## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

## No. 1553 Session of 1993

INTRODUCED BY DURHAM, DeLUCA, TRELLO AND CORRIGAN, MAY 10, 1993

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, MAY 10, 1993

## AN ACT

- 1 Providing for new home warranties; requiring the registration of
- 2 builders of new homes; establishing the New Home Warranty
- 3 Security Fund and providing for alternate new home warranty
- 4 security programs; and providing for procedures for claims
- 5 and for penalties.
- 6 The General Assembly of the Commonwealth of Pennsylvania
- 7 hereby enacts as follows:
- 8 Section 1. Short title.
- 9 This act shall be known and may be cited as the New Home
- 10 Warranty and Builders' Registration Act.
- 11 Section 2. Definitions.
- 12 The following words and phrases when used in this act shall
- 13 have the meanings given to them in this section unless the
- 14 context clearly indicates otherwise:
- 15 "Builder." An individual corporation, partnership or other
- 16 business organizations engaged in the construction of new homes.
- 17 "Bureau." The Bureau of Consumer Protection in the Office of
- 18 Attorney General.
- 19 "Director." The Director of the Bureau of Consumer

- 1 Protection.
- 2 "Fund." The New Home Warranty Security Fund.
- 3 "Major construction defect." Any actual damage to the load-
- 4 bearing portion of the home, including damage due to subsidence,
- 5 expansion or lateral movement of the soil (excluding movement
- 6 caused by flood or earthquake) which affects its load-bearing
- 7 function and which vitally affects or is imminently likely to
- 8 vitally affect use of the home for residential purposes.
- 9 "New home." A dwelling unit not previously occupied,
- 10 excluding dwelling units constructed solely for lease.
- "Owner." A person for whom the new home is built or to whom
- 12 the home is sold for occupation by him or his family as a home
- 13 and his successors in title to the home or mortgagee in
- 14 possession. The term does not mean a development company,
- 15 association or subsidiary company of the builder or a person or
- 16 organization to whom the home may be sold or otherwise conveyed
- 17 by the builder for subsequent resale, letting or other purpose.
- 18 "Warranty." The warranty prescribed by the Director of the
- 19 Bureau of Consumer Protection pursuant to this act.
- 20 "Warranty date." The first occupation or settlement date,
- 21 whichever is sooner.
- 22 Section 3. New home warranty.
- 23 (a) Prescribing by rule or regulation. -- The bureau is hereby
- 24 authorized and directed to prescribe, by rule or regulation, a
- 25 new home warranty and procedures for the implementation and
- 26 processing of claims against the fund, as provided for in
- 27 section 7(a). The warranty shall include standards for
- 28 construction and of quality for the structural elements and
- 29 components of a new home with an indication, where appropriate,
- 30 of what degree of noncompliance with such standards shall

- 1 constitute a defect.
- 2 (b) Time periods of warranties. -- The time periods of
- 3 warranties established pursuant to this act are as follows:
- 4 (1) One year from and after the warranty date, the
- 5 dwelling shall be free from defects caused by faulty
- 6 workmanship and defective materials due to noncompliance with
- 7 the building standards as approved by the director pursuant
- 8 to subsection (a), except as set forth in paragraphs (2) and
- 9 (3).
- 10 (2) Two years from and after the warranty date, the
- dwelling shall be free from defects caused by faulty
- installation of plumbing, electrical, heating and cooling
- delivery systems; however, in the case of appliances, no
- warranty shall exceed the length and scope of the warranty
- offered by the manufacturer.
- 16 (3) Ten years from and after the warranty date, for
- major construction defects, as defined in this act.
- 18 (4) However, any alternate program, as provided for in
- 19 section 8, submitted for approval subsequent to the effective
- 20 date of this act, may contain warranties and time periods
- 21 greater than provided for in paragraphs (1), (2) and (3).
- 22 Section 4. Liability of builder.
- 23 A builder of a new home shall be liable to its owner during
- 24 the time period when the new home warranty, prescribed by the
- 25 bureau pursuant to this act, is applicable to the home. The
- 26 builder shall be liable for any defect in the house which is
- 27 covered by the warranty in accordance with its terms and
- 28 conditions. The liability of a builder under the new home
- 29 warranty shall be limited to the purchase price of the home in
- 30 the first good faith sale thereof or the fair market value of

