## SERVICE EMPLOYEES' INTERNATIONAL UNION AFL-CIO

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STRONGER TOGETHER

May 31, 2011

Chairman and Honorable Members of the Consumer Affairs & Transportation Committees PO Box 202020 Harrisburg, PA 17120

## Dear Sirs:

It has come to our attention that you will be reviewing and considering legislation concerning the "right to repair." On behalf of my 2700 members, we want to let you know that we heatedly support the adoption and enactment of this legislation. This is a well thought out and reasoned piece of legislation that allows labor and employer to come together for the betterment of all.

As the Committee's inquire has shown today's cars are very complex machines. Computer systems and electronics control nearly every vehicle function from operation to safety to emissions to the very ignition keys themselves. Although these computers provide many benefits to motorists through improved fuel efficiency, comfort and safety, by not providing the diagnostic codes to the consumer and local repair shops they are hurting many small-businesses for no other reason than to keep the repair work for themselves. Dealership repair work is often more costly and inconvenient than the down to earth and personalized service that a neighborhood mechanic can provide.

Simply put, the need for Right to Repair legislation has become a necessity in order to protect the rights of car owners to decide where and how they have their vehicles serviced, whether at a new car dealer or an independent service facility. Right to Repair ensures that the person who bought the car and not the car company, can decide where that vehicle is repaired and maintained. Accordingly, on behalf of my membership, I respectfully request that you immediately adopt this legislation.

Sincerely,

Kelly Stigelman
Secretary Treasurer