## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

No. 1459 Session of 2019

INTRODUCED BY SCHLOSSBERG, FARRY, BARRAR, SAINATO, CALTAGIRONE, CIRESI, FREEMAN, HARKINS, HILL-EVANS, KIRKLAND, KULIK, MADDEN, McCLINTON, NEILSON, O'MARA, READSHAW, SAPPEY, SOLOMON, THOMAS, YOUNGBLOOD, OTTEN, DeLUCA, GALLOWAY, HANBIDGE, HOWARD, SCHWEYER, POLINCHOCK, DAVIDSON, WILLIAMS, INNAMORATO, QUINN, MALAGARI, KORTZ, DONATUCCI, SIMS, LEE, WEBSTER, T. DAVIS, RABB, KENYATTA AND SAMUELSON, MAY 14, 2019

SENATOR REGAN, VETERANS AFFAIRS AND EMERGENCY PREPAREDNESS, IN SENATE, AS AMENDED, JUNE 22, 2020

## AN ACT

Amending Title 35 (Health and Safety) of the Pennsylvania Consolidated Statutes, IN GENERAL PROVISIONS RELATING TO EMERGENCY MANAGEMENT SERVICES, FURTHER PROVIDING FOR DEFINITIONS; providing for emergency responder mental wellness and stress management; establishing the Statewide Critical Incident Stress Management Program; providing for duties of the Secretary of Health and the Department of 7 Health; IN MISCELLANEOUS PROVISIONS, FURTHER PROVIDING FOR IMMUNITY FROM CIVIL LIABILITY; and, in emergency medical 9 services system, further providing for support of emergency 10 medical services. 11 12 The General Assembly of the Commonwealth of Pennsylvania 13 hereby enacts as follows: 14 Section 1. Title 35 of the Pennsylvania Consolidated 15 Statutes is amended by adding a chapter to read: 16 SECTION 1. THE DEFINITION OF "PERSON" IN SECTION 7102 OF 17 TITLE 35 OF THE PENNSYLVANIA CONSOLIDATED STATUTES IS AMENDED TO 18 READ: 19 § 7102. DEFINITIONS.

- 1 THE FOLLOWING WORDS AND PHRASES WHEN USED IN THIS PART SHALL
- 2 HAVE, UNLESS THE CONTEXT CLEARLY INDICATES OTHERWISE, THE
- 3 MEANINGS GIVEN TO THEM IN THIS SECTION:
- 4 \* \* \*
- 5 "PERSON." AN INDIVIDUAL, CORPORATION, [FIRM,] ASSOCIATION,
- 6 PARTNERSHIP, LIMITED LIABILITY COMPANY, BUSINESS TRUST,
- 7 GOVERNMENT ENTITY, INCLUDING THE COMMONWEALTH, FOUNDATION,
- 8 PUBLIC UTILITY, TRUST[,] OR ESTATE[, PUBLIC OR PRIVATE
- 9 INSTITUTION, GROUP, THE COMMONWEALTH OR A LOCAL AGENCY OR
- 10 POLITICAL SUBDIVISION AND ANY LEGAL SUCCESSOR, REPRESENTATIVE OR
- 11 AGENCY OF THE FOREGOING].
- 12 \* \* \*
- 13 SECTION 2. TITLE 35 IS AMENDED BY ADDING A CHAPTER TO READ:
- 14 <u>CHAPTER 75A</u>
- 15 <u>Emergency Responder Mental Wellness</u> <--
- 16 <u>and Stress Management</u>
- 17 EMERGENCY RESPONDER MENTAL WELLNESS <--

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- 18 <u>AND STRESS MANAGEMENT</u>
- 19 <u>Sec.</u>
- 20 75A01. Definitions.
- 21 75A02. Mental wellness and stress management <del>protocol</del>
- 22 <u>GUIDELINES.</u>
- 23 <u>75A03</u>. <u>Peer-to-peer support programs</u>.
- 24 <u>75A04</u>. Trained peer support providers.
- 25 75A05. Toll-free helpline.
- 26 75A06. Statewide Critical Incident Stress Management Program.
- 27 <u>75A07. Trauma and suicide awareness and impact training.</u>
- 28 <u>75A08</u>. Nonprofit organizations.
- 29 <u>75A09. Publication.</u>
- 30 75A10. Confidential communications involving emergency

