1	COMMONWEALTH OF PENNSYLVANIA		
2	HOUSE OF REPRESENTATIVES		
3	HOUSE COMMERCE COMMITTEE		
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5	DCED REGIONAL ENTERPRISE TOWER		
6	425 SIXTH AVENUE, 8th FLOOR		
7	PITTSBURGH, PA 15219		
8			
9	WEDNESDAY, MAY 20, 2009		
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11	PUBLIC HEARING - HOUSE BILL 1042		
12			
13			
14	BEFORE:		
15	Representative Peter J. Daley, Majority Chairman		
16	Representative Rick Mirabito		
17	Representative Mark Longietti		
18			
19	ALSO PRESENT:		
20	Ronald Lucci, District Chief of Staff		
21	Destiny Zeider, Press Secretary		
22	Sandy Altland, Committee Secretary		
23			
24			
25	Reported by: Marianne Marsilio, RPR		
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PROCEEDINGS

(10:30 o'clock a.m.)

REPRESENTATIVE DALEY: The House of

Commerce Committee will come to order. My name is

Pete Daley. I'm the majority chairman of the Commerce

Committee. To my immediate right is Rick Mirabito,

he's a state representative. To my left is Ron Lucci,

my chief of staff of the district. And to his left is

Mark Longietti from --

REPRESENTATIVE LONGIETTI: Mercer County.

REPRESENTATIVE DALEY: -- Mercer County.

And Rick Mirabito is from --

REPRESENTATIVE MIRABITO: Lycoming

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REPRESENTATIVE DALEY: -- Lycoming

County. This is Destiny Zeider, who is my press
secretary of research. And the young lady behind me
is Sandy Altland. She's the secretary for the

Committee.

This is the first of a series of hearings that we're holding across the state regarding the issue of mortgage foreclosure conciliation conferences. The next hearing will be in approximately three weeks in Philadelphia.

We are in anticipating moving Representative

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Michael McGeehan's piece of legislation, which is
House Bill 1042. We don't know if it's going to be
actually in the way it is right now currently drafted,
but the purpose of these hearings are to extrapolate
publicly your concerns and your suggestions to improve
or to make better legislation or, in some cases, to
not proceed with legislation.

As you know, one of the major problems that we've been facing throughout the last year and a half now is the tremendous number of mortgage foreclosures. As you know also, probably, that in southwestern Pennsylvania, our numbers are not as high as other parts of the country. However, nevertheless, it's substantially high.

With that being in mind, I'm a practicing attorney and I deal with mortgage foreclosures, so I understand that process. I've been in court several times regarding mortgage foreclosures, and I understand the tremendous effect it has both on the lender and also the person, the persons that are the borrowers.

So being that said, our first testifier today is a past president judge, Joseph James, Court Commonwealth of Pleas of Allegheny County.

JUDGE JAMES: Good morning.

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REPRESENTATIVE DALEY: Good morning.

REPRESENTATIVE LONGIETTI: Good morning.

JUDGE JAMES: Thank you for the opportunity to testify. I will tell you what we have done. In fact, I assume that is what you want. And I have a couple comments on what I've seen across the commonwealth.

Allegheny County put together a plan beginning last year at the request of Sheriff Bill Mullen pointing out the large number of cases coming through the system. The sheriff asked me to get involved as the president judge. I left office on December 31st. So my term was up.

So, anyhow, I gathered a task force of lawyers practicing in the field, both defense and plaintiff, representatives of various lending institutions, lawyers from Neighborhood Legal Services, from Action Housing, people that actually were involved in defending mortgage foreclosures, and lawyers representing savings and loans, banks who were prosecuting cases.

So we put together this plan. It has been implemented. And I'll just give you briefly what it is. It's a conciliation plan. Our idea was to try to attack the cases upstream as far as possible. That

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would be not at the time when the property was listed for sale, but like your bill, at the time of the initial filing of the case before the costs accumulated and the lender has spent money on advertising.

We then, getting the cooperation with the director of court records, Allegheny County Home Rule, that would be the prothonotary in most counties, we sat down and adopted a new number, an MG number, mortgage number, for properties that are owner-occupied residential properties.

Upon the filing of the complaint, that case was put into our system, attached -- the sheriff agreed to attach the Important Notice form, and the county executive to the department -- through his department created an 800 hotline number.

The Urgent Notice is here. It's attached to the pleading. It has an 800 number. There are people there who work for the County Development Authority, the County Development Department. When they call that number, people will be put into the plan and will be given a date certain for counseling, counselors are available, and try to do a workout as soon as possible.

Part of the plan that is different from other

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counties, what we've done is put a stay in place. As soon as the person avails themself by calling the Save Your Home Hotline, no further pleadings are accepted on the case except entry of appearance. That way, Notice of Default, Summary Judgments, all the various pleadings are put on hold, and conciliations are set up.

The time is interesting, whether we stay it for approximately 60 days to get the counselors in play, to get the Pennsylvania Housing Administration in play, to see if various programs that you have already funded are available and try to get a workout with the banks.

One of the things that we had always found problems with was having someone from the lending institution accountable and being able to make a deal, if you will, or speak with authority. As you all know, these mortgages are sold, reassigned, transferred.

In trying to get somebody with authority, we require that with the filing of a complaint, on the face sheet the lender must identify the person who is available with a phone number, address, who will be able to speak on behalf of the lender.

So, that's the plan. That's what we put in

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place. We've begun to conciliate. Obviously we find problems. If I might, statistically, since the first of the year -- and I think my statistics are a couple weeks old, so it may not be completely accurate -- but 1,165 cases were filed at the MG number in Allegheny County. We have 62 that have already been conciliated. Of those 62, 8 have settled, 4 have been -- the stay has been lifted, and the case has been put back on track because they could not settle. And the other 50 are still open as the parties continue to negotiate and attempt to get numbers that work. We have 120 more settled -- 120 more scheduled to be conciliated over the next four weeks.

What do we find? We find just what you see and what you've seen across the state. We have properties under water that won't -- there is no workout. It won't work. We have people who have lost their jobs.

I might point out that the loss of the job is not always the most devastating. It's the underemployed who now have to pay an enormous amount of money for health insurance, which then brings them under water and they're unable to pay these mortgages. Health insurance has been a sticking point.

I personally -- Judge McCarthy has conciliated

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the majority of these. I personally conciliated a dozen or so myself, and will continue to conciliate through June, I have another 40 or 50, so that we can get a flavor for what are the problems and what can be helpful.

The refinancing, initially the banks were resistant. I note now that they are becoming more and more helpful. A lot of them are following the federal guidelines, hoping that if that federal statute does pass, that they'll get their reimbursement on the cramp down, if you will, and on the reduction. So a lot of them are following that type of guideline. So, those are the things that are going on.

As far as how we got here, Representative

Daley, I took a look at Philadelphia's plan, which was
the only plan in existence prior to ours. And I might
point out that I'm not sure that one size fits all.

We looked at the Philadelphia plan. Philadelphia's
problems were more complex. Philadelphia has more
cases. Philadelphia had more issues that were
involved.

We took that, we modified it, and we stuck with this streamline program that we have using existing resources. So that you were already funding through the Housing Finance Agency the various

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counseling agencies; therefore, we used existing counselors. Rather than appoint masters, which they did in Philadelphia, we used judges. Two reasons:

One, we didn't have any money to pay the masters; and No. 2, we felt that the presence of a judicial officer would create more of an attitude from the lenders to settle the case, that it's a judge talking to them, not a lawyer.

REPRESENTATIVE DALEY: Let me just say this, Judge --

JUDGE JAMES: Sure thing.

REPRESENTATIVE DALEY: -- I'm from

Washington County, so we're close, and I deal with -
JUDGE JAMES: The Post-Gazette covers

you. I'm well aware of who you are.

REPRESENTATIVE DALEY: Very well. But in Greene County to the south, which has one judge, and will have two judges shortly, but -- or other counties that have one sitting judge, that may be a problem, unlike Allegheny County, which has many, many more judges.

JUDGE JAMES: Forty-three.

REPRESENTATIVE DALEY: Yeah. So how would you recommend that -- would you recommend a master be appointed at that level?

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JUDGE JAMES: We could appoint masters.

One thing we did in Allegheny County many years ago,
when we had huge backlog in our civil division, so we
went to the lawyers, and they did it pro bono, they
volunteered to do it with a training program.

We have a lot of -- the Allegheny County Bar Association is involved with us offering lawyers for certain indigent people that don't qualify for Neighborhood Legal Services. So we have a training program, and lawyers are being involved.

So the judges could do that with the local bar. Not to say that masters don't work, but at least the master can get you some numbers on the table and maybe recommend that the judge hear -- judicial persuasion often is a little more helpful in getting a conciliation settled than a master. They're less likely to say no, and more likely to be more maliable and able to settle the case.

and I agree with you about the judicial persuasion -I've been persuaded many times by the judiciary -that in some places they may need to have a master,
but ultimately it's going to come back to the court.
Nevertheless, it's going to be before the judge on the complaint itself.

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So, in those cases, maybe we could look at what you do and sort of modify it for other places, like Elk and Forest counties.

JUDGE JAMES: And I'm not sure that every county -- and I know that that's a problem, and I've read your legislation about wanting to make it statewide and mandatory and with the Supreme Court setting up certain guidelines.

And, again, I'm not sure of that. And that's certainly up to you in writing the legislation. But I know other president judges across the commonwealth, some have a need for this type of program and some can handle in it their regular motions court, people coming in later in the process.

We just thought this would be the more highly likelihood of settlement if we didn't have the advertising costs and didn't have all the attorney's fees, which can amount to 12 to \$2,000 in additional costs, which the homeowner would have to bear or someone would have to pay for.

So getting them as soon as they're filed -and one problem that we are having is that, as you can
see, with 1165 having been filed and only 180 in the
system, it's again getting people to get involved.
And you already have programs, such as HERO and HEMAP,

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which you have automatic stays in the legislation that you've already written, but people just -- we're trying to get a read for why they're not doing it.

And lastly, one of the projects that we're going forward with, probably this summer, is, because we have an identifier on these cases, we're going to get a printout, and a number of groups, some of them here today, are going to do outreach in an attempt to reach these people at their homes and try to get them to come forward and see if the programs can help them.

It's sort of -- you realize, of course, that they're already given notice and an 800 number to call and they're already in -- and your programs already exist, and they're automatic stays on those if they come forward with that prior to the filing of the complaint.

So getting people to participate seems to be one of the major problems, and we're trying to figure out why they're not.

Anybody have any questions for me?

REPRESENTATIVE DALEY: Judge, what you've don't here is remarkable, and we're very proud of what you've done. You've done a great job. We know Philadelphia is sort of in a different world altogether, it's a different beast to deal with by the

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shear numbers of what's happening, and we think what you've kind of done here may be more applicable to the rest of the state to some degree. And I want to just acknowledge the great job you've done to put that together.

And we do pay attention to what happens.

Sometimes people think Harrisburg doesn't listen.

Believe me, Harrisburg does listen.

JUDGE JAMES: If anyone from any other counties, any other president judges, as you go across, if they want to come in here and take a look and see what we're doing, we'll provide them with the forms, the documents we're using. And again, we're not prosthetizing. It may not work in their county, a one-judge county. But we're available, and we'll we happy to consult with anybody who is interested.

