THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL No. 237 Session of 2009

INTRODUCED BY CORMAN, BROWNE, STACK, EARLL, RAFFERTY, BAKER, FERLO, GORDNER, O'PAKE, WILLIAMS, WAUGH AND M. WHITE, FEBRUARY 19, 2009

SENATOR CORMAN, APPROPRIATIONS, RE-REPORTED AS AMENDED, MARCH 23, 2009

AN ACT

| 1 2 3 4 5 6 7 8 9 10 11 12 13 | Amending the act of May 17, 1921 (P.L.682, No.284), entitled "An act relating to insurance; amending, revising, and consolidating the law providing for the incorporation of insurance companies, and the regulation, supervision, and protection of home and foreign insurance companies, Lloyds associations, reciprocal and inter-insurance exchanges, and fire insurance rating bureaus, and the regulation and supervision of insurance carried by such companies, associations, and exchanges, including insurance carried by the State Workmen's Insurance Fund; providing penalties; and repealing existing laws," further providing for annual and other reports; and providing for suitability of annuity transactions. |
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| 14 | The General Assembly of the Commonwealth of Pennsylvania |
| 15 | hereby enacts as follows: |
| 16 | Section 1. Section 320 of the act of May 17, 1921 (P.L.682, |
| 17 | No.284), known as The Insurance Company Law of 1921, amended |
| 18 | December 18, 1992 (P.L.1519, No.178) and February 17, 1994 |
| 19 | (P.L.92, No.9), is amended to read: |
| 20 | Section 320. Annual and Other Reports; Penalties(a) (1) |
| 21 | Every stock and mutual insurance company, association, and |
| 22 | exchange, doing business in this Commonwealth, shall annually, |

on or before the first day of March, file in the office of the 1 Insurance Commissioner and with the National Association of 2 Insurance Commissioners a statement which shall exhibit its 3 financial condition on the thirty-first day of December of the 4 5 previous year, and its business of that year and shall, within thirty days after requested by the Insurance Commissioner, file 6 with the Insurance Commissioner and with the National 7 8 Association of Insurance Commissioners such additional statement or statements concerning its affairs and financial condition as 9 10 the Insurance Commissioner may, in his discretion, require. The Insurance Commissioner shall require each insurance company 11 association and exchange to report its financial condition on 12 13 the statement convention blanks, in such form as adopted by the 14 National Association of Insurance Commissioners and shall, upon 15 written request, furnish such blanks for their convenience; and 16 may make such changes, from time to time, in the form of the same as shall seem best adapted to elicit from them a true 17 18 exhibit of their financial condition.

19 Unless otherwise provided by law, regulation or order of (2)20 the Insurance Commissioner, each insurance company, association and exchange shall adhere to the annual or quarterly statement 21 instructions and the accounting practices and procedures manuals 22 prescribed by the National Association of Insurance 23 24 Commissioners. The Insurance Commissioner may require each 25 insurance company, association and exchange to file in the 26 office of the Insurance Commissioner and with the National Association of Insurance Commissioners financial statements on 27 28 diskettes or other electronic information storage devices 29 acceptable to the Insurance Commissioner.

30 (b) Insurance companies of foreign governments, doing

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1 business in this Commonwealth, shall be required to return only 2 the business done in the United States, and the assets held by 3 and for them within the United States for the protection of 4 policyholders therein.

5 In the absence of actual malice, members of the National (C) 6 Association of Insurance Commissioners, their duly authorized 7 committees, subcommittees and task forces, their delegates and 8 employes and all others charged with the responsibility of 9 collecting, reviewing, analyzing and disseminating the 10 information developed from the filing of the annual statement 11 convention blanks shall be acting as agents of the Insurance 12 Commissioner under the authority of this act and shall not be 13 subject to civil liability for libel, slander or any other cause 14 of action by virtue of their collection, review and analysis or dissemination of the data and information collected from the 15 16 filings required hereunder.

