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THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 851

Session of 1993

INTRODUCED BY D. R. WRIGHT, DeWEESE, VEON, ROONEY, DeLUCA, BELFANTI, TRELLO, PISTELLA, VAN HORNE AND STABACK, MARCH 22, 1993

AS AMENDED ON THIRD CONSIDERATION, HOUSE OF REPRESENTATIVES, DECEMBER 14, 1993

Providing for dispute reconciliation in manufactured housing

AN ACT

2 communities; establishing the Manufactured Housing Community 3 Commission and providing for its powers and duties; conferring powers and duties on the Department of Community 5 Affairs; imposing fees on manufacturing housing communities; establishing the Manufactured Housing Fund; and imposing 6 7 duties on the Legislative Reference Bureau. 8 The General Assembly of the Commonwealth of Pennsylvania hereby enacts as follows: 10 Section 1. Short title. 11 This act shall be known and may be cited as the Manufactured 12 Housing Community Commission Act. Legislative findings and purposes. 13 Section 2. 14 The General Assembly finds and declares as follows: 15 (1) AN INCREASING NUMBER OF CITIZENS OF THIS COMMONWEALTH LIVE IN MANUFACTURED HOMES AND MANY OF THESE 16 17 CITIZENS RESIDE IN MANUFACTURED HOUSING COMMUNITIES. 18 (2)BECAUSE OF THE GROWING NUMBER OF PROBLEMS AND

COMPLAINTS DEALING WITH VARIOUS ASPECTS OF LIVING IN

- 1 MANUFACTURED HOUSING COMMUNITIES AND BECAUSE OF THE UNIQUE
- 2 NATURE OF MANUFACTURED HOMES, IT IS NECESSARY TO CREATE THE
- 3 COMMISSION AND DESIGNATE AN EXECUTIVE DIRECTOR TO RESOLVE
- 4 SUCH DISPUTES.
- 5 (1) (3) The relationship between manufactured housing

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- 6 communities and residents of the communities requires
- 7 conciliation and mediation.
- 8 (2) Because of the unique nature of manufactured housing <-
- 9 and because disputes between residents and communities arise,
- 10 it is necessary to create a manufactured housing community
- 11 commission and designate an executive director to attempt to
- 12 resolve such disputes.
- 13 Section 3. Definitions.
- 14 The following words and phrases when used in this act shall
- 15 have the meanings given to them in this section unless the
- 16 context clearly indicates otherwise:
- 17 "Bureau." The Bureau of Consumer Protection in the Office of
- 18 Attorney General.
- 19 "Commission." The Manufactured Housing Community Commission
- 20 established in section 4.
- 21 "Department." The Department of Community Affairs of the
- 22 Commonwealth.
- 23 "Executive director." The executive director of the
- 24 Manufactured Housing Community Commission.
- 25 "Fund." The Manufactured Housing Fund established in section
- 26 11 12. <-
- 27 "Manufactured home." A structure, transportable in one or
- 28 more sections, which meets all of the following:
- 29 (1) Is built on a permanent chassis.
- 30 (2) Is designed to be used as a dwelling, with or

- without a permanent foundation, when connected to the required utilities.
- 3 (3) Either:

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- (i) is, in the traveling mode, eight body feet or
 more in width and 40 body feet or more in length and is,
 when erected on site, is 320 or more square feet; or
- 7 (ii) has on file a certification required by the 8 United States Department of Housing and Urban Development 9 and complies with the act of November 17, 1982 (P.L.676, 10 No.192), known as the Manufactured Housing Construction
- 12 The term includes the plumbing, heating, air conditioning and

and Safety Standards Authorization Act.

- 13 electrical systems contained in the structure.
- "Manufactured housing community." A site, lot, field or
- 15 tract of land upon which ten THREE or more manufactured homes
- 16 are or are intended to be located, regardless of whether or not
- 17 a charge is made for the accommodation.
- 18 "Manufactured housing resident." An owner of a manufactured

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- 19 home who leases or rents SPACE IN a manufactured housing site
- 20 COMMUNITY. The term does not include a person who rents or
- 21 leases a manufactured home.
- 22 "Manufactured housing site." A plot of ground within a
- 23 manufactured housing community designed for the accommodation of
- 24 one manufactured home.
- 25 Section 4. Commission.
- 26 (a) Establishment.--There is created the Manufactured
- 27 Housing Community Commission as a departmental administrative
- 28 board AN INDEPENDENT COMMISSION in the department. The
- 29 commission shall consist of ten members, one of whom shall be
- 30 the director of the bureau, and one of whom shall be the

