THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL No. 250 Session of 2017

INTRODUCED BY WARD, BROWNE, EICHELBERGER, STEFANO, VOGEL, BROOKS, KILLION, VULAKOVICH, SCAVELLO, YAW, RAFFERTY, TOMLINSON AND MCILHINNEY, MARCH 20, 2017

AS AMENDED ON SECOND CONSIDERATION, MARCH 28, 2017

AN ACT

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	<pre>Amending the act of December 5, 1936 (2nd Sp.Sess., 1937 P.L.2897, No.1), entitled "An act establishing a system of unemployment compensation to be administered by the Department of Labor and Industry and its existing and newly created agencies with personnel (with certain exceptions) selected on a civil service basis; requiring employers to keep records and make reports, and certain employers to pay contributions based on payrolls to provide moneys for the payment of compensation to certain unemployed persons; providing procedure and administrative details for the determination, payment and collection of such contributions and the payment of such compensation; providing for cooperation with the Federal Government and its agencies; creating certain special funds in the custody of the State Treasurer; and prescribing penalties," IN ADMINISTRATION OF ACT, PROVIDING FOR UNEMPLOYMENT COMPENSATION CALL CENTERS; AND, in contributions by employers and employees, further providing for contributions by employees and for Service and Infrastructure Improvement Fund. The General Assembly of the Commonwealth of Pennsylvania</pre>	<
21	hereby enacts as follows:	
22	Section 1. Sections 301.4(e)(2) and 301.9 of the act of	<
23	December 5, 1936 (2nd Sp.Sess., 1937 P.L.2897, No.1), known as	
24	the Unemployment Compensation Law, are amended to read:	
25	SECTION 1. THE ACT OF DECEMBER 5, 1936 (2ND SP.SESS., 1937	<
26	P.L.2897, NO.1), KNOWN AS THE UNEMPLOYMENT COMPENSATION LAW, IS	

1 AMENDED BY ADDING A SECTION TO READ:

2 <u>SECTION 202.1. UNEMPLOYMENT COMPENSATION CALL CENTERS.</u>

3 BEFORE CLOSING AN UNEMPLOYMENT COMPENSATION CALL CENTER, THE 4 DEPARTMENT SHALL SUBMIT A REPORT TO THE CHAIRPERSON AND MINORITY CHAIRPERSON OF THE LABOR AND INDUSTRY COMMITTEE OF THE SENATE 5 AND THE CHAIRPERSON AND MINORITY CHAIRPERSON OF THE LABOR AND 6 7 INDUSTRY COMMITTEE OF THE HOUSE OF REPRESENTATIVES. THE REPORT 8 SHALL INCLUDE THE PERFORMANCE DATA AND OPERATING COSTS OF THE 9 UNEMPLOYMENT COMPENSATION CALL CENTER AS COMPARED TO OTHER UNEMPLOYMENT COMPENSATION CALL CENTERS IN THIS COMMONWEALTH. 10 11 SECTION 2. SECTIONS 301.4(E)(2) AND 301.9 OF THE ACT ARE 12 AMENDED TO READ: 13 Section 301.4. Contributions by Employes. --* * * 14 (e) Contributions paid under this section shall be allocated

15 by the department among the Unemployment Compensation Fund, the 16 Reemployment Fund and the Service and Infrastructure Improvement 17 Fund as follows:

18 * * *

During each calendar year from 2013 through [2016] 2017, 19 (2) 20 an amount determined by the secretary with the approval of the 21 Governor shall be deposited into the Service and Infrastructure 22 Improvement Fund. For calendar year 2013, the amount determined 23 under this clause may not exceed forty million dollars 24 (\$40,000,000). For calendar year 2014, the amount determined 25 under this clause may not exceed thirty million dollars 26 (\$30,000,000). For calendar years 2015 and 2016, the amount 27 determined under this clause for each calendar year may not 28 exceed one hundred ninety million dollars (\$190,000,000) 29 adjusted by the increase in the Bureau of Labor Statistics 30 Consumer Price Index for the period from May 2013 through

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January of the calendar year less the amount of Federal administrative funding for the preceding Federal fiscal year. For calendar year 2017, the amount determined under this clause may not exceed fifteen million dollars (\$15,000,000) - AND SHALL <--BE ALLOCATED FOR THE PURPOSES SPECIFIED UNDER SECTION 301.9(C) (1) AND (3).

7 * * *

8 Section 301.9. Service and Infrastructure Improvement 9 Fund.--(a) There is established a restricted account in the 10 State Treasury to be known as the Service and Infrastructure 11 Improvement Fund.

12 (b) Moneys in the Service and Infrastructure Improvement 13 Fund shall consist of contributions deposited into the fund 14 pursuant to section 301.4(e)(2).

15 (c) Moneys in the Service and Infrastructure Improvement 16 Fund are appropriated on a continuing basis, upon approval of 17 the Governor, to the department to be prioritized for the 18 following purposes:

19 (1) To improve the quality, efficiency and timeliness of 20 services provided by the service center system to individuals 21 claiming compensation under this act, including claim filing, 22 claim administration, adjudication services and staffing and 23 training of system employes.

24 Expenditures for information management technology, (2) 25 communications technology and other infrastructure components, 26 including technological upgrades to the delivery system for 27 <u>unemployment compensation benefits</u>, that the secretary 28 determines are likely to result in significant and lasting 29 improvements to the unemployment compensation system. 30 (3) To pay the costs of collecting the contributions

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1 deposited into the Service and Infrastructure Improvement Fund 2 pursuant to section 301.4(e)(2).

