## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

No. 946

Session of 2015

INTRODUCED BY BAKER, FABRIZIO, D. COSTA, STAATS, LONGIETTI, DAVIS, GIBBONS, PICKETT, PASHINSKI, CRUZ, GROVE, McNEILL, YOUNGBLOOD, M. K. KELLER, KILLION, P. COSTA, COHEN, THOMAS, EVERETT, CARROLL, FARRY, SCHLOSSBERG, PHILLIPS-HILL, M. DALEY, WARD, READSHAW, HARKINS, SAYLOR, GOODMAN, GALLOWAY, BARRAR, BOYLE, MICCARELLI, DELUCA, NEUMAN, MATZIE, TOEPEL, WATSON, KNOWLES, O'BRIEN, SANTARSIERO, PETRI, M. QUINN, D. PARKER, DEASY, CUTLER AND BARBIN, AUGUST 18, 2015

AS AMENDED ON SECOND CONSIDERATION, IN SENATE, OCTOBER 24, 2016

## AN ACT

Providing for pharmacy audit procedures. PROVIDING FOR PHARMACY <--AUDIT PROCEDURES, FOR REGISTRATION OF PHARMACY BENEFITS MANAGERS AND AUDITING ENTITIES AND, FOR MAXIMUM ALLOWABLE COST TRANSPARENCY AND FOR PRESCRIPTION DRUGS REIMBURSED UNDER <--THE PACE AND PACENET PROGRAM; AND MAKING RELATED REPEALS. 6 The General Assembly of the Commonwealth of Pennsylvania hereby enacts as follows: Section 1. Short title. <--This act shall be known and may be cited as the Pharmacy 10 Audit Integrity Act. Section 2. Scope of act. 12 This act covers any audit of the records of a pharmacy conducted by a managed care company, third party payer, pharmacy benefits manager, a health program administered by a department of the Commonwealth or any entity that represents a company,

- 1 group or department.
- 2 Section 3. Definitions.
- 3 The following words and phrases when used in this act shall
- 4 have the meanings given to them in this section unless the-
- 5 context clearly indicates otherwise:
- 6 "Auditing entity." A person, company or government entity
- 7 that performs a pharmacy audit, including a plan sponsor,
- 8 pharmacy benefit manager, managed care organization or third-
- 9 party administrator.
- 10 "Business day." Any day of the week excluding Saturday,
- 11 Sunday and any legal holiday.
- 12 "Department." The Insurance Department of the Commonwealth.
- 13 "Extrapolation." The practice of inferring a frequency of
- 14 dollar amount of overpayments, underpayments, nonvalid claims or
- 15 other errors on any portion of claims submitted, based on the
- 16 frequency of dollar amount of overpayments, underpayments,
- 17 nonvalid claims or other errors actually measured in a sample of
- 18 <del>claims.</del>
- 19 "Health care practitioner." As defined in section 103 of the
- 20 act of July 19, 1979 (P.L.130, No.48), known as the Health Care
- 21 Facilities Act.
- 22 "Nonproprietary drug." As defined in section 2(7.1) of the
- 23 act of September 27, 1961 (P.L.1700, No.699), known as the
- 24 Pharmacy Act.
- 25 "Pharmacist." As defined in section 2(10) of the Pharmacy
- 26 Act.
- 27 "Pharmacy." As defined in section 2(12) of the Pharmacy Act.
- 28 "Pharmacy audit." An audit, conducted on site or remotely by
- 29 or on behalf of an auditing entity of any records of a pharmacy-
- 30 for prescription or nonproprietary drugs dispensed by a pharmacy-

Τ	to beneficiaries of a health benefit plan. The term does not
2	include either of the following:
3	(1) A concurrent review or remote audit that is
4	initiated within seven business days of the pharmacy's
5	transmission of a claim to an auditing entity.
6	(2) A concurrent review or remote audit where no charge
7	back or recoupment is demanded by the auditing entity.
8	"Pharmacy benefits management." Any entity that performs any
9	of the following:
0	(1) The procurement of prescription drugs at a
1	negotiated contracted rate for dispensation within this
_2	Commonwealth to covered individuals.
_3	(2) The administration or management of prescription
4	drug benefits provided by a covered entity for the benefit of
_5	covered individuals.
6	(3) The provision of any of the following in conjunction
_7	with the administration of pharmacy benefits:
8 ـ	(i) Mail-service pharmacy.
_9	(ii) Claims processing.
20	(iii) Retail network management.
21	(iv) Payment of claims to pharmacies for
22	prescription drugs dispensed to covered individuals via
23	retail or mail-order pharmacy.
24	(v) Clinical formulary development and management
25	services, including, but not limited to, utilization
26	management and quality assurance programs.
27	(vi) Rebate contracting and administration.
28	(vii) Certain patient compliance, therapeutic-
29	intervention and generic substitution programs.
30	(viii) Disease management programs.

1	(ix) Setting pharmacy reimbursement pricing and
2	methodologies, including maximum allowable cost, and
3	determining single or multiple source drugs.
4	"Pharmacy benefits manager" or "PBM." A person, business or
5	other entity that performs pharmacy benefits management.
6	"Pharmacy record." Any record stored electronically or as a
7	hard copy by a pharmacy that relates to the provision of
8	prescription or nonproprietary drugs or pharmacy services or
9	other component of pharmacist care that is included in the
_0	practice of pharmacy.
1	"Plan sponsor." Any of the following that pays for or
.2	processes a claim for payment for prescription drugs or pharmacy
_3	services:
4	(1) A health insuring corporation.
.5	(2) A person authorized to engage in the business of
6	sickness and accident.
_7	(3) A person or government entity providing coverage of
8 ـ	prescription or nonproprietary drugs or pharmacy services to
_9	individuals on a self-insurance basis.
20	(4) A group health plan, as defined in 29 U.S.C. § 1167
21	(relating to definitions and special rules).
22	(5) A service benefit plan, as referenced in 42 U.S.C. §
23	1396a(a)(25) (relating to state plans for medical
24	<del>assistance).</del>
25	(6) A Medicaid managed care organization that has
26	entered into a contract with the Commonwealth.
27	(7) Any other person or government entity that is by
28	law, contract or agreement responsible for paying or
29	processing a claim for payment for the provision of
30	prescription or nonproprietary drugs or pharmacy services.

1 Section 4. Procedures for conducting pharmacy audits.

(a) Procedure. An entity conducting a pharmacy audit underthis act shall conform to the following rules:

- (1) Except as otherwise provided by Federal or Statelaw, an auditing entity conducting a pharmacy audit may haveaccess to a pharmacy's previous audit report only if thereport was prepared by an auditing entity.
- (2) Any information collected during a pharmacy audit—shall be confidential by law, except that the auditing entity—conducting the pharmacy audit may share the information with—the pharmacy benefits manager and the plan sponsor, for which—a pharmacy audit is being conducted.
- (3) No auditing entity conducting a pharmacy audit shall solely compensate any of its employees or any contractor with which an auditing entity contracts to conduct a pharmacy audit, based on the amount claimed or the actual amount recouped by the pharmacy being audited.
- (4) The entity shall provide the pharmacy being audited—with at least 10 business days' prior written notice before—conducting a pharmacy audit, unless both parties agree—otherwise. The audit may be delayed for a period of up to 30—days at the request of the pharmacy, one time per year, and—shall only be granted if there is good cause, including, but—not limited to, a planned medical procedure or planned—absence from work of a necessary pharmacist. If a delay is—requested by the pharmacy, the pharmacy shall provide notice—to the PBM at least five business days prior to the day the—audit is to commence.
  - (5) (Reserved).
    - (6) The entity may not initiate or schedule a pharmacy

any pharmacy that averages in excess of 600 prescriptions
filled per week, without the express consent of the pharmacy.
(7) The entity shall accept paper or electronic
signature logs that document the delivery of prescription or
nonproprietary drugs and pharmacist services to a health plan-
beneficiary or the agent of the beneficiary.
(8) The entity shall provide to the representative of
the pharmacy, prior to leaving the pharmacy at the conclusion-
of the on-site portion of the pharmacy audit, a complete list-
of pharmacy records reviewed.
(9) Any pharmacy audit that involves clinical judgment
shall be conducted by or in consultation with a pharmacist.
(10) No pharmacy audit shall cover:
(i) a period of more than 24 months after the date a
claim was submitted by the pharmacy to the pharmacy
benefits manager or plan sponsor unless a longer period
is required by law; or
(ii) more than 250 prescriptions, provided that a
refill shall not constitute a separate prescription for
the purposes of this subparagraph.
(11) No auditing entity may use extrapolation to
calculate penalties or amounts to be charged back or recouped-
unless otherwise required by Federal requirements or Federal
<del>plans.</del>
(12) No auditing entity shall include dispensing fees in-
the calculation of overpayments unless a prescription is
considered a misfill. As used in this paragraph, "misfill"
means a prescription that was not dispensed, a prescription
error, a prescription where the prescriber denied the

authorization request or a prescription where an extra-

(13) A pharmacy may do any of the following when a pharmacy audit is performed:

- (i) To validate the pharmacy record and delivery, a pharmacy may use authentic and verifiable statements or records, including, but not limited to, medication administration records of a nursing home, assisted living facility, hospital or health care practitioner with prescriptive authority.
- (ii) To validate claims in connection with prescriptions or changes in prescriptions, or refills of prescription or nonproprietary drugs, a pharmacy may use any valid prescription, including, but not limited to, medication administration records, facsimiles, electronic prescriptions, electronically stored images of prescriptions, electronically created annotations or documented telephone calls from the prescribing health care practitioner or practitioner's agent. Documentation of an oral prescription order that has been verified by the prescribing health care practitioner shall meet the provisions of this subparagraph for the initial audit review.
- (b) Written report. An auditing entity shall provide the pharmacy with a written report of the pharmacy audit and comply with the following requirements:
  - (1) The preliminary pharmacy audit report must be delivered to the pharmacy or its corporate parent within 60 days after the completion of the pharmacy audit. The preliminary report shall include contact information for the

individual who conducted the pharmacy audit, including telephone number, facsimile number, e mail and auditing firm, so that audit results, discrepancies and procedures can be reviewed. The preliminary pharmacy audit report shall include, but not be limited to, claim level information for any discrepancy found and total dollar amount of claims subject to recovery.

- (2) A pharmacy shall be allowed 30 days following receipt of the preliminary audit report to respond to the findings of the preliminary report.
- (3) A final audit report shall be delivered to the pharmacy or its corporate parent not later than 60 calendar days after any responses from the pharmacy or corporate parent are received by the auditing entity. The auditing entity shall issue a final pharmacy audit report that takes into consideration any responses provided to the auditing entity by the pharmacy or corporate parent.
- (4) The final pharmacy audit report may be delivered electronically.
- (5) No pharmacy shall be subject to a charge back or recoupment for a clerical or recordkeeping error in a required document or record, including a typographical error, scrivener's error or computer error, unless the error resulted in overpayment to the pharmacy.
- (6) No auditing entity conducting a pharmacy audit or person acting on behalf of the entity shall charge back or recoup or collect penalties from a pharmacy until the time period to file an appeal of a final pharmacy audit report has passed or the appeals process has been exhausted, whichever is later.

- 1 (7) If an identified discrepancy in a pharmacy audit-
- 2 exceeds \$25,000, future payments to the pharmacy in excess of
- 3 that amount may be withheld pending adjudication of an-
- 4 appeal.
- 5 (8) No interest shall accrue for any party during the
- 6 audit period, beginning with the notice of the pharmacy audit-
- 7 and ending with the conclusion of the appeals process.
- 8 Section 5. Appeals process.
- 9 (a) General rule. -An auditing entity shall establish a-
- 10 written appeals process under which a pharmacy may appeal an-
- 11 unfavorable final audit report to the entity.
- 12 (b) Adjudication. The adjudication of a claim may not be
- 13 appealed through the audit process.
- 14 Section 6. Limitations.
- 15 (a) General rule.—The provisions of this act shall not—
- 16 apply to an audit of pharmacy records when:
- 17 (1) fraud, waste, abuse or other intentional misconduct
- is indicated by physical review or review of claims data or
- 19 statements; or
- 20 (2) other investigative methods indicate a pharmacy is
- 21 or has been engaged in criminal wrongdoing, fraud or other
- 22 <u>intentional or willful misrepresentation</u>.
- 23 (b) Federal law. -This act does not supersede any audit-
- 24 requirements established by Federal law.
- 25 Section 7. Enforcement.
- 26 The department shall have enforcement authority and take
- 27 action or impose penalties to bring noncomplying entities into-
- 28 full compliance with this act, including the promulgation of any
- 29 regulations necessary to carry out this act.
- 30 Section 8. Effective date.

- 1 This act shall take effect in 90 days.
- 2 CHAPTER 1 <--
- 3 PRELIMINARY PROVISIONS
- 4 SECTION 101. SHORT TITLE.
- 5 THIS ACT SHALL BE KNOWN AND MAY BE CITED AS THE PHARMACY
- 6 AUDIT INTEGRITY AND TRANSPARENCY ACT.
- 7 SECTION 102. SCOPE OF ACT.
- 8 THIS ACT COVERS ANY AUDIT OF THE RECORDS OF A PHARMACY
- 9 CONDUCTED BY A MANAGED CARE COMPANY, THIRD-PARTY PAYER, PHARMACY
- 10 BENEFITS MANAGER, A HEALTH PROGRAM ADMINISTERED BY A DEPARTMENT <--
- 11 OF THE COMMONWEALTH OR ANY OR AN ENTITY THAT REPRESENTS A <--
- 12 COMPANY, GROUP OR DEPARTMENT COVERED ENTITY. <--
- 13 SECTION 103. DEFINITIONS.
- 14 THE FOLLOWING WORDS AND PHRASES WHEN USED IN THIS ACT SHALL
- 15 HAVE THE MEANINGS GIVEN TO THEM IN THIS SECTION UNLESS THE
- 16 CONTEXT CLEARLY INDICATES OTHERWISE:
- 17 "AUDITING ENTITY." A PERSON, OR COMPANY OR GOVERNMENT ENTITY <--
- 18 THAT PERFORMS A PHARMACY AUDIT, INCLUDING A PLAN SPONSOR COVERED <--
- 19 ENTITY, PHARMACY BENEFIT MANAGER, MANAGED CARE ORGANIZATION OR
- 20 THIRD-PARTY ADMINISTRATOR.
- 21 "BUSINESS DAY." ANY DAY OF THE WEEK EXCLUDING SATURDAY,
- 22 SUNDAY AND ANY LEGAL HOLIDAY.
- 23 "COVERED ENTITY." A MEMBER, PARTICIPANT, ENROLLEE, CONTRACT <--
- 24 HOLDER OR POLICY HOLDER PROVIDING PHARMACY BENEFITS TO A COVERED
- 25 INDIVIDUAL UNDER A HEALTH COVERAGE PLAN INSURANCE POLICY <--
- 26 PURSUANT TO A CONTRACT ADMINISTERED BY A PHARMACY BENEFIT
- 27 MANAGER.
- 28 "COVERED INDIVIDUAL." A MEMBER, PARTICIPANT, ENROLLEE,
- 29 CONTRACT HOLDER OR POLICYHOLDER OR BENEFICIARY OF A COVERED
- 30 ENTITY WHO IS PROVIDED HEALTH COVERAGE BY THE COVERED ENTITY.

