THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 3115 Session of 1994

INTRODUCED BY D. R. WRIGHT, STABACK AND THOMAS, OCTOBER 5, 1994

REFERRED TO COMMITTEE ON PROFESSIONAL LICENSURE, OCTOBER 5, 1994

AN ACT

1 2 3	Amending the act of January 14, 1952 (1951 P.L.1898, No.522), entitled, as amended, "An act to provide for the better protection of life and health of the citizens of this
4	Commonwealth by requiring and regulating the examination,
5	licensure and registration of persons and registration of
6	corporations engaging in the care, preparation and
7	disposition of the bodies of deceased persons, and providing
8	penalties; providing for a State Board of Funeral Directors
9	in the Department of State, and repealing other laws,"
10	changing the title; further providing for a short title;
11	providing for a declaration of policy; further providing for
12	definitions, for licensure application and qualifications,
13	for registration of trainees, for examinations, for license
14	issuance, for restrictions and preparation rooms, for conduct
15	of business, for licensure under prior law, for license
16	expiration and for disciplinary actions; providing for
17	inspection; further providing for unauthorized practice, for
18	prohibitions, for duties of the administering agency, for
19	penalties and for fees; reorganizing the administering
20	agency; and further providing for reports to the General
21	Assembly.
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22	The General Assembly of the Commonwealth of Pennsylvania

23 hereby enacts as follows:

Section 1. The title of the act of January 14, 1952 (1951 P.L.1898, No.522), known as the Funeral Director Law, amended July 31, 1968 (P.L.1008, No.295), is amended to read: To provide for the better protection of [life and health of] the

3 citizens of this Commonwealth by requiring and regulating the 4 examination, licensure and registration of persons and 5 registration of corporations engaging in the care, 6 preparation and disposition of the bodies of deceased 7 persons, and providing penalties; providing for a [State] Funeral Industry Oversight Board [of Funeral Directors] in 8 the Department of State, and repealing other laws. 9 Section 1 of the act is amended to read: 10 Section 2. 11 Section 1. Short Title.--This act shall be known and may be cited as the "Funeral [Director] Services Law." 12 Section 3. The act is amended by adding a section to read: 13 Section 1.1. Declaration of Policy. -- The purpose of this act 14 15 is to regulate the funeral industry to protect consumers of this 16 Commonwealth. 17 Section 4. Section 2 of the act, amended July 31, 1968 (P.L.1008, No.295) and October 5, 1978 (P.L.1074, No.250), is 18 19 amended to read: 20 Section 2. Definitions.--The following terms as used in this 21 act shall, unless the context indicates otherwise, have the 22 following meanings: 23 The term "funeral director" shall include any person (1) 24 engaged in the profession of a funeral director or in the care 25 and disposition of the human dead, or in the practice of 26 disinfecting and preparing by embalming the human dead for the funeral service, burial or cremation, or the supervising of the 27 burial, transportation or disposal of deceased human bodies, or 28 29 in the practice of funeral directing or embalming as presently - 2 -19940H3115B4324

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1 known, whether under these titles or designation or otherwise.
2 The term "funeral director" shall also mean a person who makes
3 arrangements for funeral service and who sells funeral
4 merchandise to the public incidental to such service or who
5 makes financial arrangements for the rendering of such services
6 and the sale of such merchandise.

7 (2) The word "board" shall mean [State] <u>the Funeral Industry</u>
8 <u>Oversight</u> Board [of Funeral Directors] in the Department of
9 State.

10 (3) The word "department" shall mean the Department of State 11 of this Commonwealth.

12 (4) The term "resident interne" shall mean any person 13 operating under or with a funeral director for the purpose of 14 learning the profession, to the end that he may become a 15 licensed funeral director. The term shall also include a student 16 apprentice serving as such on the effective date of this act 17 [under any law repealed hereby.

18 (5) The term "student trainee" shall mean any person] <u>under</u> 19 <u>any law repealed hereby. The term shall also include any person</u> 20 accepted for matriculation at a mortuary college or university 21 specializing in mortuary subjects which have been approved by 22 the American Board of Funeral Service Education, Inc.

(6) The term "funeral establishment" shall mean every place
or premise approved by the [State Board of Funeral Directors]
<u>board</u> wherein a licensed funeral director conducts the
professional practice of funeral [directing] <u>services</u> including
the preparation, care and funeral services for the human dead.
(7) The word "preceptor" shall mean a licensed funeral

29 director under or with whom a resident interne is registered and 30 operates.

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(8) The term "school of embalming" shall mean a mortuary
 college, institute or university offering a course of actual
 class work in didactic and laboratory studies in a manner
 accredited by the American Board of Funeral Service Education,
 Inc.

6 (9) The term "profession" as used in this act shall mean the 7 aggregate of all funeral service licensees and their duties and 8 responsibilities in connection with the funeral as funeral 9 directors licensed under this act.

