THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 305

Session of 1995

INTRODUCED BY VANCE, E. Z. TAYLOR, GRUPPO, ITKIN, NAILOR, KUKOVICH, MICOZZIE, BUXTON, STURLA, D. R. WRIGHT, MARSICO, TRELLO, HERMAN, FLICK, COLAFELLA, STISH, COY, STEELMAN, CLARK, TRUE, RUBLEY, CIVERA, SAYLOR, D. W. SNYDER, GEIST, MILLER, CORNELL, PLATTS, VAN HORNE, DEMPSEY, WAUGH, DeLUCA, FAIRCHILD, OLASZ, BELARDI, MUNDY, BROWN, SHANER, BATTISTO, CORRIGAN, YOUNGBLOOD, O'BRIEN, TIGUE, TRICH, FAJT, EGOLF, BARD, SCHULER, BROWNE, ARMSTRONG, HALUSKA, SCRIMENTI, SATHER, MICHLOVIC, MERRY, CAPPABIANCA, WILLIAMS, PETRARCA AND BOSCOLA, JANUARY 25, 1995

AS AMENDED ON THIRD CONSIDERATION, HOUSE OF REPRESENTATIVES, MARCH 21, 1995

AN ACT

- Amending the act of November 6, 1987 (P.L.381, No.79), entitled "An act relating to the protection of the abused, neglected, 3 exploited or abandoned elderly; establishing a uniform Statewide reporting and investigative system for suspected 5 abuse, neglect, exploitation or abandonment of the elderly; providing protective services; providing for funding; and 6 making repeals, " adding definitions of "registry" and 7 "serious bodily injury"; further providing for reporting, for 9 investigations of reports of need for protective services and 10 for confidentiality of records; and providing for a registry 11 of perpetrators of abuse in institutions.
- 12 The General Assembly of the Commonwealth of Pennsylvania
- 13 hereby enacts as follows:
- 14 Section 1. Section 3 of the act of November 6, 1987
- 15 (P.L.381, No.79), known as the Older Adults Protective Services
- 16 Act, is amended by adding definitions to read:
- 17 Section 3. Definitions.
- 18 The following words and phrases when used in this act shall

- 1 have the meanings given to them in this section unless the
- 2 context clearly indicates otherwise:
- 3 * * *
- 4 <u>"Registry." The Nurse Aide and Elder Abuse Registry</u>
- 5 <u>established in section 13.1.</u>
- 6 * * *
- 7 "Serious bodily injury." Injury which creates a substantial
- 8 risk of death or which causes serious permanent disfigurement or
- 9 protracted loss or impairment of the function of a body member
- 10 or organ.
- 11 * * *
- 12 Section 2. Section 5 of the act is amended by adding a
- 13 subsection SUBSECTIONS to read: <—

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- 14 Section 5. Reporting; protection from retaliation; immunity.
- 15 * * *
- 16 (a.1) Mandatory reporting. -- Any individual who is a
- 17 caretaker in an institution who has reason to believe an older
- 18 adult who is a resident of the institution is a victim of abuse
- 19 or neglect shall immediately make an oral report to the agency
- 20 which is the local provider of protective services.
- 21 * * *
- 22 (E) PENALTIES FOR FAILURE TO REPORT.--A PERSON REQUIRED
- 23 UNDER THIS SECTION TO REPORT A CASE OF SUSPECTED ABUSE OR
- 24 NEGLECT WHO WILLFULLY FAILS TO DO SO COMMITS A SUMMARY OFFENSE
- 25 FOR THE FIRST VIOLATION AND A MISDEMEANOR OF THE THIRD DEGREE
- 26 FOR A SECOND OR SUBSEQUENT VIOLATION.
- 27 Section 3. Sections 6 and 9 of the act are amended to read:
- 28 Section 6. Investigations of reports of need for protective
- 29 services.
- 30 (a) Investigation.--It shall be the agency's responsibility

