THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL

No. 820

Session of 2007

INTRODUCED BY PILEGGI, O'PAKE, ERICKSON, VANCE, CORMAN, ORIE, TOMLINSON, RAFFERTY, WONDERLING, MUSTO, EARLL, WAUGH, PIPPY, LAVALLE, KASUNIC, BRUBAKER, BROWNE, D. WHITE, C. WILLIAMS AND GREENLEAF, MAY 2, 2007

AS AMENDED ON SECOND CONSIDERATION, APRIL 8, 2008

AN ACT

1 2 3 4 5 6 7 8 9	Amending the act of December 4, 1996 (P.L.911, No.147), entitled "An act providing for registration requirements for telemarketers and for powers and duties of the Office of Attorney General," providing for the definition of "automatic dialing announcing device"; and further providing for the definitions of "telemarketing" and "telephone solicitation call," for registration requirement and for unwanted telephone solicitation calls. FURTHER PROVIDING FOR DEFINITIONS AND FOR REGISTRATION REQUIREMENT; AND PROVIDING FOR UNWANTED AUTOMATIC POLITICAL CALLS.	<
11	The General Assembly of the Commonwealth of Pennsylvania	
12	hereby enacts as follows:	
13	Section 1. The definitions of "telemarketing" and "telephone	<
14	solicitation call" in section 2 of the act of December 4, 1996	
15	(P.L.911, No.147), known as the Telemarketer Registration Act,	
16	amended September 12, 2003 (P.L.105, No.22), are amended and the	
17	section is amended by adding a definition to read:	
18	Section 2. Definitions.	
19	The following words and phrases when used in this act shall	
20	have the meanings given to them in this section unless the	
21	context clearly indicates otherwise:	

- 1 "Automatic dialing announcing device." A device that selects
- 2 <u>and dials telephone numbers and that, working alone or in</u>
- 3 conjunction with other equipment, disseminates a prerecorded or
- 4 synthesized voice message to the telephone number called.
- 5 * * *
- 6 "Telemarketing." A plan, program or campaign which is
- 7 conducted to induce the purchase of goods or services or to
- 8 solicit contributions for any charitable purpose, charitable
- 9 promotion or for or on behalf of any charitable organization by
- 10 use of one or more telephones and which involves more than one
- 11 telephone call. The term includes the use of an automatic
- 12 dialing announcing device on behalf of a candidate or party as
- 13 defined under section 102 of the act of June 3, 1937 (P.L.1333,
- 14 No.320), known as the Pennsylvania Election Code. For purposes
- 15 of this act, the terms "charitable purpose," "charitable
- 16 promotion, " "charitable organization, " "professional fundraising
- 17 counsel, " "professional solicitor" and "solicitation" have the
- 18 meanings as defined in the act of December 19, 1990 (P.L.1200,
- 19 No. 202), known as the Solicitation of Funds for Charitable
- 20 Purposes Act.
- 21 * * *
- 22 "Telephone solicitation call." A call made to a residential
- 23 or wireless telephone subscriber for the purpose of soliciting
- 24 the sale of any consumer goods or services or for the purpose of
- 25 obtaining information that will or may be used for the direct
- 26 solicitation of a sale of consumer goods or services or an
- 27 extension of credit for that purpose. The term includes the use
- 28 of an automatic dialing announcing device on behalf of a
- 29 candidate or party as defined under section 102 of the act of
- 30 June 3, 1937 (P.L.1333, No.320), known as the Pennsylvania