REPRESENTATIVE DALEY: Do members of the committee have questions? Mark? Representative Longietti.

REPRESENTATIVE LONGIETTI: Thank you, Judge.

JUDGE JAMES: Mercer County.

REPRESENTATIVE LONGIETTI: Yes. I'm sure you're familiar with our president judge, Judge Fernelli.

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JUDGE JAMES: Very well.

REPRESENTATIVE LONGIETTI: I think he's been on the bench since '81. Just a couple questions. If I heard you correctly, when the filing is made, there has to be a listing of the person at the lender who has some authority. Is that what you've explained?

JUDGE JAMES: Yes.

REPRESENTATIVE LONGIETTI: Okay. I just wanted to make sure I understood that. Has there been any thought given to will this program sunset? Is it planned to continue on? Or once we get through this crisis, is it going to sunset?

JUDGE JAMES: Yeah, it does have a sunset provision in it with the power of the president judge to revisit it. In fact, we had a meeting Monday with some of the stakeholders, basically what are we doing, where are our problems, where are the sticking points, where are we unable to get information passing back and forth, the questions of scheduling. And we'll continue to monitor.

You know, it's an interesting byplay. The lenders want it done sooner. The counselors tell us they can't get it done in that amount of time. It's a question of whether we stay it for 60 days or 90 days.

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How fast can we get the financials? How fast can we get the workout? So, there's always that dichotomy.

And in keeping in mind that the courts have to be even-handed, the lenders have to have equal access to the courts.

So we're trying to do it -- we may have to stretch it out. As you can see, 62 conciliations and 50 of them had to be continued or relisted because we didn't have the numbers right or we couldn't get the final deal nailed down.

So, our time line might be a little short, but we were doing that as a concession to the lenders trying to get them -- not deny them access to court and to try to get them conciliated. But we'll see over the June time frame when we have a lot more scheduled.

REPRESENTATIVE LONGIETTI: How long, you know, once it gets to a judge for conciliation -- and I understand every case is a little bit different, I'm sure, but how long does it usually take to determine this is going to work out or this is not going to work out?

JUDGE JAMES: If we have the financials and if we have legitimate offers from the lender, 30 minutes. I mean, you can look at it in 30 minutes.

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And some of them are settled or a go or no-go before they even come in before the judge. If they meet in the hall -- as Representative Daley knows, the lawyers are out in the hall talking, and they're going to know right away, it's either going to go -- it's either go or no-go right there on the spot.

So the conciliations are scheduled, I think, 20 or 30 minutes apart. Some may need a little more time, another phone call, if you will, call the lending officer one more time, can we sharpen that number. But they're scheduled very quickly. So a judge could do a whole lot in a very short period of time.

REPRESENTATIVE LONGIETTI: If I heard you correctly, one of the other issues is, right now the person has to call the 800 hotline to avail themselves of it. So, one of the issues is there's just apparently not enough people making the calls, you're going to try to do some kind of outreach?

JUDGE JAMES: Yes. We aren't, but certain agencies within the poverty law section have asked for that. And that's one of the reasons that we created this dedicated number, that we can get them a printout and that data in their hands, and then they can get their people out there.

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And we really don't know why. Some of these people may have given up. They may have left the keys and surrendered or they may have moved. We don't know why people aren't responding, because there's two or three different points where they're given 800 numbers, free counseling, told that they could maybe do a workout. And they're not responding. So we don't know why. So outreach will probably give us a better idea of why people aren't participating.

REPRESENTATIVE LONGIETTI: Our sense, and I know we get calls in my office, and I'm sure Chairman Daley, Representative Mirabito, people just tend to put their head in the sand. It's kind of like they don't even want to open up the letter that comes in the mail, and then finally when it gets to the point of no return, they finally call somebody.

JUDGE JAMES: We have found that, the deer in the lights, they just shut down and they just don't want to even try to figure this out. And so we've got all these programs out there. There are a lot of state programs already in place, two percent money, money for repackaging these financing.

But again, there are some -- for financial or economic reasons, there are people that it's just not going to work out, and we recognize that. It doesn't

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make economic sense to continue. Second mortgages, when you pack the two together, you're under water, and the value is far -- the mortgages far exceed the value of the property. Not a lot in western Pennsylvania, but some.

REPRESENTATIVE LONGIETTI: Thank you, Mr. Chairman.

REPRESENTATIVE DALEY: Mr. Lucci?

REPRESENTATIVE LUCCI: My question was just answered, because I wondered about the disparity between the filings and the people that actually participated. I just -- I was going to ask if you had a gut feeling, but you already answered that, as to why they don't respond.

JUDGE JAMES: Unlike the past president of the United States, I don't do gut feelings. I try to do statistics. And I like to look and see, and I don't like anecdotal, and if I could get some numbers that make some sense and statistically figure it out, I would much rather do that. I tried -- my guts not that good at --

REPRESENTATIVE LUCCI: I heard that they just quit reading their mail.

JUDGE JAMES: That happens. Sort of like people who have pension plans and don't read their

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401(k) statements.

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REPRESENTATIVE DALEY: One of the things was, do you do it early on or closer to the end when foreclosure is imminent? Do you have a --

one, Chairman. I think that if you wait until it gets to the sheriff, you've added 1200 to \$2,000 in costs. And if you're going to lay that on that mortgage and finance that, either that or someone's going to have to eat that cost. Those are legitimate advertising costs, legal costs, filing fees.

So, if you could minimize the number of dollars that the lender has invested in trying to get this case -- to get to a foreclosure proceeding, you're further ahead.

So the further upstream -- and I believe the commonwealth already, the program they have, the lender must send a notice of the HERO and HEMAP programs prior to the filing of the complaint. And that's an 800 number, too, which people are ignoring by the thousands.

So, that may be your -- your gut feeling that they're not opening their mail may be true, but we'll try to statistically analyze that. But, yeah, the faster you can get this into a repackaging, Chairman,

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the faster you can get it refinanced or repackaged, the less money that's invested in it by the lender, the easier it is it settle.

REPRESENTATIVE DALEY: Any other questions? Hearing none -- do you have a question? REPRESENTATIVE MIRABITO: One quick one.

REPRESENTATIVE DALEY: Sure, go ahead.

JUDGE JAMES: No, there's other things.

may not fit all, is it primarily just the use of not using -- using judges instead of masters? Because there's other things you didn't mention that --

I would be happy to explain. In a county that may only have a handful, you may be able to do it through your normal motions court. You may be able to set up even -- ours is kind of informal. It's a stay. It happens in 60 days. We hold the pleadings.

You may be able to do it if you only have five or six, depending on the county. If you have a county that only has a handful coming through the system, you may be able -- the president judge may be able to do it informally or may work out something with the lenders in that community.

I can see a number of ways. That's what I was thinking. The small county that doesn't have a lot of

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foreclosures going on may not want to put a program together. That's why it sort of gives me pause to make it mandatory for every county. They may be able to do it a lot less formally in -- it depends on your number, how many cases you have coming through.

REPRESENTATIVE DALEY: The only problem, if you don't do it mandatory for everyone, there are people that will miss the opportunity to have this thing mediated or at least reconciled somehow.

So, if we do it, we're going to do it for everyone, but we're going to figure a way of doing it so it's going to work for each county.

JUDGE JAMES: If you put this whole thing right into rule and creating an 800 number and putting out a dedicated service number, a dedicated filing number, and you only have ten a year, that would be pretty counterproductive.

So, I don't know -- you may want to have a mandatory program, but how it's fleshed in, how they do it may be subject to some changes based on the population and by the critical nature of your community, how is the problem perceived in your town.

REPRESENTATIVE DALEY: Right. And I'm not quite certain if we're going to let the Supreme Court come up with guidelines, because that may put

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another year and a half into the process, too, once we pass the legislation.

So right now it's very critical. As you know, it continues to escalate. And I don't know where we're going to be in three years as opposed to next year.

JUDGE JAMES: Hopefully the green sprouts are here, and it's a turnaround, and people will be able to live in their houses.

REPRESENTATIVE DALEY: Hopefully.

JUDGE JAMES: Hopefully.

REPRESENTATIVE DALEY: Thank you, Your

Honor.

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JUDGE JAMES: Thank you.

REPRESENTATIVE DALEY: The next testifier will be Sheriff William Mullen.

Sheriff Mullen, good morning.

SHERIFF MULLEN: Good morning. I think

Judge James has explained our plan very honorably. I

can give you a little history and background of how

this started.

When I joined the sheriff's office in 2006, at the end of the year I noticed there was an increase in mortgage foreclosures. In reading what I was reading about the housing fall that was going to hit the

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country, we tried to take some proactive measures to try to minimize the impact on Allegheny County.

So one of the things we did is, we advertised in the Pittsburgh Post-Gazette when we did the sheriff sales about who to turn to for advise in case they were close to foreclosures. If they think they were having problems meeting their mortgage payments or not being able to pay their taxes, we gave a list of numbers for them to call, and then opened a mortgage foreclosure hotline within the office, which we dedicated employees for a few hours each day to answer calls about potential problems that people had in paying their mortgages or their taxes.

We then opened a web site, in which the web site, they could contact us through the Internet, and we would give -- we couldn't give legal advice, but, again, we would give numbers where to call, who to contact, we gave information on how the mortgage foreclosure process worked. And we each time we would deliver foreclosure notices, it would include a packet which also gave them written information.

We noticed that the foreclosures were going down. But I met with a bank -- a reserve bank, and they had told me about the sub prime and about the resetting of the ARMs in Allegheny County, and they

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anticipated that it was going to be very bad.

At that time I went to Judge James with a plan, a conciliation plan in order to bring the lenders and the borrowers to the table. That was sometime in -- a little over about a year ago.

Actually, Judge James and his staff, Judge McCarthy, took it from there, and they worked out the nuts and bolts of this, as Judge James explained, and that's where we are today.

REPRESENTATIVE DALEY: Sheriff, we understand your crucial role in this, and we know that you are really one of the facilitators to make this thing happen in Allegheny County. Our hats off to you, because I really believe what you've done is set in motion what happened in Philadelphia and what's going to happen throughout the Commonwealth of Pennsylvania because of your action.

We've been told that the sub prime loans, that the spike has hit, it's coming back up again, but now we're seeing a second round of foreclosures for people that have lost their jobs due to the downturn in the economy.

Are you sensing that now?

SHERIFF MULLEN: We're not seeing it.

Our foreclosures for this year are down probably by 10

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percent as compared to 2008, which we're down from 2007.

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It seemed as though we peaked in 2006. And for whatever reason, which I don't think I'm qualified to comment on, the foreclosures have gone down in this area, whether it's the depreciation of the houses have never gone up like the rest of the country or people are more responsible, fiscally responsible. But we've gone through some hard times with even closing most of the mills in Allegheny County. But, in any event, they have never really reached the impact of the numbers they had in 2006.

REPRESENTATIVE DALEY: Well, we've always heard -- and I've been in the legislature since 1983, and representative of the Mon Valley, and I used to work for the Steel Valley Council of Governments. So I'm intimately familiar with some of the problems that we've had in Clairton, Duquesne, Homestead, throughout Allegheny County.

