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THE GENERAL ASSEMBLY OF PENNSYLVANIA

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# HOUSE RESOLUTION

No. 724 Session of  
2004

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INTRODUCED BY WASHINGTON, JOSEPHS, ROONEY, BEBKO-JONES, BOYD, YOUNGBLOOD, WOJNAROSKI, WHEATLEY, WEBER, WATSON, WALKO, TURZAI, TIGUE, E. Z. TAYLOR, SURRA, SOLOBAY, B. SMITH, SCAVELLO, SATHER, SANTONI, REICHLEY, REED, READSHAW, PISTELLA, PICKETT, PAYNE, PALLONE, O'NEILL, MYERS, MUSTIO, MUNDY, S. MILLER, McILHATTAN, MARKOSEK, MANN, MANDERINO, MAJOR, LEWIS, LEVDANSKY, LESCOVITZ, LEDERER, LAUGHLIN, KOTIK, KELLER, JAMES, HUTCHINSON, HORSEY, HESS, HERSHEY, HERMAN, HARPER, HARHAI, GRUCELA, GOODMAN, GOOD, GINGRICH, GEORGE, GEIST, GABIG, FREEMAN, FRANKEL, FLEAGLE, FABRIZIO, DONATUCCI, DiGIROLAMO, DeWEESE, DENLINGER, DALEY, CRUZ, CRAHALLA, COY, CORRIGAN, COLEMAN, CAUSER, CAPPELLI, BUXTON, BROWNE, BISHOP, BENNINGHOFF, BELFANTI, BELARDI, BALDWIN, BAKER, SAINATO, RUBLEY, ROSS, ROHRER AND ROBERTS, MAY 11, 2004

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INTRODUCED AS NONCONTROVERSIAL RESOLUTION UNDER RULE 35,  
MAY 11, 2004

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## A RESOLUTION

1 Recognizing the contributions of Pennsylvania's human service  
2 workers and designating the month of May 2004 as "Human  
3 Service Worker Month" in Pennsylvania.

4 WHEREAS, Pennsylvania's human service workers, including case  
5 management aides, social work assistants, community support  
6 workers, mental health aides, community outreach workers, life  
7 skill counselors and gerontology aides, provide essential  
8 services in a variety of fields such as nursing, psychiatry,  
9 psychology, rehabilitative and physical therapy and social work;  
10 and

11 WHEREAS, Human service workers provide direct and indirect  
12 client services by assessing clients' needs, establishing

1 eligibility for benefits and services and helping clients to  
2 obtain them; and

3 WHEREAS, Human service workers may perform other functions  
4 such as arranging transportation and escorts for clients;  
5 providing emotional support; monitoring and keeping case  
6 records; reporting progress to supervisors and case managers;  
7 transporting or accompanying clients to adult day-care centers,  
8 group meal sites or doctors' offices; telephoning or visiting  
9 clients' homes to verify that essential services are being  
10 received; helping to resolve disagreements, problems or  
11 disputes; assisting with the completion of applications and  
12 insurance or medical forms; or otherwise providing aid to  
13 clients with daily living needs; and

14 WHEREAS, Human service workers play a variety of roles in  
15 communities, which may include organizing or leading group  
16 activities; assisting clients who are in need of counseling or  
17 crisis intervention; administering food banks or emergency fuel  
18 programs; reviewing clients' records to ascertain that they have  
19 been given and have taken correct medication; and talking with  
20 family members or conferring with medical personnel and other  
21 caregivers to gain insight into clients' backgrounds and needs;  
22 and

23 WHEREAS, In halfway houses, group homes, government-supported  
24 housing programs, psychiatric hospitals, rehabilitation  
25 programs, outpatient clinics and other facilities, human service  
26 workers work with professional care providers to help clients  
27 master everyday skills and to teach them how to communicate more  
28 effectively and get along better with others; therefore be it

29 RESOLVED, That the House of Representatives recognize the  
30 significant contribution made by human service workers to

1 Pennsylvania's communities and to overall improvement in the  
2 quality of life of the citizens of this Commonwealth; and be it  
3 further

4       RESOLVED, That the House of Representatives designate the  
5 month of May 2004 as "Human Service Worker Month" in  
6 Pennsylvania.