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COMMONWEALTH OF PENNSYLVANIA
HOUSE OF REPRESENTATIVES
COMMITTEE ON COMMERCE

Public Hearing re: Financial Services and Banking

* * * *

Stenographic report of public hearing held
at Independence Visitor Center
Philadelphia, Pennsylvania

Friday
May 11, 2007
10:00 a.m.

HONORABLE Peter J. Daley, MAJORITY CHAIRMAN

MEMBERS OF HOUSE OF REPRESENTATIVES

- HONORABLE Michael McGeehan
- HONORABLE Curtis Thomas
- HONORABLE Mark Longietti
- HONORABLE Joseph Brennan
- HONORABLE Chris King
- HONORABLE James Wansacz
- HONORABLE John Siptroth
- HONORABLE Thaddeus Kirkland
- HONORABLE Christopher Ross
- John Scarpato
- David Callen

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1 (Whereupon, the proceeding
2 commenced at approximately,
3 10:00 a.m.)

4 CHAIRMAN DALEY: Ladies and gentlemen, I
5 am going to call the meeting of the House
6 Commerce Committee, this hearing, to order. It
7 is 10:05, we are five minutes behind schedule,
8 but we will make that up as we go if you know
9 how I run a meeting, we usually run it pretty
10 tight.

11 My name is Pete Daley, I am the majority
12 chairman of the committee and I am going to
13 welcome everyone to this hearing, this is the
14 third in a series of hearings, the first of
15 which was in Carnie (phonetic) outside of
16 Pittsburgh, approximately three weeks ago, last
17 week we had the opportunity to meet in
18 Stroudsburg to hear testimony there, and, of
19 course, we are here in Philadelphia, today, to
20 have testimony. We may or may not have a
21 fourth hearing in the Harrisburg area.

22 We have been dealing with House Bill 1079
23 through 1084, and that is the purpose of the
24 hearing.

1 We have a number of people testifying. If
2 you have any testimony you can hand it up; if
3 you do testify, our stenographer to my right
4 would wish that you do not shake your head and
5 you have to say yes or no and articulate a head
6 shake or a head bump.

7 I would like to introduce the people and
8 start with them down the line. John Scarpato,
9 Research Analyst; Representative Chris Ross who
10 is the Minority Subcommittee Chairman from
11 Chester County; Representative Thaddeus
12 Kirkland from Delaware County; Representative
13 Mark Longietti from Mercer County;
14 Representative Michael McGeehan from
15 Philadelphia; I am Peter Daley the Majority
16 Chairman; David Callen, Majority Executive
17 Director; Representative John Siptroth from
18 Pike and Monroe County; Representative Jim
19 Wansacz from Lackawanna and Susquehanna County;
20 Representative Chris King from Bucks County;
21 Representative Joe Brennan from Lehigh and
22 Northampton County.

23 Representative Mike McGeehan, Subcommittee
24 Chair on Financial Services and Banking is

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1 going to address you for a few moments.

2 REPRESENTATIVE MCGEEHAN: Thank you very
3 much, Mr. Chairman.

4 As I look around this hearing, it looks as
5 though I am the only Philadelphian representing
6 here, today.

7 I want to thank you for bringing this
8 hearing to Philadelphia and thank you, Mr.
9 Chairman, personally, for putting this on the
10 agenda. I want to thank my colleagues for
11 making the effort to be here.

12 This is not just, as you heard, in
13 Philadelphia, but around the Commonwealth. I
14 want to thank Representative Longietti, who is
15 coming from Erie County to be here. For any
16 Philadelphians who don't know, it is seven
17 hours away by car, so we have to thank him and
18 the other committee members for being here.

19 Chairman Daley takes this very serious, as
20 he should. This is, as you heard Director
21 Hudson explain, banking as it relates to
22 lending and to home ownership and to the
23 foreclosure surrounding -- a very serious issue
24 that affects, literally, every Pennsylvanian,

1 whether you are subject to foreclosure.
2 Banking has an affect on neighborhoods and has
3 an affect on the City and the entire
4 Commonwealth of Pennsylvania.

5 So, even though you may not be facing a
6 foreclosure, it is an important issue for you
7 and where you live and where you are --
8 continue to live during your life.

9 So, I want to thank Chairman Daley and
10 Representative Hess for including Philadelphia
11 in these important hearings.

12 CHAIRMAN DALEY: Thank you, Representative
13 McGeehan, who is the subcommittee chairman on
14 financial services and banking and prime
15 sponsor of House Bill 1082.

16 I would like to introduce Mark Longietti,
17 who is the prime sponsor of House Bill 1081,
18 which is another bill that we are going to be
19 having today.

20 REPRESENTATIVE LONGIETTI: Thank you,
21 Mr. Chairman, for the feedback there.

22 I certainly appreciate being out at this
23 hearing this morning, and as Chairman Daley
24 indicated, I am prime sponsor for House Bill

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1 1081.

2 The subprime mortgage crisis has ushered
3 in the need for reform in lending. While the
4 vast majority of lenders are ethical, it is
5 time to crack down on the unscrupulous players.
6 Stronger oversight of the appraisal process is
7 a key component to real reform.

8 House Bill 1081 will provide for the
9 necessary oversight. It will clarify that a
10 civil court finding of a fraudulent appraisal
11 is grounds for disciplinary action, including
12 revocation of a certificate where licensed to
13 appraise. It will also add the Attorney
14 General to the appraiser's Oversight Board, and
15 thereby, send a clear message that fraudulent
16 conduct will not be tolerated.

17 And, finally, it will add teeth to the
18 penalties by increasing the maximum penalty
19 from \$1000 to \$10,000.

20 And, so, I think that this bill, along
21 with the package of bills, is the reform that
22 we need.

23 Thank you.

24 CHAIRMAN DALEY: Thank you Rep Longietti.

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1 Our first person to testify today will be
2 Mr. William McCloskey, president of WJM
3 Commercial Lending. Will he, please, come
4 forward.

5 We have a copy of Mr. McCloskey's
6 testimony and if anyone needs it, we have
7 copies, I think, in the back.

8 Please use the microphone and pull it
9 close to you and you may begin.

10 MR. McCLOSKEY: Thank you Chairman Daley.

11 I was employed in the residential mortgage
12 industry from late 2002 to late 2005. I worked
13 at a large national conforming lender, various
14 mortgage brokers and mortgage banks and two
15 large national direct lenders that dealt
16 primarily with subprime mortgages.

17 To my dismay, I found that it was
18 impossible to make an honest living at the two
19 national subprime lenders. I can give an
20 honest account of how unspeakative lenders
21 operated due to my experience at these two
22 companies. One of my companies, a non-publicly
23 traded, a national mortgage lender, fired me in
24 early 2005 after I reported the fraud I

1 witnessed at government agencies. The fraud
2 that I witnessed included: blatant kickbacks to
3 appraisers, forgery of documents during the
4 origination process and underwriting, the up
5 selling of loans with exorbitant origination
6 fees, the doctoring of title reports, the
7 placement of customers into unsuitable loans,
8 overstating customers income for stated loans,
9 whisking customers to the closing table as
10 quickly as possible.

11 Subsequent to my termination, I filed a
12 complaint with OSHA and the Department of Labor
13 under the whistle-blower provision under the
14 Sarbanes-Oxley Act of 2002 and I won a judgment
15 before an administrative law judge. In spite
16 of the fact that my former company was not
17 publicly traded, I am currently appealing my
18 award for damages.

19 Because of my abrupt termination in 2005,
20 I had to immediately find work. Two weeks
21 after my termination I was hired at a
22 legitimate mortgage banker in New Jersey. It
23 was a good company, but it was going through a
24 transition period and it would have taken me at

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1 least a year to obtain a substantial income.

2 Because of this, I forwarded my resume to
3 several national lenders and I was eventually
4 hired at a national lender that was a division
5 of a huge publicly traded company.

6 In my interview with this company, I was
7 told I would be originating subprime loans.
8 After about two weeks on the sales floor, I
9 realized that a large percentage of my
10 customers fell into the Alt-A range. However,
11 the company priced the loans with a proprietary
12 pricing module, which was a rate-driven tool
13 consisting of about 8 to 10 subprime lenders.
14 Hence, the company priced all of their loans as
15 if the customer fell into the subprime category
16 because they did not have an Alt-A pricing
17 module.

18 The only way that I could have kept my job
19 at this company was to price most of my loans
20 with three or four points and a five year
21 prepayment penalty, or place customers, some
22 with a middle credit score above 540, into a
23 2/28 ARM with a prepayment penalty.

24 At one point I was attempting to price a

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1 refinance loan for a customer with a middle
2 score credit around 640, a low debt-to-income
3 ratio and a 90 LTV. The customer did not have
4 any late payments on his mortgage, so I
5 attempted to put him in a 30-year fixed. I
6 asked the senior loan officer for advice. His
7 exact words were, "You don't want to put this
8 guy into a 30-year fixed. If you want to get a
9 customer a great deal, then go work for a bank.
10 If you want to make money here, you are going
11 to have to sell people on a 2/28 ARM with a
12 3-year prepayment penalty."

13 This particular loan officer had awards
14 for good salesmanship on his desk. I was
15 appalled by this because a 2/28 ARM is strictly
16 reserved for a customer with a credit score
17 below 540 and on the verge of bankruptcy and
18 without a 3-year prepay, which defeats the
19 purpose of the loan.

20 Because this company was, essentially, up
21 selling the majority of the customers, I
22 abruptly resigned after a full week tenure.
23 Subsequent to my resignation, I filed a
24 complaint with the State Attorney General and

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1 the Department of Banking. I did not register
2 a complaint with OSHA and the Department of
3 Banking (sic) under the whistle-blower
4 provision of Sarbanes-Oxley because I resigned
5 and because I was already involved in a major
6 SOX case against my former employer.

7 I did, however, inform both government
8 agencies that my former company was violating
9 Section 404 of Sarbanes-Oxley. Because
10 securities fraud was out of the Attorney
11 General's jurisdiction, my complaint was
12 forwarded to the SEC.

13 Because of my two negative experiences, I
14 decided to temporarily leave the mortgage
15 business at the end of 2005 to start my own
16 business. I attended classes, including the
17 class of business plan writing at the Wharton
18 Small Business Development Center, which is
19 sponsored, in part, by a grant by the
20 Commonwealth of Pennsylvania, Department of
21 Community and Economic Development.

22 I now own a commercial brokerage and I am
23 an executive partner with the direct lender. I
24 am backed by over 25-years experience through

1 my lending partner and they give me all the
2 training and support that I need to be an
3 honest commercial broker. I also obtained
4 additional training in order to be a competent
5 commercial originator.

6 Over the past seven months I have written
7 articles for mortgage industry publications,
8 such as Scotsman Guide and Broker Magazine. I
9 am also involved with Mortgagetrap.org, a site
10 collectively constructed by residential
11 mortgage advocates committed to putting
12 professionalism, integrity, honesty and
13 education back into home lending.

14 In my articles, I have written about the
15 lack of professionalism throughout the subprime
16 industry. Because I established a prima facie
17 case of discrimination under the Sarbanes-Oxley
18 Act of 2002 against a national subprime lender,
19 I have written about using the act as a
20 regulatory tool for the industry.

21 I am not a proponent of the act as a whole
22 because it was, in many ways, an overreaction
23 to the Enron scandal. However, I did become a
24 quasi-expert on the whistle-blower provision of

1 the act because I initially represented myself
2 before the Department of Labor. I had to do
3 most of the research on my own.

4 By using due diligence to research the
5 whistle-blower provision of SOX, Section 806, I
6 discovered that companies that issued
7 asset-backed securities have a reporting
8 obligation through, either, 13(a) or 15(d) of
9 the Securities and Exchange Act of 1934, at
10 least for a period of time. All subprime loans
11 are pooled as, either, asset-backed securities
12 or mortgage-backed securities, which are a type
13 of asset-backed securities.

14 If a mortgage company issued asset-backed
15 securities on the open market and remains the
16 master servicer of the loan pool, the company
17 does not have a suspension of duty to file
18 reports under Section 13(a) and 15(d) of the
19 Securities and Exchange Act of 1934.

20 Because of this, an administrative law
21 judge and the Department of Labor ruled that I
22 established a prima facie case of
23 discrimination. It is my hope that my case
24 sets a precedent for the mortgage industry.

1 I reviewed House Bill 1079 through 1084
2 and they do not contain anything about
3 suitability standards.

4 In the January edition of Scotsman Guide I
5 wrote, "The federal government has been trying
6 to get mortgage companies to tighten their
7 lending standards for years. But instead of
8 cracking down with tough rules, they chose to
9 use guidance, which many lenders ignored.

10 "Weak federal laws could preempt strong
11 state laws against predatory lending.
12 Therefore, the first line of defense consists
13 of honest employees of mortgage companies who
14 have witnessed fraud and predatory lending and
15 who are willing to take action.

16 "When stockbrokers pitch a security,
17 industry rules require them to consider if it
18 is suitable for the customer. When loan
19 officers pitch a mortgage program, however,
20 they do not have to abide by any real industry
21 standard.

22 "When the Sarbanes-Oxley Act was signed
23 into law in 2002, it essentially transferred
24 the concept of suitability from the securities

1 industry to the mortgage industry, because the
2 two industries are intertwined (i.e.,
3 mortgage-backed and asset-backed securities)."

4 I have sent copies of my article to
5 Congressman Barney Frank. Congressman Frank is
6 proposing a bill that would, essentially, shift
7 legal liability to the investors who buy
8 mortgage-backed securities. Investors have
9 limited control over what goes into the
10 mortgage pool. When pension funds buy
11 mortgage-backed securities, they can analyze,
12 to some degree, the default risk. But how can
13 they analyze the appropriateness of the
14 purchase or refinance of the homebuyers? This
15 is, essentially, up to the originators,
16 processors and underwriters at mortgage
17 companies.

18 As I wrote in the January edition of
19 Scotsman Guide, "There can be negative effects
20 on the secondary market as well as on pension
21 funds. First, the value of those loans that
22 are sold on the secondary market and pooled as
23 asset-backed securities or mortgaged-backed
24 securities could be lessened or become

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1 worthless.

2 "In addition, a large public or private
3 pension fund may have billions in assets, but
4 if it invests in mortgage-backed or
5 asset-backed securities that are lessened or go
6 belly up, the average American could get hurt."

7 It is my hope that another PA house bill
8 would include a provision for suitability
9 standards based on the whistle-blower provision
10 of Sarbanes-Oxley. This could set a precedent
11 for a strong federal bill, and, hopefully,
12 Congressman Frank will take notice.

13 Thank you.

14 CHAIRMAN DALEY: Thank you Mr. McCloskey.

15 Questions? Representative McGeehan.

16 REPRESENTATIVE MCGEEHAN: Thank you very
17 much, Mr. Chairman.

18 Mr. McCloskey, what was the outcome of
19 your complaint to the Attorney General?

20 MR. McCLOSKEY: My complaint to the
21 Attorney General was forwarded to the SEC.
22 They informed me that it is not their
23 obligation to inform me whether there is an
24 investigation or not.

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1 REPRESENTATIVE MCGEEHAN: That is part of
2 the problem.

3 MR. McCLOSKEY: Part of the problem, yes.

4 REPRESENTATIVE MCGEEHAN: Thank you.

5 CHAIRMAN DALEY: Members with questions?
6 David Callen.

7 MR. CALLEN: Thank you, Mr. Chairman.

8 Bill, just for the sake of the members, I
9 wonder if you could explain a little bit about
10 what an Alt-A mortgage is?

11 MR. McCLOSKEY: Alt-A would be somebody
12 who was in the B paper range.

13 So, essentially, what the direct lenders
14 were doing, that I worked for, they were
15 placing the customers into D paper, and that
16 was mainly because it generated more revenue
17 and it would help the loan officer make their
18 commission for the month, and it also -- they
19 were also more appealing to the investors on
20 the open market because they generated more
21 revenue. So, they generated more cash for the
22 company, more commission for the originator and
23 they were more appealing to the investor.

24 So, that is why I feel suitability

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1 standards should exist in the industry. That
2 is part of the problem.

3 MR. CALLEN: So, what you are saying, if I
4 can translate that, is, Alt-A is between prime
5 and subprime.

6 MR. McCLOSKEY: Yeah. Somewhere in
7 between there, prime and subprime.

8 For instance --

9 MR. CALLEN: But people would be pushed
10 down into the subprime?

11 MR. McCLOSKEY: That's correct. They were
12 placed in subprime programs and they didn't
13 belong there. So the entire issue isn't
14 whether or not people couldn't afford their
15 house, I think a bigger issue is that a lot of
16 people who had decent credit were placed into D
17 paper and it made their situation worse.

18 The goal of the loan officer is to act as
19 a consultant and put the customer into a much
20 better financial situation than they were
21 before they did a refinance. Which wasn't the
22 case of the two direct lenders where I worked
23 at; it was all about generating the most
24 revenue.

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1 CHAIRMAN DALEY: Any other questions?

2 Mr. McCloskey, thank you for your
3 testimony, it is quite interesting, to say the
4 least, of your personal testimony and how it
5 has affected your life and how it has affected
6 many people in this country, not only in
7 Pennsylvania.

8 We will be talking to you in a more
9 private setting to get further details from you
10 in terms of the possibility of introducing
11 other legislation regarding this issue.

12 Thank you very much.

13 MR. McCLOSKEY: Thank you very much
14 Chairman Daley.

15 CHAIRMAN DALEY: The next group to testify
16 will be Mr. John Dodds and George Gould,
17 Esquire and he is with the Philadelphia
18 Unemployment Project and Mr. Ian Philips of
19 ACORN.

20 As we've stated before, pull the
21 microphone close so the whole audience can
22 hear.

23 It is up to you whoever starts; it is up
24 to you.

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1 MR. RUSSELL: Sorry I am not John Dodds, I
2 am Brady Russell. I work for John.

3 CHAIRMAN DALEY: How do you spell your
4 name, Mr. Russell?

5 MR. RUSSELL: B-R-A-D-Y R-U-S-S-E-L-L.

6 CHAIRMAN DALEY: That was just for the
7 record.

8 MR. RUSSELL: Poor substitute, but I will
9 do my best.

10 In September, the Philadelphia
11 Unemployment Project testified before the
12 Department of Banking on its proposed rule
13 making under existing laws for the conduct of
14 mortgage originators and brokers. At that
15 time, we brought Mr. John Ivey to testify on
16 the conduct of People's Choice Home Loans, an
17 institution now in bankruptcy. People's Choice
18 promised Mr. Ivey that he would be able to pay
19 off a number of his bills and come away with
20 \$5000 in cash for home improvements. At his
21 age and his income level, the deal was
22 ill-advised. In order to make sure Mr. Ivey
23 did not reconsider at closing, People's Choice
24 did not send a representative and forbid the

1 title agent from answering any questions at the
2 time of the closing.

3 People's Choice then, promptly, sold his
4 loans to Homecomings Financial, thereby washing
5 their hands of any responsibility to Mr. Ivey
6 for the outcome of his loan.

7 Before I continue, I just want to draw
8 everybody's attention, if you have my testimony
9 with you, if you don't, you can look at it
10 later. We have a number of cases in the back
11 of our testimony, people who have come to our
12 organization, we've provided housing
13 counseling, primarily, on getting people out of
14 foreclosure. And this is a few that really
15 agree -- there are cases in here, they are all
16 relevant to the issue before you today. But,
17 again and again, the theme that you will see,
18 is people who really weren't bringing in that
19 much money, being given loans that, in many
20 cases, weren't affordable at the time, but that
21 definitely weren't going to be affordable much
22 longer.

23 I had a fellow in the Germantown area who
24 bought a very expensive house in 2005, Mr. G.;

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1 he is earning about \$2000 a month working two
2 different jobs and his payments were about \$905
3 a month. \$905 a month actually doesn't even
4 cover the interest on his loan. So, he is
5 losing ground every month, but that is all he
6 can do to stay current.

7 This is the thing that happens all the
8 time. The unfortunate thing in Philadelphia,
9 you know, we actually have houses that he could
10 have afforded at that level of income, and that
11 he would have gotten a mortgage on, but the
12 broker just didn't give him that kind of
13 advice.

14 So --

15 CHAIRMAN DALEY: Mr. Russell, what we are
16 going to do is attach that as an addendum to
17 the testimony and mark it as Committee
18 Exhibit-1.

19 (Whereupon, documents were
20 marked for identification as
21 Exhibit Committee Exhibit-1 and
22 Committee Exhibit-2.)

23 MR. RUSSELL: Great. And if anybody wants
24 any more information on any of these cases, you

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1 are welcome to call us and you can, you know --
2 we will try to put you in touch with that
3 homeowner. I can't promise I will be able to,
4 but we could try.

5 So, going on, Mr. Ivey has managed to keep
6 his loan current, though the refinance has
7 moved him from a fixed rate to an adjustable
8 rate, so, whether or not he will be able keep
9 up remains to be seen.

10 He did not receive the \$5000, he only
11 received a few hundred. And while People's
12 Choice did pay off several of his bills as the
13 refinance, they did not pay off the most
14 important debt of all --

15 CHAIRMAN DALEY: Mr. Brady (sic), could I
16 ask you to do me one favor.

17 MR. RUSSELL: Sure.

18 CHAIRMAN DALEY: Our stenographer's
19 fingers have just fallen off --

20 MR. RUSSELL: I am going too fast, like I
21 always do.

22 CHAIRMAN DALEY: Yeah. I thought you were
23 from Western Pennsylvania the way you are
24 talking so quickly. I have been scolded for 25

1 years, so, please, slow down.

2 MR. RUSSELL: No problem.

3 CHAIRMAN DALEY: She is going to file a
4 worker's compensation claim.

5 MR. RUSSELL: I have had the same problem
6 my whole life; sorry.

7 So he didn't receive the \$5000 that he was
8 promised, and they also didn't pay off the most
9 important debt that he had, that is, at
10 closing, he still owed \$2000 to Chase Bank, the
11 lender, because they failed to close within the
12 closeout period that Chase Bank first sent him.

