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## THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 54 Session of 1989

INTRODUCED BY MCHALE, E. Z. TAYLOR, TRICH, MANDERINO, RYAN, HAYES, FOX, RUDY, TIGUE, MARKOSEK, HERSHEY, COWELL, PERZEL, WASS, FEE, BIRMELIN, GODSHALL, DISTLER, CESSAR, RAYMOND, CALTAGIRONE, D. W. SNYDER, FREEMAN, KUKOVICH, WOZNIAK, PRESSMANN, RITTER, BLAUM, CAPPABIANCA, BELARDI, RYBAK, D. R. WRIGHT, GRUPPO, CORRIGAN, WAMBACH, LAGROTTA, STEIGHNER, BLACK, BOYES, BORTNER, SEMMEL, DeWEESE, DORR, B. SMITH, G. SNYDER, PICCOLA, HESS, DeLUCA, KASUNIC, JAROLIN, MAINE, COY, YANDRISEVITS, MELIO, McCALL, WOGAN, BOWLEY, BROUJOS, MICHLOVIC, LUCYK, BELFANTI, CLYMER, REINARD, BURNS, COHEN, ROEBUCK, NOYE, CARN, LANGTRY, ITKIN, MRKONIC, CHADWICK, HAGARTY, LINTON, HUGHES, RICHARDSON, VAN HORNE, GAMBLE, LEVDANSKY, MURPHY, COLE, GEORGE, KOSINSKI, DOMBROWSKI, J. TAYLOR, VROON, LASHINGER, R. C. WRIGHT, HALUSKA, PETRONE, ROBBINS, COLAFELLA, DIETTERICK, BURD, LEH, CIVERA, VEON, GEIST, WILLIAMS, JOHNSON, LLOYD, STUBAN, STABACK, BUNT, HERMAN, JACKSON, S. H. SMITH, MERRY, PHILLIPS, SERAFINI, ARGALL, MORRIS, REBER, PISTELLA, ANGSTADT, FLICK, PRESTON, JAMES AND SCRIMENTI, JANUARY 18, 1989

AS RE-REPORTED FROM COMMITTEE ON APPROPRIATIONS, HOUSE OF REPRESENTATIVES, AS AMENDED, APRIL 3, 1989

## AN ACT

Providing for a Statewide emergency telephone number "911" system; establishing a telecommunications unit within the Department of General Services; providing for funding of the system NO-INTEREST LOANS TO HELP ESTABLISH 911 EMERGENCY COMMUNICATION SYSTEMS, for a referendum and for contributions from telephone subscribers; providing a penalty; making appropriations; and making a repeal.

8 The General Assembly declares it to be in the public interest 9 to provide a toll-free number 911 for any individual within this 10 Commonwealth to gain rapid, direct access to emergency aid. The 11 number shall be provided with the objective of reducing response

time to situations requiring law enforcement, fire, medical, 1 rescue or other emergency service. It is the further intent of 2 the General Assembly that authority and responsibility for THE 3 4 CREATION AND IMPLEMENTATION OF A PLAN establishing, operating 5 and maintaining adequate facilities for answering emergency calls and dispatching a proper response to the callers' needs 6 shall be vested in the county government. Each county is 7 encouraged to implement a 911 emergency communication system and 8 to consider maximum integration of telecommunications facilities 9 10 and capabilities within their planning, in order to economize 11 the costs, as well as to effect a more rapid response 12 capability.

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13 The General Assembly of the Commonwealth of Pennsylvania 14 hereby enacts as follows:

15 Section 1. Short title.

16 This act shall be known and may be cited as the Public Safety 17 Emergency Telephone Act.

18 Section 2. Definitions.

19 The following words and phrases when used in this act shall 20 have the meanings given to them in this section unless the 21 context clearly indicates otherwise:

"911 emergency communication system" or "911 system." A system which permits a person dialing "911" by telephone to be connected to a public safety answering point, via normal telephone facilities, for the reporting of police, fire, medical or other emergency situations.

