THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 221 Session of 1975

INTRODUCED BY PARKER, A. P. KELLY, BUTERA, FISHER, D. S. HAYES, LAUDADIO, McCLATCHY, VROON AND KLINGAMAN, FEBRUARY 4, 1975

REFERRED TO COMMITTEE ON STATE GOVERNMENT, FEBRUARY 4, 1975

AN ACT

1 2 3 4 5	Providing for a productivity improvement program for the development and utilization of productivity measurements in the application of State resources; and requiring the submission of productivity improvement reports by the Governor to the General Assembly.
6	The General Assembly of the Commonwealth of Pennsylvania
7	hereby enacts as follows:
8	Section 1. Short TitleThis act shall be known and may be
9	cited as the "Governmental Productivity Act."
10	Section 2. Declaration of PurposeIn order to provide
11	needed revenues to meet citizen needs, while assuring that
12	existing State resources are being used most effectively and
13	efficiently, it is the intent of the General Assembly that all
14	agencies of State Government now begin to establish productivity
15	improvement programs. To accomplish this goal, the General
16	Assembly hereby directs that an ordered schedule and analysis of
17	opportunities for improved productivity within all Commonwealth
18	agencies be prepared and transmitted to the General Assembly by
19	the Governor simultaneously with the presentation of the capital

1 and operating budgets.

Section 3. Productivity Improvement Program and Reports .--2 3 (a) At the time the Governor submits the proposed executive 4 budget for the 1976-77 budget year, he shall also submit a 5 productivity improvement report to the General Assembly indicating productivity trends in the past several years and a 6 program of improvements in productivity to be implemented in the 7 coming fiscal year. This report shall be submitted annually 8 thereafter and shall present to the General Assembly standards 9 10 and benchmarks by which improvements in productivity may be 11 assessed.

12 (b) This productivity improvement program and all reports 13 based on the initiation of a productivity improvement program by 14 the Governor, shall use the 1975-76 budget year as the base year 15 in matters pertaining to the establishment of productivity 16 indices and reporting on trends and improvements in productivity 17 in subsequent years. Trend data shall be collected by functions 18 for the 1975-76 year, for the previous 3 years, and for 19 subsequent years. All reports on productivity improvement to the 20 General Assembly shall contain evidence incorporating all work measurements or narrative assessments of State activities which 21 22 are technically feasible in accordance with the following categories: 23

24 (1) Activities for which objective measurable data has been25 collected.

26 (2) Activities for which partial or inferential indicators
27 are available including deployment of resources and unit and
28 aggregate changes.

29 (3) Activities for which processing and organizational30 improvements can be assessed.

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(4) Activities for which the application of technological
 improvements have contributed to increased productivity.

3 (5) Activities for which the State has indirect controls4 such as grant assistance.

5 The Governor shall devise annual target productivity increases 6 either in the aggregate or by subaggregates on quantitative 7 and/or qualitative bases, depending upon the State activity 8 involved, in accordance with the above categorization. Such 9 targets shall be contained in reports submitted to the General 10 Assembly.

11 (c) The following components shall be included in the annual 12 productivity program submitted by the Governor to the General 13 Assembly:

14 (1) The preparation of a statement of work objectives and
15 units of measurements to be used in productivity determinations,
16 by functions and/or program area.

17 (2) A timetable of proposed quarterly productivity
18 subtargets listed by method of implementation and the estimated
19 savings to be realized for each productivity improvement.

(3) Description and analysis of the principal factors
influencing the productivity level of each agency of State
Government and such actions as are required to increase future
governmental productivity.

24 (4) Recommendations for administrative and legislative 25 action to improve the performance, efficiency, and investment 26 opportunities in the use of State resources to improve 27 productivity.

(d) The Governor shall also submit quarterly progress
reports indicating progress to date in each of these areas to
the General Assembly beginning on June 30, 1976.

