THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 819

Session of 1987

INTRODUCED BY BURNS, McHALE, KENNEY, HECKLER, J. L. WRIGHT, COWELL, WOGAN, PERZEL AND FOX, MARCH 10, 1987

AS REPORTED FROM COMMITTEE ON CONSUMER AFFAIRS, HOUSE OF REPRESENTATIVES, AS AMENDED, FEBRUARY 3, 1988

AN ACT

- 1 Providing for the regulation of health club contracts; and
- 2 providing for further duties of the Bureau of Consumer
- 3 Protection, the Attorney General and district attorneys.
- 4 The purpose of this act is to safeguard the public interest
- 5 against fraud, deceit and financial hardship and to foster and
- 6 encourage competition, fair dealing and prosperity in the field
- 7 of health club services by prohibiting false and misleading
- 8 advertising and dishonest, deceptive and unscrupulous practices
- 9 by which the public has been injured in connection with
- 10 contracts for health club services.
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- 17 Section $\frac{5}{6}$ 6. Provisions of act not exclusive.

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- 3 Section 8 9. Waiver of provisions.
- 4 Section 9 10. Bond or letter of credit required.
- 5 Section 10 11. Protection afforded. <—
- 6 SECTION 12. TRAINED PERSONNEL.
- 7 Section 11 13. Offenses defined.
- 8 Section 12 14. Rules and regulations.
- 9 Section 13 15. Registration required.
- 10 Section 14 16. Effective date.
- 11 The General Assembly of the Commonwealth of Pennsylvania
- 12 hereby enacts as follows:
- 13 Section 1. Short title.
- 14 This act shall be known and may be cited as the Health Club
- 15 Act.
- 16 Section 2. Definitions.
- 17 The following words and phrases when used in this act shall
- 18 have the meanings given to them in this section unless the
- 19 context clearly indicates otherwise:
- 20 "Business day." Any day except a Sunday or a legal holiday.
- 21 "Buyer." A natural person who enters into a health club
- 22 contract.
- 23 "Director." The Director of the Bureau of Consumer
- 24 Protection.
- 25 "Health club." A person, firm, corporation, organization,
- 26 club or association engaged in the sale of memberships in a
- 27 health spa, RACQUET CLUB, figure salon, weight reduction center, <---
- 28 self-defense school or other physical culture service enterprise
- 29 offering facilities for the preservation, maintenance,
- 30 encouragement or development of physical fitness or physical

- 1 well-being. The term shall not include the following:
- 2 (1) Bona fide nonprofit religious, ethnic, community or
- 3 service organizations whose functions as health clubs are
- 4 only incidental to their overall functions and purposes AS
- 5 DETERMINED BY THE DIRECTOR.
- 6 (2) A facility owned or operated by the Federal
- 7 Government.
- 8 (3) A facility owned or operated by this Commonwealth or
- 9 any of its political subdivisions.
- 10 (4) A nonprofit public or private school, college or
- 11 university WHOSE FUNCTIONS AS HEALTH CLUBS ARE ONLY
- 12 INCIDENTAL TO THEIR OVERALL FUNCTIONS AND PURPOSES AS
- 13 DETERMINED BY THE DIRECTOR.
- 14 (5) A private club owned and operated by its members.
- 15 "Health club contract." A written AN agreement in which the <-

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- 16 buyer of health club services purchases, or becomes obligated to
- 17 purchase, health club services to be rendered over a period of
- 18 more than three months and the seller of health club services
- 19 receives payment in advance to cover a period of more than three
- 20 months., WHETHER OR NOT THE HEALTH CLUB IS COMPLETED OR
- 21 OPERATIONAL.
- 22 "Health club services." Services, privileges or rights
- 23 offered for sale or provided by a health club.
- 24 Section 3. Contents of health club contract.
- 25 (a) General rule. -- Every health club contract shall be in
- 26 writing and shall contain the following provisions:
- 27 (1) The date on which the buyer actually signed the
- 28 contract.
- 29 (2) Provisions permitting the buyer to cancel the
- 30 contract without penalty within three business days of its

signing and the buyer receiving a fully completed copy

thereof. Upon receipt of notice of cancellation under this

3 paragraph, the health club shall refund to the buyer all

4 moneys, including any initiation fee, paid under the

PERIOD DURING WHICH THE FACILITY IS CLOSED.

5 contract.

