

THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL

No. 711 Session of 2007

INTRODUCED BY GORDNER, WONDERLING, ARMSTRONG, BOSCOLA, BRUBAKER,
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GREENLEAF, D. WHITE AND EARLL, APRIL 30, 2007

SENATOR ARMSTRONG, APPROPRIATIONS, RE-REPORTED AS AMENDED,
DECEMBER 3, 2007

AN ACT

1 Providing for the protection of consumers from having spyware
2 deceptively installed on their computers and for criminal and
3 civil enforcement.

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16 The General Assembly of the Commonwealth of Pennsylvania

1 hereby enacts as follows:

2 Section 1. Short title.

3 This act shall be known and may be cited as the Consumer
4 Protection Against Computer Spyware Act.

5 Section 2. Definitions.

6 The following words and phrases when used in this act shall
7 have the meanings given to them in this section unless the
8 context clearly indicates otherwise:

9 "Authorized user." With respect to a computer, a person who
10 owns or is authorized by the owner or lessee to use the
11 computer.

12 "Cause to be copied." To distribute, transfer or procure the
13 copying of computer software or any component thereof. The term
14 shall not include the following:

15 (1) Transmission, routing, provision of intermediate
16 temporary storage or caching of software.

17 (2) A storage or hosting medium, such as a compact disc,
18 Internet website or computer server, through which the
19 software was distributed by a third party.

20 (3) An information location tool, such as a directory,
21 index, reference, pointer or hypertext link, through which
22 the user of the computer located the software.

23 "Communications provider." Entity providing communications
24 networks or services that enable consumers to access the
25 Internet or destinations on the public switched telephone
26 network via a computer modem. This term shall include cable
27 service providers that also provide telephone services and
28 providers of Voice over Internet Protocol services.

29 "Computer software." A sequence of instructions written in
30 any programming language that is executed on a computer. The

1 term shall not include a text or data file, an Internet website
2 or a data component of an Internet website that is not
3 executable independently of the Internet website.

4 "Computer virus." A computer program or other set of
5 instructions that is designed to degrade the performance of or
6 disable a computer, computer network or computer software and is
7 designed to have the ability to replicate itself on other
8 computers or computer networks without the authorization of the
9 owners of those computers or computer networks.

10 "Damage." Any material impairment to the integrity,
11 functionality or availability of data, software, a computer, a
12 system or information.

13 "Deceptive" or "deception." Includes, but is not limited to:

14 (1) An intentionally and materially false or fraudulent
15 statement.

16 (2) A statement or description that intentionally omits
17 or misrepresents material information in order to deceive the
18 authorized user.

19 (3) An intentional and material failure to provide any
20 notice to an authorized user regarding the download or
21 installation of software in order to deceive the authorized
22 user.

23 "Execute." With respect to computer software, the
24 performance of the functions or the carrying out of the
25 instructions of the computer software.

26 "Internet." The global information system that is logically
27 linked together by a globally unique address space based on the
28 Internet Protocol (IP), or its subsequent extensions, and that
29 is able to support communications using the Transmission Control
30 Protocol/Internet Protocol (TCP/IP) suite, or its subsequent

1 extensions, or other IP-compatible protocols, and that provides,
2 uses or makes accessible, either publicly or privately, high-
3 level services layered on the communications and related
4 infrastructure described in this act.

5 "Message." A graphical or text communication presented to an
6 authorized user of a computer other than communications
7 originated and sent by the computer's operating system or
8 communications presented for any of the purposes described in
9 section 6.

10 "Person." Any individual, partnership, corporation, limited
11 liability company or other organization, or any combination
12 thereof.

13 "Personally identifiable information." The term shall
14 include any of the following:

15 (1) First name or first initial in combination with last
16 name.

17 (2) Credit or debit card numbers or other financial
18 account numbers.

19 (3) A password or personal identification number
20 required to access an identified financial account other than
21 a password, personal identification number or other
22 identification number transmitted by an authorized user to
23 the issuer of the account or its agent.

24 (4) Social Security number.

