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MEMORANDUM

Date:

January 20, 2011

To:

All House Members

From:

Representative Tony DeLuca

Subject:

Co-sponsorship of Legislation: The Towing and Towing Storage Facility Standards Act

In the near future, I will be re-introducing House Bill 2041 from last session – The Towing and Towing Storage Facility Standards Act. This important consumer protection legislation will establish reasonable standards for tow truck operators to provide meaningful disclosure to consumers.

Specifically, my legislation will require tow truck operators to:

- 1. Requires a tower to (a) maintain a physical street address; (b) properly register the tow truck; (c) display the name, address and phone # of the business on the tow truck; (d) post towing fees and storage and related service fees and hours of operation at the towing storage facility.
- 2. At the scene, the tower would have to provide the driver/vehicle operator with:
- 3. Notice to include the name, address, telephone number, and a point of contact to be informed
- 4. Towing can only be accomplished when the tower is summoned by the driver or the owner
- 5. Tower cannot require authorization to repair or authorize storage for more than 24 hours as a condition of towing
- 6. A tower cannot refuse to release the vehicle during reasonable hours of operation,
- 7. Storage charges cannot be applied where the tower/storage facility operator has refused to allow an authorized inspection permitted by law

Enforcement of the legislation will be through the Unfair Trade Practices and Consumer Protection Law.

I am sure that each of us have had constituents who have encountered difficulties when their vehicle has had to be towed, and I believe my legislation will solve many of these problems. If you would like to cosponsor this important legislation, please contact Stacia Longenecker at 717-787-4437 or via email at slongene@pahouse.net