# COMMONWEALTH OF PENNSYLVANIA HOUSE OF REPRESENTATIVES

# HOUSE GAMING OVERSIGHT COMMITTEE PUBLIC HEARING

joint with the

SENATE COMMUNITY, ECONOMIC & RECREATIONAL DEVELOPMENT COMMITTEE

STATE CAPITOL HARRISBURG, PA

MAIN CAPITOL BUILDING ROOMS 8A & 8B, EAST WING

TUESDAY, MARCH 7, 2017 2:00 P.M.

PRESENTATION ON GAMING EXPANSION

#### HOUSE GAMING OVERSIGHT COMMITTEE MEMBERS PRESENT:

HONORABLE SCOTT PETRI, MAJORITY CHAIRMAN

HONORABLE BUD COOK

HONORABLE RUSS DIAMOND

HONORABLE MATTHEW DOWLING

HONORABLE GEORGE DUNBAR

HONORABLE SUE HELM

HONORABLE KRISTIN PHILLIPS-HILL

HONORABLE AARON KAUFER

HONORABLE HARRY LEWIS

HONORABLE THOMAS MEHAFFIE, III

HONORABLE TEDD NESBIT

HONORABLE JASON ORTITAY

HONORABLE JAMES SANTORA

HONORABLE JEFF WHEELAND

HONORABLE MORGAN CEPHAS

HONORABLE DOM COSTA

HONORABLE TINA DAVIS

HONORABLE SID KAVULICH

HOUSE GAMING OVERSIGHT COMMITTEE MEMBERS PRESENT (Cont'd):

HONORABLE ED NEILSON HONORABLE MARK ROZZI

SENATE COMMUNITY, ECONOMIC & RECREATIONAL DEVELOPMENT COMMITTEE MEMBERS PRESENT:

HONORABLE MARIO SCAVELLO, MAJORITY CHAIRMAN

HONORABLE PATRICK STEFANO

HONORABLE RICHARD ALLOWAY, II

HONORABLE CAMERA BARTOLOTTA

HONORABLE THOMAS MCGARRIGLE, SR.

HONORABLE GUY RESCHENTHALER

HONORABLE ROBERT TOMLINSON

HONORABLE KIM WARD

HONORABLE LAWRENCE FARNESE, JR., DEMOCRATIC CHAIRMAN

HONORABLE LISA BOSCOLA

\* \* \* \* \*

Pennsylvania House of Representatives Commonwealth of Pennsylvania HOUSE COMMITTEE STAFF PRESENT:

JOSIAH SHELLY

MAJORITY EXECUTIVE DIRECTOR

CHRISTOPHER KING

DEMOCRATIC EXECUTIVE DIRECTOR

SENATE COMMITTEE STAFF PRESENT:

CHRISTINE ZUBECK

MAJORITY EXECUTIVE DIRECTOR

## I N D E X

## TESTIFIERS

\* \* \*

<u>NAME</u>
KEVIN O'TOOLE  EXECUTIVE DIRECTOR,  PA GAMING CONTROL BOARD,  ACCOMPANIED BY:  DOUG SHERMAN  CHIEF COUNSEL,  PA GAMING CONTROL BOARD
DAVID SATZ  SENIOR VICE PRESIDENT,  GOVERNMENT RELATIONS AND DEVELOPMENT,  CAESARS ENTERTAINMENT
ANNA SAINSBURY CHIEF EXECUTIVE OFFICER, GEOCOMPLY31
DAVID COOKSON, ESQ.  COALITION TO STOP INTERNET GAMBLING
DONN MITCHELL CHIEF ADMINISTRATIVE OFFICER, ISLE OF CAPRI CASINOS
ERIC PEARSON CHIEF EXECUTIVE OFFICER, VALLEY FORGE CASINO RESORT94
BOB GREEN CHAIRMAN, PARX CASINO
ANTHONY RICCI CHIEF EXECUTIVE OFFICER, PARX CASINO
WENDY HAMILTON  GENERAL MANAGER,  SUGARHOUSE CASINO

## I N D E X

# TESTIFIERS (Cont'd)

\* \* \*

<u>NAME</u> <u>PAGE</u>
RICHARD SCHWARTZ PRESIDENT, RUSH STREET INTERACTIVE
JOHN PAPPAS  EXECUTIVE DIRECTOR,  POKER PLAYERS ALLIANCE
PAUL IRVIN ASSOCIATE, THE INNOVATION GROUP
IRA GUBERNICK  MEMBER OF COZEN O'CONNOR, ON BEHALF OF  THE COALITION FOR A SAFE AND REGULATED INTERNET169
NICHOLAS MENAS VICE PRESIDENT, CORPORATE DEVELOPMENT AND GOVERNMENT AFFAIRS, AMAYA
SUBMITTED WRITTEN TESTIMONY  * * *
(See submitted written testimony and handouts online.)

#### PROCEEDINGS

2 \* \* \*

SENATE MAJORITY CHAIRMAN SCAVELLO: Good afternoon. I'm Senator Mario Scavello. I'm looking forward to working with my colleagues, Senator Farnese, Representative Petri, and standing in for Chairman Harkins is Representative Neilson, and all the Members of the Senate and House Committee to review possible changes to Title 4.

As you all are aware, expansion of casino gaming in the Commonwealth is not a new topic of discussion.

There are many proposals, a few pieces of legislation floating around, and many different ideas on how to implement various casino gaming expansion initiatives.

We're here to listen, to review each proposal, and to carefully consider the testimony from those within the industry. This is a basic overview and opportunity for the Members of each respective Committee, especially those Members new to the Committee, to review all of the information.

All ideas aside, our first priority must be to protect the gaming landscape in Pennsylvania, which has been a crucial economic benefit for the Commonwealth and many communities.

In addition to expansion of casino gambling,

we'll also be looking to the testifiers to talk briefly about their vision of an appropriate methodology for continuing the local share assessment that casinos pay to host communities. As we continue to look at many gambling and related issues, this is one area where I have heard unanimous agreement from stakeholders the need to address LSA.

As we move forward with the testimony, I ask that you continue to keep in mind that we're here to discuss issues specific to the expansion of casino gaming and not new gaming initiatives such as the implementation of the video gaming terminals, VGTs. Please stick to the topic of discussion and reserve future commentary on VGTs for a later date, which will probably be the end of this month. We'll have a joint meeting.

Representative Petri, Chairman Petri.

HOUSE MAJORITY CHAIRMAN PETRI: Thank you, Senator Scavello.

And I want to say to everybody if the optics aren't apparent, we are working together with the House and Senate, Republicans and Democrats, to try and run through hearings. The goal is not to have as many hearings as my former colleague who's sitting in the audience had. I think you broke the record, and we want to leave it that way. But the goal is to allow everyone to have a chance to

state their piece in front of the General Assembly.

So for those of you who were not able to make the agenda -- I know that we're tight today -- there will be subsequent hearings and certainly joint with the Senate to talk about your issues and to have a chance to come before the Committee.

I'd ask Members to try to be respectful since we have a huge group. And I apologize to all my colleagues that seem like they're on the other side. I don't know. Are you at third base and we're at first base or is it the other way around? I can't tell.

But I think the importance of having a joint hearing cannot be understated. It sends a clear and resounding message that we're going to try to come up with an agreement that's going to balance the policy issues against the need to find additional revenue. And I think Chairman Scavello's comments reflect that balance as well that we're looking for. There's a sweet spot we can land in potentially, but we're going to have to be very communicative and very cooperative. So I look forward to a robust hearing.

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you, Chairman.

Chairman Farnese.

SENATE DEMOCRATIC CHAIRMAN FARNESE: Thank you

very much, Mr. Chairman.

Just briefly, we have a large agenda to get through today, so I just want to say that I look forward to working the joint Committees here on this legislation and moving forward. And of course, whether fortunately or unfortunately, I'm the legislator here who has not one but two licenses within their district. So certainly, we're happy that this opportunity was presented, and I look forward to the testifiers today.

Thank you, Mr. Chairman.

SENATE MAJORITY CHAIRMAN SCAVELLO: Vice Chairman Neilson.

REPRESENTATIVE NEILSON: Thank you, Mr. Chairman.

I look forward to hearing the testimony today. We have a lot of interesting guests and speakers to move this issue forward. We worked real hard under Chairman Payne last year. I attended all 84 meetings that he had, and we learned a whole lot. But with the Senate on board and everybody working together, I look forward to moving this quickly and swiftly through the process.

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you.

I would like to call up our first testifiers,

Mr. Kevin O'Toole, the Executive Director of the PA Gaming

Control Board; and Mr. Doug Sherman, Chief Counsel, PA

Gaming Control Board. And each panel will have

- 1 approximately 15 minutes, okay?
- 2 MR. O'TOOLE: Good afternoon, Chairman
- 3 | Scavello --

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

24

25

- 4 MR. SHERMAN: Good afternoon.
- MR. O'TOOLE: -- Chairman Farnese, Chairman

  Petri, and Vice Chairman Neilson, and also Members of both

  Committees who are present here today. I am Kevin O'Toole,

  Executive Director of the Pennsylvania Gaming Control

  Board. With me this afternoon is our Chief Counsel Doug

board members, Tony Moscato and Dante Santoni.

It is a pleasure for Doug and I to be here with you this afternoon to discuss changes to the Gaming Act, as well as potential expansion of the activities covered under the Gaming Act. Thank you very much for putting us in the lead-off spot. We will not take our entire 15 minutes in all likelihood.

Sherman. Also present at the hearing today are two of our

Since the Board provided testimony at a series of hearings held last legislative session, I will highlight only a limited number of areas. I would like to note, however, that we are eager to serve as a resource for the Committees on any specific issue area in which the Committees should ask.

I'm particularly proud, as a representative of the Board, to be able to state that we have regulated

gambling for over 10 years in the Commonwealth of
Pennsylvania. We bring a high degree of knowledge and
experience in the regulation of gaming. We have a very
high percentage of employees who have already reached their
10-year anniversary as employees of the Gaming Control
Board.

2.2

So as such, the Board has the expertise to recommend that any expansion of casino-style gaming, including Internet gaming and fantasy sports be placed under the purview of the Board if legislation is enacted by the General Assembly and the Governor. We believe that efficiencies can be achieved by using the experience of our employees and that we can adequately protect the public and the integrity of gaming in these areas.

Therefore, the Board is supportive of the legislative language embodied in House Bill 392, which is the one bill that we have been able to review and get a good handle on. H.B. 392 places the oversight of Internet gaming and fantasy contests under the regulatory oversight of the Board. And it also did an outstanding job of recognizing the duties and responsibilities of the regulatory agency in that area.

So relative to additional changes to Title 4, which are incorporated within House Bill 392, I offer the following comments:

Any bill to expand gaming should include a provision that would increase the license renewal period from the current three-year term to a five-year term.

Internet gambling in particular, if that were to be authorized by the Legislature, will include new categories of entities and individuals who will need to be licensed, licensed Internet operators who would work in concert with existing licensed slot machine operators. So that term extension is very important to us. It will help the Board to continue its efforts to keep our personnel complement at current levels or lower without any negative impact on regulatory oversight.

2.2

The Board also supports allowing Pennsylvania casinos to provide skill-based slot machines, as well as hybrid slot machines to its gaming patrons. New Jersey casinos have begun to offer skill-based slot machines to their patrons, so this represents a competitive issue for Pennsylvania casinos. It is important to note that a change to the Gaming Act is required in order to accomplish this in light of the current definition of slot machine, which would require a predominance of chance. So for a skill-based slot machine or a hybrid slot machine, there has to be a greater reliance upon skill.

The third item that I'd like to bring to your attention is that the Board supports requiring testing and

certification standards for Internet gaming operations.

That requirement is presently in H.B. 392, and it is imperative that the games played from the Internet sites meet standards of fairness.

The use of independent private labs to assist in the testing of Internet-based games will facilitate the approval process. While the Board has an in-house gaming lab which achieves the mandates of the Gaming Act in an efficient and timely manner, a year-and-a-half ago we modified our testing protocols to incorporate relying upon test results from private independent labs. This has resulted in an increase of production for our lab from 300 approvals annually to approximately 500 approvals annually. This efficiency has been found while maintaining the integrity of the approval process for all slot machines and can be applied effectively to Internet gaming operations.

It is also important to note that H.B. 392 gives the Board authority and mandates that rules and regulations be adopted to ensure data security, operational security, effective management, and administrative control of all aspects of interactive gaming. So those are important responsibilities, and we will be up to the challenge to ensure that they are promulgated timely and effectively.

The Board also supports allowing a greater reliance on a notification process for nongaming service

providers at the Board's discretion. The Board is mandated under the Gaming Act to develop systems to review and approve businesses that seek to provide a product or service to a casino. Under this provision, the Board developed a system based upon the monetary amount of the good or service provided.

At this time, it does seems appropriate to delineate this further by recognizing a system of notification for businesses which seek to provide a good or service which would not involve access to the gaming floor or a restricted area, provided that the Board is granted discretion to require more of nongaming service providers if it is determined by the Board that facts or circumstances require additional vetting.

And finally, the proposed change that we would also recommend, which is not included in House Bill 392, is the removal of the slot machine license ownership restriction currently in the Gaming Act. Ownership is currently restricted to 1-1/3 licenses. This was appropriate in the initial licensing stage of gaming, as it assured that no one licensee would dominate.

As the Board has testified in several previous legislative hearings, with a limited number of licenses yet to be considered by the Board, it is probably best to allow the market to determine the ownership of licenses and not

1 unduly limit the ownership with restrictions not found in 2 other gaming jurisdictions. 3 We understand that the legislative process is fluid in nature. We look forward to providing our insight 4 5 as the process continues. 6 I appreciate the opportunity to speak with you 7 today. Chief Counsel Sherman and I are available to answer 8 any questions. Thank you. SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you 9 10 very much. 11 Any questions from the Senators? 12 Senator Boscola. 13 SENATOR BOSCOLA: I'll be so quick with all these 14 people. 15 Hi. Good afternoon. There's a couple things 16 that I have. I represent the Sands Casino in Bethlehem, 17 and there were indications recently that it might be sold. And I know it's one of the highest -- probably one of the 18 19 best-performing casinos, you know, in this Commonwealth. 20 SENATOR TOMLINSON: Second. 21 SENATOR BOSCOLA: It is not second, number one. 2.2 SENATOR TOMLINSON: Table games, one. 23 SENATOR BOSCOLA: Table games, one. 24 Anyway, so I was asking these questions on -- I

was thinking -- I couldn't get definitive answers so I

25

wanted to bring it up today about -- I didn't know that there was a transfer fee. When I asked the questions, some individuals even that wrote the law didn't know if there was a transfer fee when a casino changes hands. How is that determined? Because I looked and it's not solid in statute, so there must be some discretion maybe that you have. I've heard that in the past maybe \$2.5 million was the number, but how do you come at that? And then are you going to apply those same principles or whatever you do, how you determine it, to what might happen in the Sands in the future?

And then maybe if we're going to open up the gaming law, maybe some of this should be set in stone because I think \$2.5 million on a sale is probably pretty low considering what the buy-in is to begin with at \$50 million, just your thoughts.

MR. SHERMAN: Senator, Section 1328 of the act governs the change of control, and therein it states that the license fee can be reduced but not eliminated in whole. So if we start with the \$50 million license fee initially paid, I think when a couple of the early transfers of control came before the Board, one of the arguments advanced as to why the amount should be reduced was that that \$50 million in the purchase price by the buyer was already factored in to the purchase price. So as a result,

the early Board has set a presumptive \$2.5 million transfer fee.

More recently, the last time there was a transfer when Pinnacle Entertainment bought into The Meadows, the Board announced at that time that they thought that, given the passage of time, the \$2.5 million transfer fee would probably be subject to revision upward. There has not been an occasion that's come before the Board since then in which they have decided what that number will be. So I think it's fair to say it'll be a floor of \$2.5 million but likely upward.

SENATOR BOSCOLA: Thank you. The Internet gaming proposals that you hear, there are various bills out there obviously. One of my concerns is that when we did gaming 10 years ago or so this was bought into by the public because it was going to offer property tax relief. So on the slots it was a 54 percent rate. Then we went to table games, 16 percent, but that didn't go to the homeowners. That went into the General Fund. And my concern is as we move toward more Internet, and the taxing of it is obviously going to be less than the 54 percent for slots, how is this really going to help property tax owners because I see it as just diluting from it. In fact, if we have Internet gaming across this Commonwealth, I believe you will see less property tax relief, and that's not what

the public bought into when we sold this to them.

MR. O'TOOLE: Senator, you know, I mean, that's a question that doesn't have an easy answer, but I can tell you this much. There's three jurisdictions, one of which is very close. The leading Internet jurisdiction is New Jersey. And their Internet revenue has increased somewhat slow, but in just the last six to eight months, it's getting close to \$20 million per month in Internet gaming revenue.

So if you look at their highest-performing casino Borgata, from 2014, 2015, and 2016, their slot revenue has increased significantly each of those years. Now, that's where the dynamics come in. It's certainly not -- you know, there's a lot of factors involved, some of which is casinos closed in the Atlantic City market without a doubt. But if Internet gambling was taking away slot revenue from the Borgata, I think we'd see different figures.

SENATOR BOSCOLA: Well, it is different because their taxing rate, ours, you're comparing apples to oranges in a way so I get that. I'm just more concerned about what our tax rate was, what it's going to mean if you open it up. And not only that. Maybe you can address this, too. If we have Internet gaming and people are, you know, at home on their computers, we also sold this as an economic development tool so that all the spinoff that happens when

you have a brick-and-mortar casino, waitresses, hotels, dealers, restaurants, I mean big in my area in fact, shops, so forth, I don't know if these brick-and-mortar casinos are really going to want to expand in those areas given Internet gaming.

I don't know what's happened in other States, but I know that most of the casinos want Internet gaming because they are profits, but I'm more concerned about what this means for our State as far as economic development and then what we promised with property tax relief. I have a bigger picture thing going on here.

MR. O'TOOLE: Well, Senator, if Internet gambling generates anywhere from \$3 to \$5 million a month for even the better casinos, it is just an amenity. It's not going to compete against the slot operations and the table game operations. I doubt if you'd find very many individuals who enjoy going to the casino to just sit at home at a laptop and gamble. Many of them may not be too proficient at operating a laptop because it is true that, you know, people, you know, above gen X enjoy going, you know, to the brick-and-mortar casinos.

SENATOR BOSCOLA: Well, if you look at statistics, it proves that usually those that are more addicted to gambling are the ones that are staying at home, so I don't know how good that is either.

In any case, I'll just end with this. If the State -- because I see the direction we're going in -- is going to explore and maybe even this Legislature approves of Internet gaming, how similar and rigorous background checks are you going to be because I knew you were when it came to applicants for the casino licenses? How strong are you going to be looking at the backgrounds of applicants? Because some of them I understand were under criminal indictment. Past performances in other States indicate they weren't doing well. Are you going to be that vigilant when it comes to online gaming and those companies that want to try to get a license here? Because I've been reading on some of them and they've been under criminal indictment and other aspects that are criminal that I won't want here in this Commonwealth.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

MR. O'TOOLE: Senator, the answer is simple. It's yes.

SENATOR BOSCOLA: Thank you. We need yes, yes, and yes.

SENATE MAJORITY CHAIRMAN SCAVELLO: Senator Tomlinson.

SENATOR TOMLINSON: Yes, just to pick up I think what Senator Boscola was talking about is if you have a 54 percent tax rate for a slot machine and you have a 15 percent tax rate for a slot machine on the Internet, why

wouldn't the business try to drive their business to the 15 percent tax rate so they can make more money? And of course you don't need as many employees.

So I think what Senator Boscola was asking, do you think that this will cannibalize the industry based on such -- and, for instance, in New Jersey the tax rate in a casino is 9 percent. The tax rate on the Internet is 15 percent so they're higher on the Internet. In Pennsylvania, the problem is that the tax rate is going to be extremely low compared to what the tax rate is in a casino.

So any businessman, I don't care which one, for it or against it, if it's sunny out, I think they're going to say, here, here's a \$100 card. Stay home and gamble today because it's too hot to go outside. If it's snowing out, hey, it's snowing out today, stay home and gamble; it's snowing out today. I would think that any prudent businessman -- and they all have investors. They have stakeholders, investors. They have people that want return on their money. What's going to stop these operators from doing what their stakeholders and their managers would expect them to do and to drive it to a more highly profitable margin?

MR. O'TOOLE: Senator --

SENATOR TOMLINSON: That was the question she

1 wanted. 2 MR. O'TOOLE: Yes, your comments are well-taken, and there are times that we're glad that we're sitting here 3 4 as regulators and not operators. SENATE MAJORITY CHAIRMAN SCAVELLO: Got it. All 5 6 right. Senator Farnese. 7 SENATOR TOMLINSON: Well, anyway, I think that our control commission has shown extreme ability in their 8 9 investigations and their following through and making sure 10 that our industry is operated as clean and to the highest 11 standards it can be, and I want to congratulate you for 12 that. 13 MR. O'TOOLE: Thank you. 14 SENATOR BOSCOLA: And make sure these casinos 15 don't put in gaming lounges. 16 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator? 17 HOUSE MAJORITY CHAIRMAN PETRI: We're going to hear from a House Member. I can't see that far, so if you 18 19 have a question, would you just raise your hand and 20 identify yourself? Any questions over there? 21 Representative Santora, I can see you. 2.2 REPRESENTATIVE SANTORA: Thank you, Mr. Chairman. 23 In order to have an iGaming license, is it my

understanding that you also must have a brick-and-stick

24

25

casino?

1 MR. O'TOOLE: Well, that all depends on what the 2 legislation is that is ultimately drafted and approved. 3 That would be up to the legislation.

REPRESENTATIVE SANTORA: Well, let's make sure that happens. All right. Thank you.

HOUSE MAJORITY CHAIRMAN PETRI: Representative Kavulich.

REPRESENTATIVE KAVULICH: Thank you, Mr. Chairman.

2.2

I think my concerns are more along the lines of Senator Boscola with the fact that for every -- I just can't wrap my head around the fact that for every person that's sitting on their couch with their iPad or in front of their computer, that's one less person serving them a drink, parking their car, assisting them in the casino.

But can we fairly compare Pennsylvania to New Jersey?

When Pennsylvania set up our brick-and-mortar casinos, we did it the right way by spreading them around the State. When New Jersey did it, everything was concentrated in Atlantic City. So is it fair to compare us to Atlantic City or New Jersey because of the fact that no matter where you live in Pennsylvania or in most places, you're still a reasonable drive from a brick-and-mortar casino. So that's my concern when we talk about Internet gaming.

MR. O'TOOLE: Well, certainly, Pennsylvania had a much better concept of how to make casino industry successful in a large State such as ours. And having 12 operating casinos currently spread throughout the State, most of those, with the exception of maybe a Category 3 casino, are in the largest populated areas of the State. And the industry has coined and developed the concept of convenience gaming, which really revolutionized the casino industry in the country.

2.2

The comparison with New Jersey is strictly on the Internet side, not on the brick-and-mortar side, so I thought it was important to be able to suggest will Internet affect the land-based casino revenue? And I think that the best projection is to look at New Jersey, and I think any effect would be relatively low if at all.

REPRESENTATIVE KAVULICH: And just as an add-on,

I still think that we're doing it the right way, and I

agree that you gentleman as well and everybody surrounding

you are doing a great job here in Pennsylvania. Hopefully,

we can continue to see an uptick and be able to take

advantage of this in this Commonwealth.

Thank you very much, gentleman.

MR. O'TOOLE: Thank you.

HOUSE MAJORITY CHAIRMAN PETRI: Vice Chairman Neilson.

1 REPRESENTATIVE NEILSON: Thank you, Mr. Chairman. Thank you, gentleman, for testifying today. 2 3 your testimony, you identified some key provisions that you 4 would like to see in the act as we make these changes. 5 With the way technology has changed since the Gaming Act 6 was passed, can you identify for us some of the regulations 7 within that you would like to see lifted that places a burden on both you and the industry itself so we can run 8 9 more efficiency? 10 MR. O'TOOLE: With all due respect, 11 Representative, I'd like a little bit more time to prepare 12 for such a great question. I would be shooting from the 13 hip, and I'd prefer not to do that. 14 REPRESENTATIVE NEILSON: And that'd be great, but 15 if you can prepare that and get them to the Chairmen 16 because it's something that we really should look at as we 17 make these changes because I think there are some things that we can change out there to lift some of the burdens on 18

MR. O'TOOLE: Certainly.

both the industry and the Gaming Control Board.

19

20

21

22

23

24

25

REPRESENTATIVE NEILSON: Thank you.

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you very much for your testimony.

On the hearing calendar here I'd like to flip if possible to bring up our next panel. The panel to testify

1 will include David Satz, Senior Vice President of Government Relations and Development, Caesars 2 Entertainment; and Anna Sainsbury, Chief Executive Officer 3 of GeoComply. 4 5 And I will have Mr. Cookson right after if possible, okay? Thank you. 6 7 MR. SATZ: Chairman Scavello, Chairman Petri, 8 Chairman --SENATE MAJORITY CHAIRMAN SCAVELLO: Please turn 9 10 your mike on there, please. MR. SATZ: Is it on? 11 12 Chairman Scavello, Chairman Petri, Chairman 13 Francese? Close? 14 SENATE DEMOCRATIC CHAIRMAN FARNESE: Farnese. 15 MR. SATZ: Farnese, thank you. And Vice Chairman 16 Neilson, thank you for having us here today, and we 17 appreciate the opportunity to speak to you today. I've submitted a PowerPoint that really covers a 18 19 lot of the Internet issues from A to Z. And rather than 20 boring you by going through all of that, I'm just going to 21 hit some top policy points, and then I will turn it over to 22 Anna Sainsbury, who is the CEO of GeoComply, who will talk about some of the technology involved with the registration 23 24 process and the like.

So let me set the table by just making the point

25

that millions of Americans gamble in every one of the 50 States today online, and they do it on illegal, unregulated sites. They do it with no consumer protections, they do it with no protections against underage gambling, nothing that protects the vulnerable and problem gamblers, and nothing, no protections against fraud or other kinds of illegalities and, importantly, no tax revenues for the States in which these occur. So it's not a question of, you know, should the State look at it, but the question is should the State consider regulating it and collecting the tax?

