

COMMONWEALTH OF PENNSYLVANIA  
HOUSE OF REPRESENTATIVES  
HEALTH SUBCOMMITTEE OF THE  
HEALTH AND HUMAN SERVICES COMMITTEE

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PUBLIC HEARING IN RE: MENTAL HEALTH CARE AND SUBSTANCE  
ABUSE TREATMENT: PLANNING FOR THE FUTURE

\* \* \* \* \*

BEFORE: JAKE WHEATLEY, JR., Majority Chairman  
DOUGLAS G. REICHLEY, Minority Co-Chairman  
Eddie Day Pashinski, Ken Smith,  
Phyllis Mundy, Frank A. Shimkus, Members  
John N. Wozniak, Senator

HEARING: Thursday, October 9, 2008  
Commencing at 4:00 p.m.

LOCATION: Dunmore Senior Center  
1414 Monroe Avenue  
Scranton, PA 18509

WITNESSES: Teresa Osborne, Judge Michael Barrasse,  
Kathleen Wallace, Wendy Luckenbill,  
Marie Onukiavage, Heather Smith,  
Sal Santoli, Ann Leisure, Marybeth Redman

Reporter: Kenneth D. O'Hearn

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CHAIRMAN:

Good afternoon, everyone. Four o'clock having arrived, I would like to call the Subcommittee of --- Subcommittee on Health and Human Services Committee to order. Thank you for allowing us to hold this hearing here. We look forward to a wonderful discussion. I want to also thank Representative Ken Smith for helping us find such a beautiful location and providing all the equipment that we need to set up.

I want to --- first, before I begin, I wanted to let the members on the panel introduce themselves and where they're from. And I'll start with myself. I'm Jake Wheatley from Allegheny County, the committee co-chair.

REPRESENTATIVE REICHLEY:

Doug Reichley from the 134th District in Lehigh and Berks Counties.

REPRESENTATIVE MUNDY:

Representative Phyllis Mundy from your neighbors to the south, Luzerne County.

REPRESENTATIVE SMITH:

Representative Ken Smith, Lackawanna

1 County, right here.

2 CHAIRMAN:

3 And we also have our wonderful staff  
4 people, Stan and Sandy, here with us. And what I  
5 wanted to do --- I'm going to save most of my comments  
6 to the end because we have a full hearing. But I did  
7 want to offer my colleague, Doug Reichley, who is the  
8 co-chair, if he has any opening comments.

9 REPRESENTATIVE REICHLEY:

10 No, thank you.

11 CHAIRMAN:

12 So we would like to begin this hearing by  
13 calling Ms. Teresa Osborne up to the panel. Of  
14 course, most of you may know her. She's the executive  
15 director of Lackawanna County Area Agency on Aging and  
16 the acting director for the Lackawanna County  
17 Department of Human Services. And I also wanted to  
18 say, and you may not know, but tomorrow is the World  
19 Mental Health Day, so this is a very timely and  
20 appropriate beginning --- our continuation of a  
21 statewide set of hearings we've been having.

22 And so you have some background to what  
23 we have done, about a month ago now, we kicked off an  
24 initial hearing in Harrisburg to take a look at mental  
25 health and substance abuse and our services and our

1 programs, and how they are all coming together, if  
2 we're providing the appropriate amounts, are there any  
3 gaps, where are the challenges, and how can we as  
4 policy makers try to address those gaps so that we  
5 have --- we make sure we're addressing the mental  
6 issue --- the issues of our community and our  
7 population, be they with financial resources or just  
8 making sure the programs are available and are  
9 accessible and that the drugs are there, and so on and  
10 so forth. So we wanted to really hear, take a look at  
11 each of these components of this very complex set of  
12 issues.

13                   So we began in Harrisburg. Then we said  
14 we wanted to go out to each area of this Commonwealth  
15 and kind of get a good sense from a regional  
16 perspective of what's happening in those locations and  
17 those areas. So fortunately, or unfortunately for  
18 some, this is our first set of regional hearings, and  
19 we look very forward to hearing the information that  
20 comes out of this and taking that back to Harrisburg  
21 and trying to figure out how we as policy makers can  
22 make just a little bit better system to make sure  
23 we're capturing all of the needs of our citizens.

24                   So that's a little background of what we  
25 are hoping to accomplish when we finish these sets of

1 hearings. Ms. Osborne, it's now you.

2 MS. OSBORNE:

3 I appreciate that. Thank you. Good  
4 afternoon, Representative Wheatley. Thank you for  
5 choosing Lackawanna County to host this subcommittee  
6 hearing. Certainly with Representative Ken Smith's  
7 assistance, we always like having and hosting events  
8 in Lackawanna County. So we appreciate you all being  
9 here.

10 I want to thank you for the opportunity  
11 to address all of you today. As was mentioned, my  
12 name's Teresa Osborne. I'm currently --- thanks to  
13 the generosity of Lackawanna County Commissioners Mike  
14 Washo and Corey O'Brien, I have the blessed  
15 opportunity to serve as both the Area Agency on Aging  
16 director and the acting director of Human Services for  
17 Lackawanna County. These positions, for the last five  
18 and three years respectively, has forced me to witness  
19 the struggles and frailties of those in the dawn of  
20 life, the twilight of life, and the darkness of life,  
21 children who have been placed in residential treatment  
22 facilities away from their families, young adults  
23 trying to adjust to life's changes and challenges who  
24 unfortunately turn to drugs and alcohol to help them  
25 cope, adults with co-occurring illnesses trying to

1 navigate through the criminal justice system, and  
2 seniors embarrassed and afraid to seek mental health  
3 treatment services that could very easily enable them  
4 to maintain their quality of life.

5           I consider myself an accomplice to the  
6 complexities associated with navigating the vast array  
7 of community-based behavioral health treatment and  
8 support services. I can attempt to address the many  
9 critical issues and concerns, including the children's  
10 behavioral health system, the need for adequate  
11 community mental health and housing plans, the need  
12 for enhanced collaboration between the education  
13 system and the mental health system, and the need to  
14 develop strategies to help individuals with serious  
15 mental illness avoid contact with the criminal justice  
16 system.

17           Similar to the hearing that was held back  
18 in August when Secretary of the Department of Public  
19 Welfare Estelle Richman, who testified before you, I,  
20 too, can testify to the excellent work being done in  
21 many counties throughout Pennsylvania to bring  
22 together our law enforcement, justice and human  
23 services systems to divert, when possible, individuals  
24 with mental ailments from incarceration into  
25 treatment, and to ensure that assessments and

1 treatment is available and it be accessed.

2 I can testify personally to the direction  
3 being taken here in Lackawanna County, which has  
4 benefited from the successful growth of problem  
5 solving courts by diverting less serious offenders  
6 into DUI Court, Truancy Court, Adult Treatment Court,  
7 Juvenile Treatment Court, and most recently, our  
8 established pilot of the Mental Health Treatment  
9 Court. I can speak about our county's commitment to  
10 end the cycle where the old method of time served and  
11 you're out the door with little access to treatment  
12 and fewer provisions of services has created a  
13 revolving door for persons with mental illness into  
14 the criminal justice system.

15 However, as the Director of the  
16 Lackawanna County Area Agency on Aging, one of the 52  
17 in our 67 counties in my --- of this Commonwealth, I  
18 will focus my attention and my remarks on the mental  
19 health treatment needs of older adults.

20 It is indeed no secret that Pennsylvania  
21 has one of the largest populations of older people in  
22 the nation, home to nearly two million persons age 65  
23 and older. Right here in Lackawanna County,  
24 approximately 20 percent of our population is over the  
25 age of 60. Study after study shows that older adult

1 are at greater risk than younger people of some mental  
2 disorders and their complications, such as depression.  
3 And although many of these illnesses can be diagnosed  
4 and treatment, often they are not. Why not? Because  
5 older adults are unfortunately reluctant to seek  
6 psychiatric treatment. Often, there's a lack of  
7 understanding. There's feelings of shame and  
8 embarrassment, feelings that their symptoms are a  
9 normal part of aging. Frequently, the older adults  
10 and their family and even their doctor fails to  
11 recognize the treatable symptoms of mental illness.  
12 In essence, seniors with mental illness go  
13 unrecognized, undiagnosed, and untreated.

14           As this subcommittee visits regions  
15 throughout the Commonwealth, I am confident that you  
16 either have heard or will hear state leaders' and key  
17 stakeholders' comments on the fact that Pennsylvania  
18 is indeed in the midst of an exciting awakening of  
19 hope, realization and change, change that will  
20 transform the behavioral health system into one that  
21 assures that every person will have an opportunity for  
22 growth and recovery. My concern is that falling  
23 behind in this transformation are the older adults  
24 that we strive to serve through our local Area  
25 Agencies on Aging. This charge is indeed being led by

1 the Pennsylvania Department of Public Welfare, and  
2 specifically its Office of Mental Health and Substance  
3 Abuse Services, commonly referred to as OMHSAS. That  
4 office has established key goals and objectives that  
5 will allow the office to fulfill its mission. And the  
6 mission is outlined within by written testimony. And  
7 for sake of brevity, I won't read it to you here  
8 today.

9           OMHSAS has also established goals that  
10 they desire to accomplish, including a long list of  
11 nine goals that they desire to accomplish, one of  
12 which focuses on the assurance that behavioral health  
13 services and supports recognizes and accommodates the  
14 unique needs of older adults. And that is what I want  
15 to focus my comments on.

16           As an advocate for the rights of older  
17 adults, and as an individual who desires to be a  
18 catalyst for change, I applaud those who boldly  
19 develop these objectives and challenge all of you to  
20 ensure this vision of transformation becomes a reality  
21 for all who seek recovery and resiliency regardless of  
22 age. Recognizing that many initiatives support  
23 Pennsylvania's transformation efforts, I call your  
24 attention to a key objective to ensure that mental  
25 health treatment for older adults is available,

1 offered and accessed.

2           When an individual is in need of a  
3 nursing facility placement and if that individual is  
4 considered a target, someone with a mental illness,  
5 someone with mental retardation or another related  
6 condition, it is the responsibility of the local Area  
7 Agency on Aging to assess the individual's situation  
8 and complete a pre-admission screening review and  
9 evaluation prior to their seeking nursing facility  
10 placement and before admission to any Pennsylvania  
11 nursing home that participates and accepts medical  
12 assistance as a primary source of payment. It  
13 unfortunately has become common, all too common, for  
14 hospitals and hospital-based inpatient based mental  
15 health units to dismiss an individual's mental health  
16 diagnosis and their need for mental health treatment  
17 when the individual is over the age of 60.

18           For instance, I ask you to consider the  
19 plight of this 64-year-old woman, Martha, who has been  
20 involved with the mental health system for 30 years.  
21 Martha had two admissions and spent several years in a  
22 state hospital in Lehigh County. She eventually moved  
23 to Monroe County, where she was involved sporadically  
24 at best with the local mental health system, and then  
25 ended up at the age of 64 being involuntarily

1 committed to what is now a Lackawanna County-based  
2 inpatient mental health unit. The reason for her 3/02  
3 involuntarily commitment was identified as a complete  
4 lack of concern for her safety, health and well-being  
5 and severe psychiatric impairment, and she was  
6 diagnosed with schizoaffective --- schizophrenic  
7 disorder.

8           Our local Area Agency on Aging was  
9 contacted and was requested to petition the court for  
10 emergency guardianship, so that Martha could be placed  
11 back into a --- could be placed into a locked nursing  
12 home for her safety. Operating under the premise that  
13 all seniors have the right and deserve to receive care  
14 and services that promotes their mental health and  
15 responds to their mental illness needs, we  
16 automatically questioned the need for guardianship  
17 services. We challenged the need for nursing home  
18 placement, and advocated for ongoing mental health  
19 treatment for Martha.

20           Intense conversations regarding the  
21 discharge plan being developed by the hospital, for  
22 example, guardianship and nursing home placement,  
23 occurred and intense debates on whose responsibility  
24 it was to intervene also occurred, be it the hospital,  
25 the mental health system or the aging system, fingers

1 pretty much pointing at every direction all for the  
2 sake of this individual who needed to access mental  
3 health services and treatment, and who was destined to  
4 go into a locked nursing home facility with a guardian  
5 to take over all decision-making responsibilities for  
6 her. We indeed challenged all that.

7           After much discussion, in the end it was  
8 determined that Martha did not need emergency  
9 guardianship services, which would, in essence, take  
10 away all of her rights and responsibilities, nor did  
11 she need the care or services provided by a nursing  
12 home. Imagine an individual 64 years of age going  
13 into a nursing home with other individuals over the  
14 age of 64 and often over the age of 85 with  
15 compromising mental conditions. How do those two  
16 populations meet with staff who aren't even available  
17 or trained in order to meet the mental health needs  
18 and behavioral health needs of many of the residents  
19 within our nursing homes?

20           What Martha did require was ongoing  
21 mental health treatment, and eventually Martha was  
22 admitted to a state hospital for treatment. The goal  
23 for Martha is now to transition her back into the  
24 community.

25           While this is just one example that I can

1 give you, countless others of the struggles and  
2 challenges faced by many individuals over the age of  
3 60 with a mental illness, there is hope that  
4 Pennsylvania can take the steps and risks associated  
5 with true transformation throughout the individual's  
6 lifespan.

7                   The implementation of Money Follows the  
8 Person Rebalancing Initiative is one of the positive  
9 steps being taken to assist those who live in nursing  
10 homes, institutions with people with mental  
11 retardation or in state hospitals to return to the  
12 community. This federal initiative will allow states  
13 like Pennsylvania to shift funding from traditional  
14 institutional settings to home and community-based  
15 services. It is vital that all stakeholders engaged  
16 in this initiative realize that individuals aged 60  
17 and older with a mental illness need access to the  
18 same opportunities and appropriate treatment and  
19 services as individuals with a mental illness who are  
20 under the age of 60. Regardless of age, we each  
21 possess a desire to dream and to succeed, to love and  
22 to be loved, to accept and to be accepted. As Helen  
23 Keller once said, no matter what our age or condition,  
24 there are still untapped possibilities within us and  
25 new beauty waiting to be born.

1 I thank you for the opportunity to  
2 present this testimony, and at your discretion, would  
3 be available for any questions that you may have.

4 CHAIRMAN:

5 Thank you, Ms. Osborne. And I do have a  
6 couple questions and then I will open it up for the  
7 rest of the members. First, I notice in your  
8 presentation you use mental illness and mental health  
9 kind of interchangeably. Can you help me understand  
10 the difference between those two terms, or do you see  
11 a difference in those two terms?

12 MS. OSBORNE:

13 Well, I am not a clinician, so in my  
14 laymen's understanding, I often do use it  
15 interchangeably. Mental illness being the actual  
16 diagnosis of an individual, such as depression, or in  
17 Martha's case schizoaffective disorder, whereas the  
18 optimum level of functioning is to achieve mental  
19 health from your mental illness. So that's pretty  
20 much the way that I approach it, mental illness being  
21 the actual diagnosis. We're trying to achieve mental  
22 health within her ability to function daily within the  
23 community.

24 CHAIRMAN:

25 And I also noticed that you focused on

1 --- a lot of your testimony on those who have serious  
2 mental illnesses and the challenges of providing  
3 services for those. Help me understand for Martha,  
4 for example, how was she initially assessed? How did  
5 she or family members or community know that she had  
6 an illness in the beginning?

7 MS. OSBORNE:

8 That was a challenge to us, in all  
9 honesty. I mean, she --- I mentioned really  
10 specifically that she had been involved with the  
11 mental health system in three different counties, and  
12 ended up here in Lackawanna County. It took us a  
13 little while to get our arms around exactly what her  
14 state hospitalization was, what those diagnoses were,  
15 for how long, at what age. It took a little while to  
16 get our arms around gathering that information so that  
17 we could say --- advocate for her rights in terms of  
18 --- all right, it's an older adult with a mental  
19 illness. She's had this full history of mental  
20 illness. Now because she's 64, the mental illness  
21 doesn't miraculously go away.

22 So it did take --- it was quite a  
23 challenge to gather that information because the  
24 hospital's discharge plan is pretty much, you got to  
25 get them out, we're not going to get paid for it.

1 Medicare pays very little. You know, she's in an  
2 institution where they wanted her out. The quickest  
3 way to get her out was place her in a nursing home.

4 CHAIRMAN:

5 Right.

6 MS. OSBORNE:

7 So it was quite a challenge to even get  
8 to that point of gathering that information. And it  
9 wasn't easy. There was a lot of roadblocks in the way  
10 and folks saying, I'm sorry, I can't give you that  
11 information. But yet if we as a county are being  
12 asked to petition for guardianship, rest assured we  
13 need every piece of information we can get so we're  
14 not violating that person's rights. And we realize  
15 that she has a quality of life that needs to be  
16 maintained so she gets the mental health treatment  
17 that she needs.

18 CHAIRMAN:

19 And those challenges to all the  
20 information that you would need to be able to help  
21 understand her --- or to advocate on her best behalf,  
22 was that rules or regulations or laws or policies that  
23 were state or were those internal to the institutions  
24 or those federal --- or were there a combination of  
25 all of them?

1                   MS. OSBORNE:

2                   The last one you hit the nail on the  
3 head. It was a combination of both. It was one,  
4 release of information from the state hospital. It  
5 was two, which county are you in? Here in Lackawanna  
6 they get you engaged in the Carbon/Monroe/Pike Mental  
7 Health/Mental Retardation Program. Are they going to  
8 talk to us and give us information, or is now the  
9 Lackawanna/Susquehanna MH/MR Office that has to  
10 intervene? So it was a lot of turf war issues, whose  
11 responsibility is it to intervene and who's going to  
12 ensure that this person gets access to the treatment  
13 that they needed.

