AMENDMENTS TO HOUSE BILL NO. 574

Sponsor: REPRESENTATIVE BROWNLEE

Printer's No. 1521

- Amend Bill, page 1, lines 1 through 11, by striking out all 1
- 2 of said lines and inserting
- 3 Imposing duties upon the Department of Health; and imposing
- 4 penalties.

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- 5 Amend Bill, page 1, lines 14 through 17; pages 2 through 4,
- lines 1 through 30; page 5, lines 1 through 16, by striking out 6
- all of said lines on said pages and inserting
- 8 Section 1. Short title.
- 9 This act shall be known and may be cited as the Patient 10 Protection and Abortion Care Act.
- 11 Section 2. Definitions.
- 12 The following words and phrases when used in this act shall have the meanings given to them in this section unless the 13 context clearly indicates otherwise: 14
 - "Abortion." A medical procedure as defined in 18 Pa.C.S. § 3203 (relating to definitions), except the term does not include nonsurgical abortions.
 - "Department." The Department of Health of the Commonwealth. Section 3. Complaints.
 - (a) Department duties. -- The department shall establish a system for accepting, investigating and responding to complaints about facilities where abortions are provided. The department shall:
 - (1) Accept complaints from individuals and medical providers regarding conditions or practices that threaten patient safety.
 - Provide an easily accessible complaint form on its Internet website in English and Spanish.
 - (3) Provide assistance upon request to any person wishing to submit a complaint.
 - (4) Not refuse to accept or investigate a complaint solely because it is made anonymously or pseudoanonymously, or solely because the complainant refuses to assist the department with the investigation.
 - (b) Notice. -- Facilities where abortions are provided shall

prominently post a toll-free telephone number maintained by the department for the purpose of accepting complaints about any facility in this Commonwealth where abortions are provided. This complaint line shall be answered by department staff with recent training in abortion care.

- (c) Confidentiality.—All information contained in complaints shall be confidential and shall not be subject to disclosure under the act of February 14, 2008 (P.L.6, No.3), known as the Right-to-Know Law.
- (d) Immunity.--Any person who in good faith makes a complaint under this section is immune from civil and criminal liability for making such good faith complaint.

 Section 4. Investigation of complaints.
- (a) General rule. -- The department shall promptly assess all complaints it receives pursuant to section 3.
- (b) Investigation.—If there is reason to suspect that the facility identified in the complaint has committed a violation of duly enacted health or safety laws or regulations which places patients at risk, and if the violation falls within the regulatory authority of the department, the department shall promptly investigate the complaint. This investigation may include interviews of the complainant, scheduled or unannounced inspections of the facility, inspection of facility records and interviews of facility personnel, which shall be performed consistent with section 5.
- (c) Transfer to Department of State.—If there is reason to suspect that a violation of duly enacted health or safety laws or regulations has occurred at the facility which places patients at risk and which is outside the regulatory authority of the department but within the regulatory authority of the Department of State, the department shall forward the complaint to the Department of State.
- (d) Transfer to law enforcement.—If, at any point in the department's assessment or investigation of a complaint, there is reason to suspect that a violation of the criminal laws of this Commonwealth has occurred at the facility which places patients or others at risk of bodily harm, the department shall refer the complaint to a law enforcement agency with requisite jurisdiction.
- Section 5. Inspections of facilities and records.
- (a) Inspections.--Inspections of facilities undertaken by the department pursuant to this act may be scheduled or unannounced.
- (b) Identification.—The department shall provide each of its inspectors with official photo identification which the inspectors shall present to the individual on the premises who is in charge of the facility prior to the inspectors' request for entry.
- 49 (c) Method.--The department shall conduct its inspection in 50 such a way so as not to delay, disrupt or interfere with patient 51 care or jeopardize patient safety and privacy.

- (d) Patient privacy.—The department shall at all times respect the privacy of patients and others at the facility. The department shall obtain consent from any patient or person accompanying the patient prior to interviewing such person. The department shall not conduct interviews with patients or persons accompanying a patient while patients are preparing for, undergoing or recovering from surgery.
- (e) Nonprivate records.—In investigating a complaint under this act, the department shall have full and free access to any relevant documents maintained by the facility that pertain to the complaint and that do not identify individual patients, including medication logs, vendor and maintenance contracts, personnel records, professional licensure files, patient safety plans and patient safety committee records and facility policies and procedures.
 - (f) Private records. --

- (1) The department shall have full and free access to the medical records of patients who have consented in writing to the release of their records.
- (2) When necessary to investigate a complaint described in section 4(b), the department shall have access to the medical records of patients who have not consented to the release of their records, provided that one of the following is done:
 - (i) The patient records are first redacted to eliminate all patient-identifying information and matter extraneous to the subject under investigation. The department shall reasonably limit its demands for redacted records so as not to unduly burden the facility and so as not to interfere with patient care.
 - (ii) The patient records are obtained pursuant to a duly executed warrant supported by probable cause and describing particularly the items to be searched.
- (g) Removal of records.—No documents or copies of documents containing patient names, photographs or other information identifying patients shall be removed from the facility without the express written consent of the patient unless obtained pursuant to a duly executed warrant supported by probable cause.
- (h) Public disclosure.—The department shall not publicly disclose names, photographs or other identifiers of the facility's medical personnel, staff, agents, volunteers or other persons affiliated with the facility.
- Section 6. Disposition of complaints.
- (a) Complainant.--At the close of the investigation, upon the request of a complainant who has provided the department with contact information, the department shall inform the complainant of the outcome of its investigation. This information shall be limited to any enforcement actions the department has taken in response to the complaint and any corrective measures the facility has taken. The department shall not disclose confidential information, patient identities or the

identities of persons affiliated with the facility.

(b) Facility.--

- (1) If the department's investigation of a complaint reveals that the complaint has no merit, does not implicate patient safety or requires no further action, the department shall so notify the facility identified in the complaint and, if the complainant has so requested, shall also notify the complainant.
- (2) If the department's investigation of a complaint reveals that the facility has violated duly enacted health and safety laws or regulations, the department shall notify the facility of its deficiencies and require the facility to submit a corrective plan in accordance with applicable administrative procedures.
- (c) Actions.--If the department's investigation of a complaint reveals conditions or practices posing a substantial threat to patient safety at the facility, the department may take any and all action within its scope of authority necessary to protect the public health, including temporarily or permanently suspending operation of the facility, subject to 2 Pa.C.S. Chs. 5 Subch. A (relating to practice and procedure of Commonwealth agencies) and 7 Subch. A (relating to judicial review of Commonwealth agency action). Section 7. Penalties.
- (a) Unfounded and false complaint.—Any person who willfully, intentionally or knowingly makes an unfounded or false complaint under section 3 or who makes a complaint for any malicious or improper purpose commits a misdemeanor of the third degree.
- (b) Confidentiality.—Any person who willfully, intentionally, knowingly or recklessly discloses any confidential information in violation of section 5, 6, 7 or 8 commits a misdemeanor of the second degree.
- (c) Impersonation.—Any person who fraudulently impersonates an inspector of the department for purposes of entering a facility or obtaining documents or other information relating to a facility or its personnel or patients commits a misdemeanor of the second degree.

Section 8. Private right of action.

Any person or facility where abortion care is provided that is harmed by actions of the department or its agents in violation of any provision of this act may bring a civil action in the court of common pleas for the judicial district in which the violation occurred or in which the provider is located for declaratory and injunctive relief. This right of action is in addition to and does not preclude pursuit of other remedies.

47 Section 9. Effective date.

This act shall take effect in 60 days.