THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL

No. 846

Session of 2001

INTRODUCED BY SCHWARTZ, COSTA, TARTAGLIONE AND STACK, MAY 7, 2001

REFERRED TO PUBLIC HEALTH AND WELFARE, MAY 7, 2001

AN ACT

1 2 3 4 5 6 7 8 9 10 11 12 13	Amending the act of July 19, 1979 (P.L.130, No.48), entitled "An act relating to health care; prescribing the powers and duties of the Department of Health; establishing and providing the powers and duties of the State Health Coordinating Council, health systems agencies and Health Care Policy Board in the Department of Health, and State Health Facility Hearing Board in the Department of Justice; providing for certification of need of health care providers and prescribing penalties," providing for hospital staffing, for protection for health care facility employees who initiate or intend or attempt to initiate certain actions related to health care facility care or services and for violations.
14	The General Assembly of the Commonwealth of Pennsylvania
15	hereby enacts as follows:
16	Section 1. Section 802.1 of the act of July 19, 1979
17	(P.L.130, No.48), known as the Health Care Facilities Act, is
18	amended by adding definitions to read:
19	Section 802.1. Definitions.
20	The following words and phrases when used in this chapter
21	shall have, unless the context clearly indicates otherwise, the
22	meanings given them in this section:
23	* * *

- 1 "Critical care unit." A unit of a hospital that is
- 2 <u>established to safeguard and protect patients whose severity of</u>
- 3 <u>medical conditions requires continuous monitoring and complex</u>
- 4 <u>intervention</u> by professional registered nurses.
- 5 * * *
- 6 <u>"Staffing levels." Minimum, specific and numerical licensed</u>
- 7 nurse to patient ratios by licensed nurse classification and by
- 8 <u>hospital unit.</u>
- 9 Section 2. The act is amended by adding sections to read:
- 10 <u>Section 806.2.</u> <u>Hospital staffing requirements.</u>
- 11 (a) Staffing plan required. -- As a condition of licensure, a
- 12 hospital shall annually provide to the department a staffing
- 13 plan for the hospital. The plan shall:
- (1) state the criteria the hospital will use to
- 15 <u>establish daily staffing levels. The criteria shall include,</u>
- but are not limited to, the severity of patient illness, the
- 17 <u>need for specialized equipment and technology, the complexity</u>
- 18 of clinical judgment needed to design, implement and evaluate
- 19 the patient care plan, and the licensure and training of
- 20 <u>personnel required for care; and</u>
- 21 (2) be developed with the input of supervisory and
- 22 nonsupervisory licensed nurses employed by the hospital.
- 23 (b) Posting of staffing levels.--The daily staffing levels
- 24 <u>established pursuant to a hospital's staffing plan shall be</u>
- 25 posted in a conspicuous place at each nursing station in the
- 26 hospital, and a copy shall be made available upon request to any
- 27 patient or employee of the hospital.
- 28 (c) Staffing records. -- Upon request of the department a
- 29 <u>hospital shall provide records of actual daily staffing levels</u>
- 30 to determine compliance with the hospital's staffing plan.

- 1 (d) Failure to comply. -- The department shall promulgate a
- 2 form for the reporting of a hospital's failure to comply with
- 3 its staffing plan. Reports may be made by any person, and the
- 4 <u>department shall keep the identity of any person making a report</u>
- 5 confidential. All hospitals shall maintain copies of the form at
- 6 each nursing station in an easily accessible location to both
- 7 staff and the public. No hospital shall discharge, discipline or
- 8 in any manner discriminate or retaliate against any employee who
- 9 <u>makes a report under this subsection.</u>
- 10 (e) Department investigation. -- Upon investigation of a
- 11 report filed under subsection (d), the department may order a
- 12 <u>hospital to revise its staffing plan if the department finds</u>
- 13 that the plan as submitted is not meeting the needs of patients.
- 14 If the current staffing plan does not meet the needs of patients
- 15 or the hospital fails to comply with its staffing plan, the
- 16 <u>department shall determine the number of personnel to be added</u>,
- 17 their job classifications, and the basis for the determination,
- 18 and shall inform the hospital of the determination in writing.
- 19 The hospital shall comply with the determination within 90 days
- 20 <u>of its receipt of the determination.</u>
- 21 (f) Work assignment policy. -- As a condition of licensure, a
- 22 hospital shall adopt and establish in writing a policy whereby a
- 23 professional registered nurse or a licensed practical nurse
- 24 shall have the right to refuse a work assignment under the
- 25 following conditions:
- 26 <u>(1) the nurse's orientation, education and experience</u>
- 27 have not adequately prepared the nurse to fulfill the work
- 28 <u>assignment and places patient health at risk; or</u>
- 29 (2) the nurse is mandated to work past the end of the
- 30 nurse's scheduled shift and the nurse's fatigue and decreased