- 1 THE TERM INCLUDES A DEPENDENT OR OTHER PERSON PROVIDED HEALTH
- 2 COVERAGE THROUGH THE POLICY, CONTRACT OR PLAN OR CONTRACT OF A <--
- 3 COVERED INDIVIDUAL.
- 4 "DEPARTMENT." THE INSURANCE DEPARTMENT OF THE COMMONWEALTH.
- 5 "EXTRAPOLATION." THE PRACTICE OF INFERRING A FREQUENCY OF
- 6 DOLLAR AMOUNT OF OVERPAYMENTS, UNDERPAYMENTS, NONVALID CLAIMS OR
- 7 OTHER ERRORS ON ANY PORTION OF CLAIMS SUBMITTED, BASED ON THE
- 8 FREQUENCY OF DOLLAR AMOUNT OF OVERPAYMENTS, UNDERPAYMENTS,
- 9 NONVALID CLAIMS OR OTHER ERRORS ACTUALLY MEASURED IN A SAMPLE OF
- 10 CLAIMS.
- 11 "GENERIC DRUG LIST." A LIST OF DRUGS, MEDICAL PRODUCTS OR <-
- 12 DEVICES, OR BOTH, FOR WHICH A MAXIMUM ALLOWABLE COST HAS BEEN
- 13 ESTABLISHED BY A PHARMACY BENEFITS MANAGER.
- 14 "HEALTH CARE PRACTITIONER." AS DEFINED IN SECTION 103 OF THE
- 15 ACT OF JULY 19, 1979 (P.L.130, NO.48), KNOWN AS THE HEALTH CARE
- 16 FACILITIES ACT.
- 17 "HEALTH INSURANCE POLICY." A POLICY, SUBSCRIBER CONTRACT, <--
- 18 CERTIFICATE OR PLAN THAT PROVIDES PRESCRIPTION DRUG COVERAGE.
- 19 THE TERM INCLUDES BOTH COMPREHENSIVE AND LIMITED BENEFIT HEALTH
- 20 POLICIES.
- 21 "HEALTH INSURER." AN ENTITY LICENSED BY THE DEPARTMENT WITH
- 22 AUTHORITY TO ISSUE A POLICY, SUBSCRIBER CONTRACT, CERTIFICATE OR
- 23 PLAN THAT PROVIDES PRESCRIPTION DRUG COVERAGE THAT IS OFFERED OR
- 24 GOVERNED UNDER ANY OF THE FOLLOWING:
- 25 (1) THE ACT OF MAY 17, 1921 (P.L.682, NO.284), KNOWN AS
- 26 THE INSURANCE COMPANY LAW OF 1921, INCLUDING SECTION 630 AND
- 27 ARTICLE XXIV THEREOF.
- 28 (2) THE ACT OF DECEMBER 29, 1972 (P.L.1701, NO.364),
- 29 KNOWN AS THE HEALTH MAINTENANCE ORGANIZATION ACT.
- 30 (3) 40 PA.C.S. CH. 61 (RELATING TO HOSPITAL PLAN

- 1 CORPORATIONS) OR 63 (RELATING TO PROFESSIONAL HEALTH SERVICES
- 2 PLAN CORPORATIONS).
- 3 "MAXIMUM ALLOWABLE COST." THE MAXIMUM AMOUNT THAT A PHARMACY
- 4 BENEFITS MANAGER WILL REIMBURSE A PHARMACY FOR THE COST OF A
- 5 DRUG OR A MEDICAL PRODUCT OR DEVICE.
- 6 "MULTIPLE SOURCE DRUG." A COVERED OUTPATIENT DRUG FOR WHICH
- 7 THERE IS AT LEAST ONE OTHER DRUG PRODUCT THAT IS RATED AS
- 8 THERAPEUTICALLY EQUIVALENT UNDER THE FOOD AND DRUG
- 9 ADMINISTRATION'S MOST RECENT PUBLICATION OF "APPROVED DRUG
- 10 PRODUCTS WITH THERAPEUTIC EQUIVALENCE EVALUATIONS."
- 11 "MULTIPLE SOURCE GENERIC LIST." A LIST OF DRUGS, MEDICAL
- 12 PRODUCTS OR DEVICES, OR BOTH, FOR WHICH A MAXIMUM ALLOWABLE COST

- 13 HAS BEEN ESTABLISHED BY A PHARMACY BENEFITS MANAGER.
- 14 "NETWORK." A PHARMACY OR GROUP OF PHARMACIES THAT AGREE TO
- 15 PROVIDE PRESCRIPTION SERVICES TO COVERED INDIVIDUALS ON BEHALF
- 16 OF A COVERED ENTITY OR GROUP OF COVERED ENTITIES IN EXCHANGE FOR
- 17 PAYMENT FOR ITS SERVICES BY A PHARMACY BENEFITS MANAGER OR
- 18 PHARMACY SERVICES ADMINISTRATION ORGANIZATION. THE TERM INCLUDES
- 19 A PHARMACY THAT GENERALLY DISPENSES OUTPATIENT PRESCRIPTIONS TO
- 20 COVERED INDIVIDUALS OR DISPENSES PARTICULAR TYPES OF
- 21 PRESCRIPTIONS, PROVIDES PHARMACY SERVICES TO PARTICULAR TYPES OF
- 22 COVERED INDIVIDUALS OR DISPENSES PRESCRIPTIONS IN PARTICULAR
- 23 HEALTH CARE SETTINGS, INCLUDING NETWORKS OF SPECIALTY,
- 24 INSTITUTIONAL OR LONG-TERM CARE FACILITIES.
- 25 "NONPROPRIETARY DRUG." AS DEFINED IN SECTION 2(7.1) OF THE
- 26 ACT OF SEPTEMBER 27, 1961 (P.L.1700, NO.699), KNOWN AS THE
- 27 PHARMACY ACT.
- 28 "PHARMACIST." AS DEFINED IN SECTION 2(10) OF THE PHARMACY
- 29 ACT.
- 30 "PHARMACY." AS DEFINED IN SECTION 2(12) OF THE PHARMACY ACT.

1	"PHARMACY AUDIT." AN AUDIT, CONDUCTED ON-SITE BY OR ON	
2	BEHALF OF AN AUDITING ENTITY OF ANY RECORDS OF A PHARMACY FOR	
3	PRESCRIPTION OR NONPROPRIETARY DRUGS DISPENSED BY A PHARMACY TO	
4	BENEFICIARIES OF A HEALTH BENEFIT PLAN A COVERED INDIVIDUAL.	<
5	"PHARMACY BENEFITS MANAGEMENT." ANY ENTITY THAT PERFORMS THE	<
6	PERFORMANCE OF ANY OF THE FOLLOWING:	
7	(1) THE PROCUREMENT OF PRESCRIPTION DRUGS AT A	
8	NEGOTIATED CONTRACTED RATE FOR DISPENSATION WITHIN THIS	
9	COMMONWEALTH TO COVERED INDIVIDUALS.	
10	(2) THE ADMINISTRATION OR MANAGEMENT OF PRESCRIPTION	
11	DRUG BENEFITS PROVIDED BY A COVERED ENTITY FOR THE BENEFIT OF	
12	COVERED INDIVIDUALS.	
13	(3) THE <del>PROVISION OF ANY OF THE FOLLOWING IN CONJUNCTION</del>	<
14	WITH THE ADMINISTRATION OF PHARMACY BENEFITS, INCLUDING:	<
15	(I) MAIL-SERVICE OPERATING A MAIL-SERVICE PHARMACY.	<
16	(II) CLAIMS PROCESSING.	
17	(III) RETAIL MANAGING A RETAIL PHARMACY NETWORK	<
18	MANAGEMENT.	<
19	(IV) <del>PAYMENT OF</del> PAYING CLAIMS TO <del>PHARMACIES</del> A	<
20	PHARMACY FOR PRESCRIPTION DRUGS DISPENSED TO COVERED	
21	INDIVIDUALS VIA RETAIL OR MAIL-ORDER PHARMACY.	
22	(V) <del>CLINICAL</del> DEVELOPING AND MANAGING A CLINICAL	<
23	FORMULARY <del>DEVELOPMENT AND MANAGEMENT SERVICES</del> , INCLUDING,	<
24	BUT NOT LIMITED TO, UTILIZATION MANAGEMENT AND QUALITY	
25	ASSURANCE PROGRAMS.	
26	(VI) REBATE CONTRACTING AND ADMINISTRATION.	
27	(VII) CERTAIN MANAGING A PATIENT COMPLIANCE,	<
28	THERAPEUTIC INTERVENTION AND GENERIC SUBSTITUTION	
29	PROGRAM.	<
30	(VIII) <del>DISEASE</del> OPERATING A DISEASE MANAGEMENT	<