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6 (3) A PROVISION THAT, IF A HEALTH CLUB FACILITY

7 TEMPORARILY CLOSES FOR 30 DAYS OR LESS, THE BUYER SHALL

8 RECEIVE AN EXTENSION OF THE MEMBERSHIP TERM EQUAL TO THE

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- (3) (4) A provision permitting the buyer to cancel the contract if the health club facility closes for more than 15 < 30 days and the health club fails to provide a comparable facility within five miles of the location designated in the health club contract. Upon receipt of notice of cancellation under this paragraph, the health club shall refund to the buyer an amount computed by dividing the full contract price, including any initiation fee, by the number of weeks in the contract term and multiplying the result by the number of weeks remaining in the contract term.
- 20 (4) (5) A provision permitting the buyer or his legal representative to cancel the contract if the buyer dies or 21 22 suffers a physical disability AS ATTESTED TO BY THE BUYER'S 23 PHYSICIAN whereby the buyer becomes physically unable to use 24 a substantial portion of the facilities for 60 or more 25 consecutive days. Upon receipt of notice of cancellation 26 under this paragraph, the health club shall refund to the 27 buyer an amount computed by dividing the full contract price, including any initiation fee, by the number of weeks in the 28 29 contract term and multiplying the result by the number of weeks remaining in the contract term, less a predetermined 30

1 fee not exceeding \$100, or, if more than half the life of the

2 contract has expired, a predetermined fee not exceeding \$50.

3 In the case of disability, the health club may require the

4 buyer to submit to $\frac{1}{4}$ AN ADDITIONAL physical examination by a <---

5 doctor PHYSICIAN agreeable to the buyer and the health club.

6 The ADDITIONAL cost of the examination shall be borne by the <--

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health club.

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(5) (6) A provision permitting the buyer to cancel the contract if the buyer moves more than 25 miles from the health club and is unable to transfer the contract to a comparable facility located within five miles of his new residence. Upon receipt of notice of cancellation under this paragraph, the health club shall refund to the buyer an amount computed AS OF THE DATE OF RELOCATION by dividing the

result by the number of weeks remaining in the contract term, less a predetermined fee not exceeding \$100, or, if more than

half the life of the contract has expired, a predetermined

full contract price, including any initiation fee, by the

number of weeks in the contract term and multiplying the

fee not exceeding \$50.

(6) (7) Provisions that, to cancel a contract PURSUANT TO PARAGRAPH (2), (4), (5) OR (6), the buyer shall notify the health club of cancellation in writing, by certified mail, return receipt requested, or by personal delivery to the address specified in the health club contract; that all money to be refunded upon cancellation of the health club contract shall be paid within 30 40 days of receipt of the notice of cancellation; and that, if the buyer has executed a credit or

lien, LIEN OR AUTOMATIC FUNDS TRANSFER agreement with the health club to pay for health club services, any negotiable

1 instrument OR CREDIT OR LIEN AGREEMENT executed by the buyer shall also be returned AND ANY AUTOMATIC TRANSFER SHALL BE 2 3 CANCELED within 30 40 days after the cancellation. <----4 (7) (8) If the health club facility is not completed and <---operational on the date the health club contract is executed: 5 A provision stating the date the facilities will 6 7 be open and available for use. (ii) A provision permitting the buyer to cancel the 8 contract without penalty and receive a full refund, 9 including any initiation fee, if the facility is not 10 11 completed and operational by the date specified in the contract. 12 13 (iii) A provision permitting the buyer to cancel the 14 contract without penalty and receive a full refund, 15 including any initiation fee, within three business days 16 after the facility opens or the buyer receives notice of 17 its opening, whichever occurs later. 18 (8) (9) A provision setting forth the name and address <----19 of the surety or bank from which the health club has obtained 20 a bond or letter of credit and describing the procedure to obtain a refund under such bond or letter of credit. 21 22 (9) (10) A provision that, until the health club has 23 provided the buyer with a signed copy of a contract written in full compliance with this section, the buyer may cancel 24 25 the contract at any time. 26 (b) Notice provisions required. -- A health club contract and 27 any promissory notes executed by the buyer in connection with 28 the health club contract shall contain the following provisions on their faces in boldface type of a minimum size of ten points: 29

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(1) Notice of consumer rights. --

NOTICE OF CONSUMER RIGHTS

If you wish to cancel this contract, you may do so by delivering or mailing by certified mail, return receipt requested, written notice to this health club before 12 midnight of the third business day after you sign and receive a copy of this contract. In some cases you may also cancel this contract if you signed it before the health club facility was completed, if the club closes or moves, if you become disabled or if you move from the area. If you cancel, the health club may be entitled to a certain portion of the contract price. If the health club goes out of business or refuses to give you a refund, you may be entitled to collect from the club's bond or letter of credit. For details, read your contract carefully. Enforcement of the Health Club Act is by the Attorney General of the Commonwealth of Pennsylvania or the district attorney of the county in which the health club is located. You may also bring a private cause of action. If your rights are violated, you may contact the State Bureau of Consumer Protection or your local district attorney.