13 So, now, he has retained an attorney at
14 his own expense to clear his obligations with
15 Chase Bank and with Homecomings Financial.

16 Mr. Ivey is still in his home, but that is
17 not the case for thousands of victims of
18 predatory lenders.

19 The enormous flexibility of today's
20 financial markets allow many of these to work
21 out means to make a profit, draw down bonuses
22 and leave behind doomed loans that hollow out
23 neighborhoods and, eventually, shock our stock
24 markets and our investors, who are indirectly

1 exposed to thousands of loans with little hope
2 of getting repaid. But what happens to the
3 predatory lenders? In the case like People's
4 Choice, when the economy turns, the atmosphere
5 becomes less conducive to this sort of business
6 practice, they simply get out of the market.
7 But I can assure you that the individuals
8 involved got paid.

9 I can understand if this body is reluctant
10 to place restrictions on businesses that you
11 fear might inhibit a strong business climate,
12 but is this really the sort of business that we
13 want in our state? In fact, in a report last
14 year from the Center on Responsible Lending, it
15 gave us some cause for hope. That report, The
16 Best Value in the Subprime Market, showed that
17 one government restriction in particular
18 actually had the effect of improving the
19 commercial climate, that is, the report showed
20 that when states acted to ban prepayment
21 penalties, as one of the bills before us does,
22 the average interest rates of all home loans in
23 the state dropped.

24 While the report made no claims to know

1 the exact causality of this general drop in
2 interest rates, as students of the industry,
3 the authors were able to make an educated
4 guess. In many states, brokers were able to
5 increase the bonus they get from banks for
6 closing a loan through the use of yield-spread
7 premiums. These premiums are larger bonuses
8 paid to brokers for steering borrowers to
9 higher interest rate loans than that which they
10 qualify for.

11 It is a sickening business practice, but
12 one hamstrung by bans on prepayment penalties,
13 because without them, lenders have no way to be
14 sure that they will actually make back the
15 extra money that they gave to the broker.

16 So, without prepayment penalties, more
17 borrowers, even in the prime market, gets the
18 lowest interest they qualify for and everyone
19 comes out ahead.

20 So, applaud the General Assembly for
21 finally taking on the predacious side of this
22 industry. As an organization primarily focused
23 on the unemployed and jobless, the issue of
24 keeping up with mortgage payments in times of

1 economic downturn have always been an important
2 one to us. We were there at the advent of the
3 Homeowners' Emergency Mortgage Assistance
4 Program, or HEMAP. This is a commonsense
5 program that grew out of a horrible recession
6 in the '80s, when qualified workers went
7 unemployed for two or three years.

8 HEMAP was a real innovation in public
9 policies. I don't know of any other state that
10 has a similar program, and they are missing
11 out. It has been an excellent tool for
12 preserving homeownership, but the problem with
13 HEMAP is, is that it doesn't directly address
14 the issue of the subprime market.

15 We were very gratified to hear this
16 morning that Mr. Hudson and this body here, is
17 considering a plan to be able to deal with the
18 people who are in the subprime problem right
19 now.

20 This legislation, looking forward, is
21 fairly strong, especially combined with the
22 proposed regulations the banking department has
23 put out to deal with issues like affordability.

24 With that said, it doesn't deal with the

1 issue of where people are at today, the people
2 who are already in these loans.

3 So, HEMAP hasn't been able -- and the
4 current problem with HEMAP, we just want to
5 draw the folks attention to -- and I know it is
6 a little bit off the topic, but as we work with
7 people every day on HEMAP, we also want to make
8 sure this body is well aware that right now,
9 HEMAP isn't even keeping up with the caseload
10 of traditional mortgages gone awry.

11 Currently, we see too many of our clients
12 rejected for HEMAP who, in prior years, would
13 have been approved. We are currently at,
14 about, 27 percent approval rating for HEMAP
15 right now, and only five or six percent of
16 those folks get ongoing assistance. So, that
17 is, most people who go in for HEMAP get bailed
18 out just before a sheriff's sale for whatever
19 they are behind on, whereas, once upon a time,
20 HEMAP was originally designed to help people
21 keep up with their mortgage during the time
22 they are out work, if they had a reasonable
23 chance of getting a job again.

24 The numbers should be lower because the

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1 economy isn't that bad right now, but it should
2 also be higher than five to six percent.

3 So the final thought I want to put before
4 this body, and I am sure a few folks have
5 already said this this morning, and I think the
6 important consideration to take in, when you
7 are looking at a package to reform the mortgage
8 industry and forbid certain practices in the
9 subprime market is this: it is easy to judge
10 people who fall behind on their mortgages.
11 Some people really do make poor decisions
12 because they want money now, others don't
13 understand, others talk themselves into an
14 unaffordable mortgage and a lot of them are
15 manipulated or even lied to.

16 But at this point, judging the individuals
17 is beside the point. At this point, it is
18 costing all of our towns and cities, all of our
19 investors and homeowners living next to an
20 empty house. It is costing all of us, so
21 please, do take action.

22 Thank you.

23 CHAIRMAN DALEY: Thank you very much. Let
24 me introduce Representative Curtis Thomas,

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1 prime sponsor of house Bill 1080, that just
2 joined us.

3 Welcome Representative Thomas. Do you
4 want to say a few words before we go to the
5 next individual to testify?

6 REPRESENTATIVE THOMAS: Yes. Let me first
7 thank you, Mr. Chairman, Commerce Committee, my
8 colleagues and all of the presenters and guests
9 here this morning.

10 I am excited about the fact that we are
11 taking this step forward to try and get a
12 handle on this industry. As you know, here in
13 Philadelphia County, we are witnessing
14 thousands of mortgage foreclosures monthly.
15 Not annually, but monthly. And we are
16 witnessing this rise in mortgage foreclosures
17 in neighborhoods that can least afford to see
18 this kind of economic decline. We have spent a
19 lot of money, here, in Philadelphia, to try and
20 rebuild neighborhoods and reverse the systemic
21 blight which has occurred in many
22 neighborhoods. We do not need to revisit this
23 issue of blight, and I think that it is
24 important that we go forward. The Department

1 of Banking has provided some vision and some
2 guidance in the kinds of things we need to do.

3 I am going to be working hard to try and
4 make sure that House Bill 1080 becomes a
5 reality because I think that when we look at
6 the predatory lending market and how that
7 market is driving a lot of these mortgage
8 foreclosures, one issue that becomes of
9 paramount importance is, how do we track and
10 how do we keep up with people out there who are
11 just out there to take advantage of folk who
12 might not understand, or folk who are not in a
13 position to understand what's going on.

14 And, so, what 1080 does, is provide a
15 licensing scheme that requires you to do
16 licensing if you are out there operating in a
17 second mortgage market, it requires some
18 education and it requires some reporting. And
19 we think that through the licensing, through
20 the education and through the reporting, that
21 we will be able to do a much better job as a
22 Commonwealth in tracking these predators. And,
23 you know, I hate using that term, but that is
24 what it is.

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1 And I sit here with dire testimony. You
2 know, my daddy is 87 years old and just a
3 couple of years ago, somebody came to his house
4 and gave him \$40,000, to be paid back over 30
5 years. Now, he is -- he will be 88 come
6 September the 19th. He should not have been
7 given this loan, and this loan has a balloon
8 payment, this loan has a number of excessive
9 fees attached to it.

10 And, you know, I said to him, I said, you
11 know, Pop, you sent me to law school, why
12 didn't you call me and say something to me.
13 But he said that the people came to his door
14 and made an offer that -- and you know, he
15 asked a question, I am 87, you know, can I do
16 this in less than 30 years; and they said no,
17 we want to give you 30 years so that you have
18 more than enough time. Where, from the grave,
19 you know, to pay the note back.

20 So, something has to be done. And my
21 father is not an isolated example of what's
22 going on in Hunting Park and Logan and
23 Germantown and parts of South Philadelphia,
24 Frankford, Bridesburg and neighborhoods

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1 throughout Philadelphia, and it is not just
2 endemic to Philadelphia, it is across the
3 Commonwealth of Pennsylvania.

4 So House Bill 1080 is part of a package
5 that will allow us to get a handle on this
6 situation and, basically, say to folk, that if
7 you are not willing to do fair and honest
8 business in the Commonwealth of Pennsylvania,
9 then find another state to do your business,
10 but we don't want you here in Pennsylvania. We
11 value the hard working people of Pennsylvania
12 and there is no room here if you are not
13 willing to do business honestly and above
14 board.

15 And so, again, Mr. Chairman, I thank you
16 and I ask that we go through this hearing today
17 and leave here with -- enthusiastically
18 committed to shutting this stuff down as soon
19 as possible so we will not have to witness any
20 more people harmed by this predatory lending
21 market. And, yes, PHS, Emergency Mortgage
22 Assistance Program is something that we have to
23 increase. I see some states are talking about
24 floating bonds, and refinancing some of these

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1 deals out there to help people.

2 So, I guess coming in late, I didn't know
3 that we already talked about that, but let me
4 reiterate my support for that.

5 And, again, I thank you and thank my
6 colleagues, Representative McGeehan, for us
7 moving forward on this. Thank you.

8 CHAIRMAN DALEY: Representative Thomas,
9 thank you for your testimony and presentation,
10 especially your personal testimony, because we
11 have known each other for a long time and I
12 knew you were tremendously enthused about this
13 issue. Now I understand the personal
14 ramifications in your life that creates part of
15 that enthusiasm and thank you for letting us
16 and the committee know, as well as the public.

17 I think George is the next person
18 testifying?

19 MR. GOULD: My name is George Gould, I am
20 a managing attorney for Housing at Community
21 Legal Services, and for the past, almost, 20,
22 25 years, I have represented the Philadelphia
23 Unemployment Project, and both of us have been
24 substantially involved in the mortgage

1 foreclosure issue. PUP was instrumental in
2 getting the HEMAP program passed in 1983, an
3 extremely important program in the
4 Commonwealth.

5 Everyone is extremely happy to hear the
6 news today, and, also, we congratulate the
7 committee for taking such great interest in
8 going around the state and looking at this
9 issue. It is an extremely important issue and
10 something has to be done immediately.

11 I think the Commonwealth is extremely
12 fortunate that we are -- have someone of the
13 caliber like Brian Hudson running our
14 Pennsylvania Housing Finance Agency. He is on
15 top of this issue, he understands the issue, he
16 knows what kind of program is needed to help
17 folks out, so I think that we are very lucky in
18 the Commonwealth to have someone like that
19 around.

20 We do have some concerns, however. We are
21 fully in support of the bills. The bills and
22 what the Banking Department is doing is
23 certainly a step in the right direction. There
24 was mention earlier of trying to put into the

1 legislation a suitability clause, which
2 basically means, when a mortgage is lent, it is
3 suitable, it will benefit the homeowner.
4 Obviously, many of these mortgages do not do
5 that. And there is discussion nationally, and
6 I think this committee should look at, imposing
7 some sort of suitability standard with
8 homeowners or mortgages.

9 The other thing that I would like to
10 mention, this \$25 million fund, rescue loan, is
11 extremely important, it can go a long way in
12 helping a large number of people.

13 The voluntary moratorium may be a first
14 step, but we are very concerned that that may
15 not work. While some mortgage companies may go
16 along with it, many may not, and what happens
17 to the homeowner who is in this situation and
18 ends up getting stuck?

19 Finally, the other issue is that the
20 mortgage companies being allowed to go up to
21 the sheriff's sale. Well, the problem with
22 that is, that when a mortgage company files a
23 foreclosure, they go out and get an attorney.
24 There is attorney's fees, there is costs in

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1 filing the complaint and it ends up -- it could
2 be thousands of dollars that the homeowner must
3 pay in addition to whatever problems they are
4 having on their mortgage.

5 So, we would suggest some kind of a
6 mechanism like the HEMAP program has, where the
7 mortgage company is not able to institute any
8 proceeding until the appeal of the case is
9 looked at, to be decided whether or not they
10 could get assistance.

11 We have an existing program in
12 Pennsylvania that applies to every mortgage
13 that has been foreclosed, and maybe what we
14 need to do is, take a look at that program and
15 see whether or not there could be some
16 mechanism where folks with subprime and
17 predatory lending, when they apply to PHFA, if
18 they may not be eligible for HEMAP at that
19 point what can happen is, they can be targeted
20 to this rescue loan, which PHFA is putting up.
21 And if we put something in the law that makes
22 it clear that these laws are also applicable,
23 it effectively could stop most of the
24 foreclosures and give the state an opportunity

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1 to review cases to determine whether or not
2 someone is able to get one of these rescue
3 loans.

4 So, that is the suggestion that we would
5 make.

6 CHAIRMAN DALEY: Thank you, Mr. Gould.

7 Ian.

8 MR. PHILLIPS: I would first like to thank
9 the members of the committee and the sponsors
10 of this legislation.

11 I would like to call up Miss Patricia
12 Lewis-Bryant and Mr. Darren Evans. I believe
13 Mr. Evans may have had to step out due to his
14 daughter's school calling.

15 They have predatory lending stories that
16 they would like to share with you.

17 MS. BRYANT: Good morning.

18 CHAIRMAN DALEY: Ma'am, can you identify
19 yourself for the record and spell your name?

20 MR. PHILLIPS: Patricia Lewis-Bryant,
21 B-R-Y-A-N-T.

22 I live in Southwest Philly. I am a victim
23 of predatory lending. I went to refinance my
24 home, and when we realized what was happening,

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1 we would have to pay 18 percent, so what
2 happened was, they sold it to another mortgage
3 company and then our mortgage went up, and we
4 said, let's refinance again.

5 CHAIRMAN DALEY: What mortgage company did
6 they sell it to?

7 MS. BRYANT: Tabor (phonetic) sold it to
8 Fair Banks, and then Fair Banks sold it to
9 Select.

10 CHAIRMAN DALEY: Select.

11 MS. BRYANT: Select.

12 So, when we refinanced, we got it down to
13 11 percent. I lost my job. So it was only one
14 income coming in, so we had to end up going
15 into foreclosure, so, from that I said, well,
16 we can't lose our house, we don't have anywhere
17 to go. So we made the forbearance agreement.
18 But for the forbearance agreement, I had to pay
19 \$4000, then I paid 1,165 in a month.

20 CHAIRMAN DALEY: The forbearance agreement
21 you paid \$4000 up front?

22 MS. BRYANT: Up front.

23 CHAIRMAN DALEY: Once you signed the
24 agreement, at the time of signing?

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1 MS. BRYANT: Yes.

2 CHAIRMAN DALEY: Okay.

3 MS. BRYANT: And then it is for 12 months,
4 July, if we make it, July will be the end of
5 the forbearance agreement. But we have nothing
6 in writing saying that after that, our mortgage
7 will go back down.

8 Also, we did get HEMAP. We did get them.
9 But what's happening is, we are paying 1,065.06
10 a month. That is behind.

11 Now, my gas is not shut off, but it is a
12 lien on my house because we can't afford to pay
13 \$1,065, you know, a month, and pay gas -- and
14 it is kind of hard eating, but it is only me
15 and my husband.

16 But this thing -- somebody has got to help
17 us. Somebody's got to help people. Like, we
18 are a little lucky because we are in this
19 forbearance; we might be able to make it until
20 July. But what is going to happen to the
21 people that can't do anything about it? I have
22 seen several people put out around my way, just
23 put out of their houses, because they went into
24 foreclosure. We need somebody that is going to

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1 help us, and that is -- HEMAP, like he said,
2 you need somebody who is going to stand in with
3 you through that, so that when you come out of
4 that forbearance, you will go ahead and take
5 care of your mortgage the way you should.

6 And I thank you for listening to me.

7 CHAIRMAN DALEY: Thank you.

8 What happened to the homes around you that
9 were foreclosed upon; did investors come in and
10 buy the homes?

11 MS. BRYANT: No. Not yet. Well, I won't
12 say -- two of them, yes. And they have people
13 in them already.

14 CHAIRMAN DALEY: What happened to the
15 people that left; do you know?

16 MS. BRYANT: Well, one, she is old. She
17 is about -- I guess about 65, she moved back to
18 Pittsburgh with her mother. The other
19 gentleman, he was just put out, I don't know
20 where he went.

21 CHAIRMAN DALEY: Wait. She moved back to
22 Pittsburgh with her mother?

23 MS. BRYANT: Right.

24 CHAIRMAN DALEY: And she is 65?

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1 MS. BRYANT: She is 65.

2 CHAIRMAN DALEY: Now, we got a lot of old
3 people in Pittsburgh, I am from Pittsburgh, and
4 we are noted for having some elderly people,
5 but she moved back to Pittsburgh?

6 MS. BRYANT: Yes. And I am almost 60
7 myself, so, you know, people can't just, you
8 know -- you can't start all over again. It is
9 just something that you can't do.

10 But we do need help here, and like I said,
11 as far as people trying to do it themselves,
12 you might be able to stay up on it awhile, but
13 after awhile you fall again, you know. And
14 then everybody thinks that you are just people
15 that doesn't want to pay bills you are trying
16 your darnedest to pay every bill. But, now,
17 look, when I come out of this foreclosure, I
18 have a lien. So, they get you all kind of
19 ways.

20 CHAIRMAN DALEY: Questions?

21 Representative Wansacz.

22 REPRESENTATIVE WANSACZ: Thank you. Thank
23 you Chairman Daley.

24 I am just trying to understand. Thank you

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1 for your testimony.

2 Are you still in the house now?

3 MS. BRYANT: Yes, I am.

4 REPRESENTATIVE WANSACZ: Ma'am, when did
5 you purchase the house?

6 MS. BRYANT: Back in '97.

7 REPRESENTATIVE WANSACZ: Back in '97; and
8 you said that you got an interest rate of 18 or
9 --

10 MS. BRYANT: 18 percent.

11 REPRESENTATIVE WANSACZ: 18 percent in
12 1997.

13 MS. BRYANT: Well, if you're not mortgage
14 lived in, you don't know. You think you're all
15 right.

16 REPRESENTATIVE WANSACZ: Now, when you
17 were -- what I am trying to figure out, when
18 you were looking at the mortgage, were you --
19 did you go around to banks or did you just go
20 to certain mortgage lenders in the
21 neighborhood, did somebody approach you; I
22 mean, how did this come about?

23 MS. BRYANT: This was -- my husband heard
24 this on the radio. It is a broker and he went

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1 to him, and then he came out to our house, too.

2 That is how we end up getting that mortgage.

3 REPRESENTATIVE WANSACZ: I am looking at
4 1065, that is a lot of --

5 MS. BRYANT: Yeah, this is a forbearance
6 agreement.

7 REPRESENTATIVE WANSACZ: Yes. What was
8 the original cost when you signed up in 1997;
9 do you remember the original mortgage?

10 MS. BRYANT: What I paid mortgage for?

11 REPRESENTATIVE WANSACZ: Yes.

12 MS. BRYANT: 485. First it started out at
13 385, and then it went up to 4.

14 REPRESENTATIVE WANSACZ: So it started out
15 at 385 and went to 4, and here we are in 2007
16 and it is \$1085 (sic)?

17 MS. BRYANT: Um-hum. Correct.

18 REPRESENTATIVE WANSACZ: And thank you,
19 that is what I am trying to figure out.

20 MS. BRYANT: Thank you.

21 CHAIRMAN DALEY: And the forbearance, with
22 the \$4000 down, was that fixed at 18 percent
23 for a period of time till July?

24 MS. BRYANT: I have no idea. When I

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1 talked to the forbearance lawyer, he said that
2 I had to pay \$4000 -- and in order to stop the
3 foreclosure, they would send me a statement of
4 how I would pay each month.

5 CHAIRMAN DALEY: So you don't know what
6 your payment is going to be each month until
7 you get the payment?

8 MS. BRYANT: Well, you have to pay that
9 4000, and then they decide on how much you pay
10 a month.

11 CHAIRMAN DALEY: Questions?
12 Representative Siptroth.

13 REPRESENTATIVE SIPTROTH: Thank you,
14 Mr. Chairman.

15 Real quick, Miss Bryant. When you did the
16 initial mortgage at 485 a month, did that
17 include an escrow account on your taxes and
18 insurance or not?

19 MS. BRYANT: No.

20 REPRESENTATIVE SIPTROTH: Okay. This
21 current 1065 does include that, I would assume?

22 MS. BRYANT: Well --

23 REPRESENTATIVE SIPTROTH: I would almost
24 imagine that, that --

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1 MS. BRYANT: What, the 165 -- I mean, the

2 1 --

3 REPRESENTATIVE SIPTROTH: 1,065 --

4 MS. BRYANT: No. It doesn't.

5 REPRESENTATIVE SIPTROTH: It does not
6 include your taxes?

7 MS. BRYANT: No. We just found that out.
8 They said we would have to pay more in order
9 for that to cover the taxes.

10 REPRESENTATIVE SIPTROTH: Thank you very
11 much.

12 CHAIRMAN DALEY: Did they force insurance
13 upon you?

14 MS. BRYANT: Yes. They do. They have
15 insurance they are paying for.

16 CHAIRMAN DALEY: And they put that on you?

17 MS. BRYANT: Yes.

18 CHAIRMAN DALEY: Did you have insurance
19 prior to the loan?

20 MS. BRYANT: Well, yes, we did, but we
21 lost it when we -- you know, we're just not
22 able to pay those things now.

23 CHAIRMAN DALEY: Representative McGeehan.

24 REPRESENTATIVE MCGEEHAN: Yes. Thank you,

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1 Mr. Chairman.

2 I am just doing quick math in my head and
3 the current rate's 1065, would -- and this is
4 quick math, would be on a home valued between 4
5 or \$500,000; what is your home worth, Ma'am?

