
THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE BILL

No. 414 Session of
2013

INTRODUCED BY FERLO, BREWSTER, FONTANA, KASUNIC, WASHINGTON,
FARNESE, LEACH AND HUGHES, FEBRUARY 5, 2013

REFERRED TO CONSUMER PROTECTION AND PROFESSIONAL LICENSURE,
FEBRUARY 5, 2013

AN ACT

1 Amending Title 66 (Public Utilities) of the Pennsylvania
2 Consolidated Statutes, further providing for termination of
3 utility service.

4 The General Assembly of the Commonwealth of Pennsylvania
5 hereby enacts as follows:

6 Section 1. Section 1406(b) of Title 66 of the Pennsylvania
7 Consolidated Statutes is amended to read:

8 § 1406. Termination of utility service.

9 * * *

10 (b) Notice of termination of service.--

11 (1) Prior to terminating service under subsection (a), a
12 public utility:

13 (i) Shall provide written notice of the termination
14 to the customer at least ten days prior to the date of
15 the proposed termination. The termination notice shall
16 remain effective for 60 days.

17 (ii) Shall [attempt to] contact the customer or
18 occupant[, either in person or] by telephone, to provide

1 notice of the proposed termination at least three days
2 prior to the scheduled termination. [Phone contact shall
3 be deemed complete upon attempted calls on two separate
4 days to the residence between the hours of 7 a.m. and 9
5 p.m. if the calls were made at various times each day.]

6 (iii) [During the months of December through March,
7 unless] In addition to the contact made under
8 subparagraph (ii), the utility shall attempt personal
9 contact [has been made] with the customer or responsible
10 adult by personally visiting the customer's residence[,
11 the public utility shall,] within 48 hours of the
12 scheduled date of termination[,] and if contact cannot be
13 made shall post a notice of the proposed termination at
14 the service location. This subparagraph shall apply to a
15 city natural gas distribution operation only during the
16 months of December through March.

17 (iv) After complying with paragraphs (ii) and (iii),
18 the public utility shall attempt to make personal contact
19 with the customer or responsible adult at the time
20 service is terminated. Termination of service shall not
21 be delayed for failure to make personal contact.

22 (2) The public utility shall not be required by the
23 commission to take any additional actions prior to
24 termination.

25 * * *

26 Section 2. This act shall take effect in 60 days.