- 1 to provide for an investigation of each report made under
- 2 section 5. <u>Upon the receipt of a report indicating homicide</u>, OF <---
- 3 A SUSPICIOUS DEATH OR SUSPECTED sexual abuse or serious bodily
- 4 injury, the agency shall immediately orally notify law
- 5 enforcement officials of the jurisdiction where the alleged
- 6 abuse or neglect occurred. The agency shall also report within
- 7 72 hours all OTHER cases of abuse or neglect of older persons in <-
- 8 institutions to LOCAL law enforcement officials of the
- 9 jurisdiction where the institution is located, when the agency
- 10 has reason to believe the report will be substantiated. The
- 11 investigation shall be initiated within 72 hours after the
- 12 receipt of the report and shall be carried out under regulations
- 13 issued by the department. These regulations shall provide for
- 14 the methods of conducting investigations under this section and
- 15 shall assure that steps are taken to avoid any conflict of
- 16 interest between the investigator and service delivery
- 17 functions.
- 18 (b) Investigation involving licensed facilities.--[Any
- 19 report concerning older adults residing in a State-licensed
- 20 facility shall be investigated under procedures developed by the
- 21 department in consultation with the State agency licensing such
- 22 facility.] If a report concerns a resident of a State-licensed
- 23 <u>facility</u>, the agency shall notify the State agency licensing the
- 24 <u>facility of the initiation of the investigation</u>. If the report
- 25 concerns a resident of a State-licensed facility for whom the
- 26 area agency on aging provides ombudsman services, the ombudsman
- 27 of the area agency on aging must be notified.
- 28 (c) Unsubstantiated reports. -- If, after investigation by the
- 29 agency, the report is unsubstantiated, the case shall be closed
- 30 and all information identifying the reporter and the alleged

- 1 abuser shall be immediately deleted from all records. For
- 2 purposes of substantiating a pattern of abuse, neglect,
- 3 exploitation or abandonment, the name of the alleged victim and
- 4 any information describing the alleged act of abuse, neglect,
- 5 exploitation or abandonment may be maintained for a period of
- 6 six months under procedures established by the department.
- 7 (d) Substantiated reports.--If the report is substantiated
- 8 by the agency, or if the client assessment is necessary in order
- 9 to determine whether or not the report is substantiated, the
- 10 agency shall provide for a timely client assessment if the older
- 11 adult consents to an assessment. Upon completion of the
- 12 assessment, written findings shall be prepared which shall
- 13 include recommended action. This service plan shall provide for
- 14 the least restrictive alternative, encouraging client self-
- 15 determination and continuity of care. The service plan shall be
- 16 in writing and shall include a recommended course of action,
- 17 which may include the pursuit of civil or criminal remedies. If
- 18 an older adult found to be in need of protective services does
- 19 not consent to a client assessment or the development of a
- 20 service plan, the agency may apply to the case the provisions of
- 21 section 10.
- 22 (e) Plan of supervision.--Upon notification that an
- 23 <u>individual who is a caretaker in an institution is alleged to</u>
- 24 have committed abuse or neglect under this act, the institution
- 25 <u>shall immediately implement a plan of supervision or alternative</u>
- 26 <u>arrangement</u>, subject to the agency's approval, for the
- 27 individual under investigation to insure the safety of the
- 28 <u>residents of the institution. This plan shall remain in effect</u>
- 29 until a determination is made by the agency under this section.
- 30 (f) Duty of State licensing agency where report is

- 1 substantiated. -- Upon the receipt of a substantiated report
- 2 <u>identifying an employee, supervisor, director, independent</u>
- 3 contractor or operator as a perpetrator, the State licensing
- 4 agency shall order the licensee to immediately prohibit the
- 5 perpetrator from having access to residents of the facility.
- 6 Where the perpetrator is a director, operator or supervisor, the
- 7 person shall be subject to restrictions deemed appropriate by
- 8 the licensing agency which shall assure the safety of residents
- 9 of the institution.
- 10 Section 9. Confidentiality of records.
- 11 (a) General rule.--Information contained in reports, records
- 12 of investigation, client assessment and service plans shall be
- 13 considered confidential and shall be maintained under
- 14 regulations promulgated by the department to safeguard
- 15 confidentiality. Except as provided below, this information
- 16 shall not be disclosed to anyone outside the agency other than
- 17 to a court of competent jurisdiction or pursuant to a court
- 18 order.
- 19 (b) Limited access to the agency's protective services
- 20 records.--
- 21 (1) [In the event that an investigation by the agency
- 22 results in a report of criminal conduct, law law enforcement
- 23 officials shall have access to all relevant records
- 24 maintained by the agency or the department for the purposes
- of investigating cases referred to under section 6(a).
- 26 (2) In arranging specific services to carry out service
- 27 plans, the agency may disclose to appropriate service
- 28 providers such information as may be necessary to initiate
- 29 the delivery of services.
- 30 (3) A subject of a report made under section 5 may