- 1 the home on its completion date if there is no good faith sale.
- 2 Section 5. Certificate of registration.
- 3 (a) Registration required.--No builder shall engage in the
- 4 business of constructing new homes unless, within 90 days after
- 5 the effective date of this act, he is registered with the
- 6 bureau. The bureau shall provide application forms for
- 7 registration and shall prescribe the information to be included.
- 8 Each application shall be accompanied by a reasonable fee,
- 9 prescribed by the bureau, and proof, satisfactory to the bureau,
- 10 of participation in the fund or an approved alternate new home
- 11 warranty security program. Upon receipt of the above, the bureau
- 12 shall issue a certificate of registration.
- 13 (b) Duration and renewal.--Each certificate of registration
- 14 shall be valid for a period of two years from the date of issue
- 15 and may be renewed for additional two-year periods.
- 16 (c) Condition. -- As a condition of registration, a builder
- 17 shall be required to participate in the fund or an approved
- 18 alternate new home warranty security program.
- 19 (d) Prohibition.--No corporation, partnership or other
- 20 business organization shall be entitled to registration, nor
- 21 shall they engage in the construction of new homes, unless a
- 22 stockholder, director, officer, partner or employee, as the case
- 23 may be, is a registered builder.
- 24 Section 6. Investigation of allegations.
- 25 (a) Procedure. -- The bureau, upon the complaint of an
- 26 aggrieved person, may conduct investigations into the
- 27 allegations made against any builder required to be registered
- 28 under this act. In pursuit of such investigations, the bureau
- 29 shall be authorized to hold hearings, to subpoena witnesses and
- 30 compel their attendance, to require the production of papers,

- 1 records or documents, to administer oaths or affirmations to
- 2 witnesses, to inspect such relevant books, papers, records or
- 3 documents of such builder at his place of business during
- 4 business hours and to conduct inspections of new home
- 5 construction sites owned by a builder or in which a builder has
- 6 an ownership interest.
- 7 (b) Denial, suspension or revocation of certificate of
- 8 registration. -- The bureau may deny, suspend or revoke any
- 9 certificate of registration, after affording the registrant or
- 10 applicant the opportunity for a hearing, if the registrant or
- 11 applicant has done any of the following:
- 12 (1) Willfully made a misstatement of a material fact in
- his application for registration or renewal.
- 14 (2) Willfully committed fraud in the practice of his
- 15 occupation.
- 16 (3) Practiced his occupation in a grossly negligent
- manner.
- 18 (4) Willfully violated any applicable building code to a
- 19 substantial degree.
- 20 (5) Failed to continue his participation in the fund or
- an approved alternate new home warranty security program
- 22 after proper notice from the bureau, in writing, by certified
- 23 mail.
- 24 (6) Violated any provision of this act or any rule or
- 25 regulation adopted pursuant thereto after proper notice from
- the bureau, in writing, by certified mail.
- 27 Section 7. New Home Warranty Security Fund.
- 28 (a) Establishment.--There is hereby established the New Home
- 29 Warranty Security Fund, to be maintained by the State Treasurer
- 30 and administered by the bureau. The purpose of the fund is to

- 1 provide moneys sufficient to pay claims by owners against
- 2 builders participating in the fund for defects in new homes
- 3 covered by the new home warranty. The amounts payable by
- 4 participating builders shall be established and may be changed,
- 5 from time to time, as the experience of the fund shall require,
- 6 by the bureau, and shall be sufficient to cover anticipated
- 7 claims, to provide a reasonable reserve and to cover the costs
- 8 of administering the fund. Amounts paid by participating
- 9 builders shall be forwarded to the State Treasurer and shall be
- 10 accounted for and credited by him to the fund.
- 11 (b) Administration. -- The State Treasurer shall hold, manage
- 12 and invest moneys in the fund and credit all income earned
- 13 thereon to the fund in the same manner as provided by law for
- 14 the investment of retirement funds administered by the State
- 15 Employees' Retirement Board. The bureau shall keep the State
- 16 Treasurer advised of anticipated cash demands for payment of
- 17 claims against the fund.
- 18 (c) Procedure for claims. -- Prior to making a claim against
- 19 the fund for defects covered by the warranty, an owner shall
- 20 notify the builder of such defects and allow a reasonable time
- 21 period for their repair. If the repairs are not made within a
- 22 reasonable time or are not satisfactory to the owner, he may
- 23 file a claim against the fund in the form and manner prescribed
- 24 by the bureau. The bureau shall investigate each claim to
- 25 determine the validity thereof, and the amount of the award that
- 26 shall be made thereon, and shall hold a hearing if requested by
- 27 either party. Reasonable hearing fees shall be assessed against
- 28 the unsuccessful party. The amount of the award shall be
- 29 sufficient to cover the reasonable costs necessary to correct
- 30 any defect or defects covered under the warranty, but the total

- 1 amount of awards from the fund for any new home shall not exceed
- 2 the purchase price of the home in the first good faith sale
- 3 thereof or the fair market value on the home on its completion
- 4 date if there is no good faith sale. All claims submitted by an
- 5 owner shall first be reviewed through a conciliation or
- 6 arbitration procedure by the bureau, and, in the event that the
- 7 owner is found to be in the right, then the builder shall be
- 8 required to correct such claims as determined through the
- 9 conciliation or arbitration procedure. If a builder is unable or
- 10 willfully refuses to correct such deficiency, then an amount
- 11 sufficient to cure the problem shall be paid from the fund to
- 12 the owner. In such cases, the bureau may then proceed against
- 13 the builder in accordance with section 6(b). Upon certification
- 14 from the bureau of the amount of an award, the State Treasurer
- 15 shall make payment to the claimant from the fund.
- 16 (d) Moneys in fund.--If at any time the moneys available in
- 17 the fund are insufficient to satisfy outstanding awards and
- 18 anticipated awards for the succeeding year, the bureau shall, by
- 19 regulation and after public hearing upon reasonable notice to
- 20 all interested parties, require participating builders to pay
- 21 additional amounts to replenish the fund. The bureau may also
- 22 provide for surcharges against those participating builders who
- 23 are responsible for a significant number of awards against the
- 24 fund, and may discontinue the participation in the fund of any
- 25 builder who is responsible for an excessive number of awards
- 26 against the fund after notice and a hearing. At no time shall
- 27 the Commonwealth be required to contribute any moneys to the
- 28 fund, nor shall the Commonwealth have any liability to any
- 29 person having any right to or claim against the fund over and
- 30 above the amount therein.