1	PROGRAM.	<
2	(IX) SETTING PHARMACY REIMBURSEMENT PRICING AND	
3	METHODOLOGIES, INCLUDING MAXIMUM ALLOWABLE COST, AND	
4	DETERMINING SINGLE OR MULTIPLE SOURCE DRUGS.	
5	"PHARMACY BENEFITS MANAGER" OR "PBM." A PERSON, BUSINESS OR	
6	OTHER ENTITY THAT PERFORMS PHARMACY BENEFITS MANAGEMENT FOR	
7	COVERED ENTITIES.	
8	"PHARMACY RECORD." ANY RECORD STORED ELECTRONICALLY OR AS A	
9	HARD COPY BY A PHARMACY THAT RELATES TO THE PROVISION OF	
10	PRESCRIPTION OR NONPROPRIETARY DRUGS OR PHARMACY SERVICES OR	
11	OTHER COMPONENT OF PHARMACIST CARE THAT IS INCLUDED IN THE	
12	PRACTICE OF PHARMACY.	
13	"PHARMACY SERVICES ADMINISTRATION ORGANIZATION" OR "PSAO."	
14	ANY ENTITY THAT CONTRACTS WITH PHARMACIES A PHARMACY TO ASSIST	<
15	WITH THIRD-PARTY PAYER INTERACTIONS AND CAN THAT MAY PROVIDE A	<
16	VARIETY OF OTHER ADMINISTRATIVE SERVICES. THE ADMINISTRATIVE	<
17	SERVICES VARY BUT MAY INCLUDE, INCLUDING CONTRACTING WITH PBMS	<
18	ON BEHALF OF PHARMACIES AND MANAGING PHARMACIES' CLAIMS PAYMENTS	
19	FROM THIRD-PARTY PAYERS.	
20	"PLAN SPONSOR." ANY OF THE FOLLOWING THAT PAYS FOR OR	<
21	PROCESSES A CLAIM FOR PAYMENT FOR PRESCRIPTION DRUGS OR PHARMACY	_
22	SERVICES:	
23	(1) A HEALTH INSURING CORPORATION.	
24	(2) A PERSON AUTHORIZED TO ENGAGE IN THE BUSINESS OF	
25	SICKNESS AND ACCIDENT.	
26	(3) A PERSON OR GOVERNMENT ENTITY PROVIDING COVERAGE OF	
27	PRESCRIPTION OR NONPROPRIETARY DRUGS OR PHARMACY SERVICES TO	
28	INDIVIDUALS ON A SELF INSURANCE BASIS.	
29	(4) A GROUP HEALTH PLAN, AS DEFINED IN 29 U.S.C. \$ 1167	
30	(RELATING TO DEFINITIONS AND SPECIAL RULES).	

Τ.	(3) A SERVICE DENETTI IDAN, AS REFERENCED IN 42 0.3.C. S	_
2	1396A(A)(25) (RELATING TO STATE PLANS FOR MEDICAL	
3	ASSISTANCE).	
4	(6) A MEDICAID MANAGED CARE ORGANIZATION THAT HAS	
5	ENTERED INTO A CONTRACT WITH THE COMMONWEALTH.	
6	(7) ANY OTHER PERSON OR GOVERNMENT ENTITY THAT IS BY	
7	LAW, CONTRACT OR AGREEMENT RESPONSIBLE FOR PAYING OR	
8	PROCESSING A CLAIM FOR PAYMENT FOR THE PROVISION OF	
9	PRESCRIPTION OR NONPROPRIETARY DRUGS OR PHARMACY SERVICES.	
10	CHAPTER 3	
11	PHARMACY AUDITS	
12	SECTION 301. PROCEDURES FOR CONDUCTING PHARMACY AUDITS.	
13	(A) PROCEDURE AN ENTITY CONDUCTING A PHARMACY AUDIT UNDER	
14	THIS CHAPTER SHALL CONFORM TO THE FOLLOWING RULES:	
15	(1) EXCEPT AS OTHERWISE PROVIDED BY FEDERAL OR STATE	
16	LAW, AN AUDITING ENTITY CONDUCTING A PHARMACY AUDIT MAY HAVE	
17	ACCESS TO A PHARMACY'S PREVIOUS AUDIT REPORT ONLY IF THE	
18	REPORT WAS PREPARED BY AN THAT AUDITING ENTITY.	<
19	(2) ANY INFORMATION INFORMATION COLLECTED DURING A	<
20	PHARMACY AUDIT SHALL BE CONFIDENTIAL BY LAW, EXCEPT THAT THE	
21	AUDITING ENTITY CONDUCTING THE PHARMACY AUDIT MAY SHARE THE	
22	INFORMATION WITH THE PHARMACY BENEFITS MANAGER AND THE PLAN-	<
23	SPONSOR COVERED ENTITY, FOR WHICH A PHARMACY AUDIT IS BEING	<
24	CONDUCTED.	
25	(3) NO THE AUDITING ENTITY CONDUCTING A PHARMACY AUDIT	<
26	SHALL MAY NOT SOLELY COMPENSATE ANY OF ITS EMPLOYEES AN	<
27	EMPLOYEE OR ANY CONTRACTOR WITH WHICH AN AUDITING ENTITY	<
28	CONTRACTS TO CONDUCT A PHARMACY AUDIT, SOLELY BASED ON THE	<
29	AMOUNT CLAIMED OR THE ACTUAL AMOUNT RECOUPED BY THE PHARMACY	
3.0	BEING AUDITED.	

1	(4) THE AUDITING ENTITY SHALL PROVIDE THE PHARMACY BEING ${f <}$	<
2	AUDITED WITH AT LEAST 14 CALENDAR DAYS' PRIOR WRITTEN NOTICE	
3	BEFORE CONDUCTING A PHARMACY AUDIT, UNLESS BOTH PARTIES AGREE	
4	OTHERWISE. IF A DELAY IS REQUESTED BY THE PHARMACY, THE	
5	PHARMACY SHALL PROVIDE NOTICE TO THE PBM WITHIN 72 HOURS OF	
6	RECEIVING NOTICE OF THE AUDIT.	
7	<del>(5) (RESERVED).</del>	<
8	$\frac{(6)}{(5)}$ (5) The Auditing entity may not initiate or schedule $\triangleleft$	<
9	A PHARMACY AUDIT DURING THE FIRST FIVE BUSINESS DAYS OF ANY	
10	MONTH FOR ANY A PHARMACY THAT AVERAGES IN EXCESS OF 600	<
11	PRESCRIPTIONS FILLED PER WEEK, WITHOUT THE EXPRESS CONSENT OF	
12	THE PHARMACY.	
13	(7) (6) THE AUDITING ENTITY SHALL ACCEPT PAPER OR	<
14	ELECTRONIC SIGNATURE LOGS THAT DOCUMENT THE DELIVERY OF	
15	PRESCRIPTION OR NONPROPRIETARY DRUGS AND PHARMACIST SERVICES	
16	TO A HEALTH PLAN BENEFICIARY OR THE BENEFICIARY'S CAREGIVER	
17	OR GUARDIAN.	
18	(8) (7) THE AUDITING ENTITY SHALL PROVIDE TO THE	<
19	REPRESENTATIVE OF THE PHARMACY, PRIOR TO LEAVING THE PHARMACY	
20	AT THE CONCLUSION OF THE ON-SITE PORTION OF THE PHARMACY	
21	AUDIT, A COMPLETE LIST OF PHARMACY RECORDS REVIEWED.	
22	(9) ANY (8) A PHARMACY AUDIT THAT INVOLVES CLINICAL	<
23	JUDGMENT SHALL BE CONDUCTED BY OR IN CONSULTATION WITH A	
24	PHARMACIST.	
25	(10) NO (9) A PHARMACY AUDIT SHALL MAY NOT COVER:	<
26	(I) A PERIOD OF MORE THAN 24 MONTHS AFTER THE DATE A	
27	CLAIM WAS SUBMITTED BY THE PHARMACY TO THE PHARMACY	
28	BENEFITS MANAGER OR <del>PLAN SPONSOR</del> COVERED ENTITY UNLESS A	<
29	LONGER PERIOD IS REQUIRED BY LAW; OR	
30	(II) MORE THAN 250 PRESCRIPTIONS, PROVIDED THAT A	

1	REFILL SHALL DOES NOT CONSTITUTE A SEPARATE PRESCRIPTION	<
2	FOR THE PURPOSES OF THIS SUBPARAGRAPH.	
3	<del>(11) NO</del> (10) THE AUDITING ENTITY MAY NOT USE	<

EXTRAPOLATION TO CALCULATE PENALTIES OR AMOUNTS TO BE CHARGED

BACK OR RECOUPED UNLESS OTHERWISE REQUIRED BY FEDERAL

WHERE AN EXTRA DISPENSING FEE WAS CHARGED.

REQUIREMENTS OR FEDERAL PLANS.

