## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

No. 509

Session of 2001

INTRODUCED BY ROBINSON, M. COHEN, TIGUE, HALUSKA, BEBKO-JONES, CASORIO, DeLUCA, GRUCELA, JAMES, JOSEPHS, LAUGHLIN, LEDERER, MICHLOVIC, OLIVER, PRESTON, SHANER, SOLOBAY, STABACK, TRICH AND WALKO, FEBRUARY 6, 2001

REFERRED TO COMMITTEE ON CONSUMER AFFAIRS, FEBRUARY 6, 2001

## AN ACT

- Regulating consumer credit reporting; providing for obligations of consumer credit reporting agencies, for requirements for users of consumer reports, for obligations of furnishers of credit information and for remedies and enforcement.
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- 18 dispute.
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- 27 Chapter 6. Miscellaneous Provisions
- 28 Section 601. Construction of act.
- 29 Section 602. Severability.
- 30 Section 603. Effective date.

- 1 The General Assembly of the Commonwealth of Pennsylvania
- 2 hereby enacts as follows:
- 3 CHAPTER 1
- 4 PRELIMINARY PROVISIONS
- 5 Section 101. Short title.
- 6 This act shall be known and may be cited as the Consumer
- 7 Credit Reporting Act.
- 8 Section 102. Legislative findings and declaration.
- 9 The General Assembly finds and declares that:
- 10 (1) An elaborate mechanism exists for investigating and
- 11 evaluating the credit worthiness, credit standing, credit
- 12 capacity and general reputation of consumers of this
- 13 Commonwealth.
- 14 (2) Consumer credit reporting agencies have assumed a
- 15 major role in assembling and evaluating consumer credit and
- other information on consumers.
- 17 (3) There is a need to ensure that consumer credit
- 18 reporting agencies exercise their responsibilities with
- 19 fairness, impartiality and a respect for the consumer's right
- 20 to privacy.
- 21 (4) The purpose of this act is to require that consumer
- 22 credit reporting agencies adopt reasonable procedures for
- 23 meeting the needs of commerce for consumer credit, personnel,
- insurance, renting of a dwelling unit and other information
- in a manner which is fair and equitable to the consumer, with
- 26 regard to the confidentiality, accuracy, relevancy and proper
- 27 utilization of the information in accordance with the
- 28 requirements of this act.
- 29 (5) The extension of credit is a privilege and not a
- 30 right. Nothing in this act shall preclude a creditor from

- denying credit to any applicant if the denial is based on
- 2 factors which are not inconsistent with current law or
- 3 regulation.
- 4 (6) Any clauses in contracts which prohibit any action
- 5 required by this act are not in the public interest and shall
- 6 be considered unenforceable. This shall not invalidate the
- 7 remaining terms of such a contract.
- 8 (7) Regulation of consumer credit reporting agencies is
- 9 in the public interest of the consumers of this Commonwealth.
- 10 Currently, however, a consumer of this Commonwealth who
- 11 alleges harm by an action or a decision of a consumer credit
- reporting agency or a user of a consumer report or a
- 13 furnisher of credit information must contact the Federal
- 14 Trade Commission for relief. Therefore, the General Assembly
- hereby declares that the intent of this act is to give the
- 16 Attorney General the authority to regulate consumer credit
- 17 reporting agencies pursuant to this act in a manner which
- 18 will best protect the interest of the people of this
- 19 Commonwealth and which will enable consumers of this
- 20 Commonwealth to seek relief for an alleged harm through the
- 21 Attorney General and the district attorneys of the several
- 22 counties.
- 23 Section 103. Definitions.
- 24 The following words and phrases when used in this act shall
- 25 have the meanings given to them in this section unless the
- 26 context clearly indicates otherwise:
- 27 "Adverse action." A denial or revocation of credit, a change
- 28 in the terms of an existing credit arrangement which is adverse
- 29 to the interests of the consumer, or a refusal to grant credit
- 30 in substantially the amount or on substantially the terms

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- 2 (1) The term shall include:
- (i) Any denial of, increase in any charge for or
  reduction in the amount of insurance for personal, family
  or household purposes made in connection with the
  underwriting of insurance.
  - (ii) Any denial of employment or any other decision made for employment purposes which adversely affects any current or prospective employee.
  - (iii) Any action taken or determination made with respect to a consumer for an application for an extension of credit or an application for the renting of a dwelling unit which is adverse to the interests of the consumer.
  - (2) The term shall not include:
  - (i) a refusal to extend additional credit to a consumer under an existing credit arrangement where the applicant is delinquent or otherwise in default under that credit arrangement or where the additional credit would exceed a credit limit previously established for the consumer; or
- 21 (ii) a refusal or failure to authorize an account 22 transaction at a point of sale.
- 23 "Agency that compiles and maintains files on consumers on a
- 24 Statewide basis." Any consumer credit reporting agency that
- 25 regularly engages in the practice of assembling or evaluating,
- 26 and maintaining, for the purpose of furnishing consumer reports
- 27 to third parties bearing on a consumer's credit worthiness,
- 28 credit standing or credit capacity, each of the following
- 29 regarding consumers residing Statewide:
- 30 (1) Public record information.

- 1 (2) Credit account information from persons who furnish
- 2 that information regularly and in the ordinary course of
- 3 business.
- 4 "Consumer." A natural individual.
- 5 "Consumer credit reporting agency" or "agency." Any person
- 6 who, for monetary fees, dues or on a cooperative nonprofit
- 7 basis, regularly engages in whole or in part in the business of
- 8 assembling or evaluating consumer credit information or other
- 9 information on consumers for the purpose of furnishing consumer
- 10 reports to third parties. The term shall not include any
- 11 governmental agency whose records are maintained primarily for
- 12 traffic safety, law enforcement or licensing purposes.
- "Consumer report" or "report."
- 14 (1) Any written, oral or other communication of any
- information by a consumer credit reporting agency bearing on
- 16 a consumer's credit worthiness, credit standing or credit
- 17 capacity, which is used or is expected to be used, or
- 18 collected in whole or in part, for the purpose of serving as
- 19 a factor in establishing the consumer's eligibility for:
- (i) credit to be used primarily for personal, family
- or household purposes;
- 22 (ii) employment purposes;
- 23 (iii) renting of a dwelling unit; or
- 24 (iv) other purposes authorized under this act.
- 25 (2) The term does not include:
- 26 (i) any report containing information solely as to
- 27 transactions or experiences between the consumer and the
- 28 person making the report;
- 29 (ii) any communication of that information among
- 30 persons related by common ownership or affiliated by

corporate control;

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(iii) any communication of other information among persons related by common ownership or affiliated by corporate control, if it is clearly and conspicuously disclosed to the consumer that the information may be communicated among those persons and the consumer is given the opportunity, before the time that the information is initially communicated, to direct that the information not be communicated among those persons;

- (iv) any authorization or approval of a specific extension of credit directly or indirectly by the issuer of a credit card or similar device;
- (v) any report in which a person who has been requested by a third party to make a specific extension of credit directly or indirectly to a consumer conveys the decision with respect to the request, if the third party advises the consumer of the name and address of the person to whom the request was made and the person makes the disclosures to the consumer required under Chapter 3;
- (vi) any report containing information solely on a consumer's character, general reputation, personal characteristics or mode of living which is obtained through personal interviews with neighbors, friends or associates of the consumer reported on or with others with whom the consumer is acquainted or who may have knowledge concerning those items of information;
- (vii) any consumer credit report furnished for use in connection with a transaction which consists of an extension of credit to be used solely for a commercial

- 1 (viii) any excluded communication.
- 2 "Credit or insurance transaction which is not initiated by
- 3 consumer." This term does not include the use of a consumer
- 4 report by a person with which the consumer has an account or
- 5 insurance policy for purposes of reviewing the account or
- 6 insurance policy or collecting the account.
- 7 "Derogatory information." Information about a consumer's
- 8 credit worthiness, credit standing, credit capacity, character,
- 9 general reputation, personal characteristics or mode of living
- 10 that has led or could reasonably lead to credit for personal,
- 11 family or household purposes involving that consumer to be
- 12 denied or the charge for any credit to be increased.
- "Employment purposes." When used in connection with a
- 14 consumer credit report, a report used for the purpose of
- 15 evaluating a consumer for employment, promotion, reassignment or
- 16 retention as an employee.
- 17 "Excluded communication." A communication:
- 18 (1) That is an investigative consumer report.
- 19 (2) Made to a prospective employer for the purpose of
- 20 procuring an employee for the employer or procuring an
- opportunity for a natural person to work for the employer.
- 22 (3) Made by a person who regularly performs such
- 23 procurement.
- 24 (4) Not used by any person for any purpose other than a
- purpose described in paragraphs (1) and (2).
- 26 (5) With respect to which the consumer who is the
- 27 subject of the communication:
- (i) consents orally or in writing to the nature and
- scope of the communication, before the collection of any
- information for the purpose of making the communication;

- 1 (ii) consents orally or in writing to the making of 2 the communication to a prospective employer, before the 3 making of the communication; and
  - (iii) in the case of consent under subparagraph (i) or (ii) given orally, is provided written confirmation of that consent by the person making the communication, not later than three business days after the receipt of the consent by that person.
  - (6) With respect to which the person who makes the communication does not, for the purpose of making the communication, make any inquiry that if made by a prospective employer of the consumer who is the subject of the communication would violate any applicable Federal or State equal employment opportunity law or regulation.
  - (7) With respect to which the person who makes the communication:
    - (i) discloses in writing to the consumer who is the subject of the communication, not later than five business days after receiving any request from the consumer for disclosure, the nature and substance of all information in the consumer's file at the time of the request, except that the sources of any information which is acquired solely for use in making the communication and is actually used for no other purpose need not be disclosed other than under appropriate discovery procedures in any court of competent jurisdiction in which an action is brought; and
    - (ii) notifies the consumer who is the subject of the communication in writing of the consumer's rights to request the information described in subparagraph (i).