17 [All financial analysis ratios and examination synopses (d) 18 concerning insurance companies that are submitted to the 19 Insurance Department by the National Association of Insurance Commissioners' Insurance Regulatory Information System are 20 21 confidential and may not be disclosed by the Insurance Department. Work products developed by Insurance Department 22 23 staff in conducting financial analyses of financial statements 24 filed pursuant to this section are confidential and shall not be 25 disclosed by the Insurance Department.](1) The following 26 documents, materials or information shall be confidential by law_ 27 and privileged and shall not be subject to subpoena, discovery, the act of February 14, 2008 (P.L.6, No. 3), known as the 28 29 "Right-to-Know Law," or admissible in evidence in any private

30 <u>civil action:</u>

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| 1 | (i) All documents, materials or other information prepared |
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| 2 | or provided by an insurance company, association or exchange |
| 3 | solely in support of the statement of actuarial opinion filed |
| 4 | under this section, including actuarial reports, work papers or |
| 5 | actuarial opinion summaries and any other material solely |
| 6 | prepared by the insurance company, association or exchange for |
| 7 | the purpose of providing it to the Insurance Department in |
| 8 | connection with actuarial reports, work papers or actuarial |
| 9 | <u>opinion summaries.</u> |
| 10 | (ii) All financial analysis ratios, analyst team reports and |
| 11 | other financial analytical results concerning insurance |
| 12 | companies, associations and exchanges that are provided to the |
| 13 | Insurance Department by the National Association of Insurance |
| 14 | <u>Commissioners.</u> |
| 15 | (iii) All additional work products, documents, materials or |
| 16 | information produced by, obtained by or provided to the |
| 17 | Insurance Department in the course of conducting financial |
| 18 | analyses of financial statements filed under this section. |
| 19 | (2) The protections established under paragraph (1)(i) and |
| 20 | (iii) shall also apply to the materials, drafts or copies |
| 21 | thereof when in possession of the insurance company, association |
| 22 | or exchange if the materials or drafts were prepared solely for |
| 23 | the purpose of submitting the materials to the Insurance |
| 24 | Department. Any documents, materials or information that are |
| 25 | provided to the Insurance Department under paragraph (1)(i) or |
| 26 | (iii) and that would otherwise be available from original |
| 27 | sources shall not be construed as immune from discovery from the |
| 28 | original source and use in any private civil action merely |
| 29 | because they were provided to the Insurance Department. |
| 30 | (3) Neither the Insurance Commissioner nor any individual or |
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person who receives documents, materials or information while 1 acting under the authority of the Insurance Commissioner shall 2 3 be permitted or required to testify in any private civil action concerning any confidential documents, materials or information 4 covered under this section. 5 6 (4) No waiver of any applicable privilege or claim of confidentiality in the documents, materials or information shall 7 8 occur as a result of disclosure to the Insurance Commissioner or as a result of the Insurance Commissioner sharing information in 9 10 conformance with sections 201-A and 202-A of the act of May 17, 1921 (P.L. 789, No. 285), known as "The Insurance Department Act 11 12 of 1921." 13 (5) The Insurance Commissioner may use the documents, 14 materials or other information obtained or created under this section in furtherance of any regulatory or legal action brought 15 16 as part of the Insurance Commissioner's official duties. 17 (1) Any company, association, or exchange, which (e) 18 neglects to make and file its annual statement, or other 19 statements that may be required, in the form or within the time 20 herein provided shall forfeit a sum not to exceed two hundred 21 dollars (\$200) for each day during which such neglect continues, and, upon notice by the commissioner, its authority to do new 22 23 business shall cease while such default continues. 24 For wilfully making a false annual or other statement (2) 25 required by law, an insurance company, association or exchange, 26 and the persons making oath to or subscribing the same, shall severally be punished by a fine of not less than one thousand 27 28 dollars (\$1,000) nor more than ten thousand dollars (\$10,000). A 29 person who wilfully makes oath to such false statement shall be 30 guilty of perjury.