6 MS. BRYANT: My home is worth, maybe,
7 30,000, maybe.

8 REPRESENTATIVE MCGEEHAN: That is a
9 disgrace.

10 MS. BRYANT: Maybe. There is so many
11 empty houses around there, now. Maybe 30.

12 REPRESENTATIVE MCGEEHAN: That is
13 disgraceful.

14 Thank you, Mr. Chairman.

15 CHAIRMAN DALEY: Representative Brennan.

16 REPRESENTATIVE BRENNAN: Thank you,
17 Mr. Chairman.

18 Just to clarify what Representative
19 Wansacz said, in 1997 you said that your
20 mortgage was 385, then went up to 4, but that
21 included insurance and taxes?

22 MS. BRYANT: No. I pay my own -- the
23 taxes was included in that.

24 REPRESENTATIVE BRENNAN: Yes. But now

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1 they are not?

2 MS. BRYANT: But at that time, I paid my
3 own homeowners insurance.

4 REPRESENTATIVE BRENNAN: But the taxes are
5 not, I just heard you say, are not included
6 now?

7 MS. BRYANT: Not now, no.

8 REPRESENTATIVE BRENNAN: Thank you.

9 CHAIRMAN DALEY: Representative Thomas.

10 REPRESENTATIVE THOMAS: Thank you,
11 Mr. Chairman.

12 I just want to thank you for your
13 testimony and I want to ask you this, when you
14 leave here, make sure that you drop a note to
15 the Pennsylvania Public Utility Commission and
16 ask them to reject, out of hand, PGW's request
17 for an increase.

18 MS. BRYANT: Okay.

19 REPRESENTATIVE THOMAS: Because there are
20 a lot of liens being put on people's homes, and
21 at the current rate it is only aggravating an
22 already bad situation. And before the PUC,
23 now, is a rate increase. So make sure that you
24 drop a note.

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1 MS. BRYANT: Okay.

2 CHAIRMAN DALEY: Representative Longietti.

3 REPRESENTATIVE LONGIETTI: Just one quick
4 question; how did you come up with the \$4000
5 that you had to come up with for the
6 forbearance?

7 MS. BRYANT: Well, they have a lawyer that
8 I had to get in touch with and I got in touch
9 with the lawyer, I think his name is Goldstein,
10 Goldberg. He said, Mrs. Bryant, you are going
11 to have to come up with the \$4000, and then
12 when you send the 4000, we will send you the
13 statement of how you pay each month.

14 Now -- that was already -- because they
15 already know what I made and my husband makes.
16 But when I lost my job I said to them -- I
17 called them and I said, listen, there is only
18 one pay coming in now, is there any way that
19 you can adjust this? No, there is nothing else
20 that we could do for you. If you don't pay it
21 on the 5th of the month, you can still get
22 foreclosed on.

23 But, what is happening is, we don't pay at
24 the end of the month, it doesn't go into

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1 another month, but we pay it at the end of the
2 month and it is really hell sitting here every
3 month thinking there is a foreclosure paper
4 going to come, you know.

5 REPRESENTATIVE LONGIETTI: Was it an
6 initial payment of 4000 up front?

7 MS. BRYANT: Yes -- no. 4000 up front I
8 had to send to them, and then each month I paid
9 1,065.06.

10 REPRESENTATIVE LONGIETTI: How did you
11 come up with \$4000 up front?

12 MS. BRYANT: I don't know how they came up
13 with that.

14 REPRESENTATIVE LONGIETTI: No. No. I
15 mean, how did you find that money?

16 MS. BRYANT: Well, we went to a lawyer to
17 see if we can get them to help us, you know,
18 with the foreclosure or bankruptcy, or
19 whatever, like that, and then I said, if I got
20 to pay these people, I better try to see if we
21 could pay the forbearance people and that's
22 what we did. We borrowed that money from our
23 children, you know. We got that \$4000.

24 REPRESENTATIVE LONGIETTI: So you turned

1 to family and whatnot to come up with that
2 money?

3 MS. BRYANT: Yes.

4 REPRESENTATIVE LONGIETTI: Okay.

5 MR. EVANS: We couldn't afford to go
6 sleep.

7 MR. PHILLIPS: That much of the money that
8 was asked for up front was the attorney's fees
9 and cost -- and a hurdle for people to pay in
10 order to get back and be able to make payments.

11 CHAIRMAN DALEY: Well, it may not have
12 even included the sheriff's fee because they
13 may not have been at that point.

14 MR. PHILLIPS: Right.

15 CHAIRMAN DALEY: If they are not down that
16 road where they're executing on it, there would
17 be no sheriff's fees.

18 MR. PHILLIPS: Well, the problem is, you
19 have advertising costs, and that takes place,
20 obviously, before the sale, and you have very
21 stiff attorney's fees and the cost of filing
22 the complaint, so that can add up very quickly.

23 CHAIRMAN DALEY: Well, that would be all
24 through the Prothonotary's Office as opposed to

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1 the Sheriff's Office; is that correct?

2 MR. PHILLIPS: Some of it would be, but
3 the attorney would charge their own fees; the
4 advertising fees would be, through the mortgage
5 company, paid to the sheriff.

6 CHAIRMAN DALEY: Representative Ross.

7 MR. RUSSELL: Just to be clear, it
8 wouldn't go against the principal of her loan,
9 it would just be money that was lost.

10 CHAIRMAN DALEY: Representative Ross.

11 REPRESENTATIVE ROSS: Thank you, Mr.
12 Chairman.

13 Mrs. Bryant, could you describe the first
14 meeting that you had that introduced you to
15 this loan; what they told you; what made this
16 attractive; did you have a mortgage on your
17 house, already, at that point?

18 MS. BRYANT: No. We didn't. And what
19 made it attractive is that we needed work done
20 on our house. We needed some work done and we
21 ended up -- after that, we still needed work
22 done because you never get what you, you know,
23 they say you are going to get.

24 There is another question I want to ask,

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1 too, because -- while I am here. I am in a
2 forbearance agreement and my credit report, it
3 still says foreclosure. I called my state
4 representative and I asked a question, why is
5 it when you go into a forbearance agreement,
6 you are still listed as foreclosure; that is
7 here in Philadelphia, they said, and I don't
8 understand, you know.

9 CHAIRMAN DALEY: Representative Thomas.

10 REPRESENTATIVE THOMAS: I think a couple
11 of things, more often than not, the mortgage
12 company will retain jurisdiction when they move
13 to foreclosure. So that is going to be
14 reflected on record for at least seven years,
15 with the credit bureau.

16 The other thing is, Mr. Chairman, she
17 raised an interesting point, more often than
18 not, with these forbearance agreements, you
19 don't know what your payment arrangement is,
20 prior to sending this money in for the
21 forbearance agreement. A lot of these mortgage
22 companies are located in Florida, and Wells
23 Fargo comes to mind right off the bat, because
24 I see a lot of that in my office, where people

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1 are forced to wire the forbearance amount, and
2 then, only after you wire the money, where you
3 then get any information on what the agreement
4 is. And more often than not, when you get the
5 information, you see these attorney's fees that
6 you didn't know about and all of those other
7 administrative fees.

8 So, it is really \$4000 that just went into
9 somebody's pocket and has little to do with the
10 loan or the mortgage foreclosure. So you pay
11 the forbearance money, you start making your
12 payments, but as soon as a day goes by, here's
13 the -- and I have seen some situations where
14 you don't get another complaint for mortgage
15 foreclosure, what you end up getting is a writ
16 of execution, because the court has retained
17 jurisdiction on the mortgage foreclosure for
18 whatever the life of the repayment is, so you
19 end up being worse off than when you started,
20 which speaks to what we need to do about
21 notice; what we need to do about due process;
22 what we need to do about, at least, giving
23 people a level playing field in which they can
24 get a handle on their situation.

1 MS. BRYANT: You have to act fast, people
2 are going to be put out.

3 CHAIRMAN DALEY: Representative Ross.

4 REPRESENTATIVE ROSS: Could you describe a
5 little bit more, what the person who sold this
6 mortgage to you said to you about it, in terms
7 of what its terms were, how well they described
8 it to you?

9 MS. BRYANT: Well, when we went to his
10 office, he mostly talked to my husband because
11 my husband's name was on the deed by himself at
12 the time, but, you know, of course he related
13 to me what happened.

14 He was just telling him that he could give
15 him a loan to fix up his house and that he
16 would have some money back from it, but, of
17 course, they sent their people out to do the
18 work on the house. They said they have to do
19 the work on the house first, before he could
20 get the loan. So he let them come out and they
21 put a roof on the house, and they did some work
22 on the side of the wall, and then he told my
23 husband to come in and get the check.

24 REPRESENTATIVE ROSS: So --

0057

1 MS. BRYANT: So he went in, filled out the
2 paperwork and got the check.

3 REPRESENTATIVE ROSS: So this is actually
4 a home improvement company --

5 MS. BRYANT: Right.

6 REPRESENTATIVE ROSS: -- that connected
7 you with this mortgage company and they were
8 attempting to get your business on the repairs
9 to the house?

10 MS. BRYANT: Right. Correct. This is a
11 broker, and I think it was people from
12 Pittsburgh that had to come out and do the
13 work.

14 REPRESENTATIVE ROSS: Thank you.

15 CHAIRMAN DALEY: Did they put you on the
16 mortgage note, the new mortgage note, when you
17 said your husband was on it initially?

18 MS. BRYANT: No. What happened was, when
19 we refinanced, I am still not on the deed, but
20 what they did was -- they said, well, you are
21 going to sign as housewife. And -- so I
22 signed, and now I signed that I am a
23 co-borrower and we are in double trouble
24 because maybe one of us could have opted out,

0058

1 but we can't.

2 CHAIRMAN DALEY: You signed as a
3 co-signer?

4 MS. BRYANT: No. I signed as a housewife.

5 CHAIRMAN DALEY: I never heard of that.
6 Someone correct me, I don't know. Have you
7 ever heard of someone signing as a housewife,
8 other than --

9 MS. BRYANT: Well, that is what I was
10 told. You know, that I was signing as a --

11 CHAIRMAN DALEY: Yeah.

12 MS. BRYANT: I mean, that is what I was
13 told.

14 CHAIRMAN DALEY: That is co-signer.

15 MS. BRYANT: I found that out.

16 CHAIRMAN DALEY: You have the mortgage and
17 the note, but you are not on the deed of the
18 property.

19 MS. BRYANT: No.

20 CHAIRMAN DALEY: Mr. Callen.

21 MR. CALLEN: Mrs. Bryant, I just want to
22 clarify something, when you first took the loan
23 out in '97, it wasn't at 18 percent to begin
24 with, or was it?

0059

1 MS. BRYANT: Yes. Yes.

2 MR. CALLEN: Right at the beginning?

3 MS. BRYANT: Yes.

4 MR. CALLEN: So this wasn't an adjustable
5 rate --

6 MS. BRYANT: No.

7 MR. CALLEN: -- at this point?

8 MS. BRYANT: No. I am not mortgage
9 literate, I don't know if it was adjustable,
10 but I do know when we re-mortgaged, it went
11 down to 11 percent. So, that is with a
12 different company.

13 MR. CALLEN: And that has been since '97
14 that you refinanced?

15 MS. BRYANT: Yes. We did it the next
16 year, because we didn't -- we couldn't get the
17 stuff fixed with the money they gave us, so...

18 MR. CALLEN: So, are you still at
19 11 percent, now, do you know?

20 MS. BRYANT: Yes.

21 MR. CALLEN: Okay.

22 MS. BRYANT: As far as I know, but, you
23 know, we are in forbearance agreement now.

24 CHAIRMAN DALEY: You are down at 11; you

0060

1 stated that you were initially paying 300, then
2 400, now you are up to 1100, approximately?

3 MS. BRYANT: Right.

4 CHAIRMAN DALEY: That had to be, probably,
5 an adjustable rate, somewhere, to escalate you
6 during this process.

7 Representative Wansacz.

8 REPRESENTATIVE WANSACZ: Thank you,
9 Mr. Chairman.

10 You guys are hitting upon some of the
11 questions that I was trying to get at. That is
12 what I was wondering, if you did know when you
13 purchased it if it was an adjustable rate.
14 Like, how long -- do you remember, pretty much,
15 how long you paid 300, for how many months, and
16 then you -- how long you paid 400 before it
17 went up to the 1000?

18 MS. BRYANT: I think that we paid that for
19 about a year, and then it was sold to another
20 mortgage company and that's when it went up.

21 REPRESENTATIVE WANSACZ: Okay. So you
22 bought a house, roughly, for about 30,000, then
23 you borrowed so much more money to fix up the
24 house to make it livable?

0061

1 MS. BRYANT: Well, the house was given to
2 us, you know, so he didn't have a mortgage on
3 it.

4 CHAIRMAN DALEY: You do now.

5 MR. RUSSELL: If I could just jump in.
6 What sounds like, probably, happened is, she
7 went into foreclosure and was behind a certain
8 amount and had an arrearage. That 1,065
9 probably includes a payment against the
10 arrearage. So it isn't a normal mortgage
11 payment. There is a part of it is the mortgage
12 payment, which is still pretty high, up to 11
13 percent, and then part of it will be payment
14 against the arrearage, to go off in a certain
15 amount of time.

16 CHAIRMAN DALEY: Yeah. I know.

17 REPRESENTATIVE WANSACZ: Can one of you
18 guys, maybe, just explain about the foreclosure
19 process on something, maybe, would happen in
20 her case, of how this works?

21 MR. RUSSELL: So, one of the things which
22 I think really draws attention, and we've done
23 a lot of work here in Philadelphia, and have
24 been able to get some of the attorneys to work

1 with us on, is, to -- see, once you go into
2 foreclosure, which it sounds like you -- a
3 foreclosure process was actually instituted in
4 your case; right?

5 MS. BRYANT: Right.

6 MR. RUSSELL: So, once you go into
7 foreclosure, you get slapped with all these
8 fees, attorney's fees and, here in
9 Philadelphia, \$1700 in sheriff's fees, which
10 are a lot higher than they need to be, and the
11 banks won't -- they won't put that into your
12 mortgage. So, even if you got some money in
13 your house that you could work with, they won't
14 finance those fees in, so, if the foreclosure
15 process starts, you got to pay all that money
16 back. And we have succeeded in getting some of
17 the foreclosure attorneys in town to lower
18 their fees pretty dramatically, but not all of
19 them, and we haven't been able to get the
20 sheriff to lower his fees. So that money is
21 just lost. Your principal is out.

22 And then -- so once -- you got to pay that
23 and then you can go into a forbearance
24 agreement where they are going to have some

0063

1 sort of terms for paying back whatever
2 arrearage you have, which is why it will get
3 kicked up to something like \$1000 and then
4 sometimes they will load on extra escrows on
5 there, you know, to deal with other, sort of --

6 MR. GOULD: The problem is that you have
7 to pay all the attorney's fees and costs up
8 front. They won't even talk about any kind of
9 forbearance agreement unless all that is paid,
10 and that could be several thousand dollars, and
11 I suspect that was probably a good part of that
12 \$4000 that she paid.

13 REPRESENTATIVE WANSACZ: And how many
14 payments do you, pretty much, have to miss
15 before they decide to put you into foreclosure?

16 MS. BRYANT: Four.

17 REPRESENTATIVE WANSACZ: Four.

18 CHAIRMAN DALEY: Mr. Phillips, do you have
19 further testimony?

20 MR. PHILLIPS: Yes, I do.

21 CHAIRMAN DALEY: I would ask you to try to
22 limit that.

23 MR. PHILLIPS: Yeah. I will be as brief
24 as I can. We will submit copies of Ms.

1 Bryant's paperwork to your office at the close
2 of the session.

3 CHAIRMAN DALEY: Today?

4 MR. PHILLIPS: Yes. I will go back to the
5 office and --

6 CHAIRMAN DALEY: We will attached it to
7 the testimony as Committee Exhibit-2.

8 MR. PHILLIPS: I would, first, like to
9 draw your guys attention to the charts that we
10 have attached as part of our testimony.

11 Oftentimes forecloses and other predatory
12 lendings are associated with the Commonwealth's
13 larger cities. Much of native Philadelphia's
14 problem with urban blight and rightly so.
15 However, as these as charts illustrate,
16 Philadelphia's foreclosure rate has been level
17 and it is just, now, starting another dangerous
18 upturn. Other counties, namely Erie, Allegheny
19 and Washington County of those surveyed, have
20 seen a tremendous rise in the number of
21 foreclosure proceedings filed. The need for
22 mortgage reform is evident in urban, suburban
23 and rural communities across the Commonwealth.
24 Many Counties that we wanted to include in our

1 study do not even track foreclosure statistics
2 and cannot produce an annual account.

3 House Bill 1083 would establish a
4 provision in which the PHFA tracks this data
5 centrally; a necessary tool in terming the
6 scale of the crisis and how widespread it is in
7 the Commonwealth.

8 Unscrupulous lenders defraud and otherwise
9 take advantage of individuals with added fees,
10 inflated appraisals, and waiting to explain
11 important terms just moments before the
12 borrower signs on the dotted line. Individual
13 licensing would do a great deal in combating
14 many of these practices.

15 Further, the provision to adjust for
16 inflation the definition of residential
17 mortgages in House Bill 1084 eliminates
18 prepayment penalties for loans under 197,000
19 and makes HEMAP programs much more effective,
20 which is a life saver for many families in the
21 Commonwealth.

22 The six bill package is an important first
23 step in stemming the rising tide of
24 foreclosures that threatens to engulf

1 Pennsylvania, but we must look at these bills
2 as just that, a first step.

3 If we are to avoid thousands of additional
4 foreclosures and the havoc that they wreak on
5 Pennsylvania's families, the state should:
6 implement a moratorium on foreclosures
7 involving subprime mortgages that were
8 recklessly and inappropriately underwritten and
9 call for the lenders to make new, affordable
10 loans for these customers; two, fund community
11 outreach to borrowers in danger of foreclosure
12 with referrals to housing counseling programs
13 to help these borrowers keep their homes;
14 three, pass comprehensive legislation to
15 protect families against predatory mortgage
16 lending, which includes the following
17 principles, define mortgage fraud as made -- as
18 a loan made through deliberate misstatements,
19 admissions, misrepresentation and provide
20 criminal penalties for gross
21 misrepresentations, prevent equity stripping.

22 The State should adopt a policy, already
23 in affect in several states, and set a cap of
24 five percent of the loan for total fees,

1 including yield spread premiums that are
2 charged in addition to the loan principal and
3 interest. Ban prepayment penalties for all
4 subprime loans; require that lenders verify the
5 borrower's ability to repay, we've heard a lot
6 about this suitability standard today.
7 Prohibit lenders from steering a borrower to a
8 higher interest rate loan than they qualify
9 for; require loan officers have a duty of good
10 faith and fair dealing and that brokers have a
11 duty to act in the best interest of the
12 borrower in order to cover future predatory
13 practice that may emerge, and give borrower's a
14 private right action so that the borrower can
15 sue the lender if the borrower's rights have
16 been violated.

17 We are enthused that the Commerce
18 Committee has taken up discussion on this
19 crucial issue and bill package. We commend the
20 sponsors and co-sponsors of these bills, along
21 with the thousands of families across the state
22 faced with a foreclosure through deceptive and
23 complex lending schemes.

24 CHAIRMAN DALEY: Thank you very much Mr.

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1 Phillips.

2 Any questions from the Committee;

3 Representative Siptroth.

4 REPRESENTATIVE SIPTROTH: Thank you,

5 Mr. Chairman.

6 I can thank you for your testimony, and Pat,

7 thank you very much for sharing your experience

8 with us.

9 Regarding House Bill 1084, we heard in my

10 district when we had the hearing up there, that

11 possibly the \$197,000 wasn't the threshold --

12 it was high enough. Now, I am sure you are

13 familiar with the Philadelphia market more so

14 than I, does that 197, do you think, offer the

15 relief that it should for the prepayment

16 penalties or do you think that cap should be

17 lifted?

18 MR. PHILLIPS: I think it is a good first

19 step, and other people will probably be able to

20 give you a better idea of how suitable it is

21 for different markets, but we would like to ban

22 prepayment penalties on all subprime loans. So

23 many times brokers go in and say, oh, yes, it

24 may adjust upward in two years or three years,

1 but then you will be able to refinance. There
2 is a prepayment penalty.

3 REPRESENTATIVE SIPTROTH: Sure.

4 MR. PHILLIPS: So it kind of negates the
5 benefits --

6 REPRESENTATIVE SIPTROTH: It is a wash at
7 that point.

8 MR. PHILLIPS: -- of financing.

9 REPRESENTATIVE SIPTROTH: Thank you very
10 much. Thank you, Mr. Chairman.

11 CHAIRMAN DALEY: Representative Brennan.

12 REPRESENTATIVE BRENNAN: Thank you,
13 Mr. Chairman.

14 I just have a question on the chart that
15 you have as an attachment and the first page,
16 Lehigh County, and it is the area that I
17 represent. I know that we had significant
18 activity up there, in fact, there were people
19 charged with appraising fraud and all kind of
20 other things, and I forget what year it exactly
21 was, but I noticed on the chart that the
22 numbers of foreclosures have steadily been
23 going down there since 2001, which isn't
24 necessarily the case in other parts of the

1 state that you would be able to get
2 information; what do you attribute that to,
3 specifically, or is that --

4 MR. PHILLIPS: These numbers here are from
5 the Prothonotary's Office out of each
6 individual county. Now, a company named Realty
7 Track tracks foreclosures and has different
8 numbers. This, kind of, just speaks to the
9 fact that there is no central tracking of this
10 data. When I called these offices they said,
11 what do you mean an annual account, we can give
12 you the plaintiff and the defendant, because
13 this is how people go in and, kind of, try to
14 refinance and hurt people even more, but they
15 aren't able to produce an annual account in
16 many cases, so Realty Track has a different
17 number than the county prothonotary has.