- 1 "Extension of credit." The right to defer payment of debt or
- 2 to incur debt and defer its payment, offered or granted
- 3 primarily for personal, family or household purposes.
- 4 "Federal act." The Fair Credit Reporting Act (Public Law 91-
- 5 508, 15 U.S.C. § 1681 et seq).
- 6 "File." When used in connection with information on any
- 7 consumer, all of the information on a consumer recorded and
- 8 retained by a consumer credit reporting agency regardless of how
- 9 the information is stored.
- 10 "Firm offer of credit." Any offer of credit or insurance to
- 11 a consumer which will be honored if the consumer is determined,
- 12 based on information in a consumer report on the consumer, to
- 13 meet the specific criteria used to select the consumer for the
- 14 offer, except that the offer may be further conditioned on one
- 15 or more of the following:
- 16 (1) The consumer being determined, based on information
- in the consumer's application for credit or insurance, to
- 18 meet specific criteria bearing on credit worthiness or
- 19 insurability, as applicable, that are established before the
- 20 selection of the consumer for the offer and for the purpose
- of determining whether to extend credit or insurance pursuant
- 22 to the offer.
- 23 (2) Verification:
- 24 (i) that the consumer continues to meet the specific
- criteria used to select the consumer for the offer, by
- using information in a consumer report on the consumer,
- information in the consumer's application for the credit
- or insurance or other information bearing on the credit
- 29 worthiness or insurability of the consumer; or
- 30 (ii) of the information in the consumer's

- 1 application for the credit or insurance to determine that
- 2 the consumer meets the specific criteria bearing on
- 3 credit worthiness or insurability.
- 4 (3) The consumer furnishing any collateral which is a
- 5 requirement for the extension of the credit or insurance that
- 6 was established before selection of the consumer for the
- 7 offer of credit or insurance and disclosed to the consumer in
- 8 the offer of credit or insurance.
- 9 "Investigative consumer report." A consumer report or
- 10 portion thereof in which information on a consumer's character,
- 11 general reputation, personal characteristics or mode of living
- 12 is obtained through personal interviews with neighbors, friends
- 13 or associates of the consumer reported on or with others with
- 14 whom the consumer is acquainted or who may have knowledge
- 15 concerning any item of information. However, the information
- 16 shall not include specific factual information on a consumer's
- 17 credit record obtained directly from a creditor of the consumer
- 18 or from a consumer credit reporting agency when the information
- 19 was obtained directly from a creditor of the consumer or from
- 20 the consumer.
- 21 "Item of information." Any of one or more informative
- 22 entries in a consumer report which causes a creditor to deny
- 23 credit to an applicant or to increase the cost of credit to an
- 24 applicant or deny an applicant a checking account with a bank or
- 25 other financial institution.
- 26 "Medical information." Information or records obtained, with
- 27 the consent of the individual to whom it relates, from licensed
- 28 physicians or medical practitioners, hospitals, clinics or other
- 29 medical or medically related facilities.
- 30 "Person." Any individual, partnership, corporation, trust,

- 1 estate, cooperative, association, government or governmental
- 2 subdivision or agency or other entity.
- 3 Section 104. Information collected and disseminated on checking
- 4 accounts.
- 5 Any person who, for monetary fees, dues or on a cooperative
- 6 nonprofit basis, regularly engages in whole or in part in the
- 7 practice of assembling, evaluating or disseminating information
- 8 on the checking account experiences of consumer customers of
- 9 banks or other financial institutions shall be subject to the
- 10 provisions of this act.
- 11 Section 105. Notice of disclosure; Pennsylvania address.
- 12 The notice of disclosures to consumers provided for in this
- 13 act shall be required to be made only to those consumers who
- 14 have a mailing address in this Commonwealth.
- 15 CHAPTER 2
- OBLIGATIONS OF CONSUMER CREDIT REPORTING AGENCIES
- 17 Section 201. Permissible purposes for furnishing consumer
- 18 reports.
- 19 (a) In general.--A consumer credit reporting agency may
- 20 furnish a consumer report only under the following circumstances
- 21 and no other:
- 22 (1) In response to the order of a court having
- 23 jurisdiction to issue the order or a subpoena issued in
- connection with proceedings before a State grand jury.
- 25 (2) In accordance with the written instruction of a
- 26 consumer to whom the consumer report relates.
- 27 (3) To a person which it has reason to believe:
- (i) intends to use the information in connection with
- a credit transaction involving the consumer on whom the
- information is to be furnished and involving the

1 extension of credit to or review or collection of an account of the consumer; 2 3 (ii) intends to use the information for employment 4 purposes; (iii) intends to use the information in connection 5 with the underwriting of insurance involving the consumer 6 or for insurance of claims settlements; 7 (iv) intends to use the information in connection 8 with a determination of the consumer's eligibility for a 9 license or other benefit granted by a governmental 10 11 instrumentality required by law to consider an applicant's financial responsibility or status; 12 13 (v) intends to use the information, as a potential 14 investor, servicer or current insurer, in connection with a valuation of or an assessment of the credit or 15 16 prepayment risks associated with an existing credit 17 obligation; or 18 (vi) otherwise has a legitimate business need for the information in connection with a business transaction 19 20 which is initiated by the consumer or to review an account to determine whether the consumer continues to 21 meet the terms of the account. 22 23 (4) In response to a request by the head of a State or 24 local child support enforcement agency, or a State or local 25 government official authorized by the head of such agency, if 26 the person making the request certifies to the consumer 27 credit reporting agency that: 28 (i) the consumer report is needed for the purpose of establishing an individual's capacity to make child 29

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support payments or determining the appropriate level of

1	child support payments;
2	(ii) the paternity of the consumer for the child to
3	which the obligation relates has been established or
4	acknowledged by the consumer in accordance with law under
5	which the obligation arises, if required by such law;
6	(iii) the person has provided at least ten days'
7	prior notice to the consumer whose report is requested,
8	by certified or registered mail to the last known address
9	of the consumer, that the report will be requested; and
LO	(iv) the consumer report will be kept confidential,
L1	will be used solely for a purpose described in this
L2	paragraph and will not be used in connection with any
L3	other civil, administrative or criminal proceeding or for
L4	any other purpose.
L5	(5) To an agency administering a State plan for use to
L6	set an initial or modified child support award pursuant to
L7	section 454 of the Social Security Act (49 Stat. 620, 42
L8	U.S.C. § 654).
L9	(b) Conditions for furnishing and using consumer reports for
20	employment purposes
21	(1) A consumer credit reporting agency may furnish a
22	consumer report for employment purposes only if:
23	(i) The person who obtains the report from the
24	agency certifies to the agency that:
25	(A) the person has complied with paragraph (2)
26	with respect to the consumer report and the person
27	will comply with paragraph (3) with respect to the
28	consumer report if paragraph (3) becomes applicable;
29	and
30	(B) information from the consumer report will

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- not be used in violation of any applicable Federal or

  State equal employment opportunity law or regulation.
- (ii) The consumer credit reporting agency provides
  with the report a summary of the consumer's rights under
  this act.
  - (2) A person may not procure a consumer report or cause a consumer report to be procured for employment purposes with respect to any consumer unless:
- 9 (i) A clear and conspicuous disclosure has been made 10 in writing to the consumer at any time before the report 11 is to be procured or cause to be procured, in a document 12 which consists solely of the disclosure, that a consumer 13 report may be obtained for employment purposes.
- 14 (ii) The consumer has authorized in writing the 15 procurement or the report by that person.
- 16 (3) In using a consumer report for employment purposes,
  17 before taking any adverse action based in whole or in part on
  18 the report, the person intending to take the adverse action
  19 shall provide the following to the consumer to whom the
  20 report relates:
- 21 (i) A copy of the report.
- 22 (ii) A description in writing of the rights of a 23 consumer under this act.
- 24 (c) Furnishing consumer reports in connection with credit or 25 insurance transactions which are not initiated by the
- 26 consumer.--

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27 (1) A consumer credit reporting agency may furnish a 28 consumer report relating to any consumer pursuant to 29 subsection (a)(3) in connection with any credit or insurance 30 transaction which is not initiated by the consumer only if:

1 (i) the consumer authorizes the consumer credit reporting agency to provide the report to the person; or 2 3 (ii) (A) the transaction consists of a firm offer of 4 credit or insurance; 5 (B) the consumer reporting agency has complied with subsection (e); and 6 there is not in effect an election by the 7 consumer, made in accordance with subsection (e), to 8 have the consumer's name and address excluded from 9 10 lists of names provided by the consumer credit 11 reporting agency or to have access to the consumer's consumer report blocked by the agency except when the 12 13 consumer is in the market for credit. 14 (2) A person may receive pursuant to paragraph (1)(ii) 15 only: (i) The name and address of a consumer. 16 17 (ii) An identifier which is not unique to the 18 consumer and which is used by the person solely for the 19 purpose of verifying the identity of the consumer. 20 (iii) Other information pertaining to a consumer 21 which does not identify the relationship or experience of 22 the consumer with respect to a particular creditor or 23 other entity. (d) Information regarding inquiries. -- Except as provided in 24 25 section 207(a)(5), a consumer credit reporting agency shall not 26 furnish to any person a record of inquiries in connection with a 27 credit or insurance transaction which is not initiated by a 28 consumer. (e) Election of consumer to be excluded from lists or to 29

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have access to credit report blocked. --