(2) Notice of claims and defenses.--

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Any holder of this contract or note is subject to all claims and defenses which the debtor could assert against the seller of goods or services obtained pursuant hereto or with the proceeds hereof. Recovery hereunder by the debtor shall not exceed amounts paid by the debtor hereunder.

30 (c) Assignment of right of action.--Whether or not the 19870H0819B2804 - 7 -

- 1 health club has complied with the notice requirements of this
- 2 section, any right of action or defense arising out of a health
- 3 club contract which the buyer has against the health club, and
- 4 which would be cut off by assignment, shall not be cut off by
- 5 assignment of the contract to a third-party holder, whether or
- 6 not the holder acquires the contract in good faith and for
- 7 value.
- 8 (d) Execution and delivery.--Every health club contract
- 9 shall be signed by the buyer, and a copy shall be delivered to
- 10 the buyer at the time the contract is executed.
- 11 Section 4. Duration of contract.
- 12 (a) Term.--The maximum term of a health club contract shall
- 13 be 36 months.
- 14 (b) Renewal.--No health club contract may contain an
- 15 automatic renewal clause, unless the contract provides for a
- 16 renewal option for continued membership which must be
- 17 affirmatively accepted by the buyer at the expiration of each
- 18 contract term.
- 19 SECTION 5. INITIATION FEES.
- 20 UNLESS A HEALTH CLUB HAS SECURED A BOND OR LETTER OF CREDIT

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- 21 PURSUANT TO SECTION 10, THE AMOUNT OF ANY INITIATION FEES
- 22 IMPOSED BY A HEALTH CLUB SHALL BE REASONABLY RELATED TO THE
- 23 CLUB'S COSTS FOR ESTABLISHING THE INITIAL HEALTH CLUB
- 24 MEMBERSHIP. AN INITIATION FEE SHALL NOT BE IMPOSED FOR THE
- 25 PURPOSE OF CIRCUMVENTING THE REQUIREMENTS OF THIS ACT.
- 26 Section 5 6. Provisions of act not exclusive.
- 27 The provisions of this act are not exclusive and do not
- 28 relieve the parties or the contracts subject to this act from
- 29 the duty to comply with all other applicable provisions of law.
- 30 Section 6 7. Noncomplying contract voidable.

- 1 A health club contract which does not comply with this act
- 2 shall be voidable at the option of the buyer.
- 3 Section 7 8. Misrepresentation rendering contract voidable.
- 4 A health club contract entered into by the buyer due to false

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- 5 or misleading information, representation or advertisement of
- 6 the health club or its agents shall be voidable at the option of
- 7 the buyer.
- 8 Section 8 9. Waiver of provisions.
- 9 An attempted waiver by the buyer of the provisions of this
- 10 act shall be deemed contrary to public policy and shall be void
- 11 and unenforceable.
- 12 Section 9 10. Bond or letter of credit required.
- 13 (a) Filing of bond.--Before entering into a health club
- 14 contract for health club services, a health club shall file and
- 15 maintain with the director, in form and substance satisfactory
- 16 to him, a bond in the amount of \$100,000 with corporate surety <--
- 17 from a company authorized to transact business in this
- 18 Commonwealth, or an irrevocable letter of credit from a bank
- 19 insured by the Federal Deposit Insurance Corporation (FDIC), in
- 20 the amount of \$100,000. AMOUNTS INDICATED BELOW:
- 21 HEALTH CLUB CONTRACT FOR NO MORE THAN 24 MONTHS -
- 22 \$100,000 BOND OR LETTER OF CREDIT
- 23 HEALTH CLUB CONTRACT FOR MORE THAN 24 MONTHS \$200,000
- 24 BOND OR LETTER OF CREDIT
- 25 However, any health club that certifies in writing with the
- 26 director that it will sell and maintain health club contracts
- 27 with FOR no more than 24 MONTHS AND WITH NO MORE THAN the number <-
- 28 of persons indicated below shall, for so long as it abides by
- 29 this certification, be required to file with the director such a
- 30 bond or letter of credit only in the amounts indicated below:

- 1 300 persons \$50,000 bond or letter of credit
- 2 150 persons \$250,000 \$25,000 bond or letter of credit

