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AMENDMENTS TO SENATE BILL NO. 115

Sponsor: SENATOR COLLETT

Printer's No. 473

- Amend Bill, page 30, by inserting between lines 4 and 5 1 Section 5. Nursing staff report.
 - (a) General rule. -- A hospital shall compile a daily report on each patient care unit and shift containing the following information:
 - (1) The number of each of the following types of staff per four-hour time period providing direct patient care:
 - (i) Registered nurses.
 - (ii) Licensed practical nurses.
 - (iii) Certified nursing assistants.
 - (iv) Unlicensed personnel.
 - (2) The relative number of patients to each of the following types of staff:
 - (i) Registered nurses.
 - (ii) Licensed practical nurses.
 - (iii) Certified nursing assistants.
 - (iv) Unlicensed personnel.
 - (3) The current direct care nurse staffing schedule and assignment roster.
 - The availability, by number of hours on the shift, that a unit clerk or unit secretary is available exclusively for the specified patient care unit.
 - (5) Whether patients requiring scheduled or emergency respiratory treatments have had treatments that were administered by a respiratory therapist or the direct care nursing staff of the unit.
 - Percentage of temporary or agency nurses who are employed by an outside entity included in the shift staff.
 - (7) The methods used by the hospital for determining and adjusting staffing levels.
 - (8) The registered nurse, licensed practical nurse and certified nursing assistant turnover rate for the previous month.
 - The number and types of complaints under the act of June 10, 2009 (P.L.1, No.1), known as the Preventable Serious Adverse Events Act, filed with the hospital concerning patient care for the previous month.
 - (b) Reporting method. -- The reports required under subsection

(a) shall be compiled as follows:

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- (1) For each patient care unit, a hospital shall count the number of patients and direct care nursing staff based on hours worked for each category of direct care nursing staff, excluding other licensed health care professionals, one hour before the end of each shift.
- (2) For each emergency department, a hospital shall count the number of patients registered during the four-hour shift and the number of direct care nursing staff based on hours worked for each category of direct care nursing staff, excluding other licensed health care professionals, one hour before the end of each shift.
- (3) For each postanesthesia care unit, a hospital shall count the number of patients that were in the postanesthesia care unit during the shift and the number of direct care nursing staff, based on hours worked for each category of direct care nursing staff, excluding other licensed health care professionals, one hour before the end of each shift.
- (4) For each mother and baby unit, a hospital shall report direct care nursing staff hours under the obstetrics unit, not the newborn nursery. A mother and baby should each be reported as a separate patient.
- (5) For each psychiatric and behavioral unit, licensed mental health counselors, activity therapists and recreational therapists providing direct patient care shall be considered as licensed practical nurses. Staffing hours for unlicensed mental health technicians or other unlicensed personnel will be included as unlicensed personnel hours.
- (6) Graduate nurses who participate in an internship program shall not be included in determining the relative number of patients to direct care nursing staff, except orientee or graduate nurse hours shall be included when the graduate nurse has completed the designated time-defined orientation and reaches the point where the graduate nurse is considered part of the staff matrix, the graduate nurse's work hours are charged to the unit and the graduate nurse is replaced if the nurse calls in sick.
- (7) When a direct care nurse works beyond the nurse's shift into the next shift, the actual hours should be included in the daily posting forms for all shifts that the nurse worked.
- (8) Hospital management and support staff who do not provide direct patient care may not be included in the daily reporting forms.
- (9) Sitters, including registered nurses acting as sitters, will be considered unlicensed assistant personnel only if they provide other direct patient care in addition to observation. Sitters providing only companion service may not be included in the actual hours worked for unlicensed assistant personnel.
 - (10) When overflow beds are used for patients, the

patients shall be included in the daily report of the patient care unit where the patient is receiving care.