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- 1 (1) A consumer may elect to have the consumer's name and 2 address excluded from any list provided by a consumer credit 3 reporting agency in connection with a credit or insurance 4 transaction which is not initiated by the consumer or to have 5 access to the consumer's consumer report blocked by notifying 6 the agency that:
  - (i) the consumer does not consent to any use of a consumer report relating to the consumer in connection with any credit or insurance transaction which is not initiated by the consumer; or
  - (ii) the consumer is not in the market for credit and that access to the consumer's consumer report should be blocked.
  - (2) A consumer who elects to have the consumer's name excluded from any list provided by a consumer credit reporting agency or to have access to the consumer's consumer report blocked pursuant to paragraph (1) shall:
    - (i) notify the agency of such election through the notification system maintained by the agency under subsection (f); or
    - (ii) submit to the agency a signed notice of election form issued by the agency for such purposes.
  - (3) Upon receipt of notification of the election of the consumer under paragraph (1) through the notification system maintained by the agency, a consumer credit reporting agency shall:
- 27 (i) inform the consumer that the election is
  28 effective only for the two-year period following the
  29 election if the consumer does not submit to the agency a
  30 signed notice of election form issued by the agency for

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the purposes of paragraph (2)(ii);

(ii) provide to the consumer a notice of election form, if requested by the consumer, not later than five business days after receipt of the notification of the election through the system established by the consumer credit reporting agency in accordance with subsection (f), in the case of a request made at the time the consumer provides notification through the system; or

- (iii) in the case of an election by a consumer to have access to the consumer's consumer report blocked by the agency, inform the consumer that the election shall be effective until the consumer notifies the agency, through the notification system established and maintained by the agency, that the election is no longer effective. The agency may require that the notice be in writing.
- (4) An election of a consumer to be excluded from a list provided by the consumer credit reporting agency or to have access to the consumer's consumer report blocked pursuant to this subsection:
  - (i) shall be effective with respect to a consumer credit reporting agency beginning five business days after the date on which the consumer notifies the agency in accordance with paragraph (2);
  - (ii) shall be effective with respect to a consumer credit reporting agency:
    - (A) subject to subparagraph (iii), during the two-year period beginning five business days after the date on which the consumer notifies the consumer credit reporting agency of the election, in the case

of an election made pursuant to paragraph (1)(i) for which a consumer notifies the agency through the use of the notification system established and maintained by the agency; or

- (B) until the consumer notifies the consumer credit reporting agency in accordance with subparagraph (iii), in the case of an election for which a consumer notifies the agency through the use of a notice of election form issued by the agency; (iii) shall not be effective after the date on which the consumer notifies the consumer credit reporting agency, through the notification system established by the agency, that the election is no longer effective; and (iv) shall be effective with respect to each
- 17 agency which compiles and maintains files on consumers in this 18 Commonwealth shall establish and maintain a notification system 19 which permits any consumer whose report is maintained by the 20 agency to notify the agency, with appropriate identification, of the consumer's election to have the consumer's name and address 21 22 excluded from any list of names and addresses which may be 23 provided by the agency in connection with a credit or insurance transaction which is not initiated by the consumer or to have 24 25 access to the consumer's consumer report blocked by the agency 26 when the consumer is not in the market for credit. The

affiliate of the consumer credit reporting agency.

Notification system. -- Each consumer credit reporting

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notification system established by a consumer credit reporting

notification system may be established and maintained jointly

with other consumer credit reporting agencies that compile and

maintain files on consumers in this Commonwealth. The

- 1 agency shall conform with the requirements of the Federal act
- 2 and any regulations promulgated by the Federal Trade Commission
- 3 pursuant to the Federal act.
- 4 (g) Prohibited uses of consumer reports. -- A person shall not
- 5 use or obtain a consumer report for any purposes unless:
- 6 (1) The consumer report is obtained for a purpose for
- 7 which the consumer report is authorized to be furnished under
- 8 this act.
- 9 (2) The purpose is certified in accordance with section
- 10 204 by a prospective user of the report through a general or
- 11 specific certification.
- 12 (h) Furnishing of consumer reports containing medical
- 13 information. -- A consumer credit reporting agency shall not
- 14 furnish for employment purposes or in connection with a credit
- 15 or insurance transaction or a direct marketing transaction a
- 16 consumer report which contains medical information about a
- 17 consumer unless the consumer consents to the furnishing of the
- 18 report.
- 19 (i) Election of consumer to have consumer report blocked.--A
- 20 consumer credit reporting agency shall not furnish a consumer
- 21 report on a consumer to any person for any purpose if the
- 22 consumer to whom the report relates has elected to have access
- 23 to his consumer report blocked by the agency in accordance with
- 24 subsection (e) unless that consumer has notified the consumer
- 25 credit reporting agency through the notification system
- 26 maintained and established by the agency that the election is no
- 27 longer effective.
- 28 Section 202. Reporting of obsolete information prohibited.
- 29 (a) Information excluded from consumer report.--Except as
- 30 authorized under subsection (b), no consumer credit reporting

- 1 agency may make any consumer report containing any of the
- 2 following items of information:
- 3 (1) Bankruptcies which, from the date of entry of the
- 4 order of relief or the date of adjudication, antedate the
- 5 report by more than ten years.
- 6 (2) Suits and judgments which, from the date of entry,
- 7 antedate the report by more than seven years or until the
- 8 governing statute of limitations has expired, whichever is
- 9 the longer period.
- 10 (3) Paid tax liens which, from the date of payment,
- antedate the report by more than seven years.
- 12 (4) Accounts placed for collection or charged to profit
- and loss which antedate the report by more than seven years.
- 14 (5) Records of arrest, indictment or conviction of a
- crime which, from the date of disposition, release or parole
- antedate the report by more than seven years.
- 17 (6) Any other adverse item of information which
- 18 antedates the report by more than seven years.
- 19 (b) Information included in consumer report.--The provisions
- 20 of subsection (a) shall not be applicable in the case of any
- 21 consumer report which will be used in connection with:
- 22 (1) A credit transaction involving or which may
- 23 reasonably be expected to involve a principal amount of
- 24 \$150,000, or more.
- 25 (2) The underwriting of life insurance involving or
- which may reasonably be expected to involve a face amount of
- 27 \$150,000, or more.
- 28 (3) The employment of any individual at an annual salary
- which equals or which may reasonably be expected to equal
- 30 \$75,000 or more.

- 1 (c) Running of reporting period. -- The seven-year period
- 2 referred to in subsection (a)(4) and (6) shall begin, with
- 3 respect to any delinquent account which is placed for collection
- 4 (internally or by referral to a third party, whichever is
- 5 earlier), charged to profit and loss, or subjected to any
- 6 similar action, upon the expiration of the 180-day period
- 7 beginning on the date of the commencement of the delinquency
- 8 which immediately preceded the collection activity, charged to
- 9 profit and loss or similar action. Where more than one action is
- 10 taken with respect to a particular account, the seven-year
- 11 period specified in subsection (a)(4) and (6) shall commence
- 12 concurrently for all these actions on the date of the first of
- 13 such actions.
- 14 (d) Disclosure regarding bankruptcy. -- Any consumer credit
- 15 reporting agency which furnishes a consumer report that contains
- 16 information regarding any case involving the consumer which
- 17 arises under the bankruptcy provisions of 11 U.S.C. (relating to
- 18 bankruptcy) shall include an identification of the chapter of
- 19 Title 11 under which the case arose, if such information can be
- 20 ascertained from the source of the information. If any case
- 21 arising or filed under 11 U.S.C. is withdrawn by the consumer
- 22 before a final judgment, the consumer credit reporting agency
- 23 shall include in the report that such case or filing was
- 24 withdrawn upon receipt of documentation certifying the
- 25 withdrawal.
- 26 (e) Closure of account by consumer. -- If a consumer credit
- 27 reporting agency is notified pursuant to section 401(d) that a
- 28 credit account of a consumer was voluntarily closed by the
- 29 consumer, the agency shall indicate that fact in any consumer
- 30 report which includes information related to that account.

- 1 (f) Dispute by consumer.--If a consumer credit reporting
- 2 agency is notified pursuant to section 401(c) that information
- 3 regarding a consumer which was furnished to the agency is
- 4 disputed by the consumer, the agency shall indicate that fact in
- 5 each consumer report which includes the disputed information,
- 6 and the agency shall supply as part of the consumer report any
- 7 documentary material relevant to the dispute.
- 8 (g) Information on overdue child support obligations.--
- 9 Notwithstanding any other provision of this act, a consumer
- 10 credit reporting agency shall include in any consumer report
- 11 furnished by the agency in accordance with section 201 any
- 12 information on the failure of the consumer to pay overdue child
- 13 support which:
- 14 (1) is provided to the consumer credit reporting agency
- by a State or local agency which administers a State or local
- 16 program for establishing and enforcing child support
- 17 obligations; and
- 18 (2) antedates the report by seven years or less.
- 19 Section 203. Investigative consumer reports.
- 20 (a) Disclosure of investigative consumer report. -- A person
- 21 may not procure or cause to be prepared an investigative
- 22 consumer report on any consumer unless:
- 23 (1) It is clearly and accurately disclosed to the
- 24 consumer that an investigative consumer report including
- information as to the consumer's character, general
- 26 reputation, personal characteristics and mode of living,
- 27 whichever are applicable, may be made, and the disclosure is
- 28 made in writing mailed or otherwise delivered to the consumer
- 29 not later than three days after the date on which the report
- 30 was first requested and includes a statement informing the

- 1 consumer of his right to request the additional disclosures
- 2 provided under subsection (b) and the written summary of the
- 3 rights of the consumer prepared pursuant to section 207(c).
- 4 (2) The person certifies or has certified to the
- 5 consumer credit reporting agency that the person has made the
- 6 disclosures required under paragraph (1) and will comply with
- 7 subsection (b).
- 8 (b) Disclosure on request of the nature and scope of
- 9 investigation. -- Any person who procures or causes to be prepared
- 10 an investigative consumer report on any consumer shall, upon
- 11 written request made by the consumer within a reasonable period
- 12 of time after the receipt by the consumer of the disclosure
- 13 required under subsection (a)(1), make a complete and accurate
- 14 disclosure of the nature and scope of the investigation
- 15 requested. This disclosure shall be made in a writing mailed or
- 16 otherwise delivered to the consumer not later than five days
- 17 after the date on which the request for the disclosure was
- 18 received from the consumer or the report was first requested,
- 19 whichever is later.
- 20 (c) Limitation on liability upon showing of compliance with
- 21 disclosure requirements. -- No person may be held liable for any
- 22 violation of subsection (a) or (b) if the person shows by a
- 23 preponderance of the evidence that at the time of the violation
- 24 the person maintained reasonable procedures to assure compliance
- 25 with the requirements of this section.
- 26 (d) Prohibitions.--A consumer credit reporting agency shall
- 27 not:
- 28 (1) Prepare or furnish an investigative consumer report
- 29 unless the agency has received a certification under
- 30 subsection (a)(2) from the person who requested the report.

