THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 1594 Session of 2021

INTRODUCED BY TOMLINSON, SANKEY, THOMAS, MILLARD, TOPPER, SCHROEDER, FARRY, STAATS, POLINCHOCK, KAIL, MOUL, BURNS, QUINN, DELOZIER, NEILSON, HELM AND LABS, JUNE 10, 2021

AS AMENDED ON SECOND CONSIDERATION, HOUSE OF REPRESENTATIVES, JANUARY 25, 2022

AN ACT

1 2 3 4 5 6 7 8	Amending the act of December 17, 1968 (P.L.1224, No.387), entitled "An act prohibiting unfair methods of competition and unfair or deceptive acts or practices in the conduct of any trade or commerce, giving the Attorney General and District Attorneys certain powers and duties and providing penalties," providing for collection, verification and disclosure of information by online marketplaces to inform consumers.
9	The General Assembly of the Commonwealth of Pennsylvania
10	hereby enacts as follows:
11	Section 1. The act of December 17, 1968 (P.L.1224, No.387),
12	known as the Unfair Trade Practices and Consumer Protection Law,
13	is amended by adding a section to read:
14	Section 9.4. Collection, Verification and Disclosure of
15	Information by Online Marketplaces to Inform Consumers(a) An
16	online marketplace shall require that a high-volume third-party
17	seller on the online marketplace's platform provide the online
18	marketplace with the following information not later than ten
19	days after qualifying as a high-volume third-party seller on the
20	platform:

1	(1) A bank account number or, if the high-volume third-party
2	seller does not have a bank account, the name of the payee for
3	payments issued by the online marketplace to the high-volume
4	third-party seller. The required bank account or payee
5	information may be provided by the high-volume third-party
6	seller to any of the following:
7	(i) The online marketplace.
8	(ii) A payment processor or other third party contracted by
9	the online marketplace to maintain the information if the online
10	marketplace ensures that the online marketplace can obtain the
11	information on demand from the payment processor or other third
12	party.
13	(2) Contact information for the high-volume third-party
14	sellers as follows:
15	(i) If the high-volume third-party seller is an individual,
16	the individual's name.
16 17	the individual's name. (ii) If the high-volume third-party seller is not an
17	(ii) If the high-volume third-party seller is not an
17 18	(ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information:
17 18 19	(ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for
17 18 19 20	(ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party
17 18 19 20 21	(ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name.
17 18 19 20 21 22	 (ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name. (B) A copy of a valid government-issued record or tax
17 18 19 20 21 22 23	 (ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name. (B) A copy of a valid government-issued record or tax document, including the business name and physical address of
17 18 19 20 21 22 23 24	 (ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name. (B) A copy of a valid government-issued record or tax document, including the business name and physical address of the high-volume third-party seller.
17 18 19 20 21 22 23 24 25	<pre>(ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name. (B) A copy of a valid government-issued record or tax document, including the business name and physical address of the high-volume third-party seller. (iii) A business tax identification number or, if the high-</pre>
17 18 19 20 21 22 23 24 25 26	 (ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name. (B) A copy of a valid government-issued record or tax document, including the business name and physical address of the high-volume third-party seller. (iii) A business tax identification number or, if the high-volume third-party seller does not have a business tax
17 18 19 20 21 22 23 24 25 26 27	 (ii) If the high-volume third-party seller is not an individual, one of the following forms of contact information: (A) A copy of a valid government-issued identification for an individual acting on behalf of the high-volume third-party seller, including the individual's name. (B) A copy of a valid government-issued record or tax document, including the business name and physical address of the high-volume third-party seller. (iii) A business tax identification number or, if the high-volume third-party seller does not have a business tax identification number, a taxpayer identification number.

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1 <u>duties:</u>

2	(1) Periodically, but not less than annually, notify a high-
3	volume third-party seller on the online marketplace's platform
4	of the requirement to keep the information collected under
5	subsection (a) current.
6	(2) Require a high-volume third-party seller on the online
7	marketplace's platform to, not later than ten days after
8	receiving the notice under clause (1), electronically certify
9	any of the following:
10	(i) The high-volume third-party seller has provided a change
11	to the information under subsection (a) to the online
12	marketplace.
13	(ii) There have been no changes to the high-volume third-
14	party seller's information under subsection (a).
15	(c) If a high-volume third-party seller does not comply with
16	subsection (b), the online marketplace shall, after providing
17	the high-volume third-party seller with a written or an
18	electronic notice and an opportunity to comply with subsection
19	(b) not later than ten days after the issuance of the SECOND <
20	notice, suspend the future sales activity of the high-volume
21	third-party seller until the high-volume third-party seller
22	complies with subsection (b).
23	(d) An online marketplace shall verify all of the following:
24	(1) The information collected under subsection (a) not later
25	than ten days after the collection.
26	(2) A change to the information under subsection (a) not
27	later than ten days after being notified of the change by a
28	high-volume third party seller under subsection (b)(2)(i).
29	<u>(e) If a high-volume third-party seller provides a copy of a</u>
30	valid government-issued record or tax document under subsection