- 1 <u>responders.</u>
- 2 <u>75A11. Funding.</u>
- 3 § 75A01. Definitions.
- 4 The following words and phrases when used in this chapter
- 5 shall have the meanings given to them in this section unless the
- 6 context clearly indicates otherwise:
- 7 "Cooperating officials and agencies." Includes the
- 8 following:
- 9 (1) The Department of Human Services of the
- 10 Commonwealth.
- 11 (2) A county mental health office located within this
- 12 <u>Commonwealth.</u>
- 13 (3) The State Fire Commissioner.
- 14 <u>(4) The Department of Drug and Alcohol Programs of the</u>
- 15 Commonwealth.
- 16 <u>"Corrections officer." A full-time employee assigned to the</u>
- 17 Department of Corrections whose principal duty is the care,
- 18 custody and control of inmates of a penal or correctional
- 19 <u>institution operated by the Department of Corrections.</u>
- 20 "Critical incident." A situation to which an emergency
- 21 responder responds that presents or involves either the death or
- 22 serious bodily injury of an individual, or the imminent
- 23 potential of death or serious bodily injury, or any situation
- 24 faced by an emergency responder in the course of duty which
- 25 causes or may cause the emergency responder to experience strong
- 26 negative emotional reactions.
- 27 "CRITICAL INCIDENT STRESS MANAGEMENT NETWORK." A NETWORK
- 28 THAT MEETS THE REQUIREMENTS OF MEMBERSHIP WITH THE PENNSYLVANIA
- 29 VOLUNTARY CRITICAL INCIDENT STRESS MANAGEMENT NETWORK AS
- 30 ADMINISTERED BY THE DEPARTMENT.

1 "Department." The Department of Health of the Commonwealth. "Emergency responder." Any of the following: 2 3 (1) A current or former CERTIFIED EMERGENCY MEDICAL <--SERVICES PROVIDER, CURRENT OR FORMER member of an emergency 4 medical services agency, fire company or rescue company. 5 6 (2) A peace officer. 7 (3) A 911 dispatcher. (4) A coroner or medical examiner who responds in an 8 9 official capacity to an emergency. 10 (5) A corrections officer. 11 "Mental wellness and stress management protocol." A plan 12 that: (1) Requires education and training on traumatic brain 13 14 injuries and traumatic stress, including acute stress 15 reactions, acute stress disorder, posttraumatic stress injuries and other emotional reactions and components of 16 trauma reaction for emergency responders. 17 18 (2) Sets responsibilities for public agencies and 19 emergency responders who sustain a posttraumatic stress 20 injury or traumatic brain injury arising from their work. 21 (3) Provides remedial supportive actions for public 22 agencies in response to a report of a posttraumatic stress 23 injury or traumatic brain injury sustained by an emergency 24 responder. 25 "Peace officer." As defined in 18 Pa.C.S. § 501 (relating to 26 definitions). 27 "Peer-to-peer support program." A regional peer support service program\_established under section 75A03 (relating to\_ 28 29 peer-to-peer support programs) which offers services:

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(1) designated by the department to be used in:

Τ	(1) recognizing the symptoms of a mental health	
2	condition, including those caused by a critical incident;	
3	<u>and</u>	
4	(ii) making a behavioral health referral through an	
5	employee assistance program or other mental health agency	
6	for treatment by a licensed behavioral health	
7	<pre>professional; and</pre>	
8	(2) delivered by a trained peer support provider.	
9	"Posttraumatic stress injury." A posttraumatic stress	
10	disorder as defined by a mental disorder characterized by direct	
11	exposure to a traumatic event as identified in the Diagnostic	
12	and Statistical Manual of Mental Disorders, Fifth Edition (DSM-	
13	<u>5).</u>	
14	"Public agency." As defined under section 5302 (relating to	
15	definitions).	
16	"Secretary." The Secretary of Health of the Commonwealth.	
17	"Trained peer support provider." An emergency responder who	
18	has the training, credentials or experience to provide support	
19	and advocacy services and is recognized by the department under	
20	this chapter.	
21	§ 75A02. Mental wellness and stress management protocol	<
22	GUIDELINES.	<
23	(a) General rule The secretary, in consultation with	
24	cooperating officials and agencies, shall develop a mental	<
25	wellness and stress management protocol GUIDELINES to assist	<
26	<pre>emergency responders who:</pre>	
27	(1) Suffer or may have suffered posttraumatic stress	
28	injuries or traumatic brain injuries as a result of their	
29	<pre>employment.</pre>	
30	(2) Have been exposed to critical incidents.	