- 1 (2) Make an inquiry for the purpose of preparing an
  2 investigative consumer report on a consumer for employment
  3 purposes if the making of the inquiry by an employer or
  4 prospective employer of the consumer would violate any
  5 applicable Federal or State equal employment opportunity law
  6 or regulation.
  - (3) Except as otherwise provided in section 211, furnish an investigative consumer report that includes information which is a matter of public record and which relates to an arrest, indictment, conviction, civil judicial action, tax lien or outstanding judgment unless the consumer credit reporting agency has verified the accuracy of the information during the 30-day period ending on the date on which the report is furnished.
    - (4) Prepare or furnish an investigative consumer report on a consumer which contains information which is adverse to the interest of the consumer and which is obtained through a personal interview with a neighbor, friend or associate of the consumer or with another person with whom the consumer is acquainted or who has knowledge of such item of information unless:
      - (i) the agency has followed reasonable procedures to obtain confirmation of the information from an additional source that has independent and direct knowledge of the information; or
- 26 (ii) the person interviewed is the best possible 27 source of the information.
- 28 Section 204. Compliance procedures.

29 (a) Identity and purposes of credit users.--Every consumer

30 credit reporting agency shall maintain reasonable procedures

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- 1 designed to avoid violations of section 202 and to limit the
- 2 furnishing of consumer reports to the purposes listed under
- 3 section 201. These procedures shall require that prospective
- 4 users of the information identify themselves, certify the
- 5 purpose for which the information is sought and certify that the
- 6 information will be used for no other purpose. A consumer credit
- 7 reporting agency shall keep a record of the purposes as stated
- 8 by the user. A consumer credit reporting agency shall make a
- 9 reasonable effort to verify the identity of a new prospective
- 10 user and the uses certified by the prospective user prior to
- 11 furnishing the user a consumer report. No consumer credit
- 12 reporting agency may furnish a consumer report to any person if
- 13 it has reasonable grounds for believing that the consumer report
- 14 will not be used for a permissible purpose listed in section
- 15 201. A consumer credit reporting agency shall not have
- 16 reasonable grounds for believing that a consumer report will be
- 17 used by the person for the purposes listed in section 201 unless
- 18 all of the following requirements are met:
- 19 (1) If the prospective user is a retail seller which
- 20 intends to issue credit to a consumer who appears in person
- on the basis of an application for credit submitted in
- 22 person, the consumer credit reporting agency shall, with a
- 23 reasonable degree of certainty, match at least three
- 24 categories of identifying information within the file
- 25 maintained by the consumer credit reporting agency on the
- 26 consumer with the information provided to the agency by the
- 27 retail seller. The categories of identifying information may
- include, but not be limited to, first and last name, month
- and date of birth, driver's license number, place of
- 30 employment, current residence address, previous residence

- address or Social Security number. The categories of
- 2 information shall not include mother's maiden name.
- 3 (2) If the prospective user is a retail seller which
- 4 intends to issue credit to a consumer who appears in person
- on the basis of an application for credit submitted in
- 6 person, the retail seller certifies in writing to the
- 7 consumer credit reporting agency that it instructs its
- 8 employees and agents to inspect a photo identification of the
- 9 consumer at the time the application was submitted in person.
- 10 This paragraph shall not apply to an application for credit
- 11 which is submitted by mail.
- 12 (3) If the prospective user intends to extend credit by
- mail pursuant to a solicitation by mail, the extension of
- 14 credit shall be mailed to the same address as on the
- solicitation unless the prospective user verifies the address
- 16 change by, among other methods, contacting the person to whom
- 17 the extension of credit will be mailed.
- 18 (b) Accuracy of report.--Whenever a consumer credit
- 19 reporting agency prepares a consumer report it shall follow
- 20 reasonable procedures to assure maximum possible accuracy of the
- 21 information concerning the consumer about whom the report
- 22 concerns. These reasonable procedures shall include, but not be
- 23 limited to, permanent retention by the consumer credit reporting
- 24 agency in the consumer's file, or a separately individualized
- 25 file, of that portion of the data in the file which is used by
- 26 the consumer credit reporting agency to identify the individual
- 27 consumer pursuant to subsection (a)(1). The permanently retained
- 28 data shall be available for use in either a reinvestigation
- 29 pursuant to section 209, an investigation where the consumer has
- 30 filed a police report pursuant to 18 Pa.C.S. § 4120 (relating to

- 1 identity theft) or a restoration of a file involving a consumer.
- 2 If the permanently retained identifying information is in a
- 3 consumer's file, it shall be clearly identified in the file in
- 4 order for an individual who reviews the file to easily
- 5 distinguish between the permanently stored identifying
- 6 information and any other identifying information which may be a
- 7 part of the file. The retention requirement shall not apply to
- 8 data which is reported in error, which is obsolete or which is
- 9 found to be inaccurate through the results of a reinvestigation
- 10 initiated by the consumer pursuant to section 209.
- 11 (c) Disclosure of consumer reports by users authorized.--A
- 12 consumer credit reporting agency which furnishes a consumer
- 13 report to a user may not prohibit the user from disclosing the
- 14 contents of the consumer report to the consumer who is the
- 15 subject of the report if adverse action may be taken by the user
- 16 based in whole or in part on the contents of the consumer
- 17 report. The act of disclosure to the consumer by the user of the
- 18 contents of a consumer report shall not be a basis for liability
- 19 of the consumer credit reporting agency or the user under
- 20 section 501.
- 21 (d) Notice to users and furnishers of information.--A
- 22 consumer credit reporting agency shall provide a written notice
- 23 to any person who regularly and in the ordinary course of
- 24 business supplies information to the consumer credit reporting
- 25 agency concerning any consumer or to whom a consumer report is
- 26 provided by the consumer credit reporting agency. The notice
- 27 shall specify the person's obligations under this act and shall
- 28 conform with requirements for notice as prescribed by the
- 29 Federal Trade Commission pursuant to the Federal act.
- 30 (e) Procurement of a consumer report for resale.--

- (1) A person may not procure a consumer report for purposes of reselling the report or any information contained in the report unless the person discloses to the consumer credit reporting agency which originally furnishes the report the identity of the end-user of the report or information contained in the report and each permissible purpose under section 201 for which the report or the information contained in the report is furnished to the end-user of the report.
  - (2) A person who procures a consumer report for the purposes of reselling the report or any information contained in the report shall:
    - (i) establish and comply with reasonable procedures designed to ensure that the consumer report or information contained in the report is resold by the person only for a purpose for which the report may be furnished under section 201;
    - (ii) require that each person to which the consumer report or information contained in the report is resold and that resells or provides the report or information contained in the report to any other person do the following:
      - (A) identify each end-user of the resold report or information contained in the report;
      - (B) certify each purpose for which the report or information contained in the report will be used; and
      - (C) certify that the report or information contained in the report will be used for no other purpose; and
- 29 (iii) before reselling the report, make reasonable 30 efforts to verify the identifications and certifications

- 1 required to be made under this subsection.
- 2 Section 205. Disclosures to government agencies.
- 3 Notwithstanding the provisions of section 201, a consumer
- 4 credit reporting agency may furnish to a governmental agency a
- 5 consumer's name, address, former address, place of employment or
- 6 former place of employment.
- 7 Section 206. Inspection of files.
- 8 A consumer credit reporting agency shall, upon request and
- 9 proper identification of any consumer, allow a consumer to
- 10 visually inspect all files maintained regarding the consumer at
- 11 the time of the request. All information on a consumer in the
- 12 files of a consumer credit reporting agency at the time of a
- 13 request for inspection shall be available for inspection,
- 14 including the names and addresses of the sources for the
- 15 information contained in the files.
- 16 Section 207. Disclosures to consumers.
- 17 (a) Information on file; sources and recipients.--A consumer
- 18 reporting agency shall, upon request and subject to section
- 19 208(a), disclose to the consumer:
- 20 (1) All information in the consumer's file at the time
- of the request, except that nothing in this paragraph shall
- 22 be construed to require a consumer credit reporting agency to
- 23 disclose to a consumer any information concerning credit
- 24 scores or any other risk scores or predictors relating to the
- consumer.
- 26 (2) The sources of the information, except that the
- 27 sources of information acquired solely for use in preparing
- an investigative consumer report and actually used for no
- other purpose need not be disclosed. However, in the event an
- 30 action is brought under this act, such sources shall be

1 available to the plaintiff under appropriate discovery procedures in the court in which the action is brought. 2 3 (3) (i)The identification of each person, including 4 each end-user of a consumer report or information 5 contained in a consumer report, that procured a consumer report for the following purposes: 6 7 for employment purposes during the two-year period preceding the date on which the request is 8 9 made; or 10 (B) for any other purpose during the one-year 11 period preceding the date on which the request is 12 made. 13 (ii) An identification of a person under subparagraph (i) shall include the following: 14 15 (A) the name of the person or, if applicable, the fictitious business name under which the person 16 conducts business disclosed in full; and 17 18 upon request of the consumer, the address 19 and telephone number of the person. 20 (4) The dates, original payees and amounts of any checks upon which is based any adverse characterization of the 21 consumer included in the file at the time of the disclosure. 22 23 A record of all inquiries received by the consumer credit reporting agency during the one-year period preceding 24 the request which identified the consumer in connection with 25 26 a credit or insurance transaction which was not initiated by 27 the consumer. 28 Financial information relating to the agency in the form of a financial statement, including the most recent 29 30 regularly prepared balance sheet and a statement of income