So just real quickly, I want to address three of the key legal pieces that are at play here and that I'm sure you'll hear testimony on today. The first is the Wire Act, which was enacted back in the 1960s to deal with illegal gambling occurring through organized crime and the like. It was done long before Al Gore dreamed up the Internet, and so at the time they enacted this law, nobody was thinking the Internet.

The Department of Justice in the early '90s when the Internet came into play initially took the position that because it was involving, you know, communications going across State lines that it involved the Internet.

But the Department of Justice and the law has changed since then.

So in 2006 Congress passed the Unlawful Internet

Gambling Enforcement Act, which was designed to ferret out illegal gambling, and it put certain prohibitions on financial institutions. But I believe you're going to hear testimony from some people opposed later today who make the point that somehow that what's going on in the States today legally through lotteries and other things is wrong and illegal.

In the Unlawful Internet Gambling Act, Congress very expressly and explicitly authorized intrastate

Internet gambling subject to certain technology protections, which you will hear in a moment from Ms. Sainsbury.

And the last point is the Department of Justice in 2011 issued a memorandum which I think most of you know about that expressly said the Wire Act only applied to sports betting and that, therefore, States were not prohibited by virtue of the Wire Act. And some of that was based on case law, and some of it was based on the expressed provisions of UIGEA and the like.

So what has happened since that time? There's been five States that have jumped into online lottery -Georgia, Illinois, Michigan, Minnesota, and Kentucky -- and three States have jumped into various forms of Internet gambling -- New Jersey, Nevada, and Delaware. And the key takeaway I think from those States that have jumped into

this space is that with proper regulation, robust regulation, and proper licensing of those involved that you indeed can stop minors from gambling, that you can protect that it only occurs within the borders, that the vulnerable are protected, and that the States can collect revenue.

So I think Mr. O'Toole mentioned some of the revenues. New Jersey began very slowly at like \$10 million a month, and it's grown most recently to this January it had \$18 million a month. So it's been consistently growing, and I think some of that's the growing pains as the technology's been adjusted. The regulators have turned the dials down to make sure everything's protected but not overly protected.

So as you review potential legislation, I think it's important that you avoid some of the scaremongering that you will likely hear today from those opposed. The regulations really do work. There have been efforts of one licensee to try to get a prohibition passed in Congress. Those efforts have gone nowhere. There's been multiple hearings in Congress, and I think for the most part Congress has stayed away from it because they believe in the fundamental State police powers and the right of each State to determine whether they like gambling or they want to prohibit it.

So in terms of overreaching policy issues, I

think the Internet is here to stay. Simple prohibition doesn't work. In terms of what it means to us as a licensee, I think it's important -- and Mr. O'Toole touched upon this -- but very importantly, we don't want to go the way of the Blockbusters and the newspapers and the like. I think it's very important that every industry be able to use the Internet in some shape or fashion. And I think that's important to us.

In terms of the issue -- Senator Boscola, I think you asked questions about cannibalization and the like. We have found quite the opposite in New Jersey. We have found that 80 percent of the customers we meet online are customers we did not know through our rewards program or something. So we've actually grown that business and grown them to come to our property. So it's a way of reaching out to them.

of the other 20 percent, 46 percent of those people who we did know beforehand actually were inactive customers who we got to come back to our property. So it's a way to engage people. And particularly there is the issue of the younger demographic. And I think what's important -- I'm just reading some statistics here -- 60 percent of the players who play online are between the ages of 21 and 39. So I'm a Baby Boomer. I don't do everything online but we all have kids and we see how they do

- 1 | everything online as they graduate college and the like.
- 2 And so that age group is very much doing things, and we
- don't want to lose them. We want to look for ways, whether
- 4 it's games of skill or whatever, to reach out and deal with
- 5 them.
- It also creates, the Internet, a lot of online
- 7 cross-marketing opportunities.
- And then lastly, I think the important point for
- 9 a lot of the Members here today is it creates revenue.
- Just briefly, and I'll turn it over to Ms. Sainsbury, I
- 11 think Econsult did a study for the joint Legislative Budget
- and Finance Committee that projected revenue of \$307
- million or \$43 million a year in taxes if you assumed a 14
- percent tax rate or \$430 million over 10 years.
- In line with that, we had proffered a study
- 16 that's in the deck that I presented that showed a low of
- 17 256 and a high of 350, so it's basically in the same
- ballpark. And then in addition to that, there's the
- 19 upfront fees that the State can get out of that and the
- 20 income tax.
- 21 But I'd like to just turn now a little bit to the
- 22 registration and the technology because I think it's
- 23 important for you all to understand just how that all works
- 24 together.
- 25 SENATE MAJORITY CHAIRMAN SCAVELLO: Please do.

MS. SAINSBURY: Thank you, Chairmen and Members of the Committee, for having me here today. Also -- no. I was going to say I had a few technical difficulties but we have overcome them.

So I am founder and CEO of a company called GeoComply, and we do the geolocation compliance and verification for 100 percent of the market in the three existing online gaming States, including New Jersey, Nevada, and Delaware.

This map that you can see here today is an analytics tool that we provided to the -- sorry, yes.

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you.

MS. SAINSBURY: This is an analytics tool that we supplied to the DGE, the regulators in New Jersey, to help them track and monitor transactions that are occurring in their State today. So the green dots represent android transactions, the white dots are iOS devices, and the blue dots represent PC and Macs. The reason that I highlight them is because each different device type has to be considered and processed differently because different types of frauds need to be considered.

The red dots that you see popping up now and again, those are users that didn't meet the geolocation requirements set out, so they could be users that are using proxies, VPNs, remote desktop software, bots, or any other

type of virtual system that could allow a user to mask their location or hide who they are online.

So I will just zoom in a little bit. There's not too much action around the border here, but you can see a few players right now that are playing around the border areas. So we launched this in New Jersey in November of 2013 and have effectively been protecting the borders of Philadelphia since that date.

I have a couple transactions to show you so you can see actually how much data we are collecting and how much is being analyzed with each transaction. So this image here, the yellow circle represents IP geolocation. This is what the industry relied on prior to regulating U.S. online gaming. So the U.S. online gaming industry essentially made us collaborate and work with regulators and other industry suppliers to make sure that we can not only get location data at that level but also pinpoint exactly where a user is coming from to a street level. So let me go here. So we know where these users are.

In addition, we collect all other information on their device so we can see if they're spoofing their location. We know what device type the user is on, how close they are to the border, how often we need to relocate them so if they were traveling in a car and about to cross a bridge to go into Philadelphia at the moment, we would be

able to stop them before they actually crossed the bridge.

When you look at other concerns about spoofing and people getting around and circumventing the systems, we also collect all of the running processes on the device.

So in this case this user had 195 different processes on the device. We look at those at the application level so we look to see the executable file names on the device, but we also look at the fingerprint of each of those softwares. So if I was a sophisticated hacker, I might want to retitle my VPN or fake location software to appear to be less threatening like Anna's Learning System or whatever it might be. So we would still be able to actually see software that was being masked. If it could be used for spoofing geolocation, we'd still be able to detect it.

I'm going to show you an interesting transaction that could be of interest. So this is a user on the border, and you can see that the blue circle represents the Wi-Fi data. The Wi-Fi data in this case wasn't very accurate. It came at 374 meters, which is not very typical. The one I just showed you is 65 meters, which is more common. So in this case the user's circle and radius of accuracy we didn't trust it very much. And you can see the accuracy radius goes across the straight line. So in this case this user didn't pass. You can see the error code on the top there. It said that the user failed due to

accuracy in the primary data source, as well as the distance to border.

So we do look at a number of different things when processing the transactions. We're also aware that technologies change so our systems are updated 10 times a year, and our databases are updated multiple times a day. So as Wi-Fi routers move around, as new Wi-Fi routers are established, as GPS is updated and device and hardware changes, our systems are staying ahead of the curve.

So I know that border areas have always been a concern to most regulators, so it has always been in our interest to make sure that we analyze this data over time and work with regulators to rest assured that all of their concerns are being handled and managed.

We do analytics with operators as well as the regulators, so we don't just look at each transaction as it comes in. We analyze players' transactions over time so we can see things that don't look like a player that you would want to continue engaging with, so someone that's always pushing the bounds, frequently failing due to fraud checks. We would provide daily and weekly reports to operators and regulators to say, hey, we might want to consider blocking this user. And when we do proceed with blocking users, we can block them by not only their user ID and have the operator block them but we can also block or flag all of

1 the devices that user has ever used so that we know that any user that looks like they are in a network of potential 2 fraud, that they wouldn't be able to continue accessing the 3 systems. 5 So I'm pleased to say that the iGaming industry 6 has really pioneered geolocation technology, and it's now 7 being used in more markets, so digital rights media and then banking and finance are huge users and in need of the 8 9 geolocation parameters that we've set out. 10 Any questions? 11 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator 12 Reschenthaler. 13 SENATOR RESCHENTHALER: You know what, Mr. 14 Chairman, my question was actually answered during the 15 presentation so --16 SENATE MAJORITY CHAIRMAN SCAVELLO: Oh, your 17 questions are answered? SENATOR RESCHENTHALER: Yes, thank you. 18 19 SENATE MAJORITY CHAIRMAN SCAVELLO: Okay. Very good. Okay. 20 21 We'll take a Senator and then we'll go to --2.2 Senator Tomlinson and then we'll go to --SENATOR TOMLINSON: Yes, I think you're probably 23 24 better than I want you to be.

Thanks.

MS. SAINSBURY:

25

SENATOR TOMLINSON: I think you're going to know a little bit more about me than I want you to know about me, but I do believe that you have the ability to geographically make sure that -- I mean, I'm sure there's mistakes that can be made and you can correct them, but I'm sure you're going to have a lot more knowledge about me and where I am and what I'm doing than I want you to know where I am and what I'm doing. So I'm not sure that that's a positive for us. But I do think your technology can probably do what you're saying even beyond what I would like.

But I'd like to go back to the comparisons
between New Jersey and Pennsylvania. Once again, the tax
rate in New Jersey is probably almost 40 percent higher for
Internet than it is for in the casino, 9 percent versus 15
percent. Please explain to me why would you still want
people coming into your casino -- and I also understand if
you looked at all those little dots, the casinos are down
here and all the dots are in north Jersey where all the
population is. And that makes a lot of sense. In
Pennsylvania, we made the casinos convenient to the
population. Most of the population lives around our
casinos, so that's the biggest difference I see between New
Jersey and here. But the difference that I cannot
reconcile -- and I'll ask everybody -- how do you reconcile

New Jersey having such a higher tax rate on the Internet and a lower tax rate on the casino?

MR. SATZ: I'd welcome to answer that. So, first, you know, getting into the ultimate tax rates that you chose and the Jersey Legislature chose, those are policy decisions. I think New Jersey went for the low rate to incent a lot more investment into some of the Atlantic City properties. And, you know, there's benefit, pros and cons to each side of that, and I defer to each State on that.

In terms of what does it mean for our customers, so our brick-and-mortar casinos, we're in the business of providing entertainment, and the vast, vast majority of our customers in New Jersey and frankly everywhere -- we have 48 properties throughout the country -- come to us for entertainment. They come for the social element, they come for our restaurants, they come for our spas, they come for a whole different slew of things.

And so the person who is coming on for the Internet isn't getting that, right? So I think, number one, I don't see a difference -- the tax rate isn't going to incent us because it's the customer and what they want that ultimately is going to drive whether they want to come to the casino or they want to go play that.

The second piece I'd hit on is just the issue of

convenience to the customer, right? So, again, I think I mentioned the age demographic. It's not something you or I would think of doing is picking up our phone and starting to play games, or at least myself. I don't want to be presumptuous with you. But the fact of the matter is a lot of people in that age group like to do that, right? And that's a customer choice. It's not a choice driven by we're going to get less of a tax rate and pay the State less. It's something the customer is determining.

I think Mr. O'Toole mentioned this. If you look at the numbers of what's happening on the Internet, whether it's New Jersey or anywhere, and the numbers that go to our brick-and-mortar, it's just dwarfed. It's a small amenity. It's an additional piece that's there that's frankly very important to us. I mean, I'd ask you what other industry do they say you cannot use the Internet? We all know the Internet's here. We all know how, you know, it's shaking up a whole bunch of industries, but we need to use that Internet in some way, shape, or form.

SENATOR TOMLINSON: But in all those examples, whether it's books or records or tapes or shirts from Macy's or books from somebody or, I mean, a record shop, there are no record shops, but the tax rates were all the same. Now, we've incentivized to move people away from the bricks and mortar by the tax rate. And I keep bringing it

```
1
            It's just I can't see -- I mean, I'd be more than
       up.
 2
       happy to adjust the tax rate to be 40 percent higher on the
       Internet than it is in the casino.
 3
 4
                 MR. SATZ: But the model is very different,
 5
       right, so --
 6
                 SENATOR TOMLINSON: Exactly my point.
 7
                 MR. SATZ: But it works very differently. So,
       again, I think as Mr. O'Toole alluded to, there are
 8
       actually -- and there's lot of other factors so I'm not in
 9
10
       any way suggesting the only factor -- but New Jersey's
11
      brick-and-mortar revenue has grown as it's stabilized
12
      Atlantic City, as it's gotten used to the competition from
13
       Pennsylvania and New York. That's at the same time as the
14
       Internet was growing --
15
                 SENATOR TOMLINSON: But Atlantic City was making
16
       $5 billion a year at one time?
17
                 MR. SATZ: Correct.
18
                 SENATOR TOMLINSON: What are they making now?
19
                 MR. SATZ: Two-and-a-half billion.
20
                 SENATOR TOMLINSON: And Internet's brought that
      back?
21
2.2
                MR. SATZ: No, that's --
23
                 SENATOR TOMLINSON: I don't think so.
24
                 MR. SATZ: No. I think the industry itself has
25
       stabilized in Atlantic City, and it's beginning to grow
```

```
1
       again. At the same time --
                 SENATOR TOMLINSON: It's consolidating. It's
 2
 3
       consolidating quite a bit.
                MR. SATZ: Well, revenues I think have finally
 4
 5
       stabilized. There's been growth.
 6
                 SENATOR TOMLINSON: I mean, casinos themselves
 7
      have consolidated. How many casinos at one time did you
 8
      have in Atlantic City.
 9
                MR. SATZ: There were 11 and now there's --
10
                 SENATOR TOMLINSON: What do you have now?
11
                MR. SATZ: -- seven. I think it's at seven.
12
                 SENATOR TOMLINSON: That might account for
13
       casinos getting more customers, casinos closing?
14
                MR. SATZ: There was definitely a supply-demand
15
       imbalance, correct. You know, any kind of market that goes
16
      from $5 billion to --
17
                 SENATOR TOMLINSON: But to say that the
       Internet's increased --
18
19
                MR. SATZ: -- $2.5 billion --
20
                 SENATOR TOMLINSON: -- the Internet has increased
21
       your in-house customer I think is influenced more by the
2.2
      number of casinos that closed down and customers are
23
       looking for another casino --
24
                MR. SATZ: No, I --
25
                 SENATOR TOMLINSON: -- and the good casinos --
```

great casinos.

2.2

MR. SATZ: As I mentioned, I think there are a lot of factors, but I think in fact the industry has stabilized. There's been a lot of efforts to revitalize Atlantic City, and it's happening slowly. And Internet is a small piece of what we feel are tools that were helpful and I think will be helpful in Pennsylvania as well to operations.

SENATOR TOMLINSON: And if you look at your dots, you'll notice that you picked a lot of the western New Jerseyans back that were coming over to Sands and Parx and Harrah's Chester. A lot of those you were able to -- I mean, our numbers went down at Parx 20 percent when you guys went online.

MR. SATZ: Well, interestingly, my understanding is there are various Pennsylvania licensees that have licenses in New Jersey, so, you know, I think it's — there's a lot of saturation within the Pennsylvania market. There's actually I think 25 casinos within a two-hour radius of Pennsylvania. I mean, there is no other market in the United States or anywhere that has that kind of competition, and that has all kinds of issues. You know, with the new Philadelphia license that's in the courts right now, that's a whole other issue. But those are dynamics. I mean, like any other industry, there are lots

of fluid things that neither you nor us can control, and you have to deal with them as businesspeople.

But I don't think, going back to the premise of your question, that there's any truth to the fact that because there are different tax rates that somehow there's going to be an incentive to tell people don't come to our facility and have the restaurants and shows, the things that people go to be sociable about, and go gamble on your mobile phone. I don't think that's going to happen. I don't think there's any evidence to support it.

SENATOR TOMLINSON: Well, just the public policy of turning this into a casino in everybody's home to me is a bad policy I mean just from the moral standpoint. I mean, I think you still have to go out to a casino. And as Senator Boscola said earlier, to the parking attendants to the waitresses, to the restaurants that are around the casinos, to the motels that are around the casinos, I mean, it's all those jobs included.

MR. SATZ: But that --

SENATOR TOMLINSON: And now you start turning this into a casino and they're getting older and they --

MR. SATZ: This is an unregulated casino today that millions of people gamble on offshore every single day with zero regulation and no tax collection by Pennsylvania, New Jersey, or any State. So I would suggest to you that

it's better to regulate it. I mean, we can't turn back the clock --

SENATOR TOMLINSON: You can say that about a lot of illegal activities, can't you? Yes.

MR. SATZ: Some, not all.

SENATOR TOMLINSON: Yes. Thank you, sir.

HOUSE MAJORITY CHAIRMAN PETRI: Okay. We have some House Members in the following order: Representative Nesbit, Representative Kaufer, Representative Dunbar, and then Representative Santora. Please keep your questions direct and short so we can move through everybody. Thanks.

REPRESENTATIVE NESBIT: All right. Just in terms of the nuts and bolts of the geographic location and the information, is that an exclusive contract with the State to provide the computer services or do you do that through the casinos? And I'll try to make it as brief as I can, but the information that you're gleaning from that obviously has significant value in terms you know the players, you know when they're playing, you know where they're playing from, all those things. And is that proprietary to you or is that proprietary to the casinos? Or how does that work into the New Jersey model?

MS. SAINSBURY: Well, we gather the location data. We don't actually know who the player is. We just know their unique player number. So we do gather the data,

and we do house it on behalf of our clients, but the data

is ultimately owned by our clients, which --

REPRESENTATIVE NESBIT: The clients are the casinos? I'm sorry to interrupt, but I'm trying to keep it brief.

MS. SAINSBURY: Our clients are generally the platform providers, and in some contracts they are actually the operators. This data is then shared. So in the regulations, we actually have to share that data directly with the regulators so that they can analyze it.

MR. SATZ: So let me -- I think in the deck that I provided you, the geolocation is one piece of a much larger piece of technology. As you register, if you were to come onto one of our sites, we'd have to go through a whole know-your-customer-type piece for the --

REPRESENTATIVE NESBIT: I tried to log on at the last hearing, and it wouldn't let me because I was in Pennsylvania, so I mean I know that part works. So then that is part of the regulation itself, though?

MR. SATZ: So that's where I was going to go.

The regulators mandate that we the operator have, among other things, geolocation in place to ensure it never goes beyond the border. So we would retain or our platform provider would retain GeoComply. The regulators, all the stuff you saw that was back-of-house is really there for

the regulators and to the extent there's some issue, a fraud issue or something. There is a trail to be able to audit just like there is in a brick-and-mortar piece with surveillance cameras and the like. So that's not stuff that's public. What we have for our customer is not shared with our competitors or the like, but the regulators, to the extent they're ever investigating something, can accumulate that and, you know, act on it if necessary.

But the point I wanted to make is there's multiple technologies, geolocation, there's fraud checks, there's algorithms that make sure people aren't engaging in collusion and the like, and all of these work together.

REPRESENTATIVE NESBIT: And that's owned by the State?

MR. SATZ: No, these are -- so as an operator licensee, I'm held to the obligations to meet the regulations, so we have pieces from the registration. I have to do my age checks, and we'll use a certain vendor that will cross-check a person's date of birth and their credit card information and the like. And then separately, you know, in the background are these algorithms running to make sure whatever they're doing and playing isn't upsetting any red flags that pop up and say there's something not normal going on here.

There's the AML laws, the money laundering laws,

all kinds of stuff for suspicious transactions that we're obligated to deal with but that we have third-party technologies in place. So there's multiple softwares and technologies that run through a transaction.

REPRESENTATIVE NESBIT: Okay.

MS. SAINSBURY: I should also just comment that in the online space, all of the KYC and payment processors also have to be licensed. So we go under the same checks and rigor as a gaming operator or the platform providers would. So in terms of reporting and requirements for confidentiality, we have the same requirements that a casino would ultimately have but not all of the software providers by themselves could host or understand the full picture like an operator could. So if you want to talk about marketing data or repurposing this, it is for us just location data.

REPRESENTATIVE NESBIT: Thank you, Mr. Chairman.

HOUSE MAJORITY CHAIRMAN PETRI: Representative

Kaufer.

REPRESENTATIVE KAUFER: Thank you, Mr. Chairman. And thank you, everyone for your testimony. It's a pleasure to be on here for a second consecutive term here on our Gaming Oversight Committee. But once again, we appear to be addressing issues that we were trying to address last year.

I noticed that in your testimony on page 13 and 14 you talked about anti-money laundering and responsible gaming. It seems again on here that we're dealing with the same issue we dealt with last year about credit card gambling. I find it infuriating because I have talked to a number of constituents all throughout my district. I've actually attended Gamblers Anonymous meetings, and I've gone to a number of different platforms to talk about this issue.

2.2

It seems once again we're at the same push once again pushing for credit card gambling in the State which is currently illegal with only small exceptions done through a pilot program through our lottery and also through cash advances at our physical casinos. I ask you, why are we pushing for credit card gambling with this legislation?

MR. SATZ: Well, I think, number one, credit cards have become, you know, a way of life for most commerce that happens within our country. I'd also note that with horse racing credit card gambling's been occurring for many, many, many years with none of the, you know, issues that can come up.

I think one point to just get to the responsible gaming piece because it's very important to us and I know the industry as a whole and to the regulators is I would

proffer to you that online, with a credit card, there are even more protections than you can have in a brick-and-mortar space, particularly brick-and-mortar space where somebody can leave one casino and go to the next because we will know you. And a customer who comes in can set limits on dollars, limits on time, all kinds of things that you can't do in a brick-and-mortar space.

REPRESENTATIVE KAUFER: I'm glad you're knowledgeable. Can you tell me what percentage of your gamers are problem gamers then?

MR. SATZ: Generally, there's a number of about 2 percent. A little bit under 2 percent is I think the national level that's been deemed problem gambling by the scientific criteria that reach that.

REPRESENTATIVE KAUFER: And those are your numbers?

MR. SATZ: Those aren't our numbers. Those are numbers that worldwide apply when they do prevalence studies to any population, that --

REPRESENTATIVE KAUFER: If you're accumulating these numbers, though, and you're touting what you're doing, I would think that you would have these numbers on what would be considered problem gamers within your market.

MR. SATZ: Well, hopefully, we have zero problem gamblers. We're in the business of entertainment. We're

not in the business of doing business with problem gamblers. That's not good for us. That's not good for somebody who has a problem. And there is a medical issue with a certain percentage of the population, and we take that seriously.

2.2

REPRESENTATIVE KAUFER: I would hope so, too. I come from a gaming background who dealt with problem gaming quite a bit at Mohegan Sun Casino. I worked there and had to deal with it on a daily basis.

I have one quick follow-up question on a separate issue. In *Bloomberg Businessweek* roughly a month ago, not even quite a month ago, it was in mid-February, they had an article about Libratus. Have you heard about this machine?

MR. SATZ: I have not.

REPRESENTATIVE KAUFER: Well, it was developed by people from Carnegie Mellon, and it was at the Pittsburgh Supercomputing Center, which was part of a 20-day tournament with pros across the country where this artificial intelligence machine took \$1.8 million by outplaying these players. And what an article has been deemed that this could be the end of Internet poker as we know it. I'm happy to share the article with you, but -
MR. SATZ: I actually did read it. I didn't know

it was referred to as Libratus. So, I mean, there's all kinds of computers that can do fantastic, amazing things.

I think what's very clear, and the regulators insisted upon us and we would do it as a matter of business is that we have lots of requirements to avoid fraud and collusion and including that to ensure that robotics aren't playing other players. So we have a whole bunch of sophisticated algorithms running as players are playing poker that look for something out of the ordinary or some different things that cause red flags to come up that deal with those kind of robotic-type things because we don't want them playing, nor do our customers.

MS. SAINSBURY: Can I just jump in on the first point and the second point? The first point is there is an online database for self-excluded problem gamblers that, at registration, the user is checked against and they are checked against again and log-in. So anyone that has self-excluded by no means can get around that system if they have an account.

On the next part about bots, if you just look at this transaction, I told you we do have a requirement to detect running processes on a device, and this doesn't exclude bots. So if you can see that any type of fraudulent software is running on a device, that can be added to our system and blocked. So it is all regulated because it's all visible.

In the regulated markets, the fraud software has

to sit on the device, so it's actually quite a player hurdle in some use cases. Like if you look at Internet gaming, it's technically a download application in highly regulated markets so that we can see what is happening on the device and block these types of programs.

REPRESENTATIVE KAUFER: And I want to thank you for your testimony, and I just want to say I find it awfully concerning that you can quote figures about all sorts of different numbers but can't quote figures about your personal problem gaming that you see within your own area. I find that very concerning and that it's very much an afterthought of the industry right now.

This is my area of focus. I think the Committee is sick of hearing these two sentences of me about this, but it is an issue that constantly is made second fiddle to all of our other concerns of how quickly can we bring in revenue.

I appreciate your testimony today, but I think there's a lot more that we have to be doing, especially when we can make cash transfers out of bank accounts but instead we're still pushing to tie credit cards to gambling that people might not be able to afford. I find it very troublesome of where we might be going, and I just want to say thank you, Mr. Chairman, for allowing me to speak today.

