## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## HOUSE BILL No. 1516 Session of 1991

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SENATOR PETERSON, PUBLIC HEALTH AND WELFARE, IN SENATE, AS AMENDED, NOVEMBER 10, 1992

## AN ACT

- Amending the act of December 29, 1972 (P.L.1701, No.364), entitled "An act providing for the establishment of nonprofit 3 corporations having the purpose of establishing, maintaining and operating a health service plan; providing for 5 supervision and certain regulations by the Insurance Department and the Department of Health; giving the Insurance 7 Commissioner and the Secretary of Health certain powers and duties; exempting the nonprofit corporations from certain 8 taxes and providing penalties, " establishing minimum 9 10 requirements to be satisfied by health maintenance organizations in providing certain drug and alcohol services. 11
- 12 The General Assembly of the Commonwealth of Pennsylvania

- 1 hereby enacts as follows:
- 2 Section 1. The act of December 29, 1972 (P.L.1701, No.364),
- 3 known as the Health Maintenance Organization Act, is amended by
- 4 adding a section to read:
- 5 Section 4.1. Requirements for Alcohol and Drug Services. --
- 6 (a) In the implementation of sections 601-A through 606-A of
- 7 the act of May 17, 1921 (P.L.682, No.284), known as "The
- 8 Insurance Company Law of 1921, " health maintenance organizations
- 9 shall satisfy all the requirements of this section.
- 10 (b) (1) Every health maintenance organization shall
- 11 <u>disclose the specific criteria used by that health maintenance</u>
- 12 organization, any primary care physician and the utilization,
- 13 review and appeal personnel to determine the type, level and
- 14 course of treatment that will be available for any member
- 15 <u>suffering from alcohol or drug abuse or chemical dependency</u>.
- 16 Criteria shall be filed with and maintained by the Department of
- 17 Health. Health maintenance organizations that subcontract any
- 18 drug or alcohol abuse or chemical dependency services shall file
- 19 criteria with members and the Department of Health for each of
- 20 their subcontractors. Filing of such criteria with the
- 21 <u>department shall occur within sixty days of the effective date</u>
- 22 of this act and within sixty days of issuance or renewal of any
- 23 contract thereafter. The existence and name of such criteria
- 24 shall be disclosed to members in each health maintenance
- 25 organization's member contract, and the criteria shall be
- 26 provided to the member by the health maintenance organization at
- 27 no cost immediately upon request.
- 28 (2) Health maintenance organizations, their subcontractors
- 29 or personnel involved in patient interviewing or assessment and
- 30 <u>utilization and review shall utilize criteria established by</u>

- 1 ASAM or criteria established by the Cleveland Clinic (Cleveland
- 2 Criteria). In addition, with the approval of the Office of Drug
- 3 and Alcohol Programs of the Department of Health, nationally
- 4 recognized criteria, criteria established by the Physicians
- 5 Advisory Task Force or alternative criteria may be utilized.
- 6 Health maintenance organizations may utilize such criteria
- 7 beginning sixty days after submission, pending approval or
- 8 <u>disapproval by the Office of Drug and Alcohol Programs.</u>
- 9 <u>Disapproval shall be provided in writing by the Office of Drug</u>
- 10 and Alcohol Programs based on the adequacy of the criteria to
- 11 protect the health of subscribers of the health maintenance
- 12 <u>organization</u>.
- 13 (3) Any changes to ASAM or Cleveland Criteria, by their
- 14 respective organizations, will not require review by the Office
- 15 of Drug and Alcohol Programs. Any changes to all other criteria
- 16 shall be submitted to the Office of Drug and Alcohol Programs,
- 17 <u>for approval or disapproval.</u>
- 18 (4) In addition to the assessment criteria established in
- 19 clause (2), certain complicating factors affecting the
- 20 <u>determination of type, level of care and course of treatment</u>
- 21 shall also be considered and addressed within the limitations of
- 22 the health maintenance organization in developing alternative
- 23 criteria. These factors shall include, but not be limited, to
- 24 <u>all of the following:</u>
- 25 (i) Job safety and job security.
- 26 <u>(ii) Public safety.</u>
- 27 (iii) Drug or alcohol use by the immediate family.
- 28 (iv) Drug or alcohol use by the extended family.
- 29 (v) Drug or alcohol use within the environment of the
- 30 member.