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- 1 and expenses.
- 2 (b) Applicability. -- The requirements of subsection (a)
- 3 relating to the disclosure of sources of information and the
- 4 recipients of consumer reports shall not apply to information
- 5 received or consumer reports furnished prior to the effective
- 6 date of this act, except to the extent that the matter involved
- 7 is contained in the files of the consumer credit reporting
- 8 agency on that date.
- 9 (c) Summary of consumer rights with disclosure.--
- 10 (1) A consumer credit reporting agency shall provide to
- a consumer, with each written disclosure by the agency to the
- 12 consumer under this section, a written summary of all rights
- 13 the consumer has under this act and in the case of a consumer
- reporting agency that compiles and maintains files on
- 15 consumers on a Statewide basis, a toll-free telephone number
- 16 established by the agency at which personnel are accessible
- to consumers during normal business hours.
- 18 (2) The summary of rights required under paragraph (1)
- 19 shall include:
- 20 (i) a brief description of this act and all rights
- of consumers under this act;
- 22 (ii) an explanation of how the consumer may exercise
- 23 the rights of the consumer under this act;
- 24 (iii) the name, address and telephone number of the
- 25 State agency or agencies responsible for enforcing the
- 26 provisions of this act, and the names and telephone
- 27 numbers of the Federal agencies which enforce the Federal
- act in a form which will enable the consumer to select
- the appropriate agency;
- 30 (iv) a statement that the consumer may have

additional rights under the Federal act and that the

consumer may want to contact the Federal Trade Commission

or any other Federal agency with authority to enforce

provisions of the Federal act to learn of those rights;

and

- (v) a statement that a consumer credit reporting agency is not required to remove accurate derogatory information from a consumer's file, unless the information is outdated under section 202 or cannot be verified.
- 11 The form and content of any disclosure of the rights of a consumer required under this subsection and any 12 13 disclosures with respect to consumers' rights required under this act shall conform with the form and content summary of 14 15 consumers' rights prescribed by the Federal Trade Commission 16 pursuant to the Federal act. A consumer credit reporting 17 agency shall be deemed to be in compliance with this 18 subsection if it provides disclosures under paragraph (1) 19 which are substantially similar to the requirements 20 prescribed by the Federal Trade Commission pursuant to the Federal act. 21
- 22 (d) Notice to consumer required upon receipt of change of 23 address. -- Whenever a change-of-address notice is received by a 24 consumer credit reporting agency and the change-of-address 25 notice is followed within 30 days by a request for a credit 26 report on that consumer, the consumer credit reporting agency 27 shall notify the consumer, at the consumer's last confirmed 28 address, of its receipt of the change-of-address notice and the 29 subsequent request for the consumer's consumer report. The 30 notification shall be made within five business days of the

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- 1 receipt by the consumer credit reporting agency of the request
- 2 for the consumer report. The notification may be made by
- 3 telephone or in writing. Notwithstanding any other provisions of
- 4 this act to the contrary, a consumer credit reporting agency
- 5 shall not furnish a consumer report to any person whenever a
- 6 request for the report is preceded by a change-of-address notice
- 7 unless and until the consumer credit reporting agency has
- 8 verified through procedures established by the agency that the
- 9 consumer to whom the report relates has knowledge of the change-
- 10 of-address notice and is in the market for credit.
- 11 Section 208. Conditions and form of disclosure to consumers.
- 12 (a) In general.--A consumer credit reporting agency shall
- 13 require, as a condition of making the disclosures required under
- 14 section 207, that the consumer furnish proper identification.
- 15 Except as provided in subsection (b), disclosures authorized
- 16 under section 207 shall be made in writing.
- 17 (b) Other forms of disclosure.--
- 18 (1) If authorized by a consumer, a consumer credit
- 19 reporting agency may make the disclosures required under
- 20 section 207 in a form other than in writing or in a form as
- 21 may be specified by the consumer in accordance with paragraph
- 22 (2) and which is available from the consumer credit reporting
- agency.
- 24 (2) A consumer may specify pursuant to paragraph (1)
- 25 that disclosures under section 207 shall be made as follows:
- 26 (i) in person, upon the appearance of the consumer
- at the place of business of the consumer credit reporting
- agency where disclosures are regularly provided, during
- 29 normal business hours and on reasonable notice;
- 30 (ii) by telephone if the consumer has made a written

- 1 request for disclosure by telephone;
- 2 (iii) by electronic means if available from the
- 3 agency; or
- 4 (iv) by any other reasonable way which is available
- from the agency.
- 6 (c) Trained personnel.--Each consumer credit reporting
- 7 agency shall provide trained personnel to explain to the
- 8 consumer any information furnished to the consumer pursuant to
- 9 section 207.
- 10 (d) Persons accompanying consumer. -- The consumer shall be
- 11 permitted to be accompanied by one other person of the
- 12 consumer's choosing who shall furnish reasonable identification.
- 13 A consumer credit reporting agency may require the consumer to
- 14 furnish a written statement granting permission to the consumer
- 15 credit reporting agency to discuss the consumer's file in that
- 16 person's presence.
- 17 (e) Limitation on liability.--Except as provided in sections
- 18 501 and 502, no consumer may bring any action or proceeding in
- 19 the nature of defamation, invasion of privacy or gross
- 20 negligence with respect to the reporting of information against
- 21 any consumer credit reporting agency, any user of information or
- 22 any person who furnishes information to a consumer credit
- 23 reporting agency, based on information disclosed pursuant to
- 24 this section or section 207, 301 or 302 or based on information
- 25 disclosed by a user of a consumer report to or for a consumer
- 26 against whom the user has taken adverse action, based in whole
- 27 or in part on the report, except as to false information
- 28 furnished with malice or willful intent to injure such consumer.
- 29 Section 209. Procedure in case of disputed accuracy of consumer
- 30 report.

1 (a) Reinvestigation of disputed information required. --

If the completeness or accuracy of any item of

- 3 information contained in a consumer's file at a consumer credit reporting agency is disputed by the consumer and the 4 5 consumer or user on behalf of the consumer notifies the agency directly of the dispute, the agency shall 6 7 reinvestigate, at no charge to the consumer, and record the 8 current status of the disputed information or delete the item from the file in accordance with this subsection. The 9 10 reinvestigation shall be conducted before the end of the 30day period beginning on the date on which the agency receives 11 12 the notice of the dispute from the consumer. The 30-day
- period may be extended for not more than 15 additional days if the consumer credit reporting agency receives information
- from the consumer during that period which is relevant to the
- reinvestigation. The 30-day period shall not be extended if,
- during the period, any information which is the subject of
- the reinvestigation is found to be inaccurate or incomplete
- or the consumer credit reporting agency determines that the
- information cannot be verified.
- 21 Before the expiration of the five-business-day period beginning on the date on which a consumer credit 22 23 reporting agency receives notice of a dispute from any 24 consumer in accordance with paragraph (1), the agency shall 25 provide notification of the dispute to any person who 26 provided any item of information in dispute, at the address 27 and in the manner established by the person. The agency shall 28 promptly provide to the person all relevant information which 29 the agency has received regarding the dispute from the

consumer.

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- (3) (i) Notwithstanding paragraph (1), a consumer credit reporting agency may terminate a reinvestigation of information disputed by a consumer if the agency reasonably determines that the dispute is frivolous or irrelevant, including by reason of a failure by the consumer to provide sufficient information to investigate the disputed information.
  - (ii) Upon making a determination that a dispute is frivolous or irrelevant, a consumer credit reporting agency shall notify the consumer within five business days of its findings. The notification shall be made by mail or, if authorized by the consumer for that purpose, by any other means available to the agency. The consumer credit reporting agency shall include in the notice a statement of the specific reasons why it has determined that the dispute is frivolous or irrelevant and an identification of any information required to investigate the disputed information, which may consist of a standardized form describing the general nature of the information.
    - (iii) When reinvestigating disputed information in the file of any consumer, the consumer credit reporting agency shall review and consider all relevant information submitted by the consumer with respect to the disputed item of information within the 30-day period described in paragraph (1).
    - (iv) If an item of information disputed by a consumer is found to be inaccurate or incomplete or cannot be verified after a reinvestigation, the consumer credit reporting agency shall promptly delete that item

of information from the consumer's file or modify that item of information, as appropriate, based on the results of the reinvestigation.

(v) If an item of information is deleted from a consumer's file, the information may not be reinserted in the file by the consumer credit reporting agency unless the person who furnishes the information certifies that the information is complete and accurate. If any information which has been deleted from a consumer's file is reinserted in the file, the consumer credit reporting agency shall notify the consumer of the reinsertion in writing not later than five business days after the reinsertion or, if authorized by the consumer for that purpose, by any other means available to the consumer credit reporting agency. As part of or in addition to the notice, the agency shall provide to the consumer in writing not less than five business days after the date of the reinsertion the following:

- (A) a statement that the disputed information has been reinserted;
- (B) a notice that the agency will provide to the consumer, within 15 days following a request, the name, address and telephone number of any furnisher of information contacted or which contacted the consumer credit reporting agency in connection with the reinsertion of the information; and
- (C) a notice that the consumer has the right to add a statement to the consumer's file disputing the accuracy or completeness of the disputed information.
- (vi) A consumer credit reporting agency shall

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maintain reasonable procedures designed to prevent the reappearance in a consumer's file, and in any consumer report on the consumer, of information which has been deleted pursuant to this subsection, other than information which is reinserted in accordance with this subsection.