- 1 Secretary of Community Affairs. The remaining members must be
- 2 residents of this Commonwealth for a five-year period
- 3 immediately prior to appointment. Four members must be
- 4 professional members who are owners, operators or managers of
- 5 manufactured housing communities and who have been actively
- 6 engaged in that business for a period of at least five years
- 7 immediately preceding the appointment. Four members must be
- 8 public members who are owners of manufactured homes and who have
- 9 been residents of manufactured housing communities for a period
- 10 of at least five years immediately preceding the appointment. No
- 11 two professional or public members may be from the same
- 12 community or from communities under common control. The
- 13 commission shall be appointed by the Governor subject to the
- 14 consent of a majority of the members elected to the Senate. One
- 15 public and one professional member shall be recommended by the
- 16 President pro tempore of the Senate, one professional and one
- 17 public member shall be recommended by the Minority Leader of the
- 18 Senate, one professional and one public member shall be
- 19 recommended by the Speaker of the House of Representatives and
- 20 one professional and one public member shall be recommended by
- 21 the Minority Leader of the House of Representatives.
- 22 (b) Term of office.--The professional and public members
- 23 shall serve four-year terms except as provided in subsection
- 24 (c).
- 25 (c) Initial appointments. -- Within 90 days of the effective
- 26 date of this act, from the recommendations submitted under
- 27 subsection (a), the Governor shall nominate one professional and
- 28 one public member to serve four-year terms, one professional and
- 29 one public member to serve three-year terms, one professional
- 30 and one public member to serve two-year terms and one

- 1 professional and one public member to serve one-year terms.
- 2 (d) Continuation in office. -- Each professional and public
- 3 member shall continue in office until a successor is appointed
- 4 and qualified but not longer than six months after the
- 5 expiration of the term. If a member dies, resigns or becomes
- 6 disqualified during the term of office, a successor shall be
- 7 appointed in the same way and with the same qualifications as
- 8 set forth in this section and shall hold office for the
- 9 unexpired portion of the term.
- 10 (e) Limit on terms. -- No professional or public member shall
- 11 be eligible for appointment to serve more than two consecutive
- 12 four-year terms.
- 13 (f) Forfeiture of membership. -- A professional or public
- 14 member who fails to attend three consecutive meetings shall
- 15 forfeit membership unless the chairperson, upon written request
- 16 from the member, finds that the member should be excused from a
- 17 meeting because of illness or the death of a family member.
- 18 (g) Compensation.--Each professional and public member shall
- 19 receive per diem compensation at the rate of \$60 when actually
- 20 attending to the work of the commission. Members shall also
- 21 receive reasonable travel, hotel and other necessary expenses
- 22 incurred in the performance of their duties in accordance with
- 23 management directives on travel and subsistence.
- 24 (h) Quorum.--A majority of the members of the commission
- 25 constitutes a quorum. A member may not be counted as part of a
- 26 quorum or vote on any issue unless the member is physically in
- 27 attendance at the meeting.
- 28 (i) Meeting.--The commission shall meet at least four times

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- 29 a year in Harrisburg. It may meet more often either in
- 30 Harrisburg or at other locations in this Commonwealth. EVERY 60 <

- 1 DAYS. IT MAY MEET MORE OFTEN. MEETINGS SHALL BE AT LOCATIONS
- 2 WHICH PROVIDE ACCESSIBILITY FOR DISPUTE RESOLUTION.
- 3 (j) Operating procedures.--The commission shall meet within
- 4 30 days after the appointment of its initial members and set up
- 5 operating procedures and forms for carrying out the purposes of
- 6 the act. It shall be the responsibility of the commission to
- 7 circulate these forms and educate the public on the requirements
- 8 of this act.
- 9 (k) Election of officers.--The commission shall elect
- 10 annually from its membership a chairperson, a vice chairperson
- 11 and a secretary.
- 12 Section 5. Powers and duties of commission.
- 13 The commission has the following powers and duties:
- 14 (1) Appoint the executive director and supervise the
- executive director's responsibilities.
- 16 (2) Ensure that manufactured housing communities defray
- the expenses of the commission and biennially renew payment
- of fees under section 10 11.
- 19 (3) Ensure that the executive director investigates,
- 20 complaints by the bureau, the department or any other person.

