## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

No. 1911

Session of 1981

INTRODUCED BY HONAMAN, GALLEN, FRYER, PICCOLA, GLADECK, KOLTER, CORNELL, PRATT, STAIRS, BROWN AND ZWIKL, OCTOBER 13, 1981

REFERRED TO COMMITTEE ON STATE GOVERNMENT, OCTOBER 13, 1981

## AN ACT

- 1 Providing for a Statewide emergency telephone number "911"
- 2 system, establishing a Telecommunications Unit within the
- 3 Department of General Services, providing for funding of the
- 4 system and making a repeal.
- 5 The General Assembly of the Commonwealth of Pennsylvania
- 6 hereby enacts as follows:
- 7 Section 1. Short title.
- 8 This act shall be known and may be cited as the "Public
- 9 Safety Emergency Telephone Act."
- 10 Section 2. Legislative intent.
- 11 The General Assembly declares it to be in the public interest
- 12 to provide a toll free number "911" for any individual within
- 13 the Commonwealth to gain rapid, direct access to emergency aid.
- 14 The number shall be provided with the objective of reducing
- 15 response time to situations requiring law enforcement, fire,
- 16 medical, rescue or other emergency service. It is the further
- 17 intent of the General Assembly that authority and responsibility
- 18 for establishing, operating and maintaining adequate facilities

- 1 for answering emergency calls and dispatching a proper response
- 2 to the callers' needs shall be vested in the county government.
- 3 Each county is encouraged to implement the "911" system and to
- 4 consider maximum integration of telecommunications facilities
- 5 and capabilities within their planning, in order to economize
- 6 the costs, as well as to effect a more rapid response
- 7 capability.
- 8 Section 3. Definitions.
- 9 The following words and phrases when used in this act shall
- 10 have, unless the context clearly indicates otherwise, the
- 11 meanings given to them in this section:
- 12 "Basic 911 system." A system which permits a person dialing
- 13 "911" by telephone to be connected to a public safety answering
- 14 point via normal telephone facilities for the reporting of
- 15 police, fire, medical or other emergency situations.
- 16 "County plan." A document submitted by the county to the
- 17 Telecommunications Unit, outlining its proposed "911" system.
- 18 "Emergency telephone contribution rate." A fee assessed
- 19 against a telephone subscriber for the recurring charges for the
- 20 basic "911" system which shall not exceed a 2% charge for
- 21 administrative expenses.
- 22 "Public agency." The Commonwealth, political subdivision,
- 23 public authority, municipal authority or any organization
- 24 located in whole or in part within the Commonwealth which
- 25 provides or has the authority to provide fire fighting, law
- 26 enforcement, ambulance, emergency medical or other emergency
- 27 services.
- 28 "Public safety answering point or 'PSAP'." The first point
- 29 where calls for emergency assistance from individuals are
- 30 answered.

- 1 "Telephone subscriber." Any person who contracts with a
- 2 telephone company within the Commonwealth for telephone service,
- 3 either residential or commercial in return for which he is
- 4 billed on a monthly basis.
- 5 "Unit." Telecommunications Unit within the Department of
- 6 General Services.
- 7 Section 4. Telecommunications Unit.
- 8 (a) Establishment.--There is hereby established a
- 9 Telecommunications Unit within the Department of General
- 10 Services. The unit staff shall have technical members, who are
- 11 telecommunications professionals certified and employed through
- 12 the Civil Service Commission.
- 13 (b) Powers and duties. -- The unit shall have the following
- 14 powers and duties:
- 15 (1) To be responsible for the central management of
- 16 telecommunications for the Commonwealth.
- 17 (2) To provide information regarding Federal or State
- grants to implement the "911" system, for which counties may
- 19 be eliqible.
- 20 (3) To provide technical assistance, as requested by the
- counties, in developing their basic "911" system. Each "911"
- 22 plan shall be designed to meet the individual circumstances
- of each community and the public agencies participating in
- 24 the "911" system.
- 25 (4) To establish and promulgate guidelines by which the
- 26 counties are to submit their respective plans and minimum
- 27 standards for all county plans. To receive, review and
- approve or disapprove all basic "911" system county plans,
- 29 either on an initial application basis, expansion of an
- 30 approved plan or renewal of an existing plan.