- 1 mental alertness places patient health at risk.
- 2 (g) Policy requirements. -- The policy established in
- 3 <u>subsection (f) shall include a protocol for a nurse to follow in</u>
- 4 exercising the nurse's right to refuse a work assignment. The
- 5 protocol shall include:
- 6 (1) A requirement that a nurse inform the nurse's
- 7 <u>supervisor of the refusal of a work assignment.</u>
- 8 (2) An opportunity for the supervisor to make
- 9 <u>accommodations that eliminate the conditions under which a</u>
- 10 <u>nurse may refuse a work assignment.</u>
- 11 (3) A requirement that a nurse who exercises the right
- 12 <u>to refuse a work assignment accept an alternative work</u>
- 13 <u>assignment if one is made.</u>
- 14 (h) Retaliation prohibited.--No hospital shall terminate,
- 15 reprimand, retaliate or otherwise discipline any nurse who
- 16 exercises the right to refuse a work assignment pursuant to
- 17 <u>subsection (f) and who follows the protocol as required in</u>
- 18 subsection (q).
- 19 (i) Violation.--A nurse who believes that a hospital
- 20 <u>violated subsection (h) may file an action in a court of</u>
- 21 <u>competent jurisdiction</u>.
- 22 (i) Damages.--If a court determines that a violation of
- 23 subsection (h) has occurred, the court shall award damages as it
- 24 determines to have resulted from the violation, including,
- 25 <u>without limitation, compensatory damages, reinstatement,</u>
- 26 <u>reimbursement of any wages, salary, employment benefits or other</u>
- 27 compensation denied to or lost by the nurse as a result of the
- 28 <u>violation</u>, attorney fees and costs, including, without
- 29 <u>limitation</u>, fees for expert witnesses and punitive damages, if
- 30 the facts warrant. The court shall award interest on the amount

- 1 of damages awarded at the prevailing rate.
- 2 (k) Additional relief. -- The court may grant any equitable
- 3 relief it considers appropriate, including, without limitation,
- 4 the issuance of a temporary, preliminary or permanent
- 5 injunction.
- 6 (1) Limitation. -- An action must be brought pursuant to this
- 7 <u>section within two years after the date of the last event</u>
- 8 constituting the alleged violation for which the action is
- 9 <u>brought</u>.
- 10 Section 822. Whistle blower provisions.
- 11 (a) General rule. -- A person may not retaliate or
- 12 <u>discriminate in any manner against an employee of a health care</u>
- 13 facility or a person acting on behalf of the employee who in
- 14 good faith:
- 15 (1) Disclosed information relating to the care or
- services provided by or conditions at a health care facility.
- 17 (2) Advocated on behalf of a patient with respect to the
- 18 care or services provided by or conditions at a health care
- 19 facility.
- 20 (3) Initiated, cooperated or otherwise participated in
- an investigation or proceeding conducted by a governmental
- 22 entity relating to the care or services provided by or
- 23 conditions at a health care facility.
- 24 (b) Attempt or intent to act. -- A person may not retaliate or
- 25 discriminate in any manner against an employee of a health care
- 26 <u>facility because the employee has attempted or intends to engage</u>
- 27 in an action described in subsection (a).
- 28 (c) Contract or policy provisions. -- A person may not
- 29 prohibit, restrict or attempt to prohibit or restrict by
- 30 contract, policy procedure or any other manner the right of an

