THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 911 Session of 2015

INTRODUCED BY BARRAR, SAINATO, BOBACK, CAUSER, COHEN, DELOZIER, EVERETT, GREINER, HACKETT, HARKINS, A. HARRIS, JAMES, JOZWIAK, MALONEY, MARSHALL, McGINNIS, MENTZER, MILLARD, RAPP, ROZZI, SACCONE, TALLMAN, PETRI, TOOHIL, FARRY, PASHINSKI, RADER, DAVIDSON, MAHONEY, WARNER AND REGAN, APRIL 13, 2015

SENATOR VULAKOVICH, VETERANS AFFAIRS AND EMERGENCY PREPAREDNESS, IN SENATE, RE-REPORTED AS AMENDED, JUNE 8, 2015

AN ACT

1 2 3	Amending Title 35 (Health and Safety) of the Pennsylvania Consolidated Statues, further providing for emergency telephone service; AND ESTABLISHING THE 911 FUND. <
4	The General Assembly of the Commonwealth of Pennsylvania
5	hereby enacts as follows:
6	Section 1. The heading of Chapter 53 of Title 35 of the
7	Pennsylvania Consolidated Statutes is amended to read:
8	CHAPTER 53
9	[EMERGENCY TELEPHONE SERVICE] <u>911 EMERGENCY COMMUNICATION</u>
10	<u>SERVICES</u>
11	Section 2. Sections 5302, 5303, 5304 , 5304.1, 5305 and 5306 <
12	AND 5304.1 of Title 35 are amended to read: <
13	§ 5302. Definitions.
14	The following words and phrases when used in this chapter
15	shall have the meanings given to them in this section unless the

1 context clearly indicates otherwise:

2	- <u>"911 communication." Transmission of information to a PSAP</u>
3	for the initial reporting of police, fire, medical or other
4	emergency situation.
5	"911 communications service." As follows:
6	(1) A service that allows the two-way transmission,
7	conveyance or routing of voice, data, audio, video or any
8	information of signals, including cable and internet protocol
9	services, to a point or between or among points by or through
10	any electronic, radio, satellite, cable, optical, microwave
11	or other medium or method in existence on or after the
12	effective date of this definition, regardless of protocol
13	used for the transmission or conveyance, only if that service
14	is capable of contacting a PSAP by entering or dialing the
15	digits 911 and is subject to applicable Federal or State
16	requirements to provide the 911 dialing capability.
17	(2) The term does not include wireless and Internet-
18	protocol-enabled services that are exempt from Federal
19	Communications Commission regulations for 911 communications
20	service, 911 service and next generation 911 service.
21	"911 service provider." An entity that provides all or parts
22	of the network, software applications, databases, CPE
23	components and operations and management procedures required to
24	<u>support a 911 system.</u>
25	"911 system." [A system, including enhanced 911 service, but
26	excluding a wireless E-911 system, which permits a person
27	dialing 911 by telephone to be connected to a public safety
28	answering point, via normal telephone facilities, for the
29	reporting of police, fire, medical or other emergency
30	situations.] <u>A system capable of receiving and processing a 911</u>
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communication throughout a defined geographic area. The term 1 shall include a city, county, regional 911 system or a PSAP. 2 ["Advisory committee." The E-911 Emergency Services Advisory 3 Committee.] 4 5 "Agency." The Pennsylvania Emergency Management Agency. 6 "ALI." Automatic location information. "ANI." Automatic number identification. 7 8 ["Associated with Pennsylvania." The term shall mean: 9 In the case of the mobile telephone number (MTN), (1)10 the geographical location associated with the first six digits or NPA-NXX of the MTN. 11 12 In the case of a customer service address, the (2)13 physical location of the address.] 14 "Automatic location information." [The delivery or receipt of the street address of the telephone or the geographic 15 16 location of the wireless device, as specified in the FCC E-911 Order, being used to place a call to a 911 system or to a 17 18 wireless E-911 system.] The delivery or receipt of location_ 19 information, including, but not limited to, the street address or geographic location of a telecommunication device, as 20 specified in the FCC 911 Order, being used to communicate with a 21 22 911 system. 23 "Automatic number identification." [The delivery or receipt 24 of the telephone number assigned to the telephone or wireless 25 device being used to place a call to a 911 system or to a wireless E-911 system.] The delivery or receipt of a telephone 26 number assigned to a telecommunication device being used to_ 27 28 communicate with a 911 system. 29 "Board." The 911 board established under section 5303(b) (relating to telecommunications management). 30

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1	"Call." A two-way communication established using a 911
2	communications service.
3	"Call back number." A number used by a public safety
4	answering point to recontact the location from which a 911 call
5	was placed. This number may or may not be the number of the
6	telephone station used to originate the 911 call.
7	["Commission." The Pennsylvania Public Utility Commission.]
8	<u>"Communication provider." Any person that offers or provides <</u>
9	communication service to subscribers or consumers for a fee
10	within this Commonwealth.
11	"Communication service." Any service that provides to a
12	subscriber or consumer the capability to initiate, route,
13	transmit or complete a 911 communication from or through any
14	telecommunication device that utilizes telephone numbers,
15	Internet protocol addresses or functional equivalents or
16	technological successors.
17	["Competitive local exchange carrier." A local exchange
18	carrier that has been certificated as a competitive local
19	exchange carrier by the Pennsylvania Public Utility Commission.]
20	"Consumer." A person who purchases prepaid wireless
21	telecommunications service or a prepaid wireless device in a
22	retail transaction.
23	["Contribution rate." A fee assessed against a telephone
24	subscriber for the nonrecurring costs, maintenance and operating
25	costs of a 911 system.
26	"Council." The Pennsylvania Emergency Management Council.
27	"County." The term shall include a city of the first class
28	coterminous with a county.
29	"County plan." A document submitted by the county on a
30	triennial basis to the Pennsylvania Emergency Management Agency

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1 outlining its proposed and existing wireline and wireless 911
2 and E-911 systems and procedures, including a contribution rate,
3 for the forthcoming three years.]

4 "Department." The Department of Revenue of the Commonwealth.

5 <u>"Emergency location identification number" or "ELIN." A</u>

6 valid North American Numbering Plan format telephone number

7 assigned to a multiline telephone system operator by the

8 appropriate authority which is used to route the call to a

9 public safety answering point and is used to retrieve the

10 automatic location information for the public safety answering

11 point. The ELIN may be the same number as the automatic number

12 identification. The North American Numbering Plan number may in

13 some cases not be a dialable number.

14 "Emergency notification services." Services provided by 15 authorized agencies of Federal, State, county or local 16 governments, or by persons authorized by these governments, that 17 notify the public[, using] <u>and may use</u> ANI/ALI database 18 information, of emergencies declared by these governments.

19 <u>"Emergency response location." A location to which a 911</u> <--

20 emergency response team may be dispatched and which is specific

21 <u>enough to provide a reasonable opportunity for the emergency</u>

22 response team to quickly locate a caller anywhere within the

23 <u>location.</u>

24 "Emergency support services." Information or database
25 management services provided by authorized agencies of Federal,
26 State, county or local governments, or by persons authorized by
27 these governments, that are used in support of PSAPs or
28 emergency notification services.

29 "Enhanced 911 service" or ["E-911."] <u>"911."</u> [Emergency 30 telephone service providing for automatic identification of

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1	coller legetier and colling numbers Emergenery communication
1	caller location and calling number.] <u>Emergency communication</u>
2	service providing for automatic identification of caller
3	location and calling number, which includes network switching,
4	database and PSAP premise elements capable of providing
5	automatic location identification data and a call back number.
6	"FCC [E-911] <u>911</u> Order." All of the following:
7	(1) All orders <u>OR FINAL RULES</u> issued by the Federal <
8	Communications Commission pursuant to the proceeding entitled
9	"Revision of the Commission's Rules to Ensure Compatibility
10	with Enhanced 911 Emergency Calling Systems" (CC Docket No.
11	94-102) codified at 47 CFR § 20.18 (relating to 911 service),_<
12	"WIRELESS E-911 LOCATION ACCURACY REQUIREMENTS" CODIFIED AT
13	47 CFR PT. 20 (RELATING TO COMMERCIAL MOBILE SERVICES) and
14	any successor proceeding.
15	(2) Any Federal Communications Commission order that
16	affects the provision of wireless [E-911] <u>911</u> service to
17	wireless service customers.
18	"Fund." The [Wireless E-911 Emergency Services Fund.] <u>911</u>
19	Fund established under section 5306.1 (relating to fund).
20	"Hybrid system." A system providing both manual and pooled
21	access for outgoing calls. During installation, either pooled or
22	manual access is selected.
23	"Industry standards." Publicly available technical
24	requirements or standards adopted by an emergency communications
25	industry association or standard-setting organization,
26	including, but not limited to, the National Emergency Number
27	Association and the Association of Public Safety Communications
28	Officials International.
29	"Interconnected Voice over Internet Protocol provider." A
30	person engaged in the business of providing <u>interconnected</u> VoIP

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service to end-use [customers] subscribers in this Commonwealth, 1 2 including resellers.

3 "Interconnected Voice over Internet Protocol service." Service as defined by any of the following: 4

5 (1) All orders issued by the Federal Communications Commission pursuant to the proceeding entitled "IP-Enabled 6 7 Services" (WC Docket No. 04-36; FCC 05-116), codified at 47 8 CFR Part 9 (relating to interconnected Voice over Internet Protocol services), and any successor proceeding. 9

10 Any Federal Communications Commission order that (2) affects the provision of 911 service [or E-911 service] to 11 12 VoIP service [customers] subscribers or further defines 13 interconnected Voice over Internet Protocol service.

14 "Interconnected Voice over Internet Protocol service [customer] <u>subscriber</u>." A person who is billed by an 15 16 interconnected Voice over Internet Protocol provider, who is the end user of VoIP service and [who] has designated a [primary] 17 18 place of primary use within this Commonwealth.

19 ["Interexchange carrier." A person that is authorized by the 20 Pennsylvania Public Utility Commission to provide long-distance 21 telecommunications service.]

22 "Key telephone system." A type of multiline telephone system 23 which provides shared access to several outside lines through 24 buttons or keys, and which has identified access lines with direct line appearances or terminations on each telephone 25

26 station.

27 "Local exchange carrier." A person[, including a competitive 28 local exchange carrier, that is authorized by the Pennsylvania 29 Public Utility Commission to provide local exchange telecommunications service or exchange access] that provides 30 20150HB0911PN1725

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1 local exchange telecommunications service within this

2 <u>Commonwealth</u>.

3 ["Local exchange telephone service." The provision of 4 telephonic message transmission within an exchange, as defined 5 and described in tariffs filed with and approved by the 6 Pennsylvania Public Utility Commission.

7 "Mobile telephone number" or "MTN." The telephone number
8 assigned to a wireless telephone at the time of initial
9 activation.

10 "NPA-NXX." The first six digits of a ten-digit telephone 11 number, including a mobile telephone number, representing the 12 area code and exchange of the telephone number.]

13 "Local exchange telecommunications service." The

14 transmission of voice messages that originate and terminate_

15 within a prescribed local calling area, INCLUDING SERVICES_ <--

16 <u>subject to REGULATION BY the Pennsylvania Public Utility</u> <--

17 <u>Commission.</u>

18 "Local notification." A system capability where THAT DIRECTS <--

19 <u>a call to 911 from a multiline telephone system extension is <--</u>

20 directed through the 911 network to a public safety answering

21 point and simultaneously notifies an attendant or other designee_<--

22 <u>A DESIGNATED INDIVIDUAL to identify the location of the</u> <--

23 telephone that has dialed 911.

24 <u>"Master street address guide." A database of street names</u>

25 and house number ranges within the associated communities_

26 defining emergency services zones and their associated emergency_

27 services numbers to enable proper routing of 911 calls.

28 <u>"Multiline telephone system" or "MLTS." A system comprised</u>

29 of common control units, telephone sets, control hardware and

30 software and adjunct systems used to support capabilities,

1	including, but not limited to, network and premises-based
2	systems such as Centrex, VoIP, Hybrid, and Key Telephone Systems
3	and PBX as classified under 47 CFR § 68.162 (relating to
4	requirements for telecommunication certification bodies),
5	whether owned or leased by private individuals and businesses or
6	by government agencies and nonprofit entities.
7	"Multiline telephone system (MLTS) manager." The person
8	authorized to implement a multiline telephone system, either
9	through purchase or lease of an MLTS or the purchasing of MLTS
10	services, as the means by which to make 911 calls.
11	"Multiline telephone system (MLTS) operator." The person
12	responsible for ensuring that a 911 call placed from a multiline
13	telephone system is transmitted and received in accordance with
14	this chapter regardless of the MLTS technology used to generate
15	the call. The MLTS operator may be the MLTS manager or a third
16	party acting on behalf of the MLTS manager.
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17	<u>"Next Generation 911" or "NG911." An Internet Protocol (IP)</u> <
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17 18 19	"Next Generation 911" or "NG911." An Internet Protocol (IP) - < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the
17 18 19 20	"Next Generation 911" or "NG911." An Internet Protocol (IP) - < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the public, through the 911 network and on to emergency responders.
17 18 19 20 21	<pre>"Next Generation 911" or "NG911." An Internet Protocol (IP) < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the public, through the 911 network and on to emergency responders. "Next generation 911 service." 911 service using, in whole</pre>
17 18 19 20 21 22	<pre>"Next Generation 911" or "NG911." An Internet Protocol (IP) < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the public, through the 911 network and on to emergency responders. "Next generation 911 service." 911 service using, in whole or in part, next generation 911 technology.</pre>
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17 18 19 20 21 22 23 24 25 26	<pre>"Next Generation 911" or "NG911." An Internet Protocol (IP) < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the public, through the 911 network and on to emergency responders. "Next generation 911 service." 911 service using, in whole or in part, next generation 911 technology. "Next generation 911 technology." Equipment, products or services that enable a PSAP to receive calls for emergency assistance by voice, text, video, Internet protocol or other technology authorized by Federal law, regulation or industry</pre>
17 18 19 20 21 22 23 24 25 26 27	<pre>"Next Generation 911" or "NG911." An Internet Protocol (IP) < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the public, through the 911 network and on to emergency responders. "Next generation 911 service." 911 service using, in whole or in part, next generation 911 technology. "Next generation 911 technology." Equipment, products or services that enable a PSAP to receive calls for emergency assistance by voice, text, video, Internet protocol or other technology authorized by Federal law, regulation or industry standard. The term includes any new technology with the same or</pre>
 17 18 19 20 21 22 23 24 25 26 27 28 	<pre>"Next Generation 911" or "NG911." An Internet Protocol (IP) < based system that allows digital information, including voice, photos, videos and text messages, to flow seamlessly from the public, through the 911 network and on to emergency responders. "Next generation 911 service." 911 service using, in whole or in part, next generation 911 technology. "Next generation 911 technology." Equipment, products or services that enable a PSAP to receive calls for emergency assistance by voice, text, video, Internet protocol or other technology authorized by Federal law, regulation or industry standard. The term includes any new technology with the same or similar functionality.</pre>

1 definitions).

T	definitions).
2	"Other emergency communications service provider." Entities
3	covered by that term as defined in 47 U.S.C. § 615b(9).
4	<u>"Pa StarNet." The Commonwealth's Statewide wireless voice <</u>
5	and data network for public safety and 911 communications as
6	used by Commonwealth agencies, the General Assembly, certain
7	county and municipal agencies and businesses.
8	"Person." The term includes a corporation, <u>LLC,</u> a
9	partnership, an association, the Federal Government, the State
10	government, a political subdivision, a municipal or other local
11	authority and a natural person.
12	"Place of primary use." The street address representative of <
13	where the subscriber's use of the wireless or VoIP service
14	primarily occurs. For the purpose of the surcharge assessed on a
15	VoIP service subscriber, place of primary use is the VoIP
16	service subscriber's registered location on the date the VoIP
17	service subscriber is billed.
18	"Prepaid wireless device." [A wireless telephone that is
19	purchased strictly for the purpose of initiating a prepaid
20	calling service. The term does not include traditional wireless
21	devices used for monthly calling plans.] <u>A device that is</u>
22	purchased with a prepaid wireless telecommunications service and
23	is strictly used for that purpose.
24	["Prepaid wireless E-911 surcharge." The charge that is
25	required to be collected by a seller from a consumer in the
26	amount established under section 5311.4(b.1) (relating to
27	Wireless E-911 Emergency Services Fund).]
28	"Prepaid wireless provider." A person that provides prepaid
29	wireless telecommunications service [pursuant to a license
30	issued by the Federal Communications Commission].