27 "AGENCY." THE PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY.
28 "Commission." The Pennsylvania Public Utility Commission.
29 "CONTRIBUTION RATE." A FEE ASSESSED AGAINST A TELEPHONE
30 SUBSCRIBER FOR THE OPERATING COSTS OF A 911 SYSTEM.

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1 "COUNCIL." THE PENNSYLVANIA EMERGENCY MANAGEMENT COUNCIL.

2 "County plan." A document submitted by the county to the
 3 telecommunications unit DEPARTMENT, outlining its proposed 911 <----</li>
 4 system, INCLUDING A CONTRIBUTION RATE.

5 "Department." The Department of General Services COMMUNITY <--</li>
6 AFFAIRS of the Commonwealth.

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7 "Emergency telephone contribution rate." A fee assessed
8 against a telephone subscriber for the recurring charges for a
9 911 system.

10 "EMERGENCY COMMUNICATIONS LOAN ACCOUNT." A RESTRICTED 11 ACCOUNT WITHIN THE STATE PURCHASING FUND TO BE USED BY THE 12 DEPARTMENT FOR NO-INTEREST LOANS TO COUNTIES FOR THE 13 ESTABLISHMENT OF 911 EMERGENCY COMMUNICATION SYSTEMS.

14 "Installation grants." Grants provided to counties from 15 general revenues to reimburse the initial expenses of

16 implementing a 911 system.

17 "INSTALLATION LOANS." LOANS PROVIDED TO COUNTIES FROM THE <-----18 EMERGENCY COMMUNICATIONS LOAN ACCOUNT FOR THE EXPENSES OF 19 IMPLEMENTING, EXPANDING OR UPGRADING A 911 SYSTEM. Expenses eligible for reimbursement A LOAN shall include telephone 20 <\_\_\_\_ 21 terminal equipment, trunk line service installation, network 22 changes, central office upgrades, building of initial data base <----23 and any other nonrecurring costs to establish a 911 system. 24 Expenses not eligible for reimbursement A LOAN shall include <----25 purchase of real estate, cosmetic remodeling, CENTRAL OFFICE <-----26 UPGRADES, hiring and training of dispatchers, mobile 27 communications EQUIPMENT, ambulances, fire engines or other <----28 emergency vehicles, utilities, taxes and salaries among others <-----29 as stipulated by the telecommunications unit and the plan. AND <-----30 OTHER EXPENSES AS DETERMINED BY THE DEPARTMENT. 19890H0054B1083 - 3 -

1 "Local exchange telephone service." The provision of telephonic message transmission within an exchange, as such is 2 3 defined and described in tariffs filed with and approved by the 4 commission.

5 "Public agency." The Commonwealth or a political subdivision, public authority, municipal authority or any 6 organization located in whole or in part within this 7 Commonwealth which provides or has the authority to provide 8 9 firefighting, law enforcement, ambulance, emergency medical or 10 other emergency services.

11 "Public safety answering point" or "PSAP." The first point at which calls for emergency assistance from individuals are 12 13 answered, operated 24 hours a day.

14 "Telephone subscriber." A person who contracts with a 15 telephone company within this Commonwealth for local exchange 16 telephone service, either residential or commercial, in return <-----17 for which the person is billed on a monthly basis. When the same 18 person, business or organization has several telephone numbers, 19 each number shall constitute a separate subscription. For 20 purposes of the contribution rate, the term shall not include 21 pay stations owned or operated by a regulated public utility. 22 "Unit." The telecommunications unit within the department. <----23 Section 3. Telecommunications unit MANAGEMENT. <\_\_\_\_ 24 (a) Establishment. The department shall establish an <----25 operational telecommunications unit within 120 days of the 26 effective date of this act. The unit shall employ 27 telecommunications professionals hired under the act of August 5, 1941 (P.L.752, No.286), known as the Civil Service Act. 28 (b) (A) Powers and duties OF DEPARTMENT.--The unit 29 <----30 DEPARTMENT shall have the following powers and duties: <----19890H0054B1083

