THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 390 Session of 1977

INTRODUCED BY RITTER, PARKER, WILT, PITTS, ZORD, PICCOLA, WISE, HONAMAN, MELUSKEY, ZWIKL, D. R. WRIGHT, ZITTERMAN, BERLIN, PYLES, DOMBROWSKI, D. S. HAYES AND ARMSTRONG, MARCH 1, 1977

REFERRED TO COMMITTEE ON FEDERAL-STATE-RELATIONS, MARCH 1, 1977

AN ACT

1 2 3 4 5	Providing for a productivity improvement program for the development and utilization of productivity measurements in the application of State resources; and requiring the submission of productivity improvement reports by the Governor to the General Assembly.
6	The General Assembly of the Commonwealth of Pennsylvania
7	hereby enacts as follows:
8	Section 1. Short title.
9	This act shall be known and may be cited as the "Governmental
10	Productivity Act."
11	Section 2. Declaration of purpose.
12	In order to provide needed revenues to meet citizen needs,
13	while assuring that existing State resources are being used most
14	effectively and efficiently, it is the intent of the General
15	Assembly that all agencies of State Government now begin to
16	establish productivity improvement programs. To accomplish this
17	goal, the General Assembly hereby directs that an ordered
18	schedule and analysis of opportunities for improved productivity
19	within all Commonwealth agencies be prepared and annually

1 transmitted to the General Assembly by the Governor

2 simultaneously with the presentation by the Governor of the

3 capital and operating budgets of the Commonwealth.

4 Section 3. Definitions.

5 The following words and phrases when used in this act shall 6 have, unless the context clearly indicates otherwise, the 7 meanings given to them in this section:

8 "Capital investments." Includes State expenditures (other than the cost of labor) for equipment, land, buildings, 9 10 furnishings, and other construction activities and includes any 11 building, structure, facility, or physical betterment or improvement of any land furnishings; or any undertaking to 12 13 construct, renovate, improve, equip, furnish or acquire any of 14 the foregoing, as well as replacement or modernization of the 15 foregoing.

16 "Outputs." Either intermediate or final work products of an 17 organizational entity which are either quantifiable or at least 18 partially susceptible to qualification and measurable over a 19 period of successive years.

20 "Productivity." The ratio between intermediate or final work 21 products; that is, "outputs" and the units of capital investment 22 and labor necessary to produce them.

23 Section 4. Productivity improvement program and reports.

24 (a) At the time the Governor submits the proposed executive 25 budget for the 1978-79 budget year, he shall also submit a 26 productivity improvement report to the General Assembly 27 indicating a program of improvements in productivity to be 28 implemented in the coming fiscal year. This report shall be 29 submitted annually thereafter and shall present to the General 30 Assembly standards and benchmarks by which improvements in 19770H0390B0428 - 2 -

1 productivity may be assessed over previous years.

(b) This productivity improvement program and all reports 2 3 based on the initiation of a productivity improvement program by 4 the Governor, shall use the 1977-78 budget year as the base year 5 in matters pertaining to the establishment of productivity indices and reporting on trends and improvements in productivity 6 7 in subsequent years. The first report to be submitted simultaneously with the Governor's proposed budget for 1978-79 8 shall provide the standards, criteria and base-line data for 9 10 measurement of productivity in future years. Reports thereafter 11 shall include trend data, collected by functions for the 1977-78 budget year and for subsequent years, and other evidence 12 13 incorporating all work measurements or narrative assessments of 14 State activities which are technically feasible including but 15 not limited to the following categories:

16 (1) Activities for which objective measurable data has17 been collected.

18 (2) Activities for which partial or inferential
19 indicators are available including deployment of resources
20 and unit and aggregate changes.

21 (3) Activities for which processing and organizational
22 improvements can be assessed.

23 (4) Activities for which the application of
24 technological improvements can contribute to increased
25 productivity.

26 (5) Activities for which the State has indirect controls
27 such as grant assistance, capable of being measured in one or
28 more of the above categories.

29 The Governor shall devise annual target productivity increases 30 either in the aggregate or by subaggregates on quantitative 19770H0390B0428 - 3 - and/or qualitative bases, depending upon the State activity
 involved, in accordance with the above categorization. Such
 targets shall be contained in reports submitted to the General
 Assembly.