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1 "Prepaid wireless telecommunications service." A wireless 2 telecommunications service that meets all of the following: 3 (1)Allows a caller to [dial] transmit the digits 911 to 4 access [the] <u>a</u> 911 system. 5 [Is] Must be paid for in advance and sold in (2)predetermined units or dollars of which the number may or may 6 7 not decline with use in a known amount. ["Primary place of use." The street address representative 8 of where the customer's use of the VoIP service primarily 9 10 occurs. For the purpose of VoIP 911 fees, primary place of use is the customer's registered location on the date the customer 11 12 is billed.] 13 "Private 911 emergency answering point." An answering point 14 operated by a nonpublic safety entity which provides functional <--15 WHICH: <---16 (1) PROVIDES FUNCTIONAL alternative and adequate means 17 of signaling and directing responses to emergencies as an 18 adjunct to public safety responses, trains RESPONSES. <---19 (2) TRAINS individuals intercepting calls for assistance in accordance with applicable local emergency 20 21 telecommunications requirements and provides REQUIREMENTS. <---22 (3) PROVIDES incident reporting to the public safety 23 emergency response centers in accordance with State and local 24 requirements. "Private branch exchange" or "PBX." A private telephone 25 26 network switch that is connected to a publicly switched 27 telephone network. 28 "Provider." A person that provides service to the public for 29 a fee that includes 911 communications service, including, but not limited to, a local exchange carrier, a wireless provider, a 30

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prepaid wireless provider, a VoIP provider or a provider of next 1 2 generation 911 or successor services. 3 ["PSAP." A public safety answering point.] "Public agency." Any of the following: 4 5 (1) The Commonwealth. A political subdivision, public authority or 6 (2) 7 municipal authority. 8 (3) An organization located in whole or in part within 9 this Commonwealth which provides or has the authority to 10 provide firefighting, law enforcement, ambulance, emergency 11 medical or other emergency services. 12 "Public safety answering [point."] point" or "PSAP." The 13 agency-approved [first point at which calls for emergency assistance from individuals are answered and which is operated 14 24 hours a day.] entity that receives 911 communications from a 15 16 defined geographic area and processes those calls according to a specific operational policy. 17 18 "Public switched telephone network." The network of 19 equipment, lines and controls assembled to establish communication paths between calling and called parties in North 20 21 America. 22 "Regional." A geographic area that includes more than one 23 county. 24 "Regional ESINET." An Internet Protocol-based system which consists of managed networks, shared applications and the 25 26 ability to replicate emergency 911 features and functions. 27 "Regionalization of technology." The adoption of technology_ that increases the efficiency of a 911 system by allowing 28 29 multiple PSAPs to use the same equipment or service. 30 "Retail transaction." The purchase of prepaid wireless 20150HB0911PN1725 - 12 -

1	telecommunications service or a prepaid wireless device <u>bundled</u>
2	with prepaid wireless telecommunications service from a seller
3	for any purpose other than resale.
4	"Seller." A person who sells prepaid wireless
5	telecommunications service or a prepaid wireless device <u>bundled</u>
6	with prepaid wireless telecommunications service to another
7	person.
8	"Shared residential MLTS service." The use of a multiline
9	telephone system to provide service to residential facilities
10	even if the service is not delineated for purposes of billing.
11	For purposes of this definition, residential facilities shall be
12	liberally construed to mean single family and multifamily
13	facilities.
14	"Shared telecommunications services." The provision of
15	telecommunications and information management services and
16	equipment within a user group located in discrete private
17	premises in building complexes, campuses or high-rise buildings
18	by a commercial shared services provider or by a user
19	association through privately owned subscriber premises
20	equipment and associated data processing and information
21	management services, including the provision of connections to
22	the facilities of a local exchange carrier and to interexchange
23	<u>carriers.</u>
24	"Subscriber." A person who contracts with and is billed by a
25	provider within this Commonwealth for a 911 communications
26	service. In the case of wireless service, the term shall mean a
27	person who contracts with a provider if the person's place of
28	primary use is within this Commonwealth.
29	<u>"Successor service." A successor technology to next</u> <
30	generation 911 technology that provides the same or similar
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1 <u>functionality.</u>

2	"Telecommunications." The term shall have the meaning given
3	to it in 47 U.S.C. § 153(50) (relating to definitions).
4	"Telecommunications carrier." Any provider of
5	telecommunications services as defined by the Telecommunications
6	Act of 1996 (Public Law 104-104, 110 Stat. 56).
7	"Telecommunication device" or "device." Any equipment or
8	item made or adapted for use by a subscriber or consumer to
9	<u>initiate, route or transmit 911 communications using a 911</u>
10	communications service.
11	["Telephone subscriber." A person who contracts with a local
12	exchange carrier within this Commonwealth for residential or
13	commercial local exchange telephone service. If the same person
14	has several telephone dial tone access lines, each dial tone
15	access line shall constitute a separate subscription. For
16	purposes of the contribution rate, the term shall not include
17	pay stations owned or operated by a regulated public utility, or
18	nonpublic utilities as the term is used in 66 Pa.C.S. § 2913(b)
19	(relating to minimum service requirement).]
20	"Temporary residence." A facility such as a dormitory, <
21	hotel, motel or health care or nursing home FACILITY." A <
22	DORMITORY, HOTEL, MOTEL, HEALTH CARE FACILITY, LONG-TERM CARE
23	FACILITY, NURSING HOME OR OTHER FACILITY AS DETERMINED BY THE
24	AGENCY that provides temporary occupancy for transient TO <
25	TEMPORARY residents and that is served by a multiline telephone
26	system.
27	"Uniform 911 surcharge" or "surcharge." The fee assessed to
28	a subscriber or consumer as provided for under this chapter.
29	"Vendor." A person [other than a local exchange carrier or a
30	wireless provider] who supplies 911 [or wireless E-911] system
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1 services or equipment to enable the transmission of a 911_

2 <u>communication to a PSAP or to support a 911 system or a</u>

3 consultant representing the person, county or PSAP.

4 "VoIP provider." Interconnected Voice over Internet Protocol5 provider.

6 "VoIP service." Interconnected Voice over Internet Protocol
7 service.["]

8 "VoIP service [customer] <u>subscriber</u>." An Interconnected
9 Voice over Internet Protocol service [customer] <u>subscriber</u>.

10 "Wireless [E-911] <u>911</u> service." [Service] <u>911 communications</u> 11 <u>service</u> provided by a wireless provider, pursuant to the FCC [E-12 911] <u>911</u> Order, including text-to-911 or any successor

13 <u>requirements</u>.

14 ["Wireless E-911 State plan." A document to be prepared, maintained and kept current by the Pennsylvania Emergency 15 16 Management Agency providing for all aspects of the development, implementation, operation and maintenance of a Statewide 17 18 integrated wireless E-911 system, including the exclusive authority to formulate technical standards and determine 19 permitted uses of and amounts disbursed from the Wireless E-911 20 21 Emergency Services Fund.

Wireless E-911 surcharge." A monthly fee assessed upon each wireless service customer, other than a prepaid wireless seller, provider or consumer, subject to the prepaid wireless E-911 surcharge under section 5311.4(b.1) (relating to Wireless E-911 Emergency Services Fund), for each wireless two-way communication device for which that customer is charged by a wireless provider for wireless service.

29 "Wireless E-911 system." An E-911 system which permits30 wireless service customers dialing 911 to be connected to a

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public safety answering point for the reporting of police, fire,
 medical or other emergency situations.]

3 "Wireless provider." A person engaged in the business of 4 providing wireless service to end-use [customers] <u>subscribers</u> in 5 this Commonwealth, including resellers.

6 "Wireless service." Commercial mobile radio service as 7 defined under section 332(d) of the Communications Act of 1934 8 (48 Stat. 1604, 47 U.S.C. § 332(d)) which provides real-time, 9 two-way voice service that is interconnected with the public 10 switched telephone network. <u>The term does not include prepaid</u> 11 wireless telecommunications service.

12 "Wireless service customer." A person who is billed <u>for</u>
13 <u>wireless service</u> by a wireless provider or who [receives]
14 <u>purchases</u> prepaid wireless [telephone] <u>telecommunications</u>
15 service [from a wireless provider for wireless service] within
16 this Commonwealth.

17 "Workspace." The physical building area where work is <--

18 <u>normally performed. This is a net square footage measurement</u>

19 which includes hallways, conference rooms, restrooms and break

20 rooms, but does not include wall thickness, shafts, heating

21 equipment spaces, ventilating equipment spaces, air conditioning

22 equipment spaces, mechanical spaces, electrical spaces or

23 similar areas where employees do not normally have access.

24 § 5303. Telecommunications management.

25 (a) Powers and duties of agency.--The agency shall have the 26 following powers and duties:

(1) To adopt rules and regulations [pursuant to] <u>as</u>
<u>necessary to enforce</u> this chapter [and promulgate, adopt,
publish and use guidelines for the implementation of this
chapter. Rules, regulations and guidelines]. <u>Rules and</u>

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regulations proposed under the authority of this section
shall be subject to review by the General Counsel and the
Attorney General in the manner provided for the review of
proposed rules and regulations pursuant to the act of October
15, 1980 (P.L.950, No.164), known as the Commonwealth
Attorneys Act, and the act of June 25, 1982 (P.L.633,
No.181), known as the Regulatory Review Act.

8 (2) To [establish] <u>publish</u> guidelines and application 9 procedures for the [establishment of contribution rates] 10 <u>collection and distribution of fees collected under this</u> 11 <u>chapter</u>.

12 (3) To receive, review and approve or disapprove all 911
13 system [county] plans <u>in accordance with standards developed</u>
14 <u>in consultation with the board</u>.

15 [(4) To forward a copy of each county plan application 16 to the council and the commission for their review as 17 required under this chapter.

18 (5) To submit an annual report not later than March 1 of
19 each year to the Governor and the General Assembly, which
20 plan includes at least the following:

(i) The extent to which 911 systems currently existin this Commonwealth.

(ii) Those counties which have completed
installation, and the costs and expenses for
installation.

26 (iii) An anticipated schedule for installing a 911
27 system on a county basis for that year.

(6) To establish minimum training and certification
standards for emergency dispatchers, call takers and
supervisors.

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(7) To establish technical standards for the county
 plans.

3 (8) To establish standards for performance review and
4 quality assurance programs for 911 systems to ensure public
5 safety and improve the performance of 911 systems.

6 (9) To establish standards for accuracy of 911 database 7 systems.

8 (10) To establish a program of communication between the 9 agency and county 911 coordinators for the purpose of sharing 10 information among counties and to develop recommendations to 11 improve 911 systems throughout this Commonwealth.

12 (11) To prescribe, in cooperation with the council and 13 the commission, the applications and forms necessary to carry 14 out the provisions of this chapter.

15 (12) To take the actions necessary to implement,16 administer and enforce the provisions of this chapter.]

17 (4) To establish, in consultation with the board, a
18 Statewide 911 plan that sets forth priorities for 911 systems
19 in this Commonwealth and plans for next generation 911

20 technology.

21 (5) To designate a State 911 coordinator who shall be an
 22 employee of the agency.

23 (6) To provide administrative and support staff to the

24 board as necessary.

25 (7) To establish formulas and methods to distribute
 26 money in accordance with section 5306.1 (relating to fund) in
 27 consultation with the board.

28 (8) To establish and publish annually uniform standards
 29 relating to technology, next generation 911 technology,

<u>returning to teenhology, next generation fit teenhology</u>

30 <u>administration and operation of 911 systems in consultation</u>

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1	with the board.
2	(9) To cooperate with county and regional 911 systems to
3	develop interconnectivity of 911 systems through the
4	establishment, enhancement, operation and maintenance of an
5	Internet protocol network.
6	(10) To establish and publish annually, in consultation
7	with the board, eligible uses for money received under this
8	chapter, including next generation 911 technology.
9	(11) To request information and require audits or
10	reports relating to program compliance from any entity
11	remitting the surcharge to or receiving disbursements from
12	the fund.
13	(11.1) To subpoena witnesses, administer oaths, examine
14	witnesses, take such testimony and compel the production of
15	such books, records, papers and documents as it may deem
16	necessary or proper in and pertinent to any proceeding,
17	investigation or hearing.
18	(12) To require a biennial performance audit of each 911
19	system's use of money from the fund, including allocations to
20	capital or operating reserves.
21	(13) To prescribe the applications and forms necessary
22	to enforce this chapter.
23	(14) To report to the General Assembly annually on the
24	revenue and distributions from the fund for the previous
25	fiscal year and the compliance with the Commonwealth's 911
26	priorities.
27	(15) To adopt, in consultation with the board, minimum
28	training and certification standards for emergency
29	dispatchers, call takers and supervisors.
30	(16) TO DEVELOP, IN CONSULTATION WITH THE BOARD, A <

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1 COMPREHENSIVE PLAN FOR THE IMPLEMENTATION OF A STATEWIDE INTEROPERABLE INTERNET PROTOCOL NETWORK USING NEXT GENERATION 2 911 TECHNOLOGY THAT COORDINATES THE DELIVERY OF FEDERAL, 3 STATE, REGIONAL AND LOCAL EMERGENCY SERVICES. 4 (17) To enforce this chapter through injunction, 5 <--mandamus or other appropriate proceeding. 6 7 (17) (18) To take other actions necessary to implement <---8 and enforce this chapter. 9 [Powers and duties of council.--The council shall have (b) 10 the following powers and duties: To review all county plans, including the initial 11 (1)12 application forwarded by the agency for conformity to the minimum standards. 13 14 To review county plans to determine if equipment (2)15 conforms to the technical standards. 16 To recommend approval of plans or indicate (3) 17 deficiencies in plans to the agency. 18 (c) Powers and duties of commission. -- The commission shall 19 have the following powers and duties: 20 Review the contribution rate requested by the county (1)21 based on the costs of the plan. 22 Approve or modify the contribution rate requested by (2)the county and forward its decision to the agency.] 23 24 Establishment of 911 board. -- There is established a board 25 within the agency to be known as the 911 board. The following <--26 shall apply: 27 (1) The board shall be comprised of the following 28 persons: 29 (i) The chairman and minority chairman of the-30 Veterans Affairs and Emergency Preparedness Committee of 20150HB0911PN1725

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1	the Senate and the chairman and minority chairman of the
2	Veterans Affairs and Emergency Preparedness Committee of
3	the House of Representatives or their designees.
4	(ii) The director of the agency, who shall act as
5	chairperson.
6	<u>(iii) The State 911 coordinator.</u>
7	(iv) Four county commissioners or home rule
8	<u>equivalent.</u>
9	(v) Four county or regional 911 coordinators.
10	(vi) Four representatives of communication service
11	providers, including one local exchange carrier, one VoIP
12	provider and two wireless providers.
13	(vii) One representative of the Pennsylvania State
14	Police, who shall serve as a nonvoting member.
15	(2) The Governor shall appoint the board members under
16	paragraph (1)(iv), (v), (vi) and (vii) upon the
17	recommendation of Statewide organizations and industry
18	segments. Recommendations for appointments under paragraph
19	(1) (iv) shall be requested by the Governor from the County
20	Commissioners Association of Pennsylvania and recommendations
21	for appointments under paragraph (1)(v) shall be requested by
22	the Governor from the State chapters of the National
23	Emergency Number Association and the Association of Public
24	Communications Officials. The following shall apply:
25	(i) Members under paragraph (1)(iv), (v) and (vi)
26	are appointed to terms of two years and may serve no more
27	than three consecutive terms.
28	(ii) The Statewide organizations shall ensure that
29	nominees are sufficiently proficient in 911 policies,
30	operations and technologies and that the nominees provide
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1	<u>a diverse representation from the western, central and</u>
2	eastern regions of this Commonwealth.
3	(iii) The Governor shall make the initial
4	appointments of members under paragraph (1)(iv), (v),
5	(vi) and (vii) within 90 days of the effective date of
6	this subparagraph. Initial terms for members appointed
7	under paragraph (1)(iv), (v) and (vi) shall be divided
8	between one year and two year terms.
9	(iv) The Governor may remove an appointed member of
10	the board for cause upon written notice to the board.
11	(v) A member's nonparticipation in three consecutive
12	board meetings may be considered cause for removal.
13	(3) Twelve members of the board shall constitute a
14	quorum. When a quorum is present, three fourths consent of
15	members present and voting is required for any action of the
16	board.
16 17	board. (4) The board shall meet at least once quarterly and at
17	(4) The board shall meet at least once quarterly and at
17 18	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21 22	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21 22 23	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21 22 23 24	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21 22 23 24 25	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21 22 23 24 25 26	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <
17 18 19 20 21 22 23 24 25 26 27	(4) The board shall meet at least once quarterly and at THE BOARD SHALL BE COMPRISED OF THE FOLLOWING: <

1	EMERGENCY PREPAREDNESS COMMITTEE OF THE HOUSE OF
2	REPRESENTATIVES.
3	(VII) THE MINORITY CHAIRMAN OF THE VETERANS AFFAIRS
4	AND EMERGENCY PREPAREDNESS COMMITTEE OF THE HOUSE OF
5	REPRESENTATIVES.
6	(2) THE FOLLOWING LOCAL OFFICIALS, WHO SHALL SERVE AS
7	VOTING MEMBERS:
8	(I) THE MAYOR OF A CITY OF THE FIRST CLASS.
9	(II) A COUNTY COMMISSIONER EXECUTIVE OF A COUNTY OF <
10	THE SECOND CLASS, OR A HOME RULE EQUIVALENT. <
11	(III) A COUNTY COMMISSIONER OF A COUNTY OF THE
12	SECOND CLASS A, OR A HOME RULE EQUIVALENT.
13	(IV) A COUNTY COMMISSIONER OF A COUNTY OF THE THIRD
14	OR FOURTH CLASS, OR ITS HOME RULE EQUIVALENT.
15	(V) TWO COUNTY COMMISSIONERS OF A COUNTY OF THE
16	FIFTH, SIXTH, SEVENTH OR EIGHTH CLASS, OR A HOME RULE
17	EQUIVALENT.
18	(VI) THE 911 COORDINATOR OF A CITY OF THE FIRST
19	CLASS.
20	(VII) THE 911 COORDINATOR OF A COUNTY OF THE SECOND
21	CLASS.
22	(VIII) THE 911 COORDINATOR OF A COUNTY OF THE SECOND
23	CLASS A.
24	(IX) THE 911 COORDINATOR OF A COUNTY OF THE THIRD OR
25	FOURTH CLASS.
26	(X) TWO 911 COORDINATORS OF A COUNTY OF THE FIFTH,
27	SIXTH, SEVENTH OR EIGHTH CLASS.
28	(3) A REPRESENTATIVE FROM THE FOLLOWING STATE AGENCIES,
29	WHO SHALL SERVE AS NONVOTING MEMBERS, TO BE APPOINTED BY THE
30	CHIEF EXECUTIVE OR ADMINISTRATIVE OFFICER OF EACH AGENCY:

1	(I) THE PENNSYLVANIA PUBLIC UTILITY COMMISSION.	
2	(II) THE OFFICE OF THE STATE FIRE COMMISSIONER.	
3	(III) THE TREASURY DEPARTMENT.	
4	(IV) THE PENNSYLVANIA GAME COMMISSION.	
5	(V) THE PENNSYLVANIA FISH AND BOAT COMMISSION.	
6	(VI) (III) THE GOVERNOR'S OFFICE OF ADMINISTRATION. <	
7	(VII) THE DEPARTMENT OF CORRECTIONS. <	
8	(VIII) THE DEPARTMENT OF HUMAN SERVICES.	
9	(IX) THE OFFICE OF ATTORNEY GENERAL.	
10	(X) THE PENNSYLVANIA COMMISSION ON CRIME AND	
11	DELINQUENCY.	
12	(XI) THE DEPARTMENT OF HEALTH.	
13	(XII) THE DEPARTMENT OF MILITARY AND VETERANS	
14	AFFAIRS.	
15	(XIII) THE OFFICE OF CONSUMER ADVOCATE.	
16	(4) A REPRESENTATIVE FROM THE FOLLOWING STATEWIDE	
17	ASSOCIATIONS, WHO SHALL SERVE AS NONVOTING MEMBERS:	
18	(I) THE PENNSYLVANIA CHIEFS OF POLICE ASSOCIATION.	
19	(II) THE FRATERNAL ORDER OF POLICE.	
20	(III) THE PENNSYLVANIA EMERGENCY HEALTH SERVICES	
21	COUNCIL.	
22	(IV) THE PENNSYLVANIA PUBLIC TRANSPORTATION <	
23	ASSOCIATION FIRE AND EMERGENCY SERVICES INSTITUTE. <	
24	(V) THE ASSOCIATION OF PUBLIC-SAFETY COMMUNICATIONS	
25	OFFICIALS.	
26	(VI) THE PENNSYLVANIA CHAPTER OF THE NATIONAL	
27	EMERGENCY NUMBER ASSOCIATION.	
28	(VII) THE KEYSTONE EMERGENCY MANAGEMENT ASSOCIATION.	
29	(VIII) THE PENNSYLVANIA PROFESSIONAL FIRE FIGHTERS	
30	ASSOCIATION.	