25 (5) Any of the following information in a form that
26 personally identifies an authorized user:

27 (i) Account balances.

28 (ii) Overdraft history.

29 (iii) Payment history.

30 (iv) A history of Internet websites visited.

1 (v) Home address.

2 (vi) Work address.

3 (vii) A record of a purchase or purchases.

4 "Procure the copying." To pay or provide other consideration
5 to, or induce another person to cause software to be copied onto
6 a computer.

7 Section 3. Computer spyware prohibitions.

8 A person or entity that is not an authorized user shall not,
9 with actual knowledge, with conscious avoidance of actual
10 knowledge, or willfully, cause computer software to be copied or
11 procure the copying onto the computer of an authorized user in
12 this Commonwealth and use the software to do any of the
13 following acts or any other acts deemed to be deceptive:

14 (1) Modify through deceptive means any of the following
15 settings related to the computer's access to or use of the
16 Internet:

17 (i) The page that appears when an authorized user
18 launches an Internet browser or similar software program
19 used to access and navigate the Internet.

20 (ii) The default provider or Internet website proxy
21 the authorized user uses to access or search the
22 Internet.

23 (iii) The authorized user's list of bookmarks used
24 to access Internet website pages.

25 (2) Collect through deceptive means personally
26 identifiable information that meets any of the following
27 criteria:

28 (i) It is collected through the use of a keystroke-
29 logging function that records all keystrokes made by an
30 authorized user who uses the computer and transfers that

1 information from the computer to another person.

2 (ii) It includes all or substantially all of the
3 Internet websites visited by an authorized user, other
4 than Internet websites of the provider of the software,
5 if the computer software was installed in a manner
6 designed to conceal from all authorized users of the
7 computer the fact that the software is being installed.

8 (iii) It is a data element described in paragraph
9 (2), (3), (4) or (5)(i) or (ii) of the definition of
10 "personally identifiable information" that is extracted
11 from the authorized user's computer hard drive for a
12 purpose wholly unrelated to any of the purposes of the
13 software or service described to an authorized user.

14 (3) Prevent, without the authorization of an authorized
15 user, through deceptive means an authorized user's reasonable
16 efforts to block the installation of or to disable software
17 by causing software that the authorized user has properly
18 removed or disabled to automatically reinstall or reactivate
19 on the computer without the authorization of an authorized
20 user.

21 (4) Misrepresent that software will be uninstalled or
22 disabled by an authorized user's action with knowledge that
23 the software will not be so uninstalled or disabled.

24 (5) Through deceptive means, remove, disable or render
25 inoperative security, antispyware or antivirus software
26 installed on the computer.

27 Section 4. Control or modification.

28 A person or entity that is not an authorized user shall not,
29 with actual knowledge, with conscious avoidance of actual
30 knowledge, or willfully, cause computer software to be copied or

1 procure the copying onto the computer of an authorized user in
2 this Commonwealth and use the software to do any of the
3 following acts or any other acts deemed to be deceptive:

4 (1) Take control of the authorized user's computer by
5 doing any of the following:

6 (i) Transmitting or relaying commercial electronic
7 mail or a computer virus from the authorized user's
8 computer, where the transmission or relaying is initiated
9 by a person other than the authorized user and without
10 the authorization of an authorized user.

11 (ii) Accessing or using the authorized user's modem
12 or Internet service for the purpose of causing damage to
13 the authorized user's computer or of causing an
14 authorized user to incur financial charges for a service
15 that is not authorized by an authorized user.

16 (iii) Using the authorized user's computer as part
17 of an activity performed by a group of computers for the
18 purpose of causing damage to another computer, including,
19 but not limited to, launching a denial of service attack.

20 (iv) Opening a series of stand-alone messages in the
21 authorized user's computer without the authorization of
22 an authorized user and with knowledge that a reasonable
23 computer user cannot close the advertisements without
24 turning off the computer or closing the Internet
25 application.

26 (2) Modify any of the following settings related to the
27 computer's access to or use of the Internet:

28 (i) An authorized user's security or other settings
29 that protect information about the authorized user for
30 the purpose of stealing personal information of an

1 authorized user.