14                   Compounding the issue is the assessment  
15 piece. Area Agencies on Aging are asked to do  
16 assessments as an agent for the Department of Public  
17 Welfare for any individual that needs access, medical  
18 assistance dollars for nursing home placement, or for  
19 a waiver program in order to defer  
20 institutionalization. That's a rule of ours. We were  
21 contacted only for the purposes of petitioning for  
22 guardianship services because we happened to be a  
23 county who provides that services, and we met those  
24 cases very carefully. Yet, if this individual was in  
25 --- was in Carbon County, Carbon County was providing

1 guardianship services. There wouldn't even have been  
2 a tool available to this individual for placement  
3 purposes.

4           So it was a combination of rules and  
5 regulations at all different levels that got us to the  
6 point to try to really break through all of that red  
7 tape and get the answers that we needed at the end.  
8 And I didn't include it in my testimony for the sake  
9 of brevity, but really, it was getting state folks  
10 involved to help break down barriers so that we got  
11 the information that we needed.

12           CHAIRMAN:

13           And do you see --- in the current changes  
14 that are taking place, do you see those barriers being  
15 taken down more systematically or not?

16           MS. OSBORNE:

17           Unfortunately, with the issues of folks  
18 within the aging system, I see them coming up almost  
19 anecdotally, case by case basis, as opposed to full  
20 transformation of the system. That's where my concern  
21 is, that through this Pennsylvania initiative of  
22 recovery and resiliency that is rightfully so based on  
23 the fact that we have children and young adults within  
24 the system, but I fear that older adults and their  
25 issues are only going to be addressed as case-by-case

1 basis that comes out on someone's radar screen. And  
2 if counties, such as in my case, aren't willing to  
3 press those buttons to effect that change, then folks  
4 like you aren't going to help push along our state  
5 leaders and secretaries to do this, that they'll get  
6 lost in the shuffle.

7 CHAIRMAN:

8 Sure. I want to recognize Representative  
9 Eddie Day Pashinski, who's now arrived for the  
10 hearing. Any other member? Representative Reichley?

11 REPRESENTATIVE REICHLLEY:

12 Thank you, Jake. Ms. Osborne, two  
13 different tracks of questions. I'll try to make this  
14 as brief as possible. First of all, you mentioned the  
15 variety of different specialized courts that had been  
16 promulgated here in Lackawanna County. And while  
17 there may be other folks out there, I don't know, from  
18 the judiciary, are you able to describe for me from  
19 Lehigh County any sort of resistance or difficulty you  
20 had in getting the bench to go along with things?

21 MS. OSBORNE:

22 I can describe our county as unique with  
23 the judiciary that we currently do have. All of our  
24 judges that are involved in our family court, as we  
25 referred to it, I think, truly were social workers

1 before they went on to become lawyers and judges. And  
2 I saw with a lot of admiration and respect for what  
3 they do.

4           So when I have the opportunity to talk to  
5 other counties about the specialty courts in  
6 Lackawanna County, I attribute that to a great  
7 understanding, tolerance, and collaboration of our  
8 human service system wrapping itself around our  
9 criminal justice system and vice-versa. We have an  
10 extremely active Criminal Justice Advisory Board,  
11 known as CJAB for short, an outstanding relationship  
12 with PCCD, Pennsylvania Commission on Crime and  
13 Delinquency. And those relationships have indeed  
14 paid great dividends to poise Lackawanna County to be  
15 in this position. I do know of the struggles of other  
16 counties to get the buy-in from the judiciary,  
17 unfortunately. We have not had that challenge before  
18 us, and we're grateful for it.

19           Our judges are truly partners at the  
20 table with Human Services across all of our services,  
21 Drug and Alcohol, Children and Youth, Aging. And  
22 Aging, I think, was left out of the mix until I was  
23 appointed acting director, so that opportunity, I  
24 think, opened more doors for the Aging system.

25           But to answer your question, we have not

1 had those struggles because of the folks that we have  
2 at the table, and I pray it remains that situation  
3 forever.

4 REPRESENTATIVE REICHLEY:

5 Do you know how many judges you have on  
6 the bench in Lackawanna?

7 MS. OSBORNE:

8 I believe there's eight.

9 REPRESENTATIVE REICHLEY:

10 Just eight?

11 MS. OSBORNE:

12 In the specialty court, Judge Harhut is  
13 our President Judge. Judge Barrasse, Judge Geroulo,  
14 Judge Corbett, Judge Munley are the other judges that  
15 really engage the most in the specialty court. And  
16 I'm sorry, Judge Mazzoni also is stepping up with  
17 regard to our mental health court.

18 REPRESENTATIVE RIECHLEY:

19 I'm sorry. Go ahead.

20 MS. OSBORNE:

21 So those judges really are players at the  
22 table with us in our planning and integrating not just  
23 our human services, but meshing our systems so that we  
24 can hopefully keep people out of jail, get them back  
25 on their feet and keep the community safe. It's a

1 delicate balancing act. It's certain individuals that  
2 embrace the concept that we feel that we need to  
3 support the best.

4 REPRESENTATIVE REICHLEY:

5 Let me just pick up on your last comment  
6 of a delicate balancing act and shift to another  
7 topic. It's likely --- and I'll speak for myself, but  
8 there are others in the Legislature that believe,  
9 we're going to face a significant budgetary problem  
10 next year. We're already \$281 million in the red as a  
11 fiscal basis, and we're projecting at least somewhere  
12 along the lines of a billion and a half in the red by  
13 the end of June. That probably means substantial cuts  
14 in funding from the state, and I'm curious as to what  
15 you can see as how that's going to impact programs  
16 that you are engaged in and if there are other  
17 options. Is there a way to promote behavioral health  
18 outpatient programs, medications, things like that to  
19 alleviate some of the concerns or situations you see  
20 already?

21 MS. OSBORNE:

22 Obviously, we share in your concern and  
23 are bracing for the worst and hoping for the best.  
24 With regard to the substantial cuts impacting the  
25 program, that is indeed real. Engaging in the

1 opportunity to draw down monies, federal funds that we  
2 can such as through the Money Follows the Person  
3 Initiative and moving people into waiver programs is  
4 obviously something that's occurring across the  
5 Commonwealth, and there's greater emphasis being put  
6 on that. As a county key individual, we certainly are  
7 stepping outside the box from where we currently have  
8 been, looking at our work. That just is business as  
9 usual. The tactics employed 20 years ago are no  
10 longer going to be employed today. And we need to be  
11 a catalyst in change with regard to even our provider  
12 network, that it just can't be money from the state to  
13 the county to the providers, and miraculously people  
14 are going to engage in the system. It's actually  
15 prioritizing our priorities. And it's being as  
16 creative as we can with going after other sources of  
17 funding which we, as a system, have never really done  
18 successfully before. We have shown some minor  
19 successes with regard to going after grants, grant  
20 opportunities that are available in order to support  
21 the services that we currently have in place. And  
22 it's transforming the system to encourage resiliency  
23 so that people embrace recovery and resiliency. And I  
24 think we need to support this to happen. But it  
25 doesn't happen overnight. The money certainly is part

1 of the process, but it is --- we are bracing for an  
2 enormous impact.

3           With my aging hat on, I can only say buy  
4 more lottery tickets. With the lottery fund, we  
5 continue to support older adults and the service that  
6 we provide them. And I know the lottery fund has been  
7 a hot topic of discussion in probably your  
8 conversations, I'm sure, as well as in the Senate, you  
9 know, with regards to the lottery funds usage and what  
10 gaps does it have to plug and the medical assistance  
11 system because of folks that need nursing home care  
12 versus those we desire to keep at home. Counties that  
13 have waiting lists versus counties that don't. The  
14 senior centers such as this one that just opened  
15 within the last three years, other senior centers in  
16 other counties closing because of the need to balance  
17 and rebalance our system and focus on those who are  
18 most vulnerable in our community, encouraging people  
19 to purchase long-term care insurance so that they  
20 don't rely on medical assistance. I wish I had a  
21 nickel for every call I got from a family saying, how  
22 do I hide my mom and dad's money so that I can get on  
23 medical assistance, and I'm like, you don't want to  
24 talk to me. That's what they save their money for.  
25 So it is a change of entitlement versus

1 responsibility. And unfortunately, the economy is  
2 really the way for us to embrace those changes.

3 REPRESENTATIVE REICHLEY:

4 Thank you.

5 REPRESENTATIVE SMITH:

6 Teresa, let me say thank you very much  
7 for taking your time and sharing your talents with us.  
8 Before I let you go, let me say thanks for all the  
9 representatives for being here today. Representative  
10 Wheatley, thank you for bringing your subcommittee  
11 hearing here to Dunmore. We appreciate it. And  
12 Representative Reichley, I appreciate it.

13 Communication from the state to the  
14 county level, how is that done, and do you think it's  
15 adequate? And if there's improvement needed, what's  
16 the best way to do it? Am I putting you on the hot  
17 seat?

18 MS. OSBORNE:

19 Are there any secretaries here?  
20 Communication. Obviously, communication, I think, can  
21 always be improved from my level to my staff, from the  
22 state secretaries to the local AAAs to the mental  
23 health, you know, MH/MR system across the  
24 Commonwealth. How is it done? It's done in a variety  
25 of ways. Within Human Services, we rely a lot on the

1 County Commissioners Association to share information  
2 with counties in terms of the key legislative  
3 initiatives, priorities with the House and with the  
4 Senate, and how that could potentially positively or  
5 adversely affect Human Services, especially with the  
6 budget and what to brace for, what to prepare for. So  
7 that's one source and a good source of information  
8 that we get.

9           When it comes to our individual  
10 departments, and since I chose to address seniors in  
11 particular, we do have the Department of Aging, which  
12 has changed in a dramatic fashion over the course of  
13 the last 18 months in terms of its scope; the services  
14 there are directly under the provision of the  
15 Secretary and now vacant Deputy Secretary position,  
16 the creation of the Office of Long-Term Living and its  
17 impact with its relationship with the Department of  
18 Public Welfare.

19           So for us in the aging network, it's been  
20 the time of transition in and of its own self where we  
21 use the aging program directors coming from the  
22 Secretary of Aging. We now get memorandums from the  
23 Office of Long-Term Living. And all of those folks  
24 are in it for the right reasons and are committed and  
25 dedicated to rebalancing and transforming and really

1 maximizing our resources. But sometimes communication  
2 is sporadic and sometimes you're not quite sure where  
3 it's coming from. And I'm not quite sure which  
4 secretaries are going to listen to this or watch this,  
5 so I'll stop there.

6           But it is difficult. I think it can  
7 always be enhanced, but it's not impossible, in order  
8 to make sure that we understand what the expectations  
9 are of the local programs in the county and which  
10 direction that we need to go. What's the vision of  
11 the Commonwealth? And when those things are shared,  
12 it's easier to get the buy-in and bring counties on  
13 board.

14           As I mentioned earlier, many of us are  
15 used to sticking our heels in and saying, well, 20  
16 years ago we didn't do it this way. Even ten years  
17 ago we didn't do it this way. And in some instances,  
18 five years ago we didn't do it this way. But you  
19 can't do that any longer. And you need to embrace  
20 where we're at, where we're going, realizing that  
21 there's a limited amount of funds, and how do we serve  
22 the most vulnerable people within our Commonwealth.

23           REPRESENTATIVE SMITH:

24           Thank you, Teresa. Jake, just if I could  
25 for a minute, we have today the great fortune of

1 having Judge Michael Barrasse here and Judge Vito  
2 Geroulo from the Lackawanna County Court. And Judge  
3 Geroulo, I believe he does a lot with the Family  
4 Court. Of course, Judge Barrasse does a lot with the  
5 Drug Treatment Court. And they are a direct  
6 reflection of the great bench that we have in  
7 Lackawanna County. They take a proactive approach.  
8 And I'm not sure if they want to make a comment, but  
9 if they do while we have Teresa here, if you want to  
10 come forward and say a couple words and share your  
11 thoughts with us, feel free to do that.

12 MS. OSBORNE:

13 Were they here when I said nice things  
14 about them?

15 JUDGE BARRASSE:

16 I missed that part.

17 MS. OSBORNE:

18 It's on tape.

19 JUDGE BARRASSE:

20 Good afternoon, everyone. My name is  
21 Mike Barrasse. I'm a judge in the Lackawanna County  
22 Court of Common Pleas. The only thing I really would  
23 like to point out is that both myself and Judge  
24 Geroulo do the treatment courts, which include Drug  
25 Court and Mental Health Court, Family Dependency court

1 and DUI Court. We also participate in providing  
2 funding from Secretary Beard from both the RIP and IP  
3 programs.

4           If more is not done --- we recognize the  
5 shortfall that you're talking about with regard to the  
6 budget. As a matter of fact, just before now, we had  
7 our treatment court meetings, and afterwards, we  
8 talked about our concerns next year for funding, and  
9 we have grants drying up, federal government, state  
10 government. One of the things that we do realize,  
11 though, is that one of the budgets that's always  
12 increasing is the Department of Corrections. And the  
13 reality is your mental health care and substance abuse  
14 treatment monies are not provided substantially and  
15 increase substantially. That the only thing that's  
16 going to really increase substantially is your  
17 population in the Department of Corrections, because  
18 the reality is we've become an imperium for people  
19 that suffer from mental health and from substance  
20 abuse that end up in the criminal justice system and  
21 end up in our county prisons. And because our county  
22 prison can't give them services that are necessary,  
23 they end up in the state correctional. You know how  
24 much longer they stay in state correctional because  
25 they have a mental illness, and therefore, are not

1 released and don't have the proper community care when  
2 they're released.

3           So we feel like this is really a priority  
4 item in regard to reducing crime, as much as it is a  
5 humane way in which we should treat our fellow  
6 citizens. And we really believe that if we don't  
7 address this up front services, it's going to end up  
8 at the back end with the criminal justice system.

9           REPRESENTATIVE MUNDY:

10           Thank you, Judge Barrasse, for being  
11 here. And Teresa, thank you so much. You do a great  
12 job in Lackawanna County. We need to clone you and  
13 transport you all over the Commonwealth.

14           Judge Barrasse, could you just describe  
15 for me --- I'm familiar with the concept of a drug  
16 treatment --- well, let's --- let's focus on Mental  
17 Health Treatment Court. Just can you explain to me  
18 how that works?

19           JUDGE BARRASSE:

20           There's various different doors in which  
21 a person could come in. For some people, it might be  
22 a diversion. For other people, it may be in the way  
23 in which they are handled once they get into the  
24 criminal justice system. What it would include is the  
25 multidisciplinary approach where every week, myself

1 and Judge Geroulo sit with the counselors from mental  
2 health, your community resources, whether it's  
3 Scranton Counseling or Tri-County. We also meet with  
4 different housing alternatives we have, whether that  
5 be Harbor House or Step by Step, another place in  
6 which the person is a resident. We also have a  
7 probation officer there. We'll also have somebody  
8 from our substance abuse treatment centers there. We  
9 will talk about the individual, how they progressed  
10 that week, did they make their meetings, how was their  
11 sessions.

12 REPRESENTATIVE MUNDY:

13 So these are mostly outpatient people?

14 JUDGE BARRASSE:

15 Correct.

16 REPRESENTATIVE MUNDY:

17 They're not in prison and getting these  
18 services?

19 JUDGE BARRASSE:

20 Well, what we try to do --- the way in  
21 which the court started was we looked at the people  
22 that were in the jail who don't belong in prison. The  
23 only reason they're in prison is because they're  
24 suffering from a mental illness. The hardest part  
25 for the individuals that are in the prison is not in

1 one of our programs, it is they literally burned the  
2 bridges back into the community. They don't have a  
3 residence to live at. The family can't take them for  
4 various reasons. A lot of the placement centers won't  
5 take them. So the treatment court, the Mental Health  
6 Court was meant to be a bridge to put them back into  
7 society and make sure they're hooked up with services,  
8 do they have their medications, are they taking their  
9 medications, are they going to their counselor  
10 meetings, are they doing everything they need to do,  
11 are they removed from a toxic situation, are they  
12 getting tools they need to survive on a daily basis.  
13 We're very fortunate. We have, for example, a NAMI  
14 representative at all of our meetings. We have  
15 individuals who come in that want to help out.

16 REPRESENTATIVE MUNDY:

17 It sounds like a really good idea. Who  
18 pays for, for example, the medications?

19 JUDGE BARRASSE:

20 The medications are --- those that are on  
21 MA obviously get funded through there. We received a  
22 small amount of monies last year to utilize, if we  
23 needed, on stopgap measure. But really it's a matter  
24 of hooking them up with their medications and making  
25 sure the person is getting adequate care that they

1 need. Quite frankly, sometimes there's long waiting  
2 lists in regard to our outpatient. It's not adequate  
3 in regard to the person's need once they get out of  
4 that prison. It might be a couple weeks away. So we  
5 need to bring that a lot closer. Often we don't have  
6 parallel treatment in regard to the individual that  
7 has a co-occurring mental health and substance abuse.  
8 And as you know, more than 50 percent of the  
9 individuals have that. So our programs are trying to  
10 bring those two styles together to say we need to  
11 treat this individual holistically as one team, not as  
12 separate individuals.

13 REPRESENTATIVE MUNDY:

14 Are you finding any areas of state law  
15 that are making it more difficult to operate this type  
16 of court for any specific type of individual?