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1	(1) To be responsible for the central management of	<
2	telecommunications for this Commonwealth.	
3	(2) (1) To provide information regarding State	<—
4	installation <del>grants</del> LOANS for implementing 911 systems for	<—
5	eligible counties.	
6	(3) (2) To establish guidelines and application	<—
7	procedures for <del>the dissemination of</del> installation <del>grants</del>	<—
8	LOANS.	<—
9	(4) To provide technical assistance, as requested by the	<
10	counties, in developing a 911 system. Each 911 plan shall be	
11	designed to meet the individual circumstances of each	
12	community and the public agencies participating in the 911	
13	<del>system.</del>	
14	(5) To promulgate rules and regulations containing	
15	minimum standards for all county plans and procedures for	
16	submission thereof.	
17	<del>(6)</del> (3) To receive, review and approve or disapprove all	<
18	911 system county plans., either on an initial application	<
19	basis, expansion of an approved plan or renewal of an	
20	existing plan.	
21	(7) To forward the approved county plan and suggested	<—
22	and suggested contribution rate to the commission. If the	
23	contribution rate is rejected, the plan shall be returned to the	
24	unit, which shall revise the contribution rate to meet the	
25	commission objections.	
26	(8) To provide technical assistance to county	
27	governments to publicize the implementation of a 911 system	
28	throughout the area.	
29	(9) To audit annually county expenditures for the	
30	operation and maintenance of 911 systems.	
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1 (4) TO FORWARD A COPY OF EACH COUNTY PLAN APPLICATION TO <---2 THE COUNCIL AND THE COMMISSION FOR THEIR REVIEW AS REQUIRED 3 BY THIS ACT. 4 (10) (5) To submit an annual report, not later than <-----5 6 department and the General Assembly and include at least the 7 following: 8 (i) The extent to which 911 systems currently exist 9 in Pennsylvania. 10 (ii) Those counties which completed installation, 11 and costs and expenses for installation. 12 (iii) An anticipated schedule for installing a 911 13 system on a county basis for that year. 14 (iv) The estimated cost of installing the 911 <----15 <del>system.</del> 16 (v) Any suggested changes to this act. 17 POWERS AND DUTIES OF THE COUNCIL. -- THE COUNCIL SHALL (B) <-----18 HAVE THE FOLLOWING POWERS AND DUTIES: 19 (1) TO ESTABLISH TECHNICAL STANDARDS FOR ALL COUNTY 20 PLANS. TO REVIEW ALL COUNTY PLANS INCLUDING THE INITIAL 21 (2) 22 APPLICATION FORWARDED BY THE DEPARTMENT FOR CONFORMITY TO THE 23 TECHNICAL STANDARDS. 24 (3) TO REVIEW COUNTY PLANS TO DETERMINE IF EQUIPMENT 25 CONFORMS TO THE TECHNICAL STANDARDS. 26 (4) TO RECOMMEND APPROVAL OF PLANS OR INDICATE 27 DEFICIENCIES IN PLANS TO THE DEPARTMENT. 28 (C) POWERS AND DUTIES OF THE COMMISSION. -- THE COMMISSION SHALL HAVE THE FOLLOWING POWERS AND DUTIES: 29 30 (1) REVIEW THE CONTRIBUTION RATE REQUESTED BY THE COUNTY

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1 BASED ON THE COSTS OF THE PLAN.

2 (2) APPROVE OR MODIFY THE CONTRIBUTION RATE REQUESTED BY
3 THE COUNTY AND FORWARD ITS DECISION TO THE DEPARTMENT.
4 Section 4. Counties.

5 (a) Powers and duties.--The governing body of a county BOARD <-6 OF COUNTY COMMISSIONERS, OR, IN A HOME RULE COUNTY, THE 7 APPROPRIATE BODY ACCORDING TO THE HOME RULE CHARTER, shall have 8 the following powers and duties in relation to a 911 system:

9 (1)To designate a member of county government as a 10 coordinator who shall serve as a point of contact with the 11 unit to DEPARTMENT AND SHALL develop a COUNTY plan for the <-12 implementation, operation and maintenance of a 911 system. 13 Where technologically feasible, the county plan shall be 14 adequate to provide service for the entire county at the time 15 it is submitted for approval to the unit.