10 (10)The term "advertisement" shall mean the publication, 11 dissemination, circulation or placing before the public, or causing directly or indirectly to be made, published, 12 13 disseminated or placed before the public any announcement or 14 statement in a newspaper, magazine or other publication, or in 15 the form of a book, notice, stationery, circular, pamphlet, 16 letter, handbill, poster, bill, calendar, sign, placard, cards, 17 labels or tags or over any radio or television station whenever 18 applicable to any rules and regulations approved by the board. 19 The term "full-time supervisor" shall mean a licensed (11)20 funeral director who is a registered supervisor of no more than one funeral establishment and who is accessible to serve the 21 22 public at the funeral establishment which he is supervising and is not engaged in any activity, business or profession, 23 24 including assisting other funeral directors, which substantially 25 interferes with or prevents the supervision of the practice 26 carried on by the funeral establishment which he supervises. 27 (12) The term "funeral services" shall mean the activities, provided only on an at-need basis, related to care, preparation 28 29 and disposition of dead human bodies and to memorial services for decedents. The term shall also include the wholesale and 30 - 4 -19940H3115B4324

retail sale of goods and services utilized for such activities. 1

(13) The term "funeral service providers" shall include 2

3 funeral directors, cemetery operators, crematory operators and 4 third-party sellers of funeral services.

5 (14) The term "inspector" shall mean an employe of the board authorized to determine compliance with this act. 6

7 (15) The term "central embalming facility" shall mean a facility for the purpose of preparing, by embalming, the human 8 dead that is shared by more than one funeral establishment. 9 Section 5. Section 3 of the act, amended July 31, 1968 10 (P.L.1008, No.295) and December 22, 1983 (P.L.354, No.88), is 11 amended to read:

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13 Section 3. Application for License; Qualifications of 14 Applicants. -- (a) Any person [not holding a license to practice 15 the profession of a] who desires to provide funeral [director and desiring to practice such profession] services in this 16 17 Commonwealth shall make application for examination and 18 licensure to the board, upon a form furnished by it, and shall 19 accompany the application by such fee as may be fixed by the 20 department.

21 Each applicant shall be [a citizen of the United (b) 22 States,] at least twenty-one (21) years of age, and a graduate of an approved high school [of this Commonwealth] or have an 23 24 education equivalent thereto under the rules and regulations of 25 the board.

26 (c) (1) In addition thereto, each applicant shall have 27 successfully completed a course of actual class work in didactic and laboratory studies in a school of embalming for a period to 28 be fixed by the board at not less than nine hundred (900) hours 29 30 nor more than twenty-four hundred (2400) hours, and shall have - 5 -19940H3115B4324

1 completed two years as a resident trainee.

2 (2) Each applicant shall have successfully completed [two
3 years of academic work] <u>a minimum of sixty (60) credit hours</u> at
4 [a] <u>an accredited</u> college or university [accredited by the
5 Department of Education,] and a one year course at a mortuary
6 college or university accredited by the American Board of
7 Funeral Service Education, Inc. and shall have completed one
8 year as a resident interne.

9 [(3) No more than an average of one hundred (100) hours of 10 embalming or mortuary school training shall be given or required 11 in any calendar month of any one year.]

12 (4) Each applicant shall have passed the examination of the
13 National Board of Examiners for the funeral industry within the
14 last five years.

(d) Integration and coordination of all educational
requirements and examination procedures, including any academic
work at a college or university or actual class work in didactic
and laboratory studies in a mortuary college or university,
shall be permitted and shall be encouraged under any rules or
regulations that the board shall make. <u>Upon approval of the</u>
<u>board, an applicant may complete undergraduate studies</u>

22 <u>simultaneously with mortuary studies.</u>

(e) Except in the case of a resident interne who has
registered with the board and has begun his training period
before the effective date of this act, the required period as a
resident interne shall, in each case, be served after the
applicant has fulfilled his educational requirements.

(f) The requirements of a resident interne, as to maximum and minimum hours, the number of cases to be handled, and the training and duties included and excluded, shall be fixed by 19940H3115B4324 - 6 - rules and regulations of the board. They shall in all cases
 include a requirement that each resident interne shall
 completely embalm at least twenty-five (25) bodies. <u>Each</u>
 <u>applicant shall complete an internship under the supervision of</u>

5 <u>a licensed preceptor.</u>

6 Section 6. Section 4 of the act, amended December 22, 1983
7 (P.L.354, No.88), is amended to read:

8 Section 4. Registration of [Student Trainees] Resident 9 <u>Internes</u>.--(a) Every applicant, upon entering the school of 10 embalming, shall register with the board annually, in such 11 manner as may be provided by the board, and shall pay such registration fee as shall be fixed by regulation. The board 12 13 shall keep a separate register of applicants in training, containing their names, ages, residences, where they attended 14 15 school, the licensed funeral directors with whom they are 16 associated or the embalming school they are attending, number of 17 hours to be completed as an interne, tasks the interne is 18 expected to perform and such other information as the board may 19 direct and as provided for by this act.

(b) Any applicant, registered as [a student] <u>a resident</u> <u>interne</u> of any licensed funeral director or embalming school, who changes his preceptor or school, shall immediately reregister and pay such additional fee as may be fixed by the department. Every funeral director with whom a resident interne is registered shall immediately notify the board of the termination of such relation.

(c) The preceptor to the resident interne must comply with the qualifications and duties as set forth by the rules and regulations of the board, which is given the authority to <u>closely monitor</u>, set standards and limit the number of [student 19940H3115B4324 - 7 - 1 trainees] resident internes with each preceptor.

2 Section 7. Sections 5 and 6 of the act, amended July 31,
3 1968 (P.L.1008, No.295), are amended to read:

4 [Section 5. Examinations. -- The Board shall fix the time and 5 places of examinations and shall give notice thereof to each applicant entitled to take the examination. The board may, at 6 its discretion, give the examination in two parts: (1) at the 7 time of completion of a course in mortuary science covering 8 9 knowledge gained from didactic and laboratory studies, and (2) 10 at the completion of the resident internship covering knowledge 11 and skill obtained from practical experience during this period. Each applicant for a license to practice as a funeral director 12 shall be examined orally, clinically, and in writing on the 13 14 following subjects:

15 (1) Basic and health sciences including anatomy, chemistry,16 bacteriology, pathology, hygiene and public health.

