

QUAKER CITY MOTOR PARTS CO.

(Executive Offices)

680 N. BROAD ST. • P.O. BOX 5000
MIDDLETOWN, DELAWARE 19709-5000
Phone (302) 378-9834



May 31, 2011

The Honorable Robert Godshall
The Honorable Joseph Preston
The Honorable Richard Geist
The Honorable Michael McGeehan
The Consumer Affairs Committee
The Transportation Committee

RE: Quaker City Motor Parts Co. (NAPA) Supports Right to Repair

Dear Chairmen and Distinguished Members:

As President of Quaker City Motor Parts Co., which has over 1,000 employees and associates throughout the Eastern half of Pennsylvania, I am writing to respectfully request that The Motor Vehicles Owners' Right to Repair Act be considered for passage. Quaker City Motor Parts Co. is the NAPA company throughout the Eastern portion of Pennsylvania.

Pennsylvania's automotive aftermarket is one of the strongest in the nation, employing nearly 75,000 people in the 10,497 aftermarket establishments. The aftermarket's economic contribution to Pennsylvania through jobs and taxes, as well its strong community involvement, makes it one of the most important, long-term industries in the state.

As new car dealerships close, fewer options are left to the motorists to access affordable and convenient repairs. Thus, motorists may be driving in vehicles with faulty brakes, steering and electronics. Low and fixed income motorists depend on the aftermarket for repairs and parts replacements. Without the ability to continue to patronize aftermarket establishments, many of these lower income motorists may have to make a decision between rent and groceries or having their vehicles repaired. If they choose to forgo vehicle repairs, they could easily become one of the motorists driving a faulty vehicle.

The Right to Repair Act is strictly about allowing motorists to choose where, how and by whom to have their vehicles repaired - - a basic American right of private ownership.

Right to Repair is not about losing manufacturing jobs and it's not about proprietary information. The automotive aftermarket has been re-engineering parts for over 100 years and there are no reported violations of proprietary information.

OPERATING NAPA DISTRIBUTION CENTERS
DUNCANVILLE, PA. • LAUREL, MD • CHERRY HILL, NJ
MIDDLETOWN, DE. • WIND GAP, PA. • NEW KINGSTOWN, PA.

As a business man, I would like to continue to add jobs in Pennsylvania to the already 75,000 aftermarket workforce that is now there. But that will become more difficult unless the aftermarket can fully repair later model vehicles, even those that are more recently out of warranty.

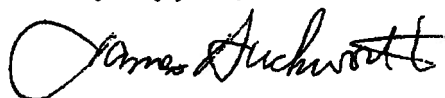
In fact, as President Obama has stated numerous times, his goal is to have more than one million hybrid and electric vehicles on the roads by 2015. Unless Right to Repair passes, the ability to repair vehicles will become nil and the vibrant aftermarket workforce throughout Pennsylvania could end up instead on an unemployment line. The hybrid and electric vehicles will already remove aftermarket-repairable vehicles from our shops, further eroding our customer base.

On behalf of Quaker City Motor Parts Co. Pennsylvania establishments, employees, and motoring customers, I respectfully request that the Right to Repair Act become law in Pennsylvania.

Please feel free to contact me at: 302-449-5900

Thank you for your consideration.

Very truly yours,

A handwritten signature in black ink that reads "James Duckworth". The signature is written in a cursive style with a large, looping initial "J".

James Duckworth
President

JD:ts