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7 (12) NO (11) THE AUDITING ENTITY SHALL MAY NOT INCLUDE <-8 DISPENSING FEES IN THE CALCULATION OF OVERPAYMENTS UNLESS A
9 PRESCRIPTION IS CONSIDERED A MISFILL. AS USED IN THIS
10 PARAGRAPH, "MISFILL" MEANS A PRESCRIPTION THAT WAS NOT
11 DISPENSED, A PRESCRIPTION ERROR, A PRESCRIPTION WHERE THE
12 PRESCRIBER DENIED THE AUTHORIZATION REQUEST OR A PRESCRIPTION

- (13) (12) A PHARMACY MAY DO ANY OF THE FOLLOWING WHEN A <-PHARMACY AUDIT IS PERFORMED:
- (I) TO VALIDATE THE PHARMACY RECORD AND DELIVERY, A
  PHARMACY MAY USE AUTHENTIC AND VERIFIABLE STATEMENTS OR
  RECORDS, INCLUDING, BUT NOT LIMITED TO, MEDICATION
  ADMINISTRATION RECORDS OF A NURSING HOME, ASSISTED LIVING
  FACILITY, HOSPITAL OR HEALTH CARE PRACTITIONER WITH
  PRESCRIPTIVE AUTHORITY.
- (II) TO VALIDATE CLAIMS IN CONNECTION WITH 22 23 PRESCRIPTIONS OR CHANGES IN PRESCRIPTIONS, OR REFILLS OF 24 PRESCRIPTION OR NONPROPRIETARY DRUGS, A PHARMACY MAY USE 25 ANY VALID PRESCRIPTION, INCLUDING, BUT NOT LIMITED TO, 26 MEDICATION ADMINISTRATION RECORDS, FACSIMILES, ELECTRONIC 27 PRESCRIPTIONS, ELECTRONICALLY STORED IMAGES OF 28 PRESCRIPTIONS, ELECTRONICALLY CREATED ANNOTATIONS OR 29 DOCUMENTED TELEPHONE CALLS FROM THE PRESCRIBING HEALTH CARE PRACTITIONER OR PRACTITIONER'S AGENT. DOCUMENTATION 30

- OF AN ORAL PRESCRIPTION ORDER THAT HAS BEEN VERIFIED BY
- THE PRESCRIBING HEALTH CARE PRACTITIONER SHALL MEET THE
- 3 PROVISIONS OF THIS SUBPARAGRAPH FOR THE INITIAL AUDIT
- 4 REVIEW.
- 5 (B) WRITTEN REPORT. -- AN AUDITING ENTITY SHALL PROVIDE THE
- 6 PHARMACY WITH A WRITTEN REPORT OF THE PHARMACY AUDIT AND COMPLY
- 7 WITH THE FOLLOWING REQUIREMENTS:
- 8 (1) THE A PRELIMINARY PHARMACY AUDIT REPORT MUST BE
- 9 DELIVERED TO THE PHARMACY OR ITS CORPORATE PARENT WITHIN 60
- 10 CALENDAR DAYS AFTER THE COMPLETION OF THE PHARMACY AUDIT. THE <--
- 11 PRELIMINARY REPORT SHALL INCLUDE CONTACT INFORMATION FOR THE
- 12 AUDITING ENTITY WHO CONDUCTED THE PHARMACY AUDIT AND AN
- 13 APPROPRIATE AND ACCESSIBLE POINT OF CONTACT, INCLUDING
- 14 TELEPHONE NUMBER, FACSIMILE NUMBER, E-MAIL, AND AUDITING
- 15 FIRM, SO THAT AUDIT RESULTS, DISCREPANCIES AND PROCEDURES CAN
- 16 BE REVIEWED. THE PRELIMINARY PHARMACY AUDIT REPORT SHALL
- 17 INCLUDE, BUT NOT BE LIMITED TO, CLAIM LEVEL INFORMATION FOR
- 18 ANY DISCREPANCY FOUND AND TOTAL DOLLAR AMOUNT OF CLAIMS
- 19 SUBJECT TO RECOVERY.
- 20 (2) A PHARMACY SHALL BE ALLOWED 30 CALENDAR DAYS <--
- 21 FOLLOWING RECEIPT OF THE PRELIMINARY AUDIT REPORT TO RESPOND
- TO THE FINDINGS OF THE PRELIMINARY REPORT.
- 23 (3) A FINAL AUDIT REPORT SHALL BE DELIVERED TO THE
- 24 PHARMACY OR ITS CORPORATE PARENT NOT LATER THAN 60 CALENDAR
- DAYS AFTER ANY RESPONSES FROM THE PHARMACY OR CORPORATE
- 26 PARENT ARE RECEIVED BY THE AUDITING ENTITY. THE AUDITING
- 27 ENTITY SHALL ISSUE A FINAL PHARMACY AUDIT REPORT THAT TAKES
- 28 INTO CONSIDERATION ANY RESPONSES PROVIDED TO THE AUDITING
- 29 ENTITY BY THE PHARMACY OR CORPORATE PARENT.
- 30 (4) THE FINAL <del>PHARMACY</del> AUDIT REPORT MAY BE DELIVERED

- 1 ELECTRONICALLY.
- 2 (5) NO A PHARMACY SHALL MAY NOT BE SUBJECT TO A CHARGE- <--
- 3 BACK OR RECOUPMENT FOR A CLERICAL OR RECORDKEEPING ERROR IN A
- 4 REQUIRED DOCUMENT OR RECORD, INCLUDING A TYPOGRAPHICAL ERROR,
- 5 SCRIVENER'S ERROR OR COMPUTER ERROR, UNLESS THE ERROR
- 6 RESULTED IN OVERPAYMENT TO THE PHARMACY.
- 7 (6) NO AN AUDITING ENTITY CONDUCTING A PHARMACY AUDIT OR <--
- 8 PERSON ACTING ON BEHALF OF THE ENTITY SHALL MAY NOT CHARGE- <--
- 9 BACK OR RECOUP OR COLLECT PENALTIES FROM A PHARMACY UNTIL THE
- 10 TIME PERIOD TO FILE AN APPEAL OF A FINAL PHARMACY AUDIT
- 11 REPORT HAS PASSED OR THE APPEALS PROCESS HAS BEEN EXHAUSTED,
- 12 WHICHEVER IS LATER.
- 13 (7) IF AN IDENTIFIED DISCREPANCY IN A PHARMACY AUDIT
- 14 EXCEEDS \$25,000, FUTURE PAYMENTS TO THE PHARMACY IN EXCESS OF
- 15 THAT AMOUNT MAY BE WITHHELD PENDING ADJUDICATION OF AN
- 16 APPEAL.
- 17 (8) NO INTEREST SHALL ACCRUE FOR ANY PARTY DURING THE
- 18 AUDIT PERIOD, BEGINNING WITH THE NOTICE OF THE PHARMACY AUDIT
- 19 AND ENDING WITH THE CONCLUSION OF THE APPEALS PROCESS.
- 20 SECTION 302. APPEALS PROCESS.
- 21 A PHARMACY MAY APPEAL A FINAL AUDIT REPORT IN ACCORDANCE WITH
- 22 THE PROCEDURES ESTABLISHED BY THE ENTITY CONDUCTING THE PHARMACY
- 23 AUDIT.
- 24 SECTION 303. LIMITATIONS.
- 25 (A) GENERAL RULE.--THE PROVISIONS OF THIS CHAPTER SHALL DO <-

- 26 NOT APPLY TO AN INVESTIGATIVE AUDIT OF PHARMACY RECORDS WHEN:
- 27 (1) FRAUD, WASTE, ABUSE OR OTHER INTENTIONAL MISCONDUCT
- 28 IS INDICATED BY PHYSICAL REVIEW OR REVIEW OF CLAIMS DATA OR
- 29 STATEMENTS; OR
- 30 (2) OTHER INVESTIGATIVE METHODS INDICATE A PHARMACY IS

- OR HAS BEEN ENGAGED IN CRIMINAL WRONGDOING, FRAUD OR OTHER
- 2 INTENTIONAL OR WILLFUL MISREPRESENTATION.
- 3 (B) FEDERAL LAW.--THIS CHAPTER DOES NOT SUPERSEDE ANY AUDIT
- 4 REQUIREMENTS ESTABLISHED BY FEDERAL LAW.
- 5 SECTION 304. ENFORCEMENT REGULATIONS.
- 6 THE DEPARTMENT SHALL HAVE ENFORCEMENT AUTHORITY AND TAKE <--