- (vii) Any consumer credit reporting agency that compiles and maintains files on consumers on a Statewide basis shall implement an automated system through which furnishers of information to that consumer credit reporting agency may report the results of a reinvestigation which finds incomplete or inaccurate information in a consumer's file to other consumer credit reporting agencies.
- (4)(i) A consumer credit reporting agency shall provide written notice to a consumer of the results of a reinvestigation under this subsection within five business days of the completion of the reinvestigation by mail or, if authorized by the consumer for that purpose, by any other means available to the agency. The notice shall include:
  - (A) a statement that the reinvestigation is completed;
  - (B) a consumer report which is based upon the consumer's file as that file is revised as a result of the reinvestigation;
  - (C) a description or indication of any changes made in the consumer report as a result of those revisions to the consumer's file;
- (D) a notice that, if requested by the consumer,

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1 a description of the procedure used to determine the accuracy and completeness of the information shall be 2. 3 provided to the consumer by the agency, including the 4 business name and address of any furnisher of information contacted in connection with the 5 information and the telephone number of the 6 furnisher, if reasonably available; 7 8 (E) a notice that the consumer has the right to

- (E) a notice that the consumer has the right to add a statement to the consumer's file disputing the accuracy or completeness of the information; and
- (F) a notice that the consumer has the right to request that the consumer credit reporting agency furnish notification in accordance with subsection (d).
- (5) A consumer credit reporting agency shall provide to a consumer a description of the procedure used to determine the accuracy and completeness of information in a consumer's file by not later than 15 days after receiving a request from the consumer for the description.
- (6) If a dispute regarding an item of information in a consumer's file at a consumer credit reporting agency is resolved by the deletion of the disputed information not later than three business days after the date on which the agency receives notice of the dispute from the consumer, the agency shall not be required to comply with paragraphs (2), (4) and (5) with respect to that dispute if the agency:
  - (i) provides prompt notice of the deletion to the consumer by telephone;
- 29 (ii) includes in that notice, or in a written notice 30 which accompanies a confirmation and consumer report

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- 1 provided in accordance with subparagraph (iii), a
- 2 statement of the consumer's right to request that the
- 3 agency furnish notification in accordance with subsection
- 4 (d); and
- 5 (iii) provides written confirmation of the deletion
- and a copy of a consumer report on the consumer which is
- 7 based on the consumer's file after the deletion. The
- 8 written confirmation shall be provided not later than
- 9 five business days after the information is deleted from
- 10 the consumer's file.
- 11 (b) Statement of dispute. -- If the reinvestigation does not
- 12 resolve the dispute, the consumer may file a brief statement
- 13 setting forth the nature of the dispute. The consumer credit
- 14 reporting agency may limit the statement to not more than 100
- 15 words if it provides the consumer with assistance in writing the
- 16 statement.
- 17 (c) Notification of dispute in subsequent reports.--Whenever
- 18 a statement of a dispute is filed by a consumer, the consumer
- 19 credit reporting agency shall, in any subsequent consumer report
- 20 containing the information which is the subject of the dispute,
- 21 clearly note that the information is disputed by the consumer
- 22 and provide either the consumer's statement or a clear and
- 23 accurate summary of the consumer's statement unless there is
- 24 reasonable grounds to believe that the dispute is frivolous or
- 25 irrelevant.
- 26 (d) Notification of the deletion of disputed information .--
- 27 Following any deletion of information from a consumer's file
- 28 pursuant to this section or following the filing of a statement
- 29 of dispute pursuant to subsection (b), the consumer credit
- 30 reporting agency shall, at the request of the consumer, furnish

- 1 notification that the item of information has been deleted or
- 2 that the item of information is disputed. In the case of
- 3 disputed information, the notification shall include the
- 4 statement or summary of the dispute filed pursuant to subsection
- 5 (b). The notification shall be furnished to any person,
- 6 specifically designated by the consumer, who has, within two
- 7 years prior to the deletion or the filing of the dispute,
- 8 received a consumer report concerning the consumer for
- 9 employment purposes, or who has, within six months of the
- 10 deletion or filing of the dispute, received a consumer report
- 11 concerning the consumer for any other purpose.
- 12 (e) Blocking of information in consumer file.--
- 13 (1) Whenever a consumer submits to a consumer credit
- reporting agency a valid police report filed by the consumer
- pursuant to 18 Pa.C.S. § 4120 (relating to identify theft),
- the consumer credit reporting agency shall promptly and
- 17 permanently block reporting any information that the consumer
- 18 alleges appears on his credit report as a result of a
- 19 violation of 18 Pa.C.S. § 4120 so that the information cannot
- 20 be reported. The consumer credit reporting agency shall
- 21 promptly notify the furnishers of the information that the
- 22 information has been blocked. Furnishers of information and
- 23 consumer credit reporting agencies shall ensure that
- information is unblocked only upon a preponderance of the
- evidence establishing the facts required under paragraph
- 26 (2)(i), (ii) or (iii).
- 27 (2) Information permanently blocked pursuant to
- 28 paragraph (1) shall be unblocked only if:
- 29 (i) the information was blocked due to fraud;
- 30 (ii) the consumer agrees that the blocked

- information or portion of the blocked information was blocked in error; or
- (iii) the consumer knowingly obtained possession of goods, services or moneys as a result of the blocked transaction or transactions or the consumer should have known that he obtained possession of goods, services or moneys as a result of the blocked transaction or transactions.
- 9 (3) If blocked information is unblocked pursuant to this 10 subsection, the consumer shall be promptly notified in the 11 same manner as consumers are notified of the reinsertion of 12 information pursuant to subsection (a)(3)(v).
- 13 (4) The prior presence of the blocked information in the
  14 consumer credit reporting agency's file on the consumer shall
  15 not be evidence of whether the consumer knew or should have
  16 known that the consumer obtained possession of any goods,
  17 services or moneys.
  - (5) For the purposes of this subsection, fraud may be demonstrated by circumstantial evidence.
- 20 (6) In unblocking information pursuant to this
  21 subsection, furnishers of information in a consumer report
  22 and in consumer credit reporting agencies shall be subject to
  23 their respective requirements pursuant to this act regarding
  24 the completeness and accuracy of information.
- 25 Section 210. Charges for disclosures.
- 26 (a) Reasonable charges authorized for certain disclosures.--
- 27 Except as otherwise provided, a consumer credit reporting agency
- 28 may impose a reasonable charge upon a consumer as follows:
- 29 (1) For making a disclosure to the consumer pursuant to 30 section 207, the consumer credit reporting agency may charge

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- 1 a fee which shall not exceed \$8.
- 2 (2) For furnishing a notification, statement or summary
- 3 to any person pursuant to section 209(d), the consumer credit
- 4 reporting agency may charge a fee not exceeding the charge
- 5 which it would impose on each designated recipient for a
- 6 consumer report. The amount of the charge shall be indicated
- 7 to the consumer before furnishing the notification, statement
- 8 or summary.
- 9 (b) Free disclosure after adverse notice.--Each consumer
- 10 credit reporting agency which maintains a file on a consumer
- 11 shall make all disclosures pursuant to section 207 without
- 12 charge to the consumer if requested by the consumer within 60
- 13 days after receipt by such consumer of a notification pursuant
- 14 to Chapter 3 or of a notification from a debt collection agency
- 15 affiliated with that consumer credit reporting agency stating
- 16 that the consumer's credit rating may be or has been adversely
- 17 affected.
- 18 (c) Additional circumstances for free disclosure. -- Upon the
- 19 request of the consumer, a consumer credit reporting agency
- 20 shall make all disclosures pursuant to section 207 once during
- 21 any 12-month period without charge to the consumer if the
- 22 consumer certifies in writing that:
- 23 (1) the consumer is unemployed and intends to apply for
- employment in the 60-day period beginning on the date on
- 25 which the certification is made;
- 26 (2) the consumer is a recipient of public assistance; or
- 27 (3) the consumer has reason to believe that the file on
- the consumer at the agency contains inaccurate information
- 29 due to fraud.
- 30 (d) Other charges prohibited.--A consumer credit reporting

- 1 agency shall not impose any charge on a consumer for providing
- 2 any notification required under this act or for making any
- 3 disclosure required under this act, except as authorized by
- 4 subsection (a).
- 5 Section 211. Public record information for employment purposes.
- 6 (a) Source of information. -- Each consumer credit reporting
- 7 agency which compiles and reports items of information
- 8 concerning consumers which are matters of public record shall
- 9 specify in any report containing public record information the
- 10 source from which that information was obtained, including the
- 11 particular court, if applicable, and the date that the
- 12 information was initially reported or publicized.
- 13 (b) Reports for employment purposes. -- A consumer credit
- 14 reporting agency which furnishes a consumer report for
- 15 employment purposes and which for those purposes compiles and
- 16 reports items of information on consumers which are matters of
- 17 public record and are likely to have an adverse effect upon a
- 18 consumer's ability to obtain employment shall:
- 19 (1) at the time the public record information is
- 20 reported to the user of the consumer report, notify the
- 21 consumer of the fact that public record information is being
- 22 reported by the consumer credit reporting agency, together
- 23 with the name and address of the person to whom the
- information is being reported; or
- 25 (2) maintain strict procedures designed to ensure that
- 26 whenever public record information which is likely to have an
- 27 adverse effect on a consumer's ability to obtain employment
- is reported it is complete and up-to-date. For the purpose of
- this paragraph, items of public record relating to arrests,
- 30 indictments, convictions, suits, tax liens and outstanding

- judgments shall be considered up-to-date if the current
- 2 public record status of the item at the time of the report is
- 3 included.
- 4 (c) Prohibited information. -- No consumer credit reporting
- 5 agency which furnishes a consumer report for employment purposes
- 6 shall report information on the age, marital status, race, color
- 7 or creed of any consumer.
- 8 Section 212. Restrictions on investigative consumer reports.
- 9 Whenever a consumer credit reporting agency prepares an
- 10 investigative consumer report, no adverse information in the
- 11 consumer report, other than information which is a matter of
- 12 public record, may be included in a subsequent consumer report
- 13 unless the adverse information has been verified in the process
- 14 of making the subsequent consumer report or the adverse
- 15 information was received within the three-month period preceding
- 16 the date the subsequent report is furnished.
- 17 CHAPTER 3
- 18 REQUIREMENTS FOR USERS OF CONSUMER REPORTS
- 19 Section 301. Adverse actions based on consumer report.
- 20 (a) Duties of users taking adverse actions based on
- 21 information in consumer reports. -- If any person takes any
- 22 adverse action with respect to any consumer which is based in
- 23 whole or in part on any information contained in a consumer
- 24 report, the person shall:
- 25 (1) Provide oral, written or electronic notice of the
- adverse action to the consumer.
- 27 (2) Provide to the consumer orally, in writing or
- 28 electronically the following:
- 29 (i) the name, address and telephone number of the
- 30 consumer credit reporting agency which furnished the

report to the person, including a toll-free telephone
number established by the agency if the agency compiles
and maintains files on consumers on a Statewide basis;
and

- (ii) a statement that the consumer credit reporting agency did not make the decision to take the adverse action and is unable to provide the consumer the specific reasons why the adverse action was taken.
- (3) Provide to the consumer an oral, written or electronic notice of the consumer's right:
  - (i) to obtain under section 210 a free copy of a consumer report on the consumer from the consumer credit reporting agency referred to in paragraph (2), which notice shall include an indication of the 60-day period under that section for obtaining the copy; and
  - (ii) to dispute pursuant to section 209 with a consumer credit reporting agency the accuracy or completeness of any information in a consumer report furnished by the agency.