1	(IX) THE FIREMEN'S ASSOCIATION OF THE STATE OF
2	PENNSYLVANIA.
3	(X) THE PENNSYLVANIA WIRELESS ASSOCIATION.
4	(XI) THE PENNSYLVANIA TELEPHONE ASSOCIATION.
5	(XII) THE BROADBAND CABLE ASSOCIATION OF
6	PENNSYLVANIA.
7	(XIII) THE PENNSYLVANIA MUNICIPAL LEAGUE.
8	(XIV) THE PENNSYLVANIA STATE ASSOCIATION OF
9	BOROUGHS.
10	(XV) THE PENNSYLVANIA STATE ASSOCIATION OF TOWNSHIP
11	SUPERVISORS.
12	(XVI) THE PENNSYLVANIA STATE ASSOCIATION OF TOWNSHIP
13	COMMISSIONERS.
14	(5) A MEMBER OF THE GENERAL PUBLIC, WHO SHALL SERVE AS A
15	NONVOTING MEMBER.
16	(B.1) DESIGNEE A VOTING MEMBER OF THE BOARD MAY APPOINT A
17	DESIGNEE WHO MUST BE AN EMPLOYEE OF THE SAME AGENCY OR
18	ORGANIZATION AS THE VOTING MEMBER TO ATTEND MEETINGS.
19	(B.2) GUBERNATORIAL APPOINTEES THE GOVERNOR SHALL APPOINT
20	THE BOARD MEMBERS UNDER SUBSECTION (B) (2) (III), (IV), <
21	(V), (VIII), (IX) AND (X), (4) AND (5) UPON THE RECOMMENDATION
22	OF STATEWIDE ORGANIZATIONS AND INDUSTRY SEGMENTS.
23	RECOMMENDATIONS FOR APPOINTMENTS OF COUNTY OFFICIALS UNDER
24	SUBSECTION (B) (2) SHALL BE REQUESTED BY THE GOVERNOR FROM THE
25	COUNTY COMMISSIONERS ASSOCIATION OF PENNSYLVANIA AND
26	RECOMMENDATIONS FOR APPOINTMENTS OF 911 COORDINATORS UNDER
27	SUBSECTION (B) (2) SHALL BE REQUESTED BY THE GOVERNOR FROM THE
28	STATE CHAPTERS OF THE NATIONAL EMERGENCY NUMBER ASSOCIATION AND
29	THE ASSOCIATION OF PUBLIC COMMUNICATIONS OFFICIALS. THE
30	FOLLOWING SHALL APPLY:

1	(1) MEMBERS APPOINTED BY THE GOVERNOR ARE APPOINTED TO
2	TERMS OF TWO YEARS AND MAY SERVE NO MORE THAN THREE
3	CONSECUTIVE TERMS.
4	(2) THE STATEWIDE ORGANIZATIONS SHALL ENSURE THAT
5	NOMINEES ARE SUFFICIENTLY PROFICIENT IN 911 POLICIES,
6	OPERATIONS AND TECHNOLOGIES AND THAT THE NOMINEES PROVIDE A
7	DIVERSE REPRESENTATION FROM THE WESTERN, CENTRAL AND EASTERN
8	REGIONS OF THIS COMMONWEALTH.
9	(3) THE GOVERNOR SHALL MAKE THE INITIAL APPOINTMENTS OF
10	MEMBERS UNDER SUBSECTION (B)(2), (4) AND (5) WITHIN 90 DAYS
11	OF THE EFFECTIVE DATE OF THIS PARAGRAPH. INITIAL TERMS FOR
12	MEMBERS APPOINTED BY THE GOVERNOR SHALL BE DIVIDED BETWEEN
13	ONE-YEAR AND TWO-YEAR TERMS.
14	(4) THE EXCEPT A MEMBER APPOINTED UNDER (B)(2)(I), (II), <
15	(VI) OR (VII), THE GOVERNOR MAY REMOVE AN APPOINTED MEMBER OF
16	THE BOARD FOR CAUSE UPON WRITTEN NOTICE TO THE BOARD.
17	(5) A MEMBER'S NONPARTICIPATION IN THREE CONSECUTIVE
18	BOARD MEETINGS MAY BE CONSIDERED CAUSE FOR REMOVAL.
19	(B.3) QUORUMTHIRTEEN MEMBERS OF THE BOARD SHALL
20	CONSTITUTE A QUORUM. WHEN A QUORUM IS PRESENT, THREE-FOURTHS
21	CONSENT OF MEMBERS PRESENT AND VOTING IS REQUIRED FOR ANY ACTION
22	<u>OF THE BOARD.</u>
23	(B.4) MEETINGSTHE BOARD SHALL MEET AT LEAST ONCE
24	QUARTERLY AND AT any special session called by the chairperson.
25	All meetings of the board shall be conducted in accordance with
26	65 Pa.C.S. Ch. 7 (relating to open meetings).
27	(5) The members of the board shall serve without <
28	(B.5) COMPENSATIONTHE MEMBERS OF THE BOARD SHALL SERVE <
29	WITHOUT compensation but shall be reimbursed for their actual
30	and necessary travel and other expenses in connection with

1	attendance at meetings called by the chairperson.
2	(c) Powers and duties of boardThe board shall have the
3	following powers and duties:
4	(1) To advise the agency on regulations and guidelines
5	relating to the administration and operation of 911 systems
6	in this Commonwealth relating to the following:
7	(i) Standards for performance reviews and quality
8	assurance programs to ensure public safety and maintain
9	and improve the performance of 911 systems.
10	(ii) Measures to ensure the compliance of 911
11	systems with current industry standards and applicable
12	Federal regulations.
13	(iii) Cost-saving measures to include joint
14	purchasing opportunities.
15	(iv) Measures to promote regionalization of PSAPs.
16	(v) Measures to promote next generation 911
17	technology.
18	(vi) 911 planning guidelines.
19	(vii) Training standards for emergency dispatchers,
20	call takers and supervisors.
21	(2) To provide advice and recommendations to the agency
22	to develop and adopt formulas and methods to distribute money
23	from the fund under section 5306.1 (relating to fund).
24	(3) To establish a program of communication PROMOTE <
25	EFFECTIVE COMMUNICATION AND INFORMATION SHARING between the
26	agency and county 911 coordinators to share information and <
27	develop recommendations to improve 911 systems in this
28	Commonwealth.
29	(4) To promote the deployment of ADVISE THE AGENCY ON <
30	PLANS TO DEPLOY next generation 911 technology in 911 systems

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1 <u>in this Commonwealth.</u>

2 (5) To promote the regional use of technology. (6) To promote sharing of information among the agency, 3 911 systems and other State and local agencies relating to 4 5 the operation and improvement of 911 systems. 6 Exemption.--The Pennsylvania State Police (d) telecommunications facilities are exempt from the 7 8 telecommunications management of the agency[, council and the commission] and the board. 9

10 § 5304. Counties.

(a) Powers and duties.--[The board of county commissioners, or, in a home rule county, the appropriate body according to the home rule charter,] <u>Each county</u> shall have the following powers and duties in relation to a 911 system: [and wireless E-911 system:

16 (1) To designate a member of county government as the 17 county 911 coordinator. The county coordinator shall serve as 18 a point of contact with the agency and shall develop a county 19 plan for the implementation, operation and maintenance of a 20 911 system. Where technologically feasible, the county plan 21 shall be adequate to provide service for the entire county.

(2) To make arrangements with each telephone company
 providing local exchange telephone service within the
 county's jurisdiction to provide 911 service.

(3) To send a copy of the proposed county plan to the
appropriate telephone company upon submission of the plan to
the agency.

28 (4) To cooperate with the agency, the council and the 29 commission in the preparation and submission of the county 30 plan and contribution rate.]

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1	(1) To ensure the provision of a 911 system in the
2	county's respective jurisdiction. A county may provide a 911
3	system to the county's jurisdiction through participation in
4	<u>a regional 911 system.</u>
5	(2) To develop, maintain or adopt a 911 plan for the
6	county and submit the plan to the agency for review.
7	(i) The plan shall be reviewed and updated at a
8	frequency prescribed by the board.
9	(ii) A county may adopt the 911 plan of a regional
10	911 system if the county is a participating member of
11	that regional 911 system.
12	(3) To cooperate with the agency, the board and the
13	<u>Pennsylvania State Police.</u>
14	(4) To comply with the guidelines, standards and
15	reporting requirements established by the agency.
16	(5) To execute all contracts, <u>agreements,</u> mutual aid
17	agreements, cross-service agreements and all other [necessary
18	documents which may be required in the implementation of the
19	county plan.] documents necessary to implement its 911 plan.
20	[(6) To obtain annually from each telephone service
21	provider a list of the provider's local telephone exchanges
22	within the county and the addresses of that provider's
23	central offices serving those exchanges. Without exception,
24	the service provider shall provide the list to the board.
25	(7) To notify the agency and all adjacent counties of
26	the local telephone exchanges which provide telephone service
27	to residents within the county, specifically noting exchanges
28	known to provide telephone service to residents of more than
29	one county. Notice shall be provided at the time the county

30 plan is submitted to the agency and when local telephone

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service is newly initiated for local telephone exchange
within the county.]

3 (6) To designate a 911 coordinator for the county. The
4 <u>911 coordinator shall serve as a point of contact with the</u>
5 <u>agency and board and shall develop WHO SHALL DEVELOP AND</u>
6 <u>SUBMIT a plan for the implementation, operation and</u>

7 <u>maintenance of a 911 system.</u>

8 <u>(7) To cooperate with the board in the preparation and</u> 9 <u>submission of the 911 system plan.</u>

10 To cooperate with the Pennsylvania State Police. (8) Subject to subparagraphs (i) through (iii), a county that 11 12 utilizes ANI/ALI database services shall, upon request of the 13 Commissioner of the Pennsylvania State Police or the designee 14 of the commissioner, provide authority to access all ANI/ALI 15 database information relating to 911 calls for emergency 16 services, whether the database is held by the county or by a 17 commercial entity[.], following the established procedures of the database owner. The following shall apply: 18

19 (i) In order to ensure that no county or PSAP
20 experiences degradation of service or additional costs as
21 a result of complying with this subsection:

(A) the Pennsylvania State Police shall provide,
at its cost, any equipment, computer software or
telecommunications equipment or services, exclusive
of recurring personnel costs for county personnel,
that are necessary to enable its access to any
ANI/ALI database information; and

(B) all means of access must be approved by the
county, PSAP and the Pennsylvania State Police before
the county is required to authorize or provide the

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1 access. In the event of a dispute between the 2 Pennsylvania State Police and a county or PSAP 3 regarding approval by the county and PSAP, the dispute shall be mediated by the Office of 4 5 Information Technology of the Commonwealth's Office of Administration. The Office of Information 6 7 Technology may bring in a Commonwealth mediator from 8 the Office of General Counsel to provide assistance 9 in resolving the dispute.

The ANI/ALI database information to which 10 (ii) 11 access is authorized or enabled under this paragraph or 12 section 5304.1(a)(3) (relating to Pennsylvania State 13 Police) shall be used only in providing emergency 14 response services to a 911 call. A person who uses or 15 discloses the ANI/ALI database information under this 16 subparagraph for any other purpose commits a misdemeanor 17 of the third degree.

18 (iii) Nothing contained in this paragraph shall be 19 construed to impose on [wireless] providers any 20 obligations beyond those created by applicable Federal 21 Communications Commission orders and regulations. Public 22 agencies, counties, PSAPs and wireless providers shall 23 not be liable to any person for errors in any of the 24 ANI/ALI database information which may be accessed by or 25 provided to the Pennsylvania State Police under this 26 paragraph.

27 +(9) To comply with reporting requirements established <--
28 by the agency.

29 [(b) Persons outside county.--When an individual physically <--30 resides in an adjacent county but receives local exchange

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telephone service from a central office in a county which 1 2 provides 911 service, it shall be the responsibility of the 3 county with the 911 service to notify the appropriate public agency of a request for emergency service from the individual.] 4 (c) Cities of second class, second class A and third 5 6 class.--A city of the second class, second class A or third 7 class that has established a 911 system prior to September 4, 1990, may fexercise the powers and duties of counties under this <--8 chapter OR MAY join a county or regional PSAP. [A city of the 9 <---10 second class, second class A or third class that has not 11 established a 911 system prior to September 4, 1990, may 12 exercise the powers and duties of counties under this chapter 13 only when the county has chosen not to exercise those powers and 14 duties. The powers and duties granted to cities under this 15 section shall be applicable and may be exercised only within the 16 boundaries of the city. No action by a city under this section 17 shall preempt the powers and duties of a county to establish a 18 911 system outside the boundaries of the city at any time. The 19 agency may establish regulations governing the exercise of 20 powers and duties granted to cities of the second class, second 21 class A and third class by this section.]

22

(D) CERTAIN CITIES OF THE THIRD CLASS.--

<u>(1) BEGINNING ON THE EFFECTIVE DATE OF THIS SUBSECTION</u>
 AND FOR FOUR YEARS THEREAFTER, A PRO RATA SHARE OF FUNDS
 <u>PROVIDED TO A COUNTY WITH A CITY OF THE THIRD CLASS WITH A</u>
 <u>POPULATION OF MORE THAN 60,000 BUT LESS THAN 80,000 LOCATED</u>
 <u>WITHIN ITS BOUNDARIES SHALL BE DISTRIBUTED BY THE COUNTY TO</u>
 <u>THE CITY OF THE THIRD CLASS. DISTRIBUTION SHALL BE BASED ON</u>

<---

29 <u>THE ENTIRE POPULATION OF THE CITY, WHETHER OR NOT PORTIONS OF</u>

30 <u>THE CITY ARE LOCATED IN ANOTHER COUNTY.</u>

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1 (2) BEGINNING ON THE EFFECTIVE DATE OF THIS SUBSECTION

2 AND FOR FOUR YEARS THEREAFTER, A PRO RATA SHARE OF FUNDS

3 PROVIDED TO A COUNTY WITH A CITY OF THE THIRD CLASS WITH A

4 <u>POPULATION OF MORE THAN 105,000 BUT LESS THAN 110,000 LOCATED</u>

5 <u>WITHIN ITS BOUNDARIES SHALL BE DISTRIBUTED BY THE COUNTY TO</u>

6 <u>THE CITY OF THE THIRD CLASS.</u>

7 § 5304.1. Pennsylvania State Police.

8 (a) Powers and duties.--The Commissioner of the Pennsylvania 9 State Police, or the designee of the commissioner, shall have 10 the following powers and duties in relation to a Pennsylvania 11 State Police telecommunications facility:

12 (1) To designate, with specificity, which Pennsylvania
13 State Police facilities shall be considered Pennsylvania
14 State Police telecommunications facilities under this
15 chapter.

16 To designate a commander of a Pennsylvania State (2)17 Police telecommunications facility, who shall serve as the 18 point of contact with the agency and the counties and shall 19 oversee the implementation, operation and maintenance of a 20 Pennsylvania State Police telecommunications facility. A 21 Pennsylvania State Police facility shall, where 22 technologically feasible, be adequate to provide service to 23 the designated area of coverage.

(3) To request authority to access ANI/ALI database
information relating to 911 calls for emergency services from
the counties and PSAPs within the designated area of coverage
of a Pennsylvania State Police telecommunications facility.
No county or PSAP shall be required to comply with such a
request unless it is made by the Commissioner of the
Pennsylvania State Police or the designee of the commissioner

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1 under section 5304(a)(8) (relating to counties).

(4) To provide training and certification for all call
takers/dispatchers and call taker/dispatcher supervisors that
meet or exceed the training and certification standards that
are provided for in 4 Pa. Code Ch. 120c (relating to training
and certification standards for 911 emergency communications
personnel) or any successor standard.

8 (b) Ineligible reimbursement. -- The Pennsylvania State Police is not eligible to receive reimbursement from the [money 9 10 collected from the contribution rate or wireless E-911 11 surcharge] fund, nor may the Pennsylvania State Police impose a 12 [monthly contribution rate] tax, fee or surcharge upon [the 13 telephone] subscribers [on the local exchange access line or any 14 wireless E-911-related surcharge upon wireless service customers] or customers of any provider. 15

16 SECTION 2.1. TITLE 35 IS AMENDED BY ADDING A SECTION TO <--17 READ:

18 <u>§ 5304.2. OPTIONAL 911 USER FEE.</u>

19 (A) AUTHORITY.--IF A COUNTY OR A CITY OF THE FIRST CLASS HAS
20 AN INDEPENDENTLY OPERATED PSAP OR IS A MEMBER OF A REGIONAL

21 PUBLIC SAFETY CONSORTIUM, THE COUNTY OR CITY MAY IMPOSE AN

22 OPTIONAL ANNUAL 911 USER FEE IN ACCORDANCE WITH PARAGRAPH (1) OR

23 (2). THE FOLLOWING SHALL APPLY TO THE 911 USER FEE:

24 (1) A FEE NOT TO EXCEED \$52 MAY BE IMPOSED ON EACH

25 <u>RESIDENTIAL ADDRESS.</u>

26 (2) A BUSINESS FEE MAY BE CHARGED FOR EACH EMPLOYEE IN A
 27 CALENDAR YEAR AS FOLLOWS:
 28 (1) FOR A BUSINESS WITH NOT MORE THAN 50 EMPLOYEES,

 29
 \$12.