- 1 (5) To forward the approved county plan and a suggested
- 2 contribution rate to the Public Utility Commission. If the
- 3 plan is rejected it shall be returned to the unit which shall
- 4 revise the plan to meet the Public Utility Commission
- 5 objections.
- 6 (6) To provide technical assistance to county
- 7 governments to publicize the implementation of "911"
- 8 throughout the area.
- 9 Section 5. Counties.
- 10 The governing body of the counties shall have the following
- 11 powers and duties in relation to the "911" system:
- 12 (1) To designate a member of county government as a
- 13 coordinator who shall serve as a point of contact with the
- unit to develop a plan for the implementation, operation and
- maintenance of a "911" system. The county plan shall be
- 16 adequate to provide service for the entire county at the time
- it is submitted for approval to the unit.
- 18 (2) To make arrangements with each telephone company
- operating within the county's jurisdiction to provide "911"
- 20 service. To send a copy of the proposed plan to the
- 21 appropriate telephone company upon submission of the plan to
- the unit.
- 23 (3) To co-operate with the unit in preparation and
- submission of the approved plan and contribution rate to the
- 25 Public Utility Commission for rate approval.
- 26 (4) To submit the question to the voters of the county
- 27 for approval of whether or not to establish the approved
- 28 "911" plan in the county.
- 29 (5) To execute all contracts, mutual aid agreements,
- 30 cross service agreements and all other necessary documents

- which may be required in the implementation of the county
- 2 plan. When an individual physically resides in an adjacent
- 3 county, but receives telephone service from a central office
- 4 in a county which provides 911 service, it shall be the
- 5 responsibility of the county with the 911 service to notify
- 6 the appropriate public agency of a request for emergency
- 7 service from such an individual.
- 8 Section 6. County plan; procedure; funding.
- 9 (a) Minimum standards.--Upon the agreement of the governing
- 10 authority to establish a "911" system, a plan shall be drafted
- 11 meeting those minimum standards outlined by the unit. The county
- 12 may obtain technical assistance from the unit in formulating its
- 13 plan.
- 14 (b) Completion.--Upon completion of the plan, it shall be
- 15 forwarded to the unit, with a copy of the plan being sent to
- 16 those telephone companies affected by the plan.
- 17 (c) Contribution rate. -- The unit shall have 90 days to
- 18 review the plan and make suggested revisions of the plan. After
- 19 the 90-day period, the unit must accept or reject the plan and
- 20 formulate a rate of contribution to fund the ongoing monthly
- 21 charges for the system. The contribution rate shall be based on
- 22 the number of telephone subscribers serviced within the county.
- 23 (d) Public Utility Commission review.--The unit shall
- 24 forward the plan to the Public Utility Commission with the
- 25 estimated cost of the plan and a requested contribution rate.
- 26 The Public Utility Commission shall be able to review the plan
- 27 only in relation to the contribution rate, and may reject only
- 28 those contribution rates which it finds excessive to meet the
- 29 costs outlined in the plan. The rates shall be reviewed and
- 30 returned by the Public Utility Commission within 30 days of the