18 Lehigh Valley has had tremendous growth
19 and the foreclosures have not caught up yet,
20 but we know that certain subprime lenders who
21 have gone on in business, here, in
22 Philadelphia, are the number one producers of
23 foreclosures. And I think that people from CLS
24 would be able to talk about that. There is a

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1 lag between when these mortgages are originated
2 and when they start going into foreclosure.

3 REPRESENTATIVE BRENNAN: So, you are
4 saying that protectors stood the potential for
5 the growth and foreclosures because of the
6 growth in the Lehigh Valley in general?

7 MS. BRYANT: Absolutely.

8 REPRESENTATIVE BRENNAN: Have there been
9 other cases, the U.S. Attorney, I believe, was
10 the one that eventually took action against the
11 group in the Lehigh Valley that was
12 perpetrating all this fraud; has there been
13 action taken in other parts of the state that
14 you are aware of?

15 MS. BRYANT: I am not familiar with any.

16 REPRESENTATIVE BRENNAN: No?

17 MR. RUSSELL: That is one of the nice
18 things about this package, it gives the banking
19 departments the authority to take action, too,
20 as opposed to just the Attorney General's
21 Office.

22 REPRESENTATIVE BRENNAN: Thank you, Mr.
23 Chairman.

24 CHAIRMAN DALEY: Representative Wansacz

1 for the last question.

2 REPRESENTATIVE WANSACZ: Thank you, Mr.
3 Chairman.

4 Brady, this question is for you. You
5 testified in there that interest rates, if we
6 eliminated prepayments, would actually come
7 down in our states; we heard testimony last
8 week of the complete opposite, that if we --
9 this might be good for consumers by keeping the
10 prepayment. If we get rid of it, interest
11 rates are actually going to rise.

12 MR. RUSSELL: You probably heard that from
13 the industry; right?

14 REPRESENTATIVE WANSACZ: Correct.

15 MR. RUSSELL: Yeah, I mean, I can only
16 point to the data. I mean, the report, that's
17 easy to get your hands on. It is the best
18 value in the subprime market and a responsible
19 lending put it out. I am not, you know -- PUP
20 isn't a think tank. They are, but they looked
21 at cases where states had acted to ban
22 prepayment penalties and there is a general
23 drop in interest rates. It is because you
24 didn't have an incentive to give people a

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1 higher rate because you knew if you gave them a
2 higher rate, you could have a very real risk of
3 not holding on to that loan because they would
4 be able to refinance with someone else. So it
5 just makes sense.

6 I have heard the industry say that before
7 that, you know, we really love giving these
8 people these loans and they really need them,
9 but we just got to lock them in for a little
10 while or we just can't work with these people
11 with lower interest rates, that is what they
12 want to do, but, you know, one of the reasons
13 why I think there is a drop is, I think the
14 first fellow testified, people in the prime
15 market get shoved into subprime loans by, you
16 know, unscrupulous lenders, and that leads to
17 the general increase in interest rates.

18 So, you know, I just pointed in the
19 Responsible Lenders Report where they show that
20 the average interest rate drops and the
21 prepayment penalties are banned.

22 REPRESENTATIVE WANSACZ: And quick -- how
23 many states currently ban prepayment penalties?

24 MR. RUSSELL: Let's see. I could probably

0074

1 dig for a little while and get that out of the
2 report. I don't know if you want me to take
3 your time doing that.

4 REPRESENTATIVE WANSACZ: You can let us
5 know.

6 CHAIRMAN DALEY: Can you provide it to
7 Dave, our technical director?

8 MR. RUSSELL: Sure. It is here, I just
9 got to dig it out.

10 CHAIRMAN DALEY: Okay. That is fine.

11 Thank you very much for your testimony to
12 the panel, especially to you, Mrs. Bryant. The
13 Committee has really taken a personal touch,
14 and you have brought it right down where the
15 rubber meets the road, so to speak. So, thank
16 you very much.

17 MS. BRYANT: Thank you for listening.

18 CHAIRMAN DALEY: The next person to
19 testify is highly acclaimed this morning, a
20 world renowned, famous, Mr. Brian Hudson,
21 Executive Director of the Pennsylvania Housing
22 Finance Agency, and I apologize for calling you
23 authority.

24 MR. HUDSON: That is quite all right.

1 Thank you, Mr. Chairman and Members of the
2 Committee for giving me an opportunity to speak
3 to you once again on the subprime issue and
4 mortgages.

5 I would like to talk to you a little bit
6 today about the HEMAP Program and then follow
7 up on the announcement earlier regarding the
8 rescue and work out fund and also comment on
9 the legislations before you and before the
10 Committee regarding the changes to the HEMAP
11 law.

12 I would like to walk you through the
13 process for HEMAP and then if you have any
14 questions, of course -- PHFA is a Commonwealth
15 leading provider of affordable housing. HEMAP
16 was started in 1983 as a result of the downturn
17 in the steel industry.

18 Since 1983, the Commonwealth has
19 appropriated over 200 million, \$200,450,000 for
20 the HEMAP Program. PHFA administers the
21 program on behalf of the Commonwealth. We
22 saved over 39,000 homes from foreclosure.

23 Generally, the program works, if the
24 homeowner is 60 days or more delinquent, before

1 foreclosing, the lenders are required to send
2 what is known as an Act 91 notice to that
3 homeowner. After receiving the notice, the
4 homeowner has 30 days to have a face-to-face
5 meeting with the Consumer Credit Counseling
6 Agency.

7 We have 100 counseling agencies throughout
8 the state that are trained to take HEMAP
9 applications as well as provide homeowners with
10 assistance with credit, predatory lending and
11 home purchase. Upon receipt, the counseling
12 agency then sends that application into PHFA.
13 On receipt of application, PHFA has 60 days to
14 render an opinion.

15 The eligibility requirement for HEMAP is
16 that the homeowner has to be in control through
17 no fault of their own and it must be at least
18 60 days delinquent; the home must be located in
19 Pennsylvania and must be a one to two-family
20 residence; mortgage loans insured by FHA are
21 not eligible for HEMAP, and, primarily, the
22 reason being, there, is that FHA has its own
23 loss mitigation procedures that lenders must
24 follow.

1 But a point in mote here, is that the
2 average HEMAP loan is around \$10,000, the
3 average cost of carrying an FHA is around
4 35,000, and that is one of the reasons why a
5 Federal Legislation was being looked at to
6 create a national HEMAP like program, if you
7 will. The homeowner, again, must be suffering
8 financial hardship due to circumstances beyond
9 their control. It cannot be as a result of
10 poor credit management or that they mortgaged
11 their home to start a business, for instance,
12 which we do see some evidence of that. If
13 approved, the homeowner can receive up to 24
14 months of assistance, and that is normally in
15 the form of a continuing or one-time
16 arrearages.

17 If the HEMAP homeowner is denied, the
18 application is denied, he has 15 days to appeal
19 that applications. Typically, we will see
20 about 100 appeals a month, and we overturn
21 about 10 percent of those, quite truthfully.

22 The program has been very successful.
23 Just recognized by Harvard University as one of
24 the top 18 innovations in American government

1 in the nation. We are now trying to get in the
2 top seven. When we do reach the top seven, it
3 brings us a monetary stipend to help create
4 another HEMAP like program in another part of
5 the country, so, we're hoping that we reach the
6 top seven so we can do this across the State.

7 I would like to touch a little bit on the
8 statute changes with regard to Bill 1083. The
9 first one is increasing the amount of
10 information that is required to be included as
11 part of Act 91. We are working with the
12 bankers and the lending community to gather
13 more information that would be required as part
14 of the Act 91 notice, as more -- better, quite
15 truthfully. I know that we are looking for the
16 servicing information, which, is the original
17 amount of mortgage.

18 A lot of loans have been transferred to
19 out-of-state services, and that does present a
20 problem, not only from the HEMAP Administration
21 Program process, but also for the homeowner,
22 because they don't know who they are dealing
23 with in a lot of the cases. We are looking to
24 continue to stay until after the appeal

1 hearing.

2 Currently, if an application is filed in a
3 timely manner, PHFA contacts the lender and the
4 foreclosure action stops until a decision is
5 reached. We have to issue an opinion within 60
6 days. Typically, we are running about 15 to 20
7 days on our opinion. At present time, if a
8 lender already starts an action and a decision
9 is overturned on appeal, the homeowner is
10 responsible for additional costs that incurred
11 between the initial turn down and the appeal
12 reversal.

13 Changing the interest rate on HEMAP, that
14 is set by law. The current rate is 9 percent;
15 we would like to have that index and the
16 current market would be around
17 seven-and-a-quarter percent requiring the
18 lenders to provide reinstatement information to
19 PHFA in a timely manner. And this has been
20 another issue with regards to providing
21 assistance to homeowners with HEMAP, dealing
22 with lenders who are out of state or services
23 who are out of state, getting that
24 reinstatement number sometimes takes 30, 60, 90

0080

1 days. So we want to have a little more chief,
2 if you will, to go after these lenders. But
3 have that as a requirement.

4 And last but not least, to have PHFA do an
5 ongoing analysis of foreclosures in the
6 Commonwealth. We started this in 2003,
7 specifically with Monroe County, and I can tell
8 you, on a personal note, trying to get the
9 information on 67 county foreclosures was a
10 daunting task. You heard information earlier
11 about Realty Track, there is no one source to
12 track this information. We are willing to be
13 that depository, but we want some
14 administrative pieces in place to help us do
15 that. It is a difficult process. That will
16 help us determine where the hot pockets are,
17 where can we be helpful.

18 In 2003 we created a statewide counseling
19 network to basically educate homeowners. I
20 truly believe it is working. Before they take
21 out the loan, get a second opinion. Talk to
22 our counseling. Is this the right loan for
23 you? Should you stay a renter for a period of
24 time.

0081

1 And last year, last September of '06, we
2 announced a renovate and repair program. We
3 realized that a number of homeowners were being
4 forced into foreclosure, as you just heard
5 previously, as a result of Mrs. Bryant's
6 testimony, as the result of repairs to their
7 home. So we offer a renovate and repair
8 program that will provide up to \$35,000,
9 120 percent of the loan -- of the value of
10 their property to do just that repairs. And we
11 are actually working with community groups who
12 will go out, work with the homeowner, make sure
13 that they are getting the right repairs for
14 their home. If it is a new roof, a new water
15 heater, that the repairs are done. And we
16 think that is going to be a very successful
17 program. But, again, an attempt to offer a
18 product as an alternative to looking for that
19 predatory loan, if you will. And, again, those
20 are all at fixed rate loans, from 5, 10, 15, 20
21 years, depending on the homeowner's
22 circumstances.

23 Now let me touch a little bit on the
24 rescue loan and the work out loan. Just like

0082

1 we created the renovate and repair program that
2 September, we want to get out ahead of the
3 subprime, if you will, the second reset --
4 another reset coming towards the end of this
5 year. We realize that some homeowners are
6 readily refinanceable out of those loans and
7 some of those interest rates will reset at one,
8 two, and maybe in some cases, three percentage
9 points higher than where they currently are.

10 So we want to help those homeowners
11 refinance their home, get into a fixed rate
12 mortgage. We would like to use our existing
13 counseling network to find these homeowners and
14 send them into our pipeline. We have an
15 existing network of lenders, which we will
16 train what these new guidelines, to help the
17 homeowners get into the right product for them.
18 We want to pay our lenders a fee to do just
19 that. We are looking at 200 percent of the
20 median income that will put that level at,
21 about, 120,000. Any homeowner who has a credit
22 score 660 or less, counseling will be required.

23 Quite truthfully, I would like to see
24 counseling on all of it, because I think it is

0083

1 a win, win. We will pay for that counseling.
2 That counseling is free to the homeowner. So,
3 we want to make sure that they understand what
4 they are donning, explain the escrows to them.
5 We will allow a homeowner to, basically, take a
6 mortgage for the back taxes. So, let's say, by
7 the time they come to us for that refinancing
8 and they are behind on their taxes, we can
9 actually roll that into the new mortgage to
10 bring them current on their mortgage. The
11 HEMAP Program currently does that now, and we
12 would like to have this refi (sic) program do
13 that also.

14 In the case of the workout program, we are
15 looking at where there is a gap between the
16 appraisal and the amount that is sold on the
17 mortgage. And in some instances, that will
18 occur, particularly where there has been a
19 deterioration or a downturn in that
20 neighborhood. In that situation, we will
21 instruct our counseling agencies to work with
22 those lenders. Call them up and bring them in.
23 And some of these may be out-of-state lenders.
24 And, basically, put forth that, you need to

1 write this mortgage down to that appraisal
2 value, because we are talking 100 percent of
3 the loan value of the property that will be
4 offered as part of this restructuring. We got
5 to make them understand that this is a win,
6 win. Not only a win for them, but a win for
7 the neighborhood. And by offering this
8 refinance and this workout program, we hope
9 that will stabilize the communities, but, also
10 allow homeowners to stay in their homes, if you
11 will.

12 That is my testimony; I would be happy to
13 answer any questions for the Committee Members.

14 CHAIRMAN DALEY: Thank you, Mr. Hudson.

15 Representative Siptroth.

16 REPRESENTATIVE SIPTROTH: Thank you,
17 again, Mr. Chairman.

18 Mr. Hudson, last week as part of my
19 opening statements, and they got reiterated
20 again by Representative Scarpato, there are a
21 number of influences that cause individuals to
22 declare their inability to pay, and I think one
23 thing that we need to do and have the lending
24 institutions and those individuals responsible,

1 are to educate the people a little bit more as
2 to what they are doing. That seems to be a
3 very, very big problem, as Miss Bryant
4 testified a little bit ago, she wasn't really
5 sure exactly as to what interest rate was being
6 charged when, whether her escrow was or not
7 part of the overall picture. And I think that
8 the individuals really need to be educated just
9 a little bit more. I commend your agency for
10 stepping forward in a number of instances and
11 doing that. And that is one statement that I
12 would like to make.

13 And the other thing I would like to ask
14 is, you indicated an indexing of the interest
15 rate that is statute -- statutorily set, and
16 that would certainly lower -- compared to our
17 interest rates of today, but what would that do
18 to the availability of funds to satisfy the
19 needs of other individuals, would that hamper
20 the agency, itself, or not?

21 MR. HUDSON: No. The interest earned on
22 our mortgages is a very nominal piece, quite
23 truthfully, in terms of the repayment of the
24 program. We'll average 300, maybe 400,000 a

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1 year in interest payments. So that would not
2 be cut substantially; you may be talking about
3 \$100,000. Quite truthfully, our feeling is,
4 that you are lending the money to a homeowner
5 to stay in their home. We should give them an
6 attractive rate to help them do that. Nine
7 percent, in this market, is a high rate when
8 you've already lent someone a \$10,000 loan to
9 stay there, so, that is not an issue from the
10 PHFA standpoint.

11 REPRESENTATIVE SIPTROTH: Thank you very
12 much.

13 Thank you, Mr. Chairman.

14 CHAIRMAN DALEY: Thank you.

15 Representative McGeehan.

16 REPRESENTATIVE MCGEEHAN: Thank you very
17 much Chairman Daley.

18 Good afternoon -- or good morning,
19 Executive Director Hudson, and thank you for
20 your being here and your exciting announcement
21 today.

22 MR. HUDSON: Thank you.

23 REPRESENTATIVE MCGEEHAN: Mr. Executive
24 Director, I am following up on Representative

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1 Siptroth's question and observation that
2 education is a big component in this whole
3 problem, and I want to pick your brain about
4 your experience, I know the term and the
5 institution and predatory lending has become a
6 bogeyman in this whole discussion and there is
7 a necessity for subprime lenders in the
8 marketplace today; in your experience in this
9 latest crisis, is it predatory lending that is
10 the problem; is it the folks just don't
11 understand the process of applying for a
12 mortgage and refinancing; is it faulty and
13 sometimes corrupt appraising is the problem; in
14 your counseling centers, is there one factor
15 that is a bigger problem contributing to this
16 crisis, in your experience?

17 MR. HUDSON: A combination of those
18 factors, quite truthfully, Representative
19 McGeehan. And touching on Representative
20 Siptroth's area, Monroe County triggered our
21 first look, if you will, at some of the
22 mortgage foreclosure issues, that happened to
23 be a hot pocket. After that study, clearly,
24 there was an educational issue on the

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1 homeowner's part, but up in Monroe County,
2 there were appraisal irregularities and there
3 was collusion between the appraisers and the
4 builders.

5 There were some indictments brought by the
6 Attorney General in that area. And that still
7 happens in pockets across the country. There
8 were low documentation or no documentation
9 loans that were done. No income verification
10 was done. So, a number of parties were at
11 fault on both sides.

12 Initially, what we wanted to do was, okay,
13 we know we have an education issue, how can we
14 deal with that? And that's when we first
15 started the counseling network, because I
16 wanted to make sure that we are reaching out to
17 communities and at least tell the consumer what
18 to be aware of: high prepayment penalty fees,
19 high interest rates, a variable rate. These
20 things, if you look -- should you see these on
21 your mortgage application, that should
22 automatically make you question, is this the
23 right loan for me?

24 All we are asking is that the homeowner

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1 take a step back, if you will, and get a second
2 opinion. And we want to do that as a
3 counseling network.

4 So, in answer to your question, it's been
5 across a number of fronts. But I believe that
6 the first deterrent is having an educated
7 consumer come to the table regardless of what
8 is being pitched to the other side.

9 I heard Representative Thomas talk about
10 his father. If he were to have known, or had
11 an alternative product, also, existed, maybe we
12 could stop some of that. But at the same time,
13 there needs to be regulation on the other part.

14 Now, should these institutions be allowed
15 to continue to approach our most susceptible
16 clients, for instance, the elderly, which,
17 typically, we have seen that is a group that
18 has been targeted and been preyed upon with
19 regards to rehab loans. That is one of the
20 reasons why we are developing Renovate and
21 Repair Program, because we know that there are
22 certain institutions that would go
23 door-to-door, knocking on the doors of the
24 elderly saying, you need a new roof and I am

0090

1 here to help.

2 So, we want to, basically, fight this on
3 two different fronts, educate our consumers,
4 but at the same time, have some regulation that
5 gives a little more teeth to the regulators
6 that go after those who are truly the
7 violators. Most of the institutions that are
8 the good lenders agree, they are doing a great
9 job that necessarily doesn't impact their loan
10 portfolio, but they are willing to participate
11 in this effort if the violators, for instance,
12 are brought to the table, also. And this is,
13 basically, what I have been hearing.

14 REPRESENTATIVE MCGEEHAN: Well, education
15 is, obviously, important and I think it doesn't
16 end with consumers, it certainly includes this
17 Committee. I am not a banker; I am new to this
18 Committee and certainly Chairman Daley and
19 Chairman Hess has a lot more experience in this
20 issue than I would, so I need you to educate
21 me, what defines a predatory lender.

22 There is a need -- I understand if people
23 are at greater risk of defaulting on their
24 loan, there needs to be a higher interest rate

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1 for that person because the bank or the lending
2 institution is taking on greater risks. It
3 seems pretty basic to me. Where do we draw the
4 line between acceptable risk for bankers and
5 crossing the line into predatory lending; is
6 there a line; is there a definition in law or
7 an interpretation from your agency?

8 MR. HUDSON: Well, we have what we call
9 red flags, and that is the best way I can
10 describe it. For instance, when a HEMAP
11 application comes through, we are looking for,
12 are there high points and fees that were
13 charged for that loan; does it have a variable
14 rate interest that continues to skyrocket over
15 a number of years; is there a balloon payment
16 attached; is there a prepayment penalty fee
17 that may be high?

18 And in order to further put this in some
19 sort of perspective, I go back to the time when
20 there was redlining that was done. There were
21 certain loans that would not be made in certain
22 areas. Well, in PHFA, we cannot do that. We
23 created an insurance company to go out and
24 insure those loans. And, basically, showed the

1 private sector that you can make money doing
2 these loans.

3 I know that to determine when higher
4 interest rates are charged for certain loans or
5 riskier loans, or deemed to be riskier loans,
6 are called Risk Based Lending. But what is the
7 right profit that should be made in that
8 instance? And that is an issue that we deal
9 with at PHFA, and that is one of the bases that
10 we want to create this product, to show, we
11 will still make money in doing these loans, I
12 guarantee you.

13 There will be some losses there, but that
14 reserve fund that we spoke of this morning,
15 will be here to cover those losses. The net of
16 those losses will still be a profitable
17 venture, and that is the issue from the private
18 sector that we are seeing.

19 Well, I certainly -- fine observation, if
20 I may, Mr. Chairman.

21 I'd certainly like to work with you and
22 educate my constituents and the public in
23 Philadelphia about the need to be fully versed
24 in all the intricacies of financing and home

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1 purchasing and I hope that to share any
2 material I have, so, collectively, as a body,
3 can do education in our local communities.

4 MR. HUDSON: Absolutely.

5 REPRESENTATIVE MCGEEHAN: I thank you for
6 being here.

7 MR. HUDSON: Thank you.

8 CHAIRMAN DALEY: Representative McGeehan
9 as the Subcommittee Chair on Financial Services
10 and Banking, I suggest and talk about having
11 your subcommittee this summer do something here
12 in Philadelphia so that you can start that
13 education process.

14 Representative King.

15 REPRESENTATIVE KING: I knew there was a
16 reason why Representative McGeehan, besides his
17 Irish heritage, you seriously took most of the
18 questions that I had, but it was focused on the
19 education aspect verses the predatory lending
20 and how much, essentially, we could cut the
21 problem simply by having more educated
22 consumers. We probably couldn't put a figure
23 on that, but I think that we can all see here,
24 today, that that is, kind of, the first step in

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1 the process, come to the table prepared and,
2 hopefully, we will get a lot more accomplished.
3 But I really appreciate everything that you are
4 doing and your testimony in Monroe and your
5 testimony here, today, is very helpful to all
6 of us.