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| 1 | (3) The Insurance Commissioner may suspend, revoke or refuse |
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| 2 | to renew the certificate of authority of any insurer failing to |
| 3 | file its annual statement when due. |
| 4 | Section 2. The act is amended by adding an article to read: |
| 5 | ARTICLE IV-B |
| 6 | SUITABILITY OF ANNUITY TRANSACTIONS |
| 7 | Section 401-B. Definitions. |
| 8 | The following words and phrases when used in this article |
| 9 | shall have the meanings given to them in this section unless the |
| 10 | context clearly indicates otherwise: |
| 11 | "Annuity." A fixed annuity or variable annuity that is |
| 12 | individually solicited, whether the product is classified as an |
| 13 | individual or group annuity. |
| 14 | "Commissioner." The Insurance Commissioner of the |
| 15 | Commonwealth. |
| 16 | "General agent." An insurance producer that provides |
| 17 | supervision on behalf of an insurer to an insurer's sales force |
| 18 | <u>in a particular geographic region or territory.</u> |
| 19 | "Independent agency." A producer entity that does not |
| 20 | exclusively represent one insurance company. |
| 21 | "Insurance producer." A person who sells, solicits or |
| 22 | negotiates contracts of insurance as defined in section 601-A of |
| 23 | the act of May 17, 1921 (P.L.789, No.285), known as The |
| 24 | Insurance Department Act of 1921. |
| 25 | "Insurer." A life insurance company licensed or required to |
| 26 | be licensed under section 202 or a fraternal benefit society as |
| 27 | defined in section 2403. |
| 28 | "Recommendation." Advice provided by an insurance producer, |
| 29 | or an insurer where no producer is involved, to an individual |
| 30 | consumer that results in a purchase or exchange of an annuity in |

| 1 | accordance with that advice. |
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| 2 | Section 402-B. Applicability and scope. |
| 3 | (a) General ruleThis article shall apply to any |
| 4 | recommendation to purchase or exchange an annuity made to a |
| 5 | consumer by an insurance producer, or an insurer where no |
| 6 | producer is involved, that results in the purchase or exchange |
| 7 | recommended. |
| 8 | (b) ExclusionsUnless otherwise specifically included, |
| 9 | this article shall not apply to recommendations involving the |
| 10 | following: |
| 11 | (1) Direct response solicitations where there is no |
| 12 | recommendation based on information collected from the |
| 13 | consumer pursuant to this article. |
| 14 | (2) Annuity contracts used to fund: |
| 15 | (i) An employee pension or welfare benefit plan that |
| 16 | is covered by the Employee Retirement Income Security Act |
| 17 | <u>of 1974 (Public Law 93-406, 88 Stat. 829).</u> |
| 18 | (ii) A plan described by sections 401(a) or (k), |
| 19 | 403(b), 408(k) or (p) of the Internal Revenue Code of |
| 20 | <u>1986 (Public Law 99-514, 26 U.S.C. §§ 401(a) or (k),</u> |
| 21 | 403(b), 408(k) or (p)), when the plan, for purposes of |
| 22 | the Employee Retirement Income Security Act of 1974, is |
| 23 | established or maintained by an employer. |
| 24 | (iii) A governmental or church plan defined in |
| 25 | section 414 of the Internal Revenue Code of 1986 or a |
| 26 | deferred compensation plan of a State or local government |
| 27 | or tax exempt organization under section 457 of the |
| 28 | Internal Revenue Code of 1986. |
| 29 | (iv) A nonqualified deferred compensation |
| 30 | arrangement established or maintained by an employer or |

| 1 | plan sponsor. |
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| 2 | (v) Settlements of or assumptions of liabilities |
| 3 | associated with personal injury litigation or any dispute |
| 4 | or claim resolution process. |
| 5 | (vi) Formal prepaid funeral contracts. |
| 6 | Section 403-B. Duties of insurers and insurance producers. |
| 7 | (a) General dutiesIn making a recommendation to a |
| 8 | consumer for the purchase of an annuity or the exchange of an |
| 9 | annuity that results in another insurance transaction or series |
| 10 | of insurance transactions, the insurance producer, or the |
| 11 | insurer where no insurance producer is involved, shall have |
| 12 | reasonable grounds for believing that the recommendation is |
| 13 | suitable for the consumer on the basis of the facts disclosed by |
| 14 | the consumer as to the consumer's investments and other |
| 15 | insurance products and as to the consumer's financial situation |
| 16 | and needs. |
| 17 | (b) Consumer informationPrior to the execution of a |
| 18 | purchase or exchange of an annuity resulting from a |
| 19 | recommendation, an insurance producer, or an insurer where no |
| 20 | insurance producer is involved, shall make reasonable efforts to |
| 21 | obtain information concerning all of the following: |
| 22 | (1) The consumer's financial status. |
| 23 | (2) The consumer's tax status. |
| 24 | (3) The consumer's investment objectives. |
| 25 | (4) Other information used or considered to be |
| 26 | reasonable by the insurance producer, or the insurer where no |
| 27 | insurance producer is involved, in making recommendations to |
| 28 | the consumer. |
| 29 | (c) Obligation limits |
| 30 | (1) Neither an insurance producer nor an insurer where |