16 (2) To make arrangements with each telephone company
 17 providing local exchange telephone service within the
 18 county's jurisdiction to provide 911 service.

19(3) To send a copy of the proposed COUNTY plan to the<-</th>20appropriate telephone company upon submission of the plan to21the unit DEPARTMENT.

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22 (4) To cooperate with the unit in preparation and
23 submission of an installation grant.

(5) (4) To cooperate with the unit DEPARTMENT, THE
 COUNCIL AND THE COMMISSION in preparation and submission of
 the approved COUNTY plan and contribution rate. to the
 commission for rate approval.

28 (6) (5) To submit the question to the voters of the 29 county for approval of whether or not to establish the 30 approved 911 plan in the county or, as to a previously 19890H0054B1083 - 7 - established 911 system, to submit the question to the voters
 of the county for approval of whether or not AND to impose
 the contribution allowed by this act.

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4 (7) (6) To execute all contracts, mutual aid agreements, <--</li>
5 cross-service agreements and all other necessary documents
6 which may be required in the implementation of the county
7 plan.

8 (b) Persons outside THE county.--When an individual 9 physically resides in an adjacent county, but receives local 10 exchange telephone service from a central office in a county 11 which provides 911 service, it shall be the responsibility of 12 the county with the 911 service to notify the appropriate public 13 agency of a request for emergency service from such an 14 individual.

15 (c) Cities of the third class.--Any city of the third class 16 may exercise the powers and duties of counties under this act. 17 Section 5. County plan.

18 (a) Minimum standards. -- Upon the agreement of the governing authority OF A COUNTY to establish a 911 system, a plan shall be 19 <-20 drafted meeting at least the minimum TECHNICAL standards <\_\_\_\_ promulgated by the unit COUNCIL. The county may obtain technical 21 <-----22 assistance from the unit COUNCIL in formulating its plan. EACH <-----23 911 PLAN SHALL BE DESIGNED TO MEET THE INDIVIDUAL CIRCUMSTANCES OF EACH COMMUNITY AND THE PUBLIC AGENCIES PARTICIPATING IN THE 24 25 911 SYSTEM.

(b) Completion.--Upon completion of the plan, it shall be
forwarded to the unit DEPARTMENT, with a copy of the plan being <-</li>
sent to those telephone companies affected by the plan.

1 period, the unit must accept or reject the plan and formulate a 2 rate of contribution to fund the ongoing monthly charges for the 3 system. The contribution rate shall be based on the number of 4 telephone subscribers serviced within the proposed 911 system. 5 (C) DEPARTMENT REVIEW. -- THE DEPARTMENT SHALL INITIALLY REVIEW THE COUNTY PLAN AND THE LOAN APPLICATION FOR 6 7 COMPLETENESS. THE DEPARTMENT SHALL FORWARD A COPY OF THE COUNTY 8 PLAN AND THE PROPOSED CONTRIBUTION RATE TO THE COUNCIL AND THE 9 COMMISSION FOR REVIEW AS REQUIRED BY THIS SECTION. AFTER THE 10 COUNTY PLAN HAS BEEN REVIEWED BY THE COUNCIL AND THE COMMISSION, 11 THE DEPARTMENT SHALL APPROVE OR REJECT A COUNTY PLAN BASED ON THE RECOMMENDATIONS OF THE COUNCIL AND THE COMMISSION. IF THE 12 13 COUNTY PLAN IS REJECTED, THE DEPARTMENT SHALL RETURN THE COUNTY 14 PLAN AND EXPLAIN THE DEFICIENCIES THAT CAUSED THE REJECTION. 15 (D) COUNCIL REVIEW. -- THE COUNCIL SHALL HAVE 60 DAYS TO 16 REVIEW THE PLAN AND MAKE SUGGESTED REVISIONS OF THE PLAN. THE 17 COUNCIL SHALL SUBMIT ITS FINDINGS IN WRITING TO THE DEPARTMENT. 18 THE PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY MAY ACT AS AGENT 19 FOR THE COUNCIL IN THE ADMINISTRATION OF THE PLAN APPROVAL 20 PROCESS.