30 (II) FOR A BUSINESS WITH AT LEAST 51 EMPLOYEES AND

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1	NOT MORE THAN 100 EMPLOYEES, \$9.75.
2	(III) FOR A BUSINESS WITH AT LEAST 101 EMPLOYEES AND
3	<u>NOT MORE THAN 500 EMPLOYEES, \$6.</u>
4	(IV) FOR A BUSINESS WITH AT LEAST 501 EMPLOYEES, \$3.
5	(3) IF THE OWNER OF THE REAL PROPERTY IS 65 YEARS OF AGE
6	OR OLDER, THE COUNTY OR CITY MAY DISCOUNT THE FEE IMPOSED
7	UNDER PARAGRAPH (1) BY 10%.
8	(B) LIMITATIONTHE 911 USER FEE UNDER SUBSECTION (A) (2)
9	SHALL BE ASSESSED ON THE NUMBER OF EMPLOYEES ONLY ONCE ANNUALLY,
10	NOTWITHSTANDING THE NUMBER OF POLITICAL SUBDIVISIONS WITHIN
11	WHICH THE INDIVIDUAL MAY BE EMPLOYED.
12	(C) PAYMENTTHE AMOUNTS UNDER SUBSECTION (A) (2) MUST BE
13	PAID BY THE BUSINESS AND MAY NOT BE PAID BY AN EMPLOYEE.
14	(D) PROCESSTHE 911 USER FEE MUST BE IMPOSED BY AN
15	ORDINANCE ADOPTED BY THE GOVERNING BODY OF THE COUNTY OR CITY
16	COUNCIL IN THE CASE OF A CITY OF THE FIRST CLASS.
17	(E) COLLECTIONA 911 USER FEE SHALL BE COLLECTED BY THE
18	COUNTY TREASURER OR, IN THE CASE OF A CITY OF THE FIRST CLASS,
19	THE CITY TREASURER.
20	(F) FUNDTHE COUNTY OR CITY MUST ESTABLISH A NONLAPSING
21	RESTRICTED INTEREST-BEARING SPECIAL FUND FOR THE DEPOSIT OF THE
22	911 USER FEE COLLECTED UNDER THIS SECTION.
23	(G) USE OF FUNDTHE FOLLOWING SHALL APPLY TO A FUND
24	ESTABLISHED UNDER SUBSECTION (D):
25	(1) AT LEAST 2% OF THE MONEY IN THE FUND MAY BE USED BY
26	THE COUNTY OR CITY FOR ACTUAL COSTS RELATED TO COLLECTION OF
27	THE 911 USER FEE.
28	(2) EXCEPT AS PROVIDED UNDER PARAGRAPH (1), MONEY IN A
29	FUND MUST BE USED BY THE COUNTY OR CITY FOR PERSONNEL, THE
30	MAINTENANCE AND PURCHASE OF EQUIPMENT AND OTHER PRODUCTS AND
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1	SERVICES RELATING TO THE MAINTENANCE AND OPERATION OF A PSAP
2	UNDER THIS CHAPTER.
3	(3) A COUNTY OR CITY TRANSITIONING TO OR ENHANCING 911
4	SERVICES MAY UTILIZE A FEE TO INCUR INDEBTEDNESS FOR CAPITAL
5	IMPROVEMENTS OR MAJOR REPAIRS PURSUANT TO A RESOLUTION
6	ADOPTED BY THE GOVERNING BODY OF THE COUNTY OR CITY COUNCIL
7	IN THE CASE OF A CITY OF THE FIRST CLASS.
8	(H) COLLECTION INFORMATION THE GOVERNING BODY OF THE
9	COUNTY, OR CITY COUNCIL IN THE CASE OF A CITY OF THE FIRST
10	CLASS, SHALL, PRIOR TO THE EFFECTIVE DATE OF AN ORDINANCE
11	ENACTED IN ACCORDANCE WITH SUBSECTION (D), ESTABLISH THE
12	FOLLOWING DATA:
13	(1) AN INVENTORY OF ALL OCCUPIED RESIDENTIAL PROPERTIES
14	SUBJECT TO THE COUNTY PROPERTY TAX OR, IN THE CASE OF A CITY
15	OF THE FIRST CLASS, THE CITY PROPERTY TAX.
16	(2) A LIST OF THE NUMBER OF PERSONS EMPLOYED, IF ANY, AT
17	EACH COMMERCIAL PROPERTY SUBJECT TO THE COUNTY PROPERTY TAX
18	OR, IN THE CASE OF A CITY OF THE FIRST CLASS, THE CITY
19	PROPERTY TAX. THE LIST SHALL BE BASED ON INFORMATION AS OF
20	OCTOBER 1 OF THE YEAR PRECEDING THE IMPOSITION OF THE FEE.
21	(I) CONSTRUCTION ANY FEE IMPOSED UNDER THIS SECTION SHALL
22	BE IN ADDITION TO THE SURCHARGE IMPOSED UNDER SECTION 5306.2
23	(RELATING TO UNIFORM 911 SURCHARGE).
24	(J) DEFINITIONAS USED IN THIS SECTION, THE TERM
25	"BUSINESS" INCLUDES ANY FOR-PROFIT ENTERPRISE OR NONPROFIT
26	ENTERPRISE THAT EMPLOYS ONE OR MORE INDIVIDUALS.
27	SECTION 2.2. SECTIONS 5305 AND 5306 OF TITLE 35 ARE AMENDED
28	TO READ:
29	§ 5305. [County] <u>911 system</u> plan.
30	(a) Minimum standardsUpon the agreement of [the governing
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body of] a county to establish a 911 system as a regional or_ 1 2 single county PSAP, a plan shall be [drafted meeting] ADOPTED <---3 THAT MEETS at least the standards promulgated by the agency. The county may obtain technical assistance from the agency in 4 formulating its plan. Each 911 system plan shall be designed to 5 meet the individual circumstances of each community and [the 6 <---7 public agencies] PUBLIC AGENCY participating in the 911 <--system [.] and THE PLAN shall consider efficiencies to be 8 <--achieved by FROM regionalization of technology and voluntary 9 <---PSAP consolidation. The 911 system plan AND CONSOLIDATION, AND 10 <--may include consideration of and plan for next generation 911 11 <---12 technology.

[(b) Completion.--Upon completion of the plan, the county shall forward it to the agency, with a copy of the plan being sent to those telephone companies affected by the plan. When the plan is submitted to the agency, the county shall also provide each adjacent county with a list of local telephone exchanges included in the plan, specifically noting exchanges known to provide telephone service to residents of more than one county.

20

(c) Agency review.--

(1) The agency shall review each county plan for
completeness and shall forward a copy of the county plan and
the proposed contribution rate to the council and the
commission for review as required by this section.

(2) After the county plan has been reviewed by the
council and the commission, the agency shall approve or
reject a county plan based on the recommendations of the
council and the commission.

(3) If the county plan is rejected, the agency shallreturn the county plan and explain the deficiencies that

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1 caused the rejection.

2 (d) Council review.--The council shall have 90 days to 3 review the plan and make suggested revisions to the plan. The 4 agency may act as agent for the council in the administration of 5 the plan approval process.

6 (e) Commission review.--

7 (1) The commission shall review the county plan only in 8 relation to the contribution rate and may modify only those 9 contribution rates which it finds excessive to meet the costs 10 stated in the plan. The rates shall be reviewed and a 11 decision forwarded to the agency within 90 days of the date 12 of submission.

13 (2) If the commission fails to review the contribution
14 rate within 90 days, the contribution rate will be deemed
15 approved by the commission.

16 (f) Present systems.--

(1) A county which has a present 911 system may
establish a contribution rate to cover nonrecurring and
operating costs of an existing 911 system by using the same
contribution rate approval mechanism as a new 911 system for
the purposes of this chapter.

(2) A county which did not have a 911 system in
operation on September 4, 1990, but which awarded a contract
for a 911 system prior to September 4, 1990, shall be
considered to have a present system.

(g) Regional systems.--Nothing in this chapter shall be construed to prohibit the formation of multijurisdictional or regional 911 systems, and any regional system established under this chapter shall include the territory of two or more counties.

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1 (g.1) Contribution rate.--

2 (1)Counties of the first through second class A may 3 impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of 4 5 the third through fifth classes may impose monthly contribution rates in an amount not to exceed \$1.25 per line 6 7 on each local exchange access line. Counties of the sixth 8 through eighth classes may impose a monthly contribution rate 9 in an amount not to exceed \$1.50 per line on each local 10 exchange access line.

11

(2) The following shall apply:

12 (i) The contribution rate may be used by counties
13 for the expenses of implementing, expanding or upgrading
14 a 911 system.

15 (ii) Expenses eligible for reimbursement through the 16 contribution rate shall include telephone terminal 17 equipment, trunk line service installation, network changes, building of initial database and any other 18 19 nonrecurring costs to establish a 911 system. The 20 contribution rate may also be used to fund recurring 21 costs under section 5308(b) (relating to expenditures for 22 nonrecurring costs, training, mobile communications 23 equipment, maintenance and operation of 911 systems).

(iii) Expenses not eligible for reimbursement
through the contribution rate shall include purchase of
real estate, cosmetic remodeling, central office
upgrades, hiring of dispatchers, ambulances, fire engines
or other emergency vehicles, utilities, taxes and other
expenses as determined by the Pennsylvania Emergency
Management Agency.

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1 (h) Contribution rate changes.--

(1) Once a plan and contribution rate have been
established, the contribution rate shall remain fixed for a
period of at least three years. Updating and expanding the
present system shall require an amended plan to be filed with
the agency. The contribution rate shall remain fixed for
three years even if the present system is updated and
expanded.

9 (2) A request for a contribution rate change must be 10 submitted to the agency, and the agency shall forward the 11 request to the commission for approval as provided under 12 subsection (e).

13 (3) A contribution rate increase shall not be permitted
14 more often than every three years and shall not take effect
15 unless approved by the commission.

16 (i) Assessment.--

17 (1) The money collected from the telephone contribution
18 rate shall be utilized for payments of nonrecurring and
19 recurring costs of a 911 system.

(2) (2) The contribution rate may be imposed at any time subsequent to the execution of a contract with the provider of a 911 service at the discretion of the governing body of the county and pursuant to approval of the county plan and contribution rate under the provisions of this section.

25 26 (3) The money collected from the contribution rate:

26 (i) Is a county fee collected by the telephone27 company.

(ii) Shall not be subject to taxes or charges leviedon or by the telephone company.

30 (iii) Shall not be considered revenue of the

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1	telephone company for any purpose.]
2	(b) Board review
3	(1) The board shall review each 911 system plan for
4	completeness and may recommend the approval or disapproval of
5	the plan to the agency.
6	(2) If the 911 system plan is recommended for
7	disapproval by the board, the agency shall return the plan <
8	and explain the deficiencies that caused the recommendation
9	AND MAY RETURN THE PLAN. <
10	(c) Regional systemsNothing in this chapter shall be
11	construed to prohibit the formation of multijurisdictional or
12	regional 911 systems.
13	[§ 5306. Special public meeting.
14	(a) Public commentBefore a county may establish a
15	contribution rate for nonrecurring and recurring costs under
16	this chapter, it must obtain public comment from the residents
17	of the county.
18	(b) RequirementsThe proposed contribution rate shall be
19	fixed by the governing body of the county in the following
20	manner:
21	(1) The governing body shall cause notice of intention
22	to fix the contribution rate at a special public meeting on a
23	date certain to be published in a newspaper of general
24	circulation at least ten days in advance of the special
25	public meeting. The notice shall include the precise amount
26	of the proposed monthly contribution rate.
27	(2) The special public meeting shall be held during the
28	hours of 6 p.m. to 9 p.m., prevailing time, so as to afford
29	the public the greatest opportunity to attend.
20	(2) The energial machine shall be hald in a sector lie

30 (3) The special meeting shall be held in a centrally

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1	located area of the county.]
2	Section 3. Title 35 is amended by adding sections to read:
3	<u>§ 5306.1. Fund.</u>
4	(a) EstablishmentThere is established in the State
5	Treasury a nonlapsing restricted interest-bearing account to be
6	known as the 911 Fund.
7	(b) Composition of fundThe fund shall consist of the
8	<u>following:</u>
9	(1) The surcharge remitted under section 5307 (relating
10	to payment, collection and remittance of surcharge by
11	providers of 911 communications services) and the prepaid
12	wireless surcharge remitted under section 5307.1 (relating to
13	payment, collection and remittance of surcharge by sellers of
14	prepaid wireless telecommunications service).
15	(2) Any money appropriated by the General Assembly.
16	(3) Money from any other public or private source.
17	(4) Interest accrued by the fund.
18	<u>(c)</u> Use
19	(1) The money in the fund shall be used only for
20	reasonably necessary costs that enhance, operate or maintain
21	a 911 system in this Commonwealth, in accordance with the
22	Statewide 911 plan established by the agency. For the
23	purposes of this paragraph, reasonably necessary costs shall
24	be determined by the agency, in consultation with the board,
25	consistent with the following:
26	(i) The agency shall establish factors for
27	reasonably necessary costs.
28	(ii) The agency shall provide the factors annually
29	through agency guidelines.
30	(iii) Notwithstanding any guidelines provided by the

1	agency, use of the fund by a 911 system or the agency to
2	<u>establish, enhance, operate or maintain Statewide</u>
3	interconnectivity of 911 systems or to establish a
4	<u>capital or operating reserve consistent with a 911 system</u>
5	plan shall be deemed reasonably necessary.
6	(2) Money from the fund shall not be expended on a 911
7	system that does not conform to the standards and guidance
8	published by the agency.
9	(3) Money from the fund shall not be transferred for
10	General Fund use by the Commonwealth or counties.
11	(d) DistributionWithin 30 days after the end of each
12	quarter, the agency shall determine the amount available from
13	the fund for distribution and make disbursements in accordance
14	with the Statewide 911 plan and this chapter and in accordance
15	with the following:
16	(1) Not less than 75% 80% of the amount in the fund <
17	shall be disbursed to a 911 system through a mathematical
18	formula established by the agency in consultation with the
19	board OF WHICH AT LEAST 30% SHALL SOLELY BE BASED ON <
20	POPULATION.
21	(2) Twelve percent of the amount in the fund shall be <
22	disbursed at the agency's discretion, in consultation with
23	the board, to 911 systems for initiatives that the agency
24	reasonably believes will improve 911 systems in this
25	<u>Commonwealth.</u>
26	$\frac{(3)}{(2)}$ (2) Up to 6% 15% of the amount in the fund shall be <
27	used BY THE AGENCY to establish, enhance, operate or maintain <
28	Statewide interconnectivity of 911 systems, including, but
29	not limited to, the use or obligations of money for debt
30	service related to regional or Statewide interconnectivity.
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1	(4) Five (3) THREE percent of the amount available	<
2	shall be disbursed equally to the PSAPs of this	
3	Commonwealth.Consolidation of PSAPs after the effective date	
4	of this paragraph shall not reduce an allocation TO A COUNTY	<
5	under this paragraph.	
6	(5) (4) Not greater than 2% of the amount in the fund	<
7	may be retained by the agency to pay for agency expenses	
8	directly related to administering the provisions of this	
9	chapter. Any excess shall be added to the amounts available	
10	for distribution under paragraph (1). AUDITS CONDUCTED BY THE	<
11	AGENCY UNDER THIS SECTION SHALL BE FUNDED FROM AMOUNTS	
12	RETAINED UNDER THIS PARAGRAPH.	
13	(e) Distribution formula considerations	
14	(1) The distribution formula established by the agency	
15	under subsection (d) shall fairly and proportionately reflect	-
16	<u>911 system needs.</u>	
17	(2) The initial distribution formula shall be	
18	established and implemented by the agency, in consultation	
19	with the board, no later than 18 months following the	
20	effective date of this section.	
21	(3) The distribution formula shall be reviewed every two	_
22	years and may be adjusted annually.	
23	(4) In developing and evaluating the distribution	
24	formula, the agency, in consultation with the board, shall	
25	consider and may include the following factors that permit	
26	the formula to reflect 911 system needs:	
27	(i) Base level costs common to all 911 systems.	
28	(ii) Population, including high or low population	<
29	density AND POPULATION DENSITY.	<
30	(iii) Call volume, including definition of what	

1	constitutes a call as published by the agency.
2	(iv) Extenuating factors such as topography,
3	concentrated exposure such as transit or industrial
4	facilities, or cyclical exposures such as high-attendance
5	public events.
6	(5) In development of the distribution formula, the
7	agency, in consultation with the board, shall consider the
8	<u>911 system's average reported allowable 911 system costs for</u>
9	the five years immediately preceding the effective date of
10	this section.
11	(6) Notwithstanding the provisions of paragraph (5), the
12	total annual disbursement from the fund to any one 911 system
13	may not exceed the actual annual costs to enhance, operate or
14	<u>maintain that 911 system in accordance with the Statewide 911</u>
15	system plan. Actual costs may include amortization or
16	depreciation of allowable capital costs OF THE 911 SYSTEM as <
17	determined using generally accepted accounting principles and
18	approved plan allocations to capital and operating reserves, <
19	IF APPROVED BY THE AGENCY.
20	(f) Interim distribution formulaCommencing on the
21	effective date of this subsection, until the board develops and
22	the agency implements a distribution formula under subsection
23	(e), the money available under subsection (d) (D)(1) AND (3) <
24	shall be distributed to each 911 system as follows:
25	(1) A share equivalent to 106% times the respective 911
26	system's average of local exchange telephone carriers
27	surcharge collections under section 5305 (relating to 911
28	system plan) for the five years immediately preceding the
29	effective date of this section.
30	(2) A share equivalent to 106% times the respective 911

1	system's average of VoIP provider's surcharge collections
2	under section 5307 (relating to payment, collection and
3	remittance of surcharge by providers of 911 communications
4	services) for the five years immediately preceding the
5	effective date of this section.
6	(3) The remaining amount distributed to each 911 system
7	shall be based on the ratio that its average reported
8	allowable 911 system costs for the five years immediately
9	preceding the effective date of this paragraph bear to the
10	average reported allowable 911 system costs for all 911
11	systems for the five years immediately preceding the
12	effective date of this paragraph.
13	<u>(g) Surplus</u>
14	(1) If excess money remains available in the fund after
15	the distribution and balanced disbursements required under
16	subsections (d) and (e), the agency shall distribute the
17	remaining money for the enhancement, operation or maintenance
18	of 911 systems as provided under subsection (d)(1) in this
19	Commonwealth in accordance with the Statewide 911 system
20	<u>plan.</u>
21	(2) If the fund experiences a surplus as described in
22	this section for eight consecutive quarters, the agency shall
23	provide written notice of the surplus to the General Assembly
24	and the written notice shall include a recommended reduced
25	surcharge for consideration by the General Assembly.
26	(3) The written notice required under paragraph (2)
27	shall be submitted to the General Assembly within 60 days
28	after the end of the eighth consecutive quarter experiencing
29	the surplus.
30	(H) COUNTY ACTION REQUIRED A COUNTY SHALL NOT BE ELIGIBLE <

1	TO RECEIVE FUNDS UNDER THIS SECTION UNLESS THE GOVERNING BODY OF
2	THE COUNTY ADOPTS A RESOLUTION AUTHORIZING ACCEPTANCE OF THE
3	FUNDS. THE COUNTY SHALL PROVIDE PUBLIC NOTICE OF THE INTENT TO
4	ADOPT THE RESOLUTION. A COPY OF THE RESOLUTION SHALL BE PROVIDED
5	TO THE AGENCY.
6	<u>(h)</u> (I) Audits <
7	(1) The fund shall be audited in a manner and on a
8	frequency consistent with other restricted receipts accounts
9	administered by the Commonwealth.
10	(2) The agency shall require a biennial performance
11	audit of each PSAP's use of the disbursements it has received
12	from the fund, including amounts placed in capital or
13	operating reserve consistent with published guidelines
14	established by the agency. The cost of each audit shall be <
15	paid from the fund.
16	<u>§ 5306.2. Uniform 911 surcharge.</u>
17	<u>(a) Surcharge imposedEach subscriber or consumer shall</u>
18	pay a surcharge of \$1.65 PER MONTH for each 911 communications <
19	service or prepaid wireless device for which that subscriber or
20	consumer is billed by a provider or seller. The surcharge shall
21	be collected apart from and in addition to a fee levied by the
22	provider or seller, in whole or in part, for the provision of
23	911 services. The surcharge shall be subject to the following:
24	(1) The surcharge shall be uniform, competitively
25	neutral and in an equal amount for subscribers or consumers
26	of all 911 communications services.
27	(2) Except as provided under section 5307.1 (relating to
28	payment, collection and remittance of surcharge by sellers of
29	prepaid wireless telecommunications service), the surcharge
30	shall be paid to the State Treasurer for deposit in the fund.
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1	THE TREASURER MAY RETAIN UP TO 1% OF THE REMITTED SURCHARGE <
2	TO PAY EXPENSES DIRECTLY RELATED TO THE COST OF COLLECTION.
3	(3) No subscriber or consumer shall be required to pay
4	more than one surcharge per number or device.
5	(b) Provider administrative costsEach provider collecting
6	the surcharge may retain an amount not to exceed 1% of the gross
7	receipts of surcharges collected as reimbursement for its actual
8	administrative costs.
9	(c) Collection of surchargeThe collection of the
10	surcharge by each provider shall be subject to the following:
11	(1) Providers shall collect the surcharge on behalf of
12	the agency as part of their billing process and shall have no
13	obligation to take any legal action to enforce the collection
14	of the surcharge. Action may be brought by or on behalf of
15	the agency. Upon written request of the agency, each wireless
16	provider shall annually provide a list of the names and
17	addresses of those wireless service customers whose accounts
18	are considered a bad debt as determined by the provider's
19	books and records that have failed to pay the surcharge.
20	(2) Providers shall not be liable for the unpaid
21	amounts.
22	(3) If a provider receives a partial payment for a
23	monthly bill from a subscriber, the provider shall apply the
24	payment against the amount the subscriber owes the provider
25	first and shall remit to the State Treasurer the lesser
26	amount, if any, resulting from the application.
27	(4) The surcharge shall not be:
28	(i) Subject to taxes or charges levied by the
29	Commonwealth or a political subdivision of this
30	Commonwealth or an intergovernmental agency for 911

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1	funding purposes on a provider, seller or consumer with
2	respect to the sale, purchase, use or provision of a
3	communication service.
4	(ii) Considered revenue of the provider.
5	(5) Nothing under this chapter shall prevent a provider
6	from recovering costs of implementing and maintaining 911
7	communications service directly from the provider's
8	subscribers, whether itemized on the subscriber's bill or by
9	any other lawful method.
10	(6) FUNDS REMAINING IN A STATE OR COUNTY 911 FUND PRIOR <
11	TO THE EFFECTIVE DATE OF THIS SECTION SHALL ONLY BE USED FOR
12	PURPOSES RELATING TO THE OPERATION OF 911 SYSTEMS.
13	Section 4. Section 5307 of Title 35 is amended to read:
14	§ 5307. [Collection and disbursement of contribution.] Payment,
15	collection and remittance of surcharge by providers
16	of 911 communications services.
17	(a) [Subscribers' contribution] <u>Collection and remittance of</u>
18	surcharge
19	(1) [Each service supplier that provides local exchange
20	telephone service within the county] Providers shall collect
21	the [contribution] <u>surcharge</u> from each subscriber and forward
22	the collection quarterly less the actual uncollectibles
23	[experienced by the local exchange telephone companies] to
24	the [county treasurer or, in a home rule county, the county
25	official responsible for the collection and disbursement of
26	funds] State Treasurer for deposit in the fund.
27	(2) The [amount of the subscribers' contribution]
28	surcharge shall be stated separately in the [telephone
29	subscribers'] <u>subscriber</u> billing.

