THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 308 Session of 1983

INTRODUCED BY WACHOB, MARCH 14, 1983

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, MARCH 14, 1983

AN ACT

| 1 2 3 | Amending Title 66 (Public Utilities) of the Pennsylvania Consolidated Statutes, further providing for customer notifications and estimates of service charges. |
|-------------|--|
| 4 | The General Assembly of the Commonwealth of Pennsylvania |
| 5 | hereby enacts as follows: |
| б | Section 1. Title 66 of the Pennsylvania Consolidated |
| 7 | Statutes is amended by adding a section to read: |
| 8 | <u>§ 1510. Service information.</u> |
| 9 | Any public utility as defined in paragraph (1)(i), (ii), (vi) |
| 10 | or (vii) of the definition of "public utility" in section 102 |
| 11 | (relating to definitions) shall be required to orally notify |
| 12 | their customers of the total estimated cost of performing any |
| 13 | requested service when the cost of the service is over \$25 and, |
| 14 | if requested prior to the furnishing of the service, present to |
| 15 | the customer in writing, cost free if no detailed breakdown of |
| 16 | the service cost is furnished in the public utility bill, a |
| 17 | detailed breakdown of the total service costs to be paid by the |
| 18 | customer. |

1 Section 2. This act shall take effect in 60 days.