- 1 (vi) Length and severity of addiction.
- 2 (vii) Age of onset.
- 3 (viii) Drug or combination of drugs and alcohol.
- 4 (ix) Employer standards for alcohol or drug use relative to <-
- 5 <u>employes</u>.
- 6 (x) Pressures for the creation of drug free workplaces.
- 7 (IX) Geographic availability of treatment programs.
- 8 <u>(xii) Supportiveness of living and work environment and</u> <-
- 9 <u>other complicating factors.</u>
- 10 (c) (1) All decisions and assessments using the approved
- 11 <u>criteria for drug and alcohol treatment and reviews of</u>
- 12 <u>individuals</u>, including counseling and intervention provided to
- 13 <u>families with alcohol and drug problems shall be completed in</u>
- 14 accordance with sections 601-A through 606-A of "The Insurance
- 15 Company Law of 1921," by trained personnel with acknowledged
- 16 <u>certification in the area of drug and alcohol abuse or chemical</u>
- 17 dependency. In no case shall coverage be less than the mandated
- 18 minimums specified under "The Insurance Company Law of 1921."
- 19 (2) Acknowledged certification as described in clause (1)
- 20 shall mean:
- 21 (i) Certification CERTIFICATION by ASAM in the area of drug <--
- 22 and alcohol treatment OR LICENSED PSYCHOLOGIST OR PSYCHIATRIST <
- 23 WITH EXPERIENCE AND SPECIFIC TRAINING IN THE AREA OF DRUG AND
- 24 ALCOHOL ABUSE OR CHEMICAL DEPENDENCY;
- 25 (ii) Certification CERTIFICATION as a certified addiction
- 26 <u>counselor (CAC);</u>
- 27 (iii) Certification CERTIFICATION under any drug and alcohol <-

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- 28 program recognized by ASAM; OR
- 29 (iv) Certification CERTIFICATION in any three-year training <-
- 30 program or equivalent life experience in an ODAP-licensed

- 1 <u>facility or equivalent out-of-State facility.</u>
- 2 (d) No IN PROVIDING FOR DRUG AND ALCOHOL BENEFITS, NO health <---
- 3 <u>maintenance organization or employe assistance program or</u>
- 4 treatment provider shall provide or establish contracts or
- 5 arrangements to complete initial patient interviews,
- 6 assessments, pre-certification, concurrent review or any
- 7 <u>subsequent review where direct compensation or any specific part</u>
- 8 of compensation to individual or clinical decision makers or
- 9 managed-care firms depends on the determination of type or
- 10 course of treatment, length of stay or level of care for an
- 11 <u>individual patient or groups of patients, whether the individual</u>
- 12 is an individual subscriber or a subscriber in a group plan.
- (e) No health maintenance organization or managed-care
- 14 subcontractor may establish drug and alcohol treatment services
- 15 to avoid provision of treatment services required under Article
- 16 VI-A of "The Insurance Company Law of 1921." Nothing in this
- 17 section shall prohibit health maintenance organizations or
- 18 managed-care subcontractors from subcontracting with drug and
- 19 alcohol treatment programs licensed by the Office of Drug and
- 20 <u>Alcohol Programs</u>.
- 21 (f) (1) When a patient has begun treatment with a provider
- 22 of service licensed by the Office of Drug and Alcohol Programs.
- 23 the health maintenance organization or subcontractor shall not
- 24 <u>intercede in treatment until the mandated minimum lengths of</u>
- 25 stay established by the program and Article VI-A of "The
- 26 <u>Insurance Company Law of 1921" have been satisfied unless</u>
- 27 otherwise indicated based on the criteria approved under clauses
- 28 (1) through (4) of subsection (b) of this section.
- 29 (2) Nothing in this section interferes with the right of the
- 30 health maintenance organization to concurrent and/or