1	HOUSE MAJORITY CHAIRMAN PETRI: Sure.
2	Representative Dunbar.
3	REPRESENTATIVE DUNBAR: Thank you, Mr. Chairman.
4	And although what I wanted to say was mentioned, I do feel
5	it's worth repeating. Before Internet gaming was legal in
6	New Jersey, were you able to gamble on the Internet?
7	MR. SATZ: Yes.
8	REPRESENTATIVE DUNBAR: And how much revenues did
9	New Jersey collect from that?
L O	MR. SATZ: Zero.
L1	REPRESENTATIVE DUNBAR: Zero. And now how much
L2	in your estimation is there still illegal gambling going on
L3	and Internet gaming going on in New Jersey?
L 4	MR. SATZ: I'm sure some still exist but I think
L5	consumers having a regulated environment much prefer that.
L 6	And so I think through that, coupled with what the
L 7	regulators have done, as well as the Federal Government,
L 8	most of that has been pushed away from New Jersey.
L9	REPRESENTATIVE DUNBAR: Thank you.
20	HOUSE MAJORITY CHAIRMAN PETRI: Representative
21	Santora.
22	REPRESENTATIVE SANTORA: Thank you.
23	Now, let's dial it way down. Get out of
24	algorithms. Let's get out of flux capacitors and
25	everything else. Let's talk about bricks and sticks versus

iGaming. You're in both businesses. Is iGaming going to interfere with your brick-and-stick business?

MR. SATZ: No. In fact, we think it can help deal with particularly the younger demographic.

REPRESENTATIVE SANTORA: All right. I came from real estate development. I know it's brick-and-mortar, but I call it brick-and-stick. So the answer is no. I have visited your casino in Chester once or twice. Last weekend, I noticed that you've done a lot of upgrades. When's the last time you made an investment like the ones you're doing now where you just put in a concert venue, I believe you redid all the carpeting, new games, a Starbucks. You guys have made a substantial investment. When's the last time you did that in that casino?

MR. SATZ: I don't know exactly capital, but we're continually reinvesting capital into all of our brick-and-sticks or brick-and-mortar casinos.

REPRESENTATIVE SANTORA: But something that big probably when you opened, right?

MR. SATZ: Something big, although in New Jersey where we've had Internet gambling I think since 2013, during that period of time we put in \$120 million meeting room facility. So it's not like one, you know, excludes the other.

REPRESENTATIVE SANTORA: So iGaming, a lot of

people have brought up the fact that does it bring people to the casino? Now, where I've heard that it may is things like World Series of Poker and different things that you do on iGaming that pull in people to the casino. Does that also build a hype and bring people through the door?

2.2

MR. SATZ: We think so. I think it's part of the marketing that in today's day and age is necessary for you to deal as any business.

REPRESENTATIVE SANTORA: Okay. What's the primary hurdle in the industry in order for you to make it a reality here in Pennsylvania?

MR. SATZ: I'm looking at you guys. I think it's the Legislature. But I do think it's important -- last year, 10 of 12 licensees all said this was part of the right policy. We know you guys have a big challenge in terms of the budgetary issues. This is something that can help. Again, it's not a panacea to you or to us, but it's something that helps.

REPRESENTATIVE SANTORA: And the last thing, some casino operators have mentioned let's make people come into the casino to register. Is that going to work? I'm having trouble with that one.

MR. SATZ: So with all due respect to -- I know it comes from one of our competitors -- there's no reason to have Internet if you're going to have that requirement.

REPRESENTATIVE SANTORA: That's what I was thinking.

MR. SATZ: It just doesn't make any sense because the whole purpose of the Internet is people can do that without coming in and the like.

And there's one piece I'd like to get on that issue because I think there's this fear that somehow individual casinos are going to lose their market share because of the Internet. And I already gave you the statistics that we've actually seen it's added to our customer base of people we bring to it. In New Jersey we have I think about 40 percent of the bricks-and-sticks market share. We have much less on the Internet, but we still think it's very important to our future.

Now, back to your algorithms and things of that nature, I was at your casino. I noticed a person that was visibly intoxicated, and your folks came over very nicely and said, sir, you're not going to place anymore bets. I was not that person. But they nicely took him -- I can verify that. They took him away. You know, they helped him, escorted him from the casino floor, and it was done. I thought it was done appropriately. They didn't embarrass the person. And the only reason I knew was that I was at the table next to the person. And are you telling me you have systems in place when you see like odd play and things

1 like that on the tablets?

MS. SAINSBURY: I was speaking about the analytics. We do on geolocation specifically, so geolocation and fraud but --

REPRESENTATIVE SANTORA: So a bar?

MS. SAINSBURY: Okay. Okay. So you -- I see.

So you mean tagging the location of a bar with the user --

REPRESENTATIVE SANTORA: I'm just thinking if you see some odd behavior in their gambling, they bet \$10 a hand and all of a sudden they're betting \$500 out of the blue, is that something that sets up a red flag?

MR. SATZ: So I think I'd need to get back to you a little bit because I don't know the answer exactly to that, although I think, as I mentioned before, online you have the ability for somebody to create limits on time and money, things that you couldn't do in a brick-and-mortar environment, in addition to the exclusion that Anna mentioned. But I will be happy to check and get some answers on that.

I do know -- and this goes to the previous question -- we take responsible gaming issues very seriously on our bricks and sticks. We have the very intricate responsible gaming policies involving responsible gaming ambassadors that look for somebody like you mentioned who may not be gambling for fun, that may be

intoxicated or the like, and I need to check on how we deal with that on --

REPRESENTATIVE SANTORA: Thank you. I know I well over-used my time, but I think it was good information so thank you.

MR. SATZ: Thank you.

HOUSE MAJORITY CHAIRMAN PETRI: Yes, you have the House back some time. I do have a question for you, and it's one that a lot of my colleagues have been talking about, so I know if it bothers me and it bothers them that we ought to air it out, and that is the issue of these commercials that we see at night. You know, I'm in the media market close to New Jersey. Ten times a night there's a segment of all the people that are gambling online and thrilled about it, there's one guy -- I forget whether he won \$2,500 or \$5,000, but he won a lot of money during lunch and he smiles.

And of course the thought occurs to me that for every one of them there's probably 10 that lost money at lunch. And as an employer, I got to tell you it just bothers the heck out of me. Is there any reason those platforms could not contain a provision that the subscriber agrees they will not gamble during working hours or during lunch? Because those people are the kind that will come back and find a way to recoup their losses through other

1 illegal means. MR. SATZ: So a couple issues. I live in the 2 3 north Jersey area and have seen some of the commercials. 4 Our company I don't believe advertises in that way. I 5 think that's something for the regulators and the 6 Legislature to deal with in terms of what they deem to be 7 proper regulation. I'm not saying whether it's right or wrong. And dealing with issues like you talked about, you 8 know, certain things are doable, certain things aren't. 9 10 You can't micromanage somebody's life, but you certainly 11 can put protections in place. 12 HOUSE MAJORITY CHAIRMAN PETRI: Thank you. 13 SENATE MAJORITY CHAIRMAN SCAVELLO: Chairman 14 Farnese, Senator Bartolotta, and Senator McGarrigle in that 15 order. 16 SENATE DEMOCRATIC CHAIRMAN FARNESE: Thank you. 17 Mr. Chairman, just -- Ms. Sainsbury, is that --MS. SAINSBURY: Yes. 18 19 SENATE DEMOCRATIC CHAIRMAN FARNESE: So just so I 20 can understand, the software, I would assume that is 21 downloaded with the iGaming package by the end user, it 2.2 would have, I would assume, your software package included 23 within that software? Is that how it would go?

in. So our software data kit is bundled into the poker

MS. SAINSBURY:

For download poker, it's bundled

24

1 application that the user downloads. If it's online, so via a URL or a web address, the user actually has to 2 download a plug-in, which is called the Player Location 3 Check --4 5 SENATE DEMOCRATIC CHAIRMAN FARNESE: Right. MS. SAINSBURY: -- so that the STK is --6 7 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. MS. SAINSBURY: -- sitting on the device. 8 9 SENATE DEMOCRATIC CHAIRMAN FARNESE: And so then 10 -- because in order to get -- I mean, I would assume this 11 is the case. So in order to identify the 195 processes 12 that are working on the phone at that time in your example, 13 your software is then on the end user's device, am I 14 correct? 15 MS. SAINSBURY: Correct. 16 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. 17 the data that is collected by GeoComply you said is owned by the casino and then shared with the regulators. Am I 18 19 correct? 20 MS. SAINSBURY: Correct. 21 SENATE DEMOCRATIC CHAIRMAN FARNESE: So is it 22 your testimony that you don't share that information with any other entity or municipality, business, industry 23 24 whatsoever, and are you precluded from doing so? 25 MS. SAINSBURY: Each --

```
1
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: And I only
       ask that because I see that you're also now in the banking,
 2
 3
       security, and entertainment business, so the fact that
 4
       you're gathering that data and you actually know what is on
 5
       -- for instance, I would assume that you could basically
 6
       see what is on someone's phone, what they're downloading.
 7
       I see they're laughing now. So, I mean, that's a great --
      hey, look, it's a great -- I used to, you know, do this
 8
 9
       for, you know -- but I understand you can see what people
10
       are downloading so then you would be able to know what they
11
      are -- I could see how that --
12
                MS. SAINSBURY: I should --
13
                 SENATE DEMOCRATIC CHAIRMAN FARNESE:
14
       information might be --
15
                MS. SAINSBURY: Valuable.
16
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: -- valuable.
17
                MS. SAINSBURY: There are a lot of geolocation
      marketing companies out there, a lot of --
18
19
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: But you have
20
       100 percent of the market, at least according to --
21
                MS. SAINSBURY: Yes, but our --
22
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: -- the
23
      papers.
                MS. SAINSBURY: Our software is specific to
24
25
       compliance. So in digital rights, actually $18.5 billion
```

are being lost every year because of online piracy. It's a separate market. We don't actually work with the media industry in terms of more marketing. It's actually to protect the rights' holders of movie content so that let's say if you watch Netflix, you are precluded from watching it in Canada.

SENATE DEMOCRATIC CHAIRMAN FARNESE: Right.

Would you be willing -- because I know we're behind -given your vast experience and success in this market,

would you be willing to share your end user agreement, the
agreement that the individual player will be clicking to
agree to? Would you be willing to share that with the

Chairmen, number one? Number two, would you be willing to
share your agreements that you have with Caesars, Sands,

whatever it might be, New Jersey, so that we can take a
look at that? And so would you be willing to do that?

MS. SAINSBURY: I'm happy to share the required end user license agreement. And with each of our clients we can ask if they're open to sharing their contracts with you.

SENATE DEMOCRATIC CHAIRMAN FARNESE: Sir, would you be willing to allow us to take a look at the agreement you have with GeoComply.

MR. SATZ: I would like to just talk to our businesspeople to ensure there's no confidential

1 information, but subject to appropriate nondisclosure 2 agreements, there's -- we'd --3 SENATE DEMOCRATIC CHAIRMAN FARNESE: Well, yes, you could be sort of satisfied that we're not going to be 4 5 using it --6 MR. SATZ: Sure. 7 SENATE DEMOCRATIC CHAIRMAN FARNESE: -- to go into any business and either compete with yourself or Ms. 8 9 Sainsbury. So you'll be able to --10 MR. SATZ: We'll follow up with you on that. 11 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. Thank 12 you. I look forward to that. I appreciate your testimony. 13 Thank you. 14 SENATOR BARTOLOTTA: Thank you, Mr. Chair. And 15 sorry about the laryngitis, and I'll talk very little. 16 Mr. Satz, you did address a question by a Representative regarding how you bring people into a brick-17 and-mortar casino. Do you offer -- I realize, too, that 18 19 people who are on the Internet are far different than the 20 people who often frequent the actual casino for the 21 restaurants, the spas, just like you said. Do you offer 2.2 any incentives to those who are playing online to try to bring them in physically to the casino, any kind of 23 discounts for restaurants or --24

MR. SATZ: Absolutely.

1 SENATOR BARTOLOTTA: Okay.

2.2

MR. SATZ: So cross-marketing in different distribution channels is very fundamental to the whole idea of the Internet. I'm sorry if I didn't make that clear before. But I mean when we first got into this we looked at a lot of other retail businesses and their different distribution channels. So you have retail businesses with the catalog and the Internet and there are boxes, and it's trying to find the right mix of that. And what you find is when you have these different channels and cross-marketing people around it, you usually get a more loyal, better customer.

SENATOR BARTOLOTTA: So those people who are playing on the Internet, they have -- every player that comes into your casino has a player's card usually, typically --

MR. SATZ: Total rewards card --

SENATOR BARTOLOTTA: -- could track them --

MR. SATZ: -- right.

SENATOR BARTOLOTTA: So is that the same number that they would have when they play on the Internet --

MR. SATZ: Yes.

SENATOR BARTOLOTTA: -- so you would know when they actually come physically to the casino? You know when they come in?

MR. SATZ: Correct. That's how I have those 80 percent numbers and other numbers I was using before.

2.2

SENATOR BARTOLOTTA: Right. My other question is for you, Ms. Sainsbury. Because of the accuracy, the pinpoint accuracy of your software to know exactly when they start to cross that border, to me it seems like it would be an ideal situation let's say for dividing up local share account funds so that way anyone who would be online gaming in one particular county, you know when they cross over another county line. So in this instance you shut them off when they start to cross outside of the border of New Jersey. Is there an application -- I'm sure it would be very simple -- to know to change from one county to another county and still allow them to play but then accrue that tax in a different county?

MS. SAINSBURY: The mechanisms for how the geolocation work in terms of what boundaries are permitted, that is up to the regulation. The data can be collected and analyzed however is required, so anything is possible.

SENATOR BARTOLOTTA: Great. Thank you so much.

SENATE MAJORITY CHAIRMAN SCAVELLO: Senator McGarrigle.

SENATOR MCGARRIGLE: Thank you, Mr. Chairman.

Caesars has been involved in Internet gaming in New Jersey since the inception, is that correct?

MR. SATZ: Correct.

2.2

SENATOR MCGARRIGLE: How long has that been?

MR. SATZ: Almost three-and-a-half, four years.

SENATOR MCGARRIGLE: Okay. Now, you've heard testimony in this room over and over that iGaming is going to cannibalize the brick-and-mortar or, as my colleague here says, brick-and-stick casinos. And to be honest, we're not here concerned about how much money Caesars is making. The truth of the matter is we're concerned about is it going to affect less tax dollars coming to the State or our local share that we all are concerned about in our own neighborhood? So can you share with me the effect that iGaming has had on the brick-and-mortar facilities in New Jersey over the last three-plus years that you've had iGaming?

MR. SATZ: Yes, I can talk generally now and I'd be happy to get you specific statistics after this hearing. But similar to my dialogue with Senator Tomlinson, I think during that period of time you've seen an increase in the brick-and-mortar revenues. Now, there's lots of factors that go into that. And at the same time you've had the growth of the online piece. So in terms of how local share is distributed, I think if that were in Pennsylvania, for whatever the factors were, the growth of the brick-and-mortar, you'd be having that and however you determine to

1 divvy up the online would be incremental to that.

SENATOR MCGARRIGLE: You know, I'm not looking to divvy it up or the percentages or talk about each individual county's agreement. The question is have you taken in less money at your brick-and-mortar facilities since iGaming has started in New Jersey?

MR. SATZ: No, we've taken in more.

SENATOR MCGARRIGLE: Thank you.

SENATE MAJORITY CHAIRMAN SCAVELLO: Senator Boscola.

SENATOR BOSCOLA: Right. Okay. A difference between New Jersey and Pennsylvania, 9 percent and 54 percent, you cannot compare it. And I'm worried that because -- well, let me ask you this question. What would be the ideal tax rate that you would ask -- we'd have to come up with it for Internet gaming.

MR. SATZ: We've always said we thought about 15 percent would be a fair tax.

SENATOR BOSCOLA: Okay. So we would go from brick-and-mortar 54 percent and then 16 percent, and you want to go to 15 percent. Okay. So say that scenario happens and probably, assuming the Legislature always tries to compromise, maybe be a little bit higher but say maybe 20 percent, why would you as a business -- and I'm talking any business entity. I'm not talking because you're a

```
1
       casino. I'm just talking businesses in general. What they
       do is try to make more money. That's why you're in
 2
 3
      business. I have no problem with that. But if you're
       going to go from a rate of 54 to, say, 20 percent, wouldn't
 4
 5
       you drive the people into that 20 percent taxing?
 6
                MR. SATZ:
                            The answer is no. I mean, I think the
 7
       vast majority of people who come to our business come for
       the social piece of going to a casino.
 8
 9
                 SENATOR BOSCOLA: Yes.
10
                MR. SATZ: They don't come because --
11
                 SENATOR BOSCOLA: So it's not about making money
12
       and --
13
                MR. SATZ: Of course it --
14
                 SENATOR BOSCOLA: -- making more money?
15
                MR. SATZ: Every business needs a fair return,
16
      but the people who come to our casinos aren't people who
17
       generally play on the telephone. And I understand where
       your question is coming from, but it just doesn't have a
18
19
      basis in fact.
20
                 SENATOR BOSCOLA: Yes, but in other States
21
       sometimes they'll go to café-type settings in the casinos.
22
       So you can offer online in a casino. Maybe the Legislature
       should forbid that. I mean --
23
24
                MR. SATZ: Which is certainly possible. I mean,
25
       that's --
```

1 SENATOR BOSCOLA: Another way of the casino to make money is by having these Internet cafés right there in 2 3 the casino. MS. SAINSBURY: I think I can jump in. There is 4 5 actually a tax discount for online transactions in a casino 6 in New Jersey. And actually, we did the statistics to see 7 how many operators are capitalizing on that because I think to your argument you're saying they would want to drive 8 9 people to be in their properties and gamble online because 10 then they would get to take advantage of the tax discount, 11 and it was less than 1 percent. 12 SENATOR BOSCOLA: Okay. 13 MS. SAINSBURY: It was like --14 SENATOR BOSCOLA: All right. 15 MS. SAINSBURY: -- .5 percent. It was almost an 16 coincidental amount. 17 SENATOR BOSCOLA: Again, the difference between what we're experiencing -- there's a total disconnect 18 19 between what's happening in New Jersey and Pennsylvania 20 based on our tax rates, the structure we have now. 21 MS. SAINSBURY: But that is actually a tax 2.2 incentive. So if you are online, you pay less tax --23 SENATOR BOSCOLA: You're right. 24 MR. SATZ: You pay double the tax online than you

do if you're at the casino, so where --

1 SENATOR BOSCOLA: Okay. MR. SATZ: -- Anna's going is if we were --2 SENATOR BOSCOLA: Well, I guess it would depend 3 4 on --5 MR. SATZ: -- motivated by this desire to 6 somehow --7 SENATOR BOSCOLA: I guess it would depend on what our tax rate is then, and we have to be cognizant of what 8 9 we set that rate at if there is Internet gaming to kind of 10 ensure or help ensure that the casinos won't try to divert 11 the money somewhere else I guess. 12 MR. SATZ: Yes. And --13 SENATOR BOSCOLA: So I guess that's our 14 responsibility. 15 And the last thing I wanted to know about -- and 16 why I'm asking you all these questions is because you are 17 New Jersey and you border us. Some of these other casinos we won't have these questions for, but because you're so 18 19 close, has there been an impact on the lottery, right, when 20 you went onto online gaming, the lottery fund? Because 21 that's another question Legislature always wants to be 2.2 protective of because our lottery fund goes towards senior 23 programs and, you know, we don't want to cut into that. 24 MR. SATZ: So I can give you an anecdotal answer,

and I'd be happy after this hearing to try to get you

```
1
       actual numbers. But my understanding is our lottery has
       done well over the past couple of years while the online --
 2
       I don't think there's been an overlap between or any
 3
 4
       cannibalization of lottery versus online.
 5
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Okay.
 6
                MR. SATZ: I think it's a different kind of
 7
       customer.
 8
                 SENATOR BOSCOLA: Because they did legalize
 9
       online lottery. Why did they do that?
10
                MR. SATZ: Well, let me just add that I don't
11
       think New Jersey's -- other than subscription I don't think
12
      there's online. We as a company have always told any State
13
       that we address this issue that we don't have a problem
14
      with the lottery being online as well --
15
                 SENATOR BOSCOLA: Okay.
16
                MR. SATZ: -- for the same reason that I'm
17
       telling you you need to be relevant with the Internet.
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Okay. Good.
18
19
       That map has been dropping like crazy. School is out.
20
       that why? That was Representative Neilson that brought --
21
       is that a normal --
22
                MALE SPEAKER: I got a text from my kid, "I'm
23
      home from school," and these dots start coming.
24
                 SENATE MAJORITY CHAIRMAN SCAVELLO: I just have
25
       one -- that is just your business. Now, you have everyone
```

else's in --1 2 MS. SAINSBURY: Yes, this represents all of the 3 transactions that are occurring right now. 4 SENATE MAJORITY CHAIRMAN SCAVELLO: That's 5 everything? 6 MS. SAINSBURY: That's everything. 7 SENATE MAJORITY CHAIRMAN SCAVELLO: So what's on there is all the transactions of all the different 8 9 businesses? 10 MS. SAINSBURY: Yes. And I should note that on 11 average we're locating a user every 14 minutes I believe at 12 the moment. And so that is an average of both mobile and 13 PC and Mac so static devices. So a lot of those drops are 14 the same user. 15 SENATE MAJORITY CHAIRMAN SCAVELLO: There's no way of you finding out if there's -- the illegal gaming, 16 17 how much of that's going on? You can't get that information, can you? 18 19 MS. SAINSBURY: No. When New Jersey first went 20 live, due to search engine optimization and the prevalence 21 of the illegal sites, they were still getting more traction 2.2

of the illegal sites, they were still getting more traction if you Googled like "bet in New Jersey." And so they did want to work with the telecommunication companies to block those URLs with the ISPs, but we don't get involved in that. I don't actually think that that was permitted in

23

24

1 the U.S. 2 MR. SATZ: I do know, though, that Jersey regulators worked to take the affiliates that used to work 3 4 with the illegal unregulated sites to get them out of that 5 space and into a regulated space. 6 SENATE MAJORITY CHAIRMAN SCAVELLO: And most of 7 the gambling, is that all card play or is it everything? What is that? 8 9 MS. SAINSBURY: Poker. 10 SENATE MAJORITY CHAIRMAN SCAVELLO: Poker. 11 MS. SAINSBURY: The majority of the transactions 12 are poker because --13 SENATE MAJORITY CHAIRMAN SCAVELLO: Okay. 14 MS. SAINSBURY: -- the players stay on longer. 15 SENATE MAJORITY CHAIRMAN SCAVELLO: Listen, thank 16 you so much for your testimony and taking the barrage of 17 questions. 18 MS. SAINSBURY: Thank you. 19 SENATE MAJORITY CHAIRMAN SCAVELLO: We really 20 appreciate it. 21 MR. SATZ: I appreciate it. 22 SENATE MAJORITY CHAIRMAN SCAVELLO: Mr. Cookson, 23 I owe you an apology, but David Cookson, Coalition to Stop 24 Internet Gaming. Thank you for -- I like the color of the 25 tie, perfect.

1 MR. COOKSON: I'm glad I got the memo. No apology necessary, Mr. Chairman. 2 3 SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you. MR. COOKSON: Chairman Scavello, Farnese, Petri, 4 5 and Vice Chairman Neilson, thank you very much for allowing 6 me the opportunity to present testimony. 7 SENATE MAJORITY CHAIRMAN SCAVELLO: Cookson, could you -- is your -- pull it closer, please. 8 9 MR. COOKSON: Is that better? 10 SENATE MAJORITY CHAIRMAN SCAVELLO: Perfect. 11 Perfect. 12 MR. COOKSON: On behalf of the Coalition to Stop 13 Internet Gaming in strong opposition to H.B. 392's language 14 that would allow Internet gambling in Pennsylvania. 15 CSIG is a national effort to oppose Internet 16 gambling at the State and Federal levels. Before I discuss 17 CSIG's substantive and principled opposition to Internet gambling, it's important to review the shaky legal 18 19 framework for Internet gambling. 20 From the day President Kennedy signed the Wire 21 Act in 1961, and for 50 years thereafter, the Department of 22 Justice consistently interpreted the Federal Wire Act as covering all forms of gambling, whether it be on sports, 23 24 horses, casino games, or lotteries. Robert Kennedy, who

was Attorney General at the time, knew what the bill meant

because his department proposed the original version and then worked with Congress as they revised the text.

To give law enforcement the tools to shut down online poker and other forms of Internet gambling, Congress reinforced this interpretation in 2006 when it enacted the Unlawful Internet Gambling Enforcement Act. This law prohibits any gambling businesses from knowingly accepting payments in connection with the participation of another person in a bet or wager that involves the use of the Internet.

On Friday, December 23rd, 2011, the Department of Justice's Office of Legal Counsel issued a 13-page legal opinion that reinterpreted 50 years of the Federal Wire Act of 1961, concluding that the law covers only bets on sporting events and contests. No laws were changed by Congress. No Federal court decision was issued. No new rules were promulgated. As the author of the opinion, then-Assistant Attorney General Virginia Seitz later conceded, "It's just that: an opinion."

As former Attorney General Loretta Lynch confirmed during her confirmation process, OLC opinions do not carry the force of law. They do not change the law. They can be withdrawn at any time and are, as President Obama's Justice Department did with certain OLC opinions issued by the Bush DOJ, and as the Bush DOJ did with the

Clinton DOJ and the Clinton DOJ did with the Bush DOJ. And there is no grandfathering.

2.2

In January of this year, Senior Justice

Department officials coming in with the Trump

Administration stated they would revisit the opinion

regarding the Wire Act of 1961. If the OLC opinion is

withdrawn, no online casino or lottery sites would be

grandfathered or protected from prosecution, regardless of

when they were authorized. Withdrawal would return the DOJ

to the original, longstanding interpretation of the Wire

Act, under which the Act could be enforced against sports

and non-sports online gambling sites alike. Should any

gambling sites remain in operation following such a

decision, they risk being shut down by Federal enforcement,

regardless of where they operate or when those sites were

authorized.

The administrative overreach of the OLC opinion, the tenuous legal basis for Internet gambling, the announced intention of the new Justice Department leadership to revisit the OLC opinion, and the inability to grandfather OLC opinions should give pause for any legislative action on Internet gambling in any State.