- (11) The staff relative number reporting shall be to one decimal point. If a hospital patient care unit does not have a direct care nursing staff for a particular category, a zero should be entered on the report for that staff category. Section 6. Report posting.
- (a) General rule.—A hospital shall post the report required under section 5 as follows:
 - (1) The report, with respect to each shift, shall be posted no later than one hour after the beginning of the next shift.
 - (2) The report shall be prominently displayed in a location visible to the public on the patient unit.
 - (3) The report shall be easily readable in its posted form.
- (b) Submission to department.—A hospital shall submit the reports required under section 5 for the previous month to the Department of Health of the Commonwealth no later than the 15th day of each month.
- (c) Retention of records.—Reports and records required to be compiled under section 5(a) shall be retained by the hospital for a period of five years and be posted on the hospital's publicly accessible Internet website.
- (d) Divisions and subsidiaries.—If a hospital is a division or subsidiary of another entity that owns or operates another hospital or related organizations, the reports under section 5 shall be for the specific division or subsidiary and not for another entity.
- Section 7. Whistleblower protection.
- (a) General rule. -- A hospital shall not discriminate, retaliate, intimidate, threaten or punish an employee with respect to compensation or the terms, conditions or privileges of employment when the employee in good faith, individually or in conjunction with another person, does any of the following:
 - (1) Discloses to a nursing staff supervisor or manager, private accreditation organization, nurse's collective bargaining agent or regulatory agency, an activity, policy or practice of a hospital that violates this act or other law or rule or that the employee believes poses a risk to the health, safety or welfare of a patient or the public.
 - (2) Initiates, cooperates or otherwise participates in an investigation or proceeding brought by a regulatory agency or private accreditation body concerning matters covered by this act or a law or rule that the employee reasonably believes poses a risk to the health, safety or welfare of a patient or the public.
 - (3) Objects or refuses to participate in an activity, policy or practice of a hospital that violates this act or a law or rule the department or a reasonable person would believe poses a risk to the health, safety and welfare of a

patient or the public.

- (4) Participates in a committee or peer review process or files a report of complaint that discusses allegations of unsafe, dangerous or potentially dangerous care within a hospital.
- (b) Employee good faith. -- An employee is presumed to act in good faith if the employee reasonably believes the following:
 - (1) The information reported or disclosed is true.
 - (2) A staffing violation has occurred or may occur.
 - (c) Notice to hospital. --
 - (1) The protection under subsection (a) shall not apply to an employee unless the employee gives written notice to a direct nursing supervisor or direct nursing manager of the activity, policy, practice or violation that the employee believes poses a risk to the health of a patient or the public and provides the manager a reasonable opportunity to correct the problem.
 - (2) The direct nursing supervisor or direct nursing manager shall respond in writing to the employee within seven days to acknowledge that the notice was received. The direct nursing supervisor or direct nursing manager shall provide written notice of an action taken within a reasonable time of receiving the employee's notice.
- (d) Forms.—The Department of Health of the Commonwealth shall develop standardized reporting forms to be used in all hospitals for reporting under this section.

 Section 8. Quarterly reports.
- (a) General rule. -- The Department of Health of the Commonwealth shall produce a quarterly report for each hospital that shows the average direct care nurse staffing levels for each unit for a three-month period as follows:
 - (1) Relative number of patients to staff for each type of patient care unit.
 - (2) Turnover rate for direct care nursing staff.
 - (3) Percentage of contractual direct care nursing staff utilized.
 - (4) Daily numbers of direct care nursing staff and patients in the emergency department.
 - (5) Daily number of nonregistered nurse health care practitioners.
- (b) Posting.—The quarterly reports produced under subsection (a) shall be made available to the public on the same publicly accessible Internet website as the quality control measures reporting for health care facilities. The Department of Health of the Commonwealth shall post quarterly reports January 31, April 30, July 31 and October 31 of each year. The data in the quarterly reports must cover a period ending not earlier than one month prior to submission of the report. Section 9. Monitoring.
- The Department of Health of the Commonwealth shall be responsible for monitoring the reports from all hospitals in

- this Commonwealth for variances between periods and to compare the reports to the reported quality control measures to determine if there are correlations or deficiencies in the quality control measures.
- 5 Section 10. Compliance by hospitals.
- The Department of Health of the Commonwealth shall be responsible for ensuring compliance with this act as a condition of licensure under the act of July 19, 1979 (P.L.130, No.48),
- 9 known as the Health Care Facilities Act, and shall enforce
- 10 compliance in accordance with the provisions of the Health Care
- 11 Facilities Act.
- 12 Amend Bill, page 30, line 5, by striking out "5" and
- 13 inserting
- 14 11