17 JUDGE BARRASSE:

18 One of the biggest problems that we're  
19 having right now --- can I say it's a state law, no.  
20 But we are concerned about the state hospitals, what  
21 concern the closing of those beds are. What's  
22 happening for forensic evaluations, and our inability  
23 to get people in at different times? We have to wait  
24 --- there are cases --- last time we had a person in  
25 Lackawanna County Prison over a month and we can't get

1 them down to Norristown until almost November 25th for  
2 timely evaluation. That person is being held in a  
3 prison just because they're mentally ill. They're not  
4 in there for any other reason. They haven't committed  
5 a crime, but we have no other place to put this  
6 individual at this time. So if anything, sometimes  
7 the red tape of us being able to get a bed to transfer  
8 an individual and to get back an adequate assessment.

9           We have resources within our own  
10 community that I believe we should have greater access  
11 to, that being Clarks Summit. We have also --- so far  
12 away from some other resources that we feel that we  
13 should be able to tap into better. And obviously, the  
14 community resources have to be better funded and more  
15 realistically available for our people.

16           REPRESENTATIVE MUNDY:

17           I guess what I was thinking about when I  
18 asked that question was the notion of mandatory  
19 minimums for certain crimes and whether that is a  
20 barrier in any way.

21           JUDGE BARRASSE:

22           It is a barrier, quite frankly. I'd be a  
23 hypocrite to say that back in my days of being a DA, I  
24 was not a person that looked in favor upon  
25 mandatories. The reality now that I see ---

1 especially even in regard to DUIs, I find if there's  
2 going to be one explosion in the state prison, it's  
3 going to be the DUI law with the mandatory one year,  
4 the fact they want it to be in prison and not in an  
5 outside ---. Many of these people suffer from various  
6 mental health illnesses, and they will do well in an  
7 outpatient setting. They would be doing well if we're  
8 able to restrict them to a house arrest with  
9 monitoring.

10 In regard to concern, obviously, the DA  
11 Association, last week we meet with the Supreme Court  
12 members in Philadelphia to see what could be done,  
13 looking at some of the mandatorys that are out there  
14 and whether or not they can be changed, because they  
15 do hurt our ability as a local judge to say that you  
16 won't be housed in a prison for that year, but rather  
17 you'll be placed in Step by Step or Harbor House or  
18 another place that you can be monitored and you can  
19 still get your treatment during that time period.

20 REPRESENTATIVE MUNDY:

21 Interesting how the DAs take a different  
22 approach to mandatory minimums than the judges who  
23 give the sentences.

24 JUDGE BARRASSE:

25 We also have different rules.

1                   REPRESENTATIVE MUNDY:

2                   Right, right. Well, thank you.

3                   JUDGE BARRASSE:

4                   Thank you.

5                   REPRESENTATIVE MUNDY:

6                   Your court system sounds very  
7 progressive.

8                   CHAIRMAN:

9                   Thank you. And I wanted to thank two  
10 other members who have come to the hearing,  
11 Representative John Wozniak and Representative Frank  
12 Shimkus. They both have joined us at the hearing.  
13 Thank you, Ms. Osborne and Judge, for your  
14 presentation. Next I would like to call up Kathleen  
15 Wallace, policy director for the Advocacy Alliance in  
16 Scranton.

17                   MS. WALLACE:

18                   Thank you.

19                   CHAIRMAN:

20                   Good afternoon.

21                   MS. WALLACE:

22                   Good afternoon. My name is Kathy  
23 Wallace, and I'm the director of advocacy and  
24 community mental health services with the Advocacy  
25 Alliance. The Advocacy Alliance is a nonprofit

1 corporation founded over 50 years ago, and is now  
2 providing services in over 32 counties in Northeastern  
3 and Southcentral Pennsylvania, Poconos and Lehigh  
4 Valley. Our mission is to promote mental well-being,  
5 support recovery for adults who have a mental illness,  
6 resiliency in children and adolescents who have  
7 emotional disorders, and everyday lives for persons  
8 who have mental retardation and other developmental  
9 disabilities and provide to them advocacy and  
10 culturally competent services. My remarks today will  
11 refer to the Lackawanna and Susquehanna Counties only,  
12 and it will refer to the testimony on youth with a  
13 mental illness and access to services for children.

14           I would like to offer the following,  
15 starting with the strength of our area. Strength of  
16 the children's system in Lackawanna and Susquehanna  
17 Counties is many. The counties have a strong provider  
18 network which offers families choice in the services  
19 that they receive for their child who has an emotional  
20 or behavioral health disorder. Our county office,  
21 MH/MR office, is not a very large office, so therefore  
22 --- thereby maximizes the available dollars for  
23 supports and services to both adults and children and  
24 their families.

25           The Lackawanna-Susquehanna Counties

1 Mental Health/Mental Retardation Program has funded a  
2 Child and Family Peer Advocacy Program for the last  
3 ten years in Lackawanna-Susquehanna, and previous to  
4 their separation, in Wayne County. This program  
5 utilizes family members of children who have a mental  
6 illness, most often parents, who are paid for all  
7 their time and paid to attend trainings, both in  
8 agency trainings and statewide conferences. They're  
9 supported and supervised by a Master's-level  
10 clinician. Parent Peer Advocates offer individuals  
11 and systems advocacy, information, support, training  
12 for families, older adolescents and child system  
13 provider staff as well as for school personnel. The  
14 Family Peer Advocacy Program is a paid, not a  
15 volunteer program, and this is the only area that we  
16 know of that financially supports the Parent Advocate  
17 Program.

18                   Our county also has a Children and  
19 Adolescent Service Systems Program, CASSP, Committee  
20 supported through the MH/MR Program that meets once a  
21 month to identify training needs, challenges and gaps  
22 in services. The County MH/MR Program, in turn,  
23 facilitates identified trainings, many through our  
24 agency, the Advocacy Alliance, that are open to not  
25 only child serving systems and providers, but also to

1 families. This Committee reports directly to the  
2 Behavioral Health Committee and ultimately to the  
3 Board at the county level.

4           The Advocacy Alliance has really  
5 acknowledged an increased collaboration between child  
6 serving systems in Lackawanna County and for --- we  
7 see more reaching out by Children and Youth Services  
8 and Juvenile Justice Systems for a child who has an  
9 emotional/behavioral disorder or sometimes for a  
10 parent with a mental health disability. We see child  
11 systems reaching out for our mental health advocacy  
12 for assistance and we see more parents and guardians,  
13 grandparents being referred by these systems for our  
14 advocacy to help planning for their child who has a  
15 mental illness.

16           Now on to the concerns. Our major  
17 concern is the high staff turnover and low retention.  
18 Families as well as children's mental health systems  
19 throughout our areas as documented in our records from  
20 our Child and Family Advocacy calls and meetings show  
21 that because of a high turnover of staff in all  
22 children's mental health agencies in Pennsylvania as  
23 well as in the Northeast, there exists a limited pool  
24 of experienced, trained staff that are asked to deal  
25 with the complex children's mental health system as

1 well as many times, other children serving systems who  
2 also have new staff, Children and Youth Protective  
3 Services, Juvenile Justice, and most of all, a very  
4 challenging education system that does not work well  
5 with children with disabilities.

6           Please consider the following. Families  
7 as well as other child serving systems are asked to  
8 work with therapists, case managers and other mental  
9 health staff that are continually changing and often  
10 inexperienced. Very often families report that the  
11 system is not a resource to them. In some situations,  
12 families drop out of services because they feel they  
13 just can't keep breaking in new staff. Because of  
14 lack of trained staff, some children are not receiving  
15 comprehensive treatment planning, often resulting in  
16 crisis and/or referrals to more restrictive and higher  
17 costing services.

18           Children with a diagnosis of Asperger's  
19 Syndrome or higher-functioning autism do not have  
20 appropriate partial hospitalization or residential  
21 treatment services that are appropriate to their  
22 diagnosis. And children flounder in this level of  
23 chaos of existing residential and partial  
24 hospitalization programs. Partial hospitalization  
25 programs in the Northeast are oftentimes overused and

1 have long waiting lists.

2           Recommendation for residential treatment  
3 facilities, we feel, are made too easily without  
4 appropriate planning for that level of care. There is  
5 no criteria that needs to be met before recommendation  
6 for residential treatment facility is made, although  
7 there is medical necessity that has to be met prior to  
8 the service approved. Unnecessary referrals cause  
9 families additional stress and take time away from the  
10 system. Staff at residential treatment facilities is  
11 also new staff. And RTFs also have a very high  
12 turnover.

13           Families are often not told their rights  
14 or given all their choices, because new staff do not  
15 know the children's mental health system. Our  
16 Consumer and Family Satisfaction Team surveys at the  
17 Advocacy Alliance for the past two years show that  
18 approximately 80 percent of families have never heard  
19 of the Children and Adolescent Service Systems  
20 Program, CASSP. This is presently being addressed by  
21 the Northeast Behavioral Health Care Consortium, which  
22 is the Lackawanna, Susquehanna, Luzerne, Wyoming  
23 Counties health choice oversight company.

24           Because staff is difficult to keep, many  
25 providers do not work well with children who are

1 challenging. Families who have challenging children  
2 are often told by the children's system providers to  
3 call Children and Youth or Juvenile Justice for help.  
4 On paper, Pennsylvania has a rich continuum of  
5 children's services, but in reality, staff recruitment  
6 and retention issues provide challenges to deliver  
7 appropriate services and supports to children and  
8 their families.

9           Transition-age youth. There is a need  
10 for services to help transitional-age youth when they  
11 prepare to leave the child system and go into the  
12 adult mental health system. There's a gap of  
13 knowledge between a child case manager and an adult  
14 case manager, and with the high turnover of staff,  
15 it's very, very difficult for 18 to 21-year-olds and  
16 their families to receive information on what is  
17 available for them. We also need housing, as young  
18 adults should not be placed in community group homes  
19 or personal care homes with older adults.

20           School placement for children with a  
21 mental illness. We have a long history of  
22 documentation of public schools not having adequate  
23 placement for children with emotional and behavioral  
24 disorders. The Lackawanna CASSP Committee has  
25 identified for the past two years this as our major

1 concern. Recently, our county MH/MR Program has  
2 approved the hiring of an educational advocate to work  
3 at the Advocacy Alliance for children who are  
4 identified at risk of losing their school placement or  
5 are refused a school placement.

6           We are seeing an increase in homebound  
7 prescriptions from psychiatrists because an  
8 appropriate educational plan is not available to  
9 children with a mental illness. The Advocacy Alliance  
10 Child and Family Advocates document that schools are  
11 increasingly referring children to partial  
12 hospitalization programs for school placements and not  
13 accepting the children back from their --- to their  
14 schools from partial placement in a timely manner.

15           We are seeing families threatened by some  
16 school systems with a referral to Children and Youth  
17 Protective Services if the family does not want their  
18 child to go to a partial hospitalization program.  
19 Again, because of medical necessity, if it's not  
20 proven, a school cannot make a referral to a partial  
21 hospitalization program, but families don't know that.  
22 So a child will not be accepted at the partial  
23 hospitalization program, but the unnecessary referrals  
24 cause families additional stress and take time away  
25 from the mental health and education system.

1           Some parents are at risk of losing their  
2 jobs because their child is frequently sent home from  
3 school, does not have an appropriate school placement,  
4 or has taken the school or therapist's advice of  
5 homebound instruction. Families struggle to meet  
6 employment demands while a child is on homebound  
7 instruction. Some children who are in foster care are  
8 moved frequently because they do not have a school  
9 placement and foster families cannot miss time from  
10 their own jobs. This lack of school placements  
11 usually result in a crisis for the child and a lost  
12 foster placement.

13           We would recommend increasing salaries  
14 for direct care staff, college loan forgiveness  
15 programs and mental health advocacy services be made  
16 available to families throughout Pennsylvania to help  
17 them understand the complex children's mental health  
18 and educational systems. We would recommend that  
19 partial hospitalization programs be time limited and  
20 that residential treatment services be monitored by a  
21 county level committee expressly for that purpose.  
22 Thank you.

23           CHAIRMAN:

24           Thank you. And actually, I'm going to  
25 take a step back and apparently we're going to have an

1 advocacy panel. So I'm going to call a couple more  
2 folks up. Before we ask any questions, we're going to  
3 hear from all of those individuals. So Wendy  
4 Luckenbill --- Madam, you can stay --- child policy  
5 coordinator with the Mental Health Association in  
6 Pennsylvania. Also, and I apologize if I tear this  
7 name up, but Marie Onukiavage.

8 MS. ONUKIAVAGE:

9 Onukiavage (corrects pronunciation).

10 CHAIRMAN:

11 Onukiavage, who's the executive director  
12 for Scranton/State Board member.

13 MS. LUCKENBILL:

14 Should I come up now?

15 CHAIRMAN:

16 Yes. National Association of Mental  
17 Illness. And Heather Smith, who is the director of  
18 development of Active Minds on Campus in Washington,  
19 D.C. So Wendy, we can pick up with you.

20 MS. LUCKENBILL:

21 Thank you, Jake and other legislators.  
22 Thank you very much for convening this meeting. I  
23 also want to thank my co-panelists, because I'm  
24 familiar with all their work.

25 First of all, I want to say something

1 about Heather. Her organization has really changed  
2 the face of campus mental health for students on  
3 colleges. We all know what happened in Virginia Tech,  
4 and we know how important it is for kids to get the  
5 information that they need. And having raised two  
6 young people with mental illness who went on to  
7 college campuses and found the kind of, you know,  
8 struggle that we've already heard about this morning  
9 and this afternoon amplified on the college campus,  
10 I'm just so happy to partner with Active Minds, who  
11 provides technical assistance. It's a wonderful  
12 organization.

13           Kathy's group is an affiliate of the  
14 state organization, and we do a lot of work with them  
15 to provide really important work for our state.

16           I wanted to frame an issue which I  
17 believe is mental health and youth. Youth aged 14 to  
18 21 are perched precariously between the adult and  
19 child mental health systems in Pennsylvania and  
20 nationally. They are served by a multiplicity of  
21 often poorly coordinated and configured services and  
22 systems. And their families often find themselves in  
23 constant conflict with systems designed more for the  
24 system's convenience and operated from an outdated  
25 vantage point developed before the significant

1 research conducted during the last two decades on what  
2 promotes mental health in youth, children, and  
3 families, and what is effective when that mental  
4 health is compromised. Tossed from system to system  
5 and more restrictive and punitive services as less  
6 intensive services fail, youth are medicated and  
7 undereducated and too frequently leave for the adult  
8 world with no clear handle on the tasks they were  
9 supposed to master to be able to navigate the world on  
10 their own.

11                   First, let me introduce myself and my  
12 role in this landscape. My name is Wendy Luckenbill  
13 and I am the child policy coordinator for the Mental  
14 Health Association in Pennsylvania, which is the state  
15 affiliate of Mental Health America, formerly the  
16 Mental Health Association in America. The Mental  
17 Health Association in Pennsylvania is a membership  
18 organization which represents our 17 local affiliates  
19 who in turn represent most of Pennsylvania, including  
20 all five major geographic areas and every mid-size and  
21 large urban center in the Commonwealth. At the state  
22 level, we work promoting mental health for children,  
23 youth and adults through advocacy, education and  
24 public policy.

25                   I come to you today to speak from the

1 family and youth perspective on the state of current  
2 mental health services, including prevention and  
3 general wellness services. Each year for the last two  
4 decades, I have worked with families and their  
5 children in order to access needed services and  
6 supports. Additionally, I have partnered with them to  
7 develop and oversee public policies and programs which  
8 will be responsive to their needs.

9           A clear takeaway from my work is that  
10 where families and their children are receiving  
11 earlier and evidenced based services, there are  
12 dramatic and long-lasting benefits. However, as the  
13 Pennsylvania Legislature's own report found in 2006,  
14 children and their families often do not find those  
15 services due to the complexity of their configuration  
16 and delivery. I will address this report later in my  
17 testimony. The good news is that we know how to  
18 promote and care for children and youth's mental  
19 health. Additionally, in Pennsylvania, we have a  
20 fiscal structure that supports public mental health  
21 services, although those services traditionally focus  
22 primarily on acute need rather than on the prevention  
23 end.

24           The challenge becomes how to mobilize  
25 political will and engage the community in the work of

1 bringing to scale evidence-based practices for  
2 children, youth and their families, and  
3 disincentivizing outdated services which are, at best,  
4 ineffective, and at worst, do harm. A discussion of  
5 such an effort begins with a recommendation from the  
6 Pennsylvania Legislative Budget and Finance  
7 Committee's report, which I'm going to cite more fully  
8 later on. This report found that we needed to develop  
9 a comprehensive plan which would provide for a  
10 continuum of services for children, youth and their  
11 families and would be accessible and provide the most  
12 effective services in the least intrusive, least  
13 stigmatizing and least restrictive manner.

14           Such a plan would most certainly identify  
15 services like psychiatric residential treatment as a  
16 response which is not effective and which isolates and  
17 developmentally impedes youth with acute mental health  
18 needs. In contrast, there is a body of interventions  
19 that are evidence-based and focus on healing and  
20 growing those development competencies that children  
21 and youth need to be productive, contributing members  
22 of society. These services are less restrictive and  
23 markedly safer and more effective for the child, the  
24 family and the general community. These community-  
25 based services ironically provide a much higher level

1 of clinical care than what is available in psychiatric  
2 residential facilities, or PRTFs.