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1	(a)(2)(ii)(B), the information contained in the record or tax
2	document shall be presumed to be verified as of the date of
3	issuance of the record or tax document.
4	(f) Data collected solely to comply with the requirements of
5	this section may not be used for any other purpose unless
6	required by Federal or State law. An online marketplace shall
7	implement and maintain reasonable security procedures and
8	practices, including administrative, physical and technical
9	safeguards, appropriate to the nature of the data collected
10	under this section and the purposes for which the data will be
11	used, to protect the data from unauthorized use, disclosure,
12	access, destruction or modification.
13	(g) An online marketplace shall require a high-volume third-
14	party seller that has an aggregate total of twenty thousand
15	dollars (\$20,000) or more in annual gross revenues on the online
16	marketplace and uses the online marketplace's platform to do all
17	of the following:
18	(1) Provide the information specified under subsection (h)
19	to the online marketplace.
20	(2) Disclose the information specified under subsection (h)
21	to a consumer in a conspicuous manner in all of the following:
22	(i) The order confirmation message or other document or
23	communication made to the consumer after a purchase is
24	finalized.
25	(ii) The consumer's account transaction history.
26	(h) Except as provided under subsection (i), a high-volume
27	third-party specified under subsection (g) shall provide and
28	disclose all of the following information in accordance with
29	subsection (g):
30	(1) The identity of the high-volume third-party seller,
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1	including the full name of the high-volume third-party seller,
2	which may include the high-volume third-party seller's name or
3	company name or the name by which the high-volume third-party
4	seller or company operates on the online marketplace.
5	(2) The physical address of the high-volume third-party
6	<u>seller.</u>
7	(3) The contact information for the high-volume third-party
8	seller to allow for the direct, unhindered communication with
9	the high-volume third-party sellers by a user of the online
10	<pre>marketplace; PROVIDED, THE REQUIREMENTS OF THIS SUBSECTION <</pre>
11	SHALL NOT PREVENT AN ONLINE MARKETPLACE FROM PREVENTING FRAUD,
12	ABUSE OR SPAM THROUGH SUCH COMMUNICATION, including any of the
13	<u>following:</u>
14	(i) A current working telephone number.
15	(ii) A current working email address.
16	(iii) Any other means of direct electronic messaging,
17	including messaging provided by the online marketplace.
18	(4) Whether the high-volume third-party seller used a
19	<u>different seller than listed on the product listing, prior to</u>
20	purchase, to supply a consumer product to a consumer and, upon
21	the request of an authenticated purchaser, the information
22	specified under clauses (1), (2) and (3) relating to the
23	<u>different seller.</u>
24	(i) Subject to the limitations under subsection (j), upon
25	the request of a high-volume third-party seller, an online
26	marketplace may provide for the partial disclosure of the
27	information specified under subsection (h)(1), (2) and (3) to a
28	consumer in accordance with the following:
29	(1) If the high-volume third-party seller certifies to the
30	online marketplace that the high-volume third-party seller does
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1	not have a business address and only has a residential street
2	address, or has a combined business and residential address, the
3	online marketplace may do any of the following:
4	(i) Disclose to the consumer only the country and, if
5	applicable, the state where the high-volume third-party seller
6	resides.
7	(ii) Inform the consumer that there is no business address
8	available for the high-volume third-party seller and that
9	consumer inquiries should be submitted to the high-volume third-
10	party seller by telephone, email or any other means of
11	electronic messaging provided to the high-volume third-party
12	seller by the online marketplace.
13	(iii) If the high-volume third-party seller certifies to the
14	online marketplace that the high-volume third-party seller is a
15	business that has a physical address for product returns, the
16	online marketplace may disclose the high-volume third-party
17	seller's physical address for product returns.
18	(iv) If the high-volume third-party seller certifies to the
19	online marketplace that the high-volume third-party seller does
20	not have a telephone number other than a personal telephone
21	number, the online marketplace shall inform the consumer that
22	there is no telephone number available for the high-volume
23	third-party seller and consumer inquiries should be submitted to
24	the high-volume third-party seller's email address or other
25	means of electronic messaging provided to such seller by the
26	<u>online marketplace.</u>
27	(2) (Reserved).
28	(j) If an online marketplace becomes aware that a high-
29	volume third-party seller has made a false representation to the
30	online marketplace to justify a partial disclosure under