The fact remains that we in southwestern

Pennsylvania, the five or eight counties in

southwestern Pennsylvania, we've never really came

back from the collapse in the late 70s with the steel

industry and the coal industry.

So we have not suffered -- I mean, our

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suffering has never changed. We're getting better, but we have never really improved to the level of the rest of the country. Therefore, they're tumbling backwards, yet we're still sort of holding our own.

I think with the most recent statistics we've seen is that's, indeed, the case in terms of the adverse turn of the economy. It hasn't affected us, because our cost of living, our homes were never overvalued, we've sort of kept it kind of close, and we were just trying to survive in western Pennsylvania.

But what you've done is really put your finger on how to really address this issue. But we know in other parts of Pennsylvania, they are going to be suffering tremendously, more so in the eastern side and in central Pennsylvania than we are in southwestern Pennsylvania.

Questions?

REPRESENTATIVE LONGIETTI: The only question I have, Mr. Chairman, have you seen a fair amount of what you would consider to be inflated appraisals that led to lending that probably should not have occurred?

SHERIFF MULLEN: Currently there's some investigation going on. We're a member of the -- with

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the federal government of a task force on that very issue. There's been some information concerning that and there's been some recent indictments on some of those problems like that.

I can't really comment on how big of a problem it is, but they've addressed it or they're addressing it.

REPRESENTATIVE LONGIETTI: I just know in my neck of the woods, which is northwest of here, a relatively small county, about 120,000 people, and I practiced law, as well, for about 18 years, although I didn't do much in real estate, but I can recall as long ago as ten years ago that people in the area knew certain people that did real estate practice or even our prothonotary were talking about these appraisals are going out and they're appraising homes at a value that is totally unrealistic, and this money is being lent, and some day this bubble is going to break. can remember almost ten years ago somebody telling me that, that this bubble is going to break, this is all -- not all, but a significant amount of over-appraising is going on. These mortgage brokers are lending money that ultimately at some point people are not going to be able to pay back, and the value is not there.

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SHERIFF MULLEN: You know, the FBI has kept me informed. I've read FBI information about that very thing happening several years ago. And they targeted it as a coming scam, which was going to cause a lot of problems with the country, which it came to fruition.

REPRESENTATIVE LONGIETTI: Thank you.

REPRESENTATIVE DALEY: Questions? Let me just read one item to you that -- this was on Harrisburg Online, Friday, May 15, 2007. Sandy just provided it to me.

It says, Not Yet The Bottom. It says, the real estate crunch is far -- is still in full force as home foreclosures in Pennsylvania in April tallied more than 5,000, up a couple points from March. It is the highest number of foreclosures in a month since April 2005 when records were first recorded.

The only positive in the report is that the Pennsylvania foreclosure rate is one-third less than the national rate, and I think especially western Pennsylvania is not suffering, although we're not out of the woods, we're in a different level of woods than everyone else in Pennsylvania and the country, and what you said was absolutely right.

SHERIFF MULLEN: Yeah, I agree with that.

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And that's one of the reasons why in checking with the Federal Reserve, we're just trying to stay ahead of the curve since we've been trying to stay ahead of the curve since 2007. So we try to provide that information to the public, and we try to help out with the conciliation program, which Judge James took the ball and ran with.

REPRESENTATIVE DALEY: Thank you, Sheriff.

SHERIFF MULLEN: Thank you.

REPRESENTATIVE DALEY: I appreciate your efforts.

Our next testifier is Pete Havern, Allegheny County Assistant Manager.

Mr. Havern, I'm sure you know my good friend,
Joe Hohmann.

MR. HAVERN: I do. Thank you, Mr. Chairman, Representative Mirabito, and Representative Longietti for the opportunity to discuss with you today House Bill 1042 and the Allegheny County Mortgage Foreclosure Prevention Program.

Judge James and Sheriff Mullen have discussed their roles in this, and just allow me to talk briefly about what I feel is the pivotal aspect of our program, and that is the coordination between branches

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of government.

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The courts, I'm assuming Judge James and Judge McCarthy, their staff, Ray Billotte, the court administrator, have done a wonderful job along with the IT guys over there.

Our department, I'm in development, we're in their offices right now, they have really served as the nerve center for this entire program.

Sheriff Mullen's office, other than being the genesis for this entire program, really, the coordination between the offices has been a work in progress. You know, we learn as we go. But I think it's really part and parcel to the fruition of this program.

I would also like to thank the counseling agencies. They really are where the rubber meets the road. They're the ones that are in there for the 60 to 90 days with the homeowners and with the lending institutions hammering out the modifications.

So, with that said, also coming from the manager's office, when we were approached by Sheriff Mullen and Judge James about this program, we just did some background research, and really we just looked at the effect of foreclosures on the county's bottom line, being primarily driven by property tax revenue.

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Obviously, if people aren't paying their mortgages, they're not paying their taxes either. So there's a loss of property tax revenue for the county.

Foreclosed properties are usually vacant, abandoned properties. Property values decline within the neighborhoods, it leads to human services problems, Department of Economic Development, who are a basic property recommendation program. So, there's certainly a direct effect on the county's bottom line.

But also then to move now towards what we do with the county, what our side of this whole equation is. The call comes in from the homeowner, and we'll take the initial phone call, schedule a meeting with the counseling agency, track the process of the counseling sessions, schedule the conciliation conference with the court, and prepare a packet of information to give to the judge about a week before.

We're kind of on the eve of a lot of these when -- we have 120 coming up in June, and we're starting that process right now where we're going to get the information on kind of where they are, what their progress is, get it to the judge beforehand so that those conciliation conferences can go as smoothly as possible.

What we're finding is that the counseling

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agencies are doing a great job of getting a lot of these modified so that the conciliation conference is really just the court signing off on the modification that's been agreed to between the lender and the homeowner.

Of course, some of the situations aren't that great, whether -- where it's just not going to work out. But, again, with the court being so heavily involved, I think Judge James alluded to this, that it really does serve as an impetus, a persuasive effect to get people to at least talk and have these conversations.

So that's -- from our side, we try to document as much as possible where it is in the process, following the process along so that we can see for our own future records where a lot of these MGs are coming from so that we can use our human -- our allocation of our resources, our human services, our economic development department, we realize that, okay, we got a lot of MGs coming from the Mon Valley. So, maybe we need to do some outreach down there as a county. You know, separate from this program, but with the human services department and with the economic development department, as well.

REPRESENTATIVE DALEY: Let me ask you a

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question. You indicated the Mon Valley. What about incidency numbers throughout the county, do you find the incidency rate, say, like in Forest Hills as opposed to the Mon Valley? Is it sort of ecumenical no matter what region --

MR. HAVERN: Yeah, I was actually surprised, Mr. Chairman, that some of these -- where some of these MGs are coming from. It's funny. I think you look at it immediately and you just guess off the top of your head probably, you know, the river valleys. But we have ones from Bethel Park and from West Deer. So it's really -- it's pervasive.

REPRESENTATIVE DALEY: Yeah. See, my philosophy would be that you may have less from the areas that you expect it more because most of the people in those areas have lived roughly, it's been tough, say in the Clairton or Homestead or Braddock. But people that have more means, let's just say, that live in Forest Hills or Squirrel Hill or Mount Lebanon or Upper St. Clair, have overextended themselves possibly to a greater degree than people that have learned to live within their means for several years.

I mean, have you seen sort of a correlation?

MR. HAVERN: Yeah, we have. I don't have hard numbers with me, but we have seen -- I've been

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involved with some cases from, you know -- that the property value is well in the six figures. I mean, we're talking \$300,000 properties where the mortgage -- and they did, that's exactly what happened, they just bit off a little more than that can chew, and the economy hit hard and they lost a job and they're in the program.

REPRESENTATIVE DALEY: Do you have any way of providing us the number of -- the statistical number of values of homes that are in foreclosure and the number of individuals?

MR. HAVERN: Yeah, we could probably run that through with our -- get the MG numbers. It would take a little bit, but we could get that for you.

REPRESENTATIVE DALEY: I mean, you understand where I'm coming from. We got to protect the privacy of the individual, but I really believe that this is sort of like a -- like I said, an ecumenical kind of pain that's felt by everyone regardless of economic classes or financial level in your life. So I think it's almost -- I think it could be a very flat line.

MR. HAVERN: Yeah. We can work with the Office of Property Assessment, and we can figure out the assessed value of these properties and give you

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the median averages.

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REPRESENTATIVE DALEY: I think that would be great value to the committee to provide that.

Questions? Mr. Longietti? Mr. Lucci?

REPRESENTATIVE MIRABITO: Is CCAP, the county association, doing anything on this or have vou --

MR. HAVERN: We haven't been in discussions with them on any -- right now we're discussing a lot of property assessments, nothing else.

REPRESENTATIVE LONGIETTI: I do have one.

REPRESENTATIVE DALEY: Go ahead, Mr.

Longietti.

REPRESENTATIVE LONGIETTI: Just so I understand, the counseling agencies, because it sounds like they're doing a fair amount of the work of trying to get these conciliated, where are they coming from? Are they coming through the Pennsylvania Housing Finance Agency or are they local counseling agencies?

MR. HAVERN: They're local counseling agencies, and they volunteer to help out. And they are the ones that are meeting with the homeowner and with the lender. And I would hazard a guess, because we haven't had all these conciliations yet, but

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there's going to be a good number of them that when they come into court, they've already been worked out.

REPRESENTATIVE LONGIETTI: And the reason that I ask that question, I'm just thinking about my county, for example, where we do have some housing counseling out there, but not to the degree I'm sure that you have in Allegheny County. And I notice the couple of agencies that delve into that in my area are stretched pretty thin right now and are concerned about their budgets.

MR. HAVERN: I know our agencies had those same concerns, I'm sure, they're going to talk later on, and they would be better to address it.

But, yeah, we are always trying to find funding for them and more funding for -- not only for the conciliations and for the counseling agencies, but for the outreach as well, the outreach program.

REPRESENTATIVE LONGIETTI: Thank you, Mr. Chairman.

REPRESENTATIVE DALEY: Thank you very much for your testimony. I'm looking forward to the information, if you can provide that to us. I think that would be very crucial.

MR. HAVERN: Yeah, I'll send it to Sandy. Thank you.

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REPRESENTATIVE DALEY: Our next testifier is Tom Bailey, President and CEO of Brentwood Bank, and also the President of Pennsylvania Community Bankers Chairman who has testified on numerous occasions before the committee in Harrisburg on various issues.

Tom, welcome again.

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MR. BAILEY: Thank you, members of the Committee and Chairman Daley. My name is Tom Bailey. As Chairman Daley remarked, I am the Chairman of the Pennsylvania Community Bankers. I'm also president of Brentwood Bank right here in Pittsburgh, a \$454 million institution with three branches.

I'm one of over 150 community bank presidents in the commonwealth that belong to the Pennsylvania Association of Community Bankers, and together our banks have over \$100 billion in assets.

The core mission of community banks is to make a difference in the local community, and we have done that for over 2300 years, and include doing everything possible to keep neighborhoods, families, and friends in their homes.

Let me starting by applauding the spirit of House Bill 1042. No community banker ever wants to foreclosure on a property and no community banker ever

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wants to evict their neighbor from their home.

