## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## SENATE BILL No. 701 Session of 2013

INTRODUCED BY CORMAN, VULAKOVICH, FARNESE, BROWNE, GORDNER, STACK, FONTANA, WOZNIAK, RAFFERTY, FERLO, COSTA, WHITE, ALLOWAY, ERICKSON, HUGHES, TARTAGLIONE, WASHINGTON AND BREWSTER, APRIL 4, 2013

REFERRED TO COMMUNICATIONS AND TECHNOLOGY, APRIL 4, 2013

## AN ACT

1 2 3	Providing for notice to employees of electronic monitoring by employers of network and information technology resources; establishing a cause of action; and imposing civil penalties.
4	The General Assembly of the Commonwealth of Pennsylvania
5	hereby enacts as follows:
6	Section 1. Short title.
7	This act shall be known and may be cited as the Workplace
8	Electronic Message Monitoring Act.
9	Section 2. Legislative findings and intent.
10	(a) FindingsThe General Assembly hereby finds and takes
11	notice that workplace electronic communication, specifically e-
12	mail messaging, has become a pervasive and standard form of
13	communication for most individuals, rivaling the use of
14	telephonic communications. Because of such widespread and
15	routine usage, e-mail messaging has become an accepted means
16	through which individuals communicate business-related or
17	nonbusiness-related information, including private or personal

information. As a result, the General Assembly recognizes that, 1 2 unless explicitly notified to the contrary, users of e-mail have 3 a reasonable and recognized expectation of privacy to their electronic communication. Furthermore, the General Assembly also 4 recognizes that employers have a legitimate interest in ensuring 5 that their e-mail messaging systems are not being used in a 6 manner that is prohibited by law, constitutes discriminatory 7 8 conduct toward others or exposes the employer to civil 9 liability.

10 Intent.--It is the intent of the General Assembly to (b) balance the expectations of privacy of employees who may use 11 workplace e-mail messaging systems to communicate personal or 12 13 private information with the legitimate needs of employers to 14 prevent misuse or abuse of their e-mail systems. To this end, 15 the General Assembly hereby enacts this act in an effort to 16 preserve the functionality of e-mail as a business tool for 17 increasing productivity and efficiency in the workplace and to 18 restore a higher sense of dignity to this growing form of 19 electronic communication by prohibiting employer monitoring of 20 e-mail communications unless employees have been clearly notified of the possibility of such monitoring. 21

22 Section 3. Definitions.

23 The following words and phrases when used in this act shall 24 have the meanings given to them in this section unless the 25 context clearly indicates otherwise:

26 "Electronic communication." A transfer of signs, signals, writing, images, sounds, data or intelligence of any nature 27 28 transmitted in whole or in part by a wire, radio, 29 electromagnetic, photoelectronic or photo-optical system. 30 "Electronic monitoring." The use of an electronic device to 20130SB0701PN0835

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record, check, track, review or otherwise inspect e-mail or
 electronic communication.

3 "E-mail." A message or messages sent or received 4 electronically over a computer network, including any and all 5 graphics and audio information and other electronic file 6 attachments.

7 "Employee." A person who performs services for an employer, 8 whether as an employee or otherwise, and has authorized access 9 to the employer's e-mail and other electronic communications 10 equipment and computer system, including computer equipment, 11 network, Internet access, data bases, electronic files, 12 software, telephone, radio or other types of information 13 technology.

14 "Employer." A person, firm or corporation, including the 15 Commonwealth and any political subdivision of the Commonwealth, 16 that has employees.

17 Section 4. Notice of monitoring.

(a) General rule.--Except as provided in section 5, an
employer who intentionally reads, listens to or otherwise
engages in electronic monitoring, or otherwise monitors the
computer usage of an employee, without first having provided the
employee with notice meeting the requirements of subsection (b),
shall be liable to the employee for relief as provided under
section 9.