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- 3 (b) Duration.--The bond or letter of credit shall be filed
- 4 and maintained regardless of whether the health club facilities
- 5 are as yet completed and open to members and shall not be
- 6 canceled or terminated except with the consent of the director.
- 7 (c) Number.--Each separate location where health club
- 8 services are offered shall be considered a separate health club
- 9 and shall file a separate bond or letter of credit with respect
- 10 thereto, even though the separate locations are owned by the
- 11 same person.
- 12 (d) Purpose.--The bond or letter of credit shall be for the
- 13 exclusive purpose of providing buyer refunds and shall not be
- 14 deemed an asset of the health club for bankruptcy or any other
- 15 purpose.
- 16 (e) Certification of compliance. -- All health clubs shall
- 17 certify to the director on or before June 1 of each year that
- 18 the appropriate bond or letter of credit remains in effect.
- 19 Section 10 11. Protection afforded.
- 20 (a) Refund to buyer. -- The bond or letter of credit required
- 21 by section 9 10 shall be for the benefit of a buyer who sustains
- 22 any loss or damage as a result of the breach of contract or
- 23 bankruptcy by a health club.
- 24 (b) Recovery.--If an injured buyer does not receive a refund
- 25 from the health club, he may file a claim with the surety, and,
- 26 if the claim is not paid, the buyer may bring an action based on
- 27 the bond and recover against the surety. In the case of a letter
- 28 of credit that has been filed with the director, the buyer shall
- 29 bring an action against the health club and thereafter submit
- 30 the final judgment he obtains to the director requesting payment

- 1 under the terms of the letter of credit.
- 2 (c) Statute of limitations. -- Any claim under this section
- 3 shall be filed no later than six months from the date on which
- 4 the injury occurred.
- 5 (d) Limitation on liability of surety. -- The aggregate
- 6 liability of the bond or letter of credit to all persons for all
- 7 breaches of the conditions of the bond or letter of credit shall
- 8 in no event exceed the amount of bond or letter of credit. IF <-
- 9 CLAIMS FILED EXCEED THE AMOUNT OF THE BOND, THE SURETY SHALL
- 10 DISTRIBUTE THE AMOUNT OF THE BOND OR A STANDARD PERCENTAGE OF
- 11 THE AMOUNT CLAIMED BY ALL BUYERS SEEKING RELIEF UNDER THIS
- 12 SECTION.
- 13 (e) Contract records. -- Every health club shall maintain
- 14 accurate records of the name, address, contract terms and
- 15 payments of each buyer of health club services. These records
- 16 shall be open for inspection and copying by the director during
- 17 normal business hours or upon 48 hours' written notice.
- 18 SECTION 12. TRAINED PERSONNEL.
- 19 EVERY HEALTH CLUB SHALL ENSURE THAT AT LEAST ONE PERSON
- 20 TRAINED IN CARDIOPULMONARY RESUSCITATION (CPR) IS PRESENT ON THE

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- 21 PREMISES OF THE HEALTH CLUB AT ALL TIMES THAT THE HEALTH CLUB IS
- 22 OPEN FOR BUSINESS.
- 23 Section 11 13. Offenses defined.
- 24 (a) Unfair trade practices.--A violation of this act shall
- 25 constitute a violation of the act of December 17, 1968
- 26 (P.L.1224, No.387), known as the Unfair Trade Practices and
- 27 Consumer Protection Law, and shall be subject to the enforcement
- 28 provisions and private rights of action contained in that act.
- 29 (b) Failure to register.--A health club that fails to
- 30 register under section 13 15 commits a misdemeanor of the second <

- 1 degree.
- 2 (c) Failure to maintain bond.--A health club that fails to
- 3 obtain and maintain a bond or letter of credit under section
- 4 9(a) 10 commits a misdemeanor of the second degree.

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- 5 Section 12 14. Rules and regulations.
- 6 The director may adopt rules and regulations necessary to
- 7 enforce and administer this act. These rules and regulations,
- 8 when promulgated pursuant to the act of July 31, 1968 (P.L.769,
- 9 No.240), referred to as the Commonwealth Documents Law, shall
- 10 have the force and effect of law.
- 11 Section 13 15. Registration required.

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- 12 At least 30 days prior to advertising, offering for sale,
- 13 selling or providing health club services PURSUANT TO A HEALTH
- 14 CLUB CONTRACT, a health club shall register with the director on
- 15 a form and in a substance satisfactory to the director.
- 16 Section 14 16. Effective date.
- 17 This act shall take effect in 120 days.