7 MR. HUDSON: Thank you.

8 CHAIRMAN DALEY: Any other questions?

9 Mr. Callen.

10 MR. CALLEN: Brian, I just wanted to know,
11 in your experience, we are focusing on this
12 education and consumer issue, obviously, I
13 mean, you're talking about it in a pipeline for
14 PFHA programs, but, obviously, we have a lot of
15 these people who are still going to private
16 lenders who may or may not treat them the right
17 way and we do have regulations that's, sort of,
18 coming on board, and I promised all the
19 industry folks that I wouldn't talk about it
20 and I won't talk about it at this point. That
21 will be before the Committee in a month or two,
22 but that, sort of, addresses that issue, but is
23 there any place that you have to go see a
24 counselor before you get a subprime loan, any

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1 state that you are aware of? Any other states
2 that have done some reform?

3 MR. HUDSON: Other states are considering
4 that. Even with our counseling network, it
5 doesn't necessarily -- they don't have to take
6 a PHFA loan. We'll pay for that counseling
7 even if they get a loan from XYZ bank. And all
8 we are saying is, go to our counseling network.
9 In addition to that, we will actually apply and
10 receive -- I think last year we received over
11 \$100,000 from the Department of Housing and
12 Urban Development to assist with our counseling
13 efforts. There are some states who are looking
14 at having mandatory counseling and --

15 MR. CALLEN: When; that is what I'm
16 talking about?

17 MR. HUDSON: It is free to the homeowner
18 and it doesn't have to be a PHFA loan and we
19 are going to use that and say, we don't care if
20 you get our loan or not, we just want you to
21 come in the door.

22 MR. CALLEN: So, you are saying if a
23 person is going to Wells Fargo for a loan,
24 their credit isn't so good, it's going to be a

1 subprime loan, they can be redirected to one of
2 those counselor's and you will pay for it?

3 MR. HUDSON: Absolutely.

4 MR. CALLEN: So, Wells Fargo doesn't have
5 to pay for it?

6 MR. HUDSON: That's right.

7 MR. CALLEN: And the person doesn't have
8 to pay for it?

9 MR. HUDSON: That's right. And I reached
10 out to some of the lending institutions to the
11 contributory counts and efforts, but right now
12 we spend about 700,000 a year on the statewide
13 counseling network, and they are up to four
14 hours of counseling at \$66 an hour, just about,
15 for those homeowners. And, again, the reason
16 being, is that, what we saw happening in Monroe
17 County, we just did not want a repeat of, so we
18 said, let's -- we'll take the lead on this and
19 we'll set up this network. It doesn't make a
20 difference if it is a PHFA loan or not, I think
21 they will come out thinking our loan is the
22 best product based on the alternative, but
23 there have been cases where they've gotten
24 another loan because it worked out better for

1 them.

2 So, what we want to happen is, if they get
3 an offer from another lender, just bring it to
4 that counselor; let them evaluate it and point
5 out to that homeowner, here's what is wrong
6 with the loan or here's what is good with this
7 loan or have you considered XYZ.

8 Now, in addition to that, we'll do
9 community seminars, we are going to do PSAs.
10 Last week I was in Pittsburgh taping what was
11 known -- a new show called The Mortgage Show,
12 that we hope to take on the road statewide,
13 just from an educational standpoint, to talk
14 about, what is an ARM; what does variable rate
15 mean; what is a balloon payment, very basic
16 stuff, but to the average homebuyer who just
17 doesn't understand those terms. And we are
18 going to support in that effort both in the
19 private and public sector. But, again, that
20 counseling agency --

21 MR. CALLEN: But, still, probably for a
22 lot of people, the only place that agency is
23 going to register is at the point where they
24 are going to want to make a decision.

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1 MR. HUDSON: That's right.

2 MR. CALLEN: What is your experience, so
3 far, with voluntary cooperation from lenders?

4 MR. HUDSON: Very good on lenders side.
5 There is nothing to lose. If they have a great
6 product, there is nothing to be afraid of. And
7 more importantly, we want to let the consumer
8 know that it exists as a free service, because
9 then, if they take one hour, they can find out
10 whether or not they are in the right loan.
11 Right now we see about 5000 clients a year --
12 rather the counseling network.

13 MR. CALLEN: Thank you, Mr. Chairman.

14 CHAIRMAN DALEY: Representative Wansacz
15 for the last multifaceted question.

16 REPRESENTATIVE WANSACZ: Well, I was
17 writing down some stuff that I wanted to talk
18 to you, later, about, but now is a good time,
19 following up on Dave's question; do any states
20 do mandatory counseling for first-time
21 homebuyers, I mean, this is regardless of
22 whether people can qualify for, you know -- but
23 there are people from Monroe County that are
24 buying \$300,000 homes that are getting ripped

0099

1 off; there are people from Lackawanna, from
2 Philly, it doesn't matter the price, people
3 don't -- it is becoming a more complicated
4 process. Are any states doing that; is that
5 something that you think our department should
6 be getting involved in and making it mandatory
7 for every first time homebuyer?

8 MR. HUDSON: The mandatory has normally
9 been tied to your credit score, and in most
10 cases if it is 660, 650, then it becomes
11 mandatory. Whether or not a -- I personally
12 think that a 700 credit score -- because of
13 what -- in talking with individuals who had
14 very good credit just didn't understand it.
15 There may be some value in requiring that,
16 because I think there is -- truly there is a
17 benefit there. So, most states tie it to some
18 sort of credit score. I think others are
19 starting to re-evaluate whether it should be
20 required across the board.

21 REPRESENTATIVE WANSACZ: And you have a
22 program, so if we did decide to look at
23 introducing legislation that required first
24 time -- again, regardless of counseling that,

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1 maybe, the banks would have to put out, or
2 anybody, as these subprime lenders, anyone that
3 is out there, say they have to fill out a sheet
4 asking these consumers, potential business, of
5 saying, have you completed this course that is
6 offered by the state? Because you are just
7 mentioning how you already have something up
8 there that might inform these future homeowners
9 of what, exactly, is happening and then, maybe,
10 for homeowners that haven't bought a house in
11 15 years, if there is a voluntary thing that
12 even they could be made aware, because that is
13 where we are also noticing some of these other
14 homeowners that are taking place are those
15 elderly, those who haven't bought a house in
16 15, 20 years. And so, I am just bringing this
17 -- education is a key. We all know knowledge
18 is power, something like that, if that can
19 help.

20 MR. HUDSON: I am willing to explore the
21 possibilities of that. I know when a homeowner
22 goes to us, we actually issue a certificate
23 that they completed, you know, X amount of
24 hours of counseling for homeownership. So, we

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1 offer that and that can be taken to any lender.

2 REPRESENTATIVE WANSACZ: Thank you, and I
3 know -- I just wanted to throw in there that I
4 had to get one over on Representative Daley for
5 his rubber boots (sic) to the road with
6 knowledge is power, so...

7 CHAIRMAN DALEY: Thank you, Representative
8 Wansacz for your poignant question, we
9 appreciate the brevity of that.

10 We are on time and we are going to call
11 Mr. John Ryan with the Conference of State Bank
12 Supervisors.

13 Mr. Hudson, thank you very much for your
14 testimony, as usual, fine and superlative job
15 and probably will be in USA Today and Tomorrow.

16
17 Mr. Ryan, and I am going to turn the
18 meeting over briefly to my Subcommittee
19 Chairman, Mr. McGeehan, to chair the meeting
20 for a brief period of time.

21 MR. RYAN: Thank you Chairman Daley and
22 Representative McGeehan and Members of the
23 Committee. I am pleased to be here today.

24 I am John Ryan, Executive Vice President

1 for the Conference of State Bank Supervisors,
2 and we are the professional organization of 50
3 states, D.C., and the territories' banking
4 departments. In addition to banking, 37 of
5 those departments also supervise mortgage
6 supervision, but we are coordinating with
7 another entity to capture all 50 states as it
8 relates to the mortgage supervision.

9 I appreciate the opportunity to be here
10 today and while my written testimony hits on a
11 number of things that the states are doing
12 through their professional organization to
13 better regulate and coordinate state mortgage
14 supervision, I am going to focus on the
15 nationwide mortgage licensing system that we
16 are developing to improve state supervision.

17 Before I get to that, I want to give a
18 little bit of a backdrop on how the mortgage
19 finance industry is regulated, the
20 state/federal components and some of the things
21 that are happening, the trends of the last 10,
22 15, 20 years that are affecting what we are
23 seeing today, that sort of sets a backdrop of
24 some of -- one being the improvements, the

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1 greater opportunity for homeownership has been
2 created, but also some of the problems that we
3 are seeing, particularly at the state level.

4 REPRESENTATIVE WANSACZ: Mr. Ryan, if I
5 may, I was told that you have some more
6 information on the counseling, so can you
7 answer some of those questions that -- I was
8 just informed that you might have a comment on
9 that and then --

10 MR. RYAN: Actually, I was going to weave
11 it into this part, but -- as the mortgage
12 finance industry, the banking side as well as
13 the mortgage lenders and consumer finance
14 companies are regulated by both the states and
15 federal regulators, such as the OTS, Office of
16 Thrift Supervision, the old savings and loan
17 regulator, and the OCC, the company who
18 charters national banks.

19 Well, in the last three or four years,
20 they have aggressively interpreted federal law
21 to preempt applicable state laws and -- for
22 banks and for their mortgage subsidiaries,
23 really any other subsidiaries, and they have
24 determined that really, anything that

1 conditions the operation of a bank or it's
2 subsidiary is preempted, and, specifically,
3 that is related to, for instance, in Georgia,
4 they did have a mandatory counseling
5 requirement for subprime borrowers -- or
6 certain class of subprime borrowers, and
7 Illinois, they had some mandatory counseling
8 that was based on ZIP codes were they were
9 seeing problems. And those have been preempted
10 for a large percentage of the industry.

11 Not everybody -- not the bulk of the
12 states regulate, but it does create this
13 dynamic, but not everyone is subject to the
14 same law. And just to give you an anecdote,
15 one federally chartered institution in Chicago
16 set up a kiosk in the neighborhood after they
17 passed their law on counseling and said,
18 counseling doesn't apply, you know, your loan
19 will be expedited, we can approve much more
20 quickly, you know, while interest rates are
21 still low, that sort of teasers.

22 So, we have an interesting dynamic in the
23 states, in terms of how we can legislate, who
24 we can legislate to. So -- and that gets to a

1 bit of the backdrop of this industry and how it
2 has evolved over the last 20 years, and pretty
3 dramatically over the last 5 to 10 years.

4 Traditionally, mortgage loans were made by
5 savings and loans and banks and, traditionally,
6 held on their own books. The secondary market
7 evolved and there were certain types of loans
8 that could be securitized by Fannie Mae and
9 Freddie Mac, which also had a certain amount of
10 government oversight.

11 In recent years, the security organization
12 market, really, the Wall Street involvement has
13 changed the industry. There are more
14 standardized -- accepted standardized
15 underwriting practices and automated lending
16 platforms. So loans -- Wall Street became more
17 comfortable buying mortgages and breaking them
18 up into securities or complex financial
19 instruments. There are lots of ways they can
20 slice and dice mortgages now that investors
21 will buy them. And they are bought
22 domestically by hedge funds, or
23 internationally, and it is one of the reasons
24 why we see so much money available for mortgage

1 finance.

2 The positive of that is, that there is a
3 lot of money available for mortgage financing
4 that's helped the growth of the subprime
5 market. The flip side is that the sort of
6 loose, loose dynamic of mortgage lending,
7 where, if a loan went into foreclosure, the
8 lender would lose. It is, generally, a
9 significant amount of money they would lose in
10 the foreclosure process, having to quickly sell
11 the house, and the borrower would lose. And
12 the current environment, there is a loss there
13 on the lender's side, but it is very
14 diversified internationally. And -- but on the
15 borrower's side, there is definitely a lose.

16 Along with this, the ability for a lot
17 more complex financial products, and, as I
18 mentioned, the growth of the subprime market
19 and more complex products for the subprime
20 market.

21 While there is a loss on the investor's
22 side, it is often not distinguished by loan,
23 they are broken up into tranches and various
24 debt obligations, all these complex

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1 instruments, and they've purchased these loans
2 because there has been a high rate of return on
3 them, or these investment pools and products,
4 in recent years.

5 So, with that, there is some expectation
6 that there is some risk and there are going to
7 be, potentially, some losses that might offset
8 that high return. But that has changed the
9 dynamic. There is a much higher tolerance for
10 risk by Wall Street and investors than there
11 traditionally have been in the banking
12 universe.

13 This is a permanent change. I don't see
14 the world going back, but it has created a new
15 dynamic and part of that is, that -- those who
16 are purchasing these loans are looking for
17 broad distribution networks. Banks, as well,
18 are purchasing these loans and may be selling
19 these to the secondary market, also, looking
20 for a broad network, retail network. And that
21 is where there has really been a growth in the
22 mortgage broker -- mortgage banker, mortgage
23 broker industry who are on the retail side
24 working with a customer to originate these

0108

1 loans that are sold.

2 So, while we had a traditionally regulated
3 -- more regulated environment of banking, we
4 went to this, what started off as being
5 entirely unregulated world of particularly
6 mortgage brokerage. 25 years ago the states
7 started stepping into this. And this is --
8 into this realm, to regulate it and recognizing
9 some of the challenges.

10 With the mortgage broker, there are
11 consequences to, you know, making bad loans,
12 but one of them isn't that they feel the loss
13 directly. They collect their fee, it is sold
14 off, et cetera. But they're reputational
15 risks. But, making that reputational risk
16 stick has been a problem, so that is where the
17 licensing and all of that came in.

18 So, fast-forward to now, something that I
19 think is important for the Committee to
20 understand is, as the states have filled in,
21 more and more states are licensing mortgage
22 bankers, mortgage brokers, now, going down to
23 the individual loan officers, since there is a
24 turning in this industry.

1 In Washington, as I see this is where the
2 concentration of all the problems are, they are
3 blaming the states. They are saying, this is a
4 state caused problem. Some of the federal
5 regulators are saying this, some of the
6 congress are saying this. We need to fix this
7 at the federal level. They're not -- and this
8 is evolving and they are starting to take a
9 little more ownership that, you know, the
10 regulation of some of the largest banks who
11 helped create the securitization model, as well
12 as the investment banks, are regulated through
13 the federal level. But the broker retail
14 network are exclusively regulated at the state
15 level.

16 So, one of the things that is being
17 discussed, I think it is an important backdrop
18 for this hearing, is federalizing all licensing
19 of mortgage brokers and lenders by a federal
20 regulatory agency. I think this would be a
21 terrible consequence to the states.

22 In my experience, I worked in Washington
23 for about 20 years now, and represented the
24 state for about 10 years now, Washington

0110

1 responds appropriately to the issues, the big
2 issues of the moment. And, so, their attention
3 wanes on things that we have been focused on,
4 really, some of the localized issues of
5 predatory lending for the last 10 years, et
6 cetera. It takes a lot to get their attention
7 and I would really be concerned about their
8 having to license, to deal with the
9 administrative proceedings, all of that, with
10 the mortgage broker industry.

11 And given the consequences for the states
12 of high foreclosure rates, you know, this is a
13 diversified risk internationally for the
14 entities. Washington focuses on Philadelphia,
15 you have 10 foreclosures on the block that has
16 real day-to-day consequences. So, I think it
17 is important that we, as states, and this is
18 why CSBS -- the states got CSBS involved in
19 improving supervision in this area. That we
20 address these things at the state level, the
21 concerns that have been raised.

22 And that is where I am going to focus on
23 this mortgage licensing system. One of the
24 major concerns is that we have had some really

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1 bad actors in the mortgage lending brokerage
2 industry. And there is not really good
3 understanding at the federal level, we are
4 working on that.

5 One of the actions that states have taken,
6 is they have gone to individual licensing doing
7 background, criminal background checks, various
8 other background checks with the number of
9 individuals who have been licensed or revoked
10 or denied, et cetera, et cetera. But it is
11 considerable. Just last year alone, there were
12 3700, and this isn't with all states reporting,
13 actually, Pennsylvania isn't counted in this
14 number, 3700 enforcement actions against
15 mortgage brokers and lenders with 600 of those
16 being criminal and license revocation. That's
17 just in one year alone. So that is very
18 significant. And the reason Pennsylvania isn't
19 reporting, I believe that there are issues with
20 the confidentiality of information that they
21 are building to share that.

22 The problem, one of the major weaknesses
23 and criticism with the state system is, that
24 information is contained in individual states

0112

1 and not shared as easily. So, you take an
2 action here in Pennsylvania, or New Jersey
3 takes an action, it is not easy to compare that
4 information. It is not easy, as they come to
5 apply here for a license, to know where actions
6 have been taken historically or 10 years ago
7 against someone for your own application
8 process.

9 What we are doing is pulling together,
10 automating the entire system as happened in the
11 securities industry a number of years ago.
12 And, so, those background checks, one, the
13 states will input all the data on the
14 enforcement actions they have taken over the
15 years past will come into it and going forward
16 for license renewals or license applications in
17 multiple states, that will be available. And
18 it will be available on all entities and
19 individuals that are regulated by the states
20 and that comes to, about, 90,000 corporate
21 entities, and, about, 285,000, and growing,
22 mortgage brokers, individuals. To have that
23 information available to the Pennsylvania
24 Department on individuals in Ohio, New Jersey,

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1 et cetera, and when their license is revoked
2 and we know this, we've seen it, we have
3 demonstrable examples, that they just go to
4 another state or another -- they may go to
5 securities or insurance. That has been a
6 problem. When you see that sort of predatory
7 practice and the states have taken action, we
8 should be able to, as a baseline, be able to
9 use that information in regulating this
10 industry. And, currently, that is not the
11 case.

12 Also, it will be a better tool as you are
13 looking at a more focused enforcement, some of
14 the problems that you see occur, and I would
15 like to strongly support what the previous
16 witness mentioned about the housing agency
17 receiving the foreclosure data. That is not --
18 it is hard to address the problem if you can't
19 understand it, and the -- you need some of the
20 fundamental information about foreclosure, are
21 these foreclosures on, you know, second homes
22 or investment properties and these are people
23 just overextending themselves, are they located
24 in certain neighborhoods, and then as we get to

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1 this licensing system where there will be a
2 single number that will be attached to an
3 individual broker, if you move to loan officer
4 licensing, then that can be matched back to the
5 foreclosures. So, you can see trends with
6 individuals with a high rate of foreclosures.
7 I think these are all important tools that we
8 need to bring to bear on state supervision if
9 we are to preserve our authority, since this is
10 actively being debated in Washington.

11 And with that, I have brought up a number
12 of issues that I would be delighted to answer
13 any questions that you all might have on the
14 states. There have been a number of questions
15 on what states are doing or not doing in this
16 area.

17 REPRESENTATIVE MCGEEHAN: Thank you very
18 much, Mr. Ryan.

19 Representative Wansacz.

20 REPRESENTATIVE WANSACZ: Thank you,
21 Mr. McGeehan, I am glad Chairman Daley is away
22 or he wouldn't let me ask another question.

23 So my question is, when it comes back to
24 the counseling, you said it would be illegal

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1 for us to do it because federal would not allow
2 us to do that throughout the state if we were
3 to say that first time homebuyers must have
4 some type of credit counseling? Did I
5 understand that correctly?

6 MR. RYAN: It wouldn't be illegal, it just
7 wouldn't apply to all the universe of lenders
8 within your state. It would apply to -- and to
9 give you some perspective on subprime lending,
10 you get into the complex world of who regulates
11 what, whether a bank or subsidiary is -- it is
12 hard to break it up. A bank, subsidiaries and
13 affiliates, federally regulated entities, are
14 about 52 percent of the market. The affiliates
15 would be covered, so, for instance, like Wells
16 Fargo Finance would be covered. A subsidiary
17 of Wells Fargo, of the bank, or the bank
18 itself, would not be covered by that. So, what
19 we have seen in some states, is that they have
20 raised the bar and these entities, kind of,
21 move into federally chartered entities, where
22 they don't have those problems.

23 REPRESENTATIVE WANSACZ: So, the only way
24 to do something, as I mentioned earlier, is to

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1 also try to fix it on the federal level as
2 well?

3 MR. RYAN: It becomes more of a challenge
4 to do it civil, because it is unequally
5 applied.

6 This is being debated in congress. There
7 is a Supreme Court decision that came out a
8 couple of weeks ago on this, it was Waters v
9 Wachovia if you have heard any reference to
10 this.

11 And so, congress is looking at this issue
12 and, you know, and really what authority that
13 they want the states to have and preserved,
14 based on this decision, which went against the
15 states.

16 REPRESENTATIVE WANSACZ: Thank you.

17 REPRESENTATIVE MCGEEHAN: Representative
18 Longietti.

19 REPRESENTATIVE LONGIETTI: Thank you.

20 Your testimony has been very informative.
21 I appreciate it.

22 From what your testimony indicated and
23 from what I've read, the securitization of the
24 market both opened up the market, but it also

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1 gave cover, it seems, for some of these
2 predatory or unscrupulous lenders to operate,
3 and one of the questions that I have is,
4 Mr. Hudson talked about the red flags and many
5 of us have seen those, at what point does that
6 secondary market identify, boy, this lender
7 always seems to have red flags, is it just,
8 they don't care that much because there is
9 acceptable losses that they can consume, or do
10 they actually ferret out, to a certain extent,
11 the lender that seems to have the red flags is
12 a predatory lender?

13 MR. RYAN: Well, I think what might have
14 been identified earlier as red flags, versus
15 what they would consider red flags, would be
16 different.

17 REPRESENTATIVE LONGIETTI: Okay.

18 MR. RYAN: They have been able to sell,
19 kind of, anything that came their way. There
20 was a real hunger for it. Now you are seeing
21 with an increased foreclosure, it went beyond
22 their expectation, where they now are looking
23 more closely at the subprime loans that they
24 are buying. So the foreclosure was a red flag

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1 for them. And when it went beyond what they
2 had anticipated, that it is affecting what they
3 are buying.