17 (2) Funeral Service Arts and Sciences including embalming18 and restorative art.

(3) Funeral service administration including accounting,
 funeral law, psychology, funeral principles, directing and
 management.

22 If the board shall find, upon examination, that the applicant is of good moral character and is possessed of the skill and 23 24 knowledge herein set forth and has sufficient knowledge, 25 experience and training properly to conduct such profession in 26 all its phases, the board shall issue to him, upon payment of such fee as may be fixed by the department, a license to perform 27 as a funeral director, and shall register the applicant as a 28 duly licensed funeral director.] 29

30 Section 6. Issuance of Licenses.--(a) Licenses shall be 19940H3115B4324 - 8 -

1 issued by and bear the seal of the [State Board of Funeral Directors] board and shall be signed by the Commissioner of 2 3 Professional and Occupational Affairs. Every licensee shall 4 register the fact of the issuance of the license with the Bureau 5 of Vital Statistics and registrar of the municipality or township in which the licensee desires to operate, and shall 6 7 display his license conspicuously in his funeral establishment 8 approved by the board. Licenses and registration cards or certified copies of either shall be prima facie evidence of all 9 10 matters covered by them.

(b) In accordance with subsection (a), every funeral service 11 12 provider who provides funeral services and every funeral 13 establishment must be licensed by the board. The board shall, by the first day of November of each odd numbered year, mail to 14 every licensed funeral service provider a blank application for 15 renewal of license. Renewal may be effected at any time during 16 17 the month of January of every even numbered year by the filing 18 of the application with the board and the payment of a renewal fee fixed by the department, with the approval of the board. The 19 20 board may, at its discretion but after considering all circumstances, renew the license of any funeral director who has 21 failed to make application for renewal before the first day of 22 23 February of any even numbered year. 24 (c) No license shall be renewed without evidence that the funeral service provider has complied with all of the board's 25 26 requirements for continuing professional education in accordance with section 19(i)(12). The board shall not issue a license to a 27 28 funeral service provider who fails to report multiple licensure and any disciplinary actions against a license in another state. 29 (d) All licensed funeral service providers must 30

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<u>conspicuously post their license at their place of business.</u>
 (e) No person not licensed under this act shall have any
 interest in the provision of funeral services except that any
 person may own a funeral establishment as long as the funeral
 establishment is supervised by a licensed funeral director.
 Section 8. Section 7 of the act, amended March 3, 1976

7 (P.L.32, No.16), is amended to read:

8 Section 7. Restrictions; Preparation Room. -- (a) Original licenses under this act (1) shall be granted only to 9 10 individuals, partnerships or corporations, (2) shall specify by 11 name the person, partnership or corporation to whom they are issued, and (3) shall designate the particular place approved by 12 13 the board at which [the profession of] funeral [directing shall be carried on] services are provided. A license shall authorize 14 15 the conduct of the profession at the particular place of 16 practice designated therein and no other, and only by the particular person, partnership or corporation designated. This 17 18 provision shall not prevent a person licensed for the practice 19 of providing funeral [directing] services from assisting another 20 duly licensed person, partnership or corporation in the conduct 21 of the profession in an approved funeral establishment nor shall 22 it prevent a person licensed for the practice of the profession 23 from conducting a funeral at a church, a private residence of the deceased, or an approved funeral establishment provided such 24 25 person maintains a fixed place or establishment of his own 26 approved by the board.

27 (b) A licensed funeral director, partnership or corporation 28 may move to a new place of practice, which shall be registered 29 and approved by the board if the new place of practice meets all 30 the requirements as set forth in the [State Board's Rules and 19940H3115B4324 - 10 - 1 Regulations] regulations of the board.

2 [After the thirty-first day of August, one thousand nine 3 hundred fifty-two, every establishment in which the profession 4 of funeral directing is carried on shall include a preparation 5 room, containing instruments and supplies necessary for the 6 preparation and embalming of dead human bodies and be 7 constructed in accordance with sanitary standards prescribed by 8 the board, for the protection of the public health.

9 All areas within an approved establishment must be maintained 10 in a proper and sanitary manner, as determined by the board or 11 State and local ordinances wherever they apply, for the 12 protection of the public.]

13 (c) No food or intoxicating beverages shall be served in any 14 funeral establishment in which [the profession of] funeral 15 [directing is carried on] services are conducted. Beverages, if 16 served, must be restricted to a separate room not used for the preparation [and] or conduct of a funeral service. Any facility 17 18 beyond the confines of such funeral establishment, but directly 19 or indirectly operated by a funeral director for the service of 20 refreshments or food shall be maintained in accordance with 21 State and local health laws and regulations pertaining to public 22 eating places for the protection of the public.