I know there has been a discussion in Pennsylvania, as there is in many States, about using Internet gambling revenue to fill a budget gap, but with

the fluid situation in Washington, Internet gambling is an unreliable and potentially nonexistent source of revenue.

Beyond the problematic legal justification of online gambling, CSIG has a principled and deep opposition to allowing casino companies to put virtual slot machines in every Pennsylvania home and video poker on everyone's mobile devices. Internet gambling is a threat to families and children. Supporters will tell you today there's technology that can protect children and families from getting access to Internet gambling sites, yet we just listened to the testimony of the geotechnical person say they can't tell you who it is.

There is no way to prevent a legal player from having a child use their device to gamble. Those of us who are parents with small children know they get access to our iPads and our phones. There is no way to guard against a child using a password to access online gambling sites. We know this is true because the largest and most successful Internet companies have shown they cannot successfully restrict child access.

In 2014, Apple agreed to provide full refunds to customers, paying a minimum of \$32.5 million to settle an FTC complaint that the company billed consumers for millions of dollars of charges incurred by their children without their parent's consent.

Also lost in the debate about Internet gambling are recent advances in technology that Representative Kaufer referenced earlier, including the Pittsburgh Supercomputer Center, which built an artificial intelligence bot which handily beat four of the world's best poker players over a 20-day tournament. We've seen this same problem with the fantasy gaming sites and algorithms designed to game those systems as well. And if you can't tell who it is, despite the technology you have and having come from a 15-year career in law enforcement, the technology always lags behind the perpetrators.

The bot created by Carnegie Mellon won \$1.8 million, easily taking over that particular gaming system. One of the poker pros who played in the tournament stated, "It's the toughest opponent I've ever played, and I'm not being generous. It's stomping us out." The scientist who created the artificial intelligence bot made it clear when stated, "Of course, a lot of gambling people are worried that it may kill Internet gambling for money." One researcher revealed that a client had paid him tens of thousands of dollars to build a poker bot. "I imagine they are trying to play online with them," the researcher said.

The Internet gambling industry has little ability to guarantee that their customers are not playing against bots or using bots whom they cannot possibly beat. Why

should the Commonwealth, with a strong track record of high gaming standards and rigorous enforcement, allow the fundamental integrity of legalized gambling in Pennsylvania to be undermined by Internet gambling companies or individuals using poker bots to fleece gamblers?

Some will argue that Internet gambling is necessary to make Pennsylvania more competitive and improve economic development. Again, nothing could be further from the truth. Internet gambling steals jobs, as has been discussed here, and will damage the huge investment Pennsylvania casinos have made over the last decade.

In 2014, the Pennsylvania Legislative Budget and Finance Committee reported that "PA casinos have made \$3.1 billion in initial capital investments and annually produce about \$2.9 billion in total output. Pennsylvania casinos directly employ about 16,650 people. Casino operations and induced spending from casino employees support about 25,500 jobs and produce about \$3 billion annually in total economic output. Ongoing renovations and upkeep generate an additional \$81 million annually in total output, supporting another 600 jobs." These results would not have happened if Internet gambling was legal in Pennsylvania.

Internet gambling will not lead to new economic development opportunities because Internet gambling is a job killer, not a job creator. Internet gambling companies

want to get rid of casino workers and end investment in bricks and mortar, replacing casino and construction jobs with a few servers and IT staff overseas. At a time when you are looking to grow employment in Pennsylvania and across the country, why would you approve laws that threaten to eliminate Pennsylvania jobs?

The legal basis for Internet gambling is shaky and getting less secure. Internet gambling is a threat to children and families. It will reduce investment in Pennsylvania jobs. For these and many more reasons, we urge this Committee to oppose the Internet gambling provisions and any attempt to legalize online gaming in Pennsylvania.

Again, I appreciate the opportunity and would welcome any questions.

HOUSE MAJORITY CHAIRMAN PETRI: The first question will be from Representative Diamond, followed by Representative Nesbit.

REPRESENTATIVE DIAMOND: Thank you, sir, for your testimony. I'm over here behind the pole.

I want to ask you about your testimony because you've said this, you made this statement twice in your testimony. You've said, "Internet gambling is a threat to families and children." As such, is that happening today in Pennsylvania?

MR. COOKSON: It can be. I mean, there are constant threats on the Internet to families and children from a variety of sources.

2.2

REPRESENTATIVE DIAMOND: And which law enforcement agency, which oversight agency is currently prosecuting, you know, the parents of children who are gambling today?

MR. COOKSON: Well, if it's located intrastate, it would probably be your Attorney General's cybercrime unit. I know there was one created under Attorney General Corbett because we modeled ours in Nebraska after his. If it's done in interstate commerce, it would be done by the FBI and other Federal law enforcement agencies through their Cybercrime Fusion Task Force.

REPRESENTATIVE DIAMOND: And which law enforcement agency or oversight agency is making sure that the offshore people perhaps who are offering this Internet gambling are comporting to rules of fairness and consumer protection, that sort of thing?

MR. COOKSON: The Justice Department is primary responsible for that, and during the Bush Administration, they were very aggressive in prosecuting, including shutting down most of the major online poker sites in the mid-2000s.

REPRESENTATIVE DIAMOND: And so what you're

saying is because of Bush Administration actions, there's very little online gambling now, is that correct?

MR. COOKSON: No, I'm saying that the last active law enforcement by the Federal Department of Justice was primarily done during the Bush Administration, although the Obama Administration has done a little bit on overseas influence on gambling.

REPRESENTATIVE DIAMOND: All right. Thank you.

And just to expand on the aspect of children playing here,
your testimony says, "There's no way to prevent a legal
player from letting a child use their device to gamble.

There's no way to guard against a child using their
parent's password to access online gambling sites." And I
guess you have a point there, but here in Pennsylvania
there's also no way to prevent a legal adult from letting
their child drink alcohol, and there's no way to guard
against a child accessing their parents' liquor cabinet at
home, yet we still sell alcohol because we assign that as
bad parenting, not an issue before the Legislature. Is
that correct?

MR. COOKSON: That's true because we don't allow the children to walk into the liquor store and purchase the liquor. We see who they are, we check their ID, and we know who they are. Yet with this system, we don't have the ability to identify who it is on the other end of the

terminal.

REPRESENTATIVE DIAMOND: All right. I just think that what you're bringing us today is an argument that for some reason because I live within two miles of a Walmart I shouldn't be able to shop on Walmart.com, and I think that the Pennsylvania Legislature has to get up to speed. This is happening. It's unregulated. There are very few protections for children. And I will agree 100 percent with you in that. There's very few protections for children, and I think we can build them in.

Thank you, Mr. Chairman.

HOUSE MAJORITY CHAIRMAN PETRI: Representative Nesbit.

REPRESENTATIVE NESBIT: Thank you, Mr. Chairman.

And thank you for your testimony.

Following up on Mr. Diamond, I was at a sporting event this weekend, and I watched a group of recent college graduates sitting there playing fantasy basketball. I didn't get too into the details, but I asked them what they were doing. And they were all playing fantasy basketball online. I don't even know how to do it. But by your testimony, you're saying that that activity, if we would regulate it and license it somehow and tax it, would then keep them from going to the casino. I just don't know -- where are we getting the information that that's going to

kill the brick-and-mortar casino industry? I mean, what basis are you bringing that claim forward?

MR. COOKSON: Well, again, I'm looking at a couple of different factors. One is I'm not comparing fantasy sports players to casino gamblers. They're different animals. But --

REPRESENTATIVE NESBIT: I think that's part of my concern. And I know I disagree apparently with the Senators on that. If we have a 22-, 25-year-old person playing on the Internet whether it be, you know, poker or just, you know, fantasy sports, FanDuel, and I'm not Mr. Dunbar that knows all the details of these things, but I'm not seeing the connection that that person would have gone to the casino on Saturday night rather than sit with me at a sporting event playing fantasy sports. So if we would regulate the Internet gambling, how is that taking away from the brick-and-mortar casino?

MR. COOKSON: If they're going to play poker and they're going to play it on the Internet and they can't play it legally on the Internet but they want to gamble on poker, then they go to the casino. And again, in Pennsylvania, as you've shown, you've spread your casinos in a way to make it accessible to the consumer in order to get there.

REPRESENTATIVE NESBIT: So where I was would have

been at least an hour to the casino or maybe an hour and 15 minutes, you know, depending on where it went. So you're saying if they couldn't do it on the Internet, those folks are going to drive to the casino?

2.2

MR. COOKSON: I can speak to my experience having been the Chief Deputy Attorney General in Nebraska. I knew a lot of Legislatures -- we had no casino gambling in Nebraska -- would drive the hour-and-a-half to Iowa across the river at Omaha to go to the Harrah's Casino or whatever. We called it going to the boats, and in fact, lobbyists would routinely have outings for Senators and Legislatures, and people from my town an hour-and-a-half away would drive to the casino because there was legalized casino gambling in Iowa.

REPRESENTATIVE NESBIT: Right. And there's people in my neighborhood drive I'm sure drive to the casino all the time, but I still want to get back to where, you know, some of the testimony is coming from that the online gambler is the same gambler that would go to the casino. Do we have studies that show that? Where are we getting that information from I guess is my --

MR. COOKSON: I think --

 $\label{eq:representative nessit: } -- \text{ the root of my}$  question.

MR. COOKSON: Well, we can look at -- and again,

```
1
       there's a whole host of factors that go into New Jersey,
      but the fact you've gone from 11 casinos to 7 has to have
 2
 3
       some impact having come from the Internet gaming.
 4
                 REPRESENTATIVE NESBIT: But, I mean, you could go
 5
      back to --
 6
                 MR. COOKSON: And again, I can --
 7
                 REPRESENTATIVE NESBIT: -- we have it in
       Pennsylvania --
 8
 9
                 MR. COOKSON: I can go back --
10
                 REPRESENTATIVE NESBIT: -- and it's the same --
11
      we're in western Pennsylvania. They opened a casino in
12
      Cleveland, they opened one in Youngstown, it's still within
13
      45 minutes --
14
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Excuse me,
15
      Representative --
16
                 REPRESENTATIVE NESBIT: I'm sorry.
17
                 SENATE MAJORITY CHAIRMAN SCAVELLO: No, if you
       don't mind, if you could just -- because --
18
19
                 REPRESENTATIVE NESBIT: I know. Sorry.
20
                 SENATE MAJORITY CHAIRMAN SCAVELLO: We're really
21
       late now --
2.2
                 REPRESENTATIVE NESBIT: I apologize.
                 SENATE MAJORITY CHAIRMAN SCAVELLO: -- so I'm
23
24
       going to ask the Members --
25
                 REPRESENTATIVE NESBIT: I'll stop --
```

```
1
                 SENATE MAJORITY CHAIRMAN SCAVELLO: -- from this
       point on if we can just shorten your questions, please.
 2
                 MR. COOKSON: To your point, we'll get you
 3
       information.
 4
 5
                 REPRESENTATIVE NESBIT: Okay. Thank you. Sorry,
 6
      Mr. Chairman.
 7
                 SENATE MAJORITY CHAIRMAN SCAVELLO: That's quite
 8
       all right.
 9
                 REPRESENTATIVE NEILSON: Thank you, Mr. Chairman.
10
                 Who makes up your coalition and who funds your
11
       coalition? Because we were trying to do some stuff last
12
       year, and I remember our former Chairman, the coalition
13
       running many, many commercials and mailings against our
14
       former Chairman. I was wondering where you get your
15
       funding from to do the advertising on TV in regards to
16
       former Representative Payne and some of the mailings that
17
       -- who funds the coalition to stop this?
                 MR. COOKSON: The coalition is a 501(c)(4)
18
19
       corporation with numerous donors. As with most
20
       501(c)(4)'s, there's no requirement to identify who the
21
       donors are.
22
                 To the points that we bring in regards to this
       issue, who the donors are really aren't relevant.
23
24
      problems and the facts --
```

REPRESENTATIVE NEILSON:

Well, excuse me --

1 MR. COOKSON: -- we've identified are.

2 REPRESENTATIVE NEILSON: Just a quick follow-up.

3 Are you funded by any casinos?

2.2

MR. COOKSON: There are casinos who are members of our coalition.

REPRESENTATIVE NEILSON: Thank you.

SENATE MAJORITY CHAIRMAN SCAVELLO: Senator Tomlinson.

know there is a question whether we changed the Federal opinion or not the Federal opinion, but the hard numbers from Atlantic City are -- or New Jersey is it took them four years to get to about \$29 million, and I think we're struggling with about a \$3 billion deficit or a \$1 billion deficit and we're talking about a lot of money, but it took about four years to get to \$30 million. And again, I want to emphasize that the tax rate on Internet gaming is 40 percent higher than it is in the casino. And that's just one of my bigger points.

But I know we're here because we're trying to look for more money in the budget. We don't want to raise taxes. We want to get somebody else to pay this tax bill. But let's cut it in half and in probably two years you maybe get \$20 million to fill your budget. So if we're going to argue here that we need this money to fund our

budget, there is a question that this opinion could be overturned and you'd lose it all, but there's also an opinion that -- or also the hard facts are that it's only \$29 million after four years. And the important point is that I have no problem with poker. I don't even have a problem with fantasy sports. But most of the play is in casino play. It's in slots. So that's my point. My point keeps coming back 54 percent tax on slots in casinos, 15 percent on the Internet. It's just not a fair game, and that's my biggest point here.

You're not going to get the money you think you're going to get, and you might even have the overturn of the opinion. But my point is it's going to take you several years before you get there and what we were supposed to get, \$100 to \$250 million in this budget cycle, and the dollars aren't there just using Atlantic City's model.

Just to close, someone asked earlier, Governor
Christie declared March Problem Gambling Month. It was
asked earlier about the problem gambling. There's 300,000
adults in New Jersey that have a problem gambling, 87,000
seniors, and 30,000 teenagers. I'm sorry Senator
Reschenthaler left. No millennials have a gambling
problem. That's a joke between Senator Reschenthaler and
I. Senator Reschenthaler thinks that I'm not a millennial,

1 and he's right. SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you, 2 3 Senator. SENATOR TOMLINSON: And the Rutgers' study found 4 5 that Internet gaming is much more addictive than casino 6 gaming. Thank you. 7 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator, don't we have one in the Senate also we're doing a 8 9 resolution on? I think we have. I think we're doing a 10 resolution as well. 11 MALE SPEAKER: Millennials? 12 SENATE MAJORITY CHAIRMAN SCAVELLO: No, no, no, 13 on the problem gambling. Yes. 14 Thank you very much. 15 MR. COOKSON: Thank you, Chairman. 16 SENATE MAJORITY CHAIRMAN SCAVELLO: At this time 17 to testify is Eric Pearson, Chief Executive Officer of Valley Forge Casino Resort; Donn Mitchell, Chief 18 19 Administrative Officer, Isle of Capri Casinos. 20 Thank you, gentleman. You may begin. And please 21 make sure that your mike is turned on and have it close to 2.2 Thank you. you. MR. MITCHELL: Yes, sir. Good afternoon, 23 24 Chairmen and Members of the Committee. I very much 25 appreciate the opportunity to speak with you today.

name is Donn Mitchell. I'm the Chief Administrative
Officer for Isle of Capri Casinos.

A little closer? It's green. Is that better? Okay.

Isle operates 14 casinos in seven States across the country, including the Lady Luck Casino at the Nemacolin Woodlands Resort. Lady Luck Casino at Nemacolin is just over three years old. We opened in July of 2013 with an initial investment of \$60 million. The casino currently operates 597 slot machines 27 table games. Our fiscal 2015 to '16 gross gaming revenues were approximately \$35 million.

Based on the Pennsylvania Department of Labor and Industry statistics, Lady Luck and Nemacolin is the 16th largest employer in Fayette County with over 300 individual employees, 96 percent of which are Pennsylvania residents.

Before providing remarks on the multiple gaming proposals that are before the General Assembly, I would first like to give the Committees some context on why we feel the way we do about some of these issues. Since opening the Lady Luck Casino, we have lost between \$1 million and \$2 million a year, a trend that obviously is not sustainable. Between the unexpected and aggressive out-of-State competition that we face with the Rocky Gap Casino in Maryland, the barrier to entry that our customers

face just to get into our facility, which is the access fee, as well as the high and increasing cost of regulation. Frankly, we just underestimated the impacts and the challenges of this market.

Fortunately, we do see a path forward. We would like to make Lady Luck an ongoing operation. The biggest opportunity that we see has been in multiple gaming proposals that you've seen, and it's language that provides for the Category 3 casinos, the opportunity to remove the requirements that an individual patronize the amenity of the resort before they can gain access to the casino.

The removal of the "patron of the amenities" requirement for a \$1 million fee from each of the individual Category 3 casinos would bring these casinos in line with the other casinos across the country. Its removal would increase revenue to the Commonwealth, free up money for customers to play with, and allow us to compete on a level playing field, particularly with our largest and closest competitor, the Rocky Gap Casino just across the border in Cumberland, Maryland.

In addition to the removal of the "patron of the amenities" requirement, we are supportive of the Commonwealth authorizing iGaming so long as it is affiliated with and run directly through the 12 brick-and-mortar casinos. Legalizing online gaming through the

existing casinos will allow the current licensees to drive new customers to our facilities and increase revenues to the State.

We also support a legislative solution to fix the local share assessment issue, making sure that it does no harm, keeping the local communities whole. And I can tell you from direct experience with our Fayette County and Wharton Township representatives, the money that we provide in that local community makes a very meaningful difference, and we want to make sure that it stays that way. But it also needs to do no harm to the existing casinos. As you can see, we cannot afford to pay additional monies.

So with that, I say that we have a path forward, and I think that we do, but with the implementation of any convenience gaming, call it VGTs, VLTs, they are slot machines. Anything in bars, taverns, social clubs, truck stops, bowling alleys, frankly could even be grocery stores, this would quickly close that path forward for us and possibly likely close the Lady Luck Casino in Nemacolin, putting 300 Pennsylvanians out of work.

In closing, I'd just like to say the gaming market created here in Pennsylvania by this Legislature over 10 years ago is one of the tops in the U.S. It generates more tax revenues for this State than any other State in the country. It's frankly a model for other

jurisdictions to look to. We agree that there is a need for some fine-tuning in the industry. Many of the components contained in H.B. 392, as well as other proposals, including the elimination of the access fee, the iGaming issues, as well as a good solution for the local share assessment, these could all be very beneficial to the State. We do not believe that there's any need to introduce any additional casino-style gaming outside of the highly regulated and established existing casino industry.

Thank you for your time, and with that, Eric Pearson would like to also speak.

MR. PEARSON: Thank you. Good afternoon,
Mr. Chairman, Chairmen of both Committees, and Committee
Members. I'd like to thank you for the opportunity to
speak here today.

My name is Eric Pearson. I'm the new President and CEO of the Valley Forge Casino Resort located in King of Prussia. I've been on for a little over four months now.

Since opening in 2012, Valley Forget has become an engine in economic development in Montgomery County.

Our overall impact is over \$6 million, and we probably employ over 1,000 employees. To date, our property has contributed over \$13.7 million in local share assessment to Upper Merion Township and Montgomery County.

We take our role as a community partner very seriously and have funded or contributed to county-based and local traffic improvements, community welfare programs, local sports organizations, and college scholarship programs. Our commitment to being a conscientious community partner is what led us to enter into a Memorandum of Understanding with Upper Merion Township following the 2016 court ruling on the local share assessment last September. We worked collaboratively with Upper Merion to ensure they would be held harmless during this time until a legislative prescription is put into place, and we look forward to working with the Legislature to expedite a permanent solution that doesn't exceed our previous commitments.

As one of two of the Category 3 licensees in the Commonwealth, I ask you to consider initiatives which would address restrictions imposed on us that are limiting our growth and contribution to the Commonwealth, the largest of which, as my colleague mentioned, was the "patron of the amenities" access restriction. We believe any discussions about Cat 3's must begin with this removal.

After years of operating with this restriction, it's clear that it does not work and instead only creates an uninviting and unwelcoming experience for our guests.

This requirement forces unnecessary burdens on the

Commonwealth's smallest casinos and causes a disproportionate amount of regulatory oversight on us.

2.2

Additionally, I hope you will consider allowing Internet gaming in the Commonwealth. Pennsylvania has an opportunity to be among the first in what will be a significant growth opportunity for the industry moving forward. As we can see from our neighbors to the East, once the Internet gaming market is established, a real opportunity for consistent healthy growth exists. If Internet gaming is considered here in Pennsylvania, then I ask that Category 3 casinos be able to participate in this exciting new era.

Other restrictions levied only in Cat 3's include a limit of slot machines and table games. This number ultimately limits revenues and taxes collected by the Commonwealth. There are times when our games are at capacity and we literally have to turn people away. I can't imagine, as an over-50-percent stakeholder in our slot revenues that the Commonwealth would like to keep these patrons out of action. Additionally, poker tables, which are non-house-banked games, should be permitted without counting against our table game allotment.

We recognize Category 3 licenses come at a cost commiserate with the intentions of the Legislature, and the type of relief requested today will come with a price.

We're eager to discuss that further with all of you and are prepared to pay a practical and realistic amount levied by the Legislature.

I'd be remiss if I came before you today and didn't mention our opposition to proposals -- referring to VGTs -- in our bars and taverns. So I'm not going to belabor that, but I welcome the opportunity to discuss that later.

SENATE MAJORITY CHAIRMAN SCAVELLO: It's not a VGT. Okay.

MR. PEARSON: A collaborative and comprehensive expansion of gaming, which benefits the citizens, the Commonwealth, and the gaming industry as a whole, is what we're asking for today. We're committed to working with you to improve Pennsylvania's gaming industry to enhance our competitiveness regionally, maximize our shared growth, and help our local communities thrive.

Thank you again for this opportunity.

SENATE MAJORITY CHAIRMAN SCAVELLO: You know,

Mr. Pearson, you can get rid of that \$10 fee right away.

Just apply for a Category 2. I'm looking at your numbers.

There's a strong rumor that you might. I hope that they're right. We could use the revenue.

Any questions? Go ahead.

SENATOR STEFANO: Thank you, Mr. Chairman. This

1 is a question for Mr. Mitchell.

2 SENATE MAJORITY CHAIRMAN SCAVELLO: Your

3 microphone.

2.2

SENATOR STEFANO: It's on.

You represent and run the Lady Luck Casino, and you mentioned that it's lost a little over \$1 million a year, and you have heard a debate about iGaming. I just wanted to know why you feel that iGaming would be a benefit to a casino that -- for Lady Luck and its success.

MR. MITCHELL: So I think some of the points that you have heard here already today would apply to us in our market as well. We know that this gaming is already going on. It's a very different customer than our current customer, and we feel like with the ability to have that as another tool just as almost another amenity as part of our offering to our customers, it will allow us to reach out to other customers, a younger demographic, and also be able to incentivize them to come into our brick-and-mortar casino.

And to, you know, add on to the point, if there's going to be iGaming within the State, in order for us to be able to all remain competitive, it needs to be among all the Category 1, 2, and 3 casinos.

SENATOR STEFANO: All right. Thank you for that. Thank you, Mr. Chairman.

HOUSE MAJORITY CHAIRMAN PETRI: Yes,

1 Representative Dunbar.

2.2

2 REPRESENTATIVE DUNBAR: Thank you, Mr. Chairman.
3 And thank you, Secretary, for my cup of coffee. I

4 appreciate that, too. It was good timing.

First off, the entry fee, the \$10 entry fee, in 392 it's waived for \$1 million. Would you both be doing that?

MR. MITCHELL: Yes.

MR. PEARSON: Yes.

REPRESENTATIVE DUNBAR: Okay. That would be my assumption. And not to editorialize but just in quick answer to Senator Tomlinson, I know we never look at anybody's motivation as far as bills, and I am the sponsor of 329, and the motivation certainly was not revenue. It was consumer protection and regulating an unregulated industry. But just to correct just some things, he had mentioned \$39 million, which I understand what New Jersey's revenues are, and I would assume we would far exceed New Jersey just on population alone, but the revenues that we will see up front are licensure fees, which are estimated in the \$100 million range. It was not the motivation, but I just wanted to make sure that was on the record that there are dollars up front for it.

Thank you, Mr. Chairman. Sorry for editorializing.