30 [(3) Each service supplier shall retain the fair and 20150HB0911PN1725 - 49 - 1 reasonable cost to establish the 911 contribution rate 2 billing system and an amount not to exceed 2% of the gross 3 receipts collected to cover actual administrative costs.] 4 [Subscribers' contribution for multiple line] Multiline (b) telephone systems. -- In the case of Centrex or similar [multiple 5 line] <u>multiline telephone</u> system subscribers, except PBX 6 7 subscribers, the following multipliers shall be applied to 8 determine the [contribution] rate of the surcharge for each 9 subscriber:

10 (1) For the first 25 lines, each line shall be [billed
11 at] <u>assessed</u> the [approved contribution rate] <u>surcharge</u>.
12 (2) For lines 26 through 100, each line shall be [billed
13 at] <u>assessed</u> 75% of the [approved contribution rate]
14 surcharge.

15 (3) For lines 101 through 250, each line shall be
16 [billed at] <u>assessed</u> 50% of the [approved contribution rate]
17 <u>surcharge</u>.

18 (4) For lines 251 through 500, each line shall be
19 [billed at] <u>assessed</u> 20% of the [approved contribution rate]
20 <u>surcharge</u>.

(5) For lines 501 or more, each line shall be [billed at] <u>assessed</u> 17.2% of the [approved contribution rate] <u>surcharge</u>.

(6) As of July 1, 2015, for each digital transmission
link, including primary rate interface service or Digital
Signal-1 (DS-1) level service, or equivalent, that can be
channelized and split into 23 or 24 voice-grade or data-grade
channels for voice communications, that when the digits 9-1-1
are dialed provides the subscriber access to a PSAP through
permissible interconnection to the dedicated 911 system, a

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1	subscriber shall be assessed 12 surcharges.	
2	(7) Surcharges on VoIP service shall apply to no more	<
3	than the number of VoIP service lines for which the VoIP	
4	service providers enable the capacity for simultaneous calls	
5	regardless of actual usage, to be connected to the public-	
6	switched telephone network. EACH VOIP PROVIDER OR	<
7	TELECOMMUNICATIONS CARRIER SHALL COLLECT THE MONTHLY	
8	SUBSCRIBER FEE FOR EACH TELEPHONE NUMBER OR SUCCESSOR DIALING	
9	PROTOCOL ASSIGNEE BY A VOIP PROVIDER TO A VOIP SERVICE	
10	CUSTOMER WHO HAS OUTBOUND CALLING CAPABILITY.	
11	(7) EACH VOIP PROVIDER SHALL COLLECT THE UNIFORM 911	<
12	SURCHARGE FOR THE NUMBER OF VOIP SERVICE LINES FOR WHICH THE	
13	VOIP PROVIDER HAS ENABLED THE CAPACITY FOR SIMULTANEOUS	
14	OUTBOUND CALLS REGARDLESS OF ACTUAL USAGE.	
15	(8) EACH VOIP PROVIDER THAT REMITS THE SURCHARGE SHALL	
16	CERTIFY THE ACCURACY OF THE REMITTANCE ANNUALLY AS REQUIRED	

17 USING AGENCY PROCEDURES AND FORMS.

18 [(c) Restricted account.--

(1) The county treasurer or, in a home rule county, the county official responsible for the collection and disbursement of funds shall deposit the money received in an interest-bearing restricted account used solely for the purpose of nonrecurring and recurring charges billed for the 911 system and for the purpose of making payments under subsection (d).

(2) The governing body of the county shall make an
annual appropriation from the account for the 911 system,
subject to the provisions of subsection (d), and may retain
up to 1% of the gross receipts collected to cover
administrative costs.

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(3) If the 911 system is discontinued or a county fails
to implement a 911 system within three years from the
imposition of a monthly contribution rate, any money
remaining in the restricted account after all payments to the
911 service supplier have been made shall be transferred to
the general fund of the county or proportionately to the
general funds of each participating public agency.

8 (d) Reimbursement to municipalities. -- The county treasurer or, in a home rule county, the county official responsible for 9 10 the collection and disbursement of funds shall, on a quarterly 11 basis, pay from funds of the restricted account to a 12 municipality which operates a 911 system a sum of money not less 13 than that contributed by the telephone subscribers of that 14 municipality to the county 911 system, less the applicable 15 service supplier administrative cost provided by subsection (a) 16 and the applicable county administrative cost provided by 17 subsection (c).

18 (e) Collection enforcement.--

19 (1) The local exchange telephone company shall not be 20 required to take any legal action to enforce the collection 21 of any charge imposed under this chapter. Action may be 22 brought by or on behalf of the public agency imposing the 23 charge.

(2) The local exchange telephone company shall annually
provide, upon request of the governing body of the county, a
list of the names and addresses of those service users which
carry a balance that can be determined by the telephone
company to be the nonpayment of any charge imposed under this
chapter.

30 (3) The local exchange telephone company shall not be 20150HB0911PN1725 - 52 - 1 liable for uncollectible amounts.

2 Prohibition against release of information. -- Neither the (f) 3 county treasurer, the agency, nor any employee, agent or representative of a PSAP or public agency shall divulge any 4 information acquired with respect to any wireline telephone 5 service provider, its customers, revenues or expenses, trade 6 7 secrets, access line counts, commercial information and other 8 proprietary information while acting or claiming to act as the employee, agent or representative, and all information shall be 9 10 kept confidential except that aggregations of information which do not identify or effectively identify numbers of customers, 11 12 revenues or expenses, trade secrets, access lines, commercial 13 information and other proprietary information attributable to 14 any individual wireline telephone service provider may be made 15 public.]

(c) Applicability.--The provisions of this section shall not
 apply to sellers or consumers of prepaid wireless

18 <u>telecommunications service</u>.

Section 5. Title 35 is amended by adding a section to read:
 <u>§ 5307.1. Payment, collection and remittance of surcharge by</u>

21 <u>sellers of prepaid wireless telecommunications</u>

22 <u>service.</u>

23 (a) Surcharge.--The following apply:

24 (1) The surcharge shall be collected by the seller from

25 <u>the consumer per each retail transaction occurring in this</u>

26 <u>Commonwealth</u>.

27 (2) The surcharge shall be applied to the cost of each

28 <u>retail transaction regardless of whether the retail</u>

29 transaction occurred in person, by telephone, through the

30 Internet or by any other method. A retail transaction that is

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1	effected CONDUCTED in person by a consumer at a business <
2	location of the seller shall be treated as occurring in this
3	Commonwealth if that business location is in this
4	Commonwealth, and any. ANY other retail transaction shall be <
5	treated as occurring in this Commonwealth if the retail
6	transaction is treated as occurring in this Commonwealth for <
7	the purposes of UNDER section 202(e.1) of the act of March 4, <
8	1971 (P.L.6, No.2), known as the Tax Reform Code of 1971.
9	(3) The surcharge shall be either separately stated on
10	an invoice, receipt or other similar document that is
11	provided to the consumer by the seller or otherwise
12	conspicuously disclosed to the consumer by the seller.
13	(4) The surcharge is a liability of the consumer and not
14	of the seller or any provider, except that the seller shall
15	be liable to remit any surcharge collected from consumers A <
16	CONSUMER as provided under paragraph (6), including the
17	charges that the seller is deemed to collect if the amount of
18	the surcharge has not been separately stated on an invoice,
19	receipt or other similar document provided to the consumer by
20	the seller.
21	(5) The amount of the surcharge that is collected by a
22	seller from a consumer, whether or not the amount is
23	separately stated on an invoice, receipt or similar document
24	provided to the consumer by the seller, shall not be included
25	in the base for measuring a tax, fee, surcharge or other
26	charge that is imposed by the Commonwealth, a political
27	subdivision or an intergovernmental agency.
28	(6) The surcharge collected by a seller, less 1.5% that
29	may be retained by the seller to cover administrative costs, <
30	shall be remitted to the Department of Revenue at the times

1	provided under Article II of the Tax Reform Code of 1971. The
2	department shall establish payment procedures that
3	substantially coincide with the payment procedures of Article
4	II of the Tax Reform Code of 1971, except the department may
5	require the filing of returns and the payment of the
6	surcharge by electronic means.
7	(7) The assessment, audit, appeal, collection and
8	<pre>enforcement procedures and other pertinent provisions <</pre>
9	applicable to the sales and use tax imposed under Article II <
10	of the Tax Reform Code of 1971 shall apply to the surcharge
11	collected and remitted under this section.
12	(8) The provision of section 5311.1 (relating to
13	immunity) shall apply to prepaid wireless providers and
14	<u>sellers.</u>
15	(9) The surcharge shall be the only 911 funding
16	obligation imposed regarding prepaid wireless
17	telecommunications service in this Commonwealth. A tax, fee,
18	surcharge or other charge may not be imposed by the
19	Commonwealth, a political subdivision or an intergovernmental
20	agency for 911 funding purposes on a seller or consumer with
21	respect to the sale, purchase, use or provision of prepaid
22	wireless telecommunications service. The surcharge shall not
23	be considered revenue of any seller.
24	(10) Each seller that remits the surcharge shall certify
25	the accuracy of the remittance annually using the procedures
26	and forms provided by the agency.
27	(b) Department of RevenueThe following shall apply to the
28	department:
29	(1) The department shall establish procedures by which a
30	seller of prepaid wireless telecommunications service may
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1	document that a sale is not a retail transaction, which
2	procedures shall substantially coincide with the procedures
3	for documenting sale for resale transactions for sales and
4	use tax purposes under Article II of the Tax Reform Code of
5	<u>1971.</u>
6	(2) The department shall pay all remitted surcharges to
7	the State Treasurer for deposit into the fund within 30 days
8	of receipt, for use as provided for under this chapter.
9	(3) The department may retain up to 2% 1% of remitted <
10	surcharges to pay for expenses directly related to the costs
11	of administering the collection and remittance of surcharges
12	collected under this section.
13	Section 6. Sections 5308, 5309, 5310, 5311.1, 5311.2, <
14	5311.3, 5311.4, 5311.5, 5311.6, 5311.7, 5311.8, 5311.9, 5311.10,
15	5311.11, 5311.12, 5311.13 and 5311.14 of Title 35 are amended to
16	read:
17	[§ 5308. Expenditures for nonrecurring costs, training, mobile
18	communications equipment, maintenance and operation
19	of 911 systems.
20	(a) Expenditures authorizedDuring a county's fiscal year,
21	the county may expend the amounts distributed to it from the
22	contribution rate for the nonrecurring costs, training, costs
23	for mobile communications equipment, maintenance and operation
24	of a county 911 system.
25	(b) Items included in nonrecurring costs, training, mobile
26	communications equipment, maintenance and operation costs
27	(1) Maintenance and operation costs may include
28	telephone company charges, equipment costs or equipment lease
29	charges, repairs, utilities, development and maintenance of a
30	master street address guide, erection of street signs on
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State and local highways, database maintenance costs,
 personnel training, salary and benefit costs which are
 directly related to the provision of 911 services and costs
 for mobile communications equipment, audit costs and
 appropriate carryover costs from previous years.

6 (2) Maintenance and operation costs shall not include 7 any cost necessary to house the 911 system.

8 (3) No more than 70% of the contribution rate collected 9 during a county's fiscal year may be utilized to fund 10 personnel training, salary and benefit costs.

11 (c) Limitations on expenditures.--

12 (1) The agency shall adopt procedures to assure that the 13 total amount collected from the 911 contribution rate shall 14 be expended only for the nonrecurring costs, costs for mobile 15 communications equipment, maintenance and operation of a 16 county 911 system.

17 (2) Nonrecurring costs shall be amortized over a minimum18 of three years.

19 (d) Triennial financial audit.--

(1) The agency shall require a triennial audit of each
county's collection and disbursement of contribution rate
funds and expenditures for the nonrecurring costs, training,
costs for mobile communications equipment, maintenance and
operation of 911 systems.

(2) The triennial audit cost shall be paid by the
respective county from contribution rate revenues and shall
be conducted consistent with guidelines established by the
agency.

(e) Public education.--A county may use money received fromthe imposition of the contribution rate to educate the public on

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1 the 911 system. The education may include, but is not limited 2 to, confirming with all residents of the county their actual 3 street addresses.]

4 § 5309. Telephone records.

(a) Access.--A telephone service supplier shall provide 5 6 customer telephone numbers, names and service addresses to PSAPs 7 when requested by them for use in responding to 911 calls and, 8 when required, to providers of emergency notification services and emergency support services, solely for the purposes of 9 10 delivering or assisting in the delivery of emergency 11 notification services and emergency support services. A wireless provider shall provide the telephone number and geographical 12 13 location of the wireless device, as required under the FCC E-911 14 Order, to PSAPs when requested by them for use in responding to 15 911 calls. Customer telephone numbers, names and service 16 addresses, and telephone numbers and geographical locations of wireless devices, shall remain the property of the disclosing 17 18 service supplier. The total cost of the 911 system [or wireless 19 E-911 system] shall include expenses to reimburse telephone 20 service suppliers for providing and maintaining 911 information. 21 A telephone service supplier shall not be reimbursed directly from the fund for providing and maintaining 911 information. 22 23 This information shall be used only in providing emergency 24 response services to a 911 call or for purposes of delivering or 25 assisting in the delivery of emergency notification services or 26 emergency support services[, except as provided in subsection <---27 (c)]. A person who uses or discloses ANI/ALI database <---28 information for purposes other than providing emergency response 29 services to a 911 call, delivering or assisting in the delivery of emergency notification services [or emergency support 30 <---

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1 services or other than as provided in subsection (c)] commits a <-2 misdemeanor of the third degree.</pre>

3 (b) Privacy waived.--Private listing service customers in a 4 911 service district shall waive the privacy afforded by 5 nonlisted and nonpublished numbers with respect to the delivery 6 of emergency services.

7 Immunity. -- No telephone company, wireless provider, **[**(C) <---8 vendor or agent, employee or director of a telephone company, providers of emergency notification services or providers of 9 emergency support services shall be liable to any person who 10 11 directly or indirectly uses the 911 emergency service for <---12 wireless E-911 emergency service + established under this chapter <--13 or provides information to 911 systems for wireless E-911 <---14 systems + with respect to the delivery of emergency services: <---

15 (1) for release to PSAPs, providers of emergency 16 notification services or providers of emergency support 17 services of information specified in this section, including 18 nonpublished telephone numbers;

19 for release to the commission, the Federal (2)20 Communications Commission or any other Federal or 21 Commonwealth agency with the authority to regulate the 22 provision of telecommunications services of telephone company 23 information specified in this section that is not already 24 part of public records, including, as applicable, information 25 regarding numbers of lines served by an individual company 26 but excluding nonpublic information regarding the company's 27 individual customer names, addresses and telephone numbers; 28 or

(3) for interruptions, omissions, defects, errors,
mistakes or delays in transmission occurring in the course of

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1 the delivery of emergency services for wireless E-911 <---2 service + under this chapter, unless the interruptions, <---3 omissions, defects, errors, mistakes or delays are caused by 4 the willful or wanton misconduct of the telephone company, 5 wireless provider or vendor, their agents, employees or 6 directors. Nothing in this paragraph may preclude the 7 application of any commission tariff or regulation within its 8 jurisdiction pertaining to allowances for telephone service 9 interruptions.] <---§ 5310. Penalty. 10 (a) Communications with 911 systems. -- A person who 11 12 intentionally calls the 911 emergency number for other than 13 emergency purposes commits a misdemeanor of the third degree. 14 (b) Information disclosure. -- A person commits a misdemeanor 15 of the third degree if the person does any of the following: (1) Uses or discloses database information for wireless 16 17 service, VoIP service, other emergency communications service or next generation 911 service or successor service FUTURE 18 <---19 TECHNOLOGY PROVIDING THE SAME OR SIMILAR FUNCTIONALITY for 20 purposes other than handling a call to a 911 system, or a system used for other emergency communications service, next 21 22 generation 911 service or successor service FUTURE TECHNOLOGY <--23 PROVIDING THE SAME OR SIMILAR FUNCTIONALITY, without consent 24 of the subscriber or consumer as otherwise provided by 25 applicable Federal or State law. 26 (2) Knowingly uses the telephone number or database 27 information of a 911 system, other emergency communications service, next generation 911 service, successor service-28 <---29 FUTURE TECHNOLOGY PROVIDING THE SAME OR SIMILAR FUNCTIONALITY <-or VoIP service to avoid any charges for the services of a 30

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1 provider.

2 § 5311.1. Immunity.