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Local banks are, as the committee well knows, the pulse of the community, and we survive and thrive based on local relationships. We're old-fashioned bankers. We lend money responsibly and expect to be repaid. There are, however, segments of the financial services industry that have not been prudent or responsible in their lending habits.

Chairman Daley, I thank you for your leadership in directing the Mortgage Foreclosure Package last session to address some of the unconscionable tactics and unregulated lenders who have tarnished the image of bankers, especially local community bankers.

Unfortunately, no one can create the perfect setting for a perfect business transaction. Each side of the contract needs to own its responsibility in the deal.

As you know, House Bill 1042 would require residential mortgage foreclosure conciliation programs to be established by the Court of Common Pleas in each Pennsylvania county as a means of assisting homeowners and lenders in reaching agreements on resolving a mortgage foreclosure.

House Bill 1042 would impose significant

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additional burdens on lenders, filing foreclosure actions on residential mortgage properties when there already is statutory protection for such borrowers.

Specifically, Pennsylvania Mortgage Act 60 of 2008 amended the already existing Pennsylvania

Homeowners Emergency Assistance Program, otherwise known as HEMAP, administered by the Pennsylvania

Housing Agency, which also known is Act 91, December of 1983.

House Bill 1042 is duplicative of HEMAP because there already is a face-to-face meeting required under the PHFA's HEMAP program required to be offered to the borrower in default on mortgage loans and designated Consumer Credit Counseling Agencies.

Act 60 of 2008 removed the option that had been in Act 91 for borrowers to hold a meeting with either the borrower or Consumer Credit Counseling Agency. Instead, Act 60 mandated that such meetings occur between the borrower and Consumer Credit Counseling Agencies.

Lenders, particularly community bankers, have regular business hours and basically are constantly available for borrowers to approach to seek resolution regarding residential mortgage defaults.

If House Bill 1042 would become law, then the

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conciliation conference would be somewhat duplicative of the presently existing face-to-face meeting required between the borrower and Consumer Credit Counseling under HEMAP administrated by PHFA.

In addition, PFHA revised its Home Emergency
Assistance Program policy statement in August 2008 to
implement Act 60 required to provide three additional
days to make a total of 33 days after the lender mails
Act 91 Notice of Intent to Foreclosure for the
borrower to meet the Consumer Credit Counseling
Agency.

If the borrower does actually meet with the Consumer Credit Counseling Agency within 33 days of the notice being mailed, then the borrower receives an additional 30 days subsequent to face-to-face meetings between the borrower and Consumer Credit Counseling Agency to prepare an application for HEMAP assistance to present it to PHFA.

A mortgager may not pursue legal action against the homeowner property if the homeowner meets with the Consumer Credit Counseling Agency within the 33 days of the postmark dated on the notice, and for an additional 30 days subsequent to the meeting between the homeowner and Consumer Credit Counseling Agency while the application is being prepared and

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sent to PHFA.

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If the application for HEMAP assistance is approved by PHFA, then the lender is prohibited from proceeding with legal action against the homeowner.

House Bill 1042 is duplicative of the

Homeowners Emergency Assistance Program, which already

mandates face-to-face meetings between homeowners and

designated credit counseling agencies.

House Bill 1042 would add face-to-face meetings between court-designated judges or designees and borrower in default and the lender once mortgage foreclosure complaint is filed in the County Court of Common Pleas. This meeting is in addition to an already-mandated premortgage foreclosure filing notice and face-to-face meeting between borrower and Consumer Credit Counseling Agency.

In such cases, an additional delay of the mortgage foreclosure action would commence and persist until the conciliation conference was held, and then an order acknowledging the holding or waiver of such conciliation conference by the borrower in default would be issued by the court.

There appears to be no set number of days within which the court conciliation conference would be required to be held under House Bill 1042, meaning

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that the delay of a mortgage foreclosure action filed by the lender could be indefinite or last for months.

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Such a delay in the foreclosure process potentially could lead not only to blight in the case of an owner-occupied property that becomes abandoned, but also to monetary harm to the lender that would not yet have a legal right to physically protect the property that is collateral for the defaulted residential mortgage.

House Bill 1042 as presently drafted could result in each county adopting its own separate distinct and potentially different rules on the administration of conciliation conferences. This means as many as 67 standards for 67 counties common pleas to become court rules, making it difficult for banks to engage in the conciliation conference process.

House Bill 1042 does not state whether costs incurred when the lender attends and the borrower does not attend the conciliation conference may be added to the costs sought by lenders in the foreclosure action.

In conclusion, the House Bill 1042

face-to-face meeting with a court representative is

duplicate of the existing face-to-face meeting between

borrowers and consumer credit counseling and the

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preforeclosure Act 91 Notice of the Intent to Foreclosure.

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The present Act 91 notice that notifies the borrower of his or her opportunity to meet with the Consumer Credit Counseling Agency, apply for and obtain HEMAP loans delay mortgage foreclosure.

Multiple rules from 67 county courts of common pleas would make conciliation conferences non-uniform and difficult for lenders to participate in beyond their respective principal counties.

Costs to the lender should be able to be added to the lender's foreclosure costs, but such a provision presently is lacking in House Bill 1042. Thus, it may reasonably be argued by community banks that House Bill 1042 proposed conciliation conference substantively would add duplicative process to the delay and length of the mortgage foreclosure process that has the HEMAP pre-foreclosure protection act derived in 1983 and amended by Act 60 in 2008.

Together we must find a way to direct the solution to the point of the problem. If community banks are not and have not been part of the problem, then we should be exempt from any additional legislation that would cause duplication of effort and a waste of local taxpayer money that could be used for

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additional responsible local lending. Thank you.

REPRESENTATIVE DALEY: Thank you, Mr.

Bailey. Let me just start with one question, maybe a statement. You had indicated that when you do the Act 91 Notice of Intent to Foreclose, it provides the borrower the opportunity to meet with the Consumer Credit Counseling Agency and apply for HEMAP.

What is the number of -- can you quantify the number or percentages of people that actually contact you once your bank notifies them that they are going to be foreclosed upon? Do you know a percentage? Is it 5 percent or 10 percent or 100 percent?

MR. BAILEY: I don't know that number.

But I think based on what we heard from the judge and based on what we heard from the sheriff, these people done react. So --

REPRESENTATIVE DALEY: See, what we've found out is that most people, once they go into foreclosure -- and by that time, they could be six months behind -- they pretty much have decided to turn and run. Very few people at that time try to mitigate, they try to evacuate. And that's a concern for us. We need to provide a way of trying to mitigate and make it uniform.

And you've sort of seen the same problem,

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because most people, when they're at deposition in that Act 91 notice, you start chasing them then to get them out and move the foreclosure forward. Is that correct?

MR. BAILEY: Well, I guess unfortunately

-- or fortunately, I haven't. I guess community banks

are a little different animal. As I said, they lend

in the community. They're members of the community.

And I can honestly say, in the last year I have only

had one foreclosure.

So, what we're talking about are the unscrupulous, unfortunately, that fall under that whole umbrella of bankers that provided over-value of loans and things.

So, what I'm saying here is, and what I think that our position is, is, let's address the problem that is the unscrupulous lender as opposed to the lenders who are already following the rules.

REPRESENTATIVE DALEY: Questions?
Representative Longietti?

what you just mentioned, and we -- Chairman Daley had a hearing earlier this year in Harrisburg where the community bankers made a presentation, and you could clearly see, by and large, your member banks have not

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been a part of this problem, and yet you get caught up in it.

And the difficulty we face is, sometimes in trying to construct a solution, it's impossible to exempt somebody out of that process. That becomes challenging.

But, you know, one of the things -- I understand your testimony, that people in both HEMAP, that they have that face-to-face meeting with the credit counselor, but tell me if I'm wrong on this, that doesn't necessarily mean that they have a meeting with the lender, that it's with the credit counseling agency.

MR. BAILEY: No. No. Actually, because the rules were changed last year, they don't. They used to have the option, but now the option was stripped out with the Act 60.

 $\label{eq:representative longity} \mbox{REPRESENTATIVE LONGIETTI: I see. Go}$ ahead, I'm sorry.

MR. BAILEY: I think we've heard, and we'll continue to hear again, people bury their head in the sand, and no matter how much more regulation, all you're going to do is add costs to it, and unfortunately I don't believe there's going to be a result.

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REPRESENTATIVE LONGIETTI: One of the problems that I see, and I would guess my colleagues are similar, once again, it's not -- by and large, it's not the community banks, but no one can find the person in authority with the lender to try to work these situations out.

You know, I have had -- and I'm sure many people do bury their head in the sand, and I mentioned that earlier, but the ones that have come to me that have tried to be proactive, they get frustrated because they can't get to somebody at the lender that has some authority to discuss a workout. And when you try to look at it objectively, you look and say, this doesn't make any sense, because everybody is going to lose badly on this situation. And, you know, sometimes a workout is not possible, but sometimes you wonder why can't this one be worked out. It's going to be good for the lender, it's going to be good for the homeowner. But they can't find that person in authority. And that's what was somewhat appealing about the Judge's testimony was, okay, you filed your foreclosure, you've got to list the name, address, and telephone number of that person that can actually -that the borrower can deal with.

I see that as not necessarily a problem within

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your group, because I think you're right, people know who that is.

MR. BAILEY: But is that the exemption we're looking for? And this is my own personal opinion. If the loan isn't sold, can those people be exempt? I mean, we hold traditionally most of our loans. I know that you can sell them, and they may end up in Texas or in California and sold five or six times. But maybe that's the -- maybe that's the possible exemption.

make it as, if I'm a loan originator and I keep that loan, then perhaps I don't have to go through this process.

MR. BAILEY: That's my personal opinion.
But, I mean, with community bankers, there's no place
to really hide. You're there in your bank.

REPRESENTATIVE LONGIETTI: The other thing I noticed is, tell me if I'm wrong on this, but not everyone that can do a workout qualifies for HEMAP. HEMAP is a great program, but HEMAP kicks in more, for example, if I lost my job. And there might be some people that don't fall under that category, but still yet have the ability to do a workout, and HEMAP just doesn't apply to them.

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MR. BAILEY: I'm not that familiar with the particulars, but I can certainly get those for you.

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REPRESENTATIVE LONGIETTI: Okay.

REPRESENTATIVE DALEY: Tom, my only problem may be that that one person that had foreclosure in your bank, if we would exempt community banks, he or his wife would not be able to avail themselves to a program. And I think that if one person is excluded, then everyone should be excluded. If everyone is included, then that person should be, too.

There may be a way of working this out. And I don't think the legislation is really geared toward any particular group, especially your group, because of community banks relationship with the communities. But rest assured that there will be no legislation coming out of this committee that will exclude any organization that by that exclusion will exclude any person from the opportunity. We want to make sure everyone's included. But we'll do it as fair and equitably and with insight and foresight as possible.