- 1 <u>Election Code</u>. The term does not include a call made to a
- 2 residential or wireless telephone consumer:
- 3 (1) In response to an express request of the residential
- 4 or wireless telephone consumer.
- 5 (2) In reference to an existing debt, contract, payment
- 6 or performance.
- 7 (3) With whom the telemarketer has an established
- 8 business relationship within the past 12 months preceding the
- 9 call.
- 10 (4) On behalf of an organization granted tax exempt
- 11 status under section 501(c)(3), (5) or (8) of the Internal
- 12 Revenue Code of 1986 (Public Law 99 514, 26 U.S.C. § 1 et
- 13 seq.) or a veterans organization chartered by the Congress of
- 14 the United States and or its duly appointed foundation.
- 15 (5) On behalf of a political candidate or a political
- 16 party made by an individual and not by an automatic dialing
- 17 announcing device.
- 18 Section 2. Section 3(a) of the act is amended to read:
- 19 Section 3. Registration requirement.
- 20 (a) General rule. In addition to any other requirements
- 21 imposed by law, a telemarketer or the telemarketing business
- 22 which employs the telemarketer is required to register with the
- 23 Office of Attorney General at least 30 days prior to offering
- 24 for sale consumer goods or services through any medium. This
- 25 section will not apply, however, to persons or businesses
- 26 licensed by or registered with a Federal or Commonwealth agency
- 27 or to a person or business conducting telemarketing on behalf of
- 28 a candidate or party as defined under section 102 of the act of
- 29 June 3, 1937 (P.L.1333, No.320), known as the Pennsylvania
- 30 <u>Election Code</u>. Notwithstanding any other provision of this act,

- 1 any business which provides telemarketing services to other
- 2 entities and has been under the same ownership and control for
- 3 less than five years shall register under this section.
- 4 * * *
- 5 Section 3. Section 5.2(a) of the act, amended September 12,
- 6 2003 (P.L.105, No.22), is amended to read:
- 7 Section 5.2. Unwanted telephone solicitation calls prohibited.
- 8 (a) General rule. No telemarketer shall initiate or cause
- 9 to be initiated a telephone solicitation call to a residential
- 10 telephone number of a residential telephone subscriber who does
- 11 not wish to receive telephone solicitation calls and has caused
- 12 his name, address and telephone number to be enrolled on a do-
- 13 not call list maintained by the list administrator. A person
- 14 requesting to be placed on a do not call list shall separately
- 15 indicate whether the prohibition is to include calls made by an
- 16 automatic dialing announcing device on behalf of a candidate or
- 17 party as defined under section 102 of the act of June 3, 1937
- 18 (P.L.1333, No.320), known as the Pennsylvania Election Code, for
- 19 a political purpose. This prohibition shall be effective 30 days
- 20 after a quarterly do not call list is issued by the list
- 21 administrator which first contains a residential telephone
- 22 subscriber's name, address and residential telephone number. In
- 23 the event that the Federal Trade Commission and/or the Federal
- 24 Communications Commission establish a national No Call Registry,
- 25 the Director of the Bureau of Consumer Protection in the Office
- 26 of Attorney General is authorized to release to the list
- 27 administrator of such national No Call Registry sufficient data
- 28 to include all those residential telephone subscribers currently
- 29 enrolled on the do not call list and any residential telephone
- 30 subscribers who subsequently enroll with the Bureau of Consumer