- 7 ACTION OR IMPOSE PENALTIES TO BRING NONCOMPLYING ENTITIES INTO-
- 8 FULL COMPLIANCE WITH THIS CHAPTER, INCLUDING THE PROMULGATION OF
- 9 ANY MAY PROMULGATE REGULATIONS AS NECESSARY AND APPROPRIATE TO <--
- 10 CARRY OUT THIS CHAPTER.
- 11 CHAPTER 5
- 12 PBM REQUIREMENTS REGISTRATION <--
- 13 SECTION 501. PBM AND AUDITING ENTITY REGISTRATION.
- 14 (A) GENERAL RULE.--TO CONDUCT BUSINESS IN THIS COMMONWEALTH, <--
- 15 A PBM OR AUDITING ENTITY MUST REGISTER WITH THE DEPARTMENT. THE <--
- 16 DEPARTMENT SHALL PROMULGATE REGULATIONS TO IMPLEMENT THIS <--
- 17 SECTION. MAKE AN APPLICATION FORM AVAILABLE ON ITS PUBLICLY <--
- 18 ACCESSIBLE INTERNET WEBSITE THAT SHALL REQUIRE:
- 19 (1) THE IDENTITY, ADDRESS AND TELEPHONE NUMBER OF THE
- 20 APPLICANT.
- 21 (2) THE NAME, BUSINESS ADDRESS AND TELEPHONE NUMBER OF
- 22 THE CONTACT PERSON FOR THE APPLICANT.
- 23 (3) WHEN APPLICABLE, THE FEDERAL EMPLOYER IDENTIFICATION
- NUMBER FOR THE APPLICANT.
- 25 (B) TERM AND FEE.--
- 26 (1) THE TERM OF REGISTRATION SHALL BE TWO YEARS FROM THE
- 27 DATE OF ISSUANCE.
- 28 (2) THE DEPARTMENT SHALL SET AN INITIAL APPLICATION FEE
- 29 AND A RENEWAL APPLICATION FEE, WHICH SHALL BE SUBMITTED WITH
- 30 AN APPLICATION FOR REGISTRATION. AN INITIAL APPLICATION FEE

- 1 SHALL BE NONREFUNDABLE. A RENEWAL APPLICATION FEE SHALL BE
- 2 RETURNED IF THE RENEWAL OF THE REGISTRATION IS NOT GRANTED.
- 3 (3) THE AMOUNT OF THE INITIAL APPLICATION FEE AND
- 4 RENEWAL APPLICATION FEE SHALL BE SUFFICIENT TO FUND THE
- 5 DEPARTMENT'S DUTIES IN RELATION TO ITS RESPONSIBILITIES UNDER
- 6 THIS CHAPTER, BUT MAY NOT EXCEED \$1,000.
- 7 (C) REGISTRATION.--
- 8 (1) THE DEPARTMENT SHALL ISSUE A REGISTRATION, AS
- 9 APPROPRIATE, TO AN APPLICANT WHEN THE DEPARTMENT DETERMINES
- 10 THAT THE APPLICANT HAS SUBMITTED A COMPLETED APPLICATION AND
- 11 PAID THE REQUIRED REGISTRATION FEE.
- 12 (2) THE REGISTRATION MAY BE IN PAPER OR ELECTRONIC FORM,
- 13 SHALL BE NONTRANSFERABLE AND SHALL PROMINENTLY LIST THE
- 14 EXPIRATION DATE OF THE REGISTRATION.
- 15 (D) DUPLICATE REGISTRATION. --
- 16 (1) A LICENSED INSURER OR A MANGED CARE PLAN WITH A
- 17 CERTIFICATE OF AUTHORITY SHALL COMPLY WITH THE STANDARDS AND
- 18 PROCEDURES OF THIS ACT BUT SHALL NOT BE REQUIRED TO
- 19 SEPARATELY REGISTER AS EITHER A PBM OR AUDITING ENTITY.
- 20 (2) A PBM THAT IS REGISTERED UNDER THIS CHAPTER SHALL
- 21 COMPLY WITH THE STANDARDS AND PROCEDURES OF THIS ACT BUT
- 22 SHALL NOT BE REQUIRED TO REGISTER SEPARATELY AS AN AUDITING
- 23 ENTITY.
- 24 CHAPTER 7
- 25 PBM COST TRANSPARENCY
- 26 REQUIREMENTS
- 27 SECTION 502 701. GENERIC DRUG MULTIPLE SOURCE GENERIC LIST AND <--
- 28 REIMBURSEMENT.
- 29 (A) GENERAL RULE. -- IN ORDER TO PLACE A PARTICULAR DRUG ON A
- 30 GENERIC DRUG MULTIPLE SOURCE GENERIC LIST, A PBM SHALL, AT A

- 1 MINIMUM, ENSURE THAT:
- 2 (1) THE DRUG IS LISTED AS "A," "B," "NR" OR "NA" "A" OR <--
- 3 "B" RATED IN THE MOST RECENT VERSION OF THE FOOD AND DRUG
- 4 ADMINISTRATION'S "APPROVED DRUG PRODUCTS WITH THERAPEUTIC
- 5 EQUIVALENCE EVALUATIONS," COMMONLY KNOWN AS THE ORANGE BOOK; <--
- 6 AND, OR "NR" OR "NA" RATED, OR SIMILAR RATING, BY A <--
- 7 NATIONALLY RECOGNIZED REFERENCE;
- 8 (2) THERE ARE AT LEAST TWO THERAPEUTICALLY EQUIVALENT
- 9 MULTIPLE SOURCE DRUGS OR AT LEAST ONE GENERIC DRUG AVAILABLE
- 10 FROM ONLY ONE MANUFACTURER; AND
- 11 (2) (3) THE DRUG IS AVAILABLE FOR PURCHASE BY ALL <--

- 12 PHARMACIES IN THIS STATE COMMONWEALTH FROM NATIONAL OR
- 13 REGIONAL WHOLESALERS AND IS NOT OBSOLETE OR TEMPORARILY
- 14 UNAVAILABLE.
- 15 (B) REMOVAL FROM LISTING. -- A PBM MUST MAINTAIN A PROCEDURE
- 16 TO ELIMINATE DRUGS FROM THE LIST OF DRUGS SUBJECT TO MULTIPLE
- 17 SOURCE DRUG PRICING OR MODIFY THE MAXIMUM ALLOWABLE COST IN A
- 18 TIMELY FASHION.
- 19 (C) SUBSTITUTIONS.--A PBM MAY NOT PENALIZE A PHARMACIST OR
- 20 PHARMACY ON AUDIT IF THE PHARMACIST OR PHARMACY PERFORMS A
- 21 GENERIC SUBSTITUTION PURSUANT TO THE ACT OF NOVEMBER 24, 1976
- 22 (P.L.1163, NO.259), REFERRED TO AS THE GENERIC EQUIVALENT DRUG
- 23 LAW.
- 24 SECTION 503 702. AVAILABILITY OF GENERIC DRUG MULTIPLE SOURCE
- 25 GENERIC LIST.
- 26 (A) GENERAL RULE. -- UPON EACH CONTRACT EXECUTION OR RENEWAL,
- 27 A PBM SHALL, WITH RESPECT TO CONTRACTS BETWEEN A PBM AND A
- 28 PHARMACY, OR <del>ALTERNATIVELY, A PBM AND A PHARMACY'S CONTRACTING</del> <--
- 29 REPRESENTATIVE OR AGENT SUCH AS ITS REPRESENTATIVE, INCLUDING <--
- 30 A PSAO:

- 1 (1) INCLUDE IN THE CONTRACT THE SOURCES UTILIZED TO
- 2 DETERMINE MULTIPLE SOURCE DRUG PRICING, INCLUDING, IF
- 3 APPLICABLE, THE MAXIMUM ALLOWABLE COST OR ANY SUCCESSIVE
- 4 PRICING FORMULA OF THE PBM.
- 5 (2) UPDATE THE PRICING INFORMATION EVERY SEVEN CALENDAR
- 6 DAYS.
- 7 (3) ESTABLISH A REASONABLE PROCESS BY WHICH PHARMACIES
- 8 HAVE A METHOD TO ACCESS RELEVANT OR CURRENT MAXIMUM ALLOWABLE
- 9 COST PRICING LISTS IN EFFECT AND ANY SUCCESSIVE PRICING
- 10 FORMULAS IN A TIMELY FASHION.
- 11 (B) CONFIDENTIALITY PROVISION. -- NOTHING IN THIS SECTION MAY
- 12 PROHIBIT A PBM FROM ESTABLISHING A REASONABLE CONFIDENTIALITY
- 13 PROVISION WITH A PHARMACY'S OR PHARMACIST'S CONTRACTING PHARMACY <--
- 14 OR ITS REPRESENTATIVE <del>AGENT SUCH AS</del>, INCLUDING A PSAO.
- 15 SECTION 504 703. MULTIPLE SOURCE DRUG PRICING APPEALS PROCESS. <--