REPRESENTATIVE MIRABITO: Have you ever looked at the 1,100 foreclosures that the judge mentioned, do you know how many of them involved

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1	community banks in Allegheny County?
2	MR. BAILEY: I can only go by what's
3	published in the paper, and you run down the list. It
4	appears, and maybe because you consistently see
5	certain names, that it maybe is amplified in your
6	mind, but statistically, I don't know, but I would
7	say, gut-wise, it's a few.
8	REPRESENTATIVE MIRABITO: It's a few?
9	MR. BAILEY: Yeah.
10	REPRESENTATIVE MIRABITO: But there's
11	definitely some there?
12	MR. BAILEY: Oh, yeah. There is the
13	person that loses their job, doesn't make the payment,
14	gets divorced, those things. Those happen.
15	REPRESENTATIVE MIRABITO: I know it's
16	anecdotal, but would you say that out of the 1100 or
17	so, there is maybe 100 that involve community banks in
18	Allegheny County?
19	MR. BAILEY: Purely anecdotal?
20	REPRESENTATIVE MIRABITO: Yes.
21	MR. BAILEY: Less than that. Twenty
22	percent of that.
23	REPRESENTATIVE DALEY: Any other
24	questions? Tom, thank you very much for your

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testimony.

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1 MR. BAILEY: Thank you for your time. 2 REPRESENTATIVE DALEY: The next two 3 groups of testifiers will be panels. The first group 4 will be Dawn Williams with the Urban League of 5 Pittsburgh, Catherine Martin with the Neighborhood 6 Legal Services Association of Pittsburgh, and Barbara 7 Griffin of the Allegheny County Bar Association. 8 MS. GRIFFIN: I don't believe Cathy 9 Martin is here. 10 REPRESENTATIVE DALEY: I'm sorry, what? MS. WILLIAMS: I don't believe Cathy 11 12 Martin is here. 13 REPRESENTATIVE DALEY: Cathy Martin is 14 not here. Is there someone you would want to have 15 that person replaced with? 16 MS. GRIFFIN: Not -- I can talk a little 17 bit about what they do. I'm familiar with what they 18 do. I can't talk for them, but I can say maybe a little bit about them. 19 2.0 REPRESENTATIVE DALEY: Okay. That's 21 great. Well, make sure that those microphones are 22 near you when you testify. Maybe we need to slide it. 23 Dawn and Barb, right? 24 MS. WILLIAMS: Yes. Good morning. 25 Dawn Williams. I'm the -- I have --

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REPRESENTATIVE DALEY: Hold on one second. Okay.

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MS. WILLIAMS: I have a little bit of a different role. I'm the director of housing for the Urban League of Greater Pittsburgh, which is a housing counseling agency. We are PHFA certified, as well as HUD certified.

So, earlier there was a question from the panel regarding housing counseling agencies and how are they basically certified, how have they come to do this work. We come to do this work both through Pennsylvania Housing Finance Agency and through HUD. So that's how we come to this work.

I also happen to be a practicing attorney. My area of specialty is mortgage foreclosure defense, bankruptcy, Chapter XIII and Chapter VII.

One of the things that the Urban League wanted to really focus on is the uniformity that is presented in this bill. We think that it would be a good idea for uniformity for the mere fact that if that doesn't take place, you will have different homeowners in different jurisdictions conceivably being treated differently throughout the state.

And so the issue of certainty, due process that all litigants need to have and need to feel

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comfort with would not be there for residents of different counties throughout the state. And if you are unfortunate enough to live in one of the areas that that is not promulgated, then you just kind of lose out. And to your point, chairman, if one person loses out, then everyone loses out in this issue.

One of the other things I just wanted to mention was that how important outreach is. We are finding a lot of clients who are entering into agreements with their mortgage company prior to contacting the hotline thinking -- to avail themselves of the conciliation process, and they're thinking that they have a great agreement that says I'm going to be able to keep my house, when, in fact, we find out that they've entered into unconscionable agreements with their mortgage companies that end up make it more difficult in the long run to actually come to a workable solution, because now you have the barrier of an agreement that was entered into that subsequently the client defaults on because they can't -- they could not keep up with those terms, and here they are now trying to get another agreement and facing a hurdle with the mortgage company. And then when we go to represent them, the Urban League does represent clients in the conciliation process, we're finding

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that we can't go behind that agreement.

So, the outreach to help clients avail themselves of this process is also critical, and funds allocated to that end is going to be critical for any county to implement that process.

We also are finding that, going back to what the previous testifier stated, HEMAP does not apply to FHA secured mortgages. So that means that there's a whole group of people who HEMAP does not apply to, and they will not be able to take advantage of those protections. So that if this uniform procedure does not come into fore, HEMAP will not protect everyone that was stated that would be protected, it will only protect those people who have conventional mortgages.

We are finding again the efficacy of this process is that we are forcing the lender and the mortgagor to sit down, and hopefully cooler heads will prevail. Many times when clients contact their mortgage company on their own -- because they do do that -- they are met with frustration, they are met with persons who have no authority to make decisions, and persons who have no authority to make the necessary long-term changes to the mortgage that will ensure long-term affordability of those terms.

So, when you do have this process, you have

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representation on both sides that can present workable solutions that are -- that will pass the muster of business judgment for both parts, will take into account long-term affordability, and will hopefully make loans perform for the mortgage companies, and will keep people in their homes, which would benefit the community at large. Thank you.

REPRESENTATIVE DALEY: Thank you.

MS. GRIFFIN: Good morning. My name is Barbara Griffin, and I am the pro bono coordinator for the Allegheny County Bar Foundation, which is the charitable arm of the Allegheny County Bar Association here in Pittsburgh.

I want to just follow-up a little bit briefly on what Dawn mentioned about the role of lawyers in the conciliation representing the borrower. It was a key element of the Philadelphia plan. We did incorporate it here in Allegheny County. And what I do at the Bar Foundation is, I man the pro bono program. So we have programs that find volunteer lawyers for low income folks in need of free legal help.

My partner in many projects here in Allegheny County is Neighborhood Legal Services Association, which is an LLC funded agency. So, they have

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full-time lawyers representing low income clients whereas I'm through the bar association foundation using volunteer lawyers.

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The Neighborhood Legal Services is constrained by fairly low income guidelines, so they can only represent clients up to a certain percentage of the poverty level where the Bar Foundation pro bono programs have more flexibility, so we're able to represent more of the working poor. If you can make a little bit more money, you could be eligible for volunteer lawyers through our programs.

We're fortunate in Allegheny County to have a very active bar association. We have about 8,000 lawyers in Allegheny County, about 6,700 are members of the bar association. So, we have a great pool of volunteers, and we have about 800 lawyers ready to volunteer to do pro bono work here in Allegheny County.

So, when this program was created in January and we saw, I think, in the first week that they put up this MG number, there were about 100 cases filed. So we quickly thought, gosh, you know, there are these volumes of cases, and we wanted to have lawyers available to represent borrowers if they chose to participate in this program.

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So, working with Neighborhood Legal Services
Association, we did a training program. We had about
55 attorneys who participated in that. That's a
pretty good turnout.

And just as an aside, at a time when we're seeing the downturn in the economy and lawyers paying work is slowing down a bit, it's sort of a bonus for us because lawyers are more willing to do volunteer work to fill in that gap.

So we had a good showing for the volunteer training. We train the lawyers and have them ready to take cases representing the borrowers. Some cases are taken by NLS, Neighborhood Legal Services' staff attorneys, and others go to the volunteer attorneys.

As Dawn mentioned, we think there's a great value in having a representation for the borrowers.

Sometimes it is advocating for them, protecting their interests. We have seen some horrible loans, and they need someone on their side.

Other times it's managing the client's expectations. Sometimes they may be presented with a good offer, but because they've been down and out so long, they're hesitant to accept something. But if we can have an attorney say, this is okay, you can do this, they may be more willing to settle.

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So I think there's a great role for volunteer lawyers in this program. So, thanks very much.

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REPRESENTATIVE DALEY: I appreciate your testimony. Questions? Mark.

REPRESENTATIVE LONGIETTI: We thought -- and all three of us are lawyers. We thought when business was slow, the lawyers just went out and played golf. I'm not a golfer, though.

REPRESENTATIVE DALEY: Me, neither.

REPRESENTATIVE LONGIETTI: I guess one question I have is, you seem to have a great background, and perhaps you can answer this question. I understand the concern of the need for uniformity. Tell me if I'm wrong on this. If we enact legislation, you're saying, please make it uniform across 67 counties; but in the absence of enacting legislation, don't we also have nonuniformity?

Because right now Pittsburgh's got a program, Philadelphia's got a program, and I'm assuming that means -- and maybe I'm wrong -- that any county could decide to enact their own program without any legislation being enacted.

MS. WILLIAMS: Well, I do think that any county could decide, but that is the operative phrase, "could decide". If a county does not decide to do

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that, conceivably the residents in that county may not have the ability to come together with their lender before the foreclosure process begins.

One of the major things that happens when the foreclosure process begins is that attorney's fees are attached to the complaint. That becomes a huge barrier to reinstatement of the loan. And as the process continues, more and more attorney's fees are wracked up.

So now that I am three months behind and I borrower my money from my sister and I pulled my 401(k) to become current, now on top of that I've got another \$3,000 to come together with to become current.

And I do make my comments based on the fact that I did practice legal services in Philadelphia County for seven years before coming here as a foreclosure attorney. So that process that is in place there, I was with one of the organizations, Philadelphia Legal Assistance, that was very much involved in the inception of that process.

And so I am a little bit biased toward a process, because I saw how many people we were able to help because of that process and how many people were not helped before that process came about. And these

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were individuals who may have had a great shot at keeping their homes.

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And so the blight that is created as a result of that is something that no city really wants to see. It sounds ethereal, but when you see it on the street, when you see that happening in a community, it makes you passionate about this issue. And that's why I'm so passionate about it, and that's why the comments I made.

REPRESENTATIVE LONGIETTI: I'm just thinking of the complications of the legislative process where -- you know, I've only been around a couple years, but you see it, okay, we're going to mandate something for everybody, and then on top of that we're also going to mandate how you do that. then you get pushed back. People from certain parts of the state say, well, I can't support that because where I live, I don't think that that way you're going to deliver it really works. And then you also get pushed back, well, somebody represents Philadelphia County, and they say, well, we already have our system and it works well, and we don't want to change it and make it different based on this legislation. And ultimately you can end up -- you know, and I may be dead wrong, but ultimately you can end up where

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nothing gets done as a result of that because of all these forces pushing back.

nonuniformity anyhow because Allegheny County has a program and they do it their way; Philadelphia County has a program, and they do it their way. Maybe some other county decides we're going to do a program, and they do it their way, because there's no legislation governing it because we couldn't get the legislation done because too many people objected to the idea of, well, don't make me do my program that I already have established in a different way, and other people say, well, don't tell me how to do it in my county, because it doesn't work that way in my county.

MS. WILLIAMS: Well, I think that at this critical time in our nation's history, we really do have to put those petty differences aside and really come together to address the needs of these people in these communities. And so you have a very hard job to balance those competing interests as you push forward this legislation.

But I would just -- I would just suggest to
you as you are thinking of this just the dire
importance that this issue raises. And also the fact
that when there is a process in place, people are

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helped. When there isn't a process in place, we don't fully know what the ramifications of that can be in light of current crisis that we're in.

Prior, it might have been, you know, a few people, and maybe they wouldn't have had -- it wouldn't have had such a great impact. But now, in the economic times we're living in, the lack of a process can cause -- we don't know what the impact of that can be.