3 + (A) LOCAL GOVERNMENT.--A 911 system or a wireless E-911 <--system run by county and local governments shall be a local 4 agency which shall enjoy local governmental immunity as provided 5 under 42 Pa.C.S. Ch. 85 Subch. C (relating to actions against 6 7 local parties).+ <---(a) General rule. -- A person, officer, director, employee, 8 9 vendor or agent of the person that establishes, operates, 10 enhances or maintains a 911 system or related communication service in this Commonwealth shall be immune from civil 11 liability resulting from an act or omission in the design, 12 13 installation, enhancement or operation of a 911 system or communication service related to 911, except in cases of willful 14 15 or wanton misconduct. 16 (b) Sovereign immunity reaffirmed. No provision of this 17 chapter shall constitute a waiver of sovereign immunity for the 18 purpose of 1 Pa.C.S. § 2310 (relating to sovereign immunity 19 reaffirmed; specific waiver) or 42 Pa.C.S. Ch. 85 Subch. C-20 (relating to actions against local parties). 21 (c) Specific immunity .---22 (1) This subsection applies to the following: 23 (i) Providers, prepaid wireless nrowide 24 sellers. 25 (ii) Other emergency communications service 26 providers. 27 (iii) 911 service providers. 28 (iv) An entity that provides access 29 communications service using next generation 911 30 technology.

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1	(v) A vendor, agent, employee, officer or director
2	of a provider, other emergency communications service
3	provider, 911 service provider or entity that provides
4	access to 911 communications service using next
5	generation 911 technology, providers of emergency
6	notification services or providers of emergency support
7	<u>services.</u>
8	(2) A person enumerated under paragraph (1) shall not be
9	liable to any person who directly or indirectly uses the 911
10	communications service or wireless 911 service established
11	<u>under this chapter, accesses a 911 system or provides</u>
12	information to 911 systems with respect to the delivery of
13	emergency services for:
14	(i) release to PSAPs, providers of emergency
15	notification services or providers of emergency support
16	services of information specified in this section,
17	including nonpublished telephone numbers;
18	(ii) release to the agency, the board, the Federal
19	<u>Communications Commission or any other Federal or</u>
20	<u>Commonwealth agency of information specified in this</u>
21	section that is not already part of the public records,
22	including, as applicable, information regarding numbers
23	of lines or subscribers or consumers served by an
24	individual provider but excluding nonpublic information
25	regarding the provider's individual subscriber or
26	consumer names, addresses and telephone numbers;
27	(iii) interruptions, omissions, defects, errors,
28	mistakes or delays in transmission occurring in the
29	course of the delivery of 911 communications service,
30	other emergency communications service or next generation
00150	

1	911 service under this chapter, unless the interruptions,
2	omissions, defects, errors, mistakes or delays are caused
3	by the willful or wanton misconduct of the provider,
4	vendor, other emergency communications service provider
5	or entity that provides access to 911 communications
6	service using next generation 911 technology, or their
7	vendors, agents, employees, officers or directors.
8	Nothing under this paragraph may preclude the application
9	of any commission, tariff or regulation within any
10	jurisdiction pertaining to allowances for telephone
11	service interruptions; or
12	(iv) other matters related to the provisions of 911
13	communications service or a 911 system.
14	(B) ENTITIESTHE FOLLOWING SHALL NOT BE LIABLE FOR AN ACT <
15	<u>OR OMISSION TO A PERSON WHO DIRECTLY OR INDIRECTLY USES A 911</u>
± 0	
16	EMERGENCY SERVICE OR PROVIDES INFORMATION TO 911 SYSTEMS UNDER
	EMERGENCY SERVICE OR PROVIDES INFORMATION TO 911 SYSTEMS UNDER THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT:
16	
16 17	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT:
16 17 18	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT:
16 17 18 19	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER.
16 17 18 19 20	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER,
16 17 18 19 20 21	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY.
16 17 18 19 20 21 22	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY. (4) AN OFFICER, DIRECTOR, EMPLOYEE, VENDOR OR AGENT OF
16 17 18 19 20 21 22 23	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY. (4) AN OFFICER, DIRECTOR, EMPLOYEE, VENDOR OR AGENT OF AN ENTITY LISTED UNDER PARAGRAPHS (1), (2) AND (3).
16 17 18 19 20 21 22 23 24	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY. (4) AN OFFICER, DIRECTOR, EMPLOYEE, VENDOR OR AGENT OF AN ENTITY LISTED UNDER PARAGRAPHS (1), (2) AND (3). (C) APPLICABILITYTHE IMMUNITY UNDER SUBSECTION (B) SHALL
16 17 18 19 20 21 22 23 24 25	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY. (4) AN OFFICER, DIRECTOR, EMPLOYEE, VENDOR OR AGENT OF AN ENTITY LISTED UNDER PARAGRAPHS (1), (2) AND (3). (C) APPLICABILITYTHE IMMUNITY UNDER SUBSECTION (B) SHALL APPLY TO THE FOLLOWING:
16 17 18 19 20 21 22 23 24 25 26	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY. (4) AN OFFICER, DIRECTOR, EMPLOYEE, VENDOR OR AGENT OF AN ENTITY LISTED UNDER PARAGRAPHS (1), (2) AND (3). (C) APPLICABILITYTHE IMMUNITY UNDER SUBSECTION (B) SHALL APPLY TO THE FOLLOWING: (1) THE RELEASE TO PSAPS, PROVIDERS OF EMERGENCY
16 17 18 19 20 21 22 23 24 25 26 27	THIS SECTION EXCEPT FOR WILLFUL OR WANTON MISCONDUCT: (1) A 911 SYSTEM. (2) A 911 SERVICE PROVIDER. (3) A PROVIDER OR COMMUNICATION SERVICE PROVIDER, INCLUDING A PROVIDER OF NEXT GENERATION 911 TECHNOLOGY. (4) AN OFFICER, DIRECTOR, EMPLOYEE, VENDOR OR AGENT OF AN ENTITY LISTED UNDER PARAGRAPHS (1), (2) AND (3). (C) APPLICABILITYTHE IMMUNITY UNDER SUBSECTION (B) SHALL APPLY TO THE FOLLOWING: (1) THE RELEASE TO PSAPS, PROVIDERS OF EMERGENCY NOTIFICATION SERVICES OR PROVIDERS OF EMERGENCY SUPPORT

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1 COMMISSION, THE COMMISSION, THE BOARD OR ANY FEDERAL OR 2 COMMONWEALTH AGENCY WITH THE AUTHORITY TO REGULATE THE 3 PROVISION OF TELECOMMUNICATIONS SERVICES OF TELEPHONE COMPANY INFORMATION SPECIFIED IN THIS SECTION THAT IS NOT ALREADY 4 5 PART OF PUBLIC RECORDS, INCLUDING INFORMATION REGARDING THE NUMBER OF LIENS SERVED BY AN INDIVIDUAL COMPANY, EXCEPT FOR 6 NONPUBLIC INFORMATION REGARDING THE COMPANY'S INDIVIDUAL 7 CUSTOMER NAMES, ADDRESSES AND TELEPHONE NUMBERS. 8 (3) INTERRUPTIONS, OMISSIONS, DEFECTS, ERRORS, MISTAKES 9 10 OR DELAYS IN TRANSMISSION OCCURRING IN THE COURSE OF THE DELIVERY OF 911 EMERGENCY SERVICES AND OTHER EMERGENCY 11 12 SERVICES, INCLUDING NEXT GENERATION 911 SERVICES UNDER THIS 13 CHAPTER, UNLESS THE INTERRUPTIONS, OMISSIONS, DEFECTS, 14 ERRORS, MISTAKES OR DELAYS ARE CAUSED BY THE WILLFUL OR 15 WANTON MISCONDUCT OF A PERSON LISTED UNDER SUBSECTION (B). 16 (4) ANY OTHER MATTER RELATING TO THE PROVISION OF 911 COMMUNICATIONS SERVICE OR A 911 SYSTEM. 17 18 [§ 5311.2. Powers and duties of agency. 19 Administration. -- The agency shall have the following (a) 20 powers and duties in relation to a wireless E-911 system: 21 (1)To designate at least one employee of the agency who 22 shall serve as a point of contact at the agency for all 23 matters involving wireless E-911 systems in this 24 Commonwealth. 25 To oversee the development, implementation, (2)26 operation and maintenance of a Statewide integrated wireless 27 E-911 system, formulate technical standards and determine 28 permitted uses of and amounts disbursed from the Wireless E-29 911 Emergency Services Fund, including the costs of PSAPs and 30 wireless providers that are eligible for payment from the

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1 fund.

2 (3) To approve each county's county plan, or amendment 3 to its agency-approved county plan, incorporating wireless E-4 911 service capabilities as may be submitted by the county to 5 the agency.

To provide counties with plans that contain cost-6 (4) 7 saving measures that provide joint purchasing opportunities 8 and facilitate regionalization of technology and 9 consolidation of PSAPs and their operations. The agency shall 10 provide suggested industry-acceptable and uniform standards 11 for levels of staffing and uniform standards of operation. 12 Wireless E-911 State plan. -- The agency shall prepare, (b) 13 maintain and keep current, after adequate public notice and 14 opportunity to comment and after consideration of the recommendations of the wireless subcommittee of the advisory 15 16 committee, a wireless E-911 State plan providing for all aspects 17 of the development, implementation, operation and maintenance of 18 a Statewide integrated wireless E-911 system in accordance with 19 the FCC E-911 Order. Under the plan, the agency shall:

(1) Establish model agreements for mutual aid agreements, cross-service agreements, service contracts and all other documents by and among public agencies, PSAPs and wireless providers that may be required in the implementation of the wireless E-911 State plan, review the agreements and documents for consistency with the applicable county plan and assist the parties in assuring their execution.

(2) Require each wireless provider to notify the agency
of each county in which it is licensed on March 29, 2004, and
provides wireless service and, at the time new service is
initiated, each county in which it is licensed and initiates

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wireless service and to notify counties of wireless service within each county, specifically noting wireless service to more than one county. In the event of disputes among PSAPs regarding the PSAP to which a wireless provider routes 911 calls, the routing shall be determined by the agency.

6 Establish uniform Statewide standards for the format (3) and content of wireless automatic location information and 7 8 wireless automatic number identification, which standards 9 shall be the standards adopted by the National Emergency 10 Number Association, as amended by that organization. Wireless providers will use the applicable National Emergency Number 11 12 Association data transmission format standards to deliver the 13 data to the wireless E-911 system.

14 (4) Forward a copy of the completed plan and any
15 revision of the plan to all affected counties, PSAPs,
16 wireless providers, local exchange carriers, competitive
17 local exchange carriers and interexchange carriers.

18 (5) Require each wireless provider to provide the agency 19 with a 24-hour, seven-days-a-week contact telephone number or 20 pager number for use by PSAPs in emergency situations. 21 § 5311.3. Advisory committee.

(a) Establishment.--There is established an advisory
committee to be known as the E-911 Emergency Services Advisory
Committee.

25 (b) Members.--The advisory committee shall be comprised of 26 the following persons:

27 (1) The director of the agency or his designee, who28 shall act as chairperson.

29 (2) Two county commissioners.

30 (3) Four county 911 program managers.

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(4) Four wireless providers licensed by the Federal
 Communications Commission.

3 (5) Two landline telephone service provider4 representatives.

5 (6) Two representatives each from fire services,
6 emergency medical services and police.

7 (7) The chairman and minority chairman of the 8 Communications and Technology Committee of the Senate and the 9 chairman and minority chairman of the Veterans Affairs and 10 Emergency Preparedness Committee of the House of 11 Representatives, or their designees.

12 The Governor, upon recommendation of the applicable Statewide 13 organizations, associations and industry segments, shall appoint 14 the committee members, who will each serve a two-year term. 15 Advisory committee membership shall be limited to one 16 representative per organization or corporate entity.

17 (c) Roles and responsibilities.--The advisory committee 18 shall make recommendations to the agency regarding the 19 formulation of technical, administrative and operational 20 standards for use in overseeing 911 programs Statewide. 21 (d) Reimbursement.--The members of the advisory committee

22 shall serve without compensation but shall be reimbursed for 23 their actual and necessary travel and other expenses in 24 connection with attendance at meetings called by the 25 chairperson.

(e) Advisory committee subcommittees.--The chairperson may
create, within the committee membership, subcommittees to study
and address specific technical and program areas:

(1) A wireless subcommittee shall be created as a
 permanent subcommittee and shall consist of the following

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1 persons:

2 (i) The advisory committee chairperson. 3 (ii) Two county commissioners. Four county 911 program managers. 4 (iii) 5 Four representatives of wireless providers (iv) licensed by the Federal Communications Commission. 6 7 Two landline telephone service provider (V) 8 representatives. 9 Wireless subcommittee roles and responsibilities: (2)10 To advise the agency regarding the development, (i) implementation, operation and maintenance of a Statewide 11 12 integrated wireless E-911 system. 13 (ii) To make recommendations to the agency regarding 14 the preparation and periodic revision of a wireless E-911 15 State plan providing for the development, implementation, operation and maintenance of a Statewide integrated 16 17 wireless E-911 system in accordance with the FCC E-911 18 Order. 19 (iii) To make recommendations to the agency 20 regarding the approval or disapproval of wireless 21 provider service agreements and the formulation of 22 technical standards. 23 (iv) To make recommendations to the agency regarding 24 the development of guidelines, rules and regulations 25 required to address the administration of the Statewide 26 E-911 wireless plan and the disbursement of money from 27 the Wireless E-911 Emergency Services Fund. 28 (V) To make recommendations to the agency regarding 29 the development of the annual report required of the

30 agency by this chapter, including, but not limited to,

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recommendations concerning adjustments of the wireless E-

911 surcharge.

1

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3 § 5311.4. Wireless E-911 Emergency Services Fund.

(a) Establishment of fund.--There is established in the 4 State Treasury a nonlapsing restricted interest-bearing account 5 to be known as the Wireless E-911 Emergency Services Fund. The 6 7 fund shall consist of the fees collected under subsections (b) 8 and (b.1), funds appropriated by the General Assembly and funds from another source, private or public. Money in the fund and 9 10 the interest it accrues is appropriated to the Pennsylvania 11 Emergency Management Agency to be disbursed by the agency. The 12 money in the fund shall be used only for the following costs:

13 (1) PSAP and wireless provider costs resulting from 14 compliance with the FCC E-911 Order, including development, 15 implementation and testing, operation and maintenance of a 16 Statewide integrated wireless E-911 system. Costs paid from 17 the fund must be eligible recurring or nonrecurring costs as 18 determined by the agency in accordance with sections 19 5311.2(a) (relating to powers and duties of agency) and 20 5311.5 (relating to disbursement of fund amounts by agency) 21 for wireless E-911 service provided in accordance with the 22 FCC E-911 Order or a county plan or amended county plan 23 approved by the agency.

(2) The agency-approved costs of PSAPs specified in
section 5308(b) (relating to expenditures for nonrecurring
costs, training, mobile communications equipment, maintenance
and operation of 911 systems) that relate directly or
indirectly to the provision of wireless E-911 service, to the
extent:

30 (i) the costs are not included in the costs paid 20150HB0911PN1725 - 69 - under paragraph (1) and the approved E-911 costs provided in paragraph (1) have been reimbursed; and

3 (ii) the costs do not exceed the percentage of the
4 actual ratio of demonstrated wireless calls to
5 demonstrated total emergency call volume times the amount
6 of money in the fund, and further:

7 (A) The amount of the costs that may be
8 reimbursed is limited to 25% of the fund if a
9 majority of wireless providers serving the geographic
10 area covered by the PSAP have been tested and
11 accepted by the PSAP for wireless E-911 Phase I
12 service.

(B) The amount of the costs that may be
reimbursed is limited to 50% of the fund if all of
the wireless providers serving the geographic area
covered by the PSAP have been tested and accepted by
the PSAP for wireless E-911 Phase I service.

(C) The amount of the costs that may be
reimbursed is limited to 75% of the fund if a
majority of wireless providers serving the geographic
area covered by the PSAP have been tested and
accepted by the PSAP for wireless E-911 Phase II
service.

(D) The amount of the costs that may be
reimbursed is limited to 100% of the fund if all of
the wireless providers serving the geographic area
covered by the PSAP have been tested and accepted by
the PSAP for wireless E-911 Phase II service.

(iii) If, under an FCC E-911 waiver, a wireless
 provider is temporarily relieved of its obligation to

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provide wireless E-911 Phase II service in the geographic area covered by a requesting PSAP, the wireless carrier shall be disregarded in the determinations to be made under subparagraphs (i) and (ii) until the wireless carrier's obligation to provide wireless E-911 Phase II service again becomes effective.

7 Wireless E-911 surcharge.--Each wireless service (b) 8 customer shall pay a fee, to be known as a wireless E-911 surcharge, in an amount of \$1 per month for each device that 9 10 provides wireless service for which that customer is billed by a wireless provider for wireless service. The fee shall be 11 12 collected apart from and in addition to a fee levied by the 13 wireless provider in whole or in part for the provision of 911 14 services.

15 Wireless providers shall collect the fee on behalf (1)16 of the agency as part of their billing process and shall have 17 no obligation to take any legal action to enforce the 18 collection of the surcharge. Action may be brought by or on 19 behalf of the agency. Upon written request of the agency, 20 each wireless provider shall annually provide a list of the names and addresses of those wireless service customers 21 22 carrying a balance that have failed to pay the wireless E-911 23 surcharge. The wireless provider shall not be liable for the 24 unpaid amounts.

(2) If a wireless provider receives a partial payment
for a monthly bill from a wireless service customer, the
wireless provider shall apply the payment against the amount
the wireless service customer owes the wireless provider
first and shall remit to the State Treasurer the lesser
amount, if any, resulting from the application.

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1 (3) The fees collected under this subsection shall not 2 be subject to taxes or charges levied by the Commonwealth or 3 a political subdivision of this Commonwealth, nor shall the 4 fees be considered revenue of the wireless provider for any 5 purpose.

6 (4) The provisions of this subsection shall not apply to
7 sellers, providers or consumers of prepaid wireless
8 telecommunications service.

9 (b.1) Prepaid wireless E-911 surcharge.--

(1) There is imposed a prepaid wireless E-911 surcharge
of \$1 per retail transaction or the adjusted surcharge, if
any, established under paragraph (5). The \$1 surcharge shall
be applied to the cost of each retail transaction regardless
of whether the service or prepaid wireless device was
purchased in person, by telephone, through the Internet or by
any other method.

17 A prepaid wireless E-911 surcharge shall be (2) 18 collected by the seller from the consumer for each retail 19 transaction occurring in this Commonwealth. The amount of the 20 prepaid wireless E-911 surcharge shall be either separately 21 stated on an invoice, receipt or other similar document that 22 is provided to the consumer by the seller or otherwise 23 disclosed to the consumer. A retail transaction that is 24 effected in person by a consumer at a business location of 25 the seller shall be treated as occurring in this Commonwealth 26 if that business location is in this Commonwealth, and any 27 other retail transaction shall be treated as occurring in 28 this Commonwealth if the retail transaction is treated as 29 occurring in this Commonwealth for the purposes of section 30 202(e.1) of the act of March 4, 1971 (P.L.6, No.2), known as

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1 the Tax Reform Code of 1971.

2 A prepaid wireless E-911 surcharge is a liability of (3) 3 the consumer and not of the seller or any provider, except that the seller shall be liable to remit the prepaid wireless 4 5 E-911 surcharges that the seller collects from consumers as 6 provided under paragraph (6), including the charges that the 7 seller is deemed to collect if the amount of the surcharge 8 has not been separately stated in an invoice, receipt or 9 other similar document provided to the consumer by the 10 seller.