3           Pennsylvania recently mandated national  
4 accreditation for all PRTFs, but accreditation  
5 standards still allow these costly placements to  
6 provide services primarily by high school and Bachelor  
7 level staff, often with no actual mental health  
8 training beyond on-the-job experience and employee  
9 mini-courses. This differs significantly from  
10 community-based, evidence-based services, where  
11 Master's or higher level mental health clinicians  
12 provide intensive, often daily care. While these  
13 services can be as costly as residential provided  
14 care, when they are provided with fidelity to the  
15 research model, they are significantly more effective,  
16 resulting in less utilization of service overall and  
17 better outcomes for the youth.

18           Let me pause to tell you two brief  
19 stories. Both youth were residents of Pennsylvania  
20 publicly funded psychiatric residential facilities. I  
21 saw both --- I helped both these youngsters this  
22 summer.

23           The first was a 16-year-old who had been  
24 in the facility for eight months and was due for  
25 discharge. His mother called MHPA seeking

1 assistance. He had been placed in the facility  
2 because he suffers from serious depression and would  
3 not go to school. His discharge was being postponed  
4 because although he was meeting most of his treatment  
5 goals and was a model resident, he was still not  
6 meeting his educational goals. In a meeting with his  
7 parents and therapist, it was mentioned that he had  
8 significant neurological problems that made school  
9 work difficult, if not impossible, for him, especially  
10 without major accommodations and interventions still  
11 not being provided. After years of not receiving this  
12 support, he was, in fact, I think, responding normally  
13 to unreasonable demands. It is probable that early  
14 diagnosis and response to this youth's needs from  
15 education and mental health systems when he first had  
16 trouble in elementary school would have prevented the  
17 full court press that he now found himself in. That  
18 is, he was committed by education, mental health,  
19 child welfare and juvenile justice systems to a  
20 residential facility because of the truancy charges  
21 his now uninvolved home school district had pressed on  
22 him and consuming the high end, highest cost services  
23 offered by the mental health system.

24                   The second youth I saw on an advocacy  
25 visit to a Pennsylvania residential facility. The

1 youth was 20 years old. He was sitting on the floor  
2 surrounded by comic books. The staff explained that  
3 he had graduated from their on-site school and they  
4 did not have a day program for him, so they had  
5 assigned him to the janitor so he would get some job  
6 skills. That was the extent of his vocational  
7 training and support. The staff said they thought it  
8 was an inadequate solution and he needed much more,  
9 but that was all they could figure out. This staff  
10 was the unit supervisor and had a law degree. On my  
11 questioning, she admitted she had never heard of the  
12 Office of Vocational Rehabilitation, which provides  
13 services to transition-age youth, including operating  
14 a residential job training facility, Hiram G. Andrews  
15 Center, where the youth could have continued to work  
16 on some mental health needs in a coordinated program  
17 that supported his acquisition of needed life  
18 competencies. Certainly, the janitorial staff does  
19 not have the training or skills to be preparing this  
20 young man for employment, let alone the complexities  
21 of an independent adult life coping with an ongoing  
22 disability.

23                   There was no discharge plan in place.  
24 And the assumption was that he would live in this  
25 facility until he aged out at 21, being dropped

1 unprepared into adult life and an adult disability  
2 system that was far different from the bleak, but  
3 totally structured existence he lived in for the past  
4 five years. Sadly, the youth told me about how hard  
5 it was to live in this place, with nothing to do, and  
6 the fear of his peers losing it constantly, putting  
7 him in a constant state of fear and vigilance.

8           I want to now cite two reports, the one  
9 that I've included in my testimony and the other which  
10 you'll have access to because it's your report. From  
11 the Pennsylvania Commission on Crime and Delinquency.  
12 The Pennsylvania Commission on Crime and Delinquency  
13 released a report in the spring of 2007 named The  
14 Economic Return on PCCD's Investment in Research-Based  
15 Programs: a Cost-Benefit Assessment of Delinquency  
16 Prevention in Pennsylvania. And I'm sure you'll take  
17 a minute to look through that booklet, but on page  
18 five there's a really handy chart that shows the kind  
19 of cost savings that I'm supporting. This research  
20 focuses in great part on providing mental health and  
21 prevention interventions to youth and diverting them  
22 from the traditional responses which are supposed to  
23 change behaviors, but which, in fact, were designed  
24 based on hunches and anecdotal, at best, evidence.

25           In the report summary, its authors make

1 the following assertion. Recently, economics and  
2 policy researchers have begun to conduct cost benefit  
3 analysis of prevention and intervention efforts to  
4 determine whether to the potential benefits of a  
5 variety of strategies justify the funds necessary to  
6 implement them. In this report, we examine the return  
7 on investment for seven research-based programs that  
8 are supported by PCCD and in widespread use throughout  
9 Pennsylvania.

10                   Using conservative and widely accepted  
11 methodology, we determine that these programs not only  
12 pay for themselves, but also represent a potential  
13 \$317 million return to the Commonwealth in terms of  
14 reduced corrections cost, welfare and social services  
15 burden, drug and mental health treatment and increased  
16 employment and tax revenue. The programs described in  
17 this report produce returns of between \$1 to \$25 per  
18 dollar invested, can generate cost saving as great as  
19 \$130 million for a single program.

20                   And from the Pennsylvania Legislative  
21 Budget and Finance Committee. In 2006, the  
22 Pennsylvania Legislative Budget and Finance Committee  
23 released the findings and recommendations of a year-  
24 long study of the Pennsylvania mental health service  
25 systems for children and youth. The report, titled

1 Pennsylvania's Mental Health System for Children and  
2 Youth, was made through extensive interviews with  
3 system stakeholders including families, providers and  
4 state government administrators. The report is  
5 available online and gives guidance how to find it.

6           Your report identified gaps, including  
7 services are not well integrated, outcome data is  
8 lacking, there's not respite services, there's not  
9 adequate training. All the kind of things that you've  
10 already heard today, it hits on the nail. It's  
11 actually a wonderful report and it's very useful and  
12 it's not outdated at all. Recommendations also  
13 include developing a strategic plan, encouraging  
14 evidence-based services and amending the Juvenile Act,  
15 many of which we've now done.

16           There's a national charge and a state  
17 mission. The national charge is the Surgeon Generals'  
18 report and the President's New Freedom Commission is  
19 that there's a clear charge and mandate to transform  
20 what the Commission found to be a broken mental health  
21 system, both public and private, for citizens of this  
22 county. At the national level, the US Substance Abuse  
23 and Mental Health Service System Administrative,  
24 SAMSHA, has committed to support states in  
25 transforming their behavioral health systems. For

1 children, SAMSHA has provided that transformation  
2 impetus through a system of care approach, based on  
3 over 20 years of community research grants, many of  
4 which Pennsylvania has hosted. And I would note,  
5 Jake, that your county has hosted most of them as it  
6 provided a national model and leadership and vision  
7 that's allowed us to see what can happen when we do it  
8 right. Allegheny has just been sensational.  
9 Currently, we have system of care grants in Allegheny  
10 County and also Beaver County and folks are working  
11 very hard to do things right in those counties.

12                   Let me just tell you a little bit about  
13 system of care because it's really important to  
14 understand that children do not fit into one system  
15 and silo. A system of care is a coordinated network  
16 of community-based services and supports that are  
17 organized to meet the challenges of children and youth  
18 with serious mental health needs and their families.  
19 Families and youth work in partnership with public and  
20 private organizations to design mental health services  
21 and supports that are effective, that build on the  
22 strengths of individuals, and that address each  
23 person's cultural and linguistic needs. A system of  
24 care helps children, youth and families function  
25 better at home, in school, in the community and

1 throughout life.

2           Let me tell you about some things we were  
3 doing in the state since that 2006 report.  
4 Pennsylvania's Office of the Mental Health and  
5 Substance Abuse Services has been responding to both  
6 the national call to action, the state report and  
7 firsthand experiences of children and families'  
8 frustrations with inadequate behavioral health  
9 services through a concerted effort to transform them.  
10 This actually began in 2002, when we reinstated the  
11 Bureau --- the Children's Bureau within OMHSAS. So we  
12 didn't have that for eight years, and the progress  
13 within the system really languished. So we really  
14 need to keep that. The Children's Bureau director and  
15 staff have partnered with stakeholders to institute  
16 lasting changes, including the creation of Youth and  
17 Family Institute to reform wraparound services. And  
18 if you folks have been hearing about TSS or  
19 therapeutic staff support, we are working to really  
20 change the way that's going to be implemented.

21           These changes are responsive not only to  
22 the national mandate and stakeholders, but do, in  
23 effect, respond to the many recommendations of the  
24 LBFC report. OMHSAS annually creates priorities and  
25 plans now for transformation. OMHSAS recently

1 implemented an evidenced-based practice center process  
2 which is critical for this kind of work. They have  
3 implemented a monitoring system to catch payment  
4 fraud. And through the MacArthur Foundation's  
5 Pennsylvania Models for Change Initiative, which  
6 focuses on juvenile justice but has a mental health  
7 juvenile justice targeted area of improvement, OMHSAS  
8 and MHA are key leaders in that. We are working on  
9 amending the Juvenile Act, and actually I just got an  
10 e-mail today that the Legislature passed it and we're  
11 waiting for Governor Rendell's signature on that,  
12 which will address issues of confidentiality and self-  
13 incrimination. We want kids to get a mental health  
14 assessment immediately on their first contact with  
15 juvenile justice and try to put appropriate services  
16 in place and hopefully divert them from the wrong kind  
17 of care. Much more work is needed, however, to  
18 resolve the gaps that the report, the Legislative  
19 Budget and Finance Committee report so aptly  
20 spotlighted.

21                   Let me finish addressing two more areas.  
22   Continuing the commitment to transformation for  
23 children --- for Pennsylvania's children, youth and  
24 their families. The Mental Health Association works  
25 with a network of local family advocates. I just want

1 to clarify something that Kathy said. Kathy said  
2 Lackawanna County has the only family peer advocacy  
3 program in the state, which is correct. It's a very  
4 specialized approach that's based on some really tight  
5 standards and oversight. However, there's 30 counties  
6 that pay for family peer advocacy to support families  
7 in negotiating this more as of systems and services.

8           Additionally, we work with that network  
9 of local family advocates, both mental health  
10 affiliates, MHA affiliates but also other volunteer  
11 and paid family advocates across the state. These  
12 advocates provide vitally needed local leadership in  
13 systems policy and reform. They also provide vitally-  
14 needed guidance to families and their youth on being  
15 effective self advocates and consumers. By  
16 galvanizing community buy-in and support for effective  
17 systems, they are able to ensure the frontline changes  
18 that cannot be dictated from afar by the state and  
19 national government. MHAPA supports these frontline  
20 stakeholders by providing essential information  
21 through the monthly online newsletter, Pennsylvania  
22 Children's News, which I gave you a flier on, and  
23 represents the family and advocacy voice across the  
24 child serving systems in Harrisburg.

25           There is stakeholder consensus on one

1 central point. We must, in Pennsylvania, have a  
2 public health approach to children's mental health.  
3 To accomplish this, Pennsylvania must have a  
4 coordinated response based on evidence-based practice,  
5 which responds early and effectively to children's  
6 needs. All children have mental health needs, just as  
7 all children have physical health needs. If we can  
8 meet those mental health needs early and  
9 appropriately, we can avoid many of the mental  
10 illnesses that we hear about on the other end.

11           There is finally a nationally recognized  
12 approach that can address this public health model and  
13 it's going to address some of the educational problems  
14 that Kathy talked about. The Mental Health  
15 Association in Pennsylvania has joined with other  
16 leading state advocacy groups, as well as the  
17 Pennsylvania Departments of Education and Public  
18 Welfare, to advance a universal approach to children's  
19 mental health resiliency and wellness. Many other  
20 states have adopted this approach, some by embedding  
21 the reform in legislation. This approach is called  
22 School-Wide Positive Behavioral Supports and  
23 Interventions. It is housed within the school system  
24 because that is where our children live. It is merged  
25 with the No Child Left Behind Act, an academic

1 standards reform already in place in our schools.  
2 School-Wide Positive Behavioral Interventions and  
3 Supports is an evidence-based practice which  
4 demonstrates that by addressing the social and  
5 emotional needs of students, there is significant  
6 improvement in academic performance, school climate  
7 and reduction in disciplinary problems. Rather than a  
8 program of services, however, School-Wide Positive  
9 Behavioral Interventions and Supports is a framework  
10 for effectively organizing the current services  
11 provided in the schools and training staff in  
12 approaches which promote positive outcomes and  
13 decrease negative ones. From prevention to diversion  
14 from high end services including Juvenile Justice  
15 placements, School-Wide Positive Behavioral  
16 Interventions and Supports has revolutionized the way  
17 we support and intervene with children.

18                   And you'll read more about this in a plan  
19 that we developed specifically for the Legislature.  
20 We've given it out already. I'm not sure if it has  
21 come across your desk, but I provided a web link. And  
22 what I am asking, what we are asking you is that you  
23 support this implementation, because it's really going  
24 to change the way that we catch kids and support them,  
25 and also benefit the kids in terms of their academic

1 improvement. It works for suburban schools,  
2 challenged urban schools, very rural under-resourced  
3 schools.

4 I'm not going to read this last page, but  
5 this is an excerpt from my most recent newsletter, and  
6 we have an article function called Speak Out. A  
7 father wrote to me about his son being in an adult  
8 prison because his son's psychiatrist told him he  
9 didn't have to take medication anymore. I also  
10 contacted the youth and asked him to respond to the  
11 issue of medication, and he writes very eloquently, I  
12 think, about what it's liked to be forced to be on  
13 medication. So medication, I think, in my closing  
14 remark, is one approach, but it needs to be part of a  
15 larger system of care approach and it can't be, as it  
16 is too often in Pennsylvania, the only thing that we  
17 throw on kids and families.

18 CHAIRMAN:

19 Thank you. Next we'll have Marie ---

20 MS. ONUKIAVAGE:

21 Onukiavage.

22 CHAIRMAN:

23 --- Onukiavage.

24 MS. ONUKIAVAGE:

25 All right. Representative Wheatley and

1 Representative Smith and everyone else, thank you for  
2 inviting the Scranton Chapter of the National Alliance  
3 on Mental Illness. We appreciate the opportunity to  
4 identify challenges we see in the mental health system  
5 as well as to highlight the success both of the state  
6 and local mental health system and of our  
7 organization. And Wendy, thank you for your kind  
8 words before.

9 I am Marie Onukiavage, executive director  
10 of NAMI PA, Scranton Chapter. I'm also a member of  
11 the board of directors of NAMI PA, our state  
12 organization. NAMI Scranton is part of a nationwide  
13 grassroots nonprofit organization dedicated to helping  
14 mental health consumers and their families rebuild  
15 their lives and conquer the challenges posed by severe  
16 and persistent mental illness. Our purpose is to help  
17 all people who are affected by mental illness. We  
18 strive to educate the public about mental illness and  
19 to combat the stigma and discrimination often faced by  
20 persons with mental illness. We are one of 60  
21 affiliates across the Commonwealth who meet monthly to  
22 provide support, education and advocacy in their  
23 communities.

24 My testimony today is intended to present  
25 a balanced perspective on achievements and challenges

1 we face as family members and consumers. It's  
2 important to remember that mental illness is an equal  
3 opportunity disease. It respects no barriers, real or  
4 imaginary. It does not respect levels of education or  
5 background, nor does it respect ethnic or religious  
6 backgrounds or, as you know, political affiliations.  
7 It's a disease that affects everyone.

8           First, some of NAMI Scranton and along  
9 with NAMI PA, we have many accomplishments we're proud  
10 of, and just to name a few, we have 60 affiliates  
11 throughout the Commonwealth. These affiliates provide  
12 supports to family members and consumers in need.  
13 They sit on MH/MR and other community boards. They  
14 also work with members of the criminal justice system  
15 including judges, attorneys and others to assist in  
16 education and advocacy for consumers and families.  
17 Locally, we're represented on many community boards,  
18 including the Lackawanna-Susquehanna MH/MR Board. As  
19 Judge Barrasse said before, we have a designated  
20 liaison to the Mental Health Treatment Court locally,  
21 and we also have a government liaison who does  
22 outreach to our local legislators.

23           Education is at the core of our advocacy  
24 activities. These educational programs have a  
25 profound impact on persons who take them. We provide

1 classes free of charge to families and consumers.  
2 Locally we offer the Family to Family Program every  
3 fall with classes of about 15 to 20 family members.  
4 We also offer several informational and educational  
5 programs throughout the year that feature usually  
6 local speakers. Our members themselves have spoken at  
7 Marywood University, the University of Scranton,  
8 Lackawanna College, Keystone College and Step by Step.

9           Positive developments in the system.  
10 There are many positive developments to our current  
11 mental health system on the local, state and the  
12 national levels. Research has created a better  
13 understanding about mental illness and the workings of  
14 the human brain resulting in, to list a few,  
15 enhancements in treatment for persons with mental  
16 illness, including improvements in development of new  
17 medications, endorsement and support for the recovery  
18 concept, and development of community-based services.

19 Psychiatric rehabilitation will soon be a billable  
20 service in Pennsylvania with our local community  
21 mental health centers offering psych rehab to help  
22 people identify their personal goals while on their  
23 own individual road to recovery. Drop-in centers and  
24 clubhouses recognize the need for persons with mental  
25 illness to engage with each other to regain their

1 productivity and self confidence, to resume their  
2 lives and re-enter society. Locally, the recovery  
3 center is a person-driven center where persons  
4 receiving mental health services come together in an  
5 atmosphere of mutual support for the process of  
6 supporting their individual recovery.