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1	subsection (i) or the high-volume third-party seller has
2	requested and received an authorization for a partial disclosure
3	under subsection (i) and has not provided responsive answers
4	within a reasonable time frame to a consumer inquiry submitted
5	to the high-volume third-party in accordance with subsection
6	(i), the online marketplace shall, after providing the high-
7	volume third-party seller with a written or an electronic notice
8	and an opportunity to respond not later than ten days after the
9	issuance of the notice, suspend the future sales activity of the
10	high-volume third-party seller unless the high-volume third-
11	party seller consents to the disclosure of the identity
12	information required under subsection (h)(1), (2) and (3).
13	(k) An online marketplace shall, in a clear and conspicuous
14	manner, disclose to a consumer on product listing of a high-
15	volume third-party seller a reporting mechanism that allows for
16	electronic and telephonic reporting of suspicious marketplace
17	activity to the online marketplace.
18	(1) If a high-volume third party seller does not comply with
19	the requirements to provide and disclose information under this
20	section, the online marketplace shall, after providing the
21	seller with a written or an electronic notice and an opportunity
22	to provide or disclose the information not later than ten days
23	after the issuance of the notice, suspend the future sales
24	activity of the high-volume third-party seller until the high-
25	volume third-party seller complies with the requirements under
26	this section.
27	(m) The following shall apply:
28	(1) If the Attorney General has a reason to believe that an
29	online marketplace has violated or is violating this section or
30	regulations promulgated under clause (3) that affect a resident
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1	of this Commonwealth, the Attorney General may bring a civil
2	action to do any of the following:
3	(i) Enjoin an additional violation by the defendant.
4	(ii) Enforce compliance with this section or regulations
5	promulgated under clause (3).
6	(iii) Obtain civil penalties in an amount specified in the
7	regulations promulgated under clause (3).
8	(iv) Obtain other damages, restitution, compensation or
9	other remedies as authorized under the laws of this
10	Commonwealth.
11	(2) Nothing in clause (1) shall be construed to prevent the
12	Attorney General from exercising the powers conferred by the
13	laws of this Commonwealth to conduct investigations, administer
14	oaths or affirmations or compel the attendance of witnesses or
15	the production of documentary and other evidence.
16	(3) The Attorney General shall promulgate regulations as
17	necessary to enforce the provisions of this section.
18	(n) A political subdivision may not establish, mandate or
19	otherwise require an online marketplace to collect or verify
20	information from a high-volume third-party seller or disclose
21	information to a consumer.
22	(o) As used in this section:
23	"Consumer product" means tangible personal property that is
24	distributed in commerce and is normally used for personal,
25	family or household purposes, including a personal property
26	intended to be attached to or installed in a real property
27	without regard to whether the personal property is attached or
28	installed.
29	"High-volume third-party seller" means a participant in an
30	online marketplace who is a third-party seller and who, for a
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1	continuous period of twelve months during the previous twenty-
2	four months, has entered into at least two hundred discrete
3	sales or transactions of new or unused consumer products and an
4	aggregate total of at least five thousand dollars (\$5,000) gross
5	revenues. For purposes of calculating the number of discrete
6	sales or transactions or the aggregate gross revenues under this
7	definition, an online marketplace shall only count sales or
8	transactions made through the online marketplace and for which
9	payment was processed by the online marketplace directly or
10	through the online marketplace's payment processor.
11	"Online marketplace" means any person or entity that operates
12	a consumer-directed, electronically based or accessed platform
13	that meets all of the following criteria:
14	(1) The platform includes features that allow for,
15	facilitate or enable a third-party seller to engage in the sale,
16	purchase, payment, storage, shipping or delivery of a consumer
17	product in the United States.
18	(2) The platform is used by a third-party seller for
19	purposes specified under clause (1).
20	(3) The platform has a contractual or similar relationship
21	with a consumer to govern the consumer's use of the platform to
22	purchase a consumer product.
23	"Seller" means a person who sells, offers to sell or
24	contracts to sell a consumer product through an online
25	marketplace's platform.
26	"Third-party seller" means a seller, independent of an online
27	marketplace, who sells, offers to sell or contracts to sell a
28	consumer product in the United States through an online
29	marketplace. The term does not include any of the following:
30	(1) A seller who operates an online marketplace's platform.

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1	(2) A business entity that meets all of the following
2	<u>criteria:</u>
3	(i) The business entity has made the business entity's name,
4	business address and contact information available to the
5	public.
6	(ii) The business entity has an ongoing contractual
7	relationship with an online marketplace to provide the online
8	marketplace with the manufacturing, distribution, wholesaling or
9	fulfillment of the shipment of a consumer product.
10	(iii) The business entity had provided the information
11	described under subsection (a) to an online marketplace, which
12	has been verified in accordance with this section.
13	"Verify" means to confirm information provided to an online
14	marketplace under this section, including the use of a method
15	that enables the online marketplace to reliably determine the
16	validity of the information corresponding to a seller or an
17	individual acting on the seller's behalf and confirm the
18	information is not misappropriated or falsified.
19	Section 2. This act shall take effect in 180 days.