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21 (d) (E) Commission review. -- The unit shall forward the plan <-----22 to the commission with the estimated cost of the plan and a 23 requested contribution rate. The commission shall review the 24 COUNTY plan only in relation to the contribution rate and may <----25 reject MODIFY only those contribution rates which it finds <-----26 excessive to meet the costs stated in the plan. The rates shall 27 be reviewed and returned by the commission A DECISION FORWARDED <----28 TO THE DEPARTMENT within 60 days of the date of submission. If <-----29 the plan is rejected, it shall be returned to the unit. IF THE <-----30 COMMISSION FAILS TO REVIEW THE CONTRIBUTION RATE WITHIN 60 DAYS, - 9 -19890H0054B1083

1 THE CONTRIBUTION RATE WILL BE DEEMED APPROVED BY THE COMMISSION.

2 (e) (F) Submission to voters.--Once the plan is approved by <--</li>
3 the unit DEPARTMENT and the contribution rate has been approved <--</li>
4 by the commission pursuant to this section, the plan shall be
5 submitted to the voters pursuant to section 6.

6 (f) (G) Present systems. -- Those counties that presently have <-----7 911 systems shall be eligible for installation grants for <----purposes of updating and expanding present systems. Any county 8 9 that wishes to convert to a telephone contribution rate to cover 10 recurring expenses will be subject to the same approval 11 mechanism as new systems. MAY ESTABLISH A CONTRIBUTION RATE TO <--12 COVER OPERATING COSTS OF AN EXISTING 911 SYSTEM BY USING THE 13 SAME CONTRIBUTION RATE APPROVAL MECHANISM AS A NEW 911 SYSTEM, EXCEPT THAT SUCH CONTRIBUTION RATE NEED NOT BE SUBMITTED TO THE 14 15 VOTERS.

(g) (H) Regional systems.--Nothing in this act shall be <--</li>
construed to prohibit the formation of multijurisdictional or
regional 911 systems, and any system established under this act
may include the territory of a county. It shall not be necessary
for two counties who THAT have received voter approval to submit <---</li>
the question for a multijurisdictional system.

22 (h) (I) Contribution rate fixed CHANGES. -- Once a plan and <----23 contribution rate have been approved by the voters and established, the contribution rate shall remain fixed for a 24 25 period of AT LEAST four years. Updating and expanding the <-----26 present system shall require an amended plan to be filed with 27 the unit DEPARTMENT. Requests for contribution rate increases <----28 CHANGES shall be submitted on a four year basis to the unit and <-----29 the commission for approval but shall not require voter 30 approval. TO THE DEPARTMENT TO BE FORWARDED TO THE COMMISSION <--19890H0054B1083 - 10 -

FOR APPROVAL AS PROVIDED BY SUBSECTION (E). CONTRIBUTION RATE
 CHANGES SHALL NOT REQUIRE VOTER APPROVAL. CONTRIBUTION RATE
 INCREASES SHALL NOT BE PERMITTED MORE OFTEN THAN EVERY FOUR
 YEARS AND SHALL NOT TAKE EFFECT UNLESS APPROVED BY THE
 COMMISSION.

6 (i) (J) Assessment.--The moneys collected from the telephone 
7 contribution rate shall be utilized only to pay for the
8 operation of a 911 system. and may be assessed THE ASSESSMENT 
9 MAY BE MADE after the execution of a contract but no earlier
10 than 90 days prior to the operation of 911 service.

11 Section 6. Referendum.

(a) Question.--Before any county may establish a 911 system and impose an emergency telephone A contribution RATE under this <-act, it shall submit the proposal to the electors of the county for their approval at the next municipal or general election for which the advertising requirements of the act of June 3, 1937 (P.L.1333, No.320), known as the Pennsylvania Election Code, can be met. The question shall be:

Shall the county of ..... establish a 911 emergency communication system and impose a current contribution rate of .... each month upon all telephone subscribers to finance such service?

