AN ACT

- 1 Amending the act of March 28, 1984 (P.L.150, No.28), entitled,
- as amended, "An act relating to the rights of purchasers and
- lessees of defective new motor vehicles," further providing
- for repair obligations and for manufacturer's duty for refund
- or replacement.
- 6 The General Assembly of the Commonwealth of Pennsylvania
- 7 hereby enacts as follows:
- 8 Section 1. Sections 4 and 5 of the act of March 28, 1984
- 9 (P.L.150, No.28), known as the Automobile Lemon Law, amended
- 10 December 13, 2001 (P.L.868, No.94), are amended to read:
- 11 Section 4. Repair obligations.
- 12 (a) Repairs required.--[The] Except as provided under
- 13 subsection (a.1), the manufacturer of a new motor vehicle sold
- 14 or leased and registered in the Commonwealth shall repair or
- 15 correct, at no cost to the purchaser, a nonconformity which
- 16 substantially impairs the use, value or safety of said motor
- 17 vehicle which may occur within a period of [one year] two years
- 18 following the actual delivery of the vehicle to the purchaser,
- 19 within the first [12,000] 24,000 miles of use or during the term

- 1 of the warranty, whichever may first occur.
- 2 (a.1) Expiration of warranty.--If a nonconformity which
- 3 substantially impairs the use, value or safety of a motor
- 4 vehicle is not properly repaired or corrected by the time the
- 5 original manufacturer's warranty expires, the manufacturer must
- 6 repair the nonconformity until the nonconformity is fully
- 7 corrected at no cost to the purchaser.
- 8 (b) Delivery of vehicle.--It shall be the duty of the
- 9 purchaser to deliver the nonconforming vehicle to the
- 10 manufacturer's authorized service and repair facility within the
- 11 Commonwealth, unless, due to reasons of size and weight or
- 12 method of attachment or method of installation or nature of the
- 13 nonconformity, such delivery cannot reasonably be accomplished.
- 14 Should the purchaser be unable to effect return of the
- 15 nonconforming vehicle, he shall notify the manufacturer or its
- 16 authorized service and repair facility. Written notice of
- 17 nonconformity to the manufacturer or its authorized service and
- 18 repair facility shall constitute return of the vehicle when the
- 19 purchaser is unable to return the vehicle due to the
- 20 nonconformity. Upon receipt of such notice of nonconformity, the
- 21 manufacturer shall, at its option, service or repair the vehicle
- 22 at the location of nonconformity or pick up the vehicle for
- 23 service and repair or arrange for transporting the vehicle to
- 24 its authorized service and repair facility. All costs of
- 25 transporting the vehicle when the purchaser is unable to effect
- 26 return, due to nonconformity, shall be at the manufacturer's
- 27 expense.
- 28 (c) Loaner vehicle.--A manufacturer, a manufacturer's agent
- 29 or a manufacturer's authorized dealer must, within 24 hours of
- 30 notification of a nonconformity and while the owner's vehicle is

- 1 with the manufacturer, the manufacturer's agent or the
- 2 <u>manufacturer's authorized dealer for repair</u>, lend a motor
- 3 vehicle to the purchaser at no charge.
- 4 Section 5. Manufacturer's duty for refund or replacement.
- 5 If the manufacturer fails to repair or correct a
- 6 nonconformity, notwithstanding whether the original
- 7 manufacturer's warranty has expired, after a reasonable number
- 8 of attempts, the manufacturer shall, at the option of the
- 9 purchaser, replace the motor vehicle with a comparable motor
- 10 vehicle of equal value or accept return of the vehicle from the
- 11 purchaser and refund to the purchaser the full purchase price or
- 12 lease price, including all collateral charges, less a reasonable
- 13 allowance for the purchaser's use of the vehicle not exceeding
- 14 10¢ per mile driven or 10% of the purchase price or lease price
- 15 of the vehicle, whichever is less. Refunds shall be made to the
- 16 purchaser and lienholder, if any, as their interests may appear.
- 17 A reasonable allowance for use shall be that amount directly
- 18 attributable to use by the purchaser prior to his first report
- 19 of the nonconformity to the manufacturer. In the event the
- 20 consumer elects a refund, payment shall be made within 30 days
- 21 of such election. A consumer shall not be entitled to a refund
- 22 or replacement if the nonconformity does not substantially
- 23 impair the use, value or safety of the vehicle or the
- 24 nonconformity is the result of abuse, neglect or modification or
- 25 alteration of the motor vehicle by the purchaser.
- 26 Section 2. This act shall take effect in 60 days.

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