(b) Adverse action based on information obtained from third

- parties other than consumer credit reporting agencies.--Whenever credit for personal, family or household purposes involving a consumer is denied or the charge for the credit is increased either wholly or partly because of information obtained from a
- 25 person other than a consumer credit reporting agency bearing
- 26 upon the consumer's credit worthiness, credit standing, credit
- 27 capacity, character, general reputation, personal
- 28 characteristics or mode of living, the users of the information
- 29 shall, within a reasonable period of time and upon the
- 30 consumer's written request for the reasons for that adverse

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- 1 action received within 60 days after learning of the adverse
- 2 action, disclose the nature and substance of the information to
- 3 the consumer. The user of the information shall clearly and
- 4 accurately disclose to the consumer the right of the consumer to
- 5 make the written request at the time the adverse action is
- 6 communicated to the consumer.
- 7 (c) Duties of person taking certain actions based on
- 8 information provided by affiliate.--
- 9 (1) If a person takes an adverse action with respect to
- 10 a consumer, the person shall notify the consumer when the
- action is based, in whole or in part, on the information
- 12 described in subsection (d). Notification shall contain a
- 13 statement that the consumer may obtain the information upon
- 14 written request received within 60 days after transmittal of
- the notice to the consumer. Upon receipt of the written
- 16 request, the person shall disclose to the consumer the nature
- of the information upon which the action is based not later
- than 30 days after receipt of the request.
- (2) For the purposes of paragraph (1), an action shall
- 20 be an adverse action if:
- 21 (i) in the case of an action taken in connection
- 22 with a transaction initiated by the consumer, it results
- in a denial or revocation of credit, a change in the
- terms of an existing credit arrangement or a refusal to
- grant credit in substantially the amount or on
- substantially the terms requested;
- 27 (ii) in the case of an action taken in connection
- with the underwriting of insurance, it results in any
- denial or cancellation of, increase in the charge for or
- 30 reduction or other adverse or unfavorable change in the

1 terms of coverage or amount of any insurance, existing or applied for, for personal or family or household 2. 3 purposes; or (iii) in the case of an action taken in connection 4 5 with employment or prospective employment, it results in a denial of employment or any other decision for 6 7 employment purposes which adversely affects any current or prospective employee. 8 (d) Information described. --9 Information referred to in subsection (c)(2) is 10 11 information which: 12 (i) is furnished to the person taking the action by 13 a person related by common ownership or affiliated by 14 common corporate control to the person taking the action; 15 and bears on the credit worthiness, credit 16 (ii) 17 standing, credit capacity, character, general reputation, 18 personal characteristics or mode of living of the 19 consumer. 20 Information referred to in subsection (c)(2) shall not include: 21 22 (i) information solely as to transactions or 23 experiences between the consumer and the person furnishing the information; or 24 25 (ii) information in a consumer report. 26 Section 302. Credit transactions not initiated by consumer. 27 (a) Duties of users making written credit or insurance solicitations on the basis of information contained in consumer 28 file.--29 30 Any person who uses a consumer report on any

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consumer in connection with any credit or insurance
transaction which is not initiated by the consumer and which
is provided to that person under section 201(c)(1)(ii) shall
provide with each written solicitation made to the consumer

regarding the transaction a clear and conspicuous statement

6 which specifies that:

- (i) information contained in the consumer's consumer report was used in connection with the transaction;
- (ii) the consumer received the offer of credit or insurance because the consumer satisfied the criteria for credit worthiness or insurability under which the consumer was selected for the offer;
- (iii) if applicable, the credit or insurance may not be extended if, after the consumer responds to the offer, the consumer does not meet the criteria used to select the consumer for the offer or any applicable criteria bearing on credit worthiness or insurability or does not furnish any required collateral;
- (iv) the consumer has a right to prohibit information contained in the consumer's file with any consumer credit reporting agency from being used in connection with any credit or insurance transaction which is not initiated by the consumer; and
- (v) the consumer may exercise the right referred to in subparagraph (iv) by notifying a notification system established by a consumer credit reporting agency pursuant to section 201(f).
- (2) A statement under paragraph (1) shall include the address and toll-free telephone number of the appropriate notification system established by a consumer credit

- 1 reporting agency under section 201(f).
- 2 (3) A person who makes an offer of credit or insurance
- 3 to a consumer under a credit or insurance transaction
- 4 described in paragraph (1) shall maintain on file the
- 5 criteria used to select the consumer to receive the offer;
- 6 all criteria bearing on credit worthiness or insurability, as
- 7 applicable, which are the basis for determining whether to
- 8 extend credit or insurance pursuant to the offer; and any
- 9 requirement for the furnishing of collateral as a condition
- of the extension of credit or insurance, until the expiration
- of the three-year period beginning on the date on which the
- offer is made to the consumer.
- 13 Section 303. Procedures to assure compliance.
- 14 No person shall be held liable for any violation of this
- 15 chapter if such person shows by a preponderance of the evidence
- 16 that at the time of the alleged violation the person maintained
- 17 and followed reasonable procedures to assure compliance with
- 18 this chapter.
- 19 Section 304. Unfair or deceptive acts or practices.
- 20 Nothing in this chapter shall be construed to affect in any
- 21 manner the authority of the Attorney General or any other agency
- 22 of this Commonwealth to enforce a prohibition against unfair or
- 23 deceptive acts or practices, including the making of false or
- 24 misleading statements in connection with a credit or insurance
- 25 transaction which is not initiated by a consumer, pursuant to
- 26 the act of December 17, 1968 (P.L.1224, No.387), known as the
- 27 Unfair Trade Practices and Consumer Protection Law, or pursuant
- 28 to any other law of this Commonwealth.
- 29 CHAPTER 4
- 30 OBLIGATIONS OF FURNISHERS OF CREDIT INFORMATION

- 1 Section 401. Duty to provide accurate information.
- 2 (a) Reporting of information with actual knowledge of
- 3 errors; prohibitions.--
- 4 (1) A person shall not furnish any information relating
- 5 to a consumer to any consumer credit reporting agency if the
- 6 person knows, should have known or consciously avoids knowing
- 7 that the information is inaccurate.
- 8 (2) A person shall not furnish information relating to a
- 9 consumer to any consumer credit reporting agency if:
- 10 (i) the person has been notified by the consumer at
- 11 the address specified by the person for such notices that
- 12 specific information is inaccurate; and
- 13 (ii) the information is in fact inaccurate.
- 14 (b) Duty to correct and update information; notifications.--
- 15 A person who regularly and in the ordinary course of business
- 16 furnishes information to one or more consumer credit reporting
- 17 agencies about the person's own transactions or experiences with
- 18 any consumer and who furnishes to a consumer credit reporting
- 19 agency information that the person determines is not complete or
- 20 accurate shall promptly notify the consumer credit reporting
- 21 agency of that determination and provide to the agency any
- 22 corrections to that information, or any additional information,
- 23 that is necessary to make the information provided by the person
- 24 to the agency complete and accurate, and shall not thereafter
- 25 furnish to the agency any of the information that remains
- 26 incomplete or inaccurate.
- 27 (c) Duty to provide notice of dispute. -- If the completeness
- 28 or accuracy of any information furnished by any person to any
- 29 consumer credit reporting agency is disputed to the person by a
- 30 consumer, the person may not furnish the information to any

- 1 consumer credit reporting agency without notice that the
- 2 information is disputed by the consumer.
- 3 (d) Duty to provide notice of closed accounts. -- A person who
- 4 regularly and in the ordinary course of business furnishes
- 5 information to a consumer credit reporting agency regarding a
- 6 consumer who has a credit account with that person shall notify
- 7 the agency of the voluntary closure of the account by the
- 8 consumer, in information regularly furnished for the period in
- 9 which the account is closed.
- 10 (e) Duty to provide notice of delinquency of accounts.--A
- 11 person who furnishes information to a consumer credit reporting
- 12 agency regarding a delinquent account being placed for
- 13 collection, charged for profit or loss or subjected to any
- 14 similar action shall, not later than 90 days after furnishing
- 15 the information, notify the agency of the month and year of the
- 16 commencement of the delinquency which immediately preceded the
- 17 action and provide verification to the agency that the account
- 18 is in fact an account for which the consumer is obligated.
- 19 Section 402. Duties of furnishers of information upon notice of
- 20 dispute.
- 21 (a) In general.--After receiving notice of a dispute
- 22 pursuant to section 209(a)(2) with regard to the completeness or
- 23 accuracy of any information provided by a person to a consumer
- 24 credit reporting agency, the person shall:
- 25 (1) conduct an investigation with respect to the
- 26 disputed information;
- 27 (2) review all relevant information provided by the
- 28 consumer credit reporting agency pursuant to section
- 29 209(a)(2);
- 30 (3) report the results of the investigation to the