23 (d) There shall be established centralized embalming facilities in accordance with regulations promulgated by the 24 board. A central embalming facility shall contain instruments 25 26 and supplies necessary for the preparation and embalming of dead 27 human bodies and be constructed in accordance with sanitary 28 standards prescribed by the board for the protection of the public health. All areas within a central embalming facility 29 must be maintained in a proper and sanitary manner, as 30 19940H3115B4324 - 11 -

1 determined by the board and Federal, State and local ordinances. This central embalming facility shall not be used for any 2 3 purpose other than preparation or embalming of dead human bodies. The central embalming facility shall be owned by a 4 licensed funeral service provider and shall be operated by a 5 licensed funeral director. The central embalming facility shall 6 be inspected by an inspector on an annual basis. Inspections of 7 a facility shall be performed in accordance with the regulations 8 promulgated by the board. A central embalming facility must be 9 approved by the board. Approval shall be requested by the owner 10 of the central embalming facility. A licensed funeral director 11 or resident interne may not embalm or scientifically prepare 12 13 human remains in a room other than a central embalming facility approved by the board. The board shall promulgate regulations 14 15 for facilities specifying standards for sanitation, first aid, embalming equipment, floors, ceilings and doors, and protective 16 17 apparel. 18 Section 9. Section 8 of the act, amended October 5, 1978 (P.L.1074, No.250) and December 19, 1980 (P.L.1329, No.242), is 19 20 amended to read: 21 Section 8. Conduct of Business.--[(a) Individuals and 22 Partnerships. Except as provided for in subsection (e) hereof, 23 only one license shall be granted to or held by an individual, 24 but two or more licensed funeral directors may operate a joint

25 or partnership business at one place only. No funeral practice, 26 whether conducted by an individual or a partnership, may be 27 conducted under any other name than the name or last name of the 28 individual or, if a partnership, the names or last names of all partners: Provided, however, That an individual or partnership 29 30 may be conducted under the name of a predecessor funeral 19940H3115B4324

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establishment if the name or names of the owner or partners 1 2 appear as operator or operators on all signs, forms and 3 advertising. No person not licensed under this act shall have 4 any interest in the practice carried on by a licensed funeral 5 director except as otherwise herein provided. Upon the death of a licensee, the board shall issue a license and renewal thereof 6 7 to his estate, only for a period not exceeding three (3) years, 8 or widows or widowers of deceased licensees without time limitations, as long as they remain unmarried, providing the 9 10 widow, or widower, the executor or administrator of the estate 11 of the deceased licensee's heir or heirs, informs the board, of the intent to continue practice, within ten (10) days and 12 13 applies within thirty (30) days for a certificate of licensure. 14 Such notice shall be in writing. The practice carried on by a 15 licensee's estate, widow or widower shall be under the 16 supervision of a licensed funeral director employed on a full 17 time basis. A licensee's estate, widow or widower shall not be 18 denied a license because the deceased licensee operated a 19 business in partnership with one or more other licensed funeral 20 directors nor shall a widow or widower be denied the right to 21 enter into a partnership with one or more of the licensed 22 funeral directors with whom the deceased licensee was in 23 partnership.

24 (b) Restricted Corporate License. A corporate license may be 25 issued to a Pennsylvania corporation which is incorporated 26 pursuant to the provisions of the act of May 5, 1933 (P.L.364, 27 No.106), known as the "Business Corporation Law," by one or more 28 licensed funeral directors specifically for the purpose of 29 conducting a funeral directing practice. The name of such corporation shall contain the name or the last name of one or 30 19940H3115B4324 - 13 -

more of the licensed shareholders or the name of a predecessor 1 funeral establishment. No licensed funeral director shall be 2 3 eligible to apply for more than one restricted corporate license 4 or own shares in more than one restricted corporation. Nor shall 5 any licensed funeral director who obtains a restricted corporate license or holds shares in a restricted corporation have any 6 stock or proprietary interest in any other funeral 7 establishment, except a branch place of practice as authorized 8 9 by subsection (e). Such license shall be valid only if the 10 following conditions exist at the time of issuance of the 11 license and continue in effect for the license period: 12 (1) The corporation engages in no other business activity 13 other than that of funeral directing and its certificate of 14 incorporation should so specify.

15 (2) It holds no shares of stock or any property interest in16 any other funeral establishment.

17 (3) One or more of its principal corporate officers is a 18 person licensed as a funeral director who shall also be a member 19 of the board of directors of the corporation and shall not 20 conduct any other funeral business.

(4) All of its shareholders are licensed funeral directors 21 22 or the members of the immediate family of a licensed funeral 23 director or a deceased licensed funeral director who was a 24 shareholder in the corporation at death. For the purposes of 25 this paragraph "members of the immediate family" shall mean (i) 26 spouse, (ii) children, (iii) grandchildren, (iv) a trustee or 27 custodian who holds shares for the benefit of such spouse, 28 children or grandchildren.

29 (5) The corporation shall have filed a registry statement 30 with the Secretary of the Commonwealth and thereafter have duly 19940H3115B4324 - 14 - filed its Pennsylvania corporate tax returns and paid all taxes
 which have been assessed and as to which there is no contest.

3 (6) The corporation has, for each place of business operated 4 by it, registered with the board the name of a licensed funeral 5 director who will serve as a full-time supervisor of such place 6 of business.

7 (c) Notice of Corporate Noncompliance. Any corporation holding a restricted corporate license which shall fail to 8 comply with all of the provisions set forth in subsection (b)(1)9 10 through (5) shall immediately give notice to the board of such 11 failure and set forth in such notice the nature of the failure to comply and such corporation shall have a period of sixty (60) 12 13 days from the date of the event which results in failure to 14 comply in which to cure the failure and at the end of such sixty 15 (60) day period shall either supply documentary evidence in affidavit form of the basis upon which such failure has been 16 17 corrected or shall surrender its license to the board and shall 18 forthwith desist from the conduct of the business of funeral 19 directing.