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- 21 (4) Administer and enforce and regulations promulgated
- 22 under this act.
- 23 (5) Keep records of all proceedings in connection with
- the resolution of disputes under this act.
- 25 (6) Promulgate regulations to implement this act.
- 26 (7) Adopt forms.
- 27 Section 6. Executive director.
- 28 (a) Establishment. -- The executive director must be an
- 29 attorney admitted to the bar of the Supreme Court of
- 30 Pennsylvania. The executive director may not engage in any

- 1 business, vocation or other employment involving manufactured
- 2 housing; be a manufactured housing resident; have other
- 3 interests involving manufactured housing; be a representative of
- 4 a manufactured housing community or manufactured housing
- 5 resident; or have any other interest inconsistent with official
- 6 responsibilities.
- 7 (b) Appointment. -- The position of executive director shall
- 8 be a full-time position. The executive director shall be
- 9 appointed by the commission under section 5(1).
- 10 (c) Compensation. -- The compensation of the executive
- 11 director shall be fixed by the commission. COMPENSATION SET
- 12 UNDER THIS SUBSECTION MAY NOT EXCEED THE HIGHEST SALARY PAID TO
- 13 A CABINET OFFICER.

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14 (d) Powers and duties. The executive director has the power <-

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- 15 (D) POWERS AND DUTIES.--
- 16 (1) THE EXECUTIVE DIRECTOR HAS THE POWER and duty to
 17 investigate and resolve complaints and disputes among
 18 manufactured housing residents and owners or operators of
- 20 (1) (I) Disputes over interpretation of the
 21 substantive statutory provisions contained in the act of
 22 November 24, 1976 (P.L.1176, No.261), known as the Mobile

manufactured housing communities concerning the following:

- 24 (2) (II) Disputes over the approval of a prospective
 25 purchaser of an existing manufactured home owned by a
 26 manufactured housing resident if the purchaser desires to
 27 have the home remain in the community.
- under the Mobile Home Park Rights Act.

Home Park Rights Act.

1 (4) (IV) Disputes over whether or not manufactured <-2 housing residents or manufactured housing communities are
3 complying with this act or the Mobile Home Park Rights
4 Act.

(V) DISPUTES REGARDING ENVIRONMENTAL CONCERNS,
INCLUDING THE PROVISION OF SAFE DRINKING WATER AND PROPER
SEWAGE DISPOSAL.

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- 8 (2) IF THE EXECUTIVE DIRECTOR IS UNABLE TO RESOLVE A
 9 DISPUTE UNDER PARAGRAPH (1)(V), THE EXECUTIVE DIRECTOR SHALL
 10 REFER THE MATTER TO THE APPROPRIATE FEDERAL, STATE OR LOCAL
 11 AGENCY. THE FOLLOWING SHALL APPLY:
 - (I) IF AN ACTION IS PURSUED BY A FEDERAL AGENCY, THE EXECUTIVE DIRECTOR MAY SEEK TO INTERVENE IN THE ACTION ON BEHALF OF THE MANUFACTURED HOUSING RESIDENTS OR OWNERS OF THE MANUFACTURED HOUSING COMMUNITY.
- 16 (II) IF AN ACTION IS PURSUED BY A STATE OR LOCAL

 17 AGENCY, THE EXECUTIVE DIRECTOR MAY INTERVENE IN THE

 18 ACTION ON BEHALF OF THE MANUFACTURED HOUSING RESIDENTS OR

 19 OWNERS OF THE MANUFACTURED HOUSING COMMUNITY.
- (e) Staff.--The executive director shall work closely and cooperatively with the bureau and the department. In addition to staff support from one or both of these agencies, the commission may appoint attorneys as assistants and additional clerical, technical and professional staff as appropriate and may contract for additional services necessary to implement this act. The
- 26 compensation of assistants and clerical, technical and
- 27 professional staff shall be set by the commission. An assistant
- 28 or other staff employee may not engage in any business, vocation
- 29 or other employment involving manufactured housing; be a
- 30 manufactured housing resident in a manufactured housing

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- 1 community; or have other interests involving manufactured
- 2 housing inconsistent with official responsibilities.
- 3 SECTION 7. MANUFACTURED HOUSING COMMUNITY REGISTRATION FORM.