3 (d) Consistent with the merit staffing requirement of section 303(a)(1) of the Social Security Act (49 Stat. 620, 42 4 U.S.C. § 503(a)(1)), no moneys in the Service and Infrastructure 5 Improvement Fund may be expended or obligated to a third party 6 7 to perform unemployment compensation services of the department, 8 except services relating to technology and infrastructure components deemed necessary by the secretary under subsection 9 10 (c) (2).

(e) Any moneys in the Service and Infrastructure Improvement Fund that are not expended or obligated as of December 31, [2018] <u>2019</u>, shall be transferred to the Unemployment Compensation Fund under section 601.

(f) Moneys in the Service and Infrastructure Improvement Fund shall not lapse at any time nor be transferred to any other fund except as provided in subsection (e).

No later than June 30 of each calendar year from 2014 18 (q) 19 through [2019] 2020, the department shall provide a report to 20 the Governor and the General Assembly, through the Secretary-21 Parliamentarian of the Senate and the Chief Clerk of the House of Representatives, regarding the Service and Infrastructure 22 23 Improvement Fund, which report shall include an accounting for 24 the contributions deposited into the fund, the expenditures and 25 transfers from the fund during the prior year and a description 26 of the purposes for which expenditures from the fund were made 27 in the prior year.

(H) NO LATER THAN JUNE 15, 2017, THE DEPARTMENT SHALL SUBMIT <--
 A REPORT TO THE CHAIRPERSON AND MINORITY CHAIRPERSON OF THE
 LABOR AND INDUSTRY COMMITTEE OF THE SENATE AND THE CHAIRPERSON

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1	AND MINORITY CHAIRPERSON OF THE LABOR AND INDUSTRY COMMITTEE OF
2	THE HOUSE OF REPRESENTATIVES. THE REPORT SHALL DESCRIBE THE
3	DEPARTMENT'S PLAN TO ELIMINATE THE DEPARTMENT'S RELIANCE ON
4	MONEYS TRANSFERRED INTO THE SERVICE AND INFRASTRUCTURE
5	IMPROVEMENT FUND FOR RECURRING OPERATIONAL COSTS. THE GENERAL
6	ASSEMBLY SHALL CONSIDER THE INFORMATION CONTAINED IN THE REPORT
7	WHEN REVIEWING A SUPPLEMENTAL FUNDING REQUEST BY THE DEPARTMENT.
8	(I) A SUPPLEMENTAL FUNDING REQUEST BY THE DEPARTMENT FOR
9	TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT
10	COMPENSATION BENEFITS FOR CALENDAR YEARS BEGINNING AFTER 2017
11	SHALL INCLUDE ALL OF THE FOLLOWING:
12	(1) A DETAILED DESCRIPTION OF THE TECHNOLOGICAL UPGRADES TO
13	THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS.
14	(2) AN EXPLANATION OF THE IMPROVEMENTS TO THE UNEMPLOYMENT
15	COMPENSATION BENEFITS DELIVERY SYSTEM THAT WILL RESULT FROM THE
16	TECHNOLOGICAL UPGRADES.
16 17	<u>TECHNOLOGICAL UPGRADES.</u> (3) THE TOTAL ESTIMATED COST OF THE TECHNOLOGICAL UPGRADES
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17 18 19 20 21 22 23 24 25 26	 (3) THE TOTAL ESTIMATED COST OF THE TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS, INCLUDING THE TOTAL ESTIMATED COST EACH YEAR AND ANY ADDITIONAL FUNDING SOURCES THAT CAN BE USED FOR THE PROJECT. (4) THE TOTAL ESTIMATED COST SAVINGS THAT WILL RESULT FROM THE TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS. (5) THE TIME PERIOD, AS SPECIFIED IN YEARS, THAT WILL BE NECESSARY FOR THE DEPARTMENT TO COMPLETE THE TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION
17 18 19 20 21 22 23 24 25 26 27	 (3) THE TOTAL ESTIMATED COST OF THE TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS, INCLUDING THE TOTAL ESTIMATED COST EACH YEAR AND ANY ADDITIONAL FUNDING SOURCES THAT CAN BE USED FOR THE PROJECT. (4) THE TOTAL ESTIMATED COST SAVINGS THAT WILL RESULT FROM THE TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS. (5) THE TIME PERIOD, AS SPECIFIED IN YEARS, THAT WILL BE NECESSARY FOR THE DEPARTMENT TO COMPLETE THE TECHNOLOGICAL UPGRADES TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS.

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- 1 THE ACT OF FEBRUARY 14, 2008 (P.L.6, NO.3), KNOWN AS THE RIGHT-
- 2 <u>TO-KNOW LAW.</u>
- 3 (7) A DETAILED DESCRIPTION OF HOW THE TECHNOLOGICAL UPGRADES

4 TO THE DELIVERY SYSTEM FOR UNEMPLOYMENT COMPENSATION BENEFITS

5 WILL IMPACT ANY RELATED RECOMMENDATIONS IN A SPECIAL PERFORMANCE

- 6 AUDIT CONDUCTED BY THE AUDITOR GENERAL.
- 7 Section 2 3. This act shall take effect immediately. <--