20 (d) Professional Corporation License. A corporate license 21 may be issued to a Pennsylvania corporation which is 22 incorporated pursuant to the provisions of the act of July 9, 1970 (P.L.461, No.160), known as the "Professional Corporation 23 24 Law," by one or more licensed funeral directors specifically for 25 the purpose of conducting a funeral directing practice. No 26 professional corporation may render funeral services unless it 27 holds a professional corporation license issued pursuant to this 28 subsection. The name of such professional corporation shall contain the name or the last name of one or more of the 29 shareholders or the name of a predecessor funeral establishment. 30 19940H3115B4324 - 15 -

No professional corporation shall own shares of stock or any 1 property interest in any other funeral establishment. Each 2 3 professional corporation shall, for each place of business 4 operated by it, register with the board the name of a licensed 5 funeral director who will serve as full-time supervisor of such place of business. Nor shall any licensed funeral director who 6 obtains a professional corporation license or holds shares in a 7 professional corporation have any stock or proprietary interest 8 9 in any other funeral establishment, except a branch place of 10 practice as authorized by subsection (e): Provided, however, 11 That any licensed funeral director who owned shares of more than one professional corporation prior to February 1, 1977, may 12 13 maintain ownership of such shares and such corporations may be licensed. 14

(e) Branch Place of Practice. Licensees authorized to 15 16 conduct a funeral directing practice whether as an individual, 17 partnership, professional corporation or restricted business 18 corporation may practice at one principal place and no more than 19 one branch place of business provided that a licensed funeral director is assigned as a full-time supervisor to such branch 20 21 location, and provided that the facilities furnished at such 22 branch location fully comply with all the provisions of this act 23 and the rules and regulations promulgated by the board as amended from time to time. The board shall issue a separate 24 25 license and require payment of a separate license fee for such 26 branch location.] Funeral service providers must disclose the 27 name, address and telephone number of the board in all at-need 28 and preneed funeral arrangement contracts.

29 Section 10. Section 9 of the act, amended October 5, 197830 (P.L.1074, No.250), is amended to read:

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1 Section 9. Licensees under Prior Laws and from Other States.--[(a) All undertakers' licenses issued under any prior 2 3 law and being in effect on the effective date of this act shall 4 continue, subject to the provisions of this act as to renewal, 5 suspension and revocation and to the rules and regulations of the board. Existing licenses to corporations and partnerships 6 and to conduct a practice under a fictitious name shall continue 7 and may be renewed, but such corporate licenses shall not be 8 permitted, after the effective date of this act, to operate 9 10 under any name other than the name as licensed as of the date of 11 this act, except that such corporate licenses may operate under the name or names of individual licensed funeral directors who 12 are stockholders of said corporations. Such corporate licenses 13 14 shall only be valid if the corporation has, for each place of 15 business operated by it, registered with the board the name of a 16 licensed funeral director who will serve as a full-time supervisor of such place of business. No original license shall 17 18 be issued under this act to conduct a practice under a 19 fictitious name.]

(b) The board may grant licenses to individuals from other states if the applicants' (1) standards and qualifications for licensing are at least as high as those provided hereby, (2) similar privileges are accorded persons licensed in this Commonwealth, (3) the applicants hold valid licenses from their state of residence, and (4) the terms and conditions prescribed by the board are complied with.

27 (c) Existing funeral establishments which meet the
28 requirements of this act as of the effective date of this
29 subsection shall be considered to be licensed under this act.
30 Section 11. Section 10 of the act, amended June 13, 1961
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1 (P.L.291, No.172), is amended to read:

[Section 10. Expiration of Licenses; Renewal.--All valid 2 3 funeral directors' licenses granted or renewed under this or any 4 prior act shall expire on the first day of February of 1962, and 5 biennially thereafter. It shall be the duty of the board, on or before the first day of November of each odd numbered year, to 6 mail to every licensed funeral director a blank application for 7 renewal of license. Renewal may be effected at any time during 8 the month of January of every even numbered year by the filing 9 10 of such application with the board together with such renewal 11 fee as may be fixed by the department, with the approval of the board. The board may, at its discretion, renew the license of 12 13 any funeral director who has failed to make application for renewal before the first day of February of any even numbered 14 15 year.]

Section 12. Section 11 of the act, amended December 22, 1983 (P.L.354, No.88), is amended to read:

18 Section 11. Refusal; Suspension; Revocation.--(a) The 19 board, by a majority vote thereof, may refuse to grant, [refuse 20 to renew] <u>deny</u>, suspend or revoke a license of any applicant or 21 licensee, whether originally granted under this act or under any 22 prior act, for the following reasons:

23 (1) The practice of any fraud or deceit in obtaining or24 attempting to obtain a license.

(2) Violation of the health laws of this Commonwealth.
(3) The conviction of a crime involving moral turpitude, in
this or any other State or Federal court or pleading guilty or
nolo contendere to any such offense.

29 (4) The use of misleading advertising.

30 (5) Gross incompetency, negligence or misconduct in the 19940H3115B4324 - 18 - 1 carrying on of the profession.

2 (6) Violation of or non-compliance with the provisions of3 this act or the rules and regulations of the board.

4 (7) Loaning, borrowing or using a license of another, or of
5 knowingly aiding or abetting in any way the granting of improper
6 licenses.

