THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 1403 Session of 2015

INTRODUCED BY QUINN, DeLUCA, PICKETT, BROWNLEE, COHEN, COX, EVERETT, GILLEN, HARHAI, JAMES, MAHONEY, READSHAW, SAMUELSON, SAYLOR, THOMAS AND WATSON, JUNE 25, 2015

REFERRED TO COMMITTEE ON INSURANCE, JUNE 25, 2015

AN ACT

1 2									
3	The General Assembly of the Commonwealth of Pennsylvania								
4	hereby enacts as follows:								
5	Section 1. Title 40 of the Pennsylvania Consolidated								
6	Statutes is amended by adding a chapter to read:								
7	<u>CHAPTER 37</u>								
8	UNCLAIMED LIFE INSURANCE BENEFITS								
9	Sec.								
10	<u>3701. Purpose of chapter.</u>								
11	3702. Definitions.								
12	<u>3703. Death master file comparison.</u>								
13	3704. Notice of unclaimed policy benefits.								
14	3705. Applicability.								
15	3706. Enforcement.								
16	<u>§ 3701. Purpose of chapter.</u>								
17	The purpose of this chapter is to require the complete and								

1	proper disclosure, transparency and accountability relating to a							
2	method of payment for life insurance death benefits regulated by							
3	the Insurance Department.							
4	<u>§ 3702. Definitions.</u>							
5	The following words and phrases when used in this chapter							
6	shall have the meanings given to them in this section unless the							
7	context clearly indicates otherwise:							
8	"Beneficiary." A person designated to receive the proceeds							
9	from a life insurance policy or retained asset account.							
10	"Commissioner." The Insurance Commissioner of the							
11	Commonwealth.							
12	"Contract." An annuity contract. The term shall not include							
13	an annuity used to fund an employment-based retirement plan or							
14	program where:							
15	(1) the insurer does not perform the recordkeeping							
16	services; or							
17	(2) the insurer is not committed by terms of the annuity							
18	contract to pay death benefits to the beneficiaries of							
19	<u>specific plan participants.</u>							
20	"Death master file." The Social Security Administration's							
21	Death Master File or any other database or service that is at							
22	least as comprehensive for determining that an individual has							
23	reportedly died.							
24	"Death master file match." A search of the death master file							
25	that results in a match of the Social Security number or the							
26	name and date of birth of an insured, annuity owner or retained							
27	<u>asset account holder.</u>							
28	"Department." The Insurance Department of the Commonwealth.							
29	"Insured." An individual covered by a life insurance policy.							
30	"Insurer." A person licensed in this Commonwealth to sell							

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1	life insurance policies or annuity contracts as any of the						
2	following:						
3	(1) A single insurance entity.						
4	(2) An insurer under a parent organization that sells						
5	annuities using a different charter.						
6	The term as used in this chapter shall not include a fraternal						
7	<u>benefit society.</u>						
8	"Knowledge of death." Either of the following:						
9	(1) receipt of an original or valid copy of a certified						
10	<u>death certificate; or</u>						
11	(2) a death master file match validated by the insurer						
12	in accordance with section 3703(a)(1) (relating to death						
13	master file comparison).						
14	"Policy." A policy or certificate of life insurance that						
15	provides a death benefit. The term shall not include:						
16	(1) a policy or certificate of life insurance that						
17	provides a death benefit under an employee benefit plan						
18	subject to The Employee Retirement Income Security Act of						
19	1974 (Public Law 93-406, 88 Stat. 829), as periodically						
20	amended, or under any Federal employee benefits program;						
21	(2) a policy or certificate of life insurance that is						
22	used to fund a preneed funeral contract or prearrangement;						
23	(3) a policy or certificate of credit life or accidental						
24	<u>death insurance; or</u>						
25	(4) a policy issued to a group master policyholder for						
26	which the insurer does not provide recordkeeping services.						
27	"Recordkeeping services." Those circumstances under which an						
28	insurer has agreed with a group policy or contract customer to						
29	be responsible for obtaining, maintaining and administering in						
30	0 its own or its agents' systems at least the following						
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1	information about each individual insured under an insured's								
2	group insurance contract, or a line of coverage under the								
3	<u>contract:</u>								
4	(1) Social Security number or name and date of birth;								
5	(2) beneficiary designation information;								
6	(3) coverage eligibility;								
7	(4) benefit amount; and								
8	(5) premium payment status.								
9	"Retained asset account." A mechanism whereby the settlement								
10	of proceeds payable under a policy or contract is accomplished								
11	by the insurer or an entity acting on behalf of the insurer								
12	depositing the proceeds into an account with check or draft								
13	writing privileges, where those proceeds are retained by the								
14	insurer or its agent, pursuant to a supplementary contract not								
15	involving annuity benefits other than death benefits.								
16	<u>§ 3703. Death master file comparison.</u>								
17	(a) ComparisonAn insurer shall implement procedures for								
18	performing a comparison of its insureds' in-force life insurance								
19	policies, contracts and retained asset accounts against the same								
20	death master file, on at least a semiannual basis, by using the								
21	full death master file once and thereafter using the death								
22	master file update files for future comparison to identify								
23	potential matches of its insureds. For a potential match								
24	identified as a result of a death master file match, all of the								
25	following shall apply:								
26	(1) Within 90 days of a death master file match the								
27	insurer shall:								
28	(i) complete a good faith effort to confirm the								
29	death of the insured or retained asset account holder								
30	against other available records and information. The								
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1	effort shall be documented by the insurer; and								
2	(ii) determine whether benefits are due in								
3	accordance with the applicable policy or contract, and if								
4	benefits are due:								
5	(A) use good faith efforts to locate the								
6	beneficiary or beneficiaries, which shall be								
7	documented by the insurer; and								
8	(B) provide the appropriate claims forms or								
9	instructions to the beneficiary or beneficiaries to								
10	make a claim, including instructions on the need to								
11	provide an official death certificate, if applicable								
12	under the policy or contract.								
13	(2) The insurer shall implement procedures to account								
14	<u>for:</u>								
15	(i) common nicknames, initials used in lieu of a								
16	first or middle name, use of a middle name, compound								
17	first and middle names and interchanged first and middle								
18	names;								
19	(ii) compound last names, maiden or married names								
20	and hyphens, blank spaces or apostrophes in last names;								
21	(iii) transposition of the month and date portions								
22	of the date of birth; and								
23	(iv) incomplete Social Security number.								
24	(3) To the extent permitted by law, the insurer may								
25	disclose minimum necessary personal information about the								
26	insured or beneficiary to a person who the insurer reasonably								
27	believes may be able to assist the insurer with locating the								
28	beneficiary or a person otherwise entitled to payment of the								
29	<u>claims proceeds.</u>								
30	(b) CostsAn insurer or its service provider may not								