- 1 (b) Compliance. -- Emergency responders and public agencies
- 2 for which emergency responders perform their duties shall comply
- 3 with the <del>protocol</del> GUIDELINES established under this section.

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- 4 § 75A03. Peer-to-peer support programs.
- 5 (a) Establishment of peer-to-peer support programs. --
- 6 Notwithstanding any other provision of law, the secretary shall
- 7 <u>establish at least one regional peer-to-peer support service</u>
- 8 program within the service area of each of the department's
- 9 regional or district offices located in this Commonwealth.
- 10 (b) Cooperative establishment. -- The secretary shall
- 11 <u>establish the peer-to-peer support programs in conjunction with</u>
- 12 cooperating officials and agencies and any other entities
- 13 <u>designated by the department.</u>
- 14 <u>(c) Access.--The department shall, if possible, establish</u>
- 15 the peer-to-peer support programs in a manner that ensures
- 16 access to a program by all emergency responders within this
- 17 Commonwealth.
- 18 (d) Services.--Services provided by a peer-to-peer support
- 19 program shall include peer-to-peer support for all of the
- 20 following:
- 21 (1) Mental health issues, including treatment and
- recovery support for posttraumatic stress injuries, traumatic
- brain injury and depression.
- 24 (2) Alcohol, substance abuse or chemical dependence
- 25 <u>treatment and recovery support, including treatment planning,</u>
- 26 recovery coaching and relapse prevention.
- 27 <u>(3) Sexual abuse trauma.</u>
- 28 (4) Workplace abuse.
- 29 (5) Co-occurring disorders.
- 30 (6) Any other support service which the department deems

- 1 <u>necessary.</u>
- 2 (e) Critical incident stress management. -- The program shall
- 3 <u>incorporate critical incident stress management intervention.</u>
- 4 § 75A04. Trained peer support providers.
- 5 (a) Establishment. -- The department, in conjunction with
- 6 cooperating officials and agencies, shall develop and establish
- 7 <u>quidelines for the recruitment and training of entities capable</u>
- 8 of providing peer-to-peer support under section 75A03 (relating
- 9 <u>to peer-to-peer support programs</u>).
- 10 (b) Contents. -- The quidelines shall include the
- 11 establishment of minimum qualifications as a trained peer
- 12 <u>support provider.</u>
- 13 (c) Credentialing requirement. -- The department shall
- 14 <u>establish a clear credentialing requirement and a certificate</u>
- 15 evidencing a trained peer support provider's qualifications.
- 16 (d) Procedure. -- A procedure shall be established for the
- 17 <u>suspension or revocation of credentials</u>.
- 18 § 75A05. Toll-free helpline.
- 19 (a) General rule. -- The department shall:
- 20 (1) Establish a toll-free helpline to respond to calls
- 21 from emergency responders who have been involved in a
- 22 critical incident or are dealing with mental wellness issues.
- 23 (2) Obtain the toll-free telephone number 866-1ST-HELP
- for such purposes. If the telephone number 866-1ST-HELP is
- 25 <u>not available, the department shall obtain a substantially</u>
- 26 similar telephone number acronym for such purposes.
- 27 (3) Permit persons to provide information anonymously,
- 28 should they choose to do so.
- 29 (4) Ensure the confidentiality of the names of callers,
- 30 information discussed during the call and any referrals for