1	HOUSE MAJORITY CHAIRMAN PETRI: I want to ask a
2	question about the Category 3's since you're both here.
3	Earlier, there was some testimony from the Gaming Board
4	about changing the ownership requirements or maxims if you
5	will. I think you were here when that testimony took
6	place. I haven't had a chance to think about it, but since
7	you're here, what's your impression of that? Maybe you
8	have to talk to corporate, but if you have an impression,
9	is that a good thing or a bad thing for the casino industry
10	in Pennsylvania?
11	MR. MITCHELL: Generally, we would see that as a
12	good thing. It doesn't directly impact us, but we would
13	think that open market would be positive.
14	MR. PEARSON: Yes, I agree.
15	SENATE MAJORITY CHAIRMAN SCAVELLO: Senator
16	Tomlinson.
17	SENATOR TOMLINSON: I had a great opportunity to
18	visit your casino in Nemacolin and Valley Forge both, and
19	they're actually, I like them very, very much. Would
20	you in fact pay the \$10 million for a license to do
21	Internet gaming?
22	MR. MITCHELL: I am not in a position to answer
23	that question at this time. We would strongly look at it,
24	but I

SENATOR TOMLINSON: I think Atlantic City is like

```
1
       400 and some thousand and then a $250,000 renewal.
       you're talking about under $1 million for a license in
 2
 3
      Atlantic City, and we're talking about $10 million for a
 4
       license here. And maybe some of the bigger corporations
 5
       that have multi locations and are big corporations might be
 6
       able to pay $10 million, but it would be awful if you
 7
       couldn't afford the vig to get into the bet and somebody
       else could. Then you'd be frozen out of the market because
 8
 9
       the price is too high. So talk to your corporate people
10
       and let us know would you be willing to pay $10 million.
11
                MR. PEARSON: Yes, it's definitely -- I mean,
12
       it's different for the Category 3's because we are smaller.
13
       We have smaller player bases and so there is definitely a
14
       lot more calculus that goes into that. But I think online
15
       gaming represents a very exciting opportunity for us, and
16
       I'll give you more detail. We'll get back to you.
17
                 SENATOR TOMLINSON: Sure. You beat me, too.
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you
18
19
      very much, gentlemen.
20
                 Our next presenters -- oh, we have another
21
       question. Oh, excuse me. I'm sorry.
22
                 REPRESENTATIVE PHILLIPS-HILL: Thank you, Senator
23
       Scavello.
24
                 I'm new to the Committee, but just for
```

clarification, and perhaps it would be better directed to

```
1
       one of the Chairmen, am I correct that the fee is $8
 2
      million?
                 SENATE MAJORITY CHAIRMAN SCAVELLO: I don't know
 3
       what's in his bill. What's in your bill?
 4
 5
                 REPRESENTATIVE DUNBAR: Eight million for the
 6
       casino, $2 million for the operator [inaudible].
 7
                 SENATE MAJORITY CHAIRMAN SCAVELLO: And again,
 8
       this is just one bill. We're just listening today. It
 9
       isn't necessarily that we're endorsing any particular bill.
10
       This is just to hear what each one of the casinos have to
11
       say about online. And it's an education piece for most of
12
      us. I have no idea what's in the Representative's bill,
13
       George's bill. I'm sorry, I don't. I've stayed away from
14
       it. I want to hear from people. I'm educating myself on
15
       the issue. I have not looked at your bill, nor any of the
16
       others. There's about eight of them already introduced.
17
                 REPRESENTATIVE PHILLIPS-HILL: Thank you very
18
      much, Senator.
19
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you.
20
                 REPRESENTATIVE PHILLIPS-HILL: I appreciate that.
21
                 SENATE MAJORITY CHAIRMAN SCAVELLO:
                                                     Thank you
22
      very much, gentlemen.
23
                MR. MITCHELL: Thank you.
24
                 SENATE MAJORITY CHAIRMAN SCAVELLO: I just want
25
       for the Members and -- there's going to be another joint
```

- 1 hearing on a continued -- to discuss other gaming options,
- 2 and it'll be at 10:00 a.m. And we don't have a location
- yet, but it'll be at 10:00 a.m. on March 20th. That
- 4 | location will be to be announced. I'm assuming it might be
- 5 | right here because this is probably the biggest if we can
- 6 | get the double room.
- Okay. The next presenters, Bob Green, Chairman,
- 8 Parx Casino; and Anthony Ricci, Chief Executive Officer,
- 9 Parx Casino. Good afternoon, gentlemen.
- MR. GREEN: Good afternoon.
- 11 SENATE MAJORITY CHAIRMAN SCAVELLO: It's not
- 12 | evening yet, is it?
- MR. GREEN: I'll be very brief. Chairmen
- 14 Scavello and Petri, Vice Chairmen Farnese and Neilson,
- 15 thank you. My name is Bob Green. I'm the Chairman of the
- 16 Parx. I set up our company in 1989, and somewhat unusually
- 17 | for this space we are still under the same ownership and
- 18 structure as we were then.
- 19 Over the last 28 years, we've been privileged to
- 20 put forward proposals regarding the racing and gaming
- 21 industries. And that has involved assumptions,
- 22 projections, and tax revenue forecasting. There have been
- a lot of numbers thrown about this afternoon. Our numbers,
- 24 | whether for [inaudible] simulcasting, account wagering,
- 25 | slot revenue, table games revenue, and [inaudible] that we

have been remarkably accurate and absolutely reliable for planning and budgeting forecasts.

It's against that background that I would like to introduce our CEO, Mr. Tony Ricci. Tony has been with us for 20 years, first as our Chief Financial Officer, and for the last six years, as our Chief Executive. And I will leave our testimony and any questions for either of us in his capable and knowledgeable hands. Thank you.

MR. RICCI: Thank you, Bob. And good afternoon.

And for the record, Senator Boscola, I am for making money so you don't have to ask that question.

We are extremely proud to represent Parx Casino and Racing. We're the number one casino in Pennsylvania, just to correct the record of earlier. Parx generates the most tax revenue of any casino in Pennsylvania, and our beautiful facilities serve as a testament to the benefits of the enabling legislation that created the gaming industry in 2004 and saved our great racing industry.

We're equally proud to say that we've delivered, as Bob said, on the promises that we made back in 2004 in the face of much skepticism if you recall at the time, that we could produce significant tax revenue, investment, jobs, and economic growth, and conduct our operations with great integrity and benefit to the community.

Some key facts related to our business are as

follows: We generated revenue of \$581 million in calendar 2016, and that does include our racing operation.

We pay approximately \$250 million per year in tax payments to State and local governments. That's a high percentage of the revenue number I just quoted. We also paid \$26.8 million of nongaming taxes, such as property taxes in 2016. We paid \$87.7 million in local share assessments in the last five years, which includes the county and the local minimum.

We employ more than 2,500 people, and 1,210 full-time employees receive first-class benefits. Eighty-two percent of our employees are PA residents, and our overall compensation cost is approximately \$100 million a year.

Two-thirds of our revenue is derived from customers who live within 30 miles of our casino. The remaining one-third is predominately from New Jersey and from New York area. As Senator Tomlinson mentioned earlier, we did notice that when the online gaming law was introduced in Pennsylvania, our poker revenue in our poker room dropped 20 percent the next day. So the cannibalization issue we'll talk to later.

Only 5 percent of our revenue is generated from customers in Pennsylvania who are more than 30 miles from our casino.

We've invested approximately \$700 million into

our operation, and we've transformed our racing backstretch into the best in the industry.

The gaming industry, as it exists today, serves as model for the entire Nation. Pennsylvania is second in the country in overall gaming revenue at \$3.2 billion, but we generate significantly more tax revenue than any other State with \$1.4 billion in total. This is more than 50 percent higher than the second State, Nevada, just under \$900 million. It's a phenomenal result.

Furthermore, our industry has made an overall investment of approximately \$6 million in the brick-and-sticks. Did I say million -- \$6 billion in the brick-and-sticks, and we directly employ 18,000 people in well-paying jobs. This overwhelming success reflects the significantly higher gaming tax, as we referred to earlier in the conversation, on casinos in Pennsylvania. With the overall effective rate on slot machines when you apply the local minimum and the Gaming Board costs that we also absorb, our effective rate is 59 percent, the prudent structural framework that the industry -- that was established in our enabling legislation. I know the legislators that were here, part of that legislation, are pleased to hear this framework was very intelligent.

We have twelve casinos today, with another soon to arrive in Philadelphia, which effectively serves the

residents of the Commonwealth by locating them judiciously in the major population centers and by avoiding oversaturation of markets. We have an orderly market structure that respects the investments made in our communities. And after 10 years of development, our industry has matured to the point where approximately two-thirds of Pennsylvanians now reside within 25 miles of a casino. We have access for everyone.

Now, we are mindful that the Legislature is faced with a budget deficit and is exploring options to increase revenue. We are also aware that forces from outside the Commonwealth are advocating an expansion of gaming based on results in other States. Although it could be tempting on the surface to look at your major tax contributor to see if there is additional opportunity, we caution that great care must be taken to avoid undermining the very foundation of our success.

We believe that many of the proposals currently under consideration will actually lower the tax revenue generated by our industry and effectively kill the golden goose. To be clear, these proposals ask the Commonwealth to trade 59 cents on the dollar from brick-and-mortar casinos for either 30 percent for VGTs or 15 percent for Internet. It is clear that the net effect of these proposals will actually be a reduction of tax revenue to

the Commonwealth, along with the thousands of jobs and hundreds of millions of dollars of investments that are being made today by the brick-and-mortar operators.

I didn't get the memo on VGTs so you have my testimony in there. I'll move on to that and we can speak about that at a later date.

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you.

MR. RICCI: So I will say the first issue that we'd like to discuss is Internet gaming. Once again, here the Legislature is asked to accept the 15 percent rate of tax versus the 59 percent that it currently receives.

We're being told this is incremental revenue. It's an opportunity based on the experience in New Jersey.

However, even more so than in the VGT discussion, there couldn't be a greater difference in approach, structure, and success than in New Jersey and Pennsylvania models. As you know, New Jersey gaming revenues have decreased from a peak of more than \$5 billion to \$2.8 billion in 2014 and approximately \$2.2 billion today.

Despite some of the earlier comments, revenue in Atlantic City is down since online gaming was enacted.

Their casinos pay a tax of 9 percent for brick-and-mortar, as opposed to our 59. They pay 15 percent for online gaming. So as the Senator said earlier, that's a substantial increase over the brick-and-mortar rate. And

there really isn't any issue on that side for the State of New Jersey. However, they only contributed \$237 million in tax revenue to the State of New Jersey in fiscal 2015.

That is one-sixth of what is being generated here in Pennsylvania.

2.2

All their casinos are concentrated in one central location, Atlantic City, as New Jersey originally created a destination-type market that drew from the major population centers of Philadelphia, New York, and northern New Jersey rather than the approach that was taken here, which was a more local convenience structure that populated the casinos where the people live. In fact, only 5 percent of New Jersey residents live within 25 miles of a casino, as opposed to the two-thirds we have here in Pennsylvania, 5 percent.

Once Pennsylvania and New York legalized casino gaming, the precipitous decline in revenue that I spoke about earlier commenced. As a result, it's a long trip to a casino for most New Jersey residents because most of them are concentrated in the northern part of the State. And whether to patronize Atlantic City, New York, or the Pennsylvania casinos still requires a long trip.

So New Jersey legalized online gaming to give the struggling casinos in Atlantic City more access to that northern New Jersey market. But interestingly, they did

stop short of expanding casinos geographically and physically throughout the State, as we do here in Pennsylvania. So New Jersey represents what I call a unique situation with respect to online gaming and in no way reflects the opportunity that's available here in Pennsylvania.

The most recent reports from New Jersey indicate a current level of online gross gaming revenue of just under \$200 million. However, this amount actually includes free play that we don't know exactly how much that is because that number is not reported, but the actual cash revenue is more likely in the \$150 million range, even less than what you were speaking about earlier, Senator.

It's important to note that the State only receives 15 percent of this amount so it's \$29 million, as you'd said earlier. This is a completely different situation to what exists in Pennsylvania today, and we should not assume anywhere near the same outcome as New Jersey, despite the population differences. I know we have 13 million and they have 9, but the way we've laid out our market will deter from that increase. Due to our more extensive geographic reach, there's much less upside opportunity and a much greater risk for cannibalization of the existing business.

It's also interesting to note that Delaware

offers online gaming, and it generates approximately \$3 million per year in total, \$3 million. Now, I recognize that Delaware has 7 percent of Pennsylvania's population, but it offers a better representation of what our market structure is because they have their casinos where the people live in Delaware. And if you extrapolated their result, you would come out with about \$45 million in revenue.

In addition, I just want to point out that Nevada offers poker only, strictly poker online, and they generate revenue of about \$7 million per annum, \$7 million for online poker. Nevada has clearly protected its brick-and-mortar casinos from online cannibalization. Even sports wagering can only be made at a sportsbook in a casino. Given the anemic results in New Jersey, Delaware, and Nevada, the opportunity for incremental gaming revenue appears to be insignificant in the grand scheme.

Another point that must be addressed with

Internet gaming is the theory that this is incremental

revenue and will not affect the existing casinos. How can

we reasonably assume that after Blockbuster Video, Tower

Records, Borders, and now many major retailers like Macy's,

JCPenney, and Sears are closing stores and eliminating jobs

due to their competition from online retailing that somehow

we'll be different? Who else could we expect to gamble at

an online casino but someone who has visited a casino at some point and is a gambler.

It is even more important to note that the demise of the brick-and-mortar retailers came when they had a level playing field. In our case, we're talking about 59 percent slots tax versus 15 percent online tax. At least Amazon pays the same tax as the brick-and-mortar retailers, and they still took them down.

I find it impossible to assume that a brick-andmortar casino paying 59 percent in taxes will not lose
significant business to an online operator paying 15
percent in an open, unprotected market, unlike what we have
here in the real world. Therefore, it is our view that the
Commonwealth will lose revenue by implementing Internet
gaming. If you assume generously that we could generate
\$100 million of revenue through Internet gaming, I am
certain that 50 percent of that total at least would come
at the expense of an existing casino.

This is not like New Jersey. They are already talking to all the customers in the State. In that case the Commonwealth would actually lose about \$15 million dollars a year on the swap from our revenue at 59 percent versus incremental online revenue at 15.

Given the tax rate differential, there's no value in Internet as the numbers will either be insignificant as

I suggest or maybe even worse, they could be significant but it will be at the expense of the casinos at 59 percent to the Commonwealth versus 15 percent. Either way, it's a loser.

2.2

Another discussion topic I'd like to address is the local share assessment for casinos. Parx has never sought a change from the current approach. In our view it was part of the deal when we accepted our license, and we fully intend to honor that commitment. In fact, we along with several other casinos have reached an agreement with our county and township to continue the previous structure until the legislative fix has been implemented.

Our only comments on this topic are that we're flexible on the approach so long as it does not increase our payments above the 2 percent county and \$10 million minimum level at the township. However, I would like to point out that we would have to reassess this position if some of the proposals that are being put forward for the VGTs and Internet, et cetera, were actually implemented due to the threat of the cannibalization of our business and the destabilizing effect it would have on the local revenue stream.

One last point I'd like to make is regarding Gaming Board costs. And while I do concur with Senator Tomlinson's comment regarding the integrity of our

industry, I do feel there needs to be some control on these costs. Just recently, we were advised that our assessment from the Department of Revenue would increase from the current level of 1.7 percent of revenue to 1.9 percent of revenue. Now, this represents a 26 percent increase from where we were in 2015 when we were at 1.5 percent of revenue, and we have been at that level from the day we opened back in 2006.

I can assure you that our costs to operate the business have not increased by 26 percent over the past two years, and nor am I aware of any inflationary statistic that would support this kind of a charge. So we respectfully request that a review and some type of cap on Gaming Board charges be placed because it -- and I also like to point out it's interesting that New Jersey and Illinois do not have this pseudo-tax on casinos even though they do have much lower tax rates than what we have here in Pennsylvania.

In closing, I'd like to offer the old adage "if it ain't broke, don't fix it." Far from being broken, our industry is an unparalleled success. It will most assuredly be a losing deal for the Commonwealth to trade 59 percent from a casino to 30 cents of 15 cents for VGTs and Internet gaming. We do understand the importance of the current fiscal situation, and our industry members have met

- 1 in an attempt to find alternative revenue streams that
- 2 don't harm the existing casinos. Now, to date, we don't
- 3 have a consensus on that, but are committed to working
- 4 | together to find solutions, just as we've have done in the
- 5 past.
- So I thank you very much for your time and this
- 7 opportunity, and we're available for questions.
- 8 SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you,
- 9 gentlemen.
- 10 Any questions?
- 11 HOUSE MAJORITY CHAIRMAN PETRI: Representative
- 12 | Santora.
- 13 REPRESENTATIVE SANTORA: Thank you, Mr. Ricci.
- 14 Thank you, Mr. Green.
- 15 You touched a lot of bases there, and my first
- 16 question is a lot of your southeast competition I'll call
- 17 it don't necessarily agree with you on some of these
- things. Valley Forge was here. They're looking into
- 19 | iGaming. I cheated. I looked ahead at SugarHouse and
- 20 they're looking into iGaming. They have a partner.
- 21 Harrah's, through Caesars, iGaming. You've got a different
- viewpoint there. They have a different viewpoint, I
- believe, on the additional casino for Philadelphia than you
- 24 do. Do you have an interest in that casino being built
- 25 | that would be built?

```
1
                MR. RICCI: The stadium?
                 REPRESENTATIVE SANTORA:
                                          Yes.
 2
 3
                MR. RICCI: Yes.
                 REPRESENTATIVE SANTORA:
 4
                                          Okav.
 5
                MR. RICCI: We're partners in that.
 6
                 REPRESENTATIVE SANTORA: You're partners in that?
 7
                MR. RICCI: Yes.
                                          Okay. So that would be
 8
                 REPRESENTATIVE SANTORA:
 9
       a reason you would support it. I understand. They feel
10
       that that can hurt their business, another casino. So we
11
       got to look at options for everybody.
12
                 You're against iGaming. Can you tell me, you
13
       said why you think it would hurt Pennsylvania and a bunch
14
      of other casinos came up and said why it wouldn't, why it
15
      would actually just add to the revenue. Am I missing
16
       something?
17
                MR. RICCI: I don't think I said it would add.
       said it would reduce the revenue.
18
19
                 REPRESENTATIVE SANTORA: You did.
20
                MR. RICCI: Yes.
21
                 REPRESENTATIVE SANTORA: I said other casinos
2.2
      came in and said --
23
                MR. RICCI: They have.
                 REPRESENTATIVE SANTORA: -- it would add to their
24
25
      revenue, which would then add to Pennsylvania's revenue.
```

MR. RICCI: Right. And I was speaking in terms of the legislators' positions. It's an unusual position to be in. I actually agree with some of the comments that Senators Boscola and Tomlinson made. Why wouldn't I, as an operator who wants to make money, rather have 15 cents rather than 59? It probably is a better deal. I was presenting it in terms of your perspective, that as you look at this -- and I think Bob touched on it before we started.

Going back to the time Bob bought our company back in 1990, we've made representations, whether it's to the Racing Commission, to the Gaming Commission, to the Legislature to that we've delivered on. And we understand this market. We understand how it works. I would suggest that, given the numbers in New Jersey -- and let's be honest, that's the only place online gaming is -- \$3 million in Delaware, \$7 million in Nevada. That's not an industry. It's really a waste of everybody's time here to even discuss it.

Yes, there's a couple hundred million at the gross level. I don't know what the cash level is in New Jersey, but let's assume it's \$150. And the way New Jersey is structured, that could make sense, but in Pennsylvania, it doesn't because we have casinos. I doubt you would have seen that groundswell of support for Internet in New Jersey

if there were casinos in north Jersey and other places.

They wouldn't do it.

And we have some experience in account wagering from the racing side, so we understand how that works, and it's very important that you protect the market for the brick-and-sticks operator. And that's the other side of this coin that I think it's important to point out that if operators have 15 percent tax rates and very low overheads because all they've got is a computer server that they've got to maintain, it's very reasonable to assume that they're going to go attack the Philadelphia market, the Pittsburgh market even though today I don't speak to the Pittsburgh market. I could in an online world.

With potentially 13 online casinos all going after the same customers with free play offers, et cetera, et cetera, I think it would be foolish to assume that wouldn't have a pretty significant impact on the brick-and-mortar casinos, particularly since most of the business is slots on the online gaming. I mean, poker in New Jersey represents a little more than 10 percent of the total.

So I think you really have to look at it from two aspects. One is the disruption in the marketplace because there are no competitive boundaries that exist today. We have market protections in our legislation today. No casino can open up within 10 miles of us. We made

```
1
       investments and continue to on the basis of that. That all
 2
       changes if Internet comes online. You know, the smallest
 3
       casino -- and I could certainly understand why a smaller
 4
       casino would be interested in this. You just opened up the
 5
       Philadelphia market to me and I'm paying 15 percent tax.
 6
                 REPRESENTATIVE SANTORA: Isn't the Philadelphia
 7
       casino within 10 miles of Chester?
                MR. RICCI: The Philadelphia casino and stadium.
 8
 9
                 REPRESENTATIVE SANTORA: It's proposed, the
10
       stadium?
11
                MR. RICCI: It is, but that's a physical casino.
12
                REPRESENTATIVE SANTORA: But you said about a 10-
13
      mile --
14
                MR. RICCI: That's outside of 10 miles. I think
       it's --
15
16
                 REPRESENTATIVE SANTORA: Of Chester?
17
                MR. RICCI: Yes.
18
                REPRESENTATIVE SANTORA: Wow. I didn't realize
19
       that.
20
                MR. RICCI: Ten point two.
21
                REPRESENTATIVE SANTORA: Okay. All right.
22
      here's the thing. And Representative Dunbar did put his
23
       legislation forth because he does want consumer protections
24
      and he's been very clear about that. I look at it from a
25
      revenue standpoint. We have $100 million we've got to make
```

```
1
       up in last year's budget, and we got 150 in this year's,
       and we've got to figure out where that's coming from. And
 2
 3
       I believe gaming is a good solution because I really don't
 4
      want to raise people's personal income tax and I don't want
 5
      to raise overall sales tax.
 6
                 I also believe if we don't get this done the only
 7
       option is VGTs. And I know I'm not allowed to touch base
 8
       on that except for that statement, so we've got to be
 9
       careful.
10
                 MR. RICCI: We respect that. We appreciate that.
11
      And I did mention that we as an industry are trying to come
12
      together to find solutions for this revenue shortfall --
13
                 SENATE MAJORITY CHAIRMAN SCAVELLO: We're going
14
      to have to move along --
15
                 MR. RICCI: -- that don't involve that.
16
                 SENATE MAJORITY CHAIRMAN SCAVELLO: -- please.
17
                 REPRESENTATIVE SANTORA: It's a good option.
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator
18
19
       Stefano.
20
                 SENATOR STEFANO: All right. Thank you,
21
      Mr. Chairman.
2.2
                Mr. Ricci, I have a quick question for you.
23
                 MR. RICCI: Sure.
24
                 SENATOR STEFANO: How do you feel that the
       current illegal unregulated gambling that goes on in
25
```

Pennsylvania affects your revenue?

MR. RICCI: It's impossible to know, isn't it? I mean, you hear this talk that it exists and it's possible that it does, but then I look and see we're doing \$3.2 billion of revenue, paying \$1.4 billion in taxes, and I suspect that most of the online gaming -- and this is my guess; you're asking me, my personal opinion because nobody has data. They don't disclose this publicly how much business they do.

I think most of the online gaming is sports betting. I know I have -- there's ads all over to go offshore to do sports betting, radio, football season every day. You're getting betting with MyBookie.com or somebody like that. That is who the millennials -- the millennials like Fantasy and they like sports betting. I really don't think they like slots that much, and I don't think that, you know, that's something that, you know, online gaming offers them that they really want.

I don't know the answer to the question, but I don't think it's adversely impacting us. I think we've got a significant success here. And I would suggest that it probably would continue whether we offered online gaming or not because those guys aren't going to go away; they have businesses to run. And they like to make money, too.

SENATOR STEFANO: All right. Thank you for your

1 answer. Thank you, Mr. Chairman. 2 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator 3 4 Bartolotta and then Senator Boscola. 5 SENATOR BARTOLOTTA: Thank you, Mr. Chairman. 6 We're really honing in only on the iGaming aspect 7 of expanding gaming, but there's other options beside the VGT. How do you feel about off-track betting parlors, 8 9 setting up a --10 MR. RICCI: We do have a few still --11 SENATOR BARTOLOTTA: How many --12 MR. RICCI: -- so -- we have three now. SENATOR BARTOLOTTA: Okay. 13 14 MR. RICCI: Yes, we just closed a few because the 15 racing industry has been in decline, but we had six at our 16 peak. 17 SENATOR BARTOLOTTA: And that didn't help pick up 18 the racing industry for you? 19 MR. RICCI: It did for a short term and then, you 20 know, when casino gaming came into Pennsylvania, it 21 actually did take away dollars from the off-track wagering 2.2 locations. SENATOR BARTOLOTTA: Okay. But was that a good 23 24 use of your extra -- how many slot machines do you own and how many are in your physical casinos? 25

```
1
                MR. RICCI: We have a little over 3,400 in our
       casino today. And to your earlier question was that
 2
 3
       incremental for the racing industry? Yes, it was.
                 SENATOR BARTOLOTTA:
                                      Thank you.
 4
 5
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator
 6
      Boscola.
 7
                 SENATOR BOSCOLA: Most casino revenue when it's
       online you say comes from poker?
 8
 9
                MR. RICCI:
                             Slots.
10
                 SENATOR BOSCOLA: Slots. Okay. So if most of it
       comes from slots, the online gaming, and the rate is 54
11
12
      percent that we have at brick-and-mortar and now we're
13
       going to pay 15 percent and the slot money is the only
14
      money that goes to property tax relief because the table
15
       game money doesn't, our property owners are going to see a
16
       lot less money coming in, aren't they?
17
                MR. RICCI: That's what I was saying --
                 SENATOR BOSCOLA: Yes.
18
19
                MR. RICCI: -- and in fact, if --
20
                 SENATOR BOSCOLA: And the whole reason we sold
21
       the public on gaming was because they get property tax
2.2
       relief. Now, we're going backwards. That's just great.
                MR. RICCI: We don't want you to have buyer's
23
24
       remorse, as Bob said in the beginning.
25
                 SENATE MAJORITY CHAIRMAN SCAVELLO:
                                                     Thank you,
```

