
THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE RESOLUTION

No. 270 Session of
2018

INTRODUCED BY BROWNE, BAKER, FONTANA, BREWSTER, ARGALL,
SCAVELLO, EICHELBERGER, GREENLEAF, DINNIMAN, WHITE, HUGHES,
SABATINA, KILLION, SCHWANK, MENSCH, AUMENT, RAFFERTY,
TARTAGLIONE, COSTA, YAW AND VULAKOVICH, FEBRUARY 5, 2018

INTRODUCED AND ADOPTED, FEBRUARY 5, 2018

A RESOLUTION

1 Designating February 11, 2018, as "PA 2-1-1 Day" in
2 Pennsylvania.

3 WHEREAS, 2-1-1 is a free service available to 97% of the
4 residents of this Commonwealth to obtain health and human
5 services assistance; and

6 WHEREAS, Thousands of people across the United States and
7 Canada turn to 2-1-1 for free, confidential referrals and
8 information every day; and

9 WHEREAS, 2-1-1 connects Pennsylvanians in need to health and
10 human services resources available through government programs
11 and private and nonprofit organizations in their communities;
12 and

13 WHEREAS, 2-1-1 has the capability to provide assistance to
14 communities in times of disaster; and

15 WHEREAS, 2-1-1 connects volunteers and donors with
16 organizations that can leverage resources to meet the needs of
17 the community; and

1 WHEREAS, 2-1-1 collects data about information and referral
2 requests that can be used to inform State and local government,
3 as well as community service organizations, in assessing needs
4 and planning services; and

5 WHEREAS, The 2-1-1 system offers a stable Statewide
6 infrastructure that can be used in a broad variety of ways to
7 streamline and enhance the work of State government; and

8 WHEREAS, The 2-1-1 system eases the burden on Commonwealth
9 departments by reducing the number of misdirected calls; and

10 WHEREAS, PA 2-1-1 is the nonprofit organization assigned use
11 of the 2-1-1 dialing code by the Pennsylvania Public Utility
12 Commission in order to provide community service information and
13 respond to referral requests, as currently accomplished through
14 seven regional programs; and

15 WHEREAS, The United Way organizations in this Commonwealth
16 deserve recognition for their role in raising money to provide
17 for the PA 2-1-1 system; and

18 WHEREAS, The Commonwealth made a first-time investment of
19 \$750,000 to the PA 2-1-1 system to provide Pennsylvanians the
20 resources needed for health and human services information and
21 referrals; therefore be it

22 RESOLVED, That the Senate designate February 11, 2018, as "PA
23 2-1-1 Day" in Pennsylvania.