7 (8) Soliciting patronage other than by legitimate
8 advertisement, or paying a commission or agreeing to pay a
9 commission to any person or persons for soliciting or for
10 business secured, or paying any gratuity to any person with
11 intent to have such person aid in securing business, or other
12 similar unprofessional conduct.

13 (9) Gross immorality.

14 (10) Conviction of the violation of any statute, rule or
15 regulation of any state concerning the conduct of the profession
16 beyond the boundaries of this Commonwealth.

17 (11) Solicitation or acceptance by a licensee of any 18 commission or bonus or rebate in consideration of recommending 19 or causing a dead human body to be disposed of in any particular 20 crematory, mausoleum or cemetery.

(12) Failure by a corporation to comply with the provisionsof section 8(b) or (c).

(b) Unless ordered to do so by a court, the board shall not reinstate the license of any person whose license has been revoked under this act. Any person whose license has been revoked may reapply for a license at the end of a five-year period but must meet all of the licensing qualifications of this act for the license applied for, to include the examination requirement.

30 Section 13. The act is amended by adding a section to read: 19940H3115B4324 - 19 -

1	Section 11.1. Inspection(a) The board shall establish an		
2	inspection program for all funeral establishments and central		
3	embalming facilities. The board shall promulgate regulations		
4	outlining the formal plan for inspection of funeral		
5	establishments and central embalming facilities.		
6	(b) The board shall appoint inspectors whose title shall be		
7	"Inspector, Funeral Industry Oversight Board, Commonwealth of		
8	Pennsylvania." Inspectors shall hold office at the pleasure of		
9	the board and shall receive such compensation as shall be fixed		
10	by the board.		
11	(c) The inspectors shall be empowered to serve all processes		
12	and papers of the board and shall have the right of entry into		
13	any place where the provision of funeral services is carried on		
14	or advertised as being carried on for the purpose of inspection		
15	and for the investigation of complaints coming before the board		
16	and for such other matters as the board may direct.		
17	(d) An inspector shall be required by the board to conduct a		
18	biennial onsite inspection of each funeral establishment and an		
19	annual onsite inspection of each central embalming facility. Any		
20	inspector of the board may enter and inspect the building,		
21	equipment and supplies of any funeral establishment or central		
22	embalming facility licensed or requiring a license under this		
23	act and shall have access to the records of the facility or		
24	establishment and to the employes and their records, including		
25	access to a sample of at-need and preneed funeral contracts,		
26	licensee business records, the funeral service provider's		
27	license, price lists and statements of goods and services. Any		
28	inspector of the board shall also examine the establishment or		
29	central embalming facility to determine whether there is		
30	compliance with all applicable Federal, State and local		
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regulations. Upon entering a funeral establishment or central 1 embalming facility, inspectors shall properly identify 2 3 themselves to the individual on the premises then in charge of 4 the establishment or central embalming facility. 5 (e) Whenever the board shall upon inspection, investigation or complaint, find a violation of this act or regulations 6 7 adopted by the board pursuant to this act or pursuant to Federal 8 law, it shall give written notice specifying the violation to 9 the funeral service provider who owns the funeral establishment or the central embalming facility. Such notice shall require the 10 11 funeral service provider to take action or to submit a plan of correction which shall bring the funeral establishment or 12 13 central embalming facility into compliance with applicable law or regulation within a specified time. The plan of correction 14 15 must be submitted within thirty (30) days of receipt of the 16 written notice. 17 Section 14. Section 13 of the act, amended July 25, 1953 18 (P.L.592, No.163) and July 31, 1968 (P.L.1008, No.295), is 19 amended to read: 20 Section 13. Practice Without License; Exceptions.--(a) No person shall [practice as a] provide funeral [director, as 21 22 defined herein,] services or operate a funeral establishment in 23 this Commonwealth [unless he holds] without a valid license so 24 to do as provided in this act. 25 The provisions of this subsection shall not apply to the 26 following persons when acting under the direction and supervision of a licensed funeral director: 27 28 (1)Employees of any cemetery or crematory whose duties or business extend no further. 29

30 (2) Persons acting under the orders of commissioned medical 19940H3115B4324 - 21 - officers of any branch of the armed forces of the United States.
 (3) Persons disposing of the bodies of deceased persons
 lawfully placed at the disposition of legally organized medical,
 surgical or other institutions for the benefit of science.

5 (4) Persons disposing of the bodies of deceased persons 6 under the authority and direction of the Department of Health of 7 this Commonwealth in times of actual epidemic or public 8 calamity.

9 (b) No person other than a licensed funeral director or a 10 resident interne shall prepare or embalm the body of any 11 deceased person.

12 (c) [No person other than a licensed funeral director shall, 13 directly or indirectly, or through an agent, offer to or enter 14 into a contract with a living person to render funeral services 15 to such person when needed. If any such licensed funeral 16 director shall accept any money for such contracts, he shall, 17 forthwith, either deposit the same in an escrow account in, or 18 transfer the same in trust to, a banking institution in this 19 Commonwealth, conditioned upon its withdrawal or disbursement 20 only for the purposes for which such money was accepted. This 21 subsection does not apply to a] A licensed funeral service 22 provider may contract [by] with a bona fide institution [that it will] to provide professional funeral services for persons who 23 may die while inmates of the institution, if such contract is 24 25 made as a part of its contract for housing, maintaining and 26 caring for its inmates.