1 Senator. 2 SENATOR BOSCOLA: I'm just saying. 3 SENATE MAJORITY CHAIRMAN SCAVELLO: I'm a little 4 confused here because I asked the question to the prior --5 and they're not here right now, but I did ask them what's 6 the majority of online, and they said poker. 7 MR. RICCI: Well, that was the geolocator, and there may be a lot of activity, but their revenue is about 8 9 10 percent poker. That information you have. That's in --10 SENATE MAJORITY CHAIRMAN SCAVELLO: Okay. All 11 right. No, that's fine. 12 MR. RICCI: -- the DGE's website. 13 SENATE MAJORITY CHAIRMAN SCAVELLO: Good. 14 other questions? 15 REPRESENTATIVE DUNBAR: Mr. Chairman? Thank you. 16 SENATE MAJORITY CHAIRMAN SCAVELLO: 17 Representative Dunbar. REPRESENTATIVE DUNBAR: Thank you. Thank you, 18 19 Chairman. Real quickly, first off, poker is a very slow 20 game and it's not a whole lot of margin for the casinos to 21 make so they may have more people but it's not generating 22 any revenues. But the funny thing I see as I sat here and I listened to your testimony and it was very articulate and 23 24 very bright, and as you nodded your head up and down, every

other casino operator out there was going like this except

1 when you said VGTs, then everybody agreed with you. 2 such a matter of --3 MR. RICCI: That's pretty typical. REPRESENTATIVE DUNBAR: -- opinion right now. 4 5 And I appreciate what Senator Boscola was saying as far as 6 taxes, but I don't share the same opinion. I don't share 7 the same opinion as far as cannibalization and exactly how it all worked out. But I do find it kind of interesting 8 9 sitting here watching all the head nods. 10 Thank you, Mr. Chairman. 11 REPRESENTATIVE NEILSON: Thank you, Mr. Chairman. 12 Thank you, gentlemen for your testimony. While 13 we have you here and everybody is listening, I just want to 14 make certain what is your overall investment on the 15 economic development that you've done so far and plan to do 16 on this new casino? And we're talking about the expansion 17 project to --18 MR. RICCI: Are you referring to the stadium? 19 REPRESENTATIVE NEILSON: Yes, because that's a 20 big project that's about to begin. I know you're in a 21 process of doing --2.2 MR. RICCI: Yes. 23 REPRESENTATIVE NEILSON: -- a whole lot of stuff 24 and some people are trying to hold it up. But what jobs is

it going to create and how much investment are you putting

```
1
       into the city?
                 MR. RICCI: We're looking at about $650 million
 2
 3
       of investment for the stadium casino and also 2,200 jobs.
 4
       I forget the number of construction jobs, but they're
 5
       significant.
 6
                 REPRESENTATIVE NEILSON: And as far as Parx, do
 7
       you recall what that investment up there was?
                 MR. RICCI: We're over $700 million to date, and
 8
 9
       we have an expansion that we are currently undertaking,
10
       which will be another $60 million that will add a
11
      multipurpose showroom similar to what Sands has and a few
12
      more amenities for restaurants to support that.
13
                 REPRESENTATIVE NEILSON: According to your
14
       testimony, you pointed out that you thought this was going
15
       to hurt, and you mentioned probably five, six times that
16
       Pennsylvania is a 59 percent stakeholder in your company?
17
                 MR. RICCI: That's correct.
18
                 REPRESENTATIVE NEILSON: How much did the State
19
      have to pay you to do that. They get that 59 percent. I
20
      mean --
21
                 MR. RICCI: We didn't have you negotiating for
22
            We actually pay for that privilege.
23
                 REPRESENTATIVE NEILSON: All right. So you pay
24
      us 59 percent --
25
```

SENATOR TOMLINSON:

[inaudible].

```
1
                 REPRESENTATIVE NEILSON: I understand that.
       That's the point I'm trying to bring out here that we are a
 2
 3
       59 percent stakeholder in the casinos in Pennsylvania, and
 4
       to try and dilute that -- I know we're not going to VGTs
 5
       and all that other stuff, but while you're here testifying
 6
       today, I just wanted to make sure everybody knew that, we
 7
       are a 59 percent stakeholder and we do not want to hurt our
 8
       industry because we own it more than you. I mean, that's
 9
       clear. And I want to thank you.
10
                Mr. Chairman, one more thing. How much do you
11
       donate locally to charities? I didn't see that on
12
       anybody's reports today. However, I see the signs all over
13
       southeast PA.
14
                MR. RICCI: Yes --
15
                 REPRESENTATIVE NEILSON: Do you know that number?
16
                MR. RICCI: Since we've opened, we've contributed
17
       over $50 million --
18
                 REPRESENTATIVE NEILSON: In addition to the
19
       taxes?
20
                MR. RICCI: -- to various national,
21
       international, local charities.
2.2
                 REPRESENTATIVE NEILSON: All right.
23
                MR. RICCI: Yes.
24
                 REPRESENTATIVE NEILSON: Thank you. Nothing
25
       further, Mr. Chairman.
```

```
1
                 HOUSE MAJORITY CHAIRMAN PETRI: Mr. Ricci, I do
      have a couple questions, and I want to thank you for the
 2
 3
       data. Twelve hundred ten full-time employees, 2,500 other
 4
       employees. Is there any other track in Pennsylvania that
 5
      has what I would call a full-time back side, you know,
 6
       where people --
 7
                MR. RICCI: Yes, Penn National.
 8
                HOUSE MAJORITY CHAIRMAN PETRI: -- stay over?
 9
                MR. RICCI: Penn National does.
10
                 HOUSE MAJORITY CHAIRMAN PETRI: Penn National as
11
      well?
12
                MR. RICCI: Yes.
13
                 HOUSE MAJORITY CHAIRMAN PETRI: Okay. In your
14
       case, how many -- the 2,500, does that include the -- those
15
       aren't your employees on the back side?
16
                MR. RICCI: No, they work for the trainers and
17
      the owners on the horse racing side.
                 HOUSE MAJORITY CHAIRMAN PETRI: Give me the
18
19
      economics of that?
20
                MR. RICCI: Of the racing industry?
21
                 HOUSE MAJORITY CHAIRMAN PETRI: Well, on the back
22
       side, approximately how many people are there daily?
                MR. RICCI: It's 1,000 people a day.
23
24
                 HOUSE MAJORITY CHAIRMAN PETRI: Okav. And
25
       that's --
```

```
1
                MR. RICCI: It's like another city.
                 HOUSE MAJORITY CHAIRMAN PETRI: -- the trainers,
 2
 3
       the walkers, the groomers --
 4
                MR. RICCI: Yes.
 5
                 HOUSE MAJORITY CHAIRMAN PETRI: -- and --
 6
                MR. RICCI: Yes.
 7
                 HOUSE MAJORITY CHAIRMAN PETRI: -- and that's all
       paid for out of the purse, out of the purses?
 8
 9
                MR. RICCI: It's supported by the purses.
10
                 HOUSE MAJORITY CHAIRMAN PETRI: I think I know
11
       the answer, but I have to ask this. In your opinion, would
12
      the 1,000 people on the back side, would their jobs be in
13
       jeopardy and would the horseracing industry be in jeopardy
14
       if the casino was not there to support it?
15
                MR. RICCI: Absolutely.
16
                 HOUSE MAJORITY CHAIRMAN PETRI: So --
17
                MR. RICCI: Absolutely.
18
                HOUSE MAJORITY CHAIRMAN PETRI: You know, I know
19
      that was --
20
                MR. RICCI: They wouldn't exist.
21
                 HOUSE MAJORITY CHAIRMAN PETRI: I know that was
22
      the Senator's initial goal was to save the horseracing
23
       industry, and I just want the Members to be mindful when
24
      we're looking at these employees, we're also looking at
25
       employees of other parties. Yes, there's third-party
```

contracts in all the casinos, but at two facilities there are people that depend upon a livelihood because of the purses. Thank you.

SENATE MAJORITY CHAIRMAN SCAVELLO: Gentlemen, thank you very much for your testimony.

MR. RICCI: Thank you very much.

HOUSE MAJORITY CHAIRMAN PETRI: Next testifier is Richard Schwartz, President, Rush Street Interactive; and Wendy Hamilton, General Manager, SugarHouse Casino. Good afternoon. And you may start when you're ready. It'll probably be evening in a little bit.

MS. HAMILTON: Pretty soon. Good afternoon,
Chairmen Scavello and Petri, Vice Chairman Farnese and
Representative Neilson, Members of the Committees. We
thank you for the opportunity to testify this afternoon.

You've asked for feedback today on gaming expansion being considered for our Commonwealth. I speak today on behalf of SugarHouse and Rivers Casinos.

Given the intensely competitive state of the Pennsylvania and frankly the entire regional slot market, we respectfully stand in staunch opposition to any gaming expansion that places further competitive pressure on existing casino operators. We support the legalization of online gaming for current casino licensees as data consistently shows this can be a business-builder for us.

A few words about the state of our regional slot market: Between December 2015 and May 2016, Parx and SugarHouse Casinos added a combined total of 504 new slot machines, a supply increase of 4.6 percent of total slot machines in the Philadelphia region. SugarHouse in particular spent \$164 million on an entire remake of our Philadelphia property. We more than doubled our original size, adding six new food and beverage options and a 30,000-square foot event center. However, still, slots revenue for the four Philadelphia-area casinos was flat at .7 percent year over year. We grew. SugarHouse's slot revenue grew by 4 percent, but Harrah's Philadelphia decreased by 5.3 percent. SugarHouse's modest growth on this sizeable capital investment was at the direct expense of a competitor.

Interestingly, 83 percent of the 2016 growth in southeast Pennsylvania came in September where the 2015 comparison was the month the Pope visited. We were very excited to have him in Philadelphia, but he didn't do anything for our business.

In addition -- this is important -- in 2016, we had a leap year. There were 29 days in February, and still, a hair's breadth of growth in the market.

MALE SPEAKER: [inaudible].

MS. HAMILTON: Every slot player in the region

has multiple casinos to choose from. There is no way to spin this. These are the facts.

Since opening in 2010, SugarHouse Casino has generated over \$98 million in direct tax revenue for the city and school district of Philadelphia and an additional \$650 million in State tax revenue. In addition, we employ almost 1,600 people at our facility with good family-sustaining jobs, and we make significant charitable donations to our community. Aside from being the title sponsor of the city's economically valuable Mummers Parade and New Year's Eve fireworks, we've given almost \$8 million to local charitable partners. Also, we are very proud to have been an early trigger for the phenomenal development happening in Fishtown and Northern Liberties today.

The contributions that SugarHouse and other casinos have made to our State and community in many ways reflect the successful framework established in 2004. That framework created a partnership between the Commonwealth and the gaming industry that has provided billions in tax relief and economic development in Pennsylvania. However, the significant economic contributions of the casino industry in Pennsylvania are at risk without stability and predictability for our industry.

There is some promising news, though. Online gaming represents a unique opportunity to increase the

health and financial performance of the brick-and-mortar
casino industry in Pennsylvania, while at the same time
generating significant licensing fees and tax revenues for
the Commonwealth. My colleague Richard Schwartz will
elaborate on the following very exciting findings, four of
them:

- 1) Online is predominantly a new set of players.
- 2) These are demographically different players. They're younger.
- 3) The small slice of the online database that has been an active bricks-and-mortar player played more in the bricks-and-mortar after their online registration.
- 4) This multichannel approach to player engagement empowers a brand, strengthening even the bricks-and-mortar casino.

2.2

Richard?

MR. SCHWARTZ: Thank you. Good afternoon. We believe that, if implemented properly, online gaming represents a unique opportunity to increase the financial performance of the brick-and-mortar casinos in Pennsylvania, while at the same time generate significant licensing fees and tax revenues for the Commonwealth.

First, while there's much discussion about market saturation and competition for a limited pool of gamers and

limited gaming dollars, there is compelling evidence that online gaming helps to attract new players to the casinos, the land-based casinos. SugarHouse's online gaming partner in New Jersey is the Golden Nugget in Atlantic City, and they've been operating online for over three years. Specifically, for the first 35 months since the Golden Nugget launched its online casino in New Jersey, only 8 percent -- I say 8 percent of its online players were active at the Golden Nugget in the 12 months prior to signing up for an online account. So 92 percent of these players were not active at that property for a year before they signed up for an online account. The fact that online gaming is attracting a different demographic than landbased casinos validates why we believe online gaming represents a compelling marketing tool to acquire new players into the gaming industry.

The next point I'll address is the younger demographics. The brick-and-mortar industry has focused in recent years on attracting millennial players. As it turns out, Internet gaming is an effective way to attract younger customers who are looking for a different gaming experience than their parents. As some of you may know, again, through a partnership with the Golden Nugget in Atlantic City, the SugarHouse brand has been operating online in New Jersey through the PlaySugarHouse.com branded website for

the past six months. Although this time period is too short to evaluate any meaningful financial impact on land-based SugarHouse property, we have seen that on average SugarHouse online players are eight years younger than those players visiting the SugarHouse land-based property. So as the brick-and-mortar industry seeks to acquire younger players, online gaming represents a proven and effective player acquisition tool for new players.

Next, I'd like to address the small percentage of the land-based players who do sign up for online accounts, what impact it is on them. As we know, the only way to grow revenues for a business is to either find new players or grow existing revenues from existing players. As I previously mentioned, online gaming does attract the new players, but now I'd like to shift the focus on how online gaming helps to grow revenues from existing players.

Again, looking at New Jersey as a model, Internet casinos have had a materially positive impact on revenues generated from the existing brick-and-mortar casino players. Specifically, Golden Nugget has found that online casino players increased their average monthly spend at the Golden Nugget brick-and-mortar casino by 15 percent after they opened an online account. So when an existing land-based player opens an account with the online account, they subsequently spend 15 percent more at the same property

than they did before. This is a big deal because, again, it validates that when online gaming becomes available as an option in the market, the existing land-based players are still increasing their entertainment spend at the land-based properties.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

And the fourth point that I'd like to address is the multiple channels of having an ability to engage players online and through land-based work well together in parallel to complement each other. Players who are crosssold from an online casino to a brick-and-mortar casino or vice versa going from a brick-and-mortar casino to an online casino, they spent 33 percent more with the Golden Nugget in aggregate after they started playing at both online and brick-and-mortar properties. This demonstrates that when players can access and play casino games through online and brick-and-mortar, both of them through both channels, they will increase their entertainment spend overall by 33 percent with that brand. So ultimately, having multiple channels, online and offline working together, will increase revenues generated from that brand and increase tax revenues for the Commonwealth.

In closing, there are few other marketing programs in the industry that share the same capacity to generate both new players and grow the spend of existing players in such a fashion that will materially improve the

```
1
       performance of the brick-and-mortar casinos in
 2
       Pennsylvania. Brick-and-mortar casinos and online gaming
 3
       increasingly offer different and complementary services and
       experiences. As the casino industry has matured in
 5
       Pennsylvania, it has become more than just the gaming
 6
       experience. With expanded dining and entertainment options
 7
       at many casinos, including SugarHouse and Rivers, as a
       result of this and other compelling data points, we believe
 8
 9
       that online gaming represents an exciting opportunity to
10
       again increase the health of the brick-and-mortar casino
11
       industry in the State of Pennsylvania, while at the same
12
       time generating licensing and tax revenue for the
13
       Commonwealth.
14
                 SENATE MAJORITY CHAIRMAN SCAVELLO:
                                                     Thank you
15
       very much. Thank you for your testimony. You know,
16
       Representative Petri, I think we've found something that's
17
       actually harder to do than property tax reform.
                 HOUSE MAJORITY CHAIRMAN PETRI: Absolutely.
18
19
                 SENATE MAJORITY CHAIRMAN SCAVELLO: Any
20
       questions?
21
                 Okay. We'll start there and then we'll go to
2.2
       Senator.
23
                 I'm sorry. Excuse me. Excuse me.
24
                 REPRESENTATIVE NEILSON:
                                          Thank you, Mr. Chairman.
25
       I know it's in the Senator's district.
```

SENATE MAJORITY CHAIRMAN SCAVELLO: Yes, let the Senator go first.

REPRESENTATIVE NEILSON: I was going to yield that as well, too.

SENATE MAJORITY CHAIRMAN SCAVELLO: Good.

REPRESENTATIVE NEILSON: However, you know, being as I had the mic, I figured I was not giving it up.

SENATE DEMOCRATIC CHAIRMAN FARNESE: It is late, so whatever you want to do.

SENATE MAJORITY CHAIRMAN SCAVELLO: Go, Senator.

just wanted to congratulate SugarHouse. Wendy, you know, the operation down there is really a partner and a neighbor with the community. And I think that when we look at gaming in the Commonwealth and specifically within the City of Philadelphia, there was a lot of concerns -- I think we all knew that -- a lot of concerns about what the industry would bring.

But in terms of working with the community, the charitable endeavors by SugarHouse has been really amazing. And I think that we certainly are privileged to have the casino. I know I am, to have it in my district. And I just wanted to say that I usually will get an opportunity to do this during the appropriation hearings, but I'm not on the Appropriations Committee anymore, so I wanted to

- just say that I think that we really are -- what we have in
  Philadelphia with SugarHouse is a real model I think for
  the rest of the State.
  - I know that Senator Tomlinson is very happy with his and proud of his, and I am equally proud of SugarHouse, so I just wanted to make those comments. And thank you, Mr. Chairman.
- MS. HAMILTON: Thank you, Senator.
- 9 SENATE MAJORITY CHAIRMAN SCAVELLO:
- 10 Representative.

2.2

- REPRESENTATIVE NEILSON: Thank you. Thanks for coming. It's good to see you all again.
  - As a Philadelphia resident, I too know as a councilman how much you partner up. I wanted to echo what the Senator said. But I do have a few questions.
  - Being in our immediate market, we've noticed the commercials about the online gaming that you do currently through New Jersey. Can you talk about that a little bit and what that's done for the revenue? I don't know exactly how that's set up because you have an online gaming site now and you advertise for Jersey residents. Do you have a facility in Jersey as well or is that all coming back to PA?
- MR. SCHWARTZ: Yes, we do. We have an office in New Jersey.

1 REPRESENTATIVE NEILSON: Just an office?

2 MR. SCHWARTZ: Yes.

REPRESENTATIVE NEILSON: And, revenue-wise, has that helped anybody coming in? Do we know?

MR. SCHWARTZ: Well, it's only been live for a short period of time so we haven't really done a thorough evaluation that we will be doing when we have a little more time under our belt, but what we can say is that obviously there's two media markets in New Jersey that you have to use to promote your commercials, either New York media market or the Philadelphia so --

REPRESENTATIVE NEILSON: Well, no doubt. No doubt.

MR. SCHWARTZ: -- when you're advertising commercials or doing anything on the radio, you are going to have some overlap with folks in Pennsylvania. And so, you know, you do expect that there will be some enhancement of brand recognition. And promoting a brand is only a good thing online to drive more players to the property.

REPRESENTATIVE NEILSON: We've also heard some things today about expanding the lottery system online, and we saw previous proposals by previous Governors about doing Keno and stuff like that, some of those games of chance and stuff like that. I know that hasn't been a topic, but wouldn't that affect the online market as well if that goes

online?

2.2

MR. SCHWARTZ: So, you know the key with the online market is the engagement of new players and attracting existing players, and you've seen it in other States. I know Michigan has launched a very successful online lottery program over the last few years, and the results financially have been very strong, and the land-based properties also continue to perform.

wants to purchase a lottery product, when they have the opportunity to do it online, it gives them an extra opportunity to reach new players that otherwise wouldn't visit the retail locations to purchase. So we think a lottery is certainly a product that online, you know, has proven to work, that five States, as someone mentioned earlier, have already legalized it.

So if you look at the three online casino markets, their gaming markets plus the five lottery markets, is eight States in the United States have already rode out, you know, online gaming and, you know, certainly you've seen results that have been positive, that it doesn't impact in any way the sales of the land-based products.

REPRESENTATIVE NEILSON: We've heard a lot of testimony today and I'm sure before you made an investment

1 to go in online you look at all the stats and I'll be -- do 2 you happen to have the numbers of how many people do online 3 never step into a physical casino? Is that like something 4 that you consider? Because it's like a new player, a new 5 age kid. I mean --6 MR. SCHWARTZ: We haven't surveyed our existing 7 players, but we certainly could. Certainly --REPRESENTATIVE NEILSON: I would be curious for 8 the Committee to see that kind of number like --9 10 MR. SCHWARTZ: Right. 11 REPRESENTATIVE NEILSON: -- because we hear it 12 here and hear it there, but if we could say hey, look, none 13 of these people actually ever went into a casino, that'd be 14 a telltale sign for us all as we go through this process. 15 MS. HAMILTON: Well, and I want to point out if 16 they start online and then, through brand affiliation, come 17 to our bricks-and-mortar casino, as has been pointed out today, at 59 percent, that would be a good thing. 18 19 REPRESENTATIVE NEILSON: Correct. 20 MS. HAMILTON: What we do know is there's a very, 21 very small percentage of people who are in the online 22 player databases who were ever bricks-and-mortar players. So it's not cannibalizing. Borgata has said that, Caesars 23

REPRESENTATIVE NEILSON: Well, thank you. Thanks

has said that, Golden Nugget has said that.

24

- 1 again. Nothing further, Mr. Chairman.
- 2 SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you.
- 3 Senator Tomlinson.

2.2

- SENATOR TOMLINSON: Wendy, do you keep a record of how many New Jersey residents actually use your casino, what percentage or number of people?
- 7 MS. HAMILTON: We do.
- 8 SENATOR TOMLINSON: Are you marketing them to be 9 online now?
  - MS. HAMILTON: No. I'm not involved and my organization is not involved in the online effort. You know, our parent company uses the same brand name with the New Jersey business that is PlaySugarHouse.com.
  - SENATOR TOMLINSON: So SugarHouse is advertising online gaming in New Jersey. How many New Jersey -- I mean, what percentage of your business is already in New Jersey that are coming across the bridge? I mean, it's significant at Sands, it's a significant at Parx, I thought it was fairly significant at your location.
  - MS. HAMILTON: Yes, I don't want to share publicly the percent of our business that's coming to SugarHouse Casino in Fishtown that's coming over the bridge from Jersey. I will tell you this because I'm sure it's obvious to anyone, you know, involved with the industry. It is and has been an initiative for me and my team at the

```
1
      bricks-and-mortar. Again, the parent company, using the
       same SugarHouse brand-name, operates the online site in New
 2
 3
       Jersey, which I welcome it because they're advertising and
       they're putting the brand name that I operate under, you
 4
 5
       know, out over the airwaves.
                                     But --
 6
                 SENATOR TOMLINSON:
                                     When New Jersey went online,
 7
       did you experience the same decline in poker players that
       they did at other casinos?
 8
                MS. HAMILTON: No, our poker business is alive
 9
10
       and growing at double digits that start with a two.
11
                 SENATOR TOMLINSON: Good. Well, good.
12
       Congratulations.
13
                MS. HAMILTON: Thank you.
14
                 HOUSE MAJORITY CHAIRMAN PETRI: Representative
15
      Nesbit.
16
                 REPRESENTATIVE NESBIT: Thank you. And thank
17
       you, Mr. Chairman.
                 You just testified that the online business is
18
19
      not cannibalizing your brick-and-mortar business. A
20
      previous witness just testified to the exact opposite.
21
       you have a study -- I mean, do you study that? Do you have
22
       demographics? I mean, I'm assuming that you come up with
       that for some reason. Why the disparity between the
23
      witnesses on the cannibalization?
24
```

MS. HAMILTON: You know, let me state the

```
obvious.
          I think the key difference between the last
testimony and our testimony is that, you know, admittedly,
the folks from Parx, my good friend Mr. Green and
Mr. Ricci, a former colleague, they want to open the second
Philadelphia license in South Philly. It's the first time
I've ever heard them speak of saturation or
cannibalization. They fear that the enemy is online
gaming. They think we're saturated right after South
Philly opens. The rest of us say we think we're saturated
now. Look at the numbers, and we have evidence from other
operators that has been published, Borgata, Caesars, and
Golden Nugget, because we're partners with them and so they
have given us the information. That evidence shows that
online is a different customer. You know, we have every
evidence to believe the South Philly bricks-and-mortar
customer is the same one that plenty of casinos are serving
today, but we have evidence that the online customer is
perhaps a different customer.
```

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

model, you want to groom -- for lack of a better word -- groom the online person to then come into brick-and-mortar. Has that happened and does that -- like they learn how to play poker online and then they come into the casino? Is that --

MS. HAMILTON: I think it's more -- if that

happened, that's wonderful and we've seen some of that, that if you engage with us on both fronts, your brick-and-mortar revenue with us tends to go up. And we conjecture that that's because we've enhanced your brand affiliation with us. But I think, you know, primarily, what we're saying based on the data that has been published is that it's just a different customer. And so while it's much smaller, as has been pointed out today, than brick-and-mortar revenue, it's additional, you know, plus the licensing fees.

MR. SCHWARTZ: I'd just like to add one quick point is that when we launched our online site in New Jersey, we didn't really have any connection with the land-based property in terms of loyalty programs, but there was a lot of requests from some players saying, hey, I haven't been to your property before; I'd like to give it a try. Are there any opportunities that a player online can get any value when it comes to the land-based properties? So starting last month we offered a promotion for new players to come visit the land-based property for the first time. So there was some interest in exposing the property to players in New Jersey who hadn't been to the property before and giving them a motivation and chance to visit the property to give it a try.

REPRESENTATIVE NESBIT: Great. Thank you.

HOUSE MAJORITY CHAIRMAN PETRI: Representative Santora.

2.2

REPRESENTATIVE SANTORA: First of all, thank you for your sponsorship of the mummers. I'm glad that you are doing that because it keeps it going on the air and everything else.

You mentioned that online gamblers are not necessarily the same as you're coming into the casino. Do you think that would be the same for VGTs as well, online might be VGT people?

MS. HAMILTON: I'd be guessing. I mean, there's obviously no evidence, no data to look at and we like to stick to what we've seen in the data. But, you know, we can explain after we see the data why perhaps a millennial customer is more attracted to a higher technology online experience. It doesn't seem that that same thing would apply in the case of VGTs.

REPRESENTATIVE SANTORA: Okay. And I know we're not going down this road, but there's right now games of skill in bars that are legal in Pennsylvania right now, not regulated. One of the courts ruled on it. I don't know if it's made it to the Supreme Court yet.

The issue there is we've got to take a look at that. We've got to look at that. And that to me is more would affect your slot business than the actual VGTs, but I

could be wrong and that's something we need to start looking at as well.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

MR. SCHWARTZ: Just one anecdote is when we had an event at our SugarHouse property initially just to kind of -- you know, just mentioning, hey, we have an online product if you live in New Jersey. We saw that a lot of players really had no idea how to even use a phone to download the apps and things like that. So I think that you're going to find that a lot of online players are a little more technical savvy. And so when it comes to VGTs, you might find that the players don't really have to have a barrier to entry to get started. They can walk up to a machine and start playing it in the same way you can in a land-based casino. So I think there might be a difference. I would surmise there's a difference in the player that's going to visit a VGT who might be more similar to a casino slot player in the land-based property than someone online that really has to jump through a lot of steps of downloading the geolocation software you saw earlier, learning how to download apps on your phone, open them up, register, go through the whole self-exclusion process, the KYC process, and the geolocation processes. So I do think that you may find there's a different player there.

REPRESENTATIVE SANTORA: Well, hopefully, our Chairmen are going to see fit to have that. I support

VGTs, so I'd like to see some more dialogue on it. Thank
you.

SENATE MAJORITY CHAIRMAN SCAVELLO: Senator Stefano.

SENATOR STEFANO: Thank you, Mr. Chairman.