7                   We at NAMI see the downsizing of state  
8 psychiatric hospitals and the reduction in  
9 inappropriate hospitalizations in the state and  
10 community as a positive. Locally, the Service Area  
11 Planning Committee has been meeting since 2002 to  
12 address the goals identified by OMHSAS.

13                   Promotion and support for the peer  
14 specialist program. Here in the Scranton area, there  
15 are six persons who have been trained and four of them  
16 are currently working in either a peer specialist  
17 capacity or in other capacities, but --- as a result  
18 of the training that they received. Another positive  
19 is the greater focus statewide on housing and  
20 employment. OMHSAS now requires our counties to  
21 include a housing piece in their housing plan.  
22 Locally, we have created a mental health housing  
23 subcommittee.

24                   We talked before about the Mental Health  
25 Treatment Court. Last year, Mental Health Treatment

1 Court was established in Lackawanna County. This  
2 court has been diverting individuals with mental  
3 illnesses from the prison who historically may have  
4 been unable to meet normal court mandates due to the  
5 impact of mental illness on their level of function.

6 Insurance discrimination against persons  
7 with mental illness denies treatment to consumers and  
8 places a major financial burden on families and the  
9 public system. After 20 years of fighting this  
10 battle, mental health insurance parity was included in  
11 the recent passing of the Emergency Economic  
12 Stabilization Act of 2008. We believe this will not  
13 only result in fair and equal treatment, but also in a  
14 reduction of the stigma that continues to be attached  
15 to mental illness.

16 They were some of the positives. Now,  
17 for the challenges. I think it's important to begin  
18 by noting that NAMI ranks Pennsylvania as number two  
19 in the nation for overall funding for mental health  
20 services, but that does not make our system perfect.  
21 Every system has its challenges. The following is a  
22 list of some of the challenges we have identified.

23 NAMI sees as a major challenge the lack  
24 of a comprehensive state plan for hospital closure  
25 which looks at the entire mental health system. Such

1 a plan would address the impact of closures as it  
2 relates to community services currently in place. It  
3 would provide strategy for funding to support both the  
4 closure activities and to maintain community programs.  
5 This plan would include identified funding.

6           As Judge Barrasse said before, there's a  
7 growing trend to incarcerate persons with mental  
8 illness. Inmates with mental illness are likely to  
9 max out because of the lack of programs and services  
10 in the community, as well as an inability of the  
11 individual to comply with expectations while in  
12 prison. This places an unrealistic burden on our  
13 corrections facilities with minimal hope of reducing  
14 recidivism. This problem has been identified by  
15 OMHSAS in the service area plan, but not enough has  
16 occurred beyond problem identification.

17           NAMI Scranton continues to get advocacy  
18 calls from persons in the community with loved ones  
19 entangled in the criminal justice system. Once in the  
20 system, it is --- once in the system, it seems as if  
21 it is virtually impossible to become disentangled.  
22 There's a vast need for education and training for  
23 members of the criminal justice system, including  
24 police officers, attorneys, prison guards,  
25 administrators and judges.

1           There are increasing challenges presented  
2 to families and to the system by veterans with mental  
3 illness who will only increase our soldiers ---  
4 increase as our soldiers return from the wars in Iraq  
5 and Afghanistan. There's a need for better  
6 coordination and funding and treatment for persons  
7 with reoccurring disorders --- co-occurring disorders,  
8 I'm sorry.

9           The need for additional housing and  
10 better comprehensive services in communities to match  
11 the diversities of consumers. Pennsylvania has a  
12 critical need for additional housing with appropriate  
13 residential services for persons with mental illness.  
14 There's a strong need at every element of the spectrum  
15 that extends from those requiring only occasional  
16 services to those who require enhanced care on a 24/7  
17 basis.

18           There's a system backup which results in  
19 long waiting lists for services. Many calls to our  
20 NAMI Scranton office are from persons who have finally  
21 arrived at the point where they will accept services,  
22 but were told when they reached out that they would  
23 have to wait sometimes weeks. Other calls are about  
24 phone calls that are not being returned.

25           This leads us to the next identified

1 challenge: inadequate wages for direct service  
2 workers. It was touched on a lot here today. This  
3 results in a high turnover of staff and a reduction in  
4 quality and quantity of services being provided. I  
5 have the unique perspective of being the executive  
6 director of an advocacy organization and also a member  
7 of our Local Providers Council. A major focus of this  
8 council every single year is the attainment of fair  
9 and competitive wages for direct care workers. Cost  
10 of living allowances, something many of us take for  
11 granted, are hard fought for and not always won. It's  
12 very discouraging when a person can make as much  
13 flipping burgers as they can make for caring for our  
14 loved ones.

15                   The following are challenges to you, our  
16 legislators. Develop a comprehensive plan for  
17 hospital closures, forensic mental health inpatient  
18 services and community services. Review the current  
19 budget and develop a plan to meet the funding  
20 requirements of this comprehensive plan. As state  
21 hospitals close or are downsized, insist that all  
22 funds appropriated for state hospital care be  
23 transferred to the communities to provide the needed  
24 services. It is important that these funds not be  
25 transferred to other programs. Use of funds that are

1 currently set aside for hospital operations will move  
2 communities forward and make them better able to meet  
3 the service and support needs.

4           Moving persons to a community setting  
5 should be a positive improvement in the care of those  
6 persons. The move should result in a system that is  
7 better than the one from which they are leaving. It  
8 also should not result in the denial of services to  
9 those in the community who are currently in need of  
10 services outside of the state hospital system. And  
11 think outside of the box regarding the use of state  
12 hospital grounds. We believe that revenues generated  
13 related to the use of this state property should be  
14 used to help fund community-based services.

15           Support a statewide innovative and  
16 evidence-based programming such as assertive community  
17 treatment and mental health courts. Support family  
18 and consumer education training, such as the NAMI  
19 Family to Family Program and the Peer Specialist  
20 program, and support education programs for the  
21 general public. Recognize the importance of better  
22 integration of programs for co-occurring disorders.

23           And locally, like much of PA, we have  
24 urban communities surrounded by rural communities.  
25 Rural communities are limited in terms of available

1 services due primarily to their size. However, they  
2 face the same challenges experienced in larger  
3 communities. We encourage the exploration of options  
4 that would enable small rural communities to full  
5 resources that community services --- so that  
6 community services are available to persons who are in  
7 need. And finally, support a bipartisan review of the  
8 current mental health system inviting input as you  
9 have done here today from persons with mental illness,  
10 family members, advocates and mental health providers.

11                   On behalf of NAMI, I would like to say we  
12 applaud the efforts being made here today, which may  
13 provide relief to families and consumers who are in  
14 need of appropriate treatment for mental illness.  
15 Thank you.

16                   CHAIRMAN:

17                   Thank you. And can we have a copy of  
18 your testimony?

19                   MS. ONUKIAVAGE:

20                   You can. Can I e-mail a better copy?

21                   CHAIRMAN:

22                   You can e-mail it to me, yes. We'll make  
23 sure ---. Ms. Heather?

24                   MS. SMITH:

25                   I'm terrible with these microphones, and

1 I'm a loud talker anyway. It's an honor to speak with  
2 all of you today. Thank you, Representative Wheatley  
3 and the rest of the members of the House Subcommittee.  
4 My name is Heather Smith, and I'm the director of  
5 development at Active Minds, a nonprofit headquartered  
6 in D.C. Unfortunately, my boss, the founder, Alison  
7 Malmon, couldn't be here, but I'm happy to pinch-hit  
8 for her. I'm pretty good at being an expert myself,  
9 so ---. It's a pleasure to be able to speak with you  
10 all today. I thank you.

11           Active Minds works tirelessly as the  
12 nation's only peer to peer organization dedicated to  
13 raising mental health awareness issues among college  
14 students. In working with students and administrators  
15 on the college and university campuses throughout  
16 North America, it is our mission to promote awareness  
17 about mental health, help students identify symptoms  
18 of mental illness in themselves and their friends, and  
19 encourage students to get help immediately when they  
20 need it.

21           In doing so, we direct them to available  
22 professional resources on campus, online and in the  
23 community. By engaging young adults in advocating for  
24 positive mental health and empowering them to tell  
25 their stories, Active Minds works to break the stigma

1 that causes too many to suffer in silence and prevent  
2 the tragic loss of life to suicide.

3           Active Minds itself was founded as a  
4 student group right here in Pennsylvania at the  
5 University of Pennsylvania in 2001 by then  
6 undergraduate student Alison Malmon. Alison had lost  
7 her college-age brother Brian to suicide just a year  
8 earlier and felt strongly that the silence surrounding  
9 mental health issues had caused her brother to suffer  
10 in silence for many years, thinking he was alone or at  
11 fault and there was no hope for the future. And  
12 ultimately, he was led to take his own life.

13           Upon graduating from Penn in 2003, she  
14 launched a nonprofit organization to start chapters of  
15 the student group on campuses nationwide and create a  
16 space for young adults to advocate and become  
17 empowered to tell their stories. Now, in just our  
18 fifth year, I'm proud to be one of five full-time  
19 staff members of the organization and even prouder to  
20 boast that we have 160 chapters of the organization  
21 through North America, including the 18 now active  
22 chapters in Pennsylvania. And we're working  
23 diligently to register our 300th chapter, our goal, by  
24 2010.

25           Like older adults, children and

1 adolescents have mental health disorders that  
2 interfere with the way they think, the way they feel  
3 and the way they act. When untreated, mental health  
4 disorders can lead to school failure, family conflict,  
5 drug abuse, violence and even suicide. Untreated  
6 mental health disorders can be very costly to  
7 families, communities and health care systems.  
8 Studies show that at least one in five children and  
9 adolescents have a mental health disorder. At least  
10 one in ten, or about six million people, have a  
11 serious emotional disturbance. With such alarming  
12 statistics, it is imperative that we address this  
13 problem immediately through education, and most  
14 importantly, changing the conversation about mental  
15 health.

16                   Oftentimes mental health programs  
17 involving youth and young adults are responsive to  
18 tragic events. Or those that are purported to be  
19 preventative are aimed towards an audience of adults.  
20 The fact of the matter is, research shows that most  
21 people who suffer from mental illness experience their  
22 first episode of depression, bipolar disorder, anxiety  
23 disorder and others during the critical years of  
24 adolescence and young adulthood. Half of all 19  
25 million adults with depression report onset before the

1 age of 20. Seventy-five (75) percent of people with  
2 schizophrenia become ill between the ages of 15 and  
3 25. Estimates are that as many as 30 percent of  
4 college age women display behaviors evident of an  
5 eating disorder. And tragically, all these mental  
6 issues are robbing us of precious and promising lives  
7 every day.

8           Suicide is the third leading cause of  
9 death for all 18 to 24 year olds and second for  
10 college students alone. Over 1,100 students die by  
11 suicide each year. As many as 1.3 percent of all  
12 students have attempted suicide within the past year.  
13 That means that the 18 million students enrolled,  
14 234,000 students every year, or 19,500 every month, or  
15 642 students every day of every year, feel so lonely  
16 and isolated that they attempt to take their lives  
17 really before their lives ever have the chance to  
18 begin. These issues are real, and they are really  
19 affecting our children, our families and our peers.

20           This isn't in our testimony, but I spoke  
21 with one of our students at Active Minds, and she had  
22 a very public piece on national public radio just  
23 recently. Her name is Juliana and she's a senior at  
24 Johns Hopkins University in Baltimore. Juliana has  
25 suffered from mental disorder, primarily depression,

1 for most of the life she can remember. But starting  
2 at the age of 13 is where she began to physically harm  
3 herself. First, it was cutting and then it was hair  
4 pulling and then it was more cutting, more intense  
5 cutting and then it was burning.

6           And then one day she decided that she, in  
7 college, was going to take her own life. Her biggest  
8 concern was no one would find her puppy and be able to  
9 feed it and walk it. And so her plan was that there  
10 was a hotel next door to the college and she checked  
11 herself into a room into the hotel. The cleaning lady  
12 would come within 24 hours and would find the note,  
13 and somebody would be able to come and clean and care  
14 for, walk and take care of her puppy.

15           It's unacceptable for students to get to  
16 that level where they feel that they need to devise a  
17 plan and can look ahead and see that people need to  
18 take care of others and no one's taking care of them.  
19 And that's such a sad story to see that such a  
20 beautiful, intelligent, wonderful woman at the age of  
21 23 has felt like that for ten years of her life.

22           The point is, waiting to educate and  
23 engage children until we deem them old enough, such as  
24 adults in the working world, is unacceptable.  
25 Oftentimes mental health issues for young adults have

1 already become unbearable and affect their quality of  
2 life on a daily basis. While we may not deem them old  
3 enough to understand, they are old enough to  
4 experience the effects and already be talking about  
5 the issues with their friends. Websites, blogs,  
6 Myspace, Facebook profiles and YouTube are chock full  
7 of discussions about real mental health issues and how  
8 they are really affecting our kids. It's time we stop  
9 projecting our fears and ignorance onto our children  
10 by keeping these issues under the rug, and instead  
11 help them understand what's going on in their head and  
12 help them thrive.

13           Active Minds' student-run chapter gives  
14 students the opportunity to discuss mental illness and  
15 take a proactive approach to their health and that of  
16 their friends in an effective, empowering manner that  
17 produces results. Through over 150 chapters across  
18 North America, our students are planning events and  
19 hosting informational programs that bring their  
20 students together, teach them about the issues that  
21 affect them the most, and create an environment on  
22 campus that is comfortable for healing. All of our  
23 chapters are run by volunteers, students who are  
24 contending with their own academic, financial burden  
25 and often mental health issues on their own. But they

1 find this cause important enough for them to throw  
2 their time and energy into it. If our youth are  
3 willing to discuss mental health with each other, the  
4 mental health community and the government needs to be  
5 involved in this life changing conversation as well.  
6 It is imperative that we all work together to support  
7 our children and create an environment where they can  
8 thrive.

9           I want to thank you for allowing me to  
10 speak about this very important matter. But I want to  
11 tell you something about myself, and why it's so  
12 important to me. This is a problem that is not going  
13 to stop. You are not going to fix this problem by  
14 ending the issues with youth mental health or senior  
15 mental health or drug abuse or substance abuse and  
16 things like that. You need to address the nature as a  
17 whole.

18           It's October, and October's my favorite  
19 month. It's my favorite month because it's football  
20 and it's my birthday. And there's one thing I want to  
21 do is I want to call my dad and harass him about the  
22 Steelers and tell him I'm hysterical because my Tom  
23 Brady isn't going to play for the rest of the season,  
24 but I can't do that. I lost my dad to suicide last  
25 year from his battle with depression at the age of 50.

1 I wasn't doing mental health before this. I didn't  
2 recognize the problems on the level of a child or a  
3 senior and I didn't recognize the struggle as a long  
4 --- a long, long battle and that everyone needs to  
5 take a part of this, all of these wonderful  
6 associations, all of the people like myself who are  
7 affected by this and decided to change their lives to  
8 do this and all of you who can really make a  
9 difference in legislation and appropriations and the  
10 government. Everyone needs to work together, because  
11 no one can fix this problem themselves.

12           And so I'm thrilled that you let me come  
13 here, because my organization is worth throwing more  
14 money and effort than all the world has. But I think  
15 together we can work together on this fight and really  
16 make a difference. But thank you for having me, and  
17 I'm happy to answer any questions. You don't have to  
18 ask me about, you know, my personal stuff or football,  
19 but the mental health stuff I can do.

20           CHAIRMAN:

21           We appreciate all of the testimony that  
22 we received, and I want to remind the members --- I  
23 know there's many of us who want to ask questions. We  
24 are a little over our time commitment. And I'm  
25 willing to sit here all day, but I want to be

1 respectful of you all's time as well as the members'  
2 time. So if we could, try to be very brief and  
3 concise with our questions, and also if you all could  
4 respond in a brief and concise manner, that would be  
5 helpful. I want to start with Representative Wozniak.

6 SENATOR WOZNIAK:

7 Thank you, Representative Wheatley. I  
8 hope one of you can explain to me, how does someone  
9 identify someone, especially a young child, maybe a 13  
10 or 14-year-old? If you talk to any parent, they say  
11 everybody thinks their child is, you know, crazy at  
12 that age. How does somebody identify --- is that  
13 something that our school teachers are taught in  
14 education, or even so, like you said with your father,  
15 how do you identify it as an adult? Or you know,  
16 maybe you're not sure, if you can help me understand  
17 that.

18 MS. WALLACE:

19 In my past life, I was a child adolescent  
20 family therapist, and I can tell you 90 percent of the  
21 referrals would come from --- came from the schools  
22 because of behavior problems. And so the schools can  
23 do a very good job of identifying children who have an  
24 emotional/behavioral disorder. What I would like to  
25 see is more awareness of what mental health issues are

1 by teachers.

2                   We just developed a mental health  
3 curriculum framework that we're really trying to help  
4 teach teachers to teach children about mental health  
5 disorders. So your question --- I think it's a two  
6 part question. One is how is that usually identified,  
7 how does someone tell. When it gets to be the level  
8 where it really interferes with their life, and that's  
9 the standard answer. I think schools are more rigid  
10 than they ever were before and aware of liability  
11 issues and aware of maybe another parent suing them or  
12 whatever. But in this area, we have a lot of partial  
13 hospitalization programs for children and adults, and  
14 we frequently have a history and we frequently try to  
15 break that history of referring a child out of a  
16 school system and receive services within that school.  
17 And so children are identified in school. Sometimes  
18 parents can identify problems at home, but mostly when  
19 the problem gets to the level where it really  
20 interferes with the child's education or well-being or  
21 interaction with their siblings, it's identified.