(d) Tentative funeral arrangements after a death has occurred can be made by an unlicensed member of the funeral home staff in the event the licensed funeral [director] <u>service</u> <u>provider</u> is temporarily absent.

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Section 15. Section 14 of the act, amended March 3, 1976
 (P.L.32, No.16), is amended to read:

3 Section 14. Penal Provisions.--[(a) No person shall as an 4 officer of a corporation allow it to practice as a funeral 5 director unless such corporation is duly licensed and qualified 6 so to do under the provisions of this act or any prior law and 7 under the rules and regulations of the board.]

8 (b) No person shall lend, sell, buy, give or obtain a license as a funeral [director] service provider or a 9 10 registration card issued by the board in any other manner than 11 is provided for in this act, nor offer or attempt so to do. (c) No person shall attempt to practice under guise of a 12 13 license or registration card not issued by the board, or under 14 cover of a license or registration card obtained illegally or 15 fraudulently, or which has been revoked or suspended. 16 Section 16. Sections 16, 17, 18.1, 19 and 19.1, amended or 17 added December 22, 1983 (P.L.354, No.88), are amended to read: 18 [Section 16. Duties of Board.--(a) The board shall be charged with the enforcement of this act. It shall be empowered 19 20 to formulate necessary rules and regulations not inconsistent 21 with this act for the proper conduct of the business or 22 profession of funeral directing and as may be deemed necessary

23 or proper to safeguard the interests of the public and the 24 standards of the profession.

(b) The board shall appoint an inspector or inspectors whose
title shall be "Inspector, State Board of Funeral Directors,
Commonwealth of Pennsylvania." Such inspectors shall be licensed
funeral directors who have been actively engaged in the practice
of such profession for at least ten years. Inspectors shall hold
office at the pleasure of the board, and shall receive such
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compensation as shall be fixed by the board with the approval of 1 2 the department. Inspectors shall be empowered to serve all processes and papers of the board, and shall have the right of 3 4 entry into any place, where the business or profession of 5 funeral directing is carried on or advertised as being carried on, for the purpose of inspection and for the investigation of 6 7 complaints coming before the board and for such other matters as the board may direct. 8

9 (c) The board shall keep a record of its proceedings and 10 shall maintain a register of the names and addresses of all 11 persons applying for and those receiving licenses and 12 registration cards under this or any prior act. Such register 13 shall be open to public inspection.

14 The board shall submit annually to the department and to (d) 15 the House and Senate Appropriations Committees, fifteen days 16 after the Governor has submitted his budget to the General 17 Assembly, a copy of the budget request for the upcoming fiscal 18 year which the board previously submitted to the department.] 19 Section 17. Penalties.--(a) Any person violating any of the 20 provisions of this act or any rule or regulation of the board 21 promulgated pursuant thereto shall be guilty of a misdemeanor, 22 and, upon conviction thereof, shall be sentenced to pay a fine 23 of not less than one hundred dollars (\$100) nor more than one thousand dollars (\$1000), or undergo imprisonment not exceeding 24 25 one (1) year, or both.

(b) In addition to any other civil remedy or criminal penalty provided for in this act, the board, by a vote of the majority of the maximum number of the authorized membership of the board as provided by law, or by a vote of the majority of the duly qualified and confirmed membership or a minimum of four 19940H3115B4324 - 24 -

members, whichever is greater, may levy a civil penalty of up to 1 one thousand dollars (\$1,000) on any current licensee who 2 3 violates any provision of this act or on any person who 4 practices as a funeral [director] service provider without being 5 properly licensed to do so under this act. The board shall levy this penalty only after affording the accused party the 6 opportunity for a hearing, as provided in Title 2 of the 7 Pennsylvania Consolidated Statutes (relating to administrative 8 law and procedure). 9

Section 18.1. Fees Imposed. -- (a) All fees required under 10 11 the provisions of this act shall be fixed by the board by regulation and shall be subject to review in accordance with the 12 13 act of June 25, 1982 (P.L.633, No.181), known as the "Regulatory 14 Review Act." If the revenues generated by fees, fines and civil 15 penalties imposed in accordance with the provisions of this act 16 are not sufficient to match expenditures over a two-year period, 17 the board shall increase those fees by regulation, subject to 18 review in accordance with the "Regulatory Review Act," such that projected revenues will meet or exceed projected expenditures. 19 20 (b) If the [Bureau of Professional and Occupational Affairs] 21 Department of State determines that the fees established by the 22 board are inadequate to meet the minimum enforcement efforts required, then the bureau, after consultation with the board, 23 shall increase the fees by regulation, subject to review in 24 25 accordance with the "Regulatory Review Act," such that adequate 26 revenues are raised to meet the required enforcement effort. 27 (c) All fines and civil penalties imposed in accordance with 28 this act shall be paid into the Professional Licensure 29 Augmentation Account.