- 1 further services.
- 2 (b) Helpline operators. -- An operator of the helpline must be
- 3 an individual adequately trained in identifying posttraumatic
- 4 stress injuries and other emotional and psychological reactions
- 5 common to emergency responders or capable of making an\_
- 6 appropriate referral to either a peer-to-peer support program or
- 7 a licensed behavioral health professional for further mental
- 8 health evaluation or care.
- 9 (c) Posting. -- A sign shall be posted at all sites where
- 10 emergency responders serve and shall:
- 11 (1) Be no smaller than 8 1/2 by 11 inches.
- 12 (2) Be posted in a conspicuous manner clearly visible to
- 13 <u>emergency responders.</u>
- 14 <u>(3) Include the following information:</u>
- 15 <u>(i) The toll-free telephone number, which must be</u>
- printed in bold type and large font.
- 17 (ii) Notice that callers may provide information
- anonymously if they choose to do so.
- 19 (d) Online access to sign. -- The department and cooperating
- 20 officials and agencies shall provide the sign on their
- 21 respective publicly accessible Internet websites for any person
- 22 to print as needed.
- 23 § 75A06. Statewide Critical Incident Stress Management Program.
- 24 (a) Establishment. -- The department, IN CONSULTATION WITH THE <--
- 25 PENNSYLVANIA EMERGENCY HEALTH SERVICES COUNCIL'S CRITICAL
- 26 INCIDENT STRESS MANAGEMENT COMMITTEE, WHICH SHALL CONSIST OF
- 27 REPRESENTATIVES OF EMERGENCY RESPONDERS AND THE PENNSYLVANIA
- 28 CRITICAL INCIDENT STRESS MANAGEMENT NETWORK, shall establish a
- 29 <u>Statewide Critical Incident Stress Management Program to:</u>
- 30 (1) Identify the emotional impact that external and

- 1 <u>internal critical incidents have on this Commonwealth's</u>
- 2 emergency responders.
- 3 (2) Prepare a response to event-driven situations
- 4 <u>affecting the emotional well-being of emergency responders.</u>
- 5 (3) UPDATE THE CRITICAL INCIDENT STRESS MANAGEMENT TEAM <--
- 6 <u>LEVEL PARTICIPATION IN THE PENNSYLVANIA VOLUNTARY CRITICAL</u>
- 7 INCIDENT STRESS MANAGEMENT NETWORK.
- 8 (b) Protocol.—The department shall establish a protocol for-<--
- 9 <u>the department's critical incident stress management programs.</u>
- 10 (RESERVED).
- 11 § 75A07. Trauma and suicide awareness and impact training.
- 12 <u>(a) Training required.--The department shall develop a</u>
- 13 program of trauma and suicide awareness and impact training. The
- 14 <u>department may partner or contract with a third-party entity to</u>
- 15 provide the necessary training. The department shall require
- 16 trauma and suicide awareness and impact training as a component
- 17 of initial and continuing education for EMS providers and shall
- 18 make the training available to other emergency responders.
- 19 (b) Training topics. -- Trauma and suicide awareness and
- 20 impact training shall include the following:
- 21 (1) Education on stress management.
- 22 (2) Critical incidents.
- 23 (3) Signs and symptoms of posttraumatic stress injury.
- 24 (4) Vicarious trauma.
- 25 (5) Substance abuse and addiction.
- 26 (6) Warning signs of depression and suicide and any
- 27 <u>other relevant topics as determined by the department.</u>
- 28 (7) The availability of additional resources, including
- the resources created under this chapter.
- 30 § 75A08. Nonprofit organizations.

- 1 Nothing under this chapter shall prohibit the department or
- 2 cooperating officials and agencies from contracting with
- 3 <u>nonprofit organizations to offer support services to eligible</u>
- 4 <u>emergency responders in accordance with this chapter.</u>
- 5 § 75A09. Publication.
- 6 The department and cooperating officials and agencies shall
- 7 post on their respective publicly accessible Internet websites
- 8 the contact information of entities offering support services
- 9 <u>under this chapter.</u>
- 10 § 75A10. Confidential communications involving emergency
- 11 <u>responders.</u>
- 12 (a) Disclosure. -- Except as provided under subsection (b), a
- 13 trained peer support provider or coparticipant present during
- 14 peer support services or a helpline operator may not disclose
- 15 any information regarding an emergency responder without the
- 16 <u>consent of the emergency responder.</u>
- 17 (b) Exceptions. -- The privilege established under subsection
- 18 (a) shall not apply if any of the following apply:
- 19 (1) The trained peer support provider or helpline
- 20 operator reasonably believes a clear and present danger
- 21 exists to the emergency responder or to other individuals.
- 22 <u>(2) The emergency responder has given express consent to</u>
- 23 disclose information.
- 24 (3) The emergency responder is deceased and the
- 25 surviving spouse or the executor or administrator of the
- 26 estate of the deceased emergency responder has given express
- consent.
- 28 <u>§ 75A11.</u> Funding.
- The department may expend annually an amount not to exceed
- 30 \$250,000 from the money allocated to the Catastrophic Medical