22                   The second part is schools do not know.  
23 And unfortunately, I think they're too afraid of the  
24 topic of mental health and mental well-being and  
25 mental illnesses that they say, well, I'm not a

1 therapist, I can't teach this or I can't help this.  
2 But you don't have to be. They teach other things  
3 that they're not experts on. And so when it gets to  
4 interfere, they refer them out instead of, I think,  
5 understanding emotional disorders and working with the  
6 family and the therapist as a team to address that  
7 child's problems.

8 SENATOR WOZNIAK:

9 And if I could, I'll be quick,  
10 Representative. So do our teachers have that  
11 training? Do they have that training now?

12 MS. WALLACE:

13 No.

14 SENATOR WOZNIAK:

15 So with that be ---

16 MS. WALLACE:

17 Absolutely not.

18 SENATOR WOZNIAK:

19 --- a suggestion ---? Are you seeing  
20 universities use that now? Are they putting it in or  
21 continuing education or ---?

22 MS. WALLACE:

23 No, I don't think so.

24 MS. LUCKENBILL:

25 I just want to say a couple of brief

1 things, and then I'll hand it over to Heather. It's  
2 not just acting out behavior that we want to be  
3 concerned about. When I talked about school wide  
4 positive behavior interventions and supports, that  
5 model develops an approach so there's an accurate  
6 response to kids.

7           And I want to briefly tell you that  
8 across Pennsylvania we're looking at two issues:  
9 assessment and evaluation. Any child who thinks they  
10 have a problem or any family who thinks they have a  
11 mental health problem will be the same as a physical  
12 health problem. If you're concerned about your  
13 child's physical health and you've applied soap and  
14 water and a hug and a band-aid and there still seems  
15 to be something wrong, you come to the doctor. The  
16 same thing needs to happen with a mental health  
17 problem. The worst that can happen is you go and talk  
18 things through and find out that everything's okay.  
19 But that's the best, I guess. But, you know, it's a  
20 good idea to get a mental health checkup. It never  
21 hurts to ask a question. Heather, I know you want to  
22 say something.

23           MS. SMITH:

24           I don't have any percentages to throw out  
25 at you, but most people, when they get to the level of

1 having severe mental disorders or illness and discuss  
2 things like suicide or discuss their illness, they're  
3 discussing it because they want help. And the problem  
4 is that --- with addressing it and recognizing it is  
5 that people are uncomfortable to really ask and listen  
6 for an answer, are you okay. And instead of saying,  
7 oh, it's all right, oh, you're just having a bad day,  
8 oh, you're going through a mid-life crisis or, you  
9 know --- or you're too young to understand what real  
10 life is, just --- I understand you're sad or I  
11 understand you're going through this and I just want  
12 to let you know that's okay and is there anything I  
13 can do for you. Because most people that talk about  
14 suicide and on that extreme level discuss it before it  
15 gets to that level. And you have plenty of  
16 opportunity if you have an open area to --- and a  
17 helping hand to just be open to the process and don't  
18 treat them differently as though they're --- as though  
19 suicide is something that no one would ever do or  
20 mental health --- really isn't mental health. You can  
21 beat it. You're just having a bad day. And a lot of  
22 people --- you don't have to recognize it. You just  
23 have to listen and don't downplay peoples' problems  
24 because the people that can verbalize reaching out are  
25 already at such a state that it is beyond just a bad

1 day. It's a bad life at this point.

2                   And about the college programs, college  
3 coaches, resident advisors, athletic trainers,  
4 teachers are not trained on the college and university  
5 level and it's a huge problem. And I know I can tell  
6 you only what Active Minds is doing, training and  
7 program director. We are looking to do videos and  
8 training programs specifically for the athletic  
9 coaches and directors as well as the RAs so that they  
10 go through these training videos and they go through  
11 them with their students. And so if you're a coach  
12 with athletes who typically don't want to discuss  
13 mental illness, much as coaches don't want to  
14 themselves either, or you're an RA and you have kids  
15 coming to you that don't really want to admit they  
16 have a problem, but they do, you have --- you're  
17 already ahead of the game with the signs. And then  
18 you can either show this video to the students, you  
19 know, as a hands-on approach of yes, you do have a  
20 problem, you can see if for yourself. And we just  
21 implement programs where they're willing to work  
22 together or at least, at the very least, the athletic  
23 coaches, teachers, directors and the RAs can recognize  
24 these problems so if there is a problem and the  
25 student refuses to speak about it, that the counseling

1 center can be brought in as a mediator in the least  
2 uncomfortable manner.

3           But to get those programs to those people  
4 so they're already waiting for students to come in on  
5 day one in September, then you're ahead of the game  
6 rather than to be confused of why this student's  
7 locking themselves in a room seven days a week and  
8 won't eat. So we're trying to get that on college  
9 campuses this fall.

10           MS. ONUKIAVAGE:

11           If I can add something, NAMI Scranton ---  
12 NAMI --- as I said before, education is a big part of  
13 what we do. The very first thing we tell our --- we  
14 tell family members when they come to one of our  
15 support group meetings, and they're wondering if there  
16 hasn't been a diagnosis yet, is educate yourself.  
17 Kathy said the teachers don't want --- you as a family  
18 member, you know better than almost anybody. And when  
19 you go to that doctor, you want to understand what the  
20 doctor's telling you. You want to understand what  
21 you're explaining, and you may come away with saying,  
22 oh, no, it is just that childhood craziness. It is  
23 all right. We just need to handle it this way.

24           There's a wealth of literature out there.  
25 With the Internet, there's access to everything. You

1 can find some good, really reputable websites. But  
2 educate yourself as a family member and as a consumer.

3 REPRESENTATIVE MUNDY:

4 I'll try to be brief, although we're on  
5 one of my favorite topics. Wendy distributed this  
6 booklet. This should be required reading for every  
7 legislator.

8 The economic return on PCCD's investment  
9 in research-based programs, it's really about  
10 prevention. And yet, it is incredibly difficult to  
11 get any kind of funding for an investment in new  
12 preventive research-based programs. And I tell you  
13 after 18 years in the Legislature I still can't figure  
14 out why the brain is not connected to the pocketbook,  
15 but it took me 12 years to get my ounce of prevention  
16 bill, the nurse home visiting bill enacted into law.  
17 And thanks to Governor Rendell, he has very, very  
18 nicely funded that a little more each year. But  
19 still, I mean, the need is huge for all these  
20 prevention type programs that could do so much and  
21 save us so much over the long haul.

22 And the research quantifies the savings.  
23 But I can tell you that I'm very concerned about this  
24 next year and what human services funding is going to  
25 look like with \$1 billion deficit. It's not going to

1 be a pretty picture. And yet, you know, it's  
2 interesting because I see this enormous disconnect  
3 between people who talk to us about what we need to do  
4 and what we need to fund, and it seems like there are  
5 so many of those people who come to my office all the  
6 time, whether it's college students for, you know,  
7 more money for their college so we don't have to raise  
8 tuition, you folks talking about mental health, others  
9 talking about other kinds of services, whether it's  
10 Alzheimer's or nursing homes or personal care homes.  
11 And then you wonder, you know, how do these people  
12 continue to elect folks who don't believe in  
13 government services and don't believe in taxes?  
14 Because less government, lower taxes sounds so  
15 appealing until you understand what it really means in  
16 the lives of real people. So that's my --- I'll get  
17 off my high horse now.

18 I did want to ask Heather, Active Minds,  
19 how is your program funded?

20 MS. SMITH:

21 By very generous people and by me running  
22 the streets begging and soliciting money. No. Active  
23 Minds, we are so --- you know, it's our five-year  
24 anniversary. We're still very small in terms of  
25 budget and revenue. We've been lucky enough to

1 receive foundation grants from a few wonderful folks  
2 that have heard of Alison's story of losing her  
3 brother and coming straight out of college and making  
4 this her life mission, which is amazing.

5           So in the beginning years, Alison worked  
6 out of her family's home and made no salary and did  
7 this on her own for years with this budget that she  
8 had to build this out. And then at five years later  
9 now we're 160 chapters from one. We have an office in  
10 D.C. But my job is to raise money. I look at  
11 foundations that support mental health throughout the  
12 United States and ---.

13           REPRESENTATIVE MUNDY:

14           So it's primarily private funding,  
15 not ---?

16           MS. SMITH:

17           It's all private.

18           REPRESENTATIVE MUNDY:

19           It's all. Okay. Foundations and  
20 individuals?

21           MS. SMITH:

22           Yeah. It's an individual giving program  
23 ,which can always be strengthened. I need to find  
24 more and more people to support this cause. It's  
25 foundations like Mental Health, and it's the

1 corporations that are happy to put their name on  
2 things of that nature. But up until this point,  
3 there's been absolutely --- until I walked in the  
4 door, there had been no corporate funding, no federal  
5 funding. It was all individual giving and a small  
6 number of foundations. So we're hoping for a  
7 considerable amount of growth in the next year.  
8 Especially as Senator Durbin is introducing his ---  
9 reintroducing his College Suicide Prevention Bill  
10 again, and we're working closely with them to be on  
11 that letter of support and we're really hoping that  
12 that will appropriate a substantial amount of revenue  
13 we can work with and then in turn work with our  
14 universities and colleges. But private funding for  
15 now. And we're hoping to build on that in the next  
16 five years.

17 REPRESENTATIVE MUNDY:

18 Well, good luck with it.

19 MS. SMITH:

20 Thank you.

21 REPRESENTATIVE MUNDY:

22 And I am sorry for your loss.

23 MS. SMITH:

24 I appreciate it. Thank you.

25 REPRESENTATIVE REICHELY:

1 I just have a couple. The first  
2 statement probably seems so open ended and maybe  
3 difficult to get your arms around it. But the  
4 experiences I've had with people who have mental  
5 illness seem to focus upon an inconsistency within  
6 their own lives that they'll be on medication, which  
7 causes them to have a stomach disorder or they can't  
8 sleep, or their psychiatrist changes the medication  
9 because of thinking it will help them in some way. So  
10 a lot of times it seems to me that they are trying to  
11 do the right thing to address the dilemma in their  
12 life, but through circumstances out of their own  
13 control, they get put in a situation where they keep  
14 continuing on that same path.

15 I don't know if there's an answer to that  
16 kind of problem. You have varying interpretations.  
17 And, you know, in terms of the school-based situation,  
18 I have never really heard about, at least in Lehigh  
19 County, a school trying to get into partial  
20 hospitalization situations and not take them back. IU  
21 units are dealing mostly with the IEP and the autistic  
22 children rather than ones that have mental illness.  
23 The question, is that accurate?

24 MS. ONUKIAVAGE:

25 Every IU is really different.

1                   MS. LUCKENBILL:

2                   I think the IU in Lehigh County area is  
3 the one that has a partial hospitalization license  
4 themselves.

5                   REPRESENTATIVE REICHLEY:

6                   Okay. On the issue, though, of how to  
7 reduce, I guess, the frequency of people who are  
8 trying to deal with their mental illness and getting  
9 thrown into a lurch, is there any way of sort of  
10 safeguarding them or ---?

11                   MS. WALLACE:

12                   Pennsylvania really does have a very,  
13 very good reputation when it comes to mental health  
14 and treatment of mental illnesses. There is a program  
15 now --- not a program. It's a philosophy of recovery.  
16 And as Marie mentioned, a certified peer specialist,  
17 it's people who've gone through treatment, who knows  
18 some of the problems. Some of the problems may be  
19 that just like we're taught to partner with our family  
20 physicians, people should be able to partner with  
21 their psychiatrist. And that's very, very slow  
22 coming. If I don't want to take a certain medication  
23 because I do have serious side effects, there may be  
24 other medications that I could try if my doctor  
25 partners with me.

1                   Sometimes as a mental health association,  
2 sometimes we get calls from family members, from  
3 individuals that they're prescribed one medication in  
4 the hospital and they come out and their insurances  
5 don't cover that medication. And that's a significant  
6 problem. And the same thing within the criminal  
7 justice system. They may be off their medications,  
8 end up in prison. Maybe they did well on one  
9 medication and discontinued it for a lot of different  
10 reasons and not necessarily that they just didn't ---.  
11 There really is, in my experience, a very small  
12 percentage of people, but they're widely publicized,  
13 the people who just go off their medications. There's  
14 usually a reason that precipitates that, that they  
15 feel that they have no control over. While they're in  
16 prison they may be put on something that's totally  
17 inadequate, or come out and not be able to have the  
18 medications or the partnership with the psychiatrist  
19 that they --- that would be successful for them.

20                   And so this whole philosophy of recovery  
21 and peers helping peers, certainly when you're looking  
22 at cost savings, that's a tremendous opportunity for  
23 cost savings because you cut out all these things that  
24 just don't work, and we know this. Wendy kept saying  
25 everybody --- we know they don't work, but yet we

1 still keep the system the way it is now and it's very  
2 disheartening. So people --- if there was more of a  
3 partnership, I think people would stay on medications  
4 that worked for them much longer and then not use a  
5 higher functioning, the higher cost services like  
6 hospitalizations, inpatient. And so really it just  
7 makes sense.

8 REPRESENTATIVE REICHLEY:

9 I don't know if that's a problem of  
10 access to psychiatrists or if there aren't enough  
11 psychiatrists on call just for MA patients and if they  
12 get --- they have problem with medication and they  
13 say, you can't get back in.

14 MS. LUCKENBILL:

15 I think that --- yeah. I worked  
16 primarily with kids, so I want to just talk a little  
17 bit more about recovery, because recovery is the  
18 philosophy that comes out of consumer-led movement, in  
19 other words, consumers who have schizophrenia or major  
20 depressive disorders and grapple to find ways to live  
21 with those disorders and began to find that it was  
22 really important that they learn how to live with  
23 their illness and how to look forward. And that's why  
24 they embrace the idea of recovery and that yes, we can  
25 live with this mental illness and we can still be

1 mentally healthy with a mental illness.

2           I had a wonderful conversation recently  
3 with an adult who lived in a state psychiatric  
4 facility for a long time. And medication now allows  
5 him to not have the level of hallucinations and  
6 delusions that made it impossible for him to really  
7 live and take care of himself. But he still has  
8 problems. And what he told me was the one thing that  
9 turned the corner for him was learning Tai Chi, that  
10 if he did that every day, that helped him manage and  
11 keep his emotional levels at a place that he felt  
12 comfortable. And it's that approaching people  
13 holistically, respecting their voices, understanding  
14 when they say a medication's not working for them.

15           We have something which the Legislature  
16 passed a few years ago called Advanced Directives, so  
17 that if you think that you're going to go in and out  
18 of different levels of functions, you can write an  
19 Advanced Directive that says if I'm really acting  
20 poorly and I don't think --- and it looks like I'm a  
21 danger to myself, this is the doctor I want you to  
22 take me to. This is the doctor I don't want you to  
23 take me to and so forth. That's a really progressive  
24 thing, but it gives the power to the people and  
25 doesn't assume they're just a victim of their disease

1 any more than you're a victim of cancer or arthritis.  
2 You know, you learn to live with it and figure out  
3 what's going to keep you maximally healthy, even with  
4 a disabling condition.

5 REPRESENTATIVE REICHLEY:

6 Thank you. One of the reasons I was very  
7 enthusiastic about joining Representative Wheatley in  
8 doing this was because after the incident at Virginia  
9 Tech, I thought it was important that we try to be  
10 much more serious about improving --- or removing the  
11 stigma about seeking out services. Having said that,  
12 though, I'll give Representative Mundy a chance to get  
13 back up on her high horse.

14 You don't have to be in the legislature  
15 for 18 days before you learn that there are 254  
16 different agendas. And there are lots of competing  
17 concerns and there are 254 different pet projects that  
18 people want to have funded. And the difficult  
19 situation we're all going to be in next spring, and I  
20 fully anticipate there'll be protests and people  
21 coming in, is much like your home budgets. You can't  
22 afford to do everything. And that's not to trivialize  
23 the necessity of improving mental health services or  
24 guaranteeing there is adequate treatment. But we are  
25 going to be in a significant financial detriment.

1           Just today, Virginia has laid off  
2 hundreds of employees, delaying a cost of living  
3 increase because they're \$2 billion in the red.  
4 That's Virginia. We're doing pretty well. California  
5 needs a \$7 billion loan to stay out of bankruptcy. We  
6 don't want to be in that situation. But we're going  
7 to have to look very, very hard and that's the reality  
8 of it.

9           MS. ONUKIAVAGE:

10           If I can say something? We all  
11 understand and we all appreciate that and we all are  
12 facing, you know, the same concerns at home. But the  
13 cost of mental illness left untreated properly is much  
14 greater than the cost of mental illness treated  
15 properly. And, you know, to be, you know,  
16 preventative --- and you're talking about cost  
17 savings, treating it properly is cost savings, or  
18 finding a way to treat it.

19           REPRESENTATIVE REICHLEY:

20           Thank you.

21           MS. LUCKENBILL:

22           One thing I know is that no matter how  
23 tight the budget is going to get, it's going to be  
24 very hard to close prisons or reduce prison  
25 populations. And right now we have 1 in 100 people in

1 the United States in prison. So at least within the  
2 juvenile justice system, we're working very, very hard  
3 to provide evidence-based practices. Some counties  
4 like Lackawanna and Judge Harhut are embracing it  
5 wholeheartedly. Other counties are not stepping up to  
6 the base. And as you know, there's one county near  
7 here where there's tremendous problems with the judge  
8 and accountability for the kind of services they were  
9 purchasing. So my only advice to you is that --- do  
10 you want me --- I'll tell you it later.

