumer Services Division of 30 the Department of Banking. Where the department determines it 19970H0014B0774 - 12 -

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1 desirable, the schedule shall also be posted in languages other

2 than English.

3 (c) Receipt.--Based on the model form to be published by the 4 department in the Pennsylvania Bulletin, the licensee shall 5 provide a receipt to each consumer for each transaction. The receipt shall include the name and address of the licensee, the 6 total amount of the check cashed, the fee charged, the remaining <-----7 balance, a statement in English and Spanish or other language 8 9 determined to be desirable by the department of the maximum fee 10 permitted under this act, and the telephone number of the 11 Consumer Services Division of the Department of Banking. THE <----MAXIMUM FEE PERMITTED UNDER THE ACT, THE TYPE OF CHECK AND THE 12 13 TELEPHONE NUMBER OF THE CONSUMER AFFAIRS DIVISION OF THE DEPARTMENT OF BANKING. 14

(d) Other goods and services.--The check casher shall not require consumers to purchase other goods or services in order to cash checks, drafts or money orders. A licensee shall not discount normal check-cashing fees or charges for cashing checks, drafts or money orders upon the purchase of other goods or services.

21 Section 504. Endorsement of checks, drafts or money orders22 cashed.

Before a check casher deposits with any banking institution a check, draft or money order cashed by the check casher, the same must be endorsed with the actual name under which such check casher is doing business and must have the words "licensed casher of checks" legibly written or stamped immediately after or below such name.

29 Section 505. Restrictions on business of licensee.

30 (a) Advancement of moneys.--No check casher shall at any 19970H0014B0774 - 13 - 1 time cash or advance any money on a postdated check, draft or 2 money order. NO CHECK CASHER SHALL MAKE LOANS WITHOUT THE 3 APPROPRIATE LICENSE or engage in the business of transmitting 4 money or receiving money for transmission, unless licensed under 5 the act of September 2, 1965 (P.L.490, No.249), referred to as 6 the Money Transmission Business Licensing Law.

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7 (b) Exceptions.--Notwithstanding subsection (a), a licensee
8 may cash a check payable on the first banking business day
9 following the date of cashing if:

10 (1) the check is drawn by the United States, the 11 Commonwealth or any political subdivision of the Commonwealth 12 or by any department, bureau, agency, authority, 13 instrumentality or officer (acting in official capacity) of 14 the United States, or the Commonwealth or any political 15 subdivision of the Commonwealth; or

16 (2) the check is a payroll check drawn by an employer to17 the order of its employee.

18 Section 506. Books, accounts and records.

(a) Keeping and use of information.--Each check casher shall keep and use in the business, in a form satisfactory to the department, such books, accounts and records as will enable the department to determine whether the check casher is complying with the provisions of this act and the rules and regulations adopted under this act. Every check casher shall preserve such books, accounts and records for five years.

(b) Filing of information.--Every check casher shall
 annually, on or before May 1 SEPTEMBER 1, file a report with the <--
 department giving such information as the department may require
 concerning the business and operations of the licensee during
 the preceding calendar year. In addition to the annual report,
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1 the department may require such additional regular or special 2 reports deemed necessary to the proper operation and enforcement 3 of this act. These reports shall be made under oath or 4 affirmation and shall be in the form prescribed by the 5 department which shall make and publish annually an analysis of 6 these reports.

(c) Examination and cost of information.--The department may
examine the affairs, business, records, books, documents,
accounts and papers of any licensee. The actual cost of these
examinations shall be paid to the department by the licensee
examined, and the department may bring an action for the
recovery of these costs in any court of competent jurisdiction.
Section 507. Departmental penalty.

Any person who is subject to the provisions of this act who violates any of the provisions of this act shall be subject to a fine levied by the department of up to \$2,000 for each offense. Section 508. Criminal penalty.

18 Any person, partnership, association or corporation, and any 19 member, officer, director, agent or employee thereof, who 20 violates any of the provisions of this act commits a misdemeanor 21 of the third degree.

22 Section 509. Private remedy.

(a) Liability.--Any person who fails to comply with any provision of this act with respect to any consumer is liable to the consumer for an amount equal to three times any actual damage sustained by the consumer as a result of the failure or the sum of \$250, whichever is greater.

(b) Recovery of costs.--In the case of any successful action of enforce the liability under subsection (a), the consumer shall recover from the licensee the costs of the action, 19970H0014B0774 - 15 - together with a reasonable attorney fee as determined by the
 court.

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CHAPTER 11

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MISCELLANEOUS PROVISIONS

5 Section 1101. Applicability.

6 This act shall not apply to any insured depository institution or affiliate or service corporation of any 7 depository institution supervised or regulated by the Department 8 of Banking, the National Credit Union Administration, the Office 9 10 of Thrift Supervision, the Federal Deposit Insurance 11 Corporation, the Comptroller of the Currency or the Board of Governors of the Federal Reserve or the Federal Reserve Banks. 12 13 It also shall not apply to companies licensed by the Department 14 of Banking under the act of April 8, 1937 (P.L.262, No.66), 15 known as the Consumer Discount Company Act, the act of September 16 2, 1965 (P.L.490, No.249), referred to as the Money Transmission 17 Business Licensing Law, the act of December 12, 1980 (P.L.1179, 18 No.219), known as the Secondary Mortgage Loan Act, and the act 19 of December 22, 1989 (P.L.687, No.90), known as the Mortgage 20 Bankers and Brokers Act, in the normal course of business with 21 specific relation to lending transactions AND WHEN ENGAGED IN 22 THE ACTIVITIES REGULATED UNDER THESE ACTS.

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23 Section 1102. Report to General Assembly.

24 Three years from the effective date of this act, the 25 department shall provide a written report to the General 26 Assembly summarizing consumer complaints received by the 27 department relating to check cashing activities and the methods 28 by which the complaints were addressed. The department shall 29 also make recommendations to the General Assembly regarding 30 improvements to this act and the continuance of a licensing 19970H0014B0774 - 16 -

1 program.

2 Section 1103. Disposition of funds.

All moneys received by the Treasury Department from the
Department of Revenue BANKING from fees, fines, assessments,
charges and penalties, collected or recovered from persons,
firms, corporations or associations, under the supervision of
the Department of Banking pursuant to the provisions of this act
shall be deposited in the Banking Department Fund.
Section 1104. Effective date.

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10 This act shall take effect in 180 days ONE YEAR.