4 But I think their tolerance was a lot
5 higher than, you know, what you might hear from
6 some others, because, yes, they could sell it
7 and they were considered acceptable. And then
8 in terms of some of the red flags, they just
9 wouldn't even see them, because they are not
10 seeing all the data and they certainly are not
11 seeing what occurs, you know, in the room, sort
12 of, which you're hearing all the information
13 presented in the sales practices and all of
14 that.

15 So, you know, I think there are things
16 that we can do on our end to improve the
17 information that they get and give them better
18 red flags, and then there is some of them that,
19 you know, it would be up to congress or others
20 to decide if they want to hold them more
21 accountable for what they purchase.

22 REPRESENTATIVE LONGIETTI: You know, I
23 guess it is just a shame that there is not a
24 way to make the market more self policing. It

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1 seems like all of this is done on an automated
2 basis now.

3 MR. RYAN: Pretty much.

4 REPRESENTATIVE LONGIETTI: A way to write
5 to the underwriting program, if the fees are a
6 certain percentage, you know, let's take a look
7 at this lender, is this a pattern?

8 MR. RYAN: Yeah, well, one of the things
9 that the federal regulators, in terms of
10 dealing with this on the originators side, so,
11 you know, they can only buy what originated,
12 and we, at the states, have followed suit, are
13 to get down to some principles, basic
14 principles, if they should be able to afford,
15 the borrower, a loan at the fully indexed rate.
16 So, a lot of these loans come -- teaser rates,
17 and I am not sure that the example that you had
18 earlier, 300, 350 was a teaser rate or whether
19 -- I don't know what happened there, but some
20 of them will come with a very low introductory
21 rate and then it resets within just a couple of
22 years to a higher rate and they can't afford at
23 that reset rate. And so some of these basic
24 conditions -- the secondary market would buy

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1 any of that stuff. The regular state and
2 federal level had been adopting it. I think
3 that helps.

4 There are a number of things that we are
5 doing that help. I think we can improve the
6 information for them if we find, you know -- we
7 should be able to let the secondary market know
8 that someone, you know -- that there was
9 criminal enforcement taken against this
10 individual and that should be transparent to
11 the market. It is not, now; it is in a file
12 somewhere.

13 REPRESENTATIVE LONGIETTI: It is just a
14 shame. I am a new legislator, and, you know,
15 is wasn't an epiphany for me that -- you could
16 see this thing coming. We all live in these
17 communities, we know -- we have a sense for
18 what is going on. The people -- these mortgage
19 brokers are out there. We drive around the
20 community and we realize, there is no way that
21 that house is worth that amount of money.

22 MR. RYAN: I think that is why you also
23 seen so much interest is that -- the first
24 example of -- the first real illustration of

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1 these increased foreclosures, that, you know,
2 people have been fearing, you know, might come.

3 But I think there are things that we can do to
4 improve information, recognizing there is real
5 value to this secondary market and that it
6 provided lower cost and more availability. In
7 terms of making foreclosure data more
8 transparent, that this is so localized and
9 difficult to get, it really doesn't make sense
10 any more.

11 MR. CALLEN: John, I think -- I assume you
12 are aware in that bill package, in fact it is
13 Representative McGeehan's bill, we do have a
14 way of strengthening disclosure, of the ability
15 of the Banking Department to disclose actions
16 and enforcement actions?

17 MR. RYAN: Yes.

18 MR. CALLEN: You do now.

19 MR. RYAN: Yes. I am aware of that.

20 Thank you.

21 REPRESENTATIVE MCGEEHAN: Mr. Ryan, thank
22 you for sharing your expertise with us and
23 thank you for departing from your written
24 remarks and I want to inform you that your

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1 written remarks will be part of this record.

2 We are going to take a break to give our
3 intrepid stenographer a moment to collect
4 herself and we'll reconvene at 12:15.

5 (Whereupon, a document was
6 marked for identification as
7 Exhibit Committee Exhibit-3.)

8 (Whereupon, a brief recess was
9 taken.)

10 CHAIRMAN DALEY: We are going to call this
11 House Commerce Committee back to order.

12 It is our privilege and pleasure to once
13 again hear from the Honorable Victoria Reider,
14 Acting Secretary of the Pennsylvania Department
15 of Banking. She testified at the Pittsburgh
16 hearing, she was not with us last week in the
17 Poconos, but she is here, now, and she is going
18 to give her testimony.

19 We are going to try to keep us on time, we
20 are about 10 minutes behind schedule, but since
21 Representative Wansacz has left, we anticipate
22 the schedule --

23 Secretary Reider, please begin.

24 SECRETARY REIDER: Thank you, Mr.

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1 Chairman, good afternoon, and to the members of
2 the committee.

3 I am very grateful to be here to discuss
4 the importance of mortgage reform in the
5 Commonwealth, and I am grateful, as well,
6 because the hearings that you are holding have
7 significantly enhanced the public dialogue and
8 --

9 CHAIRMAN DALEY: Could you, please, just
10 pull your microphone a little closer, because I
11 see people stressing they can't hear.

12 SECRETARY REIDER: Sorry. Is this better?

13 CHAIRMAN DALEY: Yes.

14 SECRETARY REIDER: So, I thank you and I
15 am very pleased to be a part of this
16 discussion.

17 I come to you this morning having just
18 attended the Community Legal Services breakfast
19 in Philadelphia, and I heard a statistic that I
20 felt was heart wrenching, and that is, with
21 respect to the clients that they are seeing in
22 Philadelphia, on average, 50 per month have
23 been coming in experiencing problems with their
24 mortgage. And these numbers have been

1 consistent over a period of time. So, I spoke
2 very briefly with them and the representative
3 from Community Legal Services and I am hopeful
4 that we can be making a difference, with
5 respect to the mortgage reform proposals that
6 are before you.

7 Over the course of the past several weeks
8 you have been engaging in a series of
9 conversations and heard a wide array of
10 perspectives and I would like to respond to
11 those perspectives, as well as clarify
12 specifics about our legislation and what it
13 does and what it does not do.

14 Among the most alarming perspectives that
15 you have heard is the assertion that there is
16 simply no problem in the Commonwealth with
17 respect to mortgage reform; that foreclosure
18 numbers are down, the market is correcting
19 itself, that the press and the media have
20 greatly exaggerated the problem of fraud and
21 foreclosures. I wish that that were true.

22 At the end of May 2007, one in, about,
23 every 1800 Pennsylvanians was in foreclosure.
24 This is a drop from the previous year, but we,

1 also, use the Realty Track information that you
2 referenced earlier, and that rate is actually
3 up 45 percent higher than in the previous
4 month. Further, according to the Mortgage
5 Bankers Association, Pennsylvania's foreclosure
6 rate has not been at or below the national
7 average since 1983, an amazing statistic. The
8 trend is disturbing, but doesn't tell you the
9 whole story.

10 The good news is, that Pennsylvania enjoys
11 a high homeownership rate; we have less
12 subprime lending than other states, we have
13 about 11 percent, the national average is,
14 roughly, in the neighborhood of 15 percent.
15 The bad news is, that when compared to
16 Pennsylvania's prime mortgage market or the
17 subprime market nationally, our subprime
18 foreclosure rate is disproportionately higher.

19 Recent data shows that just over one-half
20 of one percent of Pennsylvania's prime loans
21 were in foreclosure, while a substantial five
22 and a third percent of subprime loans have gone
23 bad. Of course, one can find data to support
24 nearly any type of argument.

1 The point that I am making is this, the
2 package that you are considering has been in
3 development for over two years. We have met
4 with industry groups, we have met with
5 consumers, we worked on this package for a long
6 period of time. It is not a knee-jerk reaction
7 to the hype and press coverage that you are
8 hearing with respect to Wall Street's
9 creativity and greed.

10 Industry groups and consumer groups have
11 worked together and generally agree that our
12 package is a thoughtful response to a well
13 documented and longstanding problem with
14 Pennsylvania's mortgage lending oversight,
15 quite the opposite of overkill.

16 Another perspective that you have heard,
17 and it was mentioned at the Pittsburgh hearing,
18 was that our legislation proposal is modest and
19 somehow it comes up short because it does not
20 directly provide borrowers with more
21 information or require lenders to be more
22 cognizant of a borrower's ability to repay a
23 given loan before it is recommended. And while
24 this is true, the package does not address

1 foreclosure or underwriting issues, it is
2 important to remember that this legislative
3 proposal is occurring in a broader context.

4 The Banking Department has shared with
5 Chairman Daley, and we anticipate shortly
6 sharing with the members of the committee, a
7 regulation that we have drafted that will be
8 coming for the independent regulatory review
9 process, we anticipate within the next few
10 weeks.

11 In general terms, the regulation requires
12 additional and simplified, but not duplicative
13 disclosures of important loan terms to
14 consumers. It is a one-page simplified
15 document. Such terms include whether or not a
16 loan, escrows, taxes or insurance includes a
17 balloon payment or prepayment penalties,
18 employees a variable interest rate or has the
19 payment set so low that the payment does not
20 even cover the interest due every month, much
21 less the principal. It also requires that
22 state licensed mortgage professionals
23 reasonably determine a borrower's income, debt
24 and ability to repay an offered loan, given all

1 of its terms and conditions, not just the
2 introductory payment. The question then
3 becomes, when looking at the fully amortized
4 amount, can the consumer afford the loan? A
5 pretty basic question.

6 Another perspective that you heard in the
7 course of these hearings, suggests that even
8 the most basic requirements of our package are
9 administratively burdensome to the industry and
10 that they will result in higher costs to
11 borrowers.

12 I would like to walk you through the
13 package very briefly so that you can see that
14 this is simply untrue. It creates a new
15 licensing category for individual mortgage loan
16 originators. The people who work directly with
17 consumers, one-on-one, by soliciting, accepting
18 applications or negotiating loan terms.

19 As I said to you before, Pennsylvania does
20 license the people who sell you insurance, the
21 people who sell you securities, even the people
22 who cut your hair, yet we do not license the
23 individuals who deal with the consumer's
24 largest financial transaction.

1 None of the industries, insurance or
2 securities, have suffered because of the
3 regulatory or administrative burden associated
4 with licensure and if -- one wonders if,
5 perhaps, because the mortgage market is
6 slightly different, there is some peculiarity
7 to that market. It is interesting to note that
8 30 other states either license or in some other
9 respect oversee individual mortgage loan
10 originators with no ill effect. Compliance
11 processors are already in place with the large
12 mortgage companies to ensure that their
13 employees are licensed.

14 In order to receive a license, the package
15 requires that the applicants complete at least
16 12 hours of instruction and pass tests that are
17 related to mortgage lending, as well as
18 compliance with various federal and state laws.
19 Now, we already require continuing education
20 for loan -- for mortgage originators, but there
21 are currently no barriers to entry. At this
22 point in time, my 17-year-old daughter could
23 become a mortgage broker with absolutely no
24 testing in advance required.

1 The package also makes licensing and
2 regulatory provisions of the two Acts more
3 uniform, which, actually, in our opinion,
4 reduces the administrative burden for both the
5 industry and the Department, since they are not
6 dealing with two separate, regulatory schemes.
7 It eliminates exemptions for realtors, builders
8 and insurance companies, which, in essence,
9 provides a level playing field for all loan
10 solicitors.

11 And despite some confusion, there is
12 nothing in the package that requires loan
13 officers of depository institutions, the banks
14 or the credit unions that we regulate, to
15 obtain licenses. The oversight of depository
16 institutions is already rigorous by federal and
17 state government.

18 Indeed, regulators have taken swift action
19 of late. Last year they issued best practice
20 of guidance with regard to the sale of none
21 traditional mortgage products and are already
22 examining institutions to insure compliance.
23 We have examiners in our institutions regularly
24 looking at a whole host of issues.

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1 The package also makes Pennsylvania's Loan
2 Interest and Protection Law, which you've heard
3 referred to as Act 6, of 1974, relevant to
4 today's mortgage marketplace. At that time, in
5 1974, the capped amount was set at \$50,000.
6 Our package, which was written in 2004, would
7 change that amount to 197,000. However, given
8 that several years have elapsed, it may be a
9 closer amount to be around 205,000, something
10 in that bang. Therefore, accounts for
11 inflation and allows the cap to be adjusted
12 appropriately annually thereafter.

13 And as you discussed in Monroe County, the
14 primary effect of this change is to eliminate
15 prepayment penalties for a slightly larger
16 segment of Pennsylvania's mortgage lending
17 communities.

18 And we've discovered, in our experience,
19 that in recent years, prepayment penalties have
20 been used by abusive lenders to entice
21 consumers into accepting disadvantageous
22 products more frequently than they have been
23 used by reputable lenders to mitigate risk.

24 We would welcome any conversation,

1 frankly, that would prove our experience to be
2 wrong on that front. And, Mr. Chairman, as the
3 regulatories charged with overseeing such
4 activities, we agree with your assertion last
5 week that to suggest that prepayment penalties
6 are advantageous to consumers borders on the
7 preposterous.

8 Also with respect to Act 6, as you may
9 know, in 1974 the Attorney General was not an
10 independently elected branch, rather, it was
11 part of the executive office. It was called
12 the Department of Justice, at the time. You
13 may remember that scenario or at least some of
14 us may remember.

15 The package seeks to reinstate the
16 statute's original intent, which anticipated
17 that the executive agency would enforce the
18 law.

19 It amends Act 6 to provide the Department
20 with jurisdiction in conjunction with the
21 Office of the Attorney General, which is
22 consistent with other statutes. Violation of
23 the statute would then subject an offender to
24 fines of up to \$10,000 for an offense levied by

1 the Department of Banking.

2 The package, also, minimally, eases the
3 confidentiality provisions of the banking code,
4 which you heard previously, and which has been
5 a constraint in Pennsylvania, in particular, in
6 providing information as part of a national
7 licensing database that was discussed by
8 Mr. Ryan. But we, then, will be able to
9 publicly release information about enforcement
10 orders against non-depository licensees such as
11 mortgage bankers or brokers whenever an order,
12 fine or adjudication is issued by the Secretary
13 against an entity.

14 The current law absolutely prohibits us
15 from warning consumers about bad actors in the
16 marketplace, which is absolutely unconscionable
17 in my opinion. Why should the mortgage
18 industry receive different treatment in the
19 Commonwealth from the insurance or the
20 securities industries?

21 Again, the package includes safeguards to
22 protect the industry. The easing of these
23 regulations does not take place until after an
24 order is issued, and that would be following

1 any type of due process or administrative
2 proceeding. And it does not, again, apply to
3 depository entities, so as to maintain bank
4 privacy protections and prevent any run on the
5 bank type scenario, which is why the
6 legislation was developed originally.

7 The package also contains an amendment to
8 the Real Estate Appraisers Certification Act,
9 which adds the Attorney General and the
10 secretary of banking to the State Board of
11 Certified Real Estate Appraisers and also
12 increases maximum penalties. And as you may
13 know, the improper inflating of homes by
14 appraisers was a consistent abuse and a
15 contributing factor to some of the problems
16 that we have experienced in Monroe County.

17 And, finally, the package would change the
18 Homeowners' Mortgage Assistance Program, as Mr.
19 Hudson was discussing, to reduce the interest
20 rate on HEMAP loans from the statutory amount,
21 of 1983, of nine percent, to an Act 6 market
22 rate, a rate which we already publish regularly
23 in the Pennsylvania Bulletin. It is based on
24 the yield on long term government bonds, plus

1 two and a half percent. It would extend PHFA's
2 temporary stay of foreclosure proceedings under
3 the HEMAP program through the administrative
4 process, and it would require mortgage lenders
5 to send copies of Act 6 notices, already
6 required by law. This is not something
7 additional, it is merely sending the same type
8 of notice that lenders are required to provide
9 to PHFA so that, as Mr. Hudson said, they can
10 monitor the hot spots and we can, hopefully,
11 prevent any type of activity as occurred in
12 Monroe.

13 Keep in mind that these notices are not
14 sent until the borrower is at least 60 days
15 past due. And to reduce any administrative
16 burden, we feel that we've made it very easy
17 for the lenders, they can send it by fax,
18 electronically, in any fashion that is easiest
19 for them, even mailing it in, should they be
20 more of a paper -- shock.

21 In this age of computers, it is hard for
22 us to believe that it is prohibited to merely
23 forward an additional copy of a notice.

24 I also want to empathize with respect to

1 our regulation that I talked about, that the
2 ability to repay standard was something that
3 Pennsylvania developed earlier on and we had
4 public hearings regarding this past fall. It
5 is not to the point of suitability. When we
6 were having our hearings, we discovered there
7 were problems in the State of New Jersey and
8 other states with respect to how the capital
9 markets treated certain types of loans. So, we
10 felt that we were crafting something that
11 would, indeed, address the specific problems of
12 individuals to ensure that the product they
13 were getting was not abusive or predatory, and
14 so we would look at, can we repay the loan at
15 the fully amortized rate over the term of the
16 loan rather than just at the initial teaser
17 rate.

18 I also would like to mention, since it was
19 a point of interest with respect to the
20 financial education, that the Department has
21 materials on our back table, here, with respect
22 to the Office of Financial Education. We have
23 a Web site, Moneysbestfriend.com, which you may
24 have heard about. We are hopeful that, at

1 least with respect to individuals who are in
2 school, now, teaching our children, and also
3 teaching our teachers, how to teach financial
4 education and, hopefully, for the next
5 generation, they will be more sophisticated
6 over time.

7 I, also, would like to address, if I may,
8 Representative McGeehan's inquiry with respect
9 to what makes a predatory loan or what makes a
10 loan abusive. We view that rather expansively
11 at the Department of Banking and we believe
12 that any dishonesty in the transaction,
13 anything less than honest with the consumer,
14 could conceivably be determined to be
15 predatory.

16 So, we look at the schemes that have
17 occurred, such as loan flipping, some of the
18 issues which occurred in the Ameriquest case,
19 which we are a member of that settlement, the
20 abusive backroom sales tactics the consumers
21 were subject to solely to generate higher
22 commissions for brokers. There are a whole
23 host of actions which could be determined, over
24 time, to be predatory, and, of course, subject

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1 to any type of hearing. But nonetheless, we
2 view it expansively and will treat it
3 expansively in our enforcement actions to the
4 extent that the committee chooses to give us
5 the authority to do so.

6 So, in summary, I thank you for the
7 opportunity to, again, appear before the
8 committee and I am hopeful that I offered
9 insight into the Department of Banking's
10 perception of, and response to, this very
11 important dialogue, and I look forward to
12 working with you to advance this package as
13 quickly as possible. As one of the woman who
14 spoke earlier said, something has to happen
15 very quickly, and we agree with that as well.

16 We want to ensure that Pennsylvania's
17 family's do not become entrapped in mortgages
18 that are mathematically impossible and
19 ultimately lose the place they call home.

20 Thank you. I am happy to address your
21 questions.

22 CHAIRMAN DALEY: Thank you, Madame
23 Secretary and we appreciate you and your staff
24 for your wonderful job that you are doing on

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1 this issue. You really have given the
2 committee the meat and potatoes of what we need
3 to move this issue forward.

4 You missed our press conference this
5 morning, I think that you are aware of some of
6 the things that we are trying to do on a
7 fast-tracked basis.

8 Any members of the committee have a
9 question? Representative Longietti.

10 REPRESENTATIVE LONGIETTI: I will be
11 brief.

12 I didn't catch everything that you said on
13 the suitability standards, why not go forward
14 with something of that nature?

15 SECRETARY REIDER: We felt that the
16 ability to repay really focused on the
17 individual consumer more so than, perhaps, it
18 did subjective standard of suitability, which,
19 as you know, used in the security industry, we
20 heard from the industry that it would be a
21 difficult standard in this area, because
22 ultimately, over time, there is also a goal to
23 foster and encourage homeownership. So, for
24 particular individuals such as, perhaps, a

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1 young professional that does not have much in
2 the way of a good credit score or credit
3 experience or collateral up front, but
4 nonetheless has the potential down the road to
5 obtain, you know, that type of financing, that
6 they might be able to manage, perhaps, a
7 balloon type of arrangement or certain type of
8 subprime loan that may be appropriate, to look
9 at those individuals, and it just seemed to be
10 a more subjective standard that was a little
11 bit difficult to police and, also, we viewed
12 the situation with the capital market. So, we
13 didn't want our loans rated a little bit
14 differently by motives or S&P's as well, which
15 became an issue in New Jersey and they actually
16 had to amend their statutes which dealt with
17 tangible net benefit standard.

18 CHAIRMAN DALEY: Mr. Callen.

19 MR. CALLEN: Good morning, Secretary.

20 SECRETARY REIDER: Good morning, or
21 afternoon, I guess.

22 MR. CALLEN: I would like to explore a
23 couple of questions with you. The first is,
24 you mentioned that 30 other states are already

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1 licensing individual loan originators and I am
2 wondering, how does that work with the large
3 national finance companies that have call
4 centers?

5 SECRETARY REIDER: I don't know that I
6 know the specific details of that and some
7 states aren't actually licensing but have a
8 registration type of standard. But most states
9 are moving toward licensing so as to
10 participate in the national database. I know
11 that when we explored this issue early on with
12 some of the larger companies, we were looking
13 at, administratively, is there a way to make
14 this easier, and we would welcome that type of
15 dialog with the industry. For the large
16 companies that have a huge sales force, and
17 given that these large companies are able to do
18 it in many other states, we feel that we can
19 administratively craft --

20 MR. CALLEN: That is exactly what I would
21 like to see and how it is going to be done.

22 SECRETARY REIDER: Yes. We would be happy
23 to work with you on that.

24 MR. CALLEN: And the second question,

1 which really is not related, but it is related
2 to some of the other testimony that we had here
3 and both of the other hearings, and especially
4 the Pittsburgh hearing, is, it seems every time
5 we hear the worst stories, there is always a
6 home improvement company involved somewhere, is
7 that something that we should be looking at in
8 terms of excluding those kinds of arrangements
9 or a more established broker to be involved? I
10 mean, it just seems like people are getting set
11 up all over the place.