- 1 Section 8. Alternate new home warranty security programs.
- 2 (a) Review and approval. -- The bureau is authorized and
- 3 directed to review and approve alternate new home warranty
- 4 security programs which provide for payment of claims against
- 5 builders for defects covered under the new home warranty and
- 6 financial security adequate to cover the total amount of claims
- 7 that may be reasonably anticipated against participating
- 8 builders at least equivalent to that provided by the New Home
- 9 Warranty Security Fund. However, any new home warranty insurance
- 10 program approved by the Insurance Commissioner prior to the
- 11 effective date of this act shall:
- 12 (1) constitute an approved alternate new home warranty
- security program and shall be deemed in accordance with this
- section and in compliance with this act in the form and
- substance heretofore approved by the Insurance Commissioner;
- 16 and
- 17 (2) not be subject to any rules and regulations adopted
- 18 by the bureau under this act when such rules and regulations
- 19 are in conflict with said previously approved new home
- 20 warranty security program.
- 21 (b) Procedure. -- Any person desiring approval of a new home
- 22 warranty security program shall make application to the bureau
- 23 in such form and manner as it shall prescribe. The bureau may
- 24 establish and charge reasonable fees to cover the costs incurred
- 25 in reviewing and approving such applications. The bureau shall
- 26 review each application and conduct any investigation it deems
- 27 necessary with respect to an application. The bureau may, and if
- 28 an applicant so requests, shall hold a hearing on an
- 29 application. If the bureau finds that a new home warranty
- 30 security program provides coverage and financial security at

- 1 least equivalent to the New Home Warranty Security Fund, it
- 2 shall approve the program. The bureau may revoke or suspend the
- 3 approval for such a program after a hearing in accordance with
- 4 the same procedures applicable to hearings on applications if it
- 5 finds that the program no longer provides coverage and financial
- 6 security equivalent to the New Home Warranty Security Fund.
- 7 Section 9. Availability of any legal remedy to owner; election
- 8 of remedy.
- 9 Nothing contained in this act shall affect other rights and
- 10 remedies available to the owner. The owner shall have the
- 11 opportunity to pursue any remedy legally available to the owner.
- 12 However, initiation of procedures to enforce a remedy shall
- 13 constitute an election which shall bar the owner from all other
- 14 remedies. The bureau shall provide the owner with a clear,
- 15 written examination of the legal implications of such an
- 16 election before the owner signs any complaint initiating a
- 17 procedure under this act. Nothing contained in this act shall be
- 18 deemed to limit the owner's right of appeal as applicable to the
- 19 remedy elected.
- 20 Section 10. Supersedure of municipal ordinance or regulation.
- 21 This act shall supersede any municipal ordinance or
- 22 regulation which provides for the licensing or registration of
- 23 builders or for the protection by bonds or warranties required
- 24 to be supplied by builders, exclusive of those required by
- 25 water, sewer, utilities or land use requirements.
- 26 Section 11. Offenses defined.
- 27 (a) Unfair trade practices. -- A violation of this act shall
- 28 constitute a violation of the act of December 17, 1968
- 29 (P.L.1224, No.387), known as the Unfair Trade Practices and
- 30 Consumer Protection Law, and shall be subject to the enforcement

- 1 provisions and private rights of action contained in that act.
- 2 (b) Failure to register.--A builder who engages in the
- 3 construction of new homes without a valid certificate of
- 4 registration under this act or who has made a willful
- 5 misrepresentation of a material fact in his application for
- 6 registration or renewal commits a misdemeanor of the second
- 7 degree.
- 8 Section 12. Rules and regulations.
- 9 The bureau may adopt rules and regulations necessary to
- 10 enforce and administer this act. These rules and regulations,
- 11 when promulgated pursuant to the act of July 31, 1968 (P.L.769,
- 12 No.240), referred to as the Commonwealth Documents Law, shall
- 13 have the force and effect of law.
- 14 Section 13. Provisions of act not exclusive.
- 15 The provisions of this act are not exclusive and do not
- 16 relieve the parties or the contracts subject to this act from
- 17 the duty to comply with all other applicable provisions of law.
- 18 Section 14. Effective date.
- 19 This act shall take effect in 60 days.