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1	charge an insured, a retained asset account holder, a								
2	beneficiary or other authorized representative for costs								
3	associated with a search or verification conducted in accordance								
4	with subsection (a).								
5	(c) PaymentThe benefits from a policy, contract or								
6	retained asset account, plus applicable accrued contractual								
7	interest, shall first be paid to the designated beneficiaries or								
8	owners. If the beneficiary cannot be found, the benefits shall								
9	escheat to the Commonwealth as unclaimed property pursuant to								
10	Article XIII.1 of the act of April 9, 1929 (P.L.343, No.176),								
11	known as The Fiscal Code.								
12	(d) Group life insuranceAn insurer shall confirm the								
13	possible death of an insured if the insurer maintains at least								
14	the following information regarding those covered under a policy								
15	<u>or certificate:</u>								
16	(1) Social Security number or name and date of birth;								
17	(2) beneficiary designation information;								
18	(3) coverage eligibility;								
19	(4) benefit amount; and								
20	(5) premium payment status.								
21	§ 3704. Notice of unclaimed policy benefits.								
22	(a) NoticeAn insurer shall notify the State Treasurer								
23	upon the expiration of the statutory time period for escheat								
24	<u>that:</u>								
25	(1) the beneficiary has not submitted a claim with the								
26	<u>insurer; or</u>								
27	(2) the insurer has complied with section 3703 (relating								
28	to death master file comparison) and has been unable, after a								
29	good faith effort documented by the insurer, to contact the								
30	beneficiary.								
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1	(b) SubmissionUpon issuing notice under subsection (a),								
2	an insurer shall immediately submit the unclaimed policy, plus								
3	any applicable accrued contractual interest, to the State								
4	Treasurer.								
5	§ 3705. Applicability.								
6	This chapter shall not apply to all of the following:								
7	(1) An annuity contract that does not require the								
8	insurer to pay benefits to the beneficiary of the policy.								
9	(2) A policy that provides a death benefit under the								
10	Employee Retirement Income Security Act of 1974 (Public Law								
11	<u>93-406, 88 Stat. 829).</u>								
12	(3) A Federal employee benefit program.								
13	(4) A policy to fund funeral or burial services.								
14	(5) A policy of credit life insurance or health and								
15	accident insurance.								
16	<u>§ 3706. Enforcement.</u>								
17	(a) ActionsUpon a determination by hearing that an								
18	insurer has violated this chapter, the commissioner may pursue								
19	one or more of the following courses of action:								
20	(1) issue an order requiring the insurer to cease and								
21	desist from engaging in the violation or suspend, revoke or								
22	refuse to issue the certificate of qualification or license								
23	of the offending insurer.								
24	(2) impose a civil penalty of not more than \$5,000 for								
25	each violation.								
26	(b) Additional remedies or penaltiesThe enforcement								
27	remedies imposed under this section shall be in addition to any								
28	other remedies or penalties imposed by statute.								
29	(c) Administrative procedureAn action or adjudication of								
30	30 the commissioner under this section shall be preceded by a								
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1	<u>hearing</u>	in	accordance	with	2	Pa.C.S.	Ch.	5	Subch.	А	(relating	to

- 2 practice and procedure of Commonwealth agencies) and shall be
- 3 subject to review and appeal in accordance with 2 Pa.C.S. Ch. 7
- 4 Subch. A (relating to judicial review of Commonwealth agency
- 5 <u>action).</u>
- 6 Section 2. This act shall take effect in 360 days.