

THE GENERAL ASSEMBLY OF PENNSYLVANIA

# HOUSE RESOLUTION

No. 75 Session of 2011

INTRODUCED BY BARRAR, CALTAGIRONE, D. COSTA, GEIST, HORNAMAN, JOSEPHS, METZGAR, MILNE, MURT, RAPP, READSHAW, ROCK AND SCHRODER, FEBRUARY 14, 2011

REFERRED TO COMMITTEE ON INSURANCE, FEBRUARY 14, 2011

## A RESOLUTION

1 Urging the Insurance Commissioner to investigate the prevalence  
2 of the practice by which motor vehicle insurers coerce or  
3 otherwise attempt to aggressively direct their insureds who  
4 have filed claims for damaged motor vehicles to use motor  
5 vehicle repair shops that have been preapproved by the  
6 insurer or that are affiliated with the insurer, thereby  
7 restricting or adversely affecting the choice of the insureds  
8 to select repair shops of their own choice.

9 WHEREAS, It appears that motor vehicle insurers coerce or  
10 otherwise attempt to aggressively direct their insureds who have  
11 filed claims for damaged motor vehicles to use motor vehicle  
12 repair shops that have been preapproved by the insurer or that  
13 are affiliated with the insurer; and

14 WHEREAS, Such activity by an insured restricts or adversely  
15 affects the choice of its insureds to select repair shops of  
16 their own choice; and

17 WHEREAS, There is concern that this activity may be a  
18 widespread insurance practice in this Commonwealth; and

19 WHEREAS, The Insurance Commissioner is the State official  
20 best suited to investigate the prevalence of this activity

1 throughout this Commonwealth; therefore be it

2       RESOLVED, That the House of Representatives urge the  
3 Insurance Commissioner to investigate the prevalence of the  
4 practice by which motor vehicle insurers coerce or otherwise  
5 attempt to aggressively direct their insureds who have filed  
6 claims for damaged motor vehicles to use motor vehicle repair  
7 shops that have been preapproved by the insurer or that are  
8 affiliated with the insurer, thereby restricting or adversely  
9 affecting the choice of the insureds to select repair shops of  
10 their own choice; and be it further

11       RESOLVED, That the House of Representatives urge the  
12 Insurance Commissioner to report the findings of its  
13 investigation to the General Assembly within six months of the  
14 adoption of this resolution.