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- 4 (A) FILING.--A PRINCIPAL OWNER OF A MANUFACTURED HOUSING
- 5 COMMUNITY SHALL ANNUALLY FILE A MANUFACTURED HOUSING COMMUNITY
- 6 REGISTRATION FORM PREPARED BY THE COMMISSION.
- 7 (B) CONTENTS. -- THE MANUFACTURED HOUSING COMMUNITY
- 8 REGISTRATION FORM SHALL INCLUDE, BUT NOT BE LIMITED TO, THE
- 9 FOLLOWING INFORMATION:
- 10 (1) THE NAME OF THE MANUFACTURED HOUSING COMMUNITY AND
- 11 THE COUNTY AND MUNICIPALITY IN WHICH IT IS LOCATED.
- 12 (2) THE NAME, ADDRESS AND TELEPHONE NUMBER OF THE OWNER
- OR OPERATOR OF THE MANUFACTURED HOUSING COMMUNITY.
- 14 (3) THE NUMBER OF ACRES IN THE MANUFACTURED HOUSING
- 15 COMMUNITY.
- 16 (4) THE NUMBER OF DEVELOPED HOMESITES IN THE
- 17 MANUFACTURED HOUSING COMMUNITY, INCLUDING THE NUMBER
- 18 CURRENTLY OCCUPIED AND CURRENTLY VACANT.
- 19 Section 7 8. Disputes.
- 20 (a) Standing.--
- 21 (1) A manufactured housing community which is aggrieved
- 22 by an action of a manufactured housing resident alleged to be
- 23 in violation of this act or the act of November 24, 1976
- 24 (P.L.1176, No.261), known as the Mobile Home Park Rights Act,
- or regulations promulgated under either act may file an
- 26 administrative complaint in accordance with this section.
- 27 (2) A manufactured housing resident who is aggrieved by
- an action of a manufactured housing community or a
- 29 manufactured housing resident alleged to be in violation of
- 30 this act or the Mobile Home Park Rights Act, or regulations

- 1 promulgated under either act may file an administrative
- 2 complaint in accordance with this section.
- 3 (b) Informal resolution.--Prior to filing a complaint under
- 4 subsection (c), a prospective complainant must notify the
- 5 prospective respondent of the problem in writing. Proof of
- 6 receipt is required. If the problem is not resolved within 30
- 7 days of receipt of the notice, an action may proceed under
- 8 subsection (c).
- 9 (c) Complaint.--A complainant may file a complaint on a form
- 10 prescribed by the commission. The complaint must be accompanied
- 11 by a \$25 filing fee. The complaint shall contain all of the
- 12 following information:
- 13 (1) The action of the respondent which is the subject of
- 14 the complaint.
- 15 (2) The notarized signature of the complainant.
- 16 (3) The address and telephone number of the complainant.
- 17 (4) The name, address and telephone number of the
- 18 respondent.
- 19 (5) A copy of the notice under subsection (b), with
- 20 proof of receipt.
- 21 (d) Response. -- On receipt of the complaint, the executive
- 22 director shall review it for completeness and to determine
- 23 whether or not the dispute is subject to this act. If it is
- 24 determined that the dispute is subject to this act, the
- 25 executive director shall send to the respondent, by certified
- 26 mail, return receipt requested, a copy of the complaint and a
- 27 notice that a response is required within 30 days showing cause,
- 28 if any, why the complaint should be dismissed. If the executive
- 29 director determines that the dispute is not subject to this act,
- 30 the executive director shall dismiss the complaint.