12 SECRETARY REIDER: That is often a problem
13 and I actually think that this equity stripping
14 is more of an issue in the Commonwealth because
15 we tend to have an elderly population that has
16 equity in their homes, so, some of these
17 unscrupulous contractors will go out and seek
18 to consolidate debt, as they describe it to the
19 elderly, and it appears, you know, initially at
20 first blush, very good for them, in that they
21 are not only getting their contracted work
22 done, but, also, having a little bit to add to,
23 perhaps, their fixed income.

24 With the leave of standards that we

1 proposed adequately addressed the home
2 contractor market. We also work closely with
3 the Office of Attorney General, which is, now,
4 looking at a whole host of standards for these
5 contractors and, so, I believe that we
6 adequately addressed that in the package that
7 we have.

8 MR. CALLEN: Thank you.

9 SECRETARY REIDER: Thank you.

10 CHAIRMAN DALEY: Any other questions for
11 the Secretary? Hearing none, Madame Secretary,
12 I want to thank you for your participation once
13 again, and I am looking forward to working with
14 you in the future.

15 SECRETARY REIDER: I very much look
16 forward to that. Thank you.

17 CHAIRMAN DALEY: Thank you.

18 Our next individual to testify will be Mr.
19 Robert Levy, Esquire. He represents Mortgage
20 Bankers Association of Pennsylvania and
21 Pennsylvania Association of Mortgage Brokers.

22 MR. LEVY: Thank you, Mr. Chairman,
23 members of the committee, members of the
24 legislature.

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1 There is an old saying, you don't ever
2 want to discuss politics or religion and I am
3 going to add prepayment penalties to that list.
4 Given the word preposterous having come from
5 the chairman and the secretary of banking. I
6 was going to discuss it, but decided in the
7 interest of my own safety, I am going to stay
8 away from that issue. But if anyone is
9 interested, I do have some thoughts on that
10 subject.

11 CHAIRMAN DALEY: We are interested and
12 would like to share those privately with you.

13 MR. LEVY: Okay. In any event, I am very
14 pleased to be here and I appreciate the
15 opportunity that you are giving us to air some
16 of these issues. It is interesting that a
17 couple of years back, now, I guess, we -- I sat
18 on a task force with the secretary of banking,
19 then, Secretary Shank, the current secretary
20 was there as counsel and other representatives
21 of the Banking Department, Mr. Winsel
22 (phonetic) and others, and we had a really good
23 opportunity to air a lot of the issues dealing
24 with the mortgage lending and brokerage

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1 industries talking about all of these issues
2 such as, we talked about suitability, we talked
3 about tangible benefit, we talked about
4 approaches, we talked about counseling and the
5 like, and as a result of that task force, then,
6 Secretary Shank, then came out with a proposal
7 and part of that proposal incorporated
8 something that we had suggested even before the
9 task force met, namely, licensure of mortgage
10 loan solicitors, as I call them, some call them
11 loan officers, some call them mortgage
12 originators, as the bill does. And, so, I
13 certainly agree with the secretary,
14 wholeheartedly, that the approach that you see
15 in the six bills is certainly not something
16 that was a knee-jerk reaction, it was something
17 that was given a lot of thought and whether we
18 agree totally with every piece of it or not, it
19 is certainly something that was well thought
20 out and deserves a lot of scrutiny and a lot of
21 attention.

22 I, obviously, am here representing the
23 Mortgage Bankers Association and the
24 Pennsylvania Association of Mortgage Brokers.

1 We deal with both of those organizations by way
2 of, what we call, a joint counsel, in terms of
3 dealing with legislation regulatory issues.

4 We are very much aware, obviously, of all
5 the concerns dealing with the subprime market;
6 we share the concerns, I am not here to say
7 that, nor would I be creditable to say, that
8 there aren't any problems out there, all
9 lenders and all brokers are doing the job the
10 way that it should be done. And I find it
11 interesting that -- I think everybody, kind of,
12 agrees that one of the key factors that impacts
13 the market today, and has impacted the market,
14 is the understanding and comprehension of the
15 consumer of the loan products that are out
16 there. I think that everybody universally
17 agrees with that; I haven't heard anyone
18 disagree with that. That is the one constant
19 that I know of, and, so, people all agree, as
20 well, educating the consumer is important and
21 we agree with that as well. And, frankly, we
22 should have better educational approaches to
23 that in the school systems. It is very, very
24 important.

1 But, how else can you deal with that issue
2 and to something meaningful going forward? And
3 I am not going to address the problems that
4 have already been addressed so well by Brian
5 Hudson and others because dealing with the
6 current situation with foreclosures and like
7 that, that is something that has to be treated
8 now, and it is being treat very well, I think,
9 with the ideas for the rescue and the like.
10 So, that is not something we're really going to
11 focus on.

12 What we're thinking about, now, is,
13 looking forward, how do we prevent this type of
14 thing from happening in the future? At least
15 the abuses that do take place and, you know, we
16 don't necessarily say that these are as
17 widespread as one would lead one to believe.

18 We know that 80 some odd percent of the
19 marketplace, the subprime marketplace, the
20 loans are being paid according to their terms.
21 The people that have those loans are very
22 pleased, they are living in houses they might
23 not otherwise live in, the homeownership rate
24 is up there, the pre-market is working well,

1 interest rates today are in the sixes, low
2 sixes. That is still very, very good rates
3 when compared historically.

4 So, the marketplace does work. It does
5 function. Now, how do we tweak it without
6 destroying it, without undermining it so it
7 continues to work effectively, but make it work
8 better so you don't have those limited
9 situations where you do have abuses or lack of
10 understanding.

11 The licensure of a loan solicitor is, we
12 think, one key way to accomplish this without
13 disrupting the marketplace or in any way
14 detrimentally impacting it. And the reason for
15 that is, your loan solicitor, obviously, is the
16 person, and the definition, I should add, has
17 to, obviously, fully encompass the people we
18 want to be encompassed and not those that we
19 don't.

20 But, in any event, assuming that we are
21 capable of doing that, and I believe that we
22 are. The loan solicitor who is meeting and
23 discussing with the consumer at a critical
24 point in time when that consumer is deciding on

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1 a loan product and whether they are going to go
2 ahead with a mortgage loan and what type of
3 loan product they want, and we strongly believe
4 that it ought to be the consumer's choice as to
5 which product they should select, if that loan
6 officer -- if that loan officer isn't educated,
7 if that loan officer isn't competent, how can
8 that loan officer communicate with the consumer
9 in a meaningful way? It can't happen. And,
10 frankly, I've seen isolated incidents where
11 loan solicitors do not comprehend the loan
12 products because they are complex. And you get
13 into your pay option ARMs and interest only and
14 readjustments, resetting of rates and so on,
15 these products are complex so, you need an
16 educated person to explain them to the
17 consumer. And I think if there is a duty on
18 behalf of the mortgage broker or banker, it is
19 to clearly explain the loan products that that
20 individual has available, at that moment in
21 time, to present to the borrower so that the
22 borrower has a comprehension of what the
23 product is all about and how it works.

24 And so that is why I believe that this

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1 particular Bill 1079 and 1080, both, go a long
2 way toward resolving that problem. But what
3 else is built in there is accountability.

4 This is also crucial because, in addition
5 to having the knowledge and capability of
6 advising a consumer, you need an incentive to
7 advise a consumer. And that incentive would be
8 provided by the accountability because now,
9 today, in Pennsylvania, obviously, we don't
10 have licensure or registration of loan
11 solicitors, so you do not have any real
12 accountability if a loan solicitor does
13 something that would be considered wrongful or
14 whatever, they jump from company to company, it
15 is easy to do, there is, really, no control
16 there; there is no accountability.

17 With a license it would be a great deal of
18 accountability because, if, in fact, that loan
19 solicitor were found to have done wrong and
20 sufficient to remove the license or suspend the
21 license, they are out of business. They can't
22 work. They can't go to another company.

23 And, by the way, with the national
24 database that we are talking about, in a state

1 that has licensing, that licensing information
2 would be on the database. So, that loan
3 solicitor would, most likely, not be able to go
4 to another state either, so -- which benefits
5 Pennsylvania, if there is one solicitor from
6 another state that happens to have licensure as
7 well.

8 So the bottom line is, you get
9 accountability, you get competency, you have an
10 educational process, you have the 12 hours of
11 education, you have to take an exam, you have
12 the continuing education. You certainly would
13 want to see, and there would be built in,
14 ethics being taught to the loan solicitor as
15 well as all of the other information that they
16 would have to have at their fingertips.

17 We think this is a very, very important
18 way to go. There are some issues, I am not
19 going to get into them now, we'll have
20 opportunities to talk about them, relatively
21 minor, tweaking the law, tweaking definitions
22 and things of that nature, that we think should
23 be done. But the bottom line is, the contacts
24 of that bill and the proposal of an inherent

1 nature is very, very good, very positive and we
2 think is exactly what's needed.

3 There are a lot of issues in terms of, it
4 was mentioned, the call centers with the large
5 national multistate companies, we have to deal
6 with that. We believe that there are ways to
7 deal effectively to give the larger players,
8 multistate players, the ability to file and
9 license their loan solicitors in a way that
10 will be easier for them, possibly do it in one
11 filing every six months or every year. There
12 is the statute that is drafted in a way that
13 provides the ability to charge one fee and
14 limit the amount of the fee when you get above
15 a certain number of loan solicitors and that
16 kind of thing. We think it can be made, in
17 other words, done in a way that will
18 accommodate the larger lenders.

19 As far as the call centers are concerned,
20 that is where you have the definition of loan
21 solicitor and at this point, there are people
22 in call centers that wouldn't be loan
23 solicitors if the definition is done, you know,
24 with specificity because they are not actually,

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1 necessarily soliciting or doing the kind of --
2 having the kind of discussions with consumers
3 that would be considered solicitation to the
4 extent that you would want to control that. If
5 they are just referring a consumer over to a
6 loan solicitor, then they necessarily, or
7 shouldn't necessarily have to be licensed under
8 the statute.

9 So, we can deal with all of those issues.
10 They are not that difficult to deal with. And
11 I will be meeting fairly soon with some of the
12 lenders in Washington to talk to them about how
13 they feel about licensure, because I am one
14 that is a strong believer that it is very, very
15 important that there be as level a playing
16 field as we can get, today. And, obviously,
17 with the Wachovia decision, the playing field
18 is a little bit less than level with the
19 national banks and the national bank
20 subsidiaries not being subject to state law.
21 Where that is all going to go, you can only
22 imagine. I am sure there is going to be
23 efforts made on a national level to deal with
24 those issues.

1 I am very concerned about not having a
2 strong state regulatory system. I am a strong
3 believer in it. I have been part of it. I was
4 a deputy commissioner a couple of years ago, I
5 am not going to tell you how many, in another
6 state, and, so, I'm very familiar with the
7 regulatory side of things. I think the state
8 is the appropriate way to regulate this
9 industry and we ought to, you know, keep that
10 in mind.

11 And the other aspect of all this, that we
12 have to be careful as to how we regulate the
13 industry for a couple of reasons, not the least
14 of which is, that with the national system
15 being what it is, it is very easy for companies
16 to start to shift over and get into the
17 national system hookup with your national banks
18 and such, and just get away from it. If we do
19 things that are too onerous and create an
20 unlevel playing field, that is so unlevel that
21 they just can't stay within the system, and now
22 they have an alternative. So, we need to be
23 very careful to maintain the state system. And
24 I think CSBS is thinking along those lines as

1 well, trying to create some uniformity so that
2 the national companies, you know, feel
3 comfortable working with the state system and
4 not try to get federal laws, federal licensing
5 and the like, which we really deplete what we
6 have, here, in Pennsylvania.

7 So, with that, I think the free market is
8 important and that's -- I appreciate what the
9 secretary of banking said about loan
10 suitability.

11 I have, personally, experienced what
12 happened in New Jersey, I was involved in the
13 drafting of the legislation in New Jersey. The
14 first bill was one that contained tangible net
15 benefit language, the Banking Department of New
16 Jersey struggled with that for months trying to
17 find a way to make it work. There was no way
18 to make it work, it was too subjective, too
19 ambiguous. Nobody knew, would ever know, until
20 a judge heard the case, as to whether the loans
21 you made had a tangible net benefit or did not
22 have a tangible net benefit because it combines
23 both economic and non-economic considerations.
24 In other words, maybe your loan payment went up

1 because you refinanced to take money out to
2 send your child to college, but was that a
3 tangible net benefit because you were able to
4 send someone to college notwithstanding that
5 your monthly payment went up, notwithstanding
6 it was more difficult for you to meet your loan
7 payments, who knows.

8 One judge might say, yes, that was a
9 tangible net benefit and another judge might
10 say, no, it is not. And so Standard and Poor's
11 and other rating agencies said, we can't rate
12 these loans. So, nobody would buy them and
13 nobody would make them and the market shut
14 down. And you will find the same thing with
15 loan suitability. You can't make the mortgage
16 banker/broker a fiduciary, and then destroy the
17 freedom of the consumer to make choices.

18 I would not want to walk into a car
19 dealer, buy a Chevrolet, for example, and have
20 that dealer say, you know, Mr. Levy, having --
21 giving due consideration to your circumstances,
22 these cars are not for you, I can't sell you
23 one. Because they won't be able to because of
24 the fear that somewhere down the line I am

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1 going to bring an action when I am unhappy with
2 the vehicle and say, you know, you gave me a
3 vehicle that was unsuitable and, you know, you
4 should have given me a four-wheel drive, you
5 gave me a two-wheel drive; you gave me a
6 front-wheel drive it should have been a
7 rear-wheel drive and so on and so forth.

8 This system doesn't work that way, and we
9 know that it works in the present
10 circumstances. It works well. We need to
11 tweak it, we need to tweak it carefully, and we
12 think that the bills that we have pending, with
13 the exception of a private discussion that I
14 will have with the representative concerning
15 the state of the affairs of the prepayment
16 penalties, it is, overall, a pretty good way to
17 go.

18 We do have a little bit of an issue and I
19 have to say, we have always strongly, strongly
20 supported strong enforcement in Pennsylvania,
21 as the Banking Department can tell you,
22 Mr. Winsel (phonetic) and I go back to, I hate
23 to admit it, 1985 when we started working on
24 these issues and drafting the Pennsylvania

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1 statute and regs after that and so on. We've
2 always favored very strong enforcement. And
3 you have a law, today, in Pennsylvania that is
4 extremely powerful in terms of its rep and
5 scope and the ability of a regulator to
6 regulate within it. I have to tell you that.
7 It is, probably, in my judgment, one of the
8 strongest in the country. I mean, you've got
9 terminology in that statute, such as negligence
10 and competence and so on.

11 So you pretty much -- the Banking
12 Department pretty much has a broad brush where
13 they can look at the way in which you are
14 functioning and decide whether it is
15 appropriate or not appropriate given the
16 marketplace, given the nature of the lending
17 and so on. So, we do have that strength.

18 The problem that we are facing now, and,
19 again, I am not going to bore you with all the
20 details, but the new regulation that the IRRRC
21 is going to have to take a look at, we do have
22 a bit of a problem with, I was talking about it
23 earlier with some folks and we are going to try
24 to present something that will modify that.

1 And what I am talking about is the idea that
2 loans should be -- the high bid ARMs should be
3 calculated, if not on the basis of the initial
4 rate, but on the basis of a fully indexed rate
5 over the full term of the loan.

6 Now on the surface of it that sounds like,
7 gee, that is a great idea, it ought to be done.

8 The problem with it is, is that it was
9 contained in what we call non-traditional
10 mortgage product guidance which came out of the
11 federal authority, was later adopted here in
12 Pennsylvania and was applied only to loans that
13 had deferred interest or principal.
14 Specifically, it was very focused. There is a
15 pending proposal that is being committed to
16 where I am at now, to expand it. But the
17 initial, non-traditional mortgage product
18 guidance, focused solely on those limited
19 products.

20 When you expand it into other products,
21 and we are going to have a problem with it
22 there, when you expand it in other products,
23 the problem that you have is, for example,
24 self-employed individuals, attorneys and others

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1 ought to have the right and ability to be able
2 to qualify for some type of loan on the basis
3 of the initial rate, can be very beneficial for
4 them, because there are circumstances where
5 they wouldn't qualify if you take the rate all
6 the way out on that basis, but they would
7 qualify on the initial teaser rate or whatever
8 you want to term it. And it can be very
9 beneficial for them and not a problem at all
10 for that professional. For a W-2 employee, it
11 can be a big problem and it shouldn't be used.
12 Stated income, for example, should not be used
13 for a W-2 employee.

14 So we think if we take that regulation and
15 we refocus it on the W-2 employee and we carve
16 out the self-employed, that that would solve
17 the problem and accomplish what, you know,
18 ought to be accomplished with that type of
19 regulation, so...

20 I don't know -- I could go on for a
21 lengthy period of time and I am known to do
22 that, so, I am not going to do that today.

23 CHAIRMAN DALEY: We appreciate that you
24 don't. I appreciate you taking the time,

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1 Mr. Levy, to come and testify. We've spoken
2 before and I was teasing about the fact that --
3 I would like to discuss with you privately, but
4 if any members of the committee have any
5 questions regarding that issue, we would be
6 glad to talk and raise that issue today. Do
7 any members of the committee have any
8 questions; John Siptroth.

9 REPRESENTATIVE SIPTROTH: Just very
10 quickly.

11 Thank you, Mr. Levy, for your testimony.
12 There was some discussion, if you recall, Mr.
13 Hudson had indicated some sort of mechanism
14 needs to be established at the thorough level
15 to allow exchange between the states of
16 individuals that may practice, other than
17 satisfactory means; would it be prudent to have
18 a federal guideline that the States would have
19 to comply, with similar to other unfunded
20 mandates that they passed down to us, but do
21 you think that it would really be a strong arm
22 in the industry today to help the regulation?

23 MR. LEVY: Well, I don't know -- if you
24 have state enforcement of a federal law or

1 regulation, that's workable I think, but then
2 you always have the issue of, are you going to
3 have consist interpretation by each of the
4 states that interpret that particular
5 regulation. We've had, God knows, had problems
6 with real estate procedures trying to get
7 interpretations of various provisions of that
8 statute. And when you have different states
9 interpreting the same law, you can have varous
10 interpretations. It can be a problem, but I
11 think, certainly, one of the things that we can
12 do is try to work out reciprocity so that, for
13 example, if you take an exam, here, in
14 Pennsylvania, to pass a test for licensure,
15 maybe we can get enough of the, you know,
16 states to say, yes, if you pass Pennsylvania's
17 test, we will accept it. So you can take one
18 test in one state and it will be accepted in
19 other states.

20 Reciprocity, I think, is becoming very
21 important, because without it, without some
22 uniformity that it creates amongst the states
23 and state regulations and so on, particularly
24 when it comes to exam and licensure we're more

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1 likely to get a federal approach, which may, as
2 I said before, deprive us of our state
3 regulatory system.

4 REPRESENTATIVE SIPTROTH: Just a followup.
5 If we use the reciprocity, can we also use that
6 as a tool to have licenses removed from other
7 states or licenses that are held in other
8 states?

9 MR. LEVY: Yeah, absolutely. In fact,
10 that's why I say this database that is being
11 worked on now can be a very effective tool, so
12 that one state will become aware of issues with
13 licenses in other states or judicatory
14 decisions in other states and, therefore,
15 prevent someone from coming into your state
16 from the other state where they already had a
17 problem, and there is something in the bills,
18 the packaging of bills that does that now. It
19 is just a matter of getting that database up
20 and running.

21 CHAIRMAN DALEY: On the other side of that
22 issue, if we deny them the ability to practice
23 here, let's just say they have a license in New
24 Jersey, I do not believe that we can legislate

1 precluding them from doing their thing in New
2 Jersey with their license, only in
3 Pennsylvania. I don't think that we can yank
4 that license somewhere else.

5 MR. LEVY: No. You wouldn't be able to do
6 that, but what I am saying is, with a database,
7 what is very likely to occur, I chaired the
8 advisory council to the AARMR, which is not a
9 vehicle in Iraq, it is the American Association
10 of Residential Mortgage Regulators, and they
11 have worked very, very closely together along
12 with CSBS, Conference of State Bank
13 Supervisors, and they -- you see them working
14 more and more closely every day, and what I am
15 sure that would happen would be, with a
16 database in place, if New Jersey saw a license
17 revocation for Pennsylvania say, for a loan
18 solicitor, they would not license that loan
19 solicitor, I am confident of that. So, it
20 would automatically, pretty much, happen. And
21 no state is going to license someone that just
22 had a license revoked in another state, unless
23 you can prove that that revocation was just
24 erroneous for some reason, which, obviously,

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1 would be very difficult.

2 CHAIRMAN DALEY: Any other questions?

3 MR. CALLEN: We are talking about --

4 CHAIRMAN DALEY: An analogy of driver's
5 licenses and how they carry --

6 MR. CALLEN: We have reciprocity with a
7 number of states.

8 MR. LEVY: All I am suggesting is, just a
9 mere creation of a database that gives you
10 adjudicatory decision and determination
11 including license revocation, suspension will
12 pretty much, you know, create a system that you
13 are talking about, because no state is going to
14 want to bring in and license a person whose
15 license was revoked in the same business in
16 another state. That is just not going to
17 happen. They will find a way to avoid
18 licensing that person.

19 CHAIRMAN DALEY: Any other questions by
20 members of the committee? Hearing none, thank
21 you very much for your testimony.