23 (b) Acceptance or rejection.--If a majority of the votes 24 cast on the proposal by the qualified electors voting thereon 25 are in favor of the proposal, the county shall establish the 26 service and impose the contribution RATE allowed by this act. If <-----27 a majority of the votes cast on the proposal are opposed to the 28 proposal, the county submitting the proposal shall not implement <-----29 BE ELIGIBLE FOR AN INSTALLATION LOAN FROM THE DEPARTMENT AS <-----30 PROVIDED FOR IN this act. The question may be put before the 19890H0054B1083 - 11 -

electors at any subsequent election, pursuant to this section. 1

2 (c) Previously established systems. Before a county with a <-----3 previously established 911 system may impose an emergency 4 telephone contribution under this act, it shall submit the 5 proposal to the electors of the county in the same manner as provided in subsection (a), except that the question shall be 6 7 limited to imposition of the stated current contribution rate, and the provisions of subsection (b) shall apply as to 8 acceptance or rejection of imposition of the contribution. 9 (d) (C) Conduct of referendum. -- The referendum under this 10 11 section shall be held in accordance with the Pennsylvania Election Code. 12

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13 Section 7. Collection and disbursement of contribution.

14 (a) Subscribers' contribution; general rule.--Each service <-15 supplier providing local exchange telephone service within the county shall collect the contribution from each subscriber and 16 17 forward the collection quarterly to the county treasurer, OR, IN <----18 A HOME RULE COUNTY, THE COUNTY OFFICIAL RESPONSIBLE FOR THE 19 COLLECTION AND DISBURSEMENT OF FUNDS. The amount of the 20 subscribers' contribution shall be stated separately in the 21 telephone subscribers' billing. Each service supplier shall 22 retain 2% 1% of the gross receipts collected to cover <----23 administrative costs.

24 (b) Subscribers' contribution + FOR multiple line systems.--<-----25 In the case of Centrex or similar multiple line system 26 subscribers, one of the following multipliers shall be applied <----to determine the contribution RATE of each such subscriber. If 27 <-----28 the system contains:

29 25 lines or less FOR THE FIRST 25 LINES, each line (1)<----30 shall be billed at the approved contribution rate +. <-----

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(2) 26 lines to 100 lines FOR LINES 26 THROUGH 100, each <-</li>
 line shall be billed at 0.75 of the approved contribution
 rate÷.

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4 (3) 101 lines to 250 lines FOR LINES 101 THROUGH 250,
5 each line shall be billed at 0.50 of the approved
6 contribution rate÷.

7 (4) 251 lines to 500 lines FOR LINES 251 THROUGH 500,
8 each line shall be billed at 0.20 of the approved
9 contribution rate; or.

10 (5) 501 lines FOR LINES 501 or more, each line shall be <--</li>
 11 billed at 0.172 of the approved contribution rate.

(c) Restricted account.--The county treasurer, OR, IN A HOME 12 <----13 RULE COUNTY, THE COUNTY OFFICIAL RESPONSIBLE FOR THE COLLECTION 14 AND DISBURSEMENT OF FUNDS shall deposit the moneys received in 15 an interest-bearing restricted account used solely for the 16 purpose of monthly recurring charges billed for the 911 system <----17 and for the purpose of making payments under subsection (c) (D). <-----18 The governing body of the county shall make an annual 19 appropriation from such account for the 911 system, subject to 20 the provisions of subsection (c) (D), and shall retain MAY <-21 RETAIN UP TO 1% of the gross receipts collected to cover 22 administrative costs.

(d) Disbursement REIMBURSEMENT to municipalities.--The
county treasurer shall, on a quarterly basis, pay from funds of
the restricted account to a municipality which operates a 911
system established prior to the effective date of this act, a
sum of money not less than that contributed by the telephone
subscribers of that municipality to the county 911 system

29 through the telephone contribution rate.

30 (e) Collection enforcement.--Nothing in this act shall 19890H0054B1083 - 13 - 1 impose any obligation upon a telephone company to take legal 2 action to enforce collection of the contribution imposed by this 3 section. Upon request by the county, the telephone company shall 4 provide the county with a list of amounts uncollected along with 5 the names and addresses of the telephone subscribers who have 6 not paid the 911 contribution RATE.