Real quick, the numbers that you quote from the marketing figures out of New Jersey are very impressive numbers. How do you feel those are qualified to translate into Pennsylvania?

MR. SCHWARTZ: I think they're very, very similar because you have a mature casino business, and regardless of whether you have a casino five minutes from your house or a 20-minute drive, in the whole region you can drive to a casino within a reasonable distance. And so when you have a land-based player base, that's, you know, still growing, it has -- the land-based business in New Jersey has grown for the first time recently month over month from where it was historically where it had been a five-year decline and recently it started to grow. So we do think the online is showing an ability to attract new players and to grow existing revenues from existing players. And there's really no reason why that same model wouldn't work here.

In fact, it's worked globally. I mean, if you look at British Columbia in Canada, you've seen they have

online. The lottery runs online sites and they run land-based, and they both have grown consistently since online was introduced probably seven, eight years ago. So I think there's a lot of data across the globe that really validates that online is a different player and it helps to grow new players that can be feeders for the land-based property.

And by the way, every land-based casino group is saying we need younger players, we need younger players.

Where are we going to find them? Well, they're playing online, and as their disposable income grows, there's opportunity for them to also become land-based players, too.

SENATOR STEFANO: Okay. So based on your answer then, you don't feel that differences in tax structure have any effect on the marketing of these new younger players?

MR. SCHWARTZ: Yes, as Mr. Satz said earlier, you know, a player is going to choose where they're going to want to go and we don't really have a lot of impact. But I would argue that even if we did have some sort of motivation to drive players to a different tax rate, you know, the truth is is that the land-based casino industry has a much higher margin than the online business does. So if you're a good businessperson and you're looking for profits, you're going to draw your players to where you

make the best profits, and the best profits are easily the land-based properties.

SENATOR STEFANO: All right. Thank you very much.

Thank you, Mr. Chairman.

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you, Senator. And thank you very much for your testimony. Thank you very much.

And we're to the last presenter, Nicholas Menas,

Vice President of Corporate Development and Government

Affairs for AMAYA; John Pappas, Executive Director of Poker

Players Alliance; Paul Irvin, Associate, the Innovation

Group; and Ira Gubernick, Member of Cozen O'Connor on

behalf of the Coalition for a Safe and Regulated Internet.

Gentlemen, before you start, I just want to make a comment that about three-and-a-half years ago I introduced legislation to criminalize Internet gaming. And I could not believe how many in the 40th Senate District were on the Internet gaming because they bashed me almost like they did poor John back there with the mailers.

When you're ready please, go ahead and testify. We'll take your testimony.

MR. PAPPAS: Thank you. And I just want to make sure that these computer screens are up because I will be providing some live visual demonstration.

1 And Mr. Chairman Scavello and Chairman Petri, I appreciate the invitation. I'll hold on. Sure. 2 3 SENATE MAJORITY CHAIRMAN SCAVELLO: We have plenty of room for all of you here. There's a seat up in 4 5 the front, one here, two here. Anywhere there. 6 Okay. Go ahead, sir. 7 MR. PAPPAS: Thank you. SENATE MAJORITY CHAIRMAN SCAVELLO: 8 Thank you. 9 MR. PAPPAS: And thank you, Chairman Scavello, 10 Chairman Petri, and distinguished Members of the Committee 11 for holding this hearing. And I want to compliment you on 12 your stamina. I guess in poker parlance, this is a good 13 thing I've made it to the final table, and I thank 14 Mr. Dunbar for that quip. 15 SENATE MAJORITY CHAIRMAN SCAVELLO: I mean what 16 I say. It is tougher to do -- this is tougher than school 17 property tax reform I can tell you right now. MR. PAPPAS: It is a complicated issue, and 18 19 that's why I think it's important to have this type of a 20 hearing to discuss it and people can understand it. And I 21 think one of the perspectives that's been left out is the 2.2 perspective of the consumer, and I want to present that 23 today. 24 I represent an organization called the Poker

Players Alliance. I'm the Executive Director of that

25

organization. Mr. Scavello, many of those people that you heard from in the 40th District were our members who were very upset with legislation that would seek to make them criminals for playing online.

And throughout the entire Commonwealth of Pennsylvania, we claim over 25,000 activists. And we want to see a safe and regulated environment for people to be able to play online, and unfortunately, legislation fell short last year, but today, we stand on the doorstep of a new opportunity to provide your constituents with muchneeded consumer protections and new revenues without raising taxes.

I'd like to take a moment to thank Committee

Member George Dunbar for his long-time leadership on this

issue and for introducing H.B. 392. The PPA wholeheartedly
endorses this bill.

I'd also like to acknowledge former Committee
Chairman John Payne, who, along with Mr. Dunbar, have had a
tremendous perspective on this issue.

Too often, politicians look at gaming as a money grab for ailing State budgets. While there's no question that revenue will come from regulated Internet gaming, the former Chairman and Mr. Dunbar and others on this Committee recognize that that is simply a byproduct of doing the right thing for the citizens of Pennsylvania.

First and foremost, regulating Internet gaming is about protecting consumers. It's good public policy.

Regulation corrals the unregulated market and makes it safe and accountable to consumers and the Commonwealth. We applaud this approach, and we look forward to continuing to educate this Committee.

There is no policy or political justification for the status quo. Delay is not an option. Each and every day that the Commonwealth goes without regulation is another day that consumers are left unprotected and revenue is left on the table. Doing nothing is simply not an option. Pennsylvania consumers and taxpayers have waited long enough.

Let me be clear. Today, tomorrow, yesterday, thousands of people in this State are playing online for real dollars, albeit they do so on unlicensed sites with zero consumer protections.

I want to quickly demonstrate for you, if you don't believe me, how easy it is to find an online gambling site here in Pennsylvania. Just simply go on to Google, as you'll see here, and I'll say "Can I gamble online in Pennsylvania?" There it pops up. And boom, right off the top it tells you can gamble online. There are sites that are legal to play in Pennsylvania. We'll go to this and see what we find, numerous sites inviting you to come play,

best online gambling sites, number of sites that show you exactly where you can play. And it's not limited to this. There are a number of these places. This one was one of my favorites. Let the Internet catch up here.

Can players from Pennsylvania play online poker?
Whether you're from the tough streets of Philadelphia or
Amish country, you can play online Internet poker games
like Texas hold 'em, poker for real money on poker websites
on the State of Pennsylvania, as long as you have an
Internet connection of course, and then again lists number
of sites that people can go to to play online.

"There are plenty of options for Pennsylvanians to play online. We can tell you that the list is fairly long.

Casinos, poker rooms, sports books, and even bingo halls can be found through the online gaming sites. We have a few select sites that we prefer over others, and we're going to share those with you," again, linking you to a number of sites where players can go on and play online.

So the reality is online gaming is here. It's existing, and the players in this State are able to play today.

We want to change that dynamic. State regulation does that. It puts Pennsylvania in control of Internet gaming and turns it into a State-based industry that is

safe for consumers and accountable to regulators.

And this is not a theory. Regulated Internet gaming is not a theory. We've heard from a number of people who testified about New Jersey and the success of the New Jersey Internet gaming market. And it has been successful. It's been successful to prevent underage access. It's been successful on a geolocation perspective. It's been successful in excluding those with excessive gambling habits. And it's also been successful in making sure that fraud and collusion don't happen.

There are of course going to be those who advocate that we don't do anything, that you delay, and they're going to try to scare you into delay. I would say that this rhetoric is dangerous. And in fact I think it's somewhat confusing.

I actually thank the gentleman from -- Mr.

Cookson for his testimony today because I think he clearly illustrated the reason why this Legislature needs to act now. All of the perceived, real or imagined, dangers of online gambling are happening in the unregulated marketplace. They will not happen when this State takes control of it. So I appreciate his testimony because I think it shines some light on what you guys need to do and do it immediately.

I was also confused on this idea of

cannibalization. And funny, while we were testifying, I got an email from one of my members saying what do you mean Parx is against online gambling? I play on their online gambling site. And he sent me this link. And wouldn't you know, Parx Online, 150 real casino games you can play for fun for free, albeit for free, although Parx clearly recognizes the opportunity to market to an online customer and bring them into their casino. "Register for your chance to win up to \$500 in real casino slot play." That means come to the casino and win \$500 to play in our casino. The online game is not competitive. It is complementary. And even Parx, who testified against it, recognize it. It's clear because they're offering online games today.

Finally, I just want to reiterate with this

Committee that online gaming is -- you're not going to

decide whether online gambling is happening. Online

gambling is happening. You're going to decide whether

online gambling can be done in a safe and regulated

fashion. And your consumers deserve this protection; they

absolutely do.

Let's be clear. Internet gaming is being successfully regulated in States across the country, online lotteries in five more States. And don't forget, online horseracing has been regulated in the United States for

over a decade. So online gaming is here in a regulated fashion. It's here in an unregulated fashion. And it's up to this Committee to make a decision whether they want to protect consumers or leave consumers to an unregulated marketplace vulnerable to fraud.

2.2

And that's the rest of my testimony. Thank you.

MR. IRVIN: Good afternoon, ladies and gentlemen.

Good afternoon. Is that better? Okay. Closer still?

SENATE MAJORITY CHAIRMAN SCAVELLO: Yes.

MR. IRVIN: Yes. Okay. Right up here. Okay.

Well, my name is Paul Irvin. I'm an Associate with the

Innovation Group. I'm one of the founding partners of that

group by the way. It is one of about four companies, and

it really focuses under one umbrella of the Innovation

Group of companies and the Innovation Group specializes in

feasibility studies, economic impacts, and any analyses

associated with casinos.

And I've been personally conducting these analyses since 1990, and while I don't recognize many of you up here, I did appear before you back in 1990 I believe for the land-based analysis and projections then, which, thank God, have proven to be accurate. Otherwise, I probably wouldn't be here today.

So, anyway, I just wanted to -- this will give you a brief idea of the type of clients we have. They

range from tribal governments to major iGaming operators. And at this juncture I'd also like to note that prior to the advent of iGaming in New Jersey, a number of analysts came forward with their projections. The vast majority of these were way, way over the top and obviously weren't going to be realized. We produced our own projection. And while it was a little bit high, it was the lowest of all those produced.

Why do I believe that we did so well? Well, we are very much integrated into the iGaming community, and I knew personally the individuals that were in charge [inaudible] -- oh, there we go. I think that's it now.

So, you know, I just want to give you a little background in the iGaming. I'll be quick. September 2006, the House and Senate passed UIGEA. This basically made Internet gambling illegal in the U.S. In late 2011 the DOJ opinion came out on the Wire Act, which allowed States to legalize iGaming within their boundaries. New Jersey was the first to legalize, followed by Nevada and Delaware. And to date, they remain the only three States with legalized online gaming.

Of these States to legalize online gaming, only
New Jersey and Delaware report data on a monthly basis,
which makes analysis very difficult. New Jersey for that
reason, being the largest and with the greatest population

size and having an existing competitive land-based market, has become the benchmark for projecting revenues for other locations. The online gaming there officially launched in 2013, and gaming revenues admittedly started off very sluggish.

However, the rate of growth in the last year to year-and-a-half has been tremendous, 32 percent growth in online gaming revenues last year alone. And that does not appear to be slacking. I checked the January numbers before I came up here, and that grew 28 percent over the same period last year. So it's an ongoing process of growth that is occurring there. And I think a lot of that has to do with the ramp-up period and lot of the issues that they had initially. And I would expect that the Pennsylvania Gaming Commission and folks here will learn a lot of lessons when they study New Jersey, so my expectation is for a much, much more rapid ramp-up period and growth in revenues in this location rather than New Jersey.

Now, in projecting the revenues for Pennsylvania, we wanted to ground our analysis in reality and the reality that is represented by New Jersey. And therefore, we decided that a model calibrated to New Jersey experience was the most appropriate. We established from the New Jersey experience --

SENATE MAJORITY CHAIRMAN SCAVELLO: Excuse me.

Can I just interrupt you? Is there any way that we can get that so that I can share with the Members in case -- for some of the Members that weren't here? Oh, we have it here?

MR. IRVIN: I thought you have it here.

SENATE MAJORITY CHAIRMAN SCAVELLO: Okay. We have it. Okay. It's hidden in the packet. Okay. Good. Thank you.

MR. IRVIN: We established from the New Jersey experience what the penetration of the local population was in terms of iGaming play, and we looked at the average spend per gamer as seen in this slide. That produced a 2016 market size of \$192 million, which is pretty close to what it actually was. This analysis was done a month before the end of the year.

You know, given that there's been such rapid growth in New Jersey, we fully expect this to continue. Some have argued it'll continue at the same rate. I tend to be more conservative and am suggesting that this rate will decline over the next year to about 17 percent, then dropping to 12 percent, and then down to 11 percent in the subsequent years.

So we've tried to take a realistic viewpoint where the revenues have gone up rapidly and then will start

-- the rate of revenue growth has become really rapid and then is going to start to tail off, as we've seen in multiple markets across the country both in the land-based and in the iGaming space. So this is a typical pattern you see in this industry.

So what we did then is we projected the New Jersey parameters using these relatively conservative growth estimates through to 2019, which we've assumed is the first full year of maturity of a Pennsylvania iGaming industry. And it's shown in the second table -- sorry, I jumped ahead. And so we projected the New Jersey revenues forward to 2019 and then adjusted our penetration rates and spend per gamer to those.

Based on this, we have then projected the Pennsylvania -- using the same parameters as we used in New Jersey and applying them to the Pennsylvania population, we determined the market size of the mature market for 2019 for Pennsylvania to be just over \$400 million. We used a couple of other methods, which are essentially rule-of-thumb methods to triangulate this, and we're really very close so we came up with a merged estimate of \$413 million.

Obviously, you gentlemen are interested in what the tax implications are for the State. We have assumed a 14 percent tax rate, and that we estimate to generate \$60 million plus in the first mature year of operation. That

would be about \$300 million plus over five years.

We have assumed initial licensing fee, primary license fee to be \$8 million and the operator license to be \$2 million. And, you know, potentially, there could be more than one operator under each primary license, so we think the total revenues from the licensing in year one or year zero would be at least \$110 million if not more.

We also looked at the value of compacting, and that essentially really applies to the poker market where you can increase liquidity by increasing the size of the market you have so that everyone can find the right game of poker for the right stakes any time of day. And that's what liquidity is. So we have estimated a 2.5 percent increase if you have a compact with New Jersey, 7.4 percent increase by compacting with New York, and by compacting with both, almost a 10 percent increase. And a vast majority of that would accrue to the poker market.

You know, we've spent a lot of time here talking about New Jersey, but I think it's worthwhile to take a brief look at what has happened there. As you can see the red line here are casino games, and they have consistently increased from day one. Poker has been relatively flat, but I think there's a number of reasons for that, and I think one of the primary reasons would be the --

MALE SPEAKER: [inaudible]?

MR. IRVIN: Sorry, no, this is iPoker.

MALE SPEAKER: IPoker?

MR. IRVIN: Yes. And that has remained relatively small and relatively constant. But I believe that to be associated primarily with a liquidity issue that could be solved by compacting and increasing the overall market size, thereby allowing these poker players to find a \$5 game at 11:00 at night and, you know, a \$200 game at 1:00 a.m. in the morning if they want to.

So, you know, as you can see, this growth I believe is really accounted for by the ongoing amelioration of the initial problems that were there. New operators have entered the market, which has given it a boost, and there's been a distinct improvement in marketing efforts by the operators, which were horrific in the initial early stages of the process.

And just to make a point here, someone mentioned earlier, you know, how is Pennsylvania different from New Jersey? Well, your local casinos know your local markets. They're going to know how to market to them already, so we're not going to see that lag in marketing that we saw in New Jersey where they had no clue how to reach their local markets. They were pulling overnight trips. Your guys are pulling local daytrips. They'll know how to draw those individuals in their specific markets into the iGaming

arena. So I'm much more bullish on your casinos' ability to generate iGaming revenues than a lot of folks I would guess.

Anyway, this growth and these improvements all really help fuel an increase also in the GGR land-based first in a decade. And I'll come back to that in a second.

So what do we take away from the New Jersey experience? Each controls work. There have been no reported cases of underage gambling. As you saw earlier, geolocation works. Early refinements actually made is to that patrons in some of the border locations were not able to play in New Jersey, and that has been gradually refined over time such as you saw today.

And I just want to point out, according to the New Jersey Division of Gaming Enforcement -- that's my clients here -- had just two geolocation failures out of 190 million hits on their computer. That's a percentage of .000001 percent, pretty impressive.

Initially, major banks were declining credit card charges. That has been resolved, and the new designated code for legal online gambling has been applied. And that's another issue that Pennsylvania will not have to fight against.

As I said, marketing efforts were ineffective.

There was low awareness statewide, and many online brands

were actually relying on current land-based brand awareness, which I think was a mistake.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Now, one of the big questions I've heard here today is cannibalization. And, you know, before I get into that in depth, I just want to make a statement. There was some talk earlier about the differential tax rates and why that would not incentivize an operator to go to the lower tax environment. I think the other side of that coin is you have to look at the operating expenses, too. IGaming is very intensive in terms of the incentives and inducements for people to come and play, and then very intensive in terms of the inducements and incentives to retain those individuals. That costs a lot of money. as someone said earlier, it's a low-margin business compared with the casino, and therefore, the tax rate is only one part of the complete formula you have to look at when you're determining what the profitability of a particular activity is. And so that explains hopefully the tax issue.

Again, cannibalization, it's been an early concern for many land-based operators, and as you saw, most of them have actually gotten over that now and it seems like to me that's a big issue for some of the primary stakeholders in the casino industry such as Legislatures like yourself. But I can offer some comfort. Primary

research conducted among operating States suggests cannibalization is a nonissue. Let's take Caesars, who were here today. They've stated in the past that 90 percent of their online signups in New Jersey were not previously in their database program, many of which later visited the land-based property. The Golden Nugget casinos, their VP of online gaming stated, "Online and land-based players are generally from two different stocks. The effective cross-proposal strategies online players can be coerced to supplement their play at a brand's land-based local."

Eight-five percent of their online customers -that's at the Golden Nugget -- are not regular visitors to
their casinos. That's 80 to 85 percent never set foot in
their casinos prior to the advent of iGaming.

And we ourselves, the Innovation Group, have done numerous nationwide surveys on iGaming. And what we arrived at is that more survey participants stated their spend and frequency to land-based casinos would increase with the ability to play online than those who said they would spend less and visit less.

Now, we again talked about the cannibalization in New Jersey so let's look at it. This is an impact analysis here. What we first did is we took the New Jersey revenue numbers from the inception and used a linear regression --

this is land-based by the way -- and extended it out. This is iGaming, I'm sorry. No, that should be land-based I think. So we extended it out for four months until the end of 2014 so it's been growing.

So look at the GGR figures for the land-based after and before we had iGaming. If you look at the red number, that is the -- the red line is the actual revenues. The blue extension you see in the right-hand side is the projected land-based GGR prior to the implementation of iGaming. The point at which they diverge is essentially the point at which iGaming came onboard, so it's very difficult to argue that iGaming had anything but a positive effect on land-based GGR revenues.

So just to summarize the benefits to land-based operators, new players are attracted to the casino via online play. Their database is expanded. It provides another albeit relatively small revenue stream for the casino, and provides cross-marketing opportunities for the land-based operator for gaming product, as well as the array of the other amenities offered. And essentially what it does, it strengthens the position of the land-based casino primarily from a competitive point of view and also from a financial point of view.

Benefits to the State, creates new tax revenues, creates both high-paying technical jobs. In other words,

the nerds are going to sit in these computer rooms and so forth and so on who are going to do all these wonderful things with computers. They're going to get paid relatively high. Then you've got a series of low-entry-requirement jobs which primarily will be in the area of call centers and things like that. It regulates an industry, as we've heard today, which is currently available to residents through offshore websites. And it strengthens, as I said earlier, the viability and profitability of land-based casino operators, which, as you guys have pointed out so properly, you're the primary stakeholders in.

And that's the end of me. I'm going to try to summarize my remarks and go quickly.

MR. GUBERNICK: I'll try to summarize my remarks and go quickly. So --

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you.

MR. GUBERNICK: Good evening. Chairman Scavello, Chairman Farnese, Chairman Petri, and Vice Chairman Neilson, and Members of the Committee, it's a pleasure to be here today, and I thank you for the opportunity to speak on this important matter. My name is Ira Gubernick. I'm a partner with the law firm Cozen O'Connor, and I'm here today to testify on behalf of the Coalition for a Safe and Regulated Internet.

Unfortunately, my partner Tad Decker, who drafted the opinion that we've shared with this Committee, is not available to be here today. As you may know, Ted serves as the first Chairman of the Pennsylvania Gaming Control Board.

In the past, I've represented several clients dating back to the Gaming Act's passage in 2004, and along with Tad Decker, also served as Special Counsel to the State of Delaware in drafting the first-ever multi-State Internet gaming agreement that was entered into between the States of Delaware and Nevada.

And I'm here to explain today why there are no legal obstacles to this State Legislature's ability and right to pass House Bill 392 and refute any suggestions to the contrary. There are three primary reasons why the State Legislature has the absolute right and ability to pass House Bill 392 without any basis to fear criminal punishment or sanction by the Federal Government.

First, it's highly unlikely that the Office of
Legal Counsel will reverse its 2011 finding that the
Federal Wire Act applies only to sports-based gambling
activities. Historically, the Office of Legal Counsel has
reversed its position in less than 3 percent of its issued
opinions, making a reversal highly unlikely. And it's
entirely consistent with the internal OLC guidance and its

best practices memorandum of July 2010.

Additionally, even if the 2011 OLC opinion was reversed, the standing Federal law as held by two Federal courts, the First Circuit and the Fifth Circuit, addressing whether Federal law criminalizes online gaming have held that the Federal Wire Act criminalizes only online sports betting. Those Federal appellate opinions are the controlling legal authority on the application of the Wire Act under Federal law.

Finally, there's no history of the Department of Justice criminally prosecuting State officials for passing a law that's later found to be preempted by Federal law. Any such Federal prosecution would raise serious concerns under the First Amendment and the Tenth and the powers that it reserves to the States and the people in the Tenth Amendment. Everyone knows that's how our democracy works.

Thank you again for the opportunity to meet with you today.

MR. MENAS: Thank you. My name is Nicholas

Menas. I am the Vice President of Corporate Development

and Government Affairs with AMAYA.

So, first, thank you, Chairman Scavello, Chairman Petri, Vice Chairman Farnese, Mr. Neilson, Members of the Committee. An extra special thank you for still being here and clearly being attentive to the testimony that you've

heard.

A little background on who we are, and I want to try to not be repetitive. You've heard some testimony from various land-based operators, and the vast majority of the testimony we agree with. Obviously, I agree with these gentlemen that are sitting to my left and right regarding the benefits associated with iGaming.

I think there is one, you know, concept though to talk about, and that's, you know, reasonable people can agree or disagree. And in this case it's a case of, I think, intellectual honesty in an approach to the debate of whether online gaming benefits the Commonwealth or not.

And we speak from a broad platform. So I say we're the largest online gaming company in the world. We are a publicly traded company. We are listed on both the NASDAQ and the Toronto Stock Exchange. We have a single-largest investor is Blackstone, who owns 20 percent of our company for \$4.9 billion. As a result, you can understand being publicly traded, having investors of Blackstone -- and I add Black Rock to another 10 percent of our company -- the concepts associated with safe and regulated Internet operating in a way in which we embrace the consumer protections that we're here to talk about today is essential to our business model, it's essential to operating in a regulated marketplace, and it's also

essential and consistent with the way we operate as a publicly traded company.

Now, we've talked about issues like cannibalization and we've talked about issues such as revenue. Well, when we talk about those issues, let's take a pause and listen to some of the testimony we heard today. We heard testimony about how Amazon.com cannibalized Blockbuster and other types of brick-and-mortar industries. The difference with those analogies as opposed to what we do is our business model isn't to compete with your land-based casinos. Our business model is to be a vendor to those land-based casinos. So whereas Amazon sought to directly compete with the Blockbusters and the Macy's of the world, that is not what we do.

We will only operate in your jurisdiction to the extent you want it. Obviously, you pass legislation; and two, that legislation, we assume, will require and we will advocate for it to require us to partner with a land-based casino. So the concept of cannibalization just doesn't fit into this discussion.

Essentially, when you look at the context of the discussion as it relates to the tax revenue, you cannot ignore the fact that there are two different demographics that we're talking about. You had David Satz talk about 80 percent of the folks that they've identified from online

have never been into a brick-and-mortar casino. He further testified that those demographics were between the age of 21 to 36. You have done an incredible job in Pennsylvania, probably the best job of any gaming jurisdiction across the country in the way that you have created your gaming marketplace. But it is a convenience gaming location, as I think Senator Tomlinson and others have talked about. Even Parx talked about the proximity of its customers to its land-based operation.

Well, there's something that we know. There's a story that's been written over and over in the casino gambling world. And all you need to do is look to Nevada to see what happened when they started popping up with land-based convenience gaming locations. Those towns essentially today are ghost towns. They had a shelf life because they failed to reinvent themselves. Atlantic City failed to reinvent itself.

This is a tool that will allow your land-based casinos to reinvent themselves in the context of taking existing activity, taking folks that are enjoying the entertainment of online gaming, and bringing them into the brick-and-mortar casino. This is not creating the next generation of gambling. This is acknowledging the clear fact when you look at the testimony of Mr. Pappas and you hear the testimony of others that this commercial activity

is taking place right now that legalizing, regulating, and licensing is the only thing to do.

Now, there was a comment I believe by Senator

Tomlinson that there are other industries that operate illegally, and that doesn't mean we just go and we decriminalize those. The difference is here is you've already made a policy decision as it relates to gaming.

You've made a policy decision that you want gaming in the Commonwealth. You went through countless hearings and years before you introduced slots, countless hearings again before you did table games. I think Representative Neilson may have said 80 hearings or 81 hearings that he sat through through John Payne. Now, I didn't count that high, but, you know, a number of hearings over -- it was clear --

MR. MENAS: So the methodical rollout, the responsible way in which you have approached gambling and its management, I submit to you that this is not expansion of gambling. This is merely the extension of gambling, the extension of gambling not also as it relates to what's happening online right now but also as it relates to the extension of the same games that your land-based casinos are operating, including Parx, that are operating right now and recognize their value.