- 1 Protection in the Office of Attorney General. Prior to releasing
- 2 any such data to a national No Call Registry, the Bureau of
- 3 Consumer Protection in the Office of Attorney General shall
- 4 provide those residential telephone subscribers currently
- 5 enrolled with the opportunity to remove their information from
- 6 the do not call list.
- 7 * * *
- 8 Section 4. This act shall take effect in 60 days.
- 9 SECTION 1. THE DEFINITION OF "LIST ADMINISTRATOR" IN SECTION <----
- 10 2 OF THE ACT OF DECEMBER 4, 1996 (P.L.911, NO.147), KNOWN AS THE
- 11 TELEMARKETER REGISTRATION ACT, AMENDED SEPTEMBER 12, 2003
- 12 (P.L.105, NO.22), IS AMENDED AND THE SECTION IS AMENDED BY
- 13 ADDING DEFINITIONS TO READ:
- 14 SECTION 2. DEFINITIONS.
- 15 THE FOLLOWING WORDS AND PHRASES WHEN USED IN THIS ACT SHALL
- 16 HAVE THE MEANINGS GIVEN TO THEM IN THIS SECTION UNLESS THE
- 17 CONTEXT CLEARLY INDICATES OTHERWISE:
- 18 "AUTOMATIC DIALING-ANNOUNCING DEVICE." A DEVICE THAT SELECTS
- 19 AND DIALS TELEPHONE NUMBERS AND THAT, WORKING ALONE OR IN
- 20 CONJUNCTION WITH OTHER EQUIPMENT, DISSEMINATES A PRERECORDED OR
- 21 SYNTHESIZED VOICE MESSAGE TO THE TELEPHONE NUMBER CALLED.
- 22 "AUTOMATIC POLITICAL CALL." THE USE OF AN AUTOMATIC DIALING-
- 23 ANNOUNCING DEVICE ON BEHALF OF ANY OF THE FOLLOWING:
- 24 (1) A CANDIDATE AS DEFINED IN SECTION 102(A) OF THE ACT
- 25 <u>OF JUNE 3, 1937 (P.L.1333, NO.320), KNOWN AS THE PENNSYLVANIA</u>
- 26 <u>ELECTION CODE; A PARTY AS DEFINED IN SECTION 102(N) OF THE</u>
- 27 PENNSYLVANIA ELECTION CODE; OR A POLITICAL BODY AS DEFINED IN
- 28 <u>SECTION 102(P) OF THE PENNSYLVANIA ELECTION CODE.</u>
- 29 (2) A POLITICAL COMMITTEE AS DEFINED IN SECTION 1621(H)
- 30 OF THE PENNSYLVANIA ELECTION CODE.

- 1 (3) A POLITICAL ORGANIZATION AS DEFINED IN SECTION
- 2 527(E) OF THE INTERNAL REVENUE CODE OF 1986 (PUBLIC LAW 99-
- 3 514, 26 U.S.C. § 1 ET SEO.).
- 4 * * *
- 5 "LIST ADMINISTRATOR." [A NONPROFIT] <u>AN</u> ORGANIZATION, AS
- 6 DESIGNATED BY CONTRACT ENTERED INTO BY THE DIRECTOR OF THE
- 7 BUREAU OF CONSUMER PROTECTION IN THE OFFICE OF ATTORNEY GENERAL,
- 8 THAT ACCEPTS INDIVIDUAL NAMES, ADDRESSES AND TELEPHONE NUMBERS
- 9 OF PERSONS WHO DO NOT WISH TO RECEIVE TELEPHONE SOLICITATION
- 10 CALLS AND THAT HAS BEEN IN EXISTENCE FOR TEN OR MORE YEARS. IN
- 11 THE EVENT THAT THE FEDERAL TRADE COMMISSION AND/OR FEDERAL
- 12 COMMUNICATIONS COMMISSION ESTABLISH A UNIFIED NATIONAL NO CALL
- 13 REGISTRY FOR THE PURPOSE OF PROVIDING CONSUMERS WITH PROTECTION
- 14 FROM RECEIVING UNWANTED TELEPHONE SOLICITATION CALLS SIMILAR TO
- 15 THE PROTECTION PROVIDED IN THIS ACT, THEN THE DIRECTOR OF THE
- 16 BUREAU OF CONSUMER PROTECTION IN THE OFFICE OF ATTORNEY GENERAL
- 17 MAY ENTER INTO AN AGREEMENT TO UTILIZE THE SERVICES OF THE
- 18 ADMINISTRATOR OF ANY SUCH NATIONAL NO CALL REGISTRY IN LIEU OF
- 19 USING ANY NONPROFIT ORGANIZATION.
- 20 * * *
- 21 SECTION 2. SECTION 3 OF THE ACT IS AMENDED TO READ:
- 22 SECTION 3. REGISTRATION REQUIREMENT.
- 23 (A) GENERAL RULE. -- IN ADDITION TO ANY OTHER REQUIREMENTS
- 24 IMPOSED BY LAW, A TELEMARKETER OR THE TELEMARKETING BUSINESS
- 25 WHICH EMPLOYS THE TELEMARKETER IS REQUIRED TO REGISTER WITH THE
- 26 OFFICE OF ATTORNEY GENERAL AT LEAST 30 DAYS PRIOR TO OFFERING
- 27 FOR SALE CONSUMER GOODS OR SERVICES THROUGH ANY MEDIUM. THIS
- 28 SECTION WILL NOT APPLY, HOWEVER, TO PERSONS OR BUSINESSES
- 29 LICENSED BY OR REGISTERED WITH A FEDERAL OR COMMONWEALTH AGENCY
- 30 OR TO A PERSON OR BUSINESS CONDUCTING TELEMARKETING THROUGH THE