- 1 employee of a health care facility to engage in an action
- 2 <u>described in subsection (a).</u>
- 3 (d) Confidentiality. -- The identity of an employee of a
- 4 health care facility who discloses information in good faith to
- 5 <u>a governmental entity regarding the care or services provided by</u>
- 6 or conditions at a health care facility is confidential and must
- 7 <u>not be disclosed by a person unless:</u>
- 8 (1) The employee consents in writing to the disclosure.
- 9 (2) There is imminent danger to public health or safety
- or the threat of physical harm.
- 11 (e) Exception. -- This section does not protect the disclosure
- 12 of information that would violate Federal or State law or
- 13 diminish or impair the rights of a person to the continued
- 14 protection of confidentiality of communications provided by
- 15 <u>Federal or State law.</u>
- 16 (f) Good faith reports.--An employee of a health care
- 17 facility acts in good faith if he reasonably believes that:
- 18 (1) The information is true.
- 19 (2) The information disclosed by the employee:
- (i) evidences a violation of any law, rule,
- 21 <u>regulation or generally recognized professional or</u>
- 22 clinical standard; or
- 23 (ii) related to care or services provided by or
- 24 <u>conditions at a health care facility that potentially</u>
- 25 <u>endanger one or more patients or employees or the public.</u>
- 26 (q) Violations.--The following apply to violations under
- 27 this section:
- 28 (1) An employee of a health care facility who believes
- 29 that he has been retaliated or discriminated against in
- 30 violation of this section may file an action in a court of

- 1 <u>competent jurisdiction</u>.
- 2 (2) If a court determines that a violation of this
- 3 section has occurred, the court shall award such damages as
- 4 <u>it determines to have resulted from the violation, including,</u>
- 5 <u>without limitation, compensatory damages, reinstatement,</u>
- 6 <u>reimbursement of any wages, salary, employment benefits or</u>
- 7 other compensation denied to or lost by the employee as a
- 8 result of the violation, attorney fees and costs, including,
- 9 <u>without limitation, fees for expert witnesses and punitive</u>
- damages, if the facts warrant. The court shall award interest
- on the amount of damages awarded at the prevailing rate.
- 12 (3) The court may grant any equitable relief it
- considers appropriate, including, without limitation, the
- issuance of a temporary, preliminary or permanent injunction.
- 15 (4) An action must be brought pursuant to this section
- within two years after the date of the last event
- 17 <u>constituting the alleged violation for which the action is</u>
- 18 brought.
- 19 (5) A person who violates this section is subject to a
- 20 <u>civil penalty of not more than \$10,000 for each violation.</u>
- 21 (6) A person is quilty of a misdemeanor of the first
- 22 degree if he willfully and repeatedly violates this section
- and the violation is related to:
- 24 <u>(i) a pattern or practice of violations;</u>
- 25 <u>(ii) the quality of care or services provided by or</u>
- 26 <u>conditions at a health care facility that would likely</u>
- 27 lead to serious injury or death for patients or employees
- of the health care facility; or
- 29 <u>(iii) retaliation against an employee of a health</u>
- 30 care facility that could lead to serious injury or death.

- 1 (h) Notice requirements. -- The department shall prepare and
- 2 <u>disseminate to health care facilities a notice that sets forth</u>
- 3 and summarizes the provisions of this section. A health care
- 4 <u>facility shall post in a conspicuous place the notice prepared</u>
- 5 by the department pursuant to this subsection. A health care
- 6 facility that willfully fails to post the notice is subject to a
- 7 civil fine not to exceed \$100 for each day that it continues to
- 8 willfully fail to post the notice.
- 9 Section 3. This act shall take effect in 60 days.