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7 Section 8. Source of funds.

8 (a) General rule. Funds for installation grants shall be
9 provided from the General Fund.

10 (b) Deficiency appropriation. If, in any fiscal year, 11 appropriations are insufficient to cover the costs of grants to those counties which make timely requests, the department shall 12 13 report the fact to the General Assembly and request a deficiency 14 appropriation of funds to provide these grants. If a deficiency 15 appropriation is not enacted, any county not receiving a grant 16 shall receive first priority for any appropriation made for the 17 next fiscal year.

18 (c) Limit on funding. No county shall, in any year, be 19 granted more than 20% of the total annual appropriation made for 20 installation grants, unless there are insufficient applicants to 21 consume the entire amount of the appropriation.

22 SECTION 8. STRUCTURE OF LOAN PROGRAM.

(A) SOURCE OF FUNDS.--FUNDS FOR INSTALLATION LOANS SHALL BE
PROVIDED FROM THE EMERGENCY COMMUNICATIONS LOAN ACCOUNT WITHIN
THE STATE PURCHASING FUND.

(B) LIMIT ON FUNDING.--NO COUNTY SHALL, IN ANY YEAR, BE
LOANED MORE THAN 20% OF THE TOTAL AMOUNT AVAILABLE FOR LOAN
UNLESS THERE ARE INSUFFICIENT APPLICANTS TO CONSUME THE ENTIRE
AVAILABLE AMOUNT.

30 (C) LOAN TERMS.--THE DEPARTMENT MAY ISSUE A LOAN TO A COUNTY 19890H0054B1083 - 14 -

TO ESTABLISH A 911 SYSTEM UPON APPROVAL OF A COUNTY PLAN AS 1 REQUIRED BY SECTION 5 AND REFERENDUM AS REQUIRED BY SECTION 6. 2 3 LOANS ISSUED BY THE DEPARTMENT MUST BE REPAID IN EQUAL ANNUAL 4 INSTALLMENTS WITHIN FOUR YEARS OF ISSUANCE. THE COUNTY RECEIVING 5 THE LOAN SHALL NOT BE CHARGED INTEREST ON THE PRINCIPAL OF THE LOAN. IF A COUNTY FAILS TO REPAY THE PRINCIPAL DUE TO THE 6 7 COMMONWEALTH IN ANY YEAR, THE COMMONWEALTH SHALL WITHHOLD AN AMOUNT EQUAL TO THE UNPAID PRINCIPAL FROM THE COUNTY'S PORTION 8 9 OF THE LIQUID FUELS TAX ALLOCATION.

10 (D) STATUS REPORTS.--THE DEPARTMENT SHALL REPORT ANNUALLY TO 11 THE MAJORITY AND MINORITY LEADERS OF EACH HOUSE, THE STATUS OF 12 THE EMERGENCY COMMUNICATION LOAN ACCOUNT WITHIN THE STATE 13 PURCHASING FUND. THE REPORT SHALL BE SUBMITTED WITHIN A 14 REASONABLE PERIOD FOLLOWING THE END OF EACH FISCAL YEAR AND 15 SHALL SHOW LOAN DISBURSEMENTS, LOAN RECEIPTS, TRANSFERS AND THE 16 CASH BALANCE.

17 Section 9. Expenditures for maintenance and operation of 91118 systems.

19 (a) Expenditures authorized.--During each county's fiscal 20 year, the county may expend the amounts distributed to it from 21 the <del>911 telephone</del> contribution rate for the maintenance and 22 operation of a county 911 system.