REPRESENTATIVE LONGIETTI: And all that makes sense to me. I'm just observing that -- for example, let me give you an example. You could have a county -- maybe it's my county or maybe a different county -- where, okay, you now get specific enough and say, well, this is how this program is going to work and this is how you have to implement it in your county. Then your president judge comes out and says, that's totally unworkable, that will not work in our county, it will cause more problems than it will Then other people rally around that. And then solve. here's that representative saying, how do I support it because the big players in my county are saying that that's not going to work here the way that they designed it in Harrisburg.

So, we all want to help our people, but when

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you have big voices out there potentially that say, well, they've gotten so structured in how they're going to run this program and it doesn't take in the needs of a small county, it becomes more difficult to sell.

MS. WILLIAMS: Well, I think that's -that's why it's awesome that you all are having these
hearings, because now you're hearing those statements,
and then you can put all of that in the hopper and do
the hard job that you have as representatives, to come
up with something that's workable.

REPRESENTATIVE DALEY: That's what we get paid the big bucks for.

MS. WILLIAMS: The big bucks, that's right. That's right.

REPRESENTATIVE MIRABITO: Miss Williams,
I appreciate what you're saying, because one of the
things that I think that we lose sight of is that when
you lose a house, the family still has to figure out
where they're going to live, and you get into all
sorts of issues of displacement of families and so
forth.

A question for you. You mentioned some agreement with the mortgage companies, these agreements that are entered into with the lenders

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without assistance of counsel. Could you describe some of the additional hurdles that you found or what's in some of these agreements that's creating problems?

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MS. WILLIAMS: Okay. I'll speak -- I'm thinking of a specific case that I just had recently just before a conciliation conference. A client said, well, I don't need to go through the process, Miss Williams, we've already got an agreement. I said, why don't you let me take a look at it just to see.

Well, the agreement was three payments of the normal monthly mortgage payment, and then the subsequent fourth monthly payment was a balloon payment of \$5,000.

So, now this person thinks I've got an agreement with my mortgage company, but, in fact, really they have a balloon payment. And Paragraph 9 of the agreement stated that if each and every one of the paragraphs was not complied with and they did not complete each term in the agreement, they would not be eligible for the review of a loan modification.

So that means that I have to really cure the arrearage before I get the loan modification. So, in fact, really it didn't do anything for me. I'm still in the same boat that I was in prior.

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So, those are the type of agreements that people are entering into, and they're thinking that they're okay because it says, we will review you for loan modification. But attorneys know that I can review you for something, but that doesn't mean I'm going to give it to you. That doesn't mean that I've covenanted to give you a loan modification.

And so because people are not sophisticated enough -- nor, frankly, should they be -- to enter into these kind of agreements without counsel, they are looking at something and they're thinking, well, this -- it's going to take the load off my mind, I don't have to worry about this, and sometimes putting off the inevitable has more of a psychological relief than dealing with the issue at hand. And so I hope that answers your question.

REPRESENTATIVE MIRABITO: Yes, absolutely. The other question I have for you is that you mentioned that HEMAP doesn't apply to the FHA mortgages, so they can't get the protection.

MS. WILLIAMS: Right.

REPRESENTATIVE MIRABITO: Now, do you find that a lot of the clients you're dealing with have loans that are not secondary market acceptable mortgages in the first place?

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In other words, you're saying that it only protects those with conventional mortgages. Do you find a lot of your clients, because of their situation when they went to buy the property, could not qualify for a secondary market approved loan, so they are in a special program with the lender?

MS. WILLIAMS: Well, you're talking about whether these are preditory loans, and most preditory loans are not -- are conventional as opposed to HUD insured loans?

There has been an anomaly with certain mortgage companies, and I'm not going to name them, because a lot of people know who these bad actors are, that they did do FHA insured mortgages because the term of what is required to do an FHA insured mortgage is based upon the amount and value of the property and how much of a down payment you're going to put down.

So, there are some loans that could be considered preditory. And by that I mean -- let me just say this: There is no accepted industry standard of what a preditory loan is. There are certain hallmarks that attorneys can look to to determine if a loan is preditory: A high interest rate; points and fees; a balloon note; an adjustable rate.

So, those kind of hallmarks are typically not

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associated with FHA insured mortgages. However, there are some mortgage companies that were giving loans that were FHA insured that were preditory.

So, you could have a situation where someone has an FHA insured mortgage that is preditory and it is not going to be covered by HEMAP, which means all of the protections under HEMAP do not apply.

And I would also state that because many of these loans are outside of the value that Act 6 places on, its position, that means that neither do they have to have reasonable attorney's fees.

So that means I can charge -- typically in Paragraph 8 of the mortgage, it says, you can charge about five percent of the total loan amount for attorney's fees.

So that means I can have an FHA insured preditory loan, and they can charge whatever they want for attorney's fees. So how can I ever become current?

REPRESENTATIVE MIRABITO: Thank you.

REPRESENTATIVE DALEY: Suggestion.

Destiny just slid me a little sheet of paper indicating that one size doesn't fit all. Two programs possibly by population is a possible recommendation. We can do it by classes of counties,

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too. We can set up a basic minimum program, and then extrapolate from that.

So, I mean, there are -- I mean, we're so early in the process, yet we're going to try to take into consideration community banks and some other competing interests. So that's something we're going to deal with.

MS. WILLIAMS: Well, you know, we just have faith in you guys doing the hard job that you do.

REPRESENTATIVE DALEY: Well, we're going to do it. We did it with the viable mortgage foreclosure package, we did that, we hammered and pushed that out working specifically with some groups in the area that some of you know, and we put together some pretty good stuff.

We think this is going to be something that we can hang our hat on as well, a first of its kind maybe in the country that's really dealing with this issue very proactively instead reactively, you know, going after it to try to resolve the issue. If one family is displaced, that is one too many. We've got to figure ways of fixing the problem.

Thank you very much.

MS. WILLIAMS: Thank you.

REPRESENTATIVE DALEY: Our next panelist

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is Maryellen Hayden, ACORN of Pittsburgh; Dawn Sullivan, Action Housing of Pittsburgh. This will be our last testifiers this morning. And we want to thank everyone for coming this morning to participate.

MS. HAYDEN: I would like to enter this into the record. This is about the Philadelphia conciliation and about basically an impact that outreach is having on the Allegheny County program. And when I say that, I know you had Judge James speak in the beginning and he told you the numbers of -- I can't remember exactly, but over 1,000 people going through the program, getting an MG number, and only a few actually calling the number, and that was 67, was it?

REPRESENTATIVE DALEY: Sixty-two.

MS. HAYDEN: Sixty-two. I was close.

REPRESENTATIVE DALEY: 1165 cases and 62

conciliations.

MS. HAYDEN: Right. In both of those numbers are much, much, much higher. And the reason that they are is, there is actually a program put together and monies allocated to that program to support that program for a concentrated outreach plan that is really impacting them. They're bringing 80 percent of the people that are facing foreclosure into

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the conciliation program in Philadelphia.

So I think anything that you do really needs to have as a priority an outreach program that is part of it or a bidding place where somebody can -- where some different groups can, you know, write a proposal to receive funds to do real direct door-to-door outreach like they're doing in Philly, because that's making the big difference.

I think the Allegheny County program is really wonderful, because I was part of the group that put it together, and there was a whole coalition of housing counselors, community people, activists that worked on that. And I don't think we missed very much. And we knew at the time that we really needed this concentrated outreach plan. And, you know, that's why they're trying to put together a volunteer outreach program.

You know, the problems I have are, one, the sunset I think is a problem, because I think we should always be concerned about foreclosure, and we should always have a program that helps. So I don't know why we would end such a program just because there were less people facing foreclosure if, in fact, one person is too many.

And the other problem I have is that there's

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not a concentrated outreach plan. Other than that, I think the program works -- or can work very well if we could actually bring the people through the door.

There's also the short time that the Judge also mentioned. The housing counselors will -- he'll probably talk about how difficult it is to get the lender to the table and so on and so forth at that time.

The other thing I wanted to mention was that HEMAP was brought up several times in this whole thing. And there is an expert on HEMAP in the room that is not at this panel, and I would like to ask you to include him. That's Paul Lodico from the Mon Valley Unemployed Committee who worked on the campaign to create the HEMAP and knows everything there is to know about HEMAP. So I don't know how you feel about that.

REPRESENTATIVE DALEY: Paul, if you want to participate, you can. You know, you participated in other discussions we've had, and most recently in Fayette County on housing. We do have your testimony from there, and the committee is looking at that currently. But if you want to participate, you're welcome. That's your call.

MR. LODICO: Thank you very much.

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Perhaps after Dawn finishes.

REPRESENTATIVE DALEY: Will you promise to make it brief?

MR. LODICO: Absolutely.

REPRESENTATIVE DALEY: You and I probably go back 30 years. So I know you very well, as well as Mr. Lucci knows you, and we know where you're coming from.

MS. HAYDEN: So back when this whole program started, a group of ACORN members, about 100 people, talked with the sheriff, and many people talked about they're losing their home very soon and asking the sheriff to find a way to help them. And I think it was a really important meeting and a place where we could really see the sheriff who represents the community actually listening to the community.

And so now you're here doing this, and I've seen you here doing this before. And I just want to thank you for your responses. And, you know, I want to say that there's some of you -- well, all of you that I really would like to sit down and talk with about a bunch of the work that we're doing.

We do have somebody in the room here that's facing a sheriff sale in five days who didn't get the HEMAP.

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REPRESENTATIVE DALEY: Every hearing we have, you bring us another person.

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MS. HAYDEN: I am always going to bring you a problem.

REPRESENTATIVE DALEY: We always try to resolve your problems on a personal basis, but we appreciate that.

MS. HAYDEN: His name is Al Banai. He's here in the room right in front of Paul. He's an electrician. And so I'm hoping that we'll find some way to help him, either today or before five days is up.

Those are basically the main things that I wanted to say. I wanted to really say that we need more time to negotiate. And the whole idea that we should, like, exempt some banks or other banks, I'm not so sure of that. Because the crisis that we've got, we're saying that there's not that much of a crisis in Allegheny County or western Pennsylvania, but when we talk about that -- there's so many different public leaders that have said this. And when we talk about that, I don't think we're really considering per capita. I don't think we're really talking about -- yeah, we're saying we have less foreclosures than they have in California.

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California's got a lot more people. And, you know, I think that based on per capita, our problem is pretty serious.

There's almost 5,000 houses going to sheriff sale in Allegheny County alone every year. That's a problem, you know. I mean, I don't know how many people there is in the county, but I think it's comparable to the problem that's in California.

So, I mean, if somebody did a per capita analysis of like how many people there are in California, how many foreclosures are happening, I think that -- and our county is small. We don't have that many people in this county. That's a pretty serious number. And other counties I think would be reflective in the state of Pennsylvania.

So, those are the only things I wanted to bring up.

MR. SULLIVAN: Mr. Chairman,
Representatives, thank you for having me here. I'll
kind of go briefly over what we're seeing as
counselors, our role in the conciliation process, and
why I think a conciliation process that reaches out to
everyone is imperative in the commonwealth.

I want to say that as counselors, we get folks who are calling us who have already contacted county

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and are scheduled for these appointments. And we sit down with them, and we're basically doing a financial analysis. We take a look at their income levels versus debt obligations, all expenses, not just including mortgages, but installment debt, car loans, grocery bills, utilities, we bring it all in.