| 1 | no insurance producer is involved shall have any obligation |
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| 2 | to a consumer under subsection (a) related to any |
| 3 | recommendation that is reasonable under all the circumstances |
| 4 | actually known to the insurer or insurance producer at the |
| 5 | time of the recommendation when a consumer: |
| 6 | (i) Refuses to provide relevant information |
| 7 | requested by the insurer or insurance producer. |
| 8 | (ii) Decides to enter into an insurance transaction |
| 9 | that is not based on a recommendation of the insurer or |
| 10 | insurance producer. |
| 11 | <u>(iii) Fails to provide complete or accurate</u> |
| 12 | information. |
| 13 | (d) Supervision of recommendations |
| 14 | (1) An insurer shall assure that a system to supervise |
| 15 | recommendations that is reasonably designed to achieve |
| 16 | compliance with this article is established and maintained by |
| 17 | complying with paragraphs (3) and (4), or shall establish and |
| 18 | maintain such a system that includes at least the following: |
| 19 | (i) Maintaining written procedures. |
| 20 | (ii) Conducting periodic reviews of its records that |
| 21 | are reasonably designed to assist in detecting and |
| 22 | preventing violations of this article. |
| 23 | (2) A general agent or independent agency shall adopt a |
| 24 | system established by an insurer to supervise recommendations |
| 25 | of its insurance producers that is reasonably designed to |
| 26 | achieve compliance with this article, or shall establish and |
| 27 | maintain a system that is reasonably designed to achieve |
| 28 | compliance with this article. The system must include at |
| 29 | least the following: |
| 30 | (i) Maintaining written procedures. |

| 1 | (ii) Conducting periodic reviews of records that are |
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| 2 | reasonably designed to assist in detecting and preventing |
| 3 | violations of this article. |
| 4 | (3) An insurer may contract with a third party, |
| 5 | including a general agent or independent agency, to establish |
| 6 | and maintain a system of supervision as required by paragraph |
| 7 | (1) with respect to insurance producers under contract with |
| 8 | or employed by the third party. |
| 9 | (4) An insurer shall make reasonable inquiry to assure |
| 10 | that the third party contracting under paragraph (3) is |
| 11 | performing the functions required under paragraph (1) and |
| 12 | shall take such action as is reasonable under the |
| 13 | circumstances to enforce the contractual obligation to |
| 14 | perform the functions. An insurer may comply with its |
| 15 | obligation to make reasonable inquiry by doing both of the |
| 16 | following: |
| 17 | (i) The insurer annually obtains, electronically or |
| 18 | otherwise, a certification from a third party senior |
| 19 | manager who has responsibility for the delegated |
| 20 | functions that the manager has a reasonable basis to |
| 21 | represent, and does represent, that the third party is |
| 22 | performing the required functions. |
| 23 | (ii) The insurer, based on reasonable selection |
| 24 | criteria, periodically selects third parties contracting |
| 25 | under paragraph (3) for a review to determine whether the |
| 26 | third parties are performing the required functions. The |
| 27 | insurer shall perform procedures to conduct the review |
| 28 | that are reasonable under the circumstances. |
| 29 | (5) An insurer that contracts with a third party under |
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| 1 | supervise under paragraph (4) shall have fulfilled its |
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| 2 | responsibilities under paragraph (1). |
| 3 | (6) An insurer, general agent or independent agency is |
| 4 | not required to do either of the following: |
| 5 | (i) Review or provide for review of all insurance |
| 6 | producer-solicited transactions. |
| 7 | (ii) Include in its system of supervision an |
| 8 | insurance producer's recommendations to consumers of |
| 9 | products other than the annuities offered by the insurer, |
| 10 | general agent or independent agency. |
| 11 | (7) A general agent or independent agency contracting |
| 12 | with an insurer pursuant to paragraph (3) shall promptly, |
| 13 | when requested by the insurer pursuant to paragraph (4), give |
| 14 | a certification as described in paragraph (4) or give a clear |
| 15 | statement that it is unable to meet the certification |
| 16 | <u>criteria.</u> |
| 17 | (8) No person may provide a certification under |
| 18 | paragraph (4)(i) unless both the following conditions are |
| 19 | met: |
| 20 | (i) The person is a senior manager with |
| 21 | responsibility for the delegated functions. |
| 22 | (ii) The person has a reasonable basis for making |
| 23 | the certification. |
| 24 | (e) Compliance with other rulesCompliance with the |
| 25 | Financial Industry Regulatory Authority Conduct Rules pertaining |
| 26 | to suitability shall satisfy the requirements under this section |
| 27 | for the recommendation of annuities registered under the |
| 28 | <u>Securities Act of 1933 (48 Stat. 74, 15 U.S.C. § 77a et seq.) or</u> |
| 29 | rules and regulations adopted under the Securities Act of 1933. |
| 30 | Nothing in this subsection shall limit the commissioner's |