- 1 date of submission. If the plan is rejected it shall be returned
- 2 to the unit.
- 3 (e) Submission to voters. -- Once the plan is approved by the
- 4 unit and reviewed by the Public Utility Commission pursuant to
- 5 this section, it shall be submitted to the voters pursuant to
- 6 section 7.
- 7 (f) Present systems. -- Those counties who presently have
- 8 basic "911" systems and wish to receive funding shall be
- 9 required to file a plan with the unit describing the present
- 10 system and any immediate expansion or change anticipated with
- 11 respect to the "911" system for which funding is required. Such
- 12 plan shall be treated in the same manner as if it were a plan to
- 13 create a new system. If a county presently has a "911" system
- 14 and does not desire to obtain funding under the provisions of
- 15 this act, the county shall submit a report to the unit every
- 16 four years describing its system and stating its operational
- 17 aims.
- 18 (g) Regional systems. -- Nothing in this act shall be
- 19 construed to prohibit the formation of multijurisdictional or
- 20 regional "911" systems and any system established pursuant to
- 21 this act may include the territory of more than one county or
- 22 may include a segment of the territory of a county. It shall not
- 23 be necessary for two counties who have received voter approval
- 24 to submit the question for a multijurisdictional system.
- 25 (h) Contribution rate fixed. -- Once a plan has been approved
- 26 by the voters and established, the contribution rate shall
- 27 remain fixed for a period of four years. Substantial expansion
- 28 or change of the system shall require an amended plan to be
- 29 filed with the unit. Requests for contribution rate increases
- 30 shall be submitted on a four-year basis to the unit and the

- 1 Public Utility Commission but shall not require voter approval.
- 2 (i) Assessment. -- The moneys collected shall be utilized only
- 3 to pay for the operation of a basic "911" system and may be
- 4 assessed after the execution of a contract but no earlier than
- 5 90 days prior to the operation of "911" service.
- 6 Section 7. Submission to voters for approval.
- 7 Before any county may establish a "911" system and impose an
- 8 emergency telephone contribution under the provisions of this
- 9 act, it shall submit a proposal to county voters for their
- 10 approval. The ballot shall contain but need not be limited to
- 11 the following language:
- 12 Shall the County of ..... establish
- an emergency "911" telephone service system and
- impose a contribution upon individuals to finance
- 15 such service?
- 16 If a majority of the votes cast on the proposal by the qualified
- 17 voters voting thereon are in favor of the proposal, the county
- 18 shall establish the service and impose the contribution allowed
- 19 by the provisions of this act. If a majority of the votes cast
- 20 on the proposal are opposed to the proposal, the county
- 21 submitting the proposal shall not be allowed to implement the
- 22 provisions of this act until it has again submitted such
- 23 proposal to its qualified voters and a majority of the votes
- 24 cast are in favor of the proposal.
- 25 Section 8. Collection of contribution.
- 26 (a) Subscribers' contribution. -- The telephone company
- 27 operating within the county shall collect the contribution from
- 28 the subscriber and forward the collection quarterly to the
- 29 county treasurer or his designee. The amount of the subscribers'
- 30 contribution shall be stated separately in the telephone

- 1 subscribers' billing. The telephone company shall retain 1% of
- 2 gross receipts collected as cost of administration.
- 3 (b) Restricted account. -- The county treasurer or his
- 4 designee shall deposit the moneys received in a restricted
- 5 account used for the sole purpose of monthly recurring charges
- 6 billed for the basic "911" system. The governing body of the
- 7 political entity involved shall make an annual appropriation
- 8 from such account for the "911" system and shall retain 1% of
- 9 the gross receipts collected to cover their administrative
- 10 costs.
- 11 (c) Collection enforcement. -- Nothing in this act shall
- 12 impose any obligation upon a telephone company to take legal
- 13 action to enforce collection of the contribution imposed by this
- 14 section. The telephone company shall provide the county with a
- 15 list of amounts uncollected along with the names and addresses
- 16 of the telephone subscribers who have not paid the contribution.
- 17 Section 9. Penalty.
- Any person who intentionally calls the "911" emergency number
- 19 for other than emergency purposes shall be guilty of a
- 20 misdemeanor of the third degree.
- 21 Section 10. Repeal.
- 22 The act of April 28, 1978 (P.L.90, No.42), known as the
- 23 "Emergency Telephone Act," is repealed.
- 24 Section 11. Effective date.
- 25 This act shall take effect immediately.