2 (ii) The security settings of the computer for the
3 purpose of causing damage to one or more computers.

4 (3) Prevent, without the authorization of an authorized
5 user, an authorized user's reasonable efforts to block the
6 installation of or to disable software by doing any of the
7 following:

8 (i) Presenting the authorized user with an option to
9 decline installation of software with knowledge that,
10 when the option is selected by the authorized user, the
11 installation nevertheless proceeds.

12 (ii) Falsely representing that software has been
13 disabled.

14 (iii) Requiring in a deceptive manner the user to
15 access the Internet to remove the software with knowledge
16 or reckless disregard of the fact that the software
17 frequently operates in a manner that prevents the user
18 from accessing the Internet.

19 (iv) Changing the name, location or other
20 designation information of the software for the purpose
21 of preventing an authorized user from locating the
22 software to remove it.

23 (v) Using randomized or deceptive file names,
24 directory folders, formats or registry entries for the
25 purpose of avoiding detection and removal of the software
26 by an authorized user.

27 (vi) Causing the installation of software in a
28 particular computer directory or computer memory for the
29 purpose of evading authorized users' attempts to remove
30 the software from the computer.

1 (vii) Requiring, without the authority of the owner
2 of the computer, that an authorized user obtain a special
3 code or download software from a third party to uninstall
4 the software.

5 Section 5. Misrepresentation and deception.

6 A person or entity who is not an authorized user shall not do
7 any of the following or any other misrepresenting and deceptive
8 acts with regard to the computer of an authorized user in this
9 Commonwealth:

10 (1) Induce an authorized user to install a software
11 component onto the computer by misrepresenting that
12 installing software is necessary for security or privacy
13 reasons or in order to open, view or play a particular type
14 of content.

15 (2) Causing the copying and execution on the computer of
16 a computer software component with the intent of causing an
17 authorized user to use the component in a way that violates
18 any other provision of this section.

19 Section 6. Nonapplicability.

20 (1) Nothing in section 4 or 5 shall apply to any
21 monitoring of or interaction with a user's Internet or other
22 network connection or service, or a protected computer, by a
23 cable operator, computer hardware or software provider or
24 provider of information service or interactive computer
25 service for network or computer security purposes,
26 diagnostics, technical support, repair, authorized updates of
27 software or system firmware, network management or
28 maintenance, authorized remote system management or detection
29 or prevention of the unauthorized use of or fraudulent or
30 other illegal activities in connection with a network,

1 service or computer software, including scanning for and
2 removing software proscribed under this act.

3 (2) Nothing in this act shall limit the rights of
4 providers of wire and electronic communications under 18
5 U.S.C. § 2511 (relating to interception and disclosure of
6 wire, oral, or electronic communications prohibited).

7 Section 7. Criminal enforcement.

8 (a) District attorneys.--The district attorneys of the
9 several counties shall have authority to investigate and to
10 institute criminal proceedings for any violations of this act.

11 (b) Attorney General.--In addition to the authority
12 conferred upon the Attorney General under the act of October 15,
13 1980 (P.L.950, No.164), known as the Commonwealth Attorneys Act,
14 the Attorney General shall have the authority to investigate and
15 institute criminal proceedings for any violation of this act. A
16 person charged with a violation of this act by the Attorney
17 General shall not have standing to challenge the authority of
18 the Attorney General to investigate or prosecute the case, and,
19 if any such challenge is made, the challenge shall be dismissed
20 and no relief shall be available in the courts of this
21 Commonwealth to the person making the challenge.

22 (c) Proceedings against persons outside Commonwealth.--In
23 addition to powers conferred upon district attorneys and the
24 Attorney General in subsections (a) and (b), district attorneys
25 and the Attorney General shall have the authority to investigate
26 and initiate criminal proceedings against persons for violations
27 of this act in accordance with 18 Pa.C.S. § 102 (relating to
28 territorial applicability).