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23 (b) Items included in maintenance and operation costs.--24 Maintenance and operation costs may include telephone company 25 charges, equipment costs or equipment lease charges, repairs, 26 utilities, data base maintenance costs, personnel costs, AUDIT 27 COSTS, REPAYMENT OF INSTALLATION LOANS PROVIDED BY THE 28 DEPARTMENT and appropriate carryover costs from previous years. 29 MAINTENANCE AND OPERATION COSTS SHALL NOT INCLUDE ANY COST 30 NECESSARY TO HOUSE THE 911 SYSTEM. 19890H0054B1083 - 15 -

(c) Limitations on expenditures.--The unit DEPARTMENT shall <--</li>
 adopt procedures to assure that the total amount collected from
 the 911 contribution RATE shall be expended only for the <--</li>
 maintenance and operation of a county 911 system.

5 (d) Annual audit.--The unit DEPARTMENT shall provide for an <--6 REQUIRE AN ANNUAL audit of each county's expenditures for the <---7 maintenance and operation of 911 systems. THE ANNUAL AUDIT COST <---8 SHALL BE PAID BY THE RESPECTIVE COUNTY FROM CONTRIBUTION RATE 9 REVENUES.

10 Section 10. Pay telephone access.

11 The commission shall promulgate regulations requiring free 12 access to 911 service from pay telephones.

13 Section 11. Telephone records.

14 (a) Access.--Each telephone service supplier shall provide 15 customer telephone numbers, names and service addresses to 911 16 systems when required. Although customer numbers, names and 17 service addresses shall be available to 911 systems, such 18 information shall remain the property of the disclosing service 19 supplier. The total cost of the system shall include expenses to 20 provide and maintain REIMBURSE TELEPHONE SERVICE SUPPLIERS FOR PROVIDING AND MAINTAINING 911 information. This information 21 22 shall be used only in providing emergency response services to a 23 911 call. A person who uses or discloses data base information for purposes other than handling a 911 call commits a 24 25 misdemeanor of the third degree.

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(b) Privacy waived.--Private listing service customers in a 911 service district shall waive the privacy afforded by nonlisted and nonpublished numbers when using the 911 emergency service.

30 (c) Immunity.--No telephone company, or agents, or employees 19890H0054B1083 - 16 - of a telephone company shall be liable to any person who uses
 the 911 emergency service established under this act, for
 release to a public safety answering point of information
 specified in this section that is not already part of the public
 record, including nonpublished telephone numbers.

6 Section 12. Penalty.

7 Any person who intentionally calls the 911 emergency number 8 for other than emergency purposes commits a misdemeanor of the 9 third degree.

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10 Section 13. Appropriations.

11 (a) Installation grants. The sum of \$5,000,000, or as much thereof as may be necessary, is hereby appropriated to the 12 Department of General Services for the fiscal year July 1, 1989, 13 14 to June 30, 1990, for installation grants, including grants for 15 installations made or installation costs incurred subsequent to 16 January 1, 1985, provided that the installation involved is pursuant to a plan ultimately approved by the telecommunications 17 18 unit created under this act. (b) Administration. The sum of \$250,000, or as much thereof 19 20 as may be necessary, is hereby appropriated to the Department of 21 General Services for the fiscal year July 1, 1989, to June 30, 22 1990, for operation of the telecommunications unit. 23 (c) Distribution of grants. Grants under this section shall be distributed as follows: 24 25 (1) For systems or improvements costing \$500,000 or 26 less, an installation grant shall be provided in the amount 27 of \$250,000 or the full cost of the system or improvements, 28 whichever is less.

29 (2) For systems or improvements costing more than
30 \$500,000, an installation grant in the amount of one half of
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1 the cost of the system or improvements shall be provided.

2 SECTION 13. RULES AND REGULATIONS.

3 THE DEPARTMENT, IN COOPERATION WITH THE COUNCIL AND THE 4 COMMISSION, MAY PRESCRIBE SUCH APPLICATION FORMS AND PROMULGATE 5 SUCH GUIDELINES, RULES AND REGULATIONS AS MAY BE NECESSARY TO 6 CARRY OUT THE PROVISIONS OF THIS ACT. <-----

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7 Section 14. Repeals.

8 The act of April 28, 1978 (P.L.90, No.42), known as the

9 Emergency Telephone Act, is repealed.

10 Section 15. Effective date.

12 whichever is later. IN 60 DAYS.