- 1 retrospective review and to request documentation on the
- 2 progress of the individual at reasonable intervals, as provided
- 3 <u>in the licensure standards of the Office of Drug and Alcohol</u>
- 4 Programs. Concurrent and retrospective review of care shall be
- 5 based on the approved criteria for such care and shall be
- 6 <u>subject to the applicable grievance procedure.</u>
- 7 (3) Using criteria established by the health maintenance
- 8 organization in subsections (a) and (b) of this section, if the
- 9 patient meets the standards calling for detoxification FROM
- 10 ALCOHOL AND OTHER DRUGS, then the case shall be handled as <-
- 11 <u>emergency care APPROPRIATE TREATMENT SHALL BE PROVIDED</u>
- 12 <u>IMMEDIATELY AS ESTABLISHED UNDER SUBSECTIONS (A) AND (B).</u>
- 13 However, all such decisions are subject to retrospective and
- 14 <u>concurrent review and the grievance procedure.</u>
- 15 (4) All nonemergency assessments for <del>care</del> DRUG AND ALCOHOL <-
- 16 ABUSE SERVICES must be completed within forty-eight hours or the
- 17 patient shall be permitted to access service for such care,
- 18 pending such assessment and subject to retrospective or
- 19 concurrent review and grievance procedures.
- 20 (q) Any time a health maintenance organization or managed-
- 21 <u>care subcontractor denies access for a specific covered</u>
- 22 treatment or treatment modality or denies continuation of
- 23 existing treatment, such denial shall be provided in writing to
- 24 the patient and shall set forth the specific reasons for such
- 25 denial and the name of the individual making that decision.
- 26 (h) (1) The grievance procedures of the Health Financing
- 27 Bureau shall be in force with the exception that there shall be
- 28 <u>a specific grievance process for drug and alcohol treatment</u>
- 29 complaints and grievances in regard to Article VI-A of "The
- 30 <u>Insurance Company Law of 1921," and that procedure shall be one</u>

- 1 <u>level</u>, shall resolve complaints within thirty days of
- 2 <u>submission</u>, <u>shall have a grievance committee composed of: one</u>
- 3 physician member of ASAM appointed by the Pennsylvania
- 4 Association of Health Maintenance Organizations, one treatment

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- 5 provider from a facility licensed by the Office of Drug and
- 6 Alcohol Programs, appointed by the Drug and Alcohol Service
- 7 Providers Organization, AND one past consumer of addiction
- 8 <u>treatment services, appointed by the Office of Drug and Alcohol</u> <-
- 9 Programs SERVICES APPOINTED BY THE DIRECTOR OF THE HEALTH
- 10 FINANCING BUREAU.
- 11 (2) The subscriber shall have the right to attend the
- 12 procedure or to designate others to represent him or her in the
- 13 proceedings. Grievances may be brought by the patient, family,
- 14 referral source, health maintenance organization, managed-care
- 15 <u>subcontractor or treatment provider</u>.
- 16 (i) (1) As part of their annual reporting requirements to
- 17 the Department of Health, each health maintenance organization
- 18 shall include, for itself and its subcontractors, the following
- 19 information: total number of members, numbers receiving drug and
- 20 <u>alcohol treatment benefits, drug alcohol treatment benefits</u>
- 21 provided by type of <u>service</u>, <u>level of care</u>, <u>length of stay</u>
- 22 within each type of service, the names and addresses of all
- 23 subcontracting organizations handling this benefit and the names
- 24 of all drug and alcohol treatment facilities utilized within the
- 25 <u>reporting year.</u>
- 26 (2) The Department of Health shall submit these reports with
- 27 a summary to the General Assembly at the end of two years on the
- 28 <u>extent to which health maintenance organizations are providing</u>
- 29 treatment for alcohol and drug abuse to its members as required
- 30 under Article VI-A of "The Insurance Company Law of 1921."

- 1 (j) The Department of Health shall promulgate rules and
- 2 regulations to implement this section. The Department of Health
- 3 shall establish filing fees for health maintenance organizations
- 4 and subcontractors required under this section at a level
- 5 adequate to support all costs of the section.
- 6 (k) As used in this section:
- 7 "ASAM" means the American Society of Addictive Medicine.
- 8 "ODAP" means the Office of Drug and Alcohol Policy in the
- 9 <u>Department of Health.</u>
- 10 Section 2. This act shall take effect in 60 days.