| 1 | ability to enforce the provisions of this article. |
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| 2 | (f) Internal audit and compliance proceduresNothing in |
| 3 | this article shall exonerateEXEMPT an insurer from the internal_ |
| 4 | audit and compliance procedure requirements under section 405-A. |
| 5 | Section 404-B. Mitigation of responsibility. |
| 6 | (a) Corrective actionsThe commissioner may order: |
| 7 | (1) An insurer to take reasonably appropriate corrective |
| 8 | action for any consumer harmed by the insurer's or by its |
| 9 | insurance producer's violation of this article. |
| 10 | (2) An insurance producer to take reasonably appropriate |
| 11 | corrective action for any consumer harmed by the insurance |
| 12 | producer's violation of this article. |
| 13 | (3) A general agent or independent agency that employs |
| 14 | or contracts with an insurance producer to sell or solicit |
| 15 | the sale of annuities to consumers, to take reasonably |
| 16 | appropriate corrective action for any consumer harmed by the |
| 17 | insurance producer's violation of this article. |
| 18 | (b) Reduction of penaltyAny applicable penalty permitted |
| 19 | under section 406-B may be reduced or eliminated if corrective |
| 20 | action for the consumer was taken promptly after a violation was |
| 21 | discovered. |
| 22 | Section 405-B. Recordkeeping. |
| 23 | An insurer, general agent, independent agency and insurance |
| 24 | producer shall maintain or be able to make available to the |
| 25 | commissioner records of the information collected from the |
| 26 | consumer and other information used in making the |
| 27 | recommendations that were the basis for insurance transactions |
| 28 | for five years after the insurance transaction is completed by |
| 29 | the insurer. An insurer is permitted but shall not be required |
| 30 | to maintain documentation on behalf of an insurance producer. |
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1 <u>Section 406-B. Enforcement.</u>

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| - | that this article has been violated, the commissioner may pursue |
| 4 | one or more of the following courses of action: |
| 5 | (1) Issue an order requiring the person in violation to |
| 6 | cease and desist from engaging in the violation. |
| 7 | (2) Suspend or revoke or refuse to issue or renew the |
| 8 | certificate or license of the person in violation. |
| 9 | (3) Impose a civil penalty of not more than \$5,000 for |
| 10 | each violation. |
| 11 | (4) Impose any other penalty or remedy deemed |
| 12 | appropriate by the commissioner, including restitution. |
| 13 | (b) Other remediesThe enforcement remedies imposed under |
| 14 | this section are in addition to any other remedies or penalties |
| 15 | that may be imposed by any other applicable statute, including |
| 16 | the act of July 22, 1974 (P.L.589, No.205), known as the Unfair |
| 17 | Insurance Practices Act. Violations of this article are deemed |
| 18 | and defined by the commissioner to be an unfair method of |
| 19 | competition and an unfair or deceptive act or practice pursuant |
| 20 | to the Unfair Insurance Practices Act. |
| 21 | Section 407-B. Private cause of action. |
| 22 | Nothing in this article shall be construed to create or imply |
| 23 | a private cause of action for a violation of this article. |
| 24 | Section 3. This act shall take effect as follows: |
| 25 | (1) The amendment of section 320 of the act shall take |
| 26 | effect immediately. |
| 27 | (2) This section shall take effect immediately. |
| 20 | (3) The remainder of this act shall take effect in 180 |
| 28 | (-) |

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