30 Section 19. [State Board of] Funeral [Directors] <u>Industry</u> 19940H3115B4324 - 25 -

1 Oversight Board.--(a) There shall be a [State Board of] Funeral [Directors] Industry Oversight Board as a departmental 2 3 administrative board in the Department of State. The [board shall consist of the] Commissioner of Professional and 4 Occupational Affairs[,] and the Director of the Bureau of 5 Consumer Protection in the Office of Attorney General, or his 6 7 designee[, two members appointed by the Governor, who shall be 8 persons representing the public at large, and five members 9 appointed by the Governor who shall be licensed funeral 10 directors of good moral character and who shall also have been 11 actively engaged in the practice of funeral directing for at least ten years immediately preceding their appointment.] shall 12 13 serve as ex officio members of the board. The Governor shall appoint to the board one licensed funeral director, one cemetery 14 15 owner and operator, one crematory owner and operator and one third-party seller of funeral services or merchandise, all of 16 whom must have been actively engaged in the care, preparation 17 18 and disposition of dead human bodies for at least five (5) years immediately preceding their appointment and must not have an 19 20 ownership interest of five percent (5%) or more in an enterprise engaged in funeral services. The Governor shall appoint to the 21 22 board one member, fifty-five (55) years of age or older, to 23 represent the public at large. The President pro tempore of the 24 Senate and the Speaker of the House of Representatives shall 25 each appoint to the board a member representing the public at 26 large.

(b) Professional and public members shall be appointed by the Governor with the advice and consent of the Senate for terms of [five] four years, with a limit of two consecutive terms. The member appointed by the President pro tempore of the Senate - 26 -

shall serve for a term of four years, with a limit of two 1 consecutive terms. The member appointed by the Speaker of the 2 3 House of Representatives shall serve for a term of two years, 4 with a limit of two consecutive terms. A member may continue to 5 serve for a period not to exceed six months beyond the expiration of his term, if a successor has yet to be duly 6 7 appointed and qualified according to law. If a member dies or resigns during his term of office, a successor shall be 8 appointed as provided in this section and shall serve for the 9 10 remainder of his predecessor's unexpired term.

11 (c) Five members of the board shall constitute a quorum.
12 (d) The board shall select a chairman from among its members
13 and [may] <u>shall</u> elect a secretary from among its members.

(e) The members of the board, other than the Commissioner of 14 15 Professional and Occupational Affairs and the Director of the 16 Bureau of Consumer Protection in the Office of Attorney General, 17 or his designee, shall receive sixty dollars (\$60) per diem when 18 actually engaged in the transaction of official business and 19 shall also receive the amount of reasonable traveling, hotel and 20 other necessary expenses incurred in the performance of their 21 duties.

[(f) The board is subject to evaluation, review and termination within the time and in the manner provided in the act of December 22, 1981 (P.L.508, No.142), known as the "Sunset Act."]

(g) A member of the board who fails to attend three consecutive meetings shall forfeit his seat unless the Commissioner of Professional and Occupational Affairs, upon written request from the member, finds that the member should be excused from a meeting because of illness or the death of an 19940H3115B4324 - 27 - 1 immediate family member.

2	(h) The board shall meet at least every sixty (60) days at
3	locations which provide accessibility for public input.
4	(i) The board shall have the following powers and duties:
5	(1) Promulgate regulations to enforce this act and to
б	safeguard the interests of the public and the professional
7	conduct of all persons engaged in providing funeral services.
8	(2) Publish consumer information materials annually which
9	describe the board and its functions and funeral services and
10	merchandise. The board may determine the content of the consumer
11	information material but shall include the board's complaint
12	procedures, legal requirements pertinent to funerals, consumer
13	rights in making funeral arrangements and the basic components
14	of traditional and alternative funeral services.
15	(3) Adopt forms including a standard price sheet for all
16	funeral services.
17	(4) Require that all funeral establishments be inspected in
18	accordance with the provisions of this act.
19	(5) Keep a record of its proceedings and shall maintain a
20	register of the names and addresses of all persons applying for
21	and those receiving licenses under this act or any prior act.
22	Such register shall be open to public inspection.
23	(6) Receive and investigate complaints against its
24	licensees.
25	(7) Grant, deny, revoke or suspend any license provided to a
26	funeral service provider, a funeral establishment or a central
27	embalming facility.
28	(8) Issue subpoenas for the purpose of investigating alleged
29	violations of the disciplinary provisions administered by the
30	board.

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1 (9) Submit annually to the department an estimate of the financial requirements of the board for its administrative, 2 3 investigative, legal and miscellaneous expenses. (10) Maintain files on each funeral service provider 4 5 licensed under this act and any disciplinary action taken against a licensed provider. 6 7 (11) Submit annually a report to the Consumer Protection and Professional Licensure Committee of the Senate and the 8 9 Professional Licensure Committee of the House of Representatives a description of the types of complaints received, status of 10 cases, board action taken and the length of time from the 11 12 initial complaint to final board resolution. 13 (12) Provide for continuing education requirements for 14 licensees. 15 [Section 19.1. Report to Committees.--The board shall submit annually a report to the Professional Licensure Committee of the 16 17 House of Representatives and to the Consumer Protection and 18 Professional Licensure Committee of the Senate a description of the types of complaints received, status of cases, board action 19 20 which has been taken and the length of time from the initial complaint to final board resolution.] 21 Section 17. The amendment of section 19 of the act shall 22 23 apply as follows: 24 (1) A member of the State Board of Funeral Directors on 25 the effective date of this act shall complete the member's 26 current term as a member of the Funeral Industry Oversight 27 Board. 28 (2) Gubernatorial appointments shall be made in the following priority: 29 (i) A funeral director. 30 - 29 -19940H3115B4324

- 1
- (ii) A cemetery owner and operator.

2 (iii) An individual, 55 years of age or older,
3 representing the public at large.

4 (3) Appointments by the President pro tempore of the
5 Senate and the Speaker of the House of Representatives shall
6 be made immediately.

7 Section 18. This act shall take effect in 180 days.