- 1 consumer credit reporting agency; and
- 2 (4) if the investigation finds that the information is
- 3 incomplete or inaccurate, report those results to all
- 4 consumer credit reporting agencies to which the person
- 5 furnished the information and which compile and maintain
- files on consumers of this Commonwealth on a Statewide basis.
- 7 (b) Time frame for investigation. -- A person shall complete
- 8 all investigations, reviews and reports required under
- 9 subsection (a) regarding information provided by the person to a
- 10 consumer credit reporting agency before the expiration of the
- 11 period under section 209(a)(1) within which the consumer credit
- 12 reporting agency is required to complete actions required by
- 13 that section regarding that information.
- 14 (c) Limitation on liability.--
- 15 (1) Sections 501 and 502 shall not apply to any failure
- to comply with section 401 except that this limitation on
- 17 liability shall not apply to any action brought by the
- 18 Attorney General or a district attorney on behalf of the
- 19 residents of this Commonwealth to recover:
- 20 (i) damages for which the person is liable to
- 21 Commonwealth residents under sections 501 and 502 as a
- result of such violations;
- 23 (ii) in the case of a violation of section 401,
- damages for which the person would be liable to such
- residents as a result of the violation; or
- 26 (iii) damages of not more than \$1,000 for each
- 27 willful or negligent violation.
- 28 (2) The Attorney General and the district attorneys of
- 29 the several counties shall have no authority to recover
- damages under this section unless the person has been

- 1 enjoined from committing a violation in an action brought by
- 2 the Attorney General or district attorney and the person has
- 3 violated the injunction. In an action against a person to
- 4 recover damages pursuant to paragraph (1) for a violation of
- 5 section 401(a), neither the Attorney General nor a district
- 6 attorney may recover any damages incurred before the date of
- 7 the violation of an injunction on which the action is based.
- 8 CHAPTER 5
- 9 REMEDIES AND ENFORCEMENT
- 10 Section 501. Civil liability for willful noncompliance.
- 11 (a) In general. -- Any person who willfully fails to comply
- 12 with any requirements imposed under this act with respect to any
- 13 consumer shall be liable to that consumer in an amount equal to
- 14 the sum of:
- 15 (1) either:
- 16 (i) actual damages sustained by the consumer as a
- 17 result of the failure or damages of not less than \$100
- and not more than \$1,000, whichever is greater; or
- 19 (ii) in the case of liability of a natural person
- 20 for obtaining a consumer report under false pretenses or
- 21 knowingly without a permissible purpose, actual damages
- 22 sustained by the consumer as a result of the failure or
- \$1,000, whichever is greater;
- 24 (2) such amount of punitive damages as the court may
- 25 allow; and
- 26 (3) in the case of any successful action to enforce any
- 27 liability under this section, the costs of the action
- 28 together with reasonable attorney fees as determined by the
- 29 court.
- 30 (b) Civil liability for knowing noncompliance.--Any person

- 1 who obtains a consumer report from a consumer credit reporting
- 2 agency under false pretenses or knowingly without a permissible
- 3 purpose shall be liable to the consumer credit reporting agency
- 4 for actual damages sustained by the consumer credit reporting
- 5 agency or \$1,000, whichever is greater.
- 6 (c) Attorney fees.--Upon a finding by the court that an
- 7 unsuccessful pleading, motion or other paper filed in connection
- 8 with an action under this section was filed in bad faith or for
- 9 the purposes of harassment, the court shall award to the
- 10 prevailing party attorney fees reasonable in relation to the
- 11 work expended in responding to the pleading, motion or other
- 12 paper.
- 13 Section 502. Civil liability for negligent noncompliance.
- 14 (a) In general.--Any person who is negligent in failing to
- 15 comply with any requirement imposed under this act with respect
- 16 to any consumer shall be liable to that consumer in an amount
- 17 equal to the sum of:
- 18 (1) any actual damages sustained by the consumer as a
- 19 result of the failure; or
- 20 (2) in the case of any successful action to enforce any
- 21 liability under this section, the costs of the action
- 22 together with reasonable attorney fees as determined by the
- 23 court.
- 24 (b) Attorney fees.--On a finding that an unsuccessful
- 25 pleading, motion or other paper filed in connection with an
- 26 action under this section was filed in bad faith for purposes of
- 27 harassment, the court shall award to the prevailing party
- 28 attorney fees reasonable in relation to the work expended in
- 29 responding to the pleading, motion or other paper.
- 30 Section 503. Restrictions on other actions.

- 1 Except as provided in sections 501 and 502, a consumer may
- 2 not bring any action or proceeding in the nature of defamation,
- 3 invasion of privacy or gross negligence with respect to the
- 4 reporting of information against any consumer credit reporting
- 5 agency based on information disclosed in accordance with the
- 6 requirements of this act, except as to false information
- 7 furnished with malice or willful intent to injure the consumer.
- 8 Section 504. Jurisdiction of courts; limitation on actions.
- 9 An action to enforce any liability created under this act may
- 10 be brought in any court of competent jurisdiction within two
- 11 years from the date on which the liability arises except that,
- 12 where a defendant has materially and willfully misrepresented
- 13 any information required under this act to be disclosed to an
- 14 individual and the information so misrepresented is material to
- 15 the establishment of the defendant's liability to that
- 16 individual under this act, the action may be brought at any time
- 17 within two years after discovery by the individual of the
- 18 misrepresentation.
- 19 Section 505. Actions under Federal act.
- 20 The entry of a final judgment against a consumer credit
- 21 reporting agency or user of information in an action brought
- 22 pursuant to the Federal act shall be a bar to the maintenance of
- 23 any action based on the same act or omission which might be
- 24 brought under this act.
- 25 Section 506. Criminal penalties.
- 26 (a) Obtaining information under false pretenses. -- Any person
- 27 who knowingly and willfully obtains or attempts to obtain
- 28 information on a consumer from a consumer credit reporting
- 29 agency under false pretenses commits a misdemeanor of the second
- 30 degree for the first offense. Any person who violates this

- 1 subsection for a second or subsequent offense commits a
- 2 misdemeanor of the first degree.
- 3 (b) Unauthorized disclosures by officers or employees.--Any
- 4 officer or employee of a consumer credit reporting agency who
- 5 knowingly or willfully provides information concerning an
- 6 individual from the agency files to a person not authorized to
- 7 receive that information commits a misdemeanor of the second
- 8 degree for a first offense. Any officer or employee of a
- 9 consumer credit reporting agency who violates this subsection
- 10 for a second or subsequent offense commits a misdemeanor of the
- 11 first degree.
- 12 (c) Evidence.--A conviction for a violation of 18 Pa.C.S. §
- 13 4120 (relating to identity theft) is prima facie evidence of the
- 14 inaccuracy of derogatory information in a consumer report, if
- 15 subsequent to the violation the information appears in the
- 16 report of a consumer whose personal identifying information is
- 17 the subject of the violation. Upon notification of the
- 18 conviction, the consumer credit reporting agency shall delete
- 19 the derogatory information from the consumer's file. The
- 20 consumer credit agency shall include, if available, a copy of
- 21 the sentencing order in the report of a consumer whose personal
- 22 identifying information is the subject of the conviction. The
- 23 information may not be reinserted in the file by the consumer
- 24 credit reporting agency unless the person who furnishes the
- 25 information certifies that the information is accurate.
- 26 Section 507. Enforcement.
- 27 (a) Attorney General. -- The Attorney General shall be charged
- 28 with the enforcement of this act and shall promulgate rules and
- 29 regulations for its proper enforcement. The rules and
- 30 regulations shall conform and shall be construed to conform with

- 1 the purposes expressed in section 601.
- 2 (b) District attorneys. -- The district attorneys of the
- 3 several counties shall have authority to investigate and to
- 4 institute criminal proceedings for a violation of this act.
- 5 (c) Civil penalty.--In addition to preceding under any other
- 6 remedy available at law or in equity for a knowing violation of
- 7 this act, which constitutes a pattern or practice of violations
- 8 of any provisions of this act, the Attorney General and a
- 9 district attorney of any county may commence a civil action to
- 10 recover a civil penalty in any court having jurisdiction against
- 11 any person who violates this act. The amount of civil penalty
- 12 shall not exceed \$2,500 for each violation. No civil penalty
- 13 shall be assessed unless the person charged has been given
- 14 notice and opportunity for hearing as provided by law. In
- 15 determining the amount of a civil penalty, the court shall
- 16 consider the gravity of the violation, including any history of
- 17 prior violations.
- 18 (d) Injunctive relief.--In addition to any other remedies
- 19 provided under this act, the Attorney General or a district
- 20 attorney of any county may apply to a court having jurisdiction
- 21 for a temporary or permanent injunction restraining a person
- 22 from violating this act or any regulation adopted under this
- 23 act, regardless of whether there exists an adequate remedy at
- 24 law.
- 25 CHAPTER 6
- 26 MISCELLANEOUS PROVISIONS
- 27 Section 601. Construction of act.
- The provisions of this act and the regulations promulgated
- 29 under this act shall be construed in a manner which is
- 30 consistent with the Federal act and regulations promulgated

- 1 under that act. The Attorney General and the district attorneys
- 2 of the several counties shall not ordain or enforce requirements
- 3 relating to consumer credit reporting of any kind or description
- 4 other than those provided for under the Federal act, unless the
- 5 requirements give greater protection to consumers than are
- 6 provided under the Federal act. Nothing in this act shall be
- 7 interpreted as preempting the jurisdiction of the Federal
- 8 Government in connection with consumer credit reporting.
- 9 Section 602. Severability.
- 10 The provisions of this act are severable. If any provision of
- 11 this act or its application to any person or circumstance is
- 12 held invalid, the invalidity shall not affect other provisions
- 13 or applications of this act which can be given effect without
- 14 the invalid provision or application.
- 15 Section 603. Effective date.
- 16 This act shall take effect in 60 days.