- 1 receive, upon written request, all information contained in
- 2 the report except that prohibited from being disclosed by
- 3 paragraph (4).
- 4 (4) The release of information that would identify the
- 5 person who made a report of suspected abuse, neglect,
- 6 exploitation or abandonment or person who cooperated in a
- 7 subsequent investigation, is hereby prohibited unless the
- 8 secretary can determine that such a release will not be
- 9 detrimental to the safety of such person.
- 10 (5) When the department is involved in the hearing of an
- 11 appeal by a subject of a report made under section 5, the
- 12 appropriate department staff shall have access to all
- information in the report record relevant to the appeal.
- 14 (6) For the purposes of monitoring agency performance,
- appropriate staff of the department may access agency
- 16 protective services records.
- 17 (7) Appropriate staff of the department may access
- 18 agency protective service records for the purpose of placing
- 19 information in the registry regarding institutional abuse of
- 20 <u>older persons under section 13.1.</u>
- 21 Section 4. The act is amended by adding a section to read:
- 22 <u>Section 13.1. Nurse Aide and Elder Abuse Registry.</u>
- 23 (a) Establishment.--The Department of Aging, the Department
- 24 of Health and the Department of Public Welfare shall establish a
- 25 <u>cooperative arrangement whereby persons found to be</u>
- 26 <u>substantiated perpetrators of abuse or neglect of older persons</u>
- 27 in institutions shall be listed on the Department of Health's
- 28 Nurse Aide Registry, as established in accordance with the
- 29 Omnibus Budget Reconciliation Act of 1987 (Public Law 100-203,
- 30 101 Stat. 1330). The Nurse Aide Registry shall hereafter be

- 1 known as the Nurse Aide and Elder Abuse Registry.
- 2 (b) Information in registry. -- In addition to the information
- 3 <u>already required to be maintained within the Nurse Aide</u>
- 4 Registry, in accordance with regulations promulgated pursuant to
- 5 the Omnibus Budget Reconciliation Act of 1987, the registry
- 6 shall include and be limited to the following information:
- 7 (1) The name, Social Security number, age, sex and
- 8 <u>address of the perpetrator.</u>
- 9 (2) The institution or institutions where the
- 10 perpetrator committed the abuse or neglect.
- 11 (3) A description of the abuse or neglect committed by
- 12 the perpetrator including the date or dates of the incidents.
- 13 (c) Expungement. -- The Department of Health shall immediately
- 14 expunge information in the registry pertaining to any
- 15 perpetrator where the finding of the agency has been reversed
- 16 upon appeal under 6 Pa. Code § 15.82(3) (relating to rights of
- 17 alleged abusers).
- 18 (d) Information submitted by prospective employees.--
- 19 Administrators of institutions which assume the responsibility
- 20 for the provision of care needed to maintain the physical or
- 21 mental health of an older adult shall require prospective
- 22 employees to submit with their applications for employment a
- 23 certification from the Department of Health as to whether the
- 24 applicant is named in the registry as a perpetrator. The
- 25 <u>certificate must be obtained within the preceding one-year</u>
- 26 period.
- 27 (e) Grounds for denying employment.--In no case shall an
- 28 administrator hire an applicant where the Department of Health
- 29 has verified the applicant is named in the registry as a
- 30 <u>perpetrator</u>.

- 1 (f) Regulations. -- The Department of Aging, the Department of
- Health and the Department of Public Welfare shall promulgate the 2
- 3 regulations necessary to carry out this section which shall
- 4 <u>include a uniform procedure for agencies to immediately transmit</u>
- to the registry records of substantiated cases of abuse or 5
- 6 neglect of older persons in institutions.
- 7 Section 5. This act shall take effect in 90 days.