5 (c) The following components shall be included in the annual 6 productivity program submitted by the Governor to the General 7 Assembly:

8 (1) The preparation of a statement of work objectives 9 and units of measurements to be used in productivity 10 determinations, by functions and/or program area.

(2) A timetable of proposed productivity subtargets
listed by method of implementation and the estimated savings
to be realized for each productivity improvement.

14 (3) Description and analysis of the principal factors
15 influencing the productivity level of each agency of State
16 Government and such actions as are required to increase
17 future governmental productivity.

18 (4) Recommendations for administrative and legislative 19 action to improve the performance, efficiency, and investment 20 opportunities in the use of State resources to improve 21 productivity.

22 Section 5. Productivity measurements.

23 It shall be the duty of the Governor through his Secretary of 24 Administration to establish and implement standards measuring 25 the productivity of agencies of the Commonwealth whenever an 26 agency engages in one or more of the categories of activities 27 outlined in section 4(b). Productivity measurement standards 28 shall be adopted on or before June 30, 1978; standards measurement and productivity indices and the annual productivity 29 30 improvement report shall be submitted initially with the 19770H0390B0428 - 4 -

presentation of the executive budget for the 1977-78 fiscal year 1 2 and annually thereafter. Standards and their measurement shall 3 be established for all funds including, but not limited to the 4 General Fund, revenue programs, special (Commonwealth) funds and 5 Federal funds administered by the Commonwealth, excepting only those funds established for the servicing of debts: Provided, 6 7 That productivity standards and indices can be applied in at least one of the categories stated in section 4(b). 8

9 Section 6. Productivity improvements.

10 The Governor shall have general flexibility in devising 11 methods for applicable productivity improvement including but not limited to better deployment of resources, improved 12 13 operating procedures and processes, application of technological 14 devices, improved supervisory and management methods, 15 administrative and organizational structure reforms, improved 16 working environments, and performance incentives for workers. 17 The Governor may make recommendations to the General Assembly to 18 eliminate or change obsolete, conflicting or unclear laws and 19 regulations that affect productivity improvement. In making 20 these improvements the Governor may propose limited offsets to 21 the productivity savings based on target figures for investments 22 directly tied to improved productivity. The Governor shall make a concerted effort to involve State employees in the development 23 24 and implementation of this program.

25 Section 7. Method of implementation.

The Governor, in implementing this productivity improvement program, shall not propose elimination of services or programs as sufficient justification for productivity improvement as the intent of this program is to improve the efficiency of governmental services, without reducing the level of essential 19770H0390B0428 - 5 - public services. The inputs to these services may be modified
 and service consolidations considered as long as output levels
 are maintained.

4 Section 8. Productivity assessment in capital investments.

5 In addition to the foregoing, the annual productivity report 6 required by this act shall include:

7 (1) Identification of the productivity potential of each
8 capital and operating budget item involving equipment, land,
9 buildings, furnishings, and other capital investments.

10 (2) An assessment and priority listing of those11 investments with highest productivity potential.

12 (3) An indication of investment opportunities with high 13 productivity potential not included in the capital budget and 14 reasons for their non-inclusion.

15 (4) Recommendations for improving the productivity
16 potential of investments through improved scheduling,
17 tracking, and monitoring processes.

18 (5) Productivity performance evaluations over a period
19 of time of the productivity actualization of capital
20 investments made by the Commonwealth.

21 Section 9. Preservation of other activities.

22 Nothing in this act shall be interpreted as substituting the 23 measuring of productivity for other ongoing activities of the 24 Commonwealth to increase the coverage, scope, and adequacy of 25 cost accounting, work measurement, unit cost determinations and 26 performance effectiveness evaluations. The General Assembly 27 recognizes a need for productivity measurement and improvement 28 as a complementary effort with these other efforts to measure 29 the effectiveness and efficiency of the government of this 30 Commonwealth and not as a substitute for initiatives in these - 6 -19770H0390B0428

- 1 areas.
- 2 Section 10. Effective date.
- 3 This act shall take effect immediately.