We also examine the loan that they're currently paying on for issues of preditory lending or mortgage fraud in some capacity. As counselors, we don't necessarily deal with those directly, but we do work with legal services to help remedy those.

At that point in time, once we've done the financial analysis, we put together a proposal to the lender, an idea of what we really need concession-wise to keep this mortgage afloat.

That way it's an equitable agreement hopefully between all parties, the mortgage company will continue to get paid, the homeowner will continue to stay in their home, and they won't lose any equity that they've already developed in this property.

The issue had always been for decades in counseling was that lenders, especially at the larger national banks, were unresponsive to these proposals, unresponsive to borrowers who needed help. And I think that's why conciliation programs, particularly

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in Philadelphia, took off like they did. You had a group of constituents claiming, listen, no one's listening to me. I'm making phone calls and I'm getting answering machines or I'm getting nonresponses or people are just telling me I owe them \$5,000, and that's it.

I would like to put a final stake in this HEMAP duplicative process discussion. HEMAP does not facilitate nor require mitigation counseling. All HEMAP is is application. It is an application to the FHA for that assistance.

When HEMAP's budget at the state level is 15 to \$13 million annually, they probably approve about 30 percent of the applicants that they say. So we all know that there's some budget cutbacks. They're on a tab for about 9.9 million. And, of course, that 30 percent is going to be lower.

So that's 30 percent of the people that actually apply, not everyone who gets the HEMAP application. We know that there are people who are falling through the cracks that are not responding.

So, HEMAP is a great program and it does affect a lot of people, but it's not covering nearly the amount of people that are actually in foreclosure, nor is it duplicative in any way, shape, or form,

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because it doesn't lead to mitigation counseling.

And I think that's the key with a conciliation process. It's no longer just, I'm going to take a PHFA application, send it to the state, and hope that they approve it. It is taking down a financial picture of these borrowers and making real proposals to the lenders. And that's not something that was done in the commonwealth, again, for decades.

Between the conciliation program and what the Obama Administration is doing with the Treasury Department program and the National Foreclosure Mitigation Counseling Program issued through HUD to Neighbor Works, it set up this world where we can now go mitigation counseling, and we can be really effective in reaching out and contacting lenders and trying to get reasonable proposals.

Now, reasonable becomes the sticking point, because we're not seeing reasonable proposals in a lot of cases. We're seeing short-term payment arrangements, and as Dawn had mentioned, bad balloon payments, or there's no wording whatsoever about modification, it's just a repayment plan. And that doesn't help out a homeowner. Okay. That basically ends up just delaying the inevitable because the payment hasn't adjusted any.

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And I think a conciliation program everywhere is key for that, that we can bring everyone to the table and say, listen, there's an equitable agreement to be made, let's make it.

That is the role that the housing counselors are playing right now. We've only had one round of conciliations. The ones that I sat in were good. We got one lady worked out, and another one was a 60-day extension, and hopefully they'll get worked out.

We'll see as it unfolds. There's a lot more scheduled for June. We're going to be pretty busy next month.

And I'm hoping that it's effective.

REPRESENTATIVE DALEY: Are you saying that second wave developing now that people are losing their homes?

MR. SULLIVAN: Yeah. It used to be you would look at the sub prime market and it would be the adjustable rates on primes, and you can really pick out those pocket communities, you know, Penn Hills and the Valley and things like that.

I'm getting more and more folks coming in that are actually unemployed who were living in areas where you didn't think there would be a foreclosure crisis. And they're not bad loans. They're 5-1/2 FHAs, they're maybe 6-1/4 conventional fixed rate all in

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tight mortgage payments. I'm seeing more of those, and I'm really -- if you look at the federal numbers and especially with unemployment rates going up, you're going to see this more and more in the pipeline. And I think we're going to see -- we're getting maybe in the middle of the woods with the sub prime stuff, but we've just started going to the prime mortgage market, which is going to start hitting. And that's both portfolio loaned and the secondary mortgages that are out there right now. It's all over the place. You don't have to be a bad lender to have loans that aren't performing.

REPRESENTATIVE DALEY: I want to thank you personally on behalf of the committee for your outstanding job here in Allegheny County. Believe me, it does not go unnoticed. We're aware of the tremendous work you do and it's not because of that big salary you're getting.

MR. SULLIVAN: That's why I earn the big bucks.

REPRESENTATIVE DALEY: Right. Well, we all know the truth. Maryellen, we appreciate what you do. I mean, I know there are detractors out there that are very critical of ACORN and have been historically for years, and personally I appreciate

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what ACORN does. Because it does reach out, and it's an advocate for many, many people that do not have a voice. I think it's so important that we have a voice in this society, being that some people don't like what you're saying, but it has sometimes to be said.

So being that said, any members of the committee have a question?

REPRESENTATIVE LONGIETTI: Just a -REPRESENTATIVE DALEY: Just a short one?
REPRESENTATIVE LONGIETTI: Yeah, I'll
keep it short.

REPRESENTATIVE DALEY: A couple dozen.

REPRESENTATIVE LONGIETTI: I'll keep it short. I do appreciate what you testified to about what they're doing in Philadelphia, because I think that kind of outreach is probably the key. Because 800 numbers are great, but I don't know that people

avail themselves of that all the time.

I do want to say this much, and I don't have all of the statistics, I couldn't tell you about Allegheny County. Do we have a problem in Pennsylvania? Yes, we do. I think most every state does right now. Is it the magnitude of California? I would say absolutely not.

Because the numbers that I read, for example,

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in the USA Today, they always measure it against, 1 out of 1,000 homes is in foreclosure in this state or 100 out of 1,000 homes. So they always do put it in that context of, you know, how many -- it's not just shear numbers. If there are 40,000 foreclosures in this state, it's measured against how many homes that have loans and how many are in foreclosure. So I think we do have a different problem than California.

And the other thing, and maybe not everybody in the room will agree with this, but every person that comes into my office that has a foreclosure issue, I try to help them. PHFA has been wonderful in that regard. I will always do that.

But I think in balancing this out, we also have to look at, are people making the right decisions, too? Not just lenders. Lenders have to make the right decisions, but people also do. And I see too many cases of, you know, maybe this goes to our educational system, too many cases where people, they're not putting any money down on the house. You didn't used to do that in the time gone past. You want these people to be successful, and somebody's got to educate them on not getting into bad situations.

My personal situation, that happened in my family. My dad never had credit in his life, never.

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He worked in a mill. He didn't make a lot of money. He bought our house with cash because he saved.

Now, not too many people can do that today, and I recognize that, but we've got to get back to a level where people are also making the right decisions, putting money down on a house, deferring purchases that they don't have to have until they're in a better situation to do that.

And like I said, I am sympathetic to those that have been taken advantage of. There are plenty of those out there, too.

MS. HAYDEN: Many people in the community actually get their so-called financial literacy education from preditory lenders. And so, I mean, I think that's a really big problem.

And one of the things that I didn't bring up that I really need to bring up is, there was all this deer in the headlights talk earlier, about why don't people -- why don't people get this 1-800 number and just show up and call the number and do what they're supposed to do.

I had a member the other day bring into my office every mailing that they received since the time that they first got their Act 91 letter, and the stack was this high (indicating). And many of those letters

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looked like they came from the government. And some of them said HUD certified on them. I mean, it was unbelievable what they said.

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And we've had people walk in through the door that have paid \$3,000 for some company to negotiate them a mitigation that the county provides for free, and then at the end of the whole time period when the foreclosure was about to start and they're frantically calling up this company and saying, I thought you said you were going to negotiate this for me, the company says, well, the lender wouldn't talk to us, so that's all we could do. Can I have my money back? No.

And there's lawyers that sell bankruptcy and market, you know, their own mitigation programs. I mean, there's just a stack like this. I should have brought it in today. But it comes to every single borrower. And it gets to a point where you're just --you don't know who to trust, you don't know who to talk to.

That's why we need to have concentrated and planned-out outreach programs that are fully funded and that by organizations that know how to do it, that can come in and sit down and say to a person, you got this 1-800 letter from the sheriff, and I have a copy of it right here, and let me tell you what's going to

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happen at your mediation and how to get ready for it.

Oh, and did you call the number yet? Here's my cell phone. Right?

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That's how you get the person out of that terror, that space where the light is shining in their eyes and they can't see.

REPRESENTATIVE DALEY: Thank you. Sandy, you had made a statement to me. Maybe you can direct it to Dan, and he can reflect upon it.

MS. ALTLAND: I just said that a common theme I seem to be hearing or a problem or concern is the unemployed. I also heard that from John Dodds --

MR. SULLIVAN: Yes.

MS. ALTLAND: -- in Philadelphia. We're working with them to do the next hearing, and his concern was the funding for that, that there's going to be a real problem with funding.

MR. SULLIVAN: There's going to be a huge problem with unemployment compensation.

MS. ALTLAND: I don't know what all the criteria is, but how does an unemployed in foreclosure, an unemployed person in foreclosure, they cannot get --

MR. SULLIVAN: Well, it's going to be even more difficult, because the federal treasury

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program, there's two pieces, there's a refinance if you're a Fannie or Freddie insured, but there's a modification program. And most of the major servicers in the commonwealth have availed themselves to it, but unemployment comp is not used as income in any way, shape, or form.

I think the two points you guys are making kind of go together with the lack of resources or poor financial decisions and working out the modifications. I think that's where a counselor comes in, because a counselor has to be able to determine if you can make a feasible argument. A win isn't necessarily a proposal or a modification necessarily, because if you do have somebody who is chronologically unemployed, there's no income coming in, and you know this isn't going to work out, I feel it's as important for a counselor to be able to transition them to alternative housing, you know, affordable rental situation. A safe roof over their head is what my objective is as a counselor.

I would love to keep the house, but some people are in way too deep, some folks with the unemployment. And again, that's going to affect the treasury department program and are not going to be able to qualify. It's going to be an issue. And

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that's why counselors need to be trained on the fact that, well, there's other entities in my region that can get me into -- like, we use Urban League who has rental assistance. We give referrals out to that. We do short-term and long-term assisted housing at Action Housing and try to make that transition. It's as important for me to be able to read the documents as it is for me to figure out what the escape plan is.

REPRESENTATIVE DALEY: Thank you very

much. Destiny has a question.

MS. ZIEDERS: Dan, I just had a question. I did want to ask Judge James, but maybe you know the answer. Tom Bailey's testimony stated concern that a borrower may not attend the conciliation conference, and that can cause added costs.

Has that happened that any of the borrowers have not showed up?

MR. SULLIVAN: I can't state for the record of every conciliation appointment that was held that day. I was there all day. I saw one case that I know of in which the borrower didn't show up. And I think that would be a concern to a certain extent.

I will also say that with most of these conciliation programs, there is some time between the point in time that a borrower avails themselves to the

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program and the time that they have to sit in front of a judge. It's at a minimum right now of 60 days.

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Community banks who do have local representatives who you can call and get on the phone to work out a deal should be able to reach a deal within 60 days.

So, I don't see that as a major issue with the community banks. They're very responsive. The communication level is high.

Yeah, I think you're going to run into that where plaintiff's counsel is going to show up, borrower doesn't show up, and it will be a waste of a cost. But I didn't see a lot of it.