- 1 USE OF AUTOMATIC POLITICAL CALLS. NOTWITHSTANDING ANY OTHER
- 2 PROVISION OF THIS ACT, ANY BUSINESS WHICH PROVIDES TELEMARKETING
- 3 SERVICES TO OTHER ENTITIES AND HAS BEEN UNDER THE SAME OWNERSHIP
- 4 AND CONTROL FOR LESS THAN FIVE YEARS SHALL REGISTER UNDER THIS
- 5 SECTION.
- 6 (B) UNLAWFUL CONDUCT.--IT SHALL BE UNLAWFUL FOR ANY
- 7 TELEMARKETER TO INITIATE A TELEPHONE CALL TO OR RECEIVE A
- 8 TELEPHONE CALL FROM A CONSUMER IN CONNECTION WITH THE PURCHASE
- 9 OF CONSUMER GOODS OR SERVICES UNLESS THE TELEMARKETER OR THE
- 10 TELEMARKETING BUSINESS WHICH EMPLOYS THE TELEMARKETER IS
- 11 REGISTERED WITH THE OFFICE OF ATTORNEY GENERAL.
- 12 (C) PENALTY.--FAILURE TO REGISTER AS REQUIRED BY THIS ACT
- 13 CONSTITUTES A MISDEMEANOR OF THE SECOND DEGREE.
- 14 SECTION 3. THE ACT IS AMENDED BY ADDING A SECTION TO READ:
- 15 SECTION 5.3. UNWANTED AUTOMATIC POLITICAL CALLS.
- 16 (A) GENERAL RULE.--
- 17 (1) EXCEPT AS SET FORTH IN SUBSECTION (B), BEGINNING 30
- 18 DAYS AFTER PUBLICATION OF THE NOTICE UNDER PARAGRAPH (3), A
- 19 PERSON MAY NOT INITIATE OR CAUSE TO BE INITIATED AN AUTOMATED
- 20 <u>POLITICAL CALL TO A RESIDENTIAL TELEPHONE NUMBER OF A</u>
- 21 RESIDENTIAL TELEPHONE SUBSCRIBER WHO DOES NOT WISH TO RECEIVE
- 22 TELEPHONE SOLICITATION CALLS AND HAS CAUSED THE SUBSCRIBER'S
- 23 NAME, ADDRESS AND TELEPHONE NUMBER TO BE ENROLLED ON A DO-
- 24 NOT-CALL LIST FOR POLITICAL CALLS MAINTAINED BY A LIST
- 25 ADMINISTRATOR.
- 26 (2) THE LIST UNDER PARAGRAPH (1) SHALL BE DEVELOPED AND
- 27 MAINTAINED SEPARATELY FROM THE LIST ESTABLISHED UNDER SECTION
- 28 <u>5.2.</u>
- 29 (3) THE LIST UNDER PARAGRAPH (1) SHALL BE COMPLETED BY
- 30 SEPTEMBER 15, 2008. THE LIST ADMINISTRATOR SHALL TRANSMIT A