- 1 (e) Resolution. -- After reviewing the complaint and the
- 2 response, the executive director shall within 30 days of receipt
- 3 of the response, mediate the dispute to the satisfaction of the
- 4 complainant and the respondent. If the dispute is not resolved,
- 5 the executive director shall make a recommendation to the
- 6 commission. THE RECOMMENDATION SHALL NOT BE EFFECTIVE UNTIL IT <-
- 7 IS REVIEWED BY THE COMMISSION.
- 8 (f) Recommendation of executive director.--
- 9 (1) The executive director may determine that there is 10 no factual basis to support the complaint.
- 11 (2) If a complaint is substantiated, the executive
- director may recommend to the commission as to how to resolve
- 13 the dispute. The executive director shall issue an order
- setting forth the appropriate action to be taken.
- 15 (g) Decision by commission.--A decision RECOMMENDATION by <--
- 16 the executive director under subsection (f) shall be reviewed by
- 17 the commission. The commission may, and upon motion of either
- 18 party, shall, order a hearing. UPON MOTION OF EITHER PARTY, THE

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- 19 COMMISSION SHALL ORDER A HEARING. WITHIN 30 DAYS OF RECEIPT OF
- 20 THE RECOMMENDATION UNDER SUBSECTION (F), THE COMMISSION SHALL
- 21 CONCLUDE ANY REQUIRED HEARING AND ISSUE A FINAL ORDER ACCEPTING,
- 22 REJECTING OR MODIFYING THE RECOMMENDATION. This subsection is
- 23 subject to 2 Pa.C.S. Ch. 5 Subch. A (relating to practice and
- 24 procedure of Commonwealth agencies) and Ch. 7 Subch. A (relating
- 25 to judicial review of Commonwealth agency action).
- 26 (h) Costs.--If the complainant prevails, the complainant may
- 27 recover the filing fee under subsection (c).
- 28 Section 8 9. Public access.
- There shall be a toll-free telephone number established by
- 30 the commission for public use regarding inquiries on the

- 1 services available from the commission.
- 2 Section 9 10. Resident notification.

3 Any manufactured housing community, within 30 days of the

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- 4 effective date of this section, shall make available to its
- 5 manufactured housing residents a copy of this act and shall
- 6 maintain a copy of this act at a convenient location within the
- 7 manufactured housing community. A new manufactured housing
- 8 resident shall be provided with a copy of this act by the
- 9 manufactured housing community at the time the residence begins.
- 10 Section 10 11. Fees.
- 11 (a) Imposition and increase. -- All fees established under
- 12 this act shall be fixed by the commission by regulation. The
- 13 fees for each manufactured housing community shall be \$1 per
- 14 site, with a minimum fee of \$50 per manufactured housing
- 15 community and a maximum of \$300 per manufactured housing
- 16 community. If the revenues raised by fees imposed under this act
- 17 are not sufficient to meet expenditures over a two-year period,
- 18 the commission shall increase those fees so that the projected
- 19 revenues will meet or exceed projected expenditures.
- 20 (b) Additional increases. -- If the department determines that
- 21 the fees established by the commission under subsection (a) are
- 22 inadequate to meet the minimum enforcement efforts required by
- 23 this act, then the department, after consultation with the
- 24 commission shall increase the fees by regulation in an amount to
- 25 insure that adequate revenues are raised to meet the required
- 26 enforcement effort.
- 27 (c) Enforcement of fees. -- If a manufactured housing
- 28 community does not pay a fee under this section, the commission
- 29 shall send by certified mail an order to pay the fee within 30
- 30 days of the date of the order. Upon failure to respond to the

- 1 order, the commission shall order the manufactured housing
- 2 residents of that community to pay their rent directly to the
- 3 commission. Rents so paid shall be placed in a separate escrow
- 4 account. Within 30 days of the date when fees required by this

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- 5 act are paid, the money in escrow shall be released and paid
- 6 over to the manufactured housing community.
- 7 Section 11 12. Fund.
- 8 (a) Establishment.--The Manufactured Housing Fund is
- 9 established as a special fund in the State Treasury.
- 10 (b) Source.--The source of the fund shall be fees under
- 11 sections $\frac{7(c)}{and} = \frac{10}{8} (C)$ AND 11.
- 12 (c) Administration.--The commission shall administer the
- 13 fund to implement this act. When the commission determines that
- 14 the fund contains sufficient money to begin complete
- 15 implementation of this act, it shall transmit notice of that
- 16 fact to the Legislative Reference Bureau for publication in the
- 17 Pennsylvania Bulletin.
- 18 Section 12 13. Effective date.
- 19 This act shall take effect as follows:
- 20 (1) Sections 7 through 9 8 THROUGH 10 of this act shall <—
- 21 take effect upon publication of the notice under section
- 22 11(c) 12(C). <—
- 23 (2) The remainder of this act shall take effect in 60
- 24 days.