22 MR. LEVY: Thank you.

23 CHAIRMAN DALEY: We are looking forward to
24 ongoing discussions. You have some very good

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1 points.

2 MR. LEVY: Thank you.

3 CHAIRMAN DALEY: Our next testifier will
4 be Mr. Mike Boyd, Fulton Financial Corporation
5 for PA Bankers Association.

6 MR. BOYD: Good afternoon and I thank you
7 for letting me appear here.

8 My name is Mike Boyd and I am a vice
9 president and corporate compliance director for
10 Fulton Financial Corporation. We are a 14 plus
11 billion dollar holding company with affiliate
12 banks in five states.

13 I have, approximately, 11 years in
14 banking, mainly audit and compliance. Prior to
15 that I was in accounting for an engineering
16 firm.

17 I am here, today, representing --

18 CHAIRMAN DALEY: Can I ask you how you
19 made the transition from engineering to audit
20 and accounting, because I deal with some
21 auditors and accountants in another way?

22 MR. BOYD: What I did was, I went to
23 college for an accounting degree, came out of
24 college and actually worked down at 1818 Market

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1 Street for Dane's Engineering Firm. A friend
2 of mine was working at Summit Bank at the time
3 and I made the transition from there. And
4 while I was working for Summit Bank I entered
5 law school in Wilmington, Delaware at Widener
6 and I completed that at night while I was
7 working for Fulton Financial --

8 CHAIRMAN DALEY: You mean, the Harvard on
9 the Delaware?

10 MR. BOYD: That is exactly what it is, the
11 Delaware law school.

12 I am here representing the Pennsylvania
13 Banker's Association and I am a member of the
14 Credit Access Task Force.

15 The PBA is a statewide trade association
16 representing, approximately, 200 financial
17 institutions of all sizes, located throughout
18 the Commonwealth including national and state
19 banks, banks and trust companies, trust
20 companies, savings institutions and their
21 subsidiaries and affiliates.

22 The Pennsylvania Banker's Association
23 appreciates the opportunity to appear today, as
24 the committee considers important issues of

1 residential lending in the Commonwealth. We
2 wish to state, emphatically, that the PBA
3 detests and does not support predatory lending.
4 It will not be tolerated by our members of our
5 committee and the PBA and, certainly, not by
6 the regulators who regulate us on a consistent
7 basis, as they would take swift and severe
8 action against any financial institution which
9 prey on consumers.

10 At the same time, we realize that some
11 unscrupulous individuals do ignore existing
12 laws against fraud and -- for personal gain.
13 In certain instances, those who would collude
14 to deceive consumers as well as the ultimate
15 purchasers of residential mortgages, such as
16 banks, escape discovery until a number of home
17 buyers face financial difficulties and learn
18 that their home purchases involve fraud.

19 Residential real estate fraud must be
20 prevented, but when it occurs, it must be
21 vigorously investigated and prosecuted. We
22 strongly support enforcement of existing and
23 federal state statutes against those who
24 violate these laws.

1 We are encouraged by the Office of the
2 Attorney General's prosecutions of residential
3 mortgage fraud cases referred to it and we
4 believe that strong enforcement of existing
5 laws is the best means to dramatically reduce
6 such incentive to commit such a fraud.

7 As you know, banks that have purchased
8 residential real estate loans, which they later
9 discover were made by fraud, face significant
10 financial losses and reputation damage that is
11 rarely recoverable.

12 Touching on the education part, I don't
13 want to belabor that, but PBA actively supports
14 the ABA, American Bankers Association,
15 nationwide effort each spring and fall to
16 educate children and adults on personal
17 finance. And I would be willing to give you a
18 list of programs that they do offer. The ABA
19 has a great tool on education for financial
20 literacy.

21 I would like to turn to the Department of
22 Banking request for statutory amendments and I
23 will not go through the amendment as everybody
24 prior to me did. With regard to 1040, the

1 prepayment penalty, it is PBA's view that free
2 markets are the best means to govern products
3 and services. The mortgage market is very
4 competitive. Most residential mortgages are
5 already obtained without prepayment penalty.

6 Prepayment penalties are merely a means by
7 which a mortgage loan can be priced
8 differently; borrowers may choose that option
9 or not. Again, it goes back to the education.
10 We don't see the prepayment penalty as an
11 abusive tool throughout the industry. And if
12 you were to cut the prepayment penalty off, the
13 origination cost associated with loans and
14 processing a loan would be affected because you
15 have the loan flippers. It can be better
16 regulated. However, I don't think that it
17 should be. And PBA's position is that it
18 should not be, specifically, not required or
19 not allowed.

20 With regard to -- the Department requested
21 an amendment to the Department of Banking Code
22 of 1933, code -- Act 1080. This wasn't talked
23 about today, but PBA believes that the
24 Department of Banking Code requires a number of

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1 amendments to modernize its administrative
2 procedures and would like the opportunity to
3 elaborate on our suggestions at a later date
4 with respect to specific issues of the release
5 of information by the Department regarding
6 pending enforcement actions against
7 non-depository licensees. The PBA will support
8 disclosure of final fully adjudicated
9 enforcement actions.

10 Moving on to the Real Estate Appraisals
11 Certification Act 1081. PBA has long advocated
12 for reformation of the State Board of Certified
13 Real Estate Appraisers. In addition to the
14 changes the Department proposes, PBA requests
15 that experienced commercial and consumer real
16 estate lenders be added to the board and at
17 least reviewed on a consistent basis.

18 PBA also notes that certified appraisers
19 are not required by federal banking regulators
20 in diminish transactions that would be under
21 \$250,000, and would appreciate clarification
22 that these amendments are not an attempt to
23 obviate the federal financial institution
24 regulator's ability to govern bank and real

1 estate lending.

2 Just to touch on the call center, my
3 company has two various call centers, they are
4 called, Direct Banking Centers. We do provide
5 loan originations in those call centers based
6 upon electronic banking. Electronic banking --
7 we offer these products on our Web site. The
8 customer can call into the call center, which
9 is a direct banking center, apply for a loan
10 and be approved at that call center. One
11 person or two people have that authority to
12 approve the loan and it is on a limited scale
13 of dollars.

14 So, it is usually a home equity loan of up
15 to, maybe, \$250,000 in different loan products,
16 but in order to say that you -- with regards to
17 licensing people, the majority of the people
18 that take the loan applications in the call
19 centers and direct banking centers are more
20 clerical people, and there is, probably, about
21 25 of them.

22 If you were to license anybody, it would
23 be licensing the person that is approving the
24 loan at that time. And they do have a loan

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1 officer history. The majority of the people
2 that do the loans were loan officers at one
3 time. So that could be something that could be
4 looked into.

5 With regard to the HEMAP changes, we
6 should note that only a very small percentage
7 of Act 91 notices result in mortgage
8 foreclosure. The PBA believes that its members
9 would be unable to provide, in the time
10 allotted, all the information specified by the
11 expanded notice as well as those documents
12 specified from the original mortgage loan, and
13 cannot support such requirements. PBA members
14 would agree to supply PHFA a quarterly summary
15 of Act 91 notices sent to mortgagers in their
16 current form arrayed by ZIP code versus county
17 or census track. The PBA cannot support
18 extending the statement that very few HEMAP
19 applications are approved after the
20 administrative appeal.

21 CHAIRMAN DALEY: How about voluntary?

22 Voluntary, not mandatory?

23 MR. BOYD: Voluntary? The only problem --

24 CHAIRMAN DALEY: Skip the question.

1 MR. BOYD: The proposal on amending the
2 mortgage bankers and brokers and the Consumers
3 Equity Protection Act and the Secondary
4 Mortgage Loan Act 1080, as noted above, the
5 financial institutions and affiliates are
6 already highly regulated and are routinely
7 examined for compliance with those rules by
8 federal financial institution regulators, in
9 addition to State Banking Department in the
10 case of state charters.

11 Now, with respect to the issue of the
12 extent to which states can regulate or license
13 national banks and their subsidiaries, earlier
14 this week, the United States Supreme Court
15 decided that in accordance with the Court of
16 Appeals that have addressed this issue, that
17 the national banks, mortgage business, whether
18 conducted by the bank, itself, or through the
19 banks operating subsidiary, is subject to OCC's
20 superintendence, and not the licensing,
21 reporting and visitorial regimes of the several
22 states in which the subsidiary operates.

23 This decision avoids a patchwork of
24 duplicative and conflicting federal and state

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1 regulations. Now the banking industry can
2 focus on more important issues of compliance
3 versus which set of rules apply.

4 And that is actually a quick view of PBA's
5 position on the various Acts and I do
6 appreciate your time and didn't want to go
7 through, in detail, what the Act is, because
8 everyone else did.

9 CHAIRMAN DALEY: No. Mr. Boyd, you did a
10 fine job and we appreciate that.

11 Any members of the committee have any
12 questions for Mr. Boyd; no.

13 Thank you very much for you testimony and
14 we appreciate your brevity, it was quick.

15 The last individual to testify will be
16 Ms. Kerry Smith, Esquire, Community Legal
17 Services of Philadelphia along with Allen
18 White.

19 Mr. White, are you an attorney?

20 MR. WHITE: No.

21 CHAIRMAN DALEY: Allen White, Esquire
22 (sic); did you go to Widener University?

23 MR. WHITE: No. I happen to be a teacher
24 down there.

1 CHAIRMAN DALEY: Well, we appreciate you
2 down there. I am on the board, also, at
3 Widener. Just a little plug for Widener
4 University.

5 MS. SMITH: Chairman Daley and members of
6 the committee, thanks for having us. I know
7 that we are the only thing that is standing
8 between you guys and lunch and this beautiful
9 day.

10 CHAIRMAN DALEY: Take your time. As the
11 bible says, the first shall be last and the
12 last shall be first. We want you to realize
13 that your testimony is just as important to us
14 as the first person that testified.

15 MS. SMITH: Well, we really appreciate the
16 opportunity to be here today and your
17 leadership in terms of looking at the issues of
18 predatory lending and mortgage reform.

19 CHAIRMAN DALEY: We are all working very
20 diligently.

21 MS. SMITH: So, I am Kerry Smith, I am a
22 staff attorney at Community Legal Services and
23 CLS provides -- we are state and city funded as
24 well as private funded and we provide legal

1 services to low income residents of
2 Philadelphia.

3 We have a very long history of working to
4 protect borrowers from exploitation in the
5 credit marketplace. More specifically,
6 protecting people from subprime mortgage
7 schemes.

8 Both Allen and I work up in our North
9 Central office which is up on the corner of
10 Broad and Erie, surrounded by all sorts of row
11 homes, thousands of row homes up there that
12 house many low income Philadelphia families.

13 And despite the fact that Wall Street is
14 only now catching on to the subprime mortgage
15 crisis, really, the subprime mortgage
16 foreclosure crisis here in Philadelphia is not
17 new. It's been devastating neighborhoods for
18 over a decade. It was back in 1996 that CLS
19 first initiated a lawsuit under the federal
20 anti-predatory lending statute, HOPA against a
21 subprime lender that we actually had to follow
22 into a Chapter 11 bankruptcy. We have been
23 working on these issues for a long time.

24 Shortly thereafter, in 1998, we were

1 seeing clients coming into the office with --
2 facing mortgage foreclosures and about
3 50 percent of those involved a refinancing,
4 they were not mortgages that they used to
5 purchase their homes.

6 A lot of the mortgages that were made by
7 subprime lenders in Philly in the years 1998,
8 1999 and 2000, fully 40 percent of them ended
9 up in foreclosure here in Philadelphia. And a
10 single subprime lender, EquiCredit, was
11 actually responsible for 1 in 10 foreclosures
12 in 2003.

13 So, just to dispel a couple of myths that
14 the industry has been promoting primarily to
15 the media, subprime lending has often been
16 described as a vehicle for increasing
17 homeownership, allowing people with poor credit
18 the ability to buy homes. That is not our
19 experience at CLS. For the most part, subprime
20 mortgages are offered to homeowners who already
21 have existing mortgages, and, often, other
22 forms of credit as well. And in most cases,
23 these homeowners are targeted by brokers for a
24 refinance, for someone to borrow cash for

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1 repairs, we have heard about the home
2 improvement schemes, to pay their back taxes or
3 even to consolidate credit card debt when that
4 could be debt and they could deal with that in
5 other ways.

6 Nationally, 10 percent of subprime
7 mortgages are going to first time homebuyers,
8 and, on the other hand, 20 percent of subprime
9 mortgages actually result in foreclosure,
10 nationwide, and here in Philadelphia, that is,
11 obviously, much worse.

12 CHAIRMAN DALEY: How much worse is it in
13 Philadelphia?

14 MS. SMITH: Unfortunately, we don't have
15 proven statistics that has been previously
16 mentioned, some of it is just compiling that,
17 but in 1998 through 2000 showed that 40 percent
18 of subprime mortgages in Philadelphia were in
19 foreclosure. By -- within the next five years
20 --

21 CHAIRMAN DALEY: How many?

22 MS. SMITH: -- within five years of them
23 being originated.

24 40 percent.

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1 CHAIRMAN DALEY: 40 percent.

2 MS. SMITH: 40 percent, 1998, 1999 and
3 2000.

4 CHAIRMAN DALEY: We don't have data from
5 2004?

6 MS. SMITH: I don't. We might be able to
7 compile some of that for you through, maybe,
8 the reinvestment firm which has done some
9 analysis.

10 CHAIRMAN DALEY: We appreciate that you do
11 that. We would like to hand it to our
12 committee members, especially in Philadelphia,
13 I think they would really like to know that.

14 MS. SMITH: We have submitted written
15 testimony and I don't think there is a silver
16 bullet that is going to solve this crisis. I
17 think that if we cut a neater arrange of
18 measures in the legislation that is before you
19 today. I think that is a really important step
20 in the right direction.

21 We support the package of bills and we
22 encourage the committee to consider, actually,
23 going forward. We think more needs to be done.

24 You've heard discussions earlier today

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1 about establishing a suitability standard, much
2 like already exists in the securities market.
3 Things are functioning well there, why not have
4 them function like that in the mortgage market
5 as well?

6 I would really like to emphasize the
7 importance of HB 1084 which would increase the
8 cap on Act 6. When Act 6 was first passed in
9 1974, the \$50,000 cap covered the vast majority
10 of mortgages for middle class families, and now
11 that protection is becoming -- it is just less
12 and less coverage and it is really an important
13 step.

14 I think that I am probably preaching to
15 the choir here about prepayment penalties, but
16 research has shown that those significantly
17 increased the risk of foreclosure. Why,
18 because you have to pay the fee in order to
19 refinance to prevent foreclosure. We've also
20 seen a lot of research that shows consumers
21 aren't getting any trade off. They are not
22 actually getting, for example, a significant
23 interest rate reduction in return for
24 prepayment penalties and, also, research shows

1 that there is a disproportionate impact on
2 African-Americans and other minorities.

3 Preemption, just to touch on that,
4 briefly, because we heard that discussed
5 previously today. Certainly, it is true,
6 national banks and other federally chartered
7 institutions are not going to be covered by
8 mortgage reform that is passed, here, in
9 Pennsylvania. But it is important to note that
10 much of the foreclosure problems actually
11 results for activities of entities that we can
12 regulate here in Pennsylvania. Mortgage
13 bankers and brokers, from the smallest
14 operators to actually, like, some of the
15 biggest, Ameriquest and New Century, those are
16 all companies would be governed by the
17 regulations and the legislation package --

18 CHAIRMAN DALEY: Wells Fargo?

19 MS. SMITH: Well, again, Wells Fargo, as
20 was said earlier, Wells Fargo Financial, yes,
21 some of the banks and the financing
22 subsidiaries would not.

23 As I indicated, we do think some more
24 needs to be done, suitability standards would

1 be one, requiring written fee agreements
2 between brokers and borrowers would be another
3 important key, but real simple, the key
4 important step.

5 Finally, we would suggest the committee
6 look at legislation that has been passed in
7 other states that limit fees, the fees and
8 points on a loan. Minnesota, just yesterday,
9 actually, just passed a package of two bills
10 that they are now sending to the governor that
11 caps points and fees at five percent, other
12 states have done that similarly. I believe
13 there are some other bills that are filed right
14 now in Pennsylvania that would cap it at three
15 percent of the loan principal.

16 We also support a temporary mortgage
17 foreclosure moratorium. You made a very
18 important announcement, today, about the
19 development of a rescue loan program. If we
20 could ensure that people who are involved in
21 these kind of abusive mortgage loans, have the
22 time to do the work out agreements with the
23 mortgage company directly, or just the time
24 until we can get that fund established and in

1 place, that would be an important protection.

2 And just to also echo what my colleague
3 George Gould had mentioned earlier, one other
4 way we can get at that, other than a mortgage
5 moratorium, is actually trying to use the stay
6 for filing of foreclosure that is already
7 established through the HEMAP program, where if
8 a borrower gets turned down for HEMAP because
9 they might not meet that standard, perhaps an
10 extension on the stay for the filing of a
11 foreclosure action so they could be considered
12 for the rescue fund. That might be a good
13 alternative as well.

14 One other, just, quick thing that is not
15 in my written testimony, but a lot of
16 discussions have come up about home improvement
17 contractors. There is an important bill right
18 now, HB 507 that would regulate home
19 improvement contractors to require them to be
20 registered with the state and, also, to pay
21 money into a guaranteed fund where homeowners
22 could, who have been ripped off, sued the
23 contractor and won but were unable to collect,
24 to get up to \$10,000 to pay off a judgment, and

1 that would be an important improvement and
2 something to consider as well.

3 So with that, I will let you get to lunch
4 and I will answer any questions that you may
5 have.

6 CHAIRMAN DALEY: Mr. White, do you have
7 any comment?

8 MR. WHITE: Let me just respond to one or
9 two things that came up earlier today.

10 One, I think there was a question about,
11 were there other states that have regulated
12 prepayment penalties; I believe the number is
13 somewhere between 10 and 15 states, including
14 New Jersey and North Carolina. North Carolina,
15 I believe, prepayment penalties are banned on
16 loans less than 150,000, similar to what the
17 Banking Department is proposing. And, of
18 course, in Pennsylvania prepayment penalties
19 are banned, but only for loans below \$15,000, a
20 number which was thought to represent, you
21 know, most of the low and moderate income
22 homes, it just wasn't indexed for inflation.

23 On the business of state regulated
24 entities versus federal regulated entities, I

1 find that discussion fascinating because I also
2 sit on an advisory council for the Federal
3 Reserve Board where the federally regulated
4 banks say, it is unfair to force us to comply
5 with higher standards of mortgage lending
6 because there are all these entities that are
7 regulated at the state level that won't have to
8 comply with these rules, and, therefore, they
9 will be able to engage in unfair, deceptive
10 practices or what have you. And there is
11 really no good answer to that other than to
12 say, the states should do what the states need
13 to do and the federal regulators should do what
14 the federal regulators need to do to get a grip
15 on this problem. And, certainly, a lot of the
16 Banking Department's proposals are only going
17 to affect mortgage brokers and mortgage bankers
18 and businesses, you know, that don't take
19 deposits, essentially.

20 But that is where a lot of the problem
21 lies. And, I think, it is also worth while to
22 be mindful of the fact that the federal
23 regulators and congress are very aware of this
24 problem and are interested in acting. And

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1 we've already seen a situation with the
2 informal agency guidances about non-traditional
3 mortgages where the federal agencies acted and
4 then the state agencies followed suit. And so
5 we now have, pretty much, a uniform application
6 of the guidance for non-traditional mortgages
7 for the federal regulated entities and the
8 state regulated entities. So, certainly the
9 fact that state legislation is going to affect
10 part of the market is not a reason not to take
11 action.

12 CHAIRMAN DALEY: Can you just, briefly,
13 answer this question; do you believe that
14 prepayment penalties are higher in minority
15 areas as opposed to the non-minority areas?

16 MR. WHITE: There is some, actually,
17 empirical research to support that.

18 CHAIRMAN DALEY: I saw Debra Broomstein
19 (phonetic) Bosian (phonetic).

20 MR. WHITE: That is a published study
21 available on the Internet. And they actually
22 looked at a database called Loan Performance,
23 which has data about millions of mortgages and
24 does, actually, have the borrower in there, so

1 committee; hearing none, Miss Smith and Mr.
2 White, we appreciate your testimony.

3 I want to thank all those who testified
4 today, especially Mr. McCloskey who has gone
5 from the beginning to the end. He is still
6 here and we are going to be in touch with you,
7 personally, to discuss this matter, also to the
8 secretary for spending time with us throughout
9 the morning and throughout the conclusion.

10 Thank you, Secretary Reider for your
11 participation. Also, Mr. Boyd, I see you are
12 still in the back and haven't run out the door,
13 thank you. Ian, thank you. Mr. Phillips thank
14 you. And I want to thank, personally, Renee
15 Helmar, she is our stenographer, Class Act
16 Reporting Agency, LLC, she works out of
17 Philadelphia and just a little plug for you.
18 Also, I want to thank Pam Otto, our executive
19 secretary who helped Representative McGeehan
20 set this up and does a lot of hard work for us
21 as well as Dave Callen, our executive director
22 for the committee, Sandy Altman, my committee's
23 secretary and Destiny Zeiders, our research
24 analyst public relations specialist on our

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1 staff. Thank you very much. Everybody have a
2 safe trip home and have a good weekend. Thank
3 you.

4 (Whereupon, the proceeding
5 concluded at approximately 1:35
6 p.m.)

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C E R T I F I C A T E

I, RENEE HELMAR, a Shorthand Reporter, and Notary Public, certify that the foregoing is a true and accurate transcript of the proceedings which were held at the time, place and on the date herein before set forth.

I further certify that I am neither attorney, nor counsel for, nor related to or employed by, any of the parties to the action in which these proceedings were taken, and further that I am not a relative or employee of any attorney or counsel employed in this action, nor am I financially interested in this case.

Renee Helmar

Shorthand Reporter