- 1 NOTICE OF COMPLETION TO THE LEGISLATIVE REFERENCE BUREAU FOR
- 2 <u>PUBLICATION IN THE PENNSYLVANIA BULLETIN.</u>
- 3 (4) A RESIDENTIAL TELEPHONE SUBSCRIBER'S NAME SHALL BE
- 4 MAINTAINED ON THE LIST UNDER PARAGRAPH (1) AS LONG AS THE
- 5 TELEPHONE NUMBER IS VALID FOR THE SUBSCRIBER.
- 6 (5) THE OFFICE OF ATTORNEY GENERAL MAY SERVE AS THE LIST
- 7 ADMINISTRATOR FOR PURPOSES OF THIS SUBSECTION.
- 8 (6) IF THE OFFICE OF ATTORNEY GENERAL DOES NOT SERVE AS
- 9 THE LIST ADMINISTRATOR FOR PURPOSES OF THIS SUBSECTION, THE
- 10 LIST ADMINISTRATOR SHALL PROVIDE THE LIST UNDER PARAGRAPH (1)
- 11 TO THE OFFICE OF ATTORNEY GENERAL ON A BIANNUAL BASIS.
- 12 (B) EXCEPTIONS.--SUBSECTION (A)(1) SHALL NOT APPLY TO A CALL
- 13 ON BEHALF OF A POLITICAL CANDIDATE, POLITICAL PARTY OR POLITICAL
- 14 BODY MADE BY AN INDIVIDUAL AND NOT BY AN AUTOMATIC DIALING-
- 15 ANNOUNCING DEVICE.
- 16 (C) LISTINGS. -- A PERSON THAT MAKES AUTOMATIC POLITICAL CALLS
- 17 SHALL:
- 18 (1) OBTAIN ON A BIANNUAL BASIS A LISTING OF RESIDENTIAL
- 19 OR WIRELESS TELEPHONE SUBSCRIBERS IN THIS COMMONWEALTH WHO
- 20 HAVE ARRANGED TO HAVE THEIR NAMES, ADDRESSES AND TELEPHONE
- NUMBERS ENROLLED ON THE LIST UNDER SUBSECTION (A)(1); OR
- 22 (2) USE A SERVICE PROVIDER TO OBTAIN THE LIST UNDER
- 23 SUBSECTION (A)(1) IN ORDER TO RESTRICT THE USE OF AUTOMATIC
- 24 <u>POLITICAL CALLS.</u>
- 25 <u>(D) FEE LIMITATION.--A LIST ADMINISTRATOR MAY NOT IMPOSE A</u>
- 26 FEE FOR A COPY OF THE LIST UNDER SUBSECTION (A)(1) WHICH
- 27 EXCEEDS:
- 28 (1) THE COST INCURRED BY THE LIST ADMINISTRATOR IN THE
- 29 PRODUCTION, PREPARATION AND DISTRIBUTION OF THE LIST; OR
- 30 (2) THE FEE AUTHORIZED BY 16 CFR § 310.8(C) (RELATING TO

- 1 FEE FOR ACCESS TO THE NATIONAL DO NOT CALL REGISTRY).
- 2 (E) RESTRICTION. -- A PERSON MAY NOT USE THE LIST UNDER
- 3 SUBSECTION (A)(1) FOR ANY PURPOSE OTHER THAN TO REMOVE A
- 4 RESIDENTIAL OR WIRELESS TELEPHONE SUBSCRIBER FROM THE LIST.
- 5 (F) INVESTIGATION, ENFORCEMENT AND REPORTING.--
- 6 INVESTIGATION, ENFORCEMENT AND REPORTING SHALL BE CONDUCTED IN
- 7 ACCORDANCE WITH SECTION 5.2(K).
- 8 (G) VIOLATION.--
- 9 (1) A VIOLATION OF THIS SECTION SHALL BE A VIOLATION
- 10 <u>UNDER SECTION 6.</u>
- 11 (2) A VIOLATION OF THIS SECTION SHALL CONSTITUTE AN
- 12 UNLAWFUL ACT UNDER SECTION 3 OF THE ACT OF DECEMBER 17, 1968
- 13 (P.L.1224, NO.387), KNOWN AS THE UNFAIR TRADE PRACTICES AND
- 14 CONSUMER PROTECTION LAW.
- 15 SECTION 4. THIS ACT SHALL TAKE EFFECT IMMEDIATELY.