11 REPRESENTATIVE MUNDY:

12 It's my county.

13 MS. LUCKENBILL:

14 I just want to encourage you that we're  
15 using state monies to buy services. There should be  
16 accountability for their effectiveness. And no longer  
17 should we be buying things because the facility is  
18 operated by our brother-in-law.

19 REPRESENTATIVE SMITH:

20 Thank you. If I can come back to Kathy  
21 Wallace, Representative Wheatley touched on this  
22 earlier. You spoke of hospitalization for youth  
23 mental health hospitalization. And I know that here  
24 in northeastern Pennsylvania there's a real challenge.  
25 There are beds for them in Luzerne County, several,

1 but none in Lackawanna County. And that has been  
2 brought to my attention. How do we fix that, why and  
3 where are we going with this?

4 MS. WALLACE:

5 As an advocate --- and families, don't  
6 shoot me. But as an advocate, I really think that the  
7 more services and facilities we have, the more we will  
8 fill. And so I'm not a real advocate for increasing,  
9 especially residential --- especially residential.  
10 There are costly hospitalizations. I think it's very,  
11 very difficult, both adults and children --- even  
12 though we have adult hospitals here, sometimes they're  
13 maxed out or they're not accepting of some people,  
14 mostly drug and alcohol issues --- that children and  
15 adults have to go farther away and it really --- it  
16 not only affects the families, but it affects their  
17 treatment and discharge planning. Families can't  
18 visit. They can't be a part of the treatment. They  
19 can't be a resource, as far as discharge planning.

20 So I think that if you improve the  
21 community-based services, there may be less  
22 hospitalizations. I wouldn't say do away with  
23 hospitalizations, but everything that we talked about  
24 today about the high turnover of staff, I can't tell  
25 you how much that affects pushing children into more

1 use of extensive services that are only geared towards  
2 stabilization and not treatment. And so when you go  
3 into the hospital, many families think that they're  
4 going to get treatment, and it's not. It's just  
5 stabilization. And boom, they're back out and then  
6 you have people that don't know what to do with the  
7 children.

8                   And so I certainly respect the concerns  
9 that our hospitals are not in Lackawanna, Susquehanna  
10 Counties. And I don't know the answer to that. Maybe  
11 smaller units, which would be nicer. Maybe a unit  
12 just like they have for adults instead of ---  
13 definitely not increasing any hospital, but maybe more  
14 units. But I just --- I'm more concerned with what  
15 brought the child to the hospitalization. And I think  
16 it's the system itself.

17                   CHAIRMAN:

18                   Thank you. Eddie?

19                   REPRESENTATIVE PASHINSKI:

20                   Thank you very much, Mr. Chairman. Thank  
21 all of you for being here today and your influence out  
22 there working under these very difficult conditions.  
23 I have a couple questions relative to --- first of  
24 all, to Kathy. Your peer group evidently is working  
25 very well; is that correct?

1           MS. WALLACE:

2           Excuse me? Our ---?

3           REPRESENTATIVE PASHINSKI:

4           Your peer advocate ---?

5           MS. WALLACE:

6           Yes. Yes. It's working very, very well.

7           REPRESENTATIVE PASHINSKI:

8           How many parents are involved and how  
9 many children or how many ---?

10          MS. WALLACE:

11                 Not as many as we need. Parents have to  
12 be available during the day most of the time. They  
13 have to have transportation. And so a lot of our  
14 family peer advocates can help families over the phone  
15 even. And so we have right now three, one full time,  
16 two part time, and we're always looking for families  
17 that are willing to come and go through the training,  
18 support and make themselves available.

19                 Children, it's difficult to say because  
20 some of our calls may be just a quick, you know,  
21 here's what you could do, here's what you could  
22 access. A lot of our calls are educational advocacy,  
23 and not necessarily children's mental health advocacy.

24                 I also want to say that even for the high  
25 turnover of staff and the lack of experience that does

1 create problems, a family may call a family peer  
2 advocate but is told that I can't do this or I can't  
3 do that, that families are extremely appreciative to  
4 the people that work with their children. And they  
5 may acknowledge that they don't have maybe the best  
6 training in the world, but the people who work in  
7 children services are very passionate and very  
8 dedicated and very respectful. And that sometimes in  
9 itself is enough to help stop a crisis, that support  
10 that they get from staff. And so I don't want to give  
11 the impression that the staff is not worth --- or not  
12 helpful. They are.

13                   But family peer advocacy really does help  
14 an awful lot of families by clearing up and  
15 diminishing their stress and the time that they spend  
16 trying to navigate this system. The system is very  
17 extensive, which a plus for Pennsylvania, because  
18 there's a high continuum of different services. But  
19 yet, it's also very difficult to understand,  
20 especially with staff that are new in the system  
21 themselves and really don't understand.

22                   REPRESENTATIVE PASHINSKI:

23                   Well, it's a very complicated and complex  
24 system. Obviously, we're dealing with the money, and  
25 I'm not sure anybody has a real grasp of that,

1 honestly. But I'm trying to establish something  
2 that's working. And, you know, the reason why I'm  
3 bringing this up is you've talked about all different  
4 levels of problems. You've talked about schools, and  
5 there you're dealing with a variety of conditions  
6 unlike that of an adult.

7 MS. WALLACE:

8 Yes.

9 REPRESENTATIVE PASHINSKI:

10 And I'm looking for programs that are  
11 effective, that have proven to be effective, because  
12 as the legislators here have indicated, we have to ---  
13 well, we're in charge of your dollar and we have to  
14 make sure every dollar allocated is going to be worth  
15 the expenditure. And what I'm trying to establish  
16 here from you --- and I don't know that you can do it  
17 exactly right now. But if you want to help your  
18 cause, I'm suggesting that you show us what programs  
19 are actually working. And when I say working, I'm  
20 talking about not just putting the band-aid on, but  
21 eliminating the recidivism and actually ---. And  
22 coming to Wendy, if I may call you Wendy ---.

23 MS. LUCKENBILL:

24 Absolutely.

25 REPRESENTATIVE PASHINSKI:

1           You know, your point about you want these  
2 people to be productive.

3           MS. LUCKENBILL:

4           Right.

5           REPRESENTATIVE PASHINSKI:

6           And then the question I have for you is,  
7 define for me productive. Because of the different  
8 levels of mental problems, productive might be just  
9 being able to go to the bathroom, okay, as opposed to  
10 actually doing a job and getting paid for it. So  
11 there is definitely plenty of legislators that want to  
12 help. And my fellow commentators indicated, it's just  
13 a myriad of things that we have to deal with. If you  
14 would be able to help this very worthwhile cause by  
15 showing what systems are working and why they're  
16 working.

17           MS. LUCKENBILL:

18           I think we can do that.

19           CHAIRMAN:

20           And before you begin, I'm just going to  
21 have to use my chairman prerogative. And people up  
22 here know that I'm a very talkative person and I love  
23 to have all the questions and answers back and forth,  
24 but I do want to respect that we have one more  
25 presenter who we told would be on at 5:30, and

1 probably would be finished by 6:00. And we're a  
2 little past that, so if you would just answer ---.

3 MS. LUCKENBILL:

4 Well, I'd be really happy to prepare  
5 additional information for you.

6 REPRESENTATIVE PASHINSKI:

7 I will give you my card. And Mr.  
8 Chairman, I didn't want them to give me a  
9 dissertation. But honestly, thank you very much for  
10 your testimony today, and I look forward to that.

11 CHAIRMAN:

12 I want to thank all the members. You see  
13 some members having to leave a little bit earlier, but  
14 again, they have very a tight time schedule and I do  
15 appreciate them showing. Our last but not least  
16 presenter, Sal Santoli, who is associate center  
17 director for Scranton Counseling Center.

18 MR. SANTOLI:

19 Thank you. Good evening.

20 CHAIRMAN:

21 Good evening.

22 MR. SANTOLI:

23 My name is Sal Santoli. I'm the  
24 associate center director for Scranton Counseling  
25 Center. Scranton Counseling Center is a comprehensive

1 mental health/mental retardation facility servicing  
2 over 7,00 Pennsylvania citizens. We work with  
3 children and adults with mental illness and  
4 intellectual disabilities. Scranton Counseling is  
5 dependent on public funding, with close to three-  
6 quarters of our revenue coming from the public dollar.

7           I'm here representing not only my agency  
8 but also the Pennsylvania Community Providers  
9 Association. The Pennsylvania Community Providers  
10 Association is a trade association representing nearly  
11 200 community-based organizations that provide mental  
12 health, mental retardation, substance abuse,  
13 children's and other human services. Members cover  
14 all 67 counties in the Commonwealth and serve over one  
15 million Pennsylvanians each year.

16           We would like to first thank  
17 Representative Jake Wheatley and the members of the  
18 House Health and Human Services Committee for your  
19 leadership in bringing the future of the delivery of  
20 mental health and substance abuse services to the  
21 forefront. These are vital issues to all  
22 Pennsylvanians. On behalf of those of who we serve, I  
23 would like to extend our appreciation for your  
24 willingness to engage in this discussion regarding the  
25 ongoing stability and viability of the Pennsylvania

1 human service system.

2           I'd like to focus on a couple of areas  
3 that as my agency look towards the future, are the  
4 most pressing issues. There are some issues that I  
5 hope the Committee will help us all work towards  
6 making the delivery of mental health and substance  
7 abuse service the most effective and the highest  
8 quality possible. The citizens we serve deserve  
9 nothing less.

10           The community-based human service system  
11 was created by a change in state policy more than 40  
12 years ago as an alternative to state institutions.  
13 This system, which provides mental health, mental  
14 retardation and drug and alcohol services, is the key  
15 for many to continuing a productive life in the  
16 community, including thousands of former residents of  
17 closed state hospitals and state centers.

18           The system has functioned for over 40  
19 years and has proven to be an effective and efficient  
20 alternative to state institutionalization. Most  
21 communities have now have a range of services and  
22 supports available locally. The community-based  
23 system is dependent upon the state for sufficient  
24 resources to enable consumers to move successfully  
25 from the institutional settings and to maintain those

1 supports over time.

2           Every year, the provider community finds  
3 itself in a quandary where there is not enough money  
4 to operate. The cost of providing services continues  
5 to go up as rent, transportation, utilities, supplies,  
6 benefits, et cetera increase and staff salaries  
7 continue to fall further behind. The ultimate costs  
8 shift to the individuals we serve and the quality of  
9 workforce as we continue to try to do more with less.  
10 My colleagues and I are well aware of the budget  
11 challenges our statef faces as revenues have  
12 decreased. However, it has been said that the measure  
13 of a society is how it treats it most vulnerable  
14 citizens. These most vulnerable of our citizens should  
15 be a priority.

16           Failure to provide a regular cost of  
17 living increase in the state budget creates problems  
18 as the state has moved to close institutions. In  
19 order to assist the state in this commendable goal of  
20 returning people to more normalized settings, my  
21 agency stepped forward to develop services for  
22 individuals leaving state institutions. Now, less  
23 than three years later, those same consumers may, in  
24 the future, see some erosion in these services when  
25 faced with inadequate funding.

1           One of our biggest problems is the  
2 recruitment and retention of our staff. The success  
3 of our efforts is dependent upon our ability to train  
4 and retain qualified, competent and compassionate  
5 staff. In order to do this, we must be able to pay  
6 competitive wages. The salaries we are able to pay  
7 are highly dependent, and in some cases solely  
8 dependent, upon the money that the state places in the  
9 annual budget. The lack of an annual cost of living  
10 adjustment has had a significant impact upon mental  
11 health and D&A service delivery in Pennsylvania. The  
12 net result is that today, our wages are not  
13 competitive. And some of the best leave the field  
14 altogether because they can no longer stay and afford  
15 to stay.

16           I would urge the committee to support  
17 PCPA's efforts in this regard. Quality services  
18 requires quality staff with minimal turnover. A well-  
19 trained, highly-qualified staff translated directly to  
20 better results for our consumers. Much progress has  
21 been made since the early days of treating those with  
22 mental illness. We must not allow this progress to be  
23 lost.

24           Another important issue I'd like to bring  
25 to the Committee's attention is access to appropriate

1 behavioral health medication. My agency and many  
2 others report significant problems in accessing and  
3 maintaining needed medications. These problems  
4 seriously threaten the recovery of the consumer in  
5 need of services and come at a time when the  
6 Commonwealth is working hard to provide consumers a  
7 life in the community in the least restrictive  
8 environment possible.

9           One of the Office of Mental Health and  
10 Substance Abuser Services' three main objectives is  
11 the implementation of services and policy to support  
12 recovery and resiliency in the adult behavioral health  
13 system. Without appropriate medication, many  
14 individuals cannot experience life in the community.  
15 Pennsylvania is working hard to build and sustain  
16 recovery programs. Using the right medication at the  
17 right time increases the consumer's chance of  
18 recovery, and is in alignment with the recovery-  
19 focused program. In fact, it is the advent of and  
20 access to new medications that has made recovery  
21 possible for countless people. The lack of access,  
22 numerous continuity problems and clinically undesired  
23 medication switches make achieving and sustaining  
24 recovery difficult, if not impossible. This is an  
25 important issue that needs to be addressed in

1 Pennsylvania, and I urge the committee to support open  
2 access to appropriate mediation.

3           Some things that can be done to make this  
4 happen are primarily the use of a universal and  
5 consistent formulary for mental health and substance  
6 abuse medications. Additionally, a transparent prior  
7 authorization process is needed so consumers can get  
8 the medication that will allow them to function  
9 optimally in the community.

10           My agency's most important service areas  
11 include services to children and to seniors. Our  
12 senior services include geriatric case management, and  
13 we work in collaboration with the Lackawanna County  
14 Area Agency on Aging to address seniors' mental health  
15 needs. Our children's services include a school-based  
16 case management program in Scranton School District's  
17 elementary schools, intermediate schools and the two  
18 high schools. In addition, at Scranton High, we are  
19 designated as a satellite to provide outpatient care  
20 directly to the students of the school. These  
21 programs have more than proven themselves over time  
22 and have been tremendously successful at keeping  
23 troubled children in the school setting.

24           For Pennsylvania's children to maximize  
25 their potential and become productive citizens, the

1 school setting must provide the support and  
2 opportunity necessary. Schools have an important role  
3 in helping all children and young adults acquire these  
4 essential life skills. In short, schools are not just  
5 about academics. We support the establishment of  
6 productive partnerships between schools and community  
7 agencies to establish programs to strengthen, to  
8 support resiliency, intervention and prevention  
9 strategies for Pennsylvania's school children.

10           It's not just students with emotional  
11 disabilities that need programs. PCPA is working  
12 towards an expansion of School-Wide Positive  
13 Behavioral Support, or PBS, which is a research-based,  
14 highly effective approach to creating, teaching and  
15 reinforcing students' social, emotional and academic  
16 learning skills. These skills in turn improve and  
17 sustain academic achievement and mental and emotional  
18 well-being of all students. It is currently in use in  
19 a number of Pennsylvania schools in partnership with  
20 community agencies who have reported it to be very  
21 successful. PCPA is advocating for the expansion of  
22 this program.

23           Partnerships between schools and  
24 community agencies to establish programs in schools is  
25 an effective way to support strategies to make the

1 school setting as productive as possible for  
2 Pennsylvania's children.

3           Again, I would like to thank  
4 Representative Wheatley and the other members of the  
5 Health Subcommittee for your leadership in looking at  
6 the future of mental health and substance abuse  
7 services in Pennsylvania. On behalf of my agency and  
8 those we serve, thank you again for the opportunity.

9           CHAIRMAN:

10           Thank you. And I'm going to ask a couple  
11 of quick questions and then I'm going to let it go  
12 back to the Committee. One of the panelists from  
13 before, and I can't remember who and I apologize,  
14 mentioned that --- I think it was Mary (sic) who  
15 talked about Pennsylvania is second as it relates to  
16 the investment in mental health funding. You have  
17 very diligently pointed out in your presentation and  
18 testimony that certainly that there might be some  
19 funding needs that we need to improve upon. How do  
20 you match the two, meaning going back to  
21 Representative Reichley's perspective and point that  
22 he made earlier, we're going to be dealing with a  
23 possible \$1 billion deficit. There are going to be a  
24 lot of great causes and great concerns on the table.  
25 There's a belief that we are funding second as it

1 relates to the state. I'm assuming that's what ---  
2 we're second as it relates to the other states in the  
3 amount that we're funding. Just keeping it at level  
4 funding would be a victory for you in some sense. So  
5 how would you --- what would your argument be to that  
6 statement?

7 MR. SANTOLI:

8 Well, we're very cognizant of the  
9 economic challenges facing the state and we understand  
10 the difficulties for the future. One of our concerns,  
11 if services are cut, I think that's something that  
12 previous panel members discussed, about the increase  
13 of inpatient psychiatric care, which is very  
14 expensive, an increase of emergency room visits, which  
15 is very expensive, and unfortunately, an increase of  
16 incarceration to our consumers. That's why we talked  
17 about the universal medication piece to our consumers  
18 to get well without having the difficulties of being  
19 denied and then reapplying and then hopefully getting  
20 approval for the medication. And truly, most of it is  
21 still on the physical health side when it comes to  
22 medication.