Now, it's unquestioned that, you know, Parx has

done an incredible job in the Commonwealth. I mean I've visited the property. It is an amazing property, amazing management, amazing ownership, and they've done a fantastic job. Part of that is the gentleman that spoke here today and testified, Mr. Bob Green. There's nobody that can question his expertise. And his expertise as a visionary in the gaming world is well-known. For example, he is credited, very rightly so, for helping stabilize the horseracing industry. Well, if you read Mr. Green's bio, he helped stabilize the horseracing industry by allowing you to gamble on the horses online.

We are suggesting you take it, you get ahead of the curve here, you utilize the expertise you have in the Commonwealth and you create that safe and regulated environment that we'll be happy to partner with your brick-and-mortar casinos, help grow, help leverage those two platforms together, create that database of customers that are currently playing right now in a safe and regulated way and bring them into that brick-and-mortar experience so they can enjoy other things as opposed to just gambling, enjoy the restaurants, enjoy the nightclubs, enjoy the hotel rooms.

Thank you.

2.2

SENATE MAJORITY CHAIRMAN SCAVELLO: Thank you. Senator Tomlinson.

SENATOR TOMLINSON: Thank you very much.

I don't have a problem with gaming. I don't have a problem with poker. I have a problem with the tax rates, and that's all. I mean Parx Casino is going to be online, and if this goes through tomorrow, they'll be one of the top players. I'm sure they'll partner with somebody.

My problem is my local community. My problem is that every person that moves off onto that, they pay my community less. I'll take the New Jersey deal. Give them 9 percent in the casino, take 15, 14 percent online. That works for me. But what I can't get around is all the play that goes on in the casino games, which is a lot more than in poker games, and then that's where our fault -- we taxed maybe too high. I mean, 54 percent is one of the highest tax rates in the Nation. Add to that the cost, and they're right. They're at 59 percent.

So you guys want to be at 25 percent, we'll be at 15 percent, we'll be at 9 percent, you be at 15 percent. I don't have a problem with poker online at all. And I think it does add greatly to the gaming casino experience. I don't have a problem with that. Where I run into problems is the other casino games that we've got taxed so high and they don't in New Jersey. They're taxed at 9 percent. So it's really easy on the slots and the other games.

Poker, I think Borgata has done a phenomenal job

with what they've done and brought people in. I've been to Borgata. I've looked at these places.

But where I'm running into a problem is how do I go back to my community and say, okay, you're not going to get \$20 million anymore next year, you know? Now, you're only going to get this or you're going to get that. That's the only thing I've been trying to say all along is that the tax rate, which we put in not anticipating anything else, is just so high on slot machines. And you go on slot machines on the Internet and play at 15 percent. What I'm saying is Parx, everybody else, will -- why wouldn't they? I would. We all would.

MR. MENAS: Senator Tomlinson, I understand that concern. I mean, it obviously makes all the sense in the world. You're protecting your district. You're protecting the property that I've sat here and complimented. So it makes all the sense in the world. However --

SENATOR TOMLINSON: We're giving people in

Pennsylvania \$700 million in property tax relief. We're

giving local communities an amount of money. If you come

in and start playing -- and I'm not talking about poker

because poker's only taxed at 15 percent now in the casino,

so I'm not talking about that. I'm talking about slots.

I'm talking about casino games online taxed at a lower rate

than what they taxed in the casino.

mean, it's late and there's no sense in really even arguing about that. But my concern is what do I do about the other games because as I look at the numbers in Atlantic City, the poker was \$27 million but the casino games were \$169 million.

2.2

MR. MENAS: Well, Senator Tomlinson, I -- SENATOR TOMLINSON: That's a lot more play than in the poker.

MR. MENAS: I understand the point you're making. I go back to some of the previous testimony. We can't worry about the market being nonexistent and at the same time cannibalizing, whether it's cannibalizing gaming revenues and/or cannibalizing tax revenues. That's a logically inconsistent position.

SENATOR TOMLINSON: People aren't really playing slot machines online now. They're playing poker online.

I'm not disagreeing with anything that you've said here about what's going on. I don't necessarily know that those other guys will drop and go away because people are looking for more liquidity. I think that's why they go to those other sites.

I totally understand -- I think we're talking too fast for maybe everybody else to understand, but I totally understand the liquidity and the partnering with other

States to build liquidity. I get that. But my problem is not with you. My problem is not with poker. My problem is with my huge tax rate on slots.

MR. MENAS: Well, what really guides that is if I go back to Mr. Satz's testimony, I believe Mr. Schwartz's testimony as well, you have to look at the foundation of where those players come from. They're different demographics. They're adding to the pot. They're not subtracting from the pot. And then when you layer on top of that the margins, one part of the analysis is the tax rate, but the other part of the analysis is the margins that it takes to operate a brick-and-mortar casino versus an online operation.

When you layer those three components, no land-based operator is going to market to the online side.

Land-based operators want to get people in their land-based properties. You've heard from SugarHouse today, you've heard from Caesars, you've heard from others, you've heard from Parx, and they've quantified for you what investments they've made and plan to make. So it would fly in the face of logic that anybody that had a brick-and-mortar operation would want to migrate people to a small incremental part of their revenues where the margins are less as opposed to trying to use that as a tool to get them through the door where the margins are greater, that is the tool. That is

1 what we offer them.

2.2

SENATOR TOMLINSON: But on slot machines, the margin isn't greater. On slot machines on the Internet the margin isn't greater.

MR. MENAS: The margins are less on the online. That's what we're saying. The greater profit margins — when I use the word and the term margins, I'm using the term margins in the context of online versus brick—and—mortar profit side. The amount of money we spend —

SENATOR TOMLINSON: You're talking about casino owners. I'm talking about communities, and my community's going to lose because they're not in it. They're not in the tax. They don't get any of it.

MR. MENAS: Well --

SENATOR TOMLINSON: And if people migrate off of that onto an Internet to play slot machines, my community loses and the property tax payers lose in Pennsylvania.

MR. MENAS: The reason why they won't lose is the casino in your district is either the number one or number two casino in terms of revenue in the State.

SENATOR TOMLINSON: Number one overall. Sands is number one on table games.

MR. MENAS: So I would assume -- and go back to Mr. Green and, you know, who he is as an individual and as an operator, I go back to his executive team, and I submit

- 1 to you that they will use online to grow their bottom line.
- 2 I don't think they are the types of operators -- in fact, I
- 3 | think they've proven that they're not the types of
- 4 operators that look to lose money. I could see them
- 5 | leveraging every aspect of the tools that we provide to
- 6 grow their most profitable business, which is the brick-
- 7 and-mortar business, using the online market.
- 8 That translates, Senator, into a bottom-line
- 9 benefit to your local community because several things are
- 10 going to happen. We talked about jobs today. When you're
- driving more bodies through a front door, you're going to
- need to hire more people. When you're doing special
- events, you're going to need to hire more people. There
- are multiple ways that you look at the revenue and the
- 15 benefits that we provide. There's the incremental
- 16 | benefits, but there's essentially no value that you can put
- on a database that's merged.
- 18 SENATE MAJORITY CHAIRMAN SCAVELLO: Senator,
- 19 we're going to move on because it's six o'clock.
- 20 Senator Farnese, and then we'll have all the --
- 21 SENATE DEMOCRATIC CHAIRMAN FARNESE: Yes.
- Mr. Menas, thank you for your testimony. I wanted to ask
- 23 you a question about one of the points that was brought out
- 24 | in your testimony about -- and it's a pretty, you know,
- 25 significant statistic. It says here that you had two

geolocation failures out of approximately 190 million?

MR. MENAS: Yes, Senator.

SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. And that's like a 99.999 percent rate. Is that just in -those hits, those 190 million hits, is that just in New
Jersey or is that in other parts where you're teaming up
with other casinos?

MR. MENAS: It's just in New Jersey. That's data provided by the New Jersey Division of Gaming Enforcement.

I would add one thing, Senator. I would say it worked 100 percent of the time because, quite frankly, if it wasn't working, we wouldn't have discovered those two incidences that came about. The system was able to identify those problems so that they could be corrected. If the system didn't work, we wouldn't have known.

SENATE DEMOCRATIC CHAIRMAN FARNESE: And who do you use for your geolocation services there?

MR. MENAS: You heard a very bright young lady testify earlier today.

SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. And just so I understand this, so the software package then would be bundled together with the games that you would have? The online games would be then downloaded to the end user, and then within your AMAYA software package you would include the geolocation software as well, too, so that they

```
1
       can both be downloaded onto the end user, and then that
       would actually be able to use the geolocation services so
 2
 3
       that you stay compliant? Is that really sort of how it
 4
      works?
 5
                MR. MENAS: Essentially. I mean, I believe that
 6
       a prior witness testified and I agree with her testimony.
 7
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. So is
 8
      New Jersey the only time that you've partnered up with
 9
       geolocation?
10
                 MR. MENAS: No.
11
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: Whatever
12
      it's called --
13
                 MR. MENAS: GeoComply.
14
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: Yes,
15
       GeoComply.
16
                 MR. MENAS: No, we use geolocation all across the
17
      world.
18
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay.
19
                 MR. MENAS: The issues are different. You know,
      we don't have the geographic boundary constraints, say, in
20
21
       certain markets that we do and others. But essentially,
22
       yes, I mean GeoComply is a vendor of ours all across the
23
      world.
24
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: And you have
25
       a contract then, I would assume, with her company, correct?
```

1 MR. MENAS: That's correct. SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. 2 3 data that is collected by the geolocation services, she 4 said that it was owned by the casino and the operator and 5 shared with the regulators. Do you get that data as well? 6 MR. MENAS: We do. 7 SENATE DEMOCRATIC CHAIRMAN FARNESE: Does your 8 company get that -- okay. And what if anything do you do 9 with that data? 10 MR. MENAS: So --11 SENATE DEMOCRATIC CHAIRMAN FARNESE: Actually, 12 you know what, let me go back and ask that question. What 13 if anything are you permitted to do with that data under, 14 say, New Jersey law? 15 MR. MENAS: All we do with that data is build a 16 database with our land-based partners so that we can 17 continue to market and cross-market and integrate our 18 marketing programs with our land-based marketing programs. 19 That's it. 20 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay. 21 is it your understanding that the casino and yourself own 2.2 that data or is it just the operator owns that data? 23 MR. MENAS: It's subject to the commercial deal. 24 SENATE DEMOCRATIC CHAIRMAN FARNESE: Okay.

MR. MENAS: There's a couple of different

25

approaches to a land-based model. I mean, you could have a
B-to-B or a B-to-C. The commercial agreement's going to

dictate a lot. Databases that are created tend to be

something of significant value that are a negotiation point

in agreements.

SENATE DEMOCRATIC CHAIRMAN FARNESE: And just one

SENATE DEMOCRATIC CHAIRMAN FARNESE: And just one last thing if you could get this to the Chairman if you wouldn't mind, could we take a look at that agreement you have with GeoComply? Would that be a --

MR. MENAS: So I am a recovering and, you know, reformed lawyer from Fox Rothschild, a firm in --

SENATE DEMOCRATIC CHAIRMAN FARNESE: I'm so sorry to hear that.

MR. MENAS: -- your Commonwealth. So --

SENATE DEMOCRATIC CHAIRMAN FARNESE: But at least in your recovery so hopefully you're not practicing.

MR. MENAS: Recovering, recovering. So with that, I would say I will check with one of my in-house lawyers, if not my general counsel, and see what it is we can provide to you. To the extent there's something I can provide, I'll provide it.

SENATE DEMOCRATIC CHAIRMAN FARNESE: Yes, and just so that you're -- you know, you can take this back to your clients. We've had a situation before, you know, most recently with the Uber, UberX where information has been

```
1
      provided which was proprietary to Committee Members, and we
 2
       certainly kept those nondisclosure issues recognizing
 3
       those. So, you know, just if you could take that back.
 4
       But thank you again --
 5
                MR. MENAS: Yes, subject --
 6
                 SENATE DEMOCRATIC CHAIRMAN FARNESE: -- for your
 7
       testimony and for the work you guys have done.
 8
                MR. MENAS:
                             Thank you.
 9
                 HOUSE MAJORITY CHAIRMAN PETRI: Mr. Irvin, I have
10
       a brief question for you. In your presentation you were on
11
       the part about assumed initial licensing fees and you said
12
       something that caught my ears. And you said at least $10
13
      million and then you said maybe more than $110 million.
14
       What did you mean by that?
15
                MR. IRVIN: Well, in some jurisdictions each
16
      primary license holder can have more than one iGaming
17
       operator.
18
                HOUSE MAJORITY CHAIRMAN PETRI: Okay. So that
19
      would -- you're saying --
20
                MR. IRVIN: That's --
21
                 HOUSE MAJORITY CHAIRMAN PETRI: -- there's the
22
      potential that the casinos would pay more than that?
23
                 MR. IRVIN: No, not the casinos because they're
24
      the primary license holder. I'm saying there could be more
25
       than one --
```

```
1
                 HOUSE MAJORITY CHAIRMAN PETRI: The operator?
 2
                MR. IRVIN: Yes.
 3
                 HOUSE MAJORITY CHAIRMAN PETRI: So you get $8
 4
      million from the license and then how many typical
 5
       operators would they have?
 6
                            Two maybe, two to three --
                MR. IRVIN:
 7
                 HOUSE MAJORITY CHAIRMAN PETRI: Two to three?
 8
                MR. IRVIN: -- at most. At most. You know,
       quite a few are one, but, you know, you've got to expect --
 9
10
                 HOUSE MAJORITY CHAIRMAN PETRI: Well, you had me
11
       excited for a minute. That's not that much more money.
12
                MR. IRVIN: You're not going to have --
13
                 HOUSE MAJORITY CHAIRMAN PETRI: Now I'm not as
14
       excited.
15
                MR. IRVIN:
                            No.
16
                 HOUSE MAJORITY CHAIRMAN PETRI: Representative
17
       Ortitay.
                REPRESENTATIVE ORTITAY: Thank you, Mr. Chairman.
18
19
      And I'll be brief because I know everybody wants to go eat
20
       dinner. I'm one of those people.
21
                Mr. Pappas, are there any instances where the
2.2
       lack of regulation has harmed consumers who chose to gamble
23
      online?
24
                MR. PAPPAS: Well, unfortunately, the list is
25
       long. The unregulated marketplace is a place where
```

consumers can get defrauded, and it has happened. We've heard from numerous people in Pennsylvania who were affected most recently by a poker site called Full Flush Poker that shut down just in October of this last year, taking with them about \$3 to \$4 million in player deposits or high profile was a year previous was a company called Lock Poker that shut down again taking player deposits up to about \$15 million. And again, we had Pennsylvania players who came to us as an organization saying what can I do? What can I do to get my money back? I had money on there that I deposited and the site has simply gone away. And unfortunately, what we have to tell them is there's nothing we can do until Pennsylvania acts.

REPRESENTATIVE ORTITAY: Well, in regards to some of those companies, especially the illegal offshore websites that already operate, what do you think will happen if we regulate and legalize online gambling in the State?

MR. PAPPAS: Sure.

MR. MENAS: If I may take that, Representative, just because in a recent meeting with the Executive Director of the Division of Gaming Enforcement, which I'm happy to share his contact information with anybody from the Committee, he had explained to someone, you know, very similar to yourself that the largest online black market

because it cannot compete in a regulated marketplace where the consumer protections are in place, which allows folks like us and the land-based casinos to work together on the marketing side, on the bonusing side. So it becomes diminishing returns for those black-market operators. The larger ones take time to get out, but the smaller ones get out pretty quickly.

2.2

REPRESENTATIVE ORTITAY: All right.

MR. PAPPAS: I would add that regulation creates a bright line, right? So then you know who the regulated operators are and the unregulated operators are. That's good for the consumer because they know to gravitate to the regulated operators. But it's also good for law enforcement so they can identify who the unregulated operators are and use the tools, whether as regulators or the State Attorney General, to go after those sites.

REPRESENTATIVE ORTITAY: All right. Thank you guys. Thank you, Mr. Chairman.

HOUSE MAJORITY CHAIRMAN PETRI: Representative Diamond.

REPRESENTATIVE DIAMOND: Thank you, Mr. Chairman.

Thank you, gentlemen, for your testimony and your stamina.

I do want to disagree with you on one point. I

```
1
       don't think we need to get ahead of the curve here.
       think we're already behind the curve, and I think we're
 2
 3
       losing an opportunity here in Pennsylvania, and I think we
 4
       really need to get on this.
 5
                 Mr. Pappas, I did want to ask you, how many
 6
       members of your organization are actually Pennsylvanians?
 7
                 MR. PAPPAS: We have 25,000 members in the State
       of Pennsylvania, a little over one million nationwide.
 8
                                                               And
 9
       unfortunately, I had --
10
                 REPRESENTATIVE DIAMOND: Twenty-five thousand in
11
       Pennsylvania alone?
12
                 MR. PAPPAS: Correct --
13
                 REPRESENTATIVE DIAMOND:
                                          Okay.
14
                MR. PAPPAS: -- of our members. And these are
15
       poker enthusiasts, gaming enthusiasts, people who want the
16
       freedom to play online in a safe and regulated market.
17
                 REPRESENTATIVE DIAMOND:
                                          That's fantastic. And I
       do want to commend -- I guess it's your organization
18
19
      because I've got a Twitter account but I don't use it but
20
       your members are the only ones I get hammered on on
21
       Twitter.
2.2
                 MR. PAPPAS: Yes, they're very --
23
                 REPRESENTATIVE DIAMOND: So you do a great job
       at --
24
25
                 MR. PAPPAS: -- active on social media.
                                                          Thev
```

view it as a very good way to advocate for their position.

REPRESENTATIVE DIAMOND: Yes. And, Mr. Chairman, I just want to close by saying I share Senator Tomlinson's concerns about the money that's going back home now. unfortunately, he's better off than I am because I live in a district that's within a stone's throw of a casino and we get nothing. And I hope that when we have that hearing on the LSA, we also talk about fixing the LSA distribution. Thank you.

HOUSE MAJORITY CHAIRMAN PETRI: Thank you. We're going to go to Representative Neilson.

REPRESENTATIVE NEILSON: Thank you, Mr. Chairman. Thank you, gentlemen, for your testimony today.

We talked about how the iGaming isn't as profitable because so far -- so what we're getting out today is like there's four different vendors or people in each dollar that's spent. Can you like basically -- we're going to come up with a tax rate here eventually if this proposal moves through. Right now, it's set at 15. We heard testimony today we'd like to see it doubled and tripled. But where does that come? Where's that margin at? Is it 15 percent? Say it's 15 percent, we get 15 percent, you get 15 percent, the casino gets 15 percent, the geo tracker gets 15 percent. How is that one dollar split up in your eyes?

MR. MENAS: I think where you're at proposed in the legislation at 15 percent is essentially the sweet spot. I think as you consider going any higher than that, what you run the risk of is creating a chilling environment on the marketplace, not only a marketplace today. I would actually correct my testimony and agree with Representative Diamond. I think he's right and I'm wrong. We are behind the curve here in the Commonwealth. But --

REPRESENTATIVE NEILSON: But we want to get way ahead on the Pennsylvania side of the sweet side of things and 15 just doesn't do it. So where do you think we could be?

MR. MENAS: You have to look at revenues from a total perspective. You have to look at the licensing revenues you're going to get and you have to look at the online revenues and the margins. I mean, going over 15 percent starts to become problematic for the operators. And what ends up happening is if you end up with an online network working with the brick-and-mortar casinos, you're taking money away from one pot and, say, taking it away from the marketing pot, which you're going to use money to drive people in those brick-and-mortar casinos and dumping it on the tax revenue side.

What we should be doing is worrying about growing the market, you know, with the proper regulations, the

appropriate amount of taxes. Senator Tomlinson had mentioned he'd like the 15 and 9 percent tax rates that are in New Jersey. I think every casino operating in the Commonwealth would sign off on that today. So I think the 15 percent is where it really needs to be. I think anything else becomes problematic.

REPRESENTATIVE NEILSON: Yes, but if I put in there 20 percent, you may be saying, hey, I think 20 percent is where it needs to be, and that's what I'm trying to see flexibility in there.

MR. MENAS: I don't know that I'd be saying that. For example, there's a bill that's going to be voted out of committee tomorrow possibly in Michigan from a committee like yours where we're optimistic because seven of the nine committee members have all signed on an cosponsored the bill. That tax rate there is 10 percent. I know Michigan and Pennsylvania are different States with different issues, but when you take a look at the 10 percent to 15 percent, it's informative from the perspective of where are these tax rates, where can they adjust, what can they really stand in terms of a burden.

MR. IRVIN: I just wanted to add that I've taken a look at tax rates beyond the U.S. and looked at, you know, France, Germany, and a lot of European countries.

And what we saw there is that when the tax rates get to 20

1 percent or above, the iGaming industry crumbles. Operators leave, the market revenues decline. That's both the case 2 3 in Germany and France right now. REPRESENTATIVE NEILSON: All right. Thank you. 4 5 Nothing further, Chairman. 6 MR. MENAS: And just to add, Representative 7 Neilson, one point because I think Senator Tomlinson brought this out earlier. I think he identified \$600,000 8 9 cost of doing business in New Jersey on the licensing side 10 and the relicensing side. We're talking about \$10 million 11 here in the Commonwealth. So you can only stretch that 12 rubber band so many different ways. It's a lot of money. 13 HOUSE MAJORITY CHAIRMAN PETRI: Representative 14 Dunbar, as the sponsor, you get the last question or word. 15 REPRESENTATIVE DUNBAR: Woohoo. Thank you, 16 Chairman. And thank you all for being here. And a special 17 thank you to my dear friend Senator Scavello for having it over here because they have really nice cushy chairs in the 18 19 Senate. In the House we don't get treated guite as well. 20 SENATE MAJORITY CHAIRMAN SCAVELLO: I wanted to 21 take care of you, George. 22 REPRESENTATIVE DUNBAR: Well, you're a good man. 23 You're a good man, Senator. 24 A couple quick things I wanted to follow up on.

First off, I appreciate Senator Tomlinson's desire to keep

25

1 his local share what it is. I can understand that. 2 Representative Diamond, as a point of reference, my entire 3 legislative district falls inside Senator Ward's District, 4 so you can tell where I will be at on local share 5 discussion. 6 As far as the Internet gaming --7

MALE SPEAKER: [inaudible].

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

REPRESENTATIVE DUNBAR: Yes. As far as the iGaming bill, in H.B. 392 there is a local share assessment of 2 percent, although it won't generate a whole lot. \$10 million that we can fight over some more as well.

As far as questions, and I really don't know the answer to this Mr. Menas, and maybe you can help me with it, in New Jersey as far as Internet gaming, they have poker, they have slots, do they also have like some type of table games as well?

> MR. MENAS: Yes.

REPRESENTATIVE DUNBAR: Can you tell me the breakdown of how much -- because I heard, you know, poker is so much but how much is slots and how much is the regular table games?

MR. MENAS: Rough, we're talking about -- it's about a 45/35 split on the slot side.

REPRESENTATIVE DUNBAR: All right. So that's interesting because our table game rates are not 54

1 percent.

MR. MENAS: And, you know, the other thing that I think you heard earlier, which was inaccurate, you heard that poker was 10 percent of the market. It's 20 percent of the market.

REPRESENTATIVE DUNBAR: Yes. Okay. So that does make a slight difference as far as the tax revenues because I kept hearing it made it sound like all the dollars going into iGaming was going to be at 54 versus 15 when really you're only saying 45 percent of it?

MR. MENAS: Yes, correct.

REPRESENTATIVE DUNBAR: Okay. Thank you. I appreciate that.

And, Mr. Pappas, you had responded to my colleague Mr. Diamond about 25,000 members. I don't know if that was your peak or if that's where you're at right now, but can you tell us where you were at prior to Black Friday and where you're at now or --

MR. PAPPAS: Well, our membership hasn't changed necessarily since Black Friday. Obviously, the amount of people playing online has changed since then, but people willing to be part of our organization and express their feelings about the need for safe, regulated Internet gaming has not changed. In fact, I think it's probably grown because of the lack of viable trusted options out there now

for the consumer that more people are gravitating to our organization to use it as a vehicle to express their wishes to lawmakers.

2.2

REPRESENTATIVE DUNBAR: Do you know what percentage of your members go to casinos to play poker?

MR. PAPPAS: We've done some studies in the past, and generally, the poker community, if we're talking about poker only, I would say a vast majority of them -- I'd say I think it was somewhere in the 70 percent -- play at live settings as well as online.

REPRESENTATIVE DUNBAR: Okay. Well, thank you. Thank you, gentlemen.

SENATE MAJORITY CHAIRMAN SCAVELLO: I was told by Representative Petri, Chairman Petri, that we surpassed Chairman Metcalfe's meetings in time.

I really want to thank all the Members for staying on and all of the testifiers and everyone here.

You know, it's an issue that we have to deal with somehow because there was \$100 million booked in last year's budget that we have not addressed, which becomes a \$200 million problem next year. And plus we have to also fix the local share stuff.

So I thank all of you. Again, we're probably going to have another one or two meetings, am I right? And hopefully, all the information that we learn today is going

to be shared with the Members that weren't here from the Committee and as well from the Members that are not on the Gaming Committee.

HOUSE MAJORITY CHAIRMAN PETRI: I also want to thank all the Members for your indulgence and your testimony and everybody for waiting. I know we went well over the time, but I think it was well worth it.

For those of you who did not get to testify this time, I've heard that you want to testify. You've called me. We'll get you an opportunity to testify. The plan would be -- and I have not had a chance to talk to Senator Scavello about it, but my preference would be to start talking about VGTs when we actually have a real VGT bill that we can talk about as opposed to shooting in a fish barrel. So that should be shortly. I would anticipate next week or two there'll probably be a VGT bill introduced that we can talk about, okay?

I think we're done.

(The hearing concluded at 6:11 p.m.)

1	I hereby certify that the foregoing proceedings
2	are a true and accurate transcription produced from audio
3	on the said proceedings and that this is a correct
4	transcript of the same.
5	
6	
7	Christy Snyder
8	Transcriptionist
9	Diaz Transcription Services