- 1 and Rehabilitation Fund for victims of trauma.
- 2 Section 2. Section 8153(d) of Title 35 is amended to read: <--
- 3 SECTION 3. SECTIONS 7704(A) AND 8153(D) OF TITLE 35 ARE <--
- 4 AMENDED TO READ:
- 5 § 7704. IMMUNITY FROM CIVIL LIABILITY.
- 6 (A) GENERAL RULE. -- NEITHER THE COMMONWEALTH, NOR ANY
- 7 COMMONWEALTH AGENCY, NOR ANY POLITICAL SUBDIVISION [THEREOF NOR
- 8 OTHER AGENCIES], NOR, EXCEPT IN CASES OF WILLFUL MISCONDUCT,
- 9 GROSS NEGLIGENCE, RECKLESSNESS OR BAD FAITH, THE AGENTS,
- 10 EMPLOYEES, VOLUNTEERS OR REPRESENTATIVES OF ANY OF THEM ENGAGED
- 11 IN ANY EMERGENCY SERVICES ACTIVITIES, NOR, EXCEPT IN CASES OF
- 12 WILLFUL MISCONDUCT [OR], GROSS NEGLIGENCE, RECKLESSNESS OR BAD
- 13 FAITH, ANY INDIVIDUAL OR OTHER PERSON UNDER CONTRACT WITH THEM
- 14 TO PROVIDE EQUIPMENT OR WORK ON A COST BASIS TO BE USED IN
- 15 DISASTER RELIEF, NOR, EXCEPT IN CASES OF WILLFUL MISCONDUCT
- 16 [OR], GROSS NEGLIGENCE, RECKLESSNESS OR BAD FAITH, ANY PERSON,
- 17 FIRM, CORPORATION OR AN AGENT OR EMPLOYEE OF ANY OF THEM ENGAGED
- 18 IN [DISASTER] EMERGENCY SERVICES ACTIVITIES, WHILE COMPLYING
- 19 WITH OR ATTEMPTING TO COMPLY WITH THIS PART OR ANY RULE OR
- 20 REGULATION PROMULGATED PURSUANT TO THE PROVISIONS OF THIS PART,
- 21 SHALL BE LIABLE FOR THE DEATH OF OR ANY INJURY TO PERSONS OR
- 22 LOSS OR DAMAGE TO PROPERTY AS A RESULT OF THAT ACTIVITY.
- 23 \* \* \*
- 24 § 8153. Support of emergency medical services.
- 25 \* \* \*
- 26 (d) Allocation to Catastrophic Medical and Rehabilitation
- 27 Fund. -- Twenty-five percent of the money in the Emergency Medical
- 28 Services Operating Fund shall be allocated to a Catastrophic
- 29 Medical and Rehabilitation Fund for victims of trauma and to
- 30 carry out the provisions of Chapter 75A (relating to emergency

- 1 <u>responder mental wellness and stress management)</u>. After the
- 2 exhaustion of all alternative financial resources, other than
- 3 those excluded by the department from consideration, the
- 4 catastrophic fund shall be available for the purchase of
- 5 medical, rehabilitation and attendant care services for trauma
- 6 victims and may be made available for the purchase of supportive
- 7 services such as respite care and counseling services for the
- 8 family or household members of trauma victims. The department
- 9 may, by regulation, prioritize the distribution of funds by and
- 10 within classification of traumatic injury.
- 11 \* \* \*
- 12 Section  $\frac{3}{4}$  4. This act shall take effect as follows:

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- 13 (1) The addition of 35 Pa.C.S.  $\S$  75A02(b) shall take
- 14 effect in 180 days.
- 15 (2) The remainder of this act shall take effect
- immediately.