(b) Form of notice.--A notice under this section shall be in a clear and conspicuous written form distributed to and acknowledged by all employees, written or electronically, in a manner reasonably calculated to provide actual notice. The form of notice required by this section may but need not be in the following form:

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1	(Name of Company)
2	(Address of Company)
3	(Telephone Number of Company)
4	This notice is to inform you of (name of company)'s
5	(hereinafter the "company") intention to inspect, review or
6	retain electronic communications created, sent, displayed,
7	received or stored on or over its information technology,
8	network, Internet access, computer equipment, data bases,
9	files and software (collectively the "computer system").
10	Company may monitor at any time, without further notice to
11	you, electronic communications created, sent, displayed,
12	received or stored on or over its computer system, whether
13	related to the company's business or not. EMPLOYEES SHOULD
14	NOT HAVE AN EXPECTATION OF PRIVACY IN ANYTHING THEY CREATE,
15	STORE, SEND, RECEIVE OR DISPLAY ON OR OVER THE COMPANY'S
16	COMPUTER SYSTEM. The company may use human or automated means
17	to monitor the contents or use of its computer system.
18	Employee Acknowledgment
19	I have received, read and understand the foregoing notice
20	regarding monitoring electronic communications.
21	Employee's Signature:
22	(c) Prior notificationWhere an employer has previously
23	provided notice of electronic monitoring prior to the effective
24	date of this act, in a manner substantially similar to the form
25	provided for in subsection (b), the employer need not provide
26	notice of monitoring again.
27	(d) Additional noticeThis section sets forth minimum
28	notice requirements for employers. Nothing in this section shall

29 preclude an employer from expressly providing employees
30 additional notice of the employer's monitoring activities.

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1 Section 5. Exception to notice requirement.

2 An employer may conduct electronic monitoring without the 3 notice required under section 4 if the employer has reasonable 4 grounds to believe that a particular employee of the employer is 5 engaged in conduct that:

6 (1) violates the legal rights of the employer or another 7 person;

8 (2) involves significant harm to the employer or such 9 other person; and

10 (3) the electronic monitoring is reasonably calculated 11 to lead to evidence of such conduct.

12 Section 6. Construction.

Notice set forth in accordance with section 4 shall not be construed to impose an obligation upon an employer to actually monitor e-mail or electronic communications or to constitute the employer's constructive notice of any activity occurring on or over its computer network and other computer resources or information technology.

19 Section 7. Investigation.

Nothing in this act shall be construed to prohibit an employer who chooses not to monitor his employees from investigating an employee's conduct as long as the employer is in compliance with section 5.

24 Section 8. Verification.

Upon distributing notice to employees in accordance with section 4, the employer shall require every affected employee to sign or electronically verify that the employee has received, read and understood the notice. If an affected employee to whom notice has been provided declines to sign or electronically verify that the employee has received, read and understood the

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notice, the employer may comply with the requirements of this section by having the person who provided the notice to the affected employee sign and retain a statement to that effect and provide a copy of that statement to the affected employee. Section 9. Civil action.

6 (a) Cause of action.--An employee whose e-mail communication
7 has been monitored in violation of this section may bring a
8 civil action to recover from the employer or entity which
9 engaged in the violation:

(1) Such preliminary and other equitable or declaratory
 relief as may be appropriate and attorney fees and other
 litigation costs reasonably incurred.

13 (2) The actual damages suffered by the plaintiff and any 14 profits made by the violator as a result of the violation as 15 well as punitive damages, but in no case less than the sum of 16 \$2,000.

17 (b) Limitation.--A civil action under this section may not 18 be commenced later than one year after the date upon which the 19 claimant first discovered or had a reasonable opportunity to 20 discover the violation.

21 Section 10. Applicability.

The provisions of this act shall not apply to a criminal investigation. Any information obtained in the course of a criminal investigation through the use of electronic monitoring may be used in a disciplinary proceeding against an employee. Section 11. Effective date.

27 This act shall take effect in 90 days.

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