## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## SENATE BILL

No. 431

Session of 1997

INTRODUCED BY GREENLEAF, COSTA, AFFLERBACH, HECKLER, TOMLINSON AND SCHWARTZ, FEBRUARY 11, 1997

REFERRED TO BANKING AND INSURANCE, FEBRUARY 11, 1997

## AN ACT

- 1 Regulating private safe deposit box companies; providing for the
- 2 powers and duties of the Department of Banking; and
- 3 specifying penalties.
- 4 The General Assembly of the Commonwealth of Pennsylvania
- 5 hereby enacts as follows:
- 6 Section 1. Short title.
- 7 This act shall be known and may be cited as the Private Safe
- 8 Deposit Box Consumer Protection Act.
- 9 Section 2. Definitions.
- 10 The following words and phrases when used in this act shall
- 11 have the meanings given to them in this section unless the
- 12 context clearly indicates otherwise:
- "Consumer." A person who rents one or more safe deposit
- 14 boxes from a private safe deposit box company.
- 15 "Department." The Department of Banking of the Commonwealth.
- 16 "Facility." A facility in which a private safe deposit box
- 17 company offers safe deposit boxes for rent to the general
- 18 public. The term does not include safe deposit box facilities in

- 1 institutions which are otherwise regulated under the banking
- 2 laws of this Commonwealth.
- 3 "Private safe deposit box company." The owner or operator of
- 4 a private safe deposit facility.
- 5 Section 3. Registration.
- 6 Each private safe deposit box company shall register each
- 7 facility with the department on an annual basis. The department
- 8 shall require the private safe deposit box company to provide
- 9 the names and addresses of the owners or operators of the
- 10 facility, the location of the facility, the number of safe
- 11 deposit boxes in the facility and any other information the
- 12 department deems necessary. The department shall charge an
- 13 annual registration fee of \$10 per safe deposit box in the
- 14 facility.
- 15 Section 4. Rental agreement.
- 16 (a) Agreement necessary before items may be stored.--Before
- 17 a consumer stores personalty in a safe deposit box in a
- 18 facility, the private safe deposit box company and the consumer
- 19 shall enter into an agreement setting forth the rental terms.
- 20 (b) Conditions.--The rental terms shall include, but not be
- 21 limited to, the following:
- 22 (1) The length of the agreement and the rental amount.
- 23 (2) The days of the week and the hours of the day during
- 24 which the facility will be accessible to the consumer.
- 25 (3) The procedure for notifying the consumer if the
- 26 facility or the consumer's safe deposit box will be
- 27 inaccessible for a period of time exceeding 24 hours. In no
- 28 case shall a facility or consumer's safe deposit box be
- inaccessible for a period of time exceeding 72 hours.
- 30 (4) The address and telephone number of the department

- for purposes of filing a consumer complaint.
- 2 Section 5. Department of Banking.
- 3 (a) Power to inspect facility. -- The department may at any
- 4 time inspect a facility to determine whether the private safe
- 5 deposit box company is operating the facility in compliance with
- 6 this act and the agreements entered into with its consumers.
- 7 (b) Power to investigate complaints.--
- 8 (1) If a consumer notifies the department that a private
- 9 safe deposit box company is not operating the facility in
- 10 compliance with this act or the agreement entered into with
- 11 the consumer, the department shall investigate the complaint
- within seven days of receiving the complaint.
- 13 (2) If a consumer notifies the department that access to
- 14 a safe deposit box has been denied by the safe deposit box
- 15 company, the department shall investigate the complaint
- within seven days of receiving the complaint.
- 17 (3) If a consumer notifies the department that a private
- 18 safe deposit box company has closed or discontinued operation
- 19 of a facility during the term of the consumer's rental
- 20 agreement, the department shall investigate the complaint
- 21 within seven days of receiving the complaint.
- 22 (c) Power to enforce compliance with agreement. -- Upon its
- 23 own inspection or if the department determines that a consumer
- 24 complaint is valid, the department shall take all reasonable
- 25 steps necessary to force the private safe deposit box company to
- 26 comply with the law and the agreements with its consumers and to
- 27 provide access for each consumer to the facility or to a
- 28 particular safe deposit box. Reasonable steps may include, but
- 29 are not limited to, seeking an order from the court of common
- 30 pleas.

- 1 (d) Fines. -- In addition to any other penalty provided by
- 2 law, the department may levy a civil penalty not exceeding
- 3 \$1,000 for each safe deposit box affected by a violation of this
- 4 act.
- 5 (e) Regulatory power.--The department shall issue
- 6 regulations implementing the provisions of this act.
- 7 Section 6. Applicability.
- 8 If a consumer has entered into a rental agreement with a safe
- 9 deposit box company prior to the effective date of this act as
- 10 set forth in section 7(3), the provisions of section 4 shall
- 11 apply to the rental agreement upon renewal of the agreement.
- 12 Section 7. Effective date.
- 13 This act shall take effect as follows:
- 14 (1) Section 3 shall take effect January 1, 1998.
- 15 (2) Section 5(e) and this section shall take effect
- immediately.
- 17 (3) The remainder of this act shall take effect in 60
- days.