23 I know there's been discussion of moving  
24 the pharmacological over to behavioral health piece in  
25 OMHSAS. That might be a benefit to our consumers in

1 Pennsylvania. It's more streamlined to make it  
2 universal to everyone.

3 CHAIRMAN:

4 And I'm just starting to get acclimated  
5 to a lot of the research out there on this subject  
6 matter, but the World Health Organization just came  
7 out with a whole report talking about the --- their  
8 belief to increase more funding in the mental health  
9 area. In Pennsylvania, how do we integrate --- or do  
10 we integrate mental health and primary care?

11 MR. SANTOLI:

12 Well, I think in collaboration now,  
13 that's where some of a decrease in the cost comes from  
14 for the care of our mental health consumers. There is  
15 much more corporation and much more involvement. I  
16 think with managed care health choices coming into  
17 Pennsylvania, it's helped create the awareness of the  
18 need for us to partner up with our primary care  
19 physicians in our communities with our consumers. And  
20 now, on the federal level we're looking at making the  
21 combination of, you know, physical health and mental  
22 health in the same facility that is available to  
23 consumers at the same time. So you have the  
24 coordination and the care and continuity.

25 CHAIRMAN:

1                   So are we doing it now? Are you saying  
2 we're already doing that or are we moving towards  
3 that?

4                   MR. SANTOLI:

5                   I think we're moving towards that. I  
6 think we're a long way from that. This is something  
7 that I think as a state we have to become more  
8 cognizant of and help push it in that direction. I  
9 think on local levels, you know, it depends on your  
10 primary care. In our area, there's different clinics  
11 that we work closely with because they see a lot of  
12 our same consumers, you know. And coordinating with  
13 the psychiatry piece and then the physical health  
14 piece.

15                   CHAIRMAN:

16                   Okay.

17                   REPRESENTATIVE PASHINSKI:

18                   Thank you, Mr. Santoli. Real quick.  
19 You indicated in your testimony that there were  
20 several schools that were using the PCPA very  
21 successfully. Do you know who those schools are? Who  
22 they are?

23                   MR. SANTOLI:

24                   Well, my counter --- Ann, where is she?  
25 Ann?

1                   MS. LEISURE:

2                   Yeah. Hi. I'm from PCPA. And I know  
3 several of our members are in partnership with some of  
4 these schools, and I can't tell you off the top of my  
5 head which ones they are.

6                   MS. LUCKENBILL:

7                   There are some on my website, but there's  
8 more coming. There's 30 schools. They're not all  
9 school district-wide implementations. I know around  
10 here Mount Pocono's doing it very effectively. I'd be  
11 happy to supply that list to you.

12                   REPRESENTATIVE PASHINSKI:

13                   I'm just saying that information is very  
14 important. That's one of the things that you're  
15 telling me that it's working. How long is --- how  
16 long has it been instituted?

17                   MS. LUCKENBILL:

18                   We're in year two.

19                   REPRESENTATIVE PASHINSKI:

20                   Year two.

21                   MS. LUCKENBILL:

22                   It's a three-year implementation. You  
23 implement at the universal level first, so you train  
24 everybody positive approaches to all children. Then  
25 you implement year two on how to effectively interact

1 with kids that are experiencing difficulty, the kind  
2 of kids we would normally give detention to or maybe a  
3 short suspension. And then in year three you  
4 implement at the tertiary level, which is the kids you  
5 would normally send out to a juvenile detention  
6 facility or alternative ed. And you'd be able to  
7 demonstrate within --- not in Pennsylvania yet because  
8 this is early dates, but in other states they have  
9 very strong data saying we keep kids in school using  
10 minimal kind of community mental health services for  
11 the kids that need them, but diverting a lot of that  
12 angst because you respond appropriately to kids early.

13 MR. SANTOLI:

14 We'll be happy to provide you with  
15 information. December 11th, there's a PBS summit  
16 between the Department of Public Welfare and the  
17 Department of Education just to help move forward in  
18 the State of Pennsylvania.

19 MS. LUCKENBILL:

20 We would love to have you there. Lucille  
21 Eber, who has been working with children's mental  
22 health for about 30 years, is coming to present on her  
23 evidence-based practice. She's the national leader,  
24 but it's also been adopted nationally by SAMSHA, which  
25 I talked about. So we would love to have some folks

1 in Harrisburg join us.

2 CHAIRMAN:

3 If you would supply us with the  
4 information, we'll make sure the members get it.

5 REPRESENTATIVE PASHINSKI:

6 Yes. I'd very much be interested in  
7 actually visiting the school and talking to the  
8 people.

9 MS. LUCKENBILL:

10 That sounds great.

11 REPRESENTATIVE PASHINSKI:

12 Could you make a statement as to --- do  
13 you believe that --- in the school systems that we  
14 have today, you have a PCPA system working? Would you  
15 care to venture a guess as to how many may not even be  
16 able to function in that, and may not be adaptable to  
17 a regular school system?

18 MS. LUCKENBILL:

19 I don't have that number off the top of  
20 my head, but I know it's remarkably different than the  
21 statistics we have now. I think it might be about 90  
22 to 90 percent --- 90 to 99 percent of the kids that  
23 are staying within that school, but I'd be happy to  
24 get that data to you. And in fact, it might be in  
25 that plan at the end of my testimony, but I'll revamp

1 that and send that to you again.

2 REPRESENTATIVE PASHINSKI:

3 And that's ---.

4 MS. LUCKENBILL:

5 It's significantly different.

6 REPRESENTATIVE PASHINSKI:

7 That's very encouraging. The last  
8 question I have is, do you have any statistics  
9 relative to the status of that child relative to the  
10 family or lack thereof? In other words, is there an  
11 increase --- is there an increased problem of mental  
12 health due to the fact that the family circle is quite  
13 different today than it was ten years ago and 20 years  
14 ago and 30 years ago, et cetera?

15 MS. LUCKENBILL:

16 I could provide you with an answer to  
17 that.

18 MR. SANTOLI:

19 Well, certainly there are different  
20 pressures and stressors on families today. We talk  
21 about from an economic perspective. We talk about the  
22 difficulties of marriages sustaining and we talk about  
23 the difficulties just from children and what happens  
24 in their lives and in the school lives. I think one  
25 of the differences with that type of program is to

1 help increase the family unit and the insulation. And  
2 if we keep the child in the school environment where  
3 it's the healthiest for the child. And as we talked  
4 about previously, the placement or residential care,  
5 trying to reduce the other high cost programs,  
6 certainly from a family perspective, and maybe Marie  
7 can even answer that better than myself, is there'll  
8 be much more beneficial help for the family and then  
9 to the child in particular for their future growth.

10 REPRESENTATIVE PASHINSKI:

11 And the reason I bring that up to you is  
12 because, you know, you can be doing a great job in the  
13 school, but if the environment at home or lack thereof  
14 is not good, all your work is going down the  
15 proverbial tube. And that's where I was wanting to  
16 see whether you could piggyback with what the other  
17 testifier in the parent peer program and see if that  
18 could ---.

19 MS. LUCKENBILL:

20 We need to give you a list of the  
21 evidence-based practices that are in place. Like  
22 family group decision making has not been implemented  
23 by the Office of Children, Youth and Families, which  
24 significantly impacts the way we approach families in  
25 chaos and devise very new and evidence-based ways to

1 support keeping families and kids together. But  
2 absolutely when the family system falls apart, if  
3 you're not there with the programs and services that  
4 can help them, then the kids get placed in one place  
5 and the other ---.

6 REPRESENTATIVE PASHINSKI:

7 That's what I'm saying. You know,  
8 there's multiple holes ---.

9 MS. LUCKENBILL:

10 Absolutely.

11 REPRESENTATIVE PASHINSKI:

12 Thank you very much.

13 CHAIRMAN:

14 Well, once again, I want to thank all of  
15 the members of the subcommittee and others who have  
16 joined use today. This is the second of our hearings.  
17 We plan on doing two more --- actually, three more,  
18 Pittsburgh and Erie, Philadelphia tomorrow.  
19 Hopefully, we may add one back in Harrisburg. I think  
20 it is the one about the research and bring in the  
21 conversation around research-based and also evaluation  
22 of programs, because part of this is about looking at  
23 our system currently, what works, what's not working,  
24 how it all fits together and making sure that our  
25 limited resources are going to those areas that are

1 going to deliver the best results and provide the best  
2 services for folks.

3           So we would advise you --- I would  
4 encourage to you to stay connected to what we're  
5 doing. Hopefully if you can participate in other  
6 settings or hearings, please do so. If you have other  
7 opinions that were not able to be expressed here  
8 today, you can certainly submit them to me or to the  
9 chairman, Chairman Oliver's office, and we will get it  
10 as part of our official documentation.

11           Again, I want to thank you all, the  
12 presenters. I really learned a lot from you all  
13 around the table. For you folks in the audience, we  
14 do want to give you some chance. I think we still had  
15 allotted for some opportunity for some comments from  
16 the public, if you want to make some. Thank you, Mr.  
17 Santoli. And anyone from the audience who may want to  
18 say something on the official record? Thank you all.  
19 And with that --- you want ---? Say your name,  
20 please.

21           MS. REDMAN:

22           My name is Marybeth Redman. Can I sit?

23           CHAIRMAN:

24           Yeah, you can sit. Where are you from?

25           MS. REDMAN:

1 I'm a mom. I live in Gouldsboro, Wayne  
2 County. And I'm a consumer for my son. My son is 17  
3 at this time. We started him in mental health  
4 services back when he was seven, so about ten years  
5 ago. We didn't get very far with mental health  
6 services. We dealt with Scranton Counseling, First  
7 Hospital, Kids Friendship House. We had family home  
8 based. We had a TSS. We had tons of things. We had  
9 psychological evaluations that showed disabilities.

10 Unfortunately, we even did the mentor  
11 program. It's voluntary foster care. We put him in  
12 voluntary foster care to see what we could do for him.  
13 Things were getting worse and worse. We weren't very  
14 supported through the whole event. Coming out of  
15 mentor program, we were actually left with no services  
16 at all. We had like a four-month gap of no services.  
17 So my son continued to be in crisis, and  
18 unfortunately, ended up in the juvenile justice  
19 system.

20 The day that he got to the juvenile  
21 justice system and he got to probation, he was taken  
22 that day. He was actually charged and taken that day  
23 and put into the juvenile system. He was in a private  
24 facility for two years. Then he was in RTF for a year  
25 and now he's back at a private facility, which is

1 extremely restrictive. He has no rights and  
2 privileges at this point, completely restrictive.

3           We're going four years of confinement for  
4 this child for his offense. For that entire four  
5 years, from day one, I explained to the probation  
6 department that he had a diagnosis of Asperger's,  
7 which you know is a form of autism. We already had  
8 documented mental health issues and we had documented  
9 that we were in services. Scranton Counseling, at  
10 that point, wanted to get a meeting together to  
11 implement what can we do. Probation would not hear  
12 anything about that. They wanted to do what they  
13 wanted to, and they felt at that time that they were  
14 the people who could best determine what facility  
15 would be great for my son.

16           I went on the Internet. I pulled off  
17 things about Asperger's. I gave them all the psych  
18 evals so that they would have a clear picture of what  
19 they were dealing with. It turns out, after four  
20 years of continually advocating for my son and hitting  
21 brick walls all the time, I keep hearing the same  
22 thing from probation, from the juvenile justice  
23 system. We deal with --- we're dealing with his  
24 criminal offense first. We don't care about his  
25 mental health situation. That's secondary.

1           It's wrong. I have fought and fought and  
2 fought for this child to get ---. Before he went to  
3 this restrictive placement, we asked for a second  
4 opinion. One person made the determination that he  
5 had to go somewhere more restrictive. I asked for a  
6 psychological evaluation and was denied. I asked for  
7 a different therapist. We were denied. I hear here  
8 today how a lot of these stories reflect everything  
9 that has happened to me as a consumer for my son. The  
10 idea that I have understood is mental health people  
11 --- children should be in a less restrictive area  
12 possible. My son has gone from restriction to less  
13 restriction to severe restriction, severe restriction.

14           Continuing to push and advocate for my  
15 son through MH/MR, which actually has not been help  
16 for us at all. They don't advocate for my son at all.  
17 They just keep closed mouths. While having a meeting  
18 with them, everyone was tired of hearing me, tired of  
19 me saying that my son has disabilities and they said,  
20 fine, we'll get a neuropsych eval. A neuropsych eval  
21 was done in early September and it came back with a  
22 true definitive diagnosis of Asperger's. Now we're  
23 dealing with a child who is mentally disabled, has all  
24 of these mental issues, and at this point four years  
25 through programs, probation isn't willing to

1 necessarily change his environment. I can partially  
2 understand why. He's doing fairly well where he is.  
3 We don't want to disrupt the apple cart again.

4                   But my point is, and this is a clear,  
5 clear spot where this falls out, where we lose our  
6 children, if probation had listened from day one that  
7 my child was a mental health patient and had severe  
8 mental health disabilities, he may have been placed in  
9 an appropriate facility that could have facilitated  
10 him to learn properly the way he's supposed to learn,  
11 got all the help he needed to get and he would be out  
12 now and he would be a productive citizen. He's not.  
13 Not only isn't he productive, he has no life skills at  
14 all. Free time is sitting in a chair looking into his  
15 room. They took his guitar away, which was his --- he  
16 was self taught. No life, no liberties, nothing.  
17 That's where the fault is. There has to be mental  
18 health advocates with probation. Probation department  
19 is not trained in mental health. They're not, and  
20 they think they are. There's where the gap is.

21                   CHAIRMAN:

22                   And I appreciate you providing some  
23 testimony. We will have a chance to have a  
24 conversation with Department of Corrections. I'm not  
25 sure if parole is a part of that, but maybe we should

1 include them in that. Any of the advocates who are  
2 here today, can you speak to if this is a case of ---  
3 an isolated case that may have fallen through the  
4 cracks or is this systematic and indicative of a  
5 system? Because I'm not sure ---. Do you have  
6 advocates who are at the table when ---

7 MS. REDMAN:

8 Yes.

9 CHAIRMAN:

10 --- when someone comes up for ---?

11 MS. REDMAN:

12 That's when help started. As soon as I  
13 got --- first off, when you first --- as a mom when  
14 you first know that you need mental health services,  
15 it's very hard to open up the Yellow Pages and figure  
16 out where to go, very difficult. About a year before  
17 his placement, we got in touch with children advocacy  
18 and I've been involved with them off and on, and they  
19 have been very helpful and supportive to --- they're a  
20 huge support for me to be able to continue to advocate  
21 for my son.

22 REPRESENTATIVE SMITH:

23 Is your son in the Lackawanna County  
24 Juvenile System or ---?

25 MS. REDMAN:

1 Wayne County.

2 REPRESENTATIVE REICHLEY:

3 What was he adjudicated for?

4 MS. REDMAN:

5 Felony One, indecent sexual assault. I  
6 can also add that when that happened, I'm not a  
7 lawyer, but from what I know, his civil rights were  
8 not upheld. Nobody ever interviewed his victim, ever.  
9 So he was just --- my husband had the story. He told  
10 the story to me. I told the story to Scranton  
11 Counseling. Scranton Counseling said, call Children  
12 and Youth. I told the story to Children and Youth,  
13 who told it to the probation department. And then he  
14 was taken. So that's about six different people that  
15 the story went through. Really unfair. Really, it's  
16 an unfortunate situation.

17 MS. LUCKENBILL:

18 Can I just briefly say that I'm also  
19 involved with the McCarthy Models for Change Program  
20 in Pennsylvania, as I mentioned, and we have a mental  
21 health juvenile justice initiative as a part of that.  
22 And first of all, I'd like to help you by connecting  
23 you with some state people who can help you work with  
24 this issue and help you work with Wayne County  
25 Juvenile Probation, because this is not appropriate,

1 what's happened.

2                   But when we started McCarthy's Models for  
3 Change in Pennsylvania five years ago, the prevailing  
4 sense of it was that about five percent of kids in the  
5 juvenile justice system had significantly enough  
6 mental health needs that they would need services,  
7 which is completely askew from the national average,  
8 which says it's between 75 and 90. We now consensus  
9 mostly in Pennsylvania that about 80 to 90 percent of  
10 the kids that are in the juvenile justice system need  
11 mental health treatment and they're not getting it.  
12 But we did not need to lock our kids up and this is  
13 also --- particularly around Asperger's, which is a  
14 very difficult and only most recently understood  
15 diagnosis, even though it's been around for a long  
16 time. It is autism. It's a neurological, perceptual  
17 disorder. Folks with that have trouble processing  
18 what's coming at them, and they have trouble  
19 responding correctly. In residential treatment  
20 facilities, psychiatric ones, about a third of the  
21 population has autism. We're locking up kids that we  
22 should be teaching.

23                   CHAIRMAN:

24                   And I thank you for your presentation.

25 And Ken, did you have a question?

1                   REPRESENTATIVE SMITH:

2                   No. I just want to make sure --- you'll  
3 connect with her?

4                   MS. LUCKENBILL:

5                   Yes.

6                   MS. REDMAN:

7                   Thank you very much for listening.

8                   CHAIRMAN:

9                   And October 14th is the hearing that we  
10 will do Corrections and mental health, so maybe  
11 they'll be another one for you to be at as well.

12                   Again, thank you all for being here. I  
13 want to thank the Dunmore Center for having us here.  
14 I want to thank Representative Smith for hosting us  
15 here tonight. And again we really appreciate your  
16 time. We look forward to working with you on this very  
17 critical issue. Thank you.

18                   \* \* \* \* \*

19                   HEARING CONCLUDED AT 7:05 P.M.

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