- 16 (A) PROCESS TO BE ESTABLISHED. -- ALL CONTRACTS BETWEEN A PBM
- 17 OR A PHARMACY, OR ALTERNATIVELY, A PHARMACY'S CONTRACTING AGENT,
- 18 SUCH A PSAO, SHALL INCLUDE A PROCESS TO APPEAL, INVESTIGATE AND
- 19 RESOLVE DISPUTES REGARDING MULTIPLE SOURCE DRUG PRICING. THE
- 20 CONTRACT PROVISION ESTABLISHING THE PROCESS SHALL INCLUDE THE
- 21 FOLLOWING:
- 22 (1) THE RIGHT TO APPEAL SHALL BE LIMITED TO 14 CALENDAR
- 23 DAYS FOLLOWING THE INITIAL CLAIM.
- 24 (2) THE APPEAL SHALL BE INVESTIGATED AND RESOLVED BY THE
- 25 PBM THROUGH AN INTERNAL PROCESS WITHIN 14 CALENDAR DAYS OF
- 26 RECEIPT OF THE APPEAL BY THE PBM.
- 27 (3) A TELEPHONE NUMBER AT WHICH A PHARMACY MAY CONTACT
- 28 THE PBM AND SPEAK WITH AN INDIVIDUAL WHO IS INVOLVED IN THE
- 29 APPEALS PROCESS.
- 30 (B) DENIAL.--IF A PBM DENIES AN APPEAL, THE PBM SHALL

- 1 PROVIDE THE REASON FOR THE DENIAL AND IDENTIFY THE NATIONAL DRUG
- 2 CODE OF AN EQUIVALENT DRUG THAT IS AVAILABLE FOR PURCHASE BY
- 3 NETWORK RETAIL PHARMACIES IN THIS COMMONWEALTH FROM WHOLESALERS
- 4 AT A PRICE THAT IS EQUAL TO OR LESS THAN THE MAXIMUM ALLOWABLE
- 5 COST FOR THE APPEALED DRUG AS DETERMINED BY THE PBM.
- 6 (C) APPROVAL.--IF A PBM GRANTS AN APPEAL, THE PBM SHALL MAKE
- 7 THE PRICE CORRECTION, PERMIT THE REPORTING PHARMACY TO REVERSE
- 8 AND REBILL THE APPEALED CLAIM AND MAKE THE PRICE CORRECTION
- 9 EFFECTIVE FOR ALL SIMILARLY SITUATED PHARMACIES FROM THE DATE OF
- 10 THE APPROVED APPEAL.
- 11 SECTION 505. ENFORCEMENT. 704. REGULATIONS.
- 12 THE DEPARTMENT SHALL ENFORCE THE PROVISIONS OF THIS CHAPTER <--

- 13 AND SHALL TAKE ACTION OR IMPOSE PENALTIES TO BRING NONCOMPLYING
- 14 ENTITIES INTO FULL COMPLIANCE WITH THIS CHAPTER.
- 15 SECTION 506. DEPARTMENT AUTHORITY.
- 16 THE DEPARTMENT SHALL MAY PROMULGATE REGULATIONS AS NECESSARY <--
- 17 AND APPROPRIATE TO IMPLEMENT THE PROVISIONS OF THIS CHAPTER. <--
- 18 SECTION 507 705. APPLICABILITY.
- 19 THIS CHAPTER SHALL APPLY TO ALL CONTRACTS AND AGREEMENTS FOR
- 20 PHARMACY BENEFITS MANAGEMENT SERVICES EXECUTED OR RENEWED ON OR
- 21 AFTER THE EFFECTIVE DATE OF THIS SECTION.
- CHAPTER 8
- 23 PACE AND PACENET PROGRAM PAYMENTS
- 24 SECTION 801. DEFINITIONS.
- 25 THE FOLLOWING WORDS AND PHRASES WHEN USED IN THIS CHAPTER
- 26 SHALL HAVE THE MEANINGS GIVEN TO THEM IN THIS SECTION UNLESS THE
- 27 CONTEXT CLEARLY INDICATES OTHERWISE:
- 28 "A-RATED GENERIC THERAPEUTICALLY EQUIVALENT DRUG." A DRUG
- 29 PRODUCT THAT THE COMMISSIONER OF FOOD AND DRUGS OF THE UNITED
- 30 STATES FOOD AND DRUG ADMINISTRATION HAS APPROVED AS SAFE AND

- 1 EFFECTIVE AND HAS DETERMINED TO BE THERAPEUTICALLY EQUIVALENT,
- 2 AS LISTED IN "THE APPROVED DRUG PRODUCTS WITH THERAPEUTIC
- 3 EQUIVALENCE EVALUATIONS" (FOOD AND DRUG ADMINISTRATION "ORANGE
- 4 BOOK"), WITH A SPECIFIC "A" CODE DESIGNATION ONLY.
- 5 "CLAIMANT." AN ELIGIBLE PERSON WHO IS ENROLLED IN THE
- 6 PROGRAM.
- 7 "DEPARTMENT." THE DEPARTMENT OF AGING OF THE COMMONWEALTH.
- 8 "LESS EXPENSIVE." THE LOWEST NET COST TO THE PROGRAM. THE
- 9 NET COST SHALL INCLUDE THE AMOUNT PAID BY THE COMMONWEALTH TO A
- 10 PHARMACY FOR A DRUG UNDER A CURRENT RETAIL PHARMACY
- 11 REIMBURSEMENT FORMULA LESS ANY DISCOUNT OR REBATES, INCLUDING
- 12 THOSE PAID DURING THE PREVIOUS CALENDAR QUARTER AND INCLUSIVE OF
- 13 ALL DISPENSING FEES.
- 14 "NADAC PER UNIT." THE CURRENT NATIONAL AVERAGE DRUG
- 15 ACQUISITION COST PER UNIT.
- 16 "PRESCRIPTION DRUG." ALL DRUGS REQUIRING A PRESCRIPTION IN
- 17 THIS COMMONWEALTH, INSULIN, INSULIN SYRINGES AND INSULIN
- 18 NEEDLES. EXPERIMENTAL DRUGS OR DRUGS PRESCRIBED FOR WRINKLE
- 19 REMOVAL OR HAIR GROWTH ARE PROHIBITED.
- 20 "PROGRAM." THE PHARMACEUTICAL ASSISTANCE CONTRACT FOR THE
- 21 ELDERLY (PACE) AND THE PHARMACEUTICAL ASSISTANCE CONTRACT FOR
- 22 THE ELDERLY NEEDS ENHANCEMENT TIER (PACENET) AS ESTABLISHED BY
- 23 THE ACT OF AUGUST 26, 1971 (P.L.351, NO.91), KNOWN AS THE STATE
- 24 LOTTERY LAW.
- 25 "PROVIDER." A PHARMACY, DISPENSING PHYSICIAN OR CERTIFIED
- 26 REGISTERED NURSE PRACTITIONER ENROLLED AS A PROVIDER IN THE
- 27 PROGRAM.
- 28 "WHOLESALE ACQUISITION COST." THE COST OF A DISPENSED DRUG
- 29 BASED UPON THE PRICE PUBLISHED IN A NATIONAL DRUG PRICING SYSTEM
- 30 IN CURRENT USE BY THE DEPARTMENT OF AGING AS THE WHOLESALE

- 1 ACQUISITION COST OF A PRESCRIPTION DRUG IN THE MOST COMMON
- 2 PACKAGE SIZE.
- 3 SECTION 802. PROGRAM PAYMENT.
- 4 IN ADDITION TO THE REQUIREMENTS UNDER SECTION 509 OF THE ACT
- 5 OF AUGUST 26, 1971 (P.L.351, NO.91), KNOWN AS THE STATE LOTTERY
- 6 LAW, THE DEPARTMENT SHALL ADMINISTER THE PROGRAM IN ACCORDANCE
- 7 WITH THE FOLLOWING:
- 8 (1) IF THE NADAC PER UNIT IS AVAILABLE, THE PROGRAM
- 9 PAYMENT SHALL BE THE LOWER OF THE FOLLOWING AMOUNTS:
- 10 (I) THE NADAC PER UNIT:
- 11 (A) WITH THE ADDITION OF A PROFESSIONAL
- 12 DISPENSING FEE OF \$13 PER PRESCRIPTION; AND
- 13 (B) THE SUBTRACTION OF THE COPAYMENT; OR
- 14 (II) THE PHARMACY'S USUAL AND CUSTOMARY CHARGE FOR
- THE DRUG DISPENSED WITH THE SUBTRACTION OF THE COPAYMENT.
- 16 (2) IF THE NADAC PER UNIT IS UNAVAILABLE, THE PROGRAM
- 17 PAYMENT SHALL BE THE LOWER OF THE FOLLOWING AMOUNTS:
- 18 (I) THE WHOLESALE ACQUISITION COST PLUS 3.2%:
- 19 (A) WITH THE ADDITION OF A PROFESSIONAL
- 20 DISPENSING FEE OF \$13 PER PRESCRIPTION; AND
- 21 (B) THE SUBTRACTION OF THE COPAYMENT; OR
- 22 (II) THE PHARMACY'S USUAL AND CUSTOMARY CHARGE FOR
- THE DRUG DISPENSED WITH THE SUBTRACTION OF THE COPAYMENT.
- 24 SECTION 803. GENERIC DRUGS.
- 25 (A) GENERAL RULE. -- NOTWITHSTANDING ANY OTHER STATUTE OR
- 26 REGULATION, A BRAND NAME PRODUCT SHALL BE DISPENSED AND NOT
- 27 SUBSTITUTED WITH AN A-RATED GENERIC THERAPEUTICALLY EQUIVALENT
- 28 DRUG IF IT IS LESS EXPENSIVE TO THE PROGRAM. IF A LESS EXPENSIVE
- 29 A-RATED GENERIC THERAPEUTICALLY EOUIVALENT DRUG IS AVAILABLE FOR
- 30 DISPENSING TO A CLAIMANT, THE PROVIDER SHALL DISPENSE THE A-

- 1 RATED GENERIC THERAPEUTICALLY EQUIVALENT DRUG TO THE CLAIMANT.
- 2 THE DEPARTMENT SHALL REIMBURSE PROVIDERS BASED UPON THE MOST
- 3 CURRENT LISTING OF THE NADAC PER UNIT PLUS A PROFESSIONAL
- 4 DISPENSING FEE OF \$13 PER PRESCRIPTION. THE DEPARTMENT SHALL NOT
- 5 REIMBURSE PROVIDERS FOR BRAND NAME PRODUCTS EXCEPT IN THE
- 6 FOLLOWING CIRCUMSTANCES:
- 7 (1) THERE IS NO A-RATED GENERIC THERAPEUTICALLY
- 8 EQUIVALENT DRUG AVAILABLE ON THE MARKET. THIS PARAGRAPH DOES
- 9 NOT APPLY TO THE LACK OF AVAILABILITY OF AN A-RATED GENERIC
- 10 THERAPEUTICALLY EQUIVALENT DRUG IN THE PROVIDING PHARMACY
- 11 UNLESS IT CAN BE SHOWN TO THE DEPARTMENT THAT THE PROVIDER
- 12 MADE REASONABLE ATTEMPTS TO OBTAIN THE A-RATED GENERIC
- 13 THERAPEUTICALLY EQUIVALENT DRUG OR THAT THERE WAS AN
- 14 UNFORESEEABLE DEMAND AND DEPLETION OF THE SUPPLY OF THE A-
- 15 RATED GENERIC THERAPEUTICALLY EQUIVALENT DRUG. IN EITHER
- 16 CASE, THE DEPARTMENT SHALL REIMBURSE THE PROVIDER FOR THE
- 17 NADAC PER UNIT PLUS A PROFESSIONAL DISPENSING FEE OF \$13 PER
- 18 PRESCRIPTION.
- 19 (2) AN A-RATED GENERIC THERAPEUTICALLY EQUIVALENT DRUG
- 20 IS DEEMED BY THE DEPARTMENT, IN CONSULTATION WITH A
- 21 UTILIZATION REVIEW COMMITTEE, TO HAVE TOO NARROW A
- 22 THERAPEUTIC INDEX FOR SAFE AND EFFECTIVE DISPENSING IN THE
- 23 COMMUNITY SETTING. THE DEPARTMENT SHALL NOTIFY PROVIDING
- 24 PHARMACIES OF A-RATED GENERIC THERAPEUTICALLY EQUIVALENT
- 25 DRUGS THAT ARE IDENTIFIED PURSUANT TO THIS PARAGRAPH ON A
- 26 REGULAR BASIS.
- 27 (3) THE DEPARTMENT OF HEALTH HAS DETERMINED THAT A DRUG
- 28 SHALL NOT BE RECOGNIZED AS AN A-RATED GENERIC THERAPEUTICALLY
- 29 EQUIVALENT DRUG FOR PURPOSE OF SUBSTITUTION UNDER SECTION
- 30 5(B) OF THE ACT OF NOVEMBER 24, 1976 (P.L.1163, NO.259),

- 1 REFERRED TO AS THE GENERIC EQUIVALENT DRUG LAW.
- 2 (4) AT THE TIME OF DISPENSING, THE PROVIDER HAS A
- 3 PRESCRIPTION ON WHICH THE BRAND NAME DRUG DISPENSED IS BILLED
- 4 TO THE PROGRAM BY THE PROVIDER AT A USUAL AND CUSTOMARY
- 5 CHARGE WHICH IS EQUAL TO OR LESS THAN THE LEAST EXPENSIVE
- 6 USUAL AND CUSTOMARY CHARGE OF ANY A-RATED GENERIC
- 7 THERAPEUTICALLY EOUIVALENT DRUG REASONABLY AVAILABLE ON THE
- 8 MARKET TO THE PROVIDER.
- 9 (5) THE BRAND NAME DRUG IS LESS EXPENSIVE TO THE
- 10 PROGRAM.
- 11 (B) GENERIC NOT ACCEPTED. -- IF A CLAIMANT CHOOSES NOT TO
- 12 ACCEPT THE A-RATED GENERIC THERAPEUTICALLY EQUIVALENT DRUG
- 13 REQUIRED BY SUBSECTION (A), THE CLAIMANT SHALL BE LIABLE FOR THE
- 14 COPAYMENT AND THE NADAC PER UNIT.
- 15 CHAPTER 9
- 16 ENFORCEMENTS
- 17 SECTION 901. SCOPE OF ENFORCEMENT AUTHORITY.
- 18 (A) SCOPE. -- THE DEPARTMENT MAY INVESTIGATE AND ENFORCE THE
- 19 PROVISIONS OF THIS ACT ONLY INSOFAR AS THE ACTIONS OR INACTIONS
- 20 BEING INVESTIGATED RELATE TO PRESCRIPTION DRUG COVERAGE UNDER A
- 21 HEALTH INSURANCE POLICY.
- 22 (B) REMEDY.--ACTIONS OR INACTIONS WITHIN THE SCOPE OF THE
- 23 DEPARTMENT'S INVESTIGATIVE AND ENFORCEMENT AUTHORITY UNDER
- 24 SUBSECTION (A) FOUND TO VIOLATE THIS ACT CONSTITUTE "UNFAIR
- 25 METHODS OF COMPETITION" AND "UNFAIR OR DECEPTIVE ACTS OR
- 26 PRACTICES" WITHIN THE MEANING OF SECTION 5 OF THE ACT OF JULY
- 27 22, 1974 (P.L.589, NO.205), KNOWN AS THE UNFAIR INSURANCE
- 28 PRACTICES ACT. A PROCEEDING UNDER THIS SECTION SHALL BE
- 29 CONDUCTED IN ACCORDANCE WITH 2 PA.C.S. CH. 5 SUBCH. A (RELATING
- 30 TO PRACTICE AND PROCEDURE OF COMMONWEALTH AGENCIES).

1 CHAPTER 11 2 MISCELLANEOUS PROVISIONS 3 SECTION 1101. REPEALS. <--4 REPEALS ARE AS FOLLOWS: 5 (1) THE GENERAL ASSEMBLY DECLARES THAT THE REPEALS UNDER PARAGRAPH (2) ARE NECESSARY TO EFFECTUATE CHAPTER 8. 6 (2) SECTIONS 509(6) AND 510(A) AND (B) OF THE ACT OF AUGUST 26, 1971 (P.L.351, NO.91), KNOWN AS THE STATE LOTTERY 8 9 LAW, ARE REPEALED. 10 SECTION 1101 1102. EFFECTIVE DATE. <--THIS ACT SHALL TAKE EFFECT AS FOLLOWS: 11 12 (1) THE FOLLOWING PROVISIONS SHALL TAKE EFFECT <--13 IMMEDIATELY: 14 (I) THIS CHAPTER. 15 (II) CHAPTER 8. (1) THE ADDITION OF CHAPTER (2) CHAPTERS 5 AND 9 SHALL <--16 17 TAKE EFFECT IN 90 DAYS. 18 (2) (3) THE REMAINDER OF THIS ACT SHALL TAKE EFFECT IN

<--

19 <del>60</del> 180 DAYS.