29 Section 8. Penalty.

30 Any person that violates the provisions of sections 3(2) and

1 4(1)(i), (ii) and (iii) and (2) commits a felony of the second
2 degree and shall, upon conviction, be sentenced to imprisonment
3 for not less than one nor more than ten years or to pay a fine,
4 notwithstanding 18 Pa.C.S. § 1101 (relating to fines), of not
5 more than \$25,000, or both.

6 Section 9. Civil relief.

7 (a) General rule.--~~Subject to the limitation set forth in~~ <—
8 ~~subsection (g), the~~ THE following persons may bring a civil <—
9 action against a person who violates this act:

10 (1) A provider of computer software who is adversely
11 affected by the violation.

12 (2) An Internet Service Provider who is adversely
13 affected by the violation.

14 (3) A trademark owner whose trademark is used without
15 the authorization of the owner to deceive users in the course
16 of any of the deceptive practices prohibited by this section.

17 ~~(4) The Attorney General.~~ <—

18 (b) Additional remedies.--In addition to any other remedy
19 provided by law, a permitted person bringing an action under
20 this section may:

21 (1) Seek injunctive relief to restrain the violator from
22 continuing the violation.

23 (2) Recover damages in an amount equal to the greater
24 of:

25 (i) Actual damages arising from the violation.

26 (ii) Up to \$100,000 for each violation, as the court
27 considers just.

28 (3) Seek both injunctive relief and recovery of damages
29 as provided by this subsection.

30 (c) Increase by court.--The court may increase an award of

1 actual damages in an action brought under this section to an
2 amount not to exceed three times the actual damages sustained if
3 the court finds that the violations have occurred with a
4 frequency with respect to a group of victims as to constitute a
5 pattern or practice.

6 (d) Fees and costs.--A plaintiff who prevails in an action
7 filed under this section is entitled to recover reasonable
8 attorney fees and court costs.

9 (e) Communications provider relief.--In the case of a
10 violation of section 4(1)(ii) that causes a communications
11 provider to incur costs for the origination, transport or
12 termination of a call triggered using the modem of a customer of
13 the communications provider as a result of a violation, the
14 communications provider may bring a civil action against the
15 violator to recover any or all of the following:

16 (1) The charges the carrier is obligated to pay to
17 another carrier or to an information service provider as a
18 result of the violation, including, but not limited to,
19 charges for the origination, transport or termination of the
20 call.

21 (2) Costs of handling customer inquiries or complaints
22 with respect to amounts billed for calls.

23 (3) Costs and a reasonable attorney fee.

24 (4) An order to enjoin the violation.

25 (f) Multiple violations.--For purposes of a civil action
26 under this section, any single action or conduct that violates
27 more than one paragraph of this act shall be considered multiple
28 violations based on the number of such paragraphs violated.

29 ~~(g) Unfair trade practice. A violation of this act shall be~~ <—
30 ~~deemed to be an unfair or deceptive act or practice in violation~~

1 ~~of the act of December 17, 1968 (P.L.1224, No.387), known as the~~
2 ~~Unfair Trade Practices and Consumer Protection Law. The Office~~
3 ~~of Attorney General shall have exclusive authority to bring an~~
4 ~~action under the Unfair Trade Practices and Consumer Protection~~
5 ~~Law for a violation of that act.~~

6 SECTION 19. CONSTRUCTION. <—

7 THE PROVISIONS OF THIS ACT SHALL NOT LIMIT THE JURISDICTION
8 AND AUTHORITY OF THE OFFICE OF ATTORNEY GENERAL, INCLUDING, BUT
9 NOT LIMITED TO, THE JURISDICTION AND AUTHORITY GRANTED PURSUANT
10 TO THE ACT OF OCTOBER 15, 1980 (P.L.950, NO.164), KNOWN AS THE
11 COMMONWEALTH ATTORNEYS ACT, AND THE ACT OF DECEMBER 17, 1968
12 (P.L.1224, NO.387), KNOWN AS THE UNFAIR TRADE PRACTICES AND
13 CONSUMER PROTECTION LAW.

14 Section ~~19~~ 20. Effective date. <—

15 This act shall take effect in 60 days.