11 The amount of the prepaid wireless E-911 surcharge (4) 12 that is collected by a seller from a consumer, whether or not 13 the amount is separately stated on an invoice, receipt or 14 similar document provided to the consumer by the seller, 15 shall not be included in the base for measuring a tax, fee, 16 surcharge or other charge that is imposed by the 17 Commonwealth, a political subdivision or an intergovernmental 18 agency.

19 (5) The prepaid wireless E-911 surcharge shall be 20 proportionately increased or reduced, as applicable, upon any 21 change to the wireless E-911 surcharge imposed under 22 subsection (b). The increase or reduction shall be effective on the effective date of the change to the surcharge imposed 23 under subsection (b) or, if later, the first day of the first 24 25 calendar month to occur at least 60 days after the effective 26 date of the change to the surcharge imposed under subsection 27 (b). The Department of Revenue shall provide not less than 30 days' notice of an increase or reduction on its public 28 29 Internet website.

30 (6) Prepaid wireless E-911 surcharges collected by a
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seller shall be remitted to the Department of Revenue at the times provided under Article II of the Tax Reform Code of 1971. The department shall establish payment procedures that substantially coincide with the payment procedures of Article II of the Tax Reform Code of 1971, except the department may require the filing of returns and the payment of the surcharge by electronic means.

8 (7) During the first 180 days after the effective date 9 of this section, a seller may deduct and retain 35% of the 10 prepaid wireless surcharges collected by the seller from 11 consumers for direct start-up costs. After the implementation 12 period, a seller may deduct and retain up to 3% of prepaid 13 wireless E-911 surcharges that are collected by the seller 14 from consumers for administrative purposes.

15 (8) The assessment, audit, appeal, collection and 16 enforcement procedures and other pertinent provisions 17 applicable to the sales and use tax imposed under Article II 18 of the Tax Reform Code of 1971 shall apply to prepaid 19 wireless E-911 surcharges.

(9) The department shall establish procedures by which a seller of prepaid wireless telecommunications service may document that a sale is not a retail transaction, which procedures shall substantially coincide with the procedures for documenting sale for resale transactions for sales and use tax purposes under Article II of the Tax Reform Code of 1971.

(10) The department shall pay all remitted prepaid
wireless E-911 surcharges to the State Treasurer for deposit
into the fund within 30 days of receipt, for use as provided
in this chapter. The department may retain up to 2% of

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remitted surcharges to pay for department expenses directly
 related to the costs of administering the collection and
 remittance of prepaid wireless E-911 surcharges.

4 (11) The provisions of section 5311.9 (relating to
5 immunity) shall apply to providers and sellers of prepaid
6 wireless telecommunications service.

7 The prepaid wireless E-911 surcharge shall be the (12)8 only E-911 funding obligation imposed regarding prepaid 9 wireless telecommunications service in this Commonwealth. No tax, fee, surcharge or other charge may be imposed by the 10 11 Commonwealth, a political subdivision or an intergovernmental 12 agency for E-911 funding purposes, on a provider, seller or 13 consumer with respect to the sale, purchase, use or provision 14 of prepaid wireless telecommunications service.

15 (c) Remittance of fees.--On a quarterly basis, each wireless 16 provider shall remit the fees collected under subsection (b) to 17 the State Treasurer for deposit into the fund.

18 (d) Reimbursement of wireless provider and PSAP costs.--

19 (1) From every remittance, the wireless provider shall
20 be entitled to deduct and retain an amount not to exceed 2%
21 of the gross receipts collected as reimbursement for the
22 administrative costs incurred by the wireless provider to
23 bill, collect and remit the surcharge.

(2) Wireless providers and PSAPs shall be entitled to
payment from the fund in the manner provided in section
5311.5(c) for the following costs:

(i) recurring costs approved by the agency under
agency rules associated with the development,
implementation, operation and maintenance of wireless E911 service in the geographic area served by the

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requesting PSAP; and

2 (ii) nonrecurring costs approved by the agency under
3 agency rules associated with the development,
4 implementation, operation and maintenance of wireless E5 911 service in the geographic area served by the
6 requesting PSAP.

7 (3) In no event shall costs be paid that are not related
8 to a wireless provider's or PSAP's compliance with
9 requirements established by the wireless E-911 State plan,
10 the FCC E-911 Order or the wireless E-911 provisions of an
11 agency-approved county plan or amended county plan.

12 Costs incurred by a PSAP or wireless provider for (4) 13 wireless E-911 service shall be paid by the agency provided 14 that the costs comply with the requirements of this section 15 and section 5311.5, were incurred after January 1, 1998, and 16 are determined by the agency, after application in accordance 17 with section 5311.5(c), to be eligible for payment from the 18 fund. Costs that the agency determines to be eligible shall 19 be paid as provided in section 5311.5.

20 Nothing in this chapter shall prevent a wireless (5) 21 provider from recovering its costs of implementing and 22 maintaining wireless E-911 service directly from its customers, whether itemized on the customer's bill or by any 23 24 other lawful method. No wireless provider that levies a 25 separate fee for provision of E-911 wireless service in the 26 geographic area served by the requesting PSAP may receive a 27 reimbursement for the same costs.

(e) Reporting by wireless providers.--With each remittance a
wireless provider shall supply the following information to the
State Treasurer and to the agency:

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(1) The total fees collected through the wireless E-911
 surcharge from its wireless service customers during the
 reporting period.

4 (2) The total amount retained by it as reimbursement for
5 administrative costs to cover its expenses of billing,
6 collecting and remitting the fees collected from the wireless
7 E-911 surcharge during the reporting period.

8 (3) Until the nonrecurring costs have been recovered by 9 a wireless provider, the total amount it has been reimbursed 10 by the agency for nonrecurring costs associated with the 11 development, implementation, operation and maintenance of 12 wireless E-911 service during the reporting period.

13 (f) Information to be supplied by wireless providers .--Wireless providers shall provide the agency with the information 14 15 it shall request in writing in order to discharge its 16 obligations under this section, including the collection and deposit of the wireless E-911 surcharge and its administration 17 18 of the fund. Information supplied by wireless providers under 19 this section shall remain confidential, and release of the information shall be governed by section 5311.7 (relating to 20 public disclosure and confidentiality of information). 21

(g) Prohibition.--No part of the fund, including an excess amount under section 5311.6(a) (relating to reporting), shall be used for any purpose unless expressly authorized by this chapter.

(h) Surcharge sunset.--The wireless E-911 surcharge fee
established in subsections (b) and (b.1) shall terminate on June
30, 2015, unless extended by an act of the General Assembly.
§ 5311.5. Disbursement of fund amounts by agency.

30 (a) Expenditures for wireless E-911 systems.--During each

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1 fiscal year the agency may, only in furtherance of the wireless 2 E-911 State plan, disburse money from the Wireless E-911 3 Emergency Services Fund to PSAPs with agency-approved county 4 plans or amended county plans and wireless providers for the 5 following purposes:

6 (1) To pay the costs of PSAPs and wireless providers
7 provided for in section 5311.4(a)(1) and (d)(2) (relating to
8 Wireless E-911 Emergency Services Fund) and the costs of
9 PSAPs provided for in section 5311.4(a)(2).

10 (2) To train emergency service personnel regarding
 11 receipt and use of wireless E-911 service information.

12 (3) To educate consumers regarding the operations,
13 limitations, role and responsible use of wireless E-911
14 service.

Limitations on use of fund amounts by PSAPs. -- No PSAP 15 (b) 16 shall receive a disbursement from the fund for any cost necessary to house the wireless E-911 system or for the purchase 17 18 of real estate, cosmetic remodeling, ambulances, fire engines or 19 other emergency vehicles, utilities, taxes and other expenses as 20 determined by the agency. No PSAP may be funded for more than 70% of its agency-approved personnel training, salary and 21 benefit costs during the agency's fiscal year. 22

23 (C) Manner of payment. -- Each PSAP and wireless provider 24 shall submit to the agency each year, not later than 120 days 25 before the first day of the agency's fiscal year, the eligible 26 costs it expects to incur for wireless E-911 service during the next fiscal year of the agency. The submission may include 27 28 eligible costs that the PSAP or wireless provider has already 29 incurred for wireless E-911 service at the time of the submission. The agency shall review the submission, ensure that 30

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the costs are eligible for payment from the fund and notify the 1 2 submitting PSAP or wireless provider, not later than 30 days 3 before the first day of the agency's fiscal year, of the eligible costs. The agency shall disburse funds to each PSAP and 4 wireless provider for costs the agency determines to be eligible 5 only up to the amount of fund revenue available for distribution 6 during the agency's fiscal year. No costs may be carried forward 7 8 for payment by the agency in subsequent fiscal years, except that the agency shall fund all approved and unfunded costs 9 10 submitted in wireless fiscal year 2012-2013 that are applied for 11 in wireless fiscal year 2013-2014. Payment shall be made in four 12 equal payments during the first month of each quarter of the 13 agency's fiscal year as follows:

14 (1) The agency shall first pay the costs approved for15 each PSAP that are payable in the quarter.

16 Following the payment of approved costs to a PSAP (2) 17 for Phase I deployment of wireless E-911 service as set forth 18 in the FCC E-911 Order, but only after the PSAP has issued 19 its request to wireless providers to furnish Phase I wireless 20 E-911 service pursuant to the FCC E-911 Order, the agency 21 shall pay the approved costs of wireless providers that are payable in the quarter to provide the requested wireless E-22 23 911 service to that PSAP.

(3) Following the payment of approved costs to a PSAP
for Phase II deployment of wireless E-911 service as set
forth in the FCC E-911 Order, but only after the PSAP has
issued its request to wireless providers to furnish Phase II
wireless E-911 service pursuant to the FCC E-911 Order, the
agency shall pay the approved costs of wireless providers
that are payable in the quarter to provide the requested

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1 wireless E-911 service to that PSAP.

2 In any quarter of the agency's fiscal year, all (4) 3 costs specified in section 5311.4(a)(1) that are approved by the agency for payment to PSAPs or wireless providers shall 4 be paid before any other costs payable under this chapter are 5 6 paid to any PSAP or wireless provider. In the first quarter 7 of the agency's fiscal year, the agency shall determine 8 whether payments to PSAPs and wireless providers during the 9 preceding fiscal year exceeded or were less than the eligible 10 costs incurred by each PSAP and wireless provider submitting 11 costs during the fiscal year. Each PSAP and wireless provider 12 shall provide verification of the costs as required by the 13 agency. Any overpayment shall be refunded to the agency or, 14 with the agency's approval, may be used to pay agency-15 approved costs the PSAP or wireless provider submitted for 16 the current fiscal year of the agency. The agency shall 17 reconsider a determination of eligible costs under this 18 subsection upon request by a submitting PSAP or wireless 19 provider and shall provide a procedure for the 20 reconsideration.

21 (d) Pro rata sharing of fund amounts.--

(1) If the total amount of money in the fund in any
quarter is insufficient to pay for both agency-approved PSAP
costs and agency-approved wireless provider costs which are
payable in the quarter under subsection (c) for both Phase I
deployment and Phase II deployment of wireless E-911 service
as set forth in the FCC E-911 Order, then payments from the
fund for that quarter shall be made as follows:

(i) The agency-approved Phase I deployment costs of
 a PSAP and those wireless providers to which the PSAP has

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issued its request for Phase I wireless E-911 service
 shall be paid before any agency-approved costs for Phase
 II deployment are paid.

If, notwithstanding subparagraph (i), the total 4 (ii) 5 amount of money in the fund in the quarter is 6 insufficient to pay all Phase I deployment costs of both 7 PSAPs and wireless providers which are payable in the 8 quarter, then each requesting PSAP and each requesting 9 wireless provider shall receive, for payment of Phase I 10 deployment costs, a pro rata share of the total amount of 11 money in the fund in the quarter.

12 If the total amount of money in the fund in (iii) the quarter is insufficient to pay all agency-approved 13 14 Phase II deployment costs of both PSAPs and wireless 15 providers which are payable in the quarter, then each 16 requesting PSAP and each requesting wireless provider 17 shall receive, for payment of Phase II deployment costs, 18 a pro rata share of the total money in the fund which are 19 available in the quarter for payment of Phase II 20 deployment costs.

(2) For any PSAP or wireless provider, pro rata shares
shall be computed based upon the total dollar amount of money
available in the fund for payment of Phase I or Phase II
deployment costs, whichever is applicable, multiplied by the
ratio of:

(i) the total dollar amount of agency-approved but
unpaid costs of that PSAP or wireless provider for Phase
I or Phase II deployment, whichever is applicable; to
(ii) the total dollar amount of all agency-approved
but unpaid costs.

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1 (e) Triennial financial audit. -- The agency shall require a triennial financial audit of each PSAP's use of the 2 disbursements it has received from the fund and of a wireless 3 provider's collection, deduction, retention, remittance and use 4 of the amounts collected by the wireless provider under the 5 wireless E-911 surcharge or the disbursements it received from 6 the fund. These triennial financial audits shall be consistent 7 8 with guidelines established by the agency, and the cost of each audit shall be paid from the fund. 9

10 § 5311.6. Reporting.

11 (a) Annual report by agency. -- Not later than March 1 of each 12 year, the agency, after consideration of the recommendations of 13 the advisory committee, shall submit an annual report, which may be combined with that required by section 5303(a)(5) (relating 14 to telecommunications management), to the Governor and the 15 16 General Assembly. Subject to the provisions of section 5311.7(b) (relating to public disclosure and confidentiality of 17 18 information), the report shall include at least the following: 19 (1)The extent to which wireless E-911 systems currently

20 exist in this Commonwealth.

(2) Those PSAPs which completed installation of wireless
 E-911 systems pursuant to the wireless E-911 State plan and
 the costs and expenses for installation.

(3) An itemization by PSAP or wireless provider, project
and description and expenditure for each Wireless E-911
Emergency Services Fund disbursement made in the fiscal year
just concluded. The itemization shall include an explanation
of how each project contributed to the fulfillment of the
existing wireless E-911 State plan.

30 (4) The planned expenditures for the next fiscal year 20150HB0911PN1725 - 82 - 1 for installation of wireless E-911 systems pursuant to the 2 wireless E-911 State plan.

3 (5) The total aggregate fees collected from all wireless 4 providers in the fiscal year just concluded based upon the 5 reports of the providers submitted under section 5311.4(e) 6 (relating to Wireless E-911 Emergency Services Fund) and any 7 other funds received by the fund.

8 (6) The amount of any unexpended funds carried forward 9 in the fund.

10 (7) The amount of any remaining unpaid agency-approved
 11 PSAP costs or wireless provider costs being carried forward
 12 for payment during the next fiscal quarter.

13 (8) Any advances in a wireless provider's system 14 technology or expansion of its customer service area which 15 further the goal of providing access to a wireless E-911 16 system regardless of the customer's geographic location on 17 any interstate highway in this Commonwealth.

Study of wireless E-911 emergency services 18 (b) 19 implementation and operation. -- The agency, after consideration 20 of the recommendations of the advisory committee, shall report 21 to the Governor and the General Assembly no less than 22 triennially its recommendations concerning wireless E-911 23 implementation and operation, including, but not limited to, 24 necessary or required actions which must be undertaken in response to the Federal Communication Commission's directive in 25 26 the FCC E-911 Order. The report shall recommend measures to be 27 taken by the General Assembly.]

28 § 5311.7. [Public disclosure and confidentiality] <u>Prohibition</u>
 29 <u>against release</u> of information.

30 (a) Annual report of agency.--The annual report of the

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1 agency shall be a public document.

2 Prohibition against release of information. -- [Neither (b) 3 the] The State Treasurer, [the] agency, [nor any] board, employee, agent or representative of a PSAP or public agency 4 shall <u>not</u> divulge any information acquired with respect to any 5 [wireless provider or VoIP provider, its customers] provider, 6 7 revenues [or]_ expenses, trade secrets, commercial information 8 and other proprietary information [while acting or claiming to act as the employee, agent or representative, and all 9 10 information is required to be kept confidential except that aggregations of information which do not identify or effectively 11 12 identify numbers of customers, revenues or expenses, trade secrets, commercial information and other proprietary 13 14 information attributable to any individual wireless provider or 15 VoIP provider may be made public]. Any information acquired 16 shall be kept confidential except that aggregations of 17 information that do not effectively identify numbers of 18 consumers or subscribers, revenues or expenses, trade secrets,_ 19 commercial information and other proprietary information attributable to any provider may be made public. 20 21 [§ 5311.8. Wireless provider and VoIP provider records. 22 (a) Access.--Upon request from and pursuant to agreement 23 with a PSAP, each wireless provider shall provide E-911 service

database information, and each VoIP provider shall provide VoIP service database information or automatic location information as permitted under the law to the requesting PSAP. The information shall remain the property of the disclosing wireless provider or VoIP provider and, except as otherwise provided by applicable Federal or State law, shall be used by the PSAP only in connection with providing emergency response services to a

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1 call to a 911 system or to a wireless E-911 system.

2 (b) Violations.--A person commits a misdemeanor of the third3 degree if the person does any of the following:

4 (1) Uses or discloses wireless E-911 service database
5 information or VoIP service database information for purposes
6 other than handling a call to a 911 system or to a wireless
7 E-911 system without the consent of the wireless service
8 customer or VoIP service customer or as otherwise provided by
9 applicable Federal or State law.

10 (2) Knowingly uses the telephone number of a 911 system, 11 wireless E-911 system or VoIP service database information to 12 avoid any charges for the services of a local exchange 13 carrier, competitive local exchange carrier, interexchange 14 carrier, wireless provider or VoIP provider.

(c) Privacy waived.--The provisions of 66 Pa.C.S. § 2906 (relating to dissemination of telephone numbers and other identifying information) shall not apply to wireless providers or VoIP providers to the extent they are engaged in providing wireless E-911 service, 911 service or related services.

20 § 5311.9. Immunity.

21 (a) Generally.--

(1) This subsection applies to all of the following:(i) A wireless provider or VoIP provider.

24 (ii) An officer or director of a wireless provider25 or VoIP provider.

26 (iii) An employee or agent of a wireless provider or
27 VoIP provider.

28 (iv) A vendor of a wireless provider or VoIP29 provider.

30 (2) Except as set forth in paragraph (3), a person 20150HB0911PN1725 - 85 - specified in paragraph (1) is immune from liability for civil damages resulting from or caused by an act or omission in the development, design, installation, operation, maintenance, performance or provision of wireless E-911 service or 911 service of:

(i) the wireless provider or VoIP provider;

7 (ii) an officer or director of the wireless provider
8 or VoIP provider;

9 (iii) an employee or agent or the wireless provider
10 or VoIP provider; or

11 (iv) a supplier of the wireless provider or VoIP 12 provider.

13 (3) Immunity under paragraph (2) does not apply to14 willful or wanton misconduct.

(b) Parity of liability.--A wireless provider or VoIP provider shall have the same immunity from liability for transmission errors or failures, network outages or other technical problems that arise in the course of handling emergency calls or providing emergency services, including wireless E-911 service, as a local exchange carrier enjoys in the course of handling the calls or providing the services.