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1 Section 4. Productivity Measurements. -- It shall be the duty of the Governor through his Secretary of Administration to 2 3 establish and implement standards measuring the productivity of 4 agencies of the Commonwealth whenever an agency engages in one or more of the categories of activities outlined in section 5 6 3(b). Productivity measurement standards shall be adopted on or 7 before June 30, 1976; standards measurement and productivity 8 indices and the annual productivity improvement report shall be submitted initially with the presentation of the executive 9 10 budget for the 1976-77 fiscal year and annually thereafter. 11 Standards and their measurement shall be established for all funds including, but not limited to the General Fund, revenue 12 13 programs, special (Commonwealth) funds and Federal funds 14 administered by the Commonwealth, excepting only those funds 15 established for the servicing of debts: Provided, That 16 productivity standards and indices can be applied in at least 17 one of the categories stated in section 3(b).

18 Section 5. Productivity Improvements. -- The Governor shall 19 have general flexibility in devising methods for applicable 20 productivity improvement including but not limited to better 21 deployment of resources, improved operating procedures and 22 processes, application of technological devices, improved 23 supervisory and management methods, administrative and organizational structure reforms, improved working environments, 24 25 and behavioral incentives for workers. The Governor may make 26 recommendations to the General Assembly to eliminate or change 27 obsolete, conflicting or unclear laws and regulations that 28 affect productivity improvement. In making these improvements 29 the Governor may propose limited offsets to the productivity 30 savings based on target figures for investments directly tied to 19750H0221B0244 - 4 -

improved productivity. The Governor shall make a concerted
 effort to involve State employees in the development and
 implementation of this program.

4 Section 6. Method of Implementation. -- The Governor, in 5 implementing this productivity improvement program, shall not propose elimination of services or programs as sufficient 6 7 justification for productivity improvement as the intent of this program is to improve the efficiency of governmental services, 8 without reducing the level of essential public services. The 9 10 inputs to these services may be modified and service 11 consolidations considered as long as output levels are maintained. 12

Section 7. Productivity Assessment in Capital Investments.--If In addition to the foregoing, the annual productivity report required by this act shall include:

16 (1) Identification of the productivity potential of each
17 capital and operating budget item involving equipment, land,
18 buildings, furnishings, and other capital investments.

19 (2) An assessment and priority listing of those investments20 with highest productivity potential.

21 (3) An indication of investment opportunities with high 22 productivity potential not included in the capital budget and 23 reasons for their non-inclusion.

(4) Recommendations for improving the productivity potential
of investments through improved scheduling, tracking, and
monitoring processes.

27 (5) Productivity performance evaluations over a period of 28 time of the productivity actualization of capital investments 29 made by the Commonwealth.

30 Section 8. Definitions.--Where used in this act, the 19750H0221B0244 - 5 -

following words and phrases shall have the meanings given to 1 them in this section unless context clearly indicates otherwise: 2 3 "Capital investments" shall mean State expenditure other than 4 the cost of labor and shall include all State expenditures for 5 equipment, land, buildings, furnishings, and other construction activities and includes any building, structure, facility, or 6 7 physical betterment of improvement or any land furnishings; or any undertaking to construct, renovate, improve, equip, furnish 8 or acquire any of the foregoing, as well as replacement or 9 modernization of the foregoing. 10

"Outputs" shall mean either intermediate or final work
products of an organizational entity which are either
quantifiable or susceptible to qualification and measurable over
a period of successive years.

15 "Productivity" shall mean the ratio between intermediate or 16 final work products; that is, "outputs" and the units of capital 17 investment and labor necessary to produce them.

18 Section 9. Preservation of Other Activities .-- Nothing in 19 this act shall be interpreted as substituting the measuring of 20 productivity for other ongoing activities of the Commonwealth to 21 increase the coverage, scope, and adequacy of cost accounting, 22 work measurement, unit cost determinations and performance 23 effectiveness evaluations. The General Assembly recognizes a 24 need for productivity measurement and improvement as a 25 complementary effort with these other measures of effectiveness 26 and efficiency and not as a substitute for initiatives in these 27 areas.

28 Section 10. Effective Date.--This act shall take effect 29 immediately.

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