MS. HAYDEN: Wasn't there also a case where the lender didn't show up?

MR. SULLIVAN: I didn't see any of those.

But, again --

MS. HAYDEN: Somebody else told me that there was one, and the Judge held the thing over and said this is postponed.

MR. SULLIVAN: Well, yeah. And there was a sticking point between getting a representative from the lending institution and plaintiff counsel. And plaintiff counsel, to my understanding, showed up for most of, if not all of, the conciliations.

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There wasn't a lot of plaintiff
representatives showing up. And there were issues
with counsel calling the plaintiff to get some sort of
deal figured out, and plaintiff was nonresponsive.

Actually, it was my case where they actually wouldn't pick up the phone. They rubber stamped it in 60 days. We sent it out. I got the FHA on it, and we got it resolved in 15.

REPRESENTATIVE DALEY: Okay. Thanks. Representative Mirabito.

REPRESENTATIVE MIRABITO: You addressed this a little bit in terms of giving people the advice that maybe it's time to move to a different housing situation.

Do you have any experience with people who may have worked out agreement and not been able to come through with it?

MR. SULLIVAN: Yes. I've actually personally seen clients who received modification requests that they did not send to their counselors for review. They signed it under the gun, some sort of level of duress. And then came back three months later and said, listen, I can't make this payment.

mean that. I mean where you've worked out situations,

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but people have not been able to -- we've delayed the inevitable. In other words, where you've worked out a conciliation, and then they just have not been able to keep the house in any event. I guess --

MR. SULLIVAN: The proposal was done, signed off and kept, and they realized that through that proposal they still wouldn't be able to keep it?

REPRESENTATIVE MIRABITO: Well, they wanted to keep it, but circumstances were beyond their control.

MR. SULLIVAN: I've had clients who signed proposals and went through with it against what my recommendation would have been. I usually don't see them back in again. There's a lack of follow-up in a lot of those cases unfortunately.

In most cases, my job as a counselor is not necessarily to say, here, you need to sign everything. I will try to -- not just for my knowledge, but let them know, this is the payment arrangement that you really kind of need. This is the monthly affordability limit that you're at.

And we have had cases where borrowers haven't signed those and we've had to move them to alternative housing because the proposal wasn't sufficient.

I mean, I feel it's my responsibility to

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advise them, listen, you don't want to sign this.

Yeah, I think sometimes under duress, they're scared,
they will sign them. I haven't had a lot of repeat
folks come back in those situations.

REPRESENTATIVE MIRABITO: Okay.

MR. SULLIVAN: Does that answer your

question?

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REPRESENTATIVE MIRABITO: I think so.

REPRESENTATIVE DALEY: Dan, keep up the good work. Maryellen, keep voicing your voice. It's very important what you do, and hopefully we'll be able to bring something back very shortly. Thank you very much.

Paul, do you want to give us about two minutes?

MR. LODICO: I thought you would skip me and we could get out of here without the two minutes. But I can give you two quick minutes. And that is, HEMAP is wonderful. You were there at the birth. I was there at the birth. I had a picket sign down at the courthouse. And we had a lot of lively discussion in Harrisburg before we finally gave this legislation, which has helped over 35,000 families save their homes. It's not a cure-all. It is not funded well enough to be a cure-all.

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And secondly, right now -- you like facts -- last month we handled 14 cases. Not a single one did continuing help, which is what it was designed for originally, to help unemployed people, people that had jobs for years. You knew they were going to get a job again, but not next week, not next month. It was going to be a while. And so HEMAP was set up to base the loan on current income for up to three years.

That almost never happens now. HEMAP just seems to take those folks who have a problem with their arrears, but can make their current payments.

Pete, you're absolutely right, unemployment's a problem. It's going to be a bigger problem. In fact, in our county, it was less than five percent a year ago. Now it's almost eight percent. It's going to take a little while.

months. And some of those folks are down from your neck of the woods. They're folks who have owned their houses for years. They're not going to be there the first month they're laid off. They're going to find some other way to make those payments. But Clairton's not going to reopen again in two, three, or four months.

Probably Warren Buffet's ride, it's going to

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be a long time, and unemployment's going to go up.

And thank you for keeping your eyes on that problem.

It will require some national solutions with national amounts of money. We are bailing out all the banks.

At some point, we want to help working families even more.

This is something you can do right now. I greatly appreciated your thought that you want to do something where you don't throw it to the Supreme Court and it takes another year and a half to get going. We need to get this sort of program going. It won't help everyone.

And in terms of costs, I was struck by the fact that the representative from the community banks, who has three branches, had one case last year. Not a prohibitive cost to get on the phone one time and do a negotiation, a conciliation. I don't think that's terribly burdensome. And if you took out the numbers, his was probably proportional to the others. So, I don't think that's a major problem.

The major problem are those folks who go to work every day and lost their jobs. This is the new face coming out there. And there's not going to be new jobs to replace them right away. And can you do something to help bridge this gap? And it's not just

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arrears. You got to gap the bridge.

Thank you very much for the hearing. We're glad you're here. We look forward to your producing effective legislation soon.

REPRESENTATIVE DALEY: Any questions for Paul? To answer that urban myth, Paul has more than one shirt and one hat.

Jerry. Your name is Jerry, right?

MS. HAYDEN: No. Al Banai.

MR. BANAI: Al Banai.

REPRESENTATIVE DALEY: Just two minutes.

MR. BANAI: Sir, that's all I need.

REPRESENTATIVE DALEY: State your name

and spell it for the record, please.

MR. BANAI: My name is Al Banai,

B-A-N-A-I. I live in Scenery Hill in Washington

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18 REPRESENTATIVE DALEY: You live near me.

MR. BANAI: Well, I started out in the

coal mines in Marianna, and my situation is this:

21 Next Friday I'm -- hopefully I'm not going to lose my

home. It's up for sheriff sale.

23 REPRESENTATIVE DALEY: In Washington

24 County?

MR. BANAI: Yes, sir. Maryellen and her

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agency are doing everything that they possibly can to try to save it. I'm an unemployed electrician. I lost my job in January.

I have been in negotiation with HSBC for over a year to try to save my home. And they originally started in 4the 30 something floor of this building. Every documentation that I have from HSBC, they totally deny it. It's their letterhead. It's everything that they said they were going to give me.

They renegotiated my mortgage. It originally started out at \$654 a month. In two years, it went to \$1,248 a month. And I just simply can't afford it.

Whenever they renegotiated my mortgage, they said, Al, we're going to give you a mortgage of 4.25 percent. Your mortgage is going to be 475 a month. When you get back on your feet, we're going renegotiate your mortgage again.

Whenever I approached HSBC, they said, we don't know anything about it. Well, here's what you sent me. We don't know anything about that. And whenever I tried to talk to them on the phone, they said that -- I talked to a representative. Well, you didn't fit our criteria. What's your criteria? Well, I don't have that information in front of me. Can you get it and can you call me back? No. Can I call you

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back once you have that information? No. She hung up
on me, and that's the last conversation I had with
HSBC.

REPRESENTATIVE DALEY: Have you had any stay by the courts in Washington County?

MR. BANAI: No, not yet.

REPRESENTATIVE DALEY: Have you attempted to do that?

MR. BANAI: Yes.

REPRESENTATIVE DALEY: What happened?

MR. BANAI: Well, I'm working with

Maryellen with that.

REPRESENTATIVE DALEY: Who's your

the best I can with what I have.

14 attorney?

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MR. BANAI: I don't have an attorney. I can't afford one. I'm a single parent. My daughter Joni's at Pitt. She is going to try to graduate in December. Excuse me. My daughter Helen is 20, Stephanie is 18, and Zachary is 9. I'm trying to do

I got called by a staffing agency yesterday.

There's a job in Martinsburg, West Virginia, waiting for me. All I have to do is show up.

REPRESENTATIVE DALEY: What I want you to do is, I want you to talk to me after this meeting. I

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practice in Washington County. I will file a stay for that mortgage foreclosure on your behalf pro bono.

I'll be glad to do that. I need some relevant information from you so that we can file with the court. What's today? Today is Wednesday. We'll probably have to do it -- when is the foreclosure action?

MR. BANAI: Next Friday.

REPRESENTATIVE DALEY: We have time. So why don't you talk to me after this, and I'll be glad to represent you to stop the foreclosure, and we'll argue with the courts to get you some time so we can get you on your feet.

MR. BANAI: Thank you. Another thing I would like to state, some of the paperwork that HSBC was sending me, and women that were here before, they're exactly right, there's attorneys that have added \$15,000 in attorney's fees to my mortgage, which I can't afford.

REPRESENTATIVE DALEY: Off the record.

(Discussion off the record.)

MR. BANAI: There are -- actually HSBC is what they call the main server, but there are actually five other agencies or lenders or whatever it is that actually hold my mortgage. I guess they sold it four

1 or five, six times now.

2 REPRESENTATIVE DALEY: Oh, yeah.

Everybody's making money in the transaction except

4 you.

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MR. BANAI: Exactly. Sir, thank you for

6 your time.

> REPRESENTATIVE DALEY: Don't run off. Ιs there anyone else that would like to say anything?

> > MR. ANDERSON: I would like to say

10 something.

11 REPRESENTATIVE DALEY: Yes, sir.

12 MR. ANDERSON: My name is Dan Anderson.

1.3 I'm here for Curtis Thomas. I think you know him.

REPRESENTATIVE DALEY: Very well. You

15 should have told us you were here, Dan.

> MR. ANDERSON: That's okay. The reason why I'm here is to confirm what the two attorneys were saying, Dawn Williams and Barbara Griffin. They don't know me.

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For years they have been going through this situation of foreclosure, and I'm trying to find out, where were you then, but that's another story. They

23 are familiar with what's going on.

> And we have to find a way of eliminating the so-called bias in this foreclosure. Nobody speaks

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about that. You were saying, attorney, that you feel that some counties should have their own mandate as far as dealing with the foreclosures. I think it should be legislation on the state level. And I'll tell you why, because you had mentioned it, you were saying there are certain judges and certain organizations that wouldn't allow certain policies to come into your area. Well, if that's the case, that means there's control there. We want to eliminate that control, just have one mandate come through where everybody can deal with it.

You also should put a cap on the attorney fees, allowing them only so much money for foreclosures. Because if you don't, it's going to go out of proportion as the gentleman just said.

We have difficulties in this foreclosure, and I think it's up to you guys to do something about it. I have nothing against attorneys. My daughter's an attorney. Okay. So I wish you would do the best that you can. I don't want to say too much more. That's my problem.

REPRESENTATIVE DALEY: Mr. Anderson, thank you very much. For the public, Curtis Thomas is a member of the House of Representatives. He also serves on our committee. Chairman Thomas is a

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chairman of the Intergovernmental Affairs Committee, and he and I have a tremendous working relationship over the last 15 years. And I wish I would have known that you were representing him. We just saw your name on the list.

MR. ANDERSON: No problem.

REPRESENTATIVE DALEY: If there's no other questions or comments, ladies and gentlemen, I want to thank you for your attendance. This meeting is adjourned.

(The hearing concluded at 12:55 o'clock p.m.)

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I hereby certify that the foregoing transcript is a true record of the House Commerce Committee Public Hearing on House Bill 1042 on May 20, 2009.

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Marianne Marsilio, RPR