

A RESOLUTION

1 Designating February 11, 2017, as "PA 2-1-1 Day" in
2 Pennsylvania.

3 WHEREAS, 2-1-1 is a free service available to 85% of
4 residents of this Commonwealth to gain support needed through
5 health and human services; and

6 WHEREAS, Thousands of people across the United States and
7 Canada turn to 2-1-1 for free, confidential referrals and
8 information every day; and

9 WHEREAS, 2-1-1 connects Pennsylvanians in need of health and
10 human service assistance available through government programs
11 and private and nonprofit organizations in their communities;
12 and

13 WHEREAS, 2-1-1 has the potential to provide assistance to
14 communities in time of a disaster; and

15 WHEREAS, 2-1-1 connects volunteers and donors with
16 organizations that can leverage resources to meet the needs of
17 the community; and

1 WHEREAS, 2-1-1 collects data about information and referral
2 requests which can be used to inform State and local government
3 as well as community service organizations in assessing needs
4 and planning services; and

5 WHEREAS, The 2-1-1 system offers a stable Statewide
6 infrastructure that can be used in a broad variety of ways to
7 streamline and enhance the work of State government; and

8 WHEREAS, The 2-1-1 system eases the burden on Commonwealth
9 departments by helping to reduce the number of misdirected
10 calls; and

11 WHEREAS, PA 2-1-1 is the nonprofit organization assigned use
12 of the 2-1-1 dialing code by the Pennsylvania Public Utility
13 Commission in order to provide community service information and
14 referral, as currently accomplished through six regional
15 programs; and

16 WHEREAS, The United Ways in this Commonwealth deserve
17 recognition for their role in raising the funds needed to
18 provide the PA 2-1-1 system to residents in this Commonwealth;
19 therefore be it

20 RESOLVED, That the House of Representatives designate
21 February 11, 2017, as "PA 2-1-1 Day" in Pennsylvania.