22 (c) Release of information.--

(1)

23

6

24

(i) A wireless provider or VoIP provider.

This subsection applies to all of the following:

25 (ii) An employee or agent of a wireless provider or26 VoIP provider.

(2) A person specified in paragraph (1) is immune from
liability for releasing, as required by this chapter or any
other law, wireless service customer information or VoIP
service customer information to the agency or to any 911

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1 system or wireless E-911 system, public agency or PSAP. 2 § 5311.10. Agency funding for wireless E-911 support. 3 The agency is authorized to retain up to 2% of the annual wireless E-911 surcharge and prepaid wireless E-911 surcharge 4 proceeds to pay for agency expenses directly related to 5 administering the wireless E-911 provisions of this chapter. 6 Expenses under this section include personnel, travel, 7 8 administrative, financial auditing and printing costs.] § 5311.11. Rate regulation. 9

Nothing in this chapter shall be construed to constitute the regulation of the rates charged by [wireless] providers for any service or feature which they provide to their [wireless service] <u>subscribers or</u> customers or to prohibit [a wireless provider from charging a wireless service customer for any service or feature provided to the customer] <u>charges to a</u> <u>subscriber or customer for any service provided to a subscriber</u>

17 <u>or customer</u>.

18 [§ 5311.12. Regulations.

19 The council has the power to issue statements of policy and 20 to promulgate regulations for the implementation of this 21 chapter.

22 § 5311.13. Enforcement.

In addition to any powers expressly enumerated in this chapter, the agency has the power and duty to enforce and execute, by its regulations or otherwise, this chapter. The agency may institute injunction, mandamus or other appropriate legal proceedings to enforce this chapter and regulations promulgated under this chapter.

29 § 5311.14. Collection and disbursement of VoIP 911 fee.
30 (a) VoIP service customer 911 contribution.--

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1 Each VoIP provider or telecommunications carrier (1)2 shall collect a \$1 fee per month for each telephone number or 3 successor dialing protocol assigned by a VoIP provider to a VoIP service customer number that has outbound calling 4 capability. The following apply: 5 The fee, minus the actual uncollectibles 6 (i) 7 experienced by the VoIP provider, shall be remitted: 8 (A) quarterly; or 9 at the option of the provider or (B) 10 telecommunications carrier, monthly. (ii) The remittance shall be made as follows: 11 12 Except as set forth in clause (B), to the (A) 13 county treasurer. 14 In a home rule county, as follows: (B) 15 (I) To the county official responsible for the collection and disbursement of funds. 16 17 (II) At the option of the remitter, to the 18 State Treasurer. Election of the option shall be 19 by regulations established by the agency, which 20 shall include appropriate notification to the 21 affected counties of the exercise of this option. 22 The fee shall be stated separately in the VoIP (iii) 23 service customer's paper or electronic billing, and the 24 fee shall be collected apart from and in addition to any 25 fee levied by the VoIP provider in whole or in part for 26 the provision of 911 services or E-911 services. 27 In the case of VoIP service customers purchasing (2) 28 multiple dial tone telephone access lines from a VoIP 29 provider, the following multipliers shall be applied to determine the contribution rate of each customer: 30

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1 (i) For the first 25 lines, each line shall be 2 billed at the approved contribution rate. 3 (ii) For lines 26 through 100, each line shall be billed at 75% of the approved contribution rate. 4 5 (iii) For lines 101 through 250, each line shall be billed at 50% of the approved contribution rate. 6 7 (iv) For lines 251 through 500, each line shall be 8 billed at 20% of the approved contribution rate. 9 (v) For lines 501 or more, each line shall be billed 10 at 17.2% of the approved contribution rate. 11 If a VoIP provider receives a partial payment for a (3) 12 monthly bill from a VoIP service customer, the VoIP provider: may first apply the payment against the amount 13 (i) 14 the VoIP service customer owes the VoIP provider; and 15 shall then remit to the county or the State (ii) 16 Treasurer the lesser amount resulting from the 17 application of the payment. 18 (4) The fees collected and remitted under this 19 subsection shall not: 20 (i) be subject to taxes or charges levied by the 21 Commonwealth or a political subdivision; nor 22 (ii) be considered revenue of the VoIP provider for 23 any purpose. 24 As reimbursement for administrative costs to cover (5) 25 its expenses of billing, collecting and remitting the fees 26 during the reporting period, the VoIP provider is allowed to 27 retain for reimbursement up to the following percentages of the total fees collected under this subsection: 28 29 If remittance is made to the county, 2%. (i) (ii) If remittance is made to the State Treasurer, 30 20150HB0911PN1725 - 89 -

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2 To the extent that a VoIP provider obtains (6) 3 connections to the public switched telephone network from a telecommunications carrier, that telecommunications carrier 4 5 shall not be required to assess or make contributions to any 911 or E-911 fund in connection with the customers or the 6 7 telephone numbers for which the VoIP provider is responsible 8 for collecting and making contributions under this section. 9 If, however, the telecommunications carrier is, by agreement 10 with the VoIP provider, required to make 911 or E-911 contributions on behalf of the VoIP provider customer, the 11 12 VoIP provider shall not be responsible for collecting and 13 making contributions under this section.

14

(b) Reporting by VoIP providers. --

15 With each remittance under subsection (a), a VoIP (1)provider and telecommunications carrier shall supply the 16 17 following information to the individual receiving the 18 remittance and to the agency the total fees collected under 19 subsection (a) (1) from its VoIP service customers during the 20 reporting period. If the telecommunications carrier has 21 remitted the fees to the county or the agency pursuant to an 22 agreement with the VoIP provider, the VoIP provider shall 23 provide notification of the reporting agreement along with 24 the telecommunications carrier's name and 911 or E-911 25 account number.

(2) A VoIP provider and telecommunications carrier shall
provide the county or, if remitting to the State Treasurer,
the agency with requested information, including the primary
place of use of each interconnected VoIP service customer, in
order to discharge its obligations under this section. The

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1 information shall be in writing. This paragraph includes the 2 collection and deposit of the VoIP fee and its administration 3 of the fund.

4 (b.1) Confidentiality.--Information supplied by VoIP
5 providers under this section shall remain confidential, and
6 release of the information shall be governed by section 5311.7
7 (relating to public disclosure and confidentiality of
8 information).

9 (c) Collection enforcement.--A VoIP provider has no 10 obligation to take legal action to enforce the collection of a 11 fee imposed under this section.

12 (d) Deposit of remitted fees.--The individual who receives 13 fees remitted under this section shall deposit receipts into the 14 restricted account established under section 5307(c) (relating 15 to collection and disbursement of contribution).

(e) Establishment of fund.--There is established in the State Treasury a nonlapsing restricted interest-bearing account to be known as the VoIP 911 Emergency Services Fund. The VoIP 911 Emergency Services Fund shall consist of the fees remitted to the State Treasurer under this section.

21 Distribution of fees. -- Money in the VoIP 911 Emergency (f) Services Fund and the interest it accrues are appropriated on a 22 23 continuing basis to the agency to be disbursed by the agency. 24 The agency shall make quarterly disbursements from the account 25 to each county by March 31, June 30, September 30 and December 26 31 in an amount equal to the amount of fees collected from VoIP service customers located in that county. The disbursements are 27 28 for the purpose of assisting counties with the implementation of 29 an agency-approved plan adopted under section 5305 (relating to 30 county plan). The agency may retain up to 1% of the fees for

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1	costs incurred in administering this subsection.]
2	Section 7. Title 35 is amended by adding sections to read:
3	<u>§ 5311.15. Shared residential MLTS service.</u>
4	Operators of shared residential MLTS serving residential
5	customers shall ensure that a telecommunications system at least
6	six months after the effective date of this section is connected
7	to the public switched telephone network such that calls to 911
8	result in one distinctive ANI and ALI for each living unit.
9	<u>§ 5311.16. Business MLTS.</u>
10	(a) General ruleFor an MLTS serving business locations at
11	least six months after the effective date of this section, the
12	MLTS operator shall deliver the 911 call with an ELIN which
13	shall result in one of the following:
14	(1) An ERL which provides, at a minimum, the building
15	and floor location of a caller.
16	(2) An ability to direct response through an alternative
17	and adequate means of signaling by the establishment of a
18	private 911 emergency answering point.
19	(b) Reasonable effortThe MLTS manager must make a
20	reasonable effort to ensure that 911 callers are aware of the
21	proper procedures for calling for emergency assistance.
22	(c) ExceptionsWorkspaces with less than 7,000 square feet
23	on a single level, and located on a single contiguous property,
24	are not required to provide more than one ERL, and key telephone
25	systems are not required to provide more than one ERL.
26	§ 5311.17. Shared communications services.
27	Providers of shared communications services installed at
28	least six months after the effective date of this section shall
29	assure that the MLTS is connected to the public switched
30	telephone network such that calls to 911 from any telephone

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1	result in ALI for each respective ERL of each entity sharing the
2	telecommunications services.
3	§ 5311.18. Temporary residence.
4	Businesses providing MLTS service to a temporary residence
5	shall permit the dialing of 911, and the MLTS operator shall
6	ensure that the MLTS is connected to the public switched
7	telephone network. If PBX or other private switch ALI records
8	are not provided for each individual station, the MLTS operator
9	of the temporary residence shall provide specific location
10	information for the caller to the PSAP.
11	§ 5311.19. Local notification.
12	In addition to any other requirement of this chapter,
13	applicable to its type of MLTS service, an MLTS operator:
14	(1) Shall implement local notifications if operating an
15	MLTS service installed after the effective date of this
16	section.
17	(2) May implement local notification if operating an
18	MLTS service installed before the effective date of this
19	section.
20	<u>§ 5311.20. ALI database maintenance.</u>
21	If applicable, MLTS operators must arrange to update the ALI
22	database with an appropriate Master Street Address Guide MASTER <
23	STREET ADDRESS GUIDE valid address and callback information for
24	each MLTS telephone, such that the location information
25	specifies the ERL of the caller. These updates must be
26	downloaded or otherwise made available to the ALI database
27	provider as soon as practicable for a new MLTS installation, or
28	within one business day of record completion of the actual
29	changes for MLTS installed before the effective date of this
30	section. The information is subject to all Federal and State
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1	privacy and confidentiality laws. The MLTS operator shall audit
2	accuracy of information contained in the ALI database at least
3	<u>once annually.</u>
4	<u>§ 5311.21. Industry standards.</u>
5	Local exchange carriers and providers shall be responsible
6	for providing 911 call interconnectivity through the use of
7	generally accepted industry standards.
8	<u>§ 5311.22. Dialing instructions.</u>
9	An owner or operator of a multiline telephone system
10	installed after the effective date of this section shall ensure
11	that the system is connected to the public switched telephone
12	network in such a manner that when a user dials 911, the
13	emergency call connects directly to the appropriate 911 system:
14	(1) without first dialing any numbers or set of numbers;
15	and
16	(2) without being intercepted by a switchboard operator,
17	attendant or other designated onsite individual.
18	<u>§ 5311.23. MLTS signaling.</u>
19	An MLTS shall support 911 calling by using any generally
20	accepted industry standard signaling protocol designed to
21	produce an automatic display of caller information on the video
22	terminal of the PSAP call taker unless the MLTS operator is
23	exempt or a waiver has been granted.
24	<u>§ 5311.24. MLTS operator education.</u>
25	Each public agency providing 911 educational programs is
26	encouraged to develop a program to educate MLTS operators
27	related to accessing 911 emergency telephone systems and
28	coordinate adequate testing of the MLTS interface to the 911
29	system.
30	<u>§ 5311.25. Limitation of liability.</u>

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<u>A local exchange carrier, Internet service provider,</u>
 <u>manufacturer or provider of MLTS, MLTS manager, MLTS operator or</u>
 <u>911 service provider shall not be liable for civil damages or</u>
 <u>penalties as a result of any act or omission, except willful or</u>
 <u>wanton misconduct, in connection with developing, adopting,</u>
 <u>operating or implementing any plan or system required under this</u>
 <u>chapter.</u>

8 Section 8. Section 5312.1 of Title 35 is repealed:9 [\$ 5312.1. Legislative study.

Requirement. -- The Legislative Budget and Finance 10 (a) Committee shall study the 911 and wireless E-911 funding systems 11 12 under section 5311.4 (relating to Wireless E-911 Emergency 13 Services Fund). In conducting the study, the committee shall 14 consider cost-benefit analyses to determine the cost 15 effectiveness of the systems both within the agency and the 16 counties. At a minimum, the committee shall inquire into and 17 make recommendations with respect to:

(1) The efficacy by which the VoIP service 911 fee, the
 contribution rate, the wireless E-911 surcharge and the
 prepaid wireless E-911 surcharge are collected and remitted
 for intended purposes set forth in this chapter.

(2) The expenditures authorized for payment from a
 county's restricted account for the purposes of nonrecurring
 and recurring charges billed for the 911 system.

25

(3) Disbursements made by the agency from the fund.

(4) The method and amount of funding collected through
the VoIP service 911 fee, the contribution rate, the wireless
E-911 surcharge and the prepaid wireless E-911 surcharge in
comparison to 911 and wireless E-911 funding systems utilized
in other states.

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(5) The feasibility and effectiveness of consolidating
 PSAPs in this Commonwealth.

3 (6) Any other cost-saving measures that may be utilized
4 by the PSAPs or the agency which will not jeopardize public
5 safety.

6 (7) National initiatives being considered or implemented 7 in other states intended to provide cost savings in 911 8 systems without impacting public safety.

9 (8) A review of the current auditing requirements of
10 State and county 911 expenditures under this chapter.

11 (9) The issues the Commonwealth will need to consider in 12 incorporating "Next Generation 911" and other nontraditional 13 communication technologies into its emergency response 14 system.

15 (10) Any technology-neutral 911 funding options by 16 either the Commonwealth or political subdivisions which do 17 not rely on disparate technologies, fee amounts and grant 18 structures.

(b) Report.--The committee shall submit a final report with recommendations to the Secretary of the Senate and the Chief Clerk of the House of Representatives by December 31, 2011, and shall transmit a copy of the final report to the Legislative Reference Bureau for publication in the Pennsylvania Bulletin within 30 days of the submission of the final report.]

25 Section 9. Title 35 is amended by adding sections to read:
26 § 5313. Legislative report.

27 Within two years of the effective date of this section, the 28 agency IN CONSULTATION WITH THE BOARD shall prepare and submit <--29 to the General Assembly a report and recommendations on the 30 impacts of current and anticipated technological and market

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1	changes on the provision of 911 communications service,
2	including the structure and adequacy of the surcharge and fund <
3	provided for under this chapter.: <
4	(1) THE STRUCTURE AND ADEQUACY OF THE SURCHARGE AND FUND
5	PROVIDED FOR UNDER THIS CHAPTER;
6	(2) OTHER LOCAL REVENUE OPTIONS TO SUPPORT 911 SERVICES;
7	AND
8	(3) ANY BENEFITS THAT COULD BE DERIVED FROM DISPATCHING
9	ALL 911 CALLS FROM COUNTY PSAPS.
10	<u>§ 5314. Inventory.</u>
11	(a) Comprehensive inventory requiredThe agency, in
12	consultation with the Pennsylvania State Police and the board, <
13	shall conduct a comprehensive inventory of each county PSAP's
14	AND EACH PENNSYLVANIA STATE POLICE BARRACKS' THAT HAS A REMOTE <
15	DISPATCH POINT facilities, hardware, software, communications
16	infrastructure, network capabilities and related equipment and
17	services procured to determine the status of each PSAP's 911
18	system's stage of advancement to NG911 and to develop a <
19	comprehensive State plan for the implementation, operation,
20	<u>maintenance and funding of a Statewide NG911 emergency services</u>
21	Internet Protocol network that supports the interoperable and
22	coordinated delivery of Federal, State, regional and local
23	government NG911 emergency services.
24	(b) ContentsThe inventory shall include, but is not
25	limited to:
26	(1) A record of databases, networks, radio, telephone
27	and equipment and correlated networks at each PSAP AND EACH <
28	PENNSYLVANIA STATE POLICE BARRACKS THAT HAS A REMOTE DISPATCH
29	POINT.
30	(2) A record of all data systems, including, but not
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1	limited to, call and dispatch and record management systems.
2	(3) PSAP 911 AND EACH PENNSYLVANIA STATE POLICE BARRACKS_<
3	THAT HAS A REMOTE DISPATCH POINT emergency and nonemergency
4	<u>call volumes.</u>
5	(4) (3) Equipment/network system geographic limitations <
6	and capabilities.
7	(5) Identification of new equipment that may be required <
8	to and equipment that may be reused to achieve NG911 status.
9	(4) A record of equipment or facilities that are or <
10	can be shared or colocated.
11	(7) (5) A record of all leased equipment and date of <
12	each lease termination date.
13	(8) A record of personnel resources and costs, including <
14	pension and benefit obligations at each PSAP AND EACH <
15	PENNSYLVANIA STATE POLICE BARRACKS THAT HAS A REMOTE DISPATCH
16	POINT.
17	(9) PSAP ease of ability THE AGENCY'S ASSESSMENT OF THE <
18	ABILITY OF PSAPS AND EACH PENNSYLVANIA STATE POLICE BARRACKS
19	THAT HAS A REMOTE DISPATCH POINT to merge with or form a_
20	regional ESiNET or connect directly to PA StarNet or <
21	subsequent microwave network.
22	(c) Counties to cooperateCounties shall cooperate with
23	the agency by supplying all of PROVIDING the information <
24	identified in this section and other information deemed
25	necessary by the agency to complete a comprehensive inventory of <
26	all PSAPs operating 911 systems within this Commonwealth AN <
27	INVENTORY AS REQUIRED UNDER SUBSECTION (A). Counties that do not
28	remit PROVIDE the information requested by the agency within 45 <
29	days of the request shall result in the immediate suspension or <
30	forfeiture of BE SUSPENDED FROM ANY GRANT OR FUNDING PROGRAM OR <
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1	BE REQUIRED TO FORFEIT fund disbursements. The agency, in	
2	consultation with the board, the Pennsylvania State Police and <	:
3	the Governor's Interoperability Council, shall complete the	
4	inventory and issue a report detailing its findings and	
5	recommendations to the General Assembly by October DECEMBER 31, <	:
6	2015 MARCH 31, 2016. The agency shall be responsible for	:
7	maintaining and updating the inventory on a biannual basis.	
8	Section 10. Section 5398 of Title 35 is amended to read:	
9	§ 5398. Termination.	
10	This chapter shall expire [June 30, 2015] <u>June 30, 2019</u> .	
11	Section 11. This act shall take effect as follows:	
12	(1) The following provisions shall take effect	
13	immediately:	
14	(i) This section.	
15	(ii) The amendment or addition of 35 Pa.C.S. §§	
16	5303(b), (B.1), (B.2), (B.3), (B.4) AND (B.5) and, 5314 <	:
17	AND 5398. <	:
18	(2) The addition of 35 Pa.C.S. § 5311.20 shall take	
19	effect in 180 days.	
20	(3) The remainder of